



kelsey.foley 2020-03-20 21:04
@kelsey.foley has joined the group



kelsey.foley 2020-03-20 21:04
@kelsey.foley set the channel's purpose: 18f-only work on covid-19 faq work



alanb 2020-03-20 21:04
@alanb has joined the group



brian.whittaker 2020-03-20 21:04
@brian.whittaker has joined the group



laura 2020-03-20 21:04
@laura has joined the group



andrew.dunkman 2020-03-20 21:04
@andrew.dunkman has joined the group



joseph.krzystan 2020-03-20 21:04
@joseph.krzystan has joined the group



allison.norman 2020-03-20 21:04
@allison.norman has joined the group



andrew.dunkman 2020-03-20 21:04
:heart:



heather 2020-03-20 21:05
@heather has joined the group



heather 2020-03-20 21:05
my frands



malaika.carpenter 2020-03-20 21:05
@malaika.carpenter has joined the group



b.ryan.johnson 2020-03-20 21:05
@b.ryan.johnson has joined the group



robert.jolly 2020-03-20 21:05
@robert.jolly has joined the group



abbey.kos 2020-03-20 21:05
@abbey.kos has joined the group



amir.reavis-bey 2020-03-20 21:05
@amir.reavis-bey has joined the group



abbey.kos 2020-03-20 21:06
:wave::skin-tone-2: :heart:



ben.berry 2020-03-20 21:06
@ben.berry has joined the group



matt.henry 2020-03-20 21:06
@matt.henry has joined the group





kelsey.foley 2020-03-20 21:06

- this private channel is for 18F to figure out launch and transition of the project to folks who can take it on.



kelsey.foley 2020-03-20 21:07

Please add 18F-only folks who need to be part of this conversation.



kelsey.foley 2020-03-20 21:07

@kelsey.foley set the channel's topic: 18F-only team for supporting covid-19 FAQ work.



kelsey.foley 2020-03-20 21:09

@kelsey.foley set the channel's topic: Tock line for the FAQ is 1198, COVID-FAQ. Anyone who needs to log over 40 hours should drop their hours in #tock and tag @mattspencer. This channel is 18F-only team for supporting covid-19 FAQ work.



kelsey.foley 2020-03-20 21:10

We're looking at coordinating here on what needs to happen to have y'all get a break and some sleep.



laura 2020-03-20 21:15

ALLISON YOU ARE A HERO



kelsey.foley 2020-03-20 21:16

:hero:



kelsey.foley 2020-03-20 21:16

@allison.norman is there a list of what's left before launch, or do we even not know?



allison.norman 2020-03-20 21:17

These are the known issues from the last round of feedback (there's also some infrastructure and search stuff which I haven't been as involved in):



heather 2020-03-20 21:20

KELSEY THANK YOU



allison.norman 2020-03-20 21:21

:heart: :heart: :heart:



kelsey.foley 2020-03-20 21:22

:nopenopus:



2020-03-20 21:22



kelsey.foley 2020-03-20 21:22

I don't hear clarity on how this will be shepherded through stakeholder review.



andrew.dunkman 2020-03-20 21:23

i don't hear us getting closer to actually shipping. we're externally blocked, and nto getting closer to resolving that.



kelsey.foley 2020-03-20 21:23

yes



laura 2020-03-20 21:23

Cordelia also needs a break



heather 2020-03-20 21:24
yeah, cordelia is already way overextended



cordelia.yu 2020-03-20 21:24
@cordelia.yu has joined the group



allison.norman 2020-03-20 21:24
(Feel free to push back - I didn't mean to volunteer everyone, but it depends on if people are actually available to do that and I think the answer is largely 'no')



abbey.kos 2020-03-20 21:24
I?m able to check in.



heather 2020-03-20 21:24
it's going to depend on what changes they expect, too



kelsey.foley 2020-03-20 21:25
I'm happy to be a POC and only pull in folks if needed



kelsey.foley 2020-03-20 21:25
but we need to be pushing back on lots of changes.



andrew.dunkman 2020-03-20 21:25
happy to make changes next week, not over the weekend.



kelsey.foley 2020-03-20 21:25
yes



kelsey.foley 2020-03-20 21:26
@allison.norman can you and I be the folks on deck?



kelsey.foley 2020-03-20 21:26
:thank-you:



heather 2020-03-20 21:28
oh my gosh this is so complicated



allison.norman 2020-03-20 21:29
(thank you @kelsey.foley)



b.ryan.johnson 2020-03-20 21:29
Did @kelsey.foley just free up my west coast weekend??



kelsey.foley 2020-03-20 21:30
@b.ryan.johnson - you need a weekend. take it. rest.



kelsey.foley 2020-03-20 21:34
I got to run to next meeting. please ping me if you need me back.



heather 2020-03-20 21:34
It's a small thing, but I've appreciated how Bob has thanked everyone genuinely at the end of most of the calls



abbey.kos 2020-03-20 21:35
It?s been such a pleasure to be part of this truly cross functional team



andrew.dunkman 2020-03-20 21:35



thank you all. i feel so proud to be sticking together and pushing for what we know is how we can deliver our best work.



andrew.dunkman 2020-03-20 21:36

and thank you specifically @allison.norman and @kelsey.foley for your exemplary leadership. :heart:



allison.norman 2020-03-20 21:38

FYI @alanb @brian.whittaker - We landed on having a small skeleton crew check in tomorrow at 1pm ET (we think, calendar invite pending) - we explained that expectations should be set in terms of what's feasible and that meeting will largely be to triage. @kelsey.foley and I (who will be attending that meeting) can pull in people as needed, depending on what comes up, though we will be prepared to push back on things we can't tackle ourselves



alanb 2020-03-20 21:49

Do you want/need one of us there?



allison.norman 2020-03-20 21:53

@alanb I don't think you need to be on the call, but if things shift into "ok we need everyone back on deck ASAP so we can completely redesign the site" (hopefully unlikely) - maybe a way of getting a hold of you (via Slack or otherwise) to help push back?



cordelia.yu 2020-03-20 21:57

(consider me as emergency backstop but otherwise imma stay out of yer hair :heart:)



brian.whittaker 2020-03-20 21:57

I will join!



brian.whittaker 2020-03-20 21:58

you all are amazing and i'm grateful for you



brian.whittaker 2020-03-20 21:58

i can provide moral support and cheer you on



brian.whittaker 2020-03-20 21:58

i can be the complimentary peanuts in Kelsey's joke



alanb 2020-03-20 22:11

(b) (6)



brian.whittaker 2020-03-20 22:11

Already accepted



alanb 2020-03-20 22:12

Also: I will fully back anyone who says ?No? on anything in the name of getting some sleep. Immune systems weaken without sleep.



robert.jolly 2020-03-20 22:17

I don't know how available I will be for meetings, but let me know about any changes that may need QA/Accessibility reviews and I'll try to get to those quickly. Thank you all for being so good to us/each other.



malaika.carpenter 2020-03-20 23:18

Before signing off, I just want to say *WAY TO GO* to this amazingly talented, professional,

caring, and resilient team of humans! As someone very new 18F, it's been a pleasure to work with you on this!



malaika.carpenter 2020-03-20 23:20

I am also going to drop a song in here (_in the name of project health_:slightly_smiling_face:_)_ that's been keeping me going all week called "Love" by Jhené Aiko:

Because we can always use a little more :heart:!



kelsey.foley 2020-03-21 00:18

- please remember to tock this work to 1198, and please tock including all the OT you have worked this week and tag @mattspencer. There is also a spreadsheet for tracking, so if you're willing to DM me, I'll get your OT entered there as well. Many thanks! :thank-you:



brian.whittaker 2020-03-21 17:21

You all rock, sorry about being late



brian.whittaker 2020-03-21 17:21

hope you're doing well



allison.norman 2020-03-21 17:25

So far so good :slightly_smiling_face:



allison.norman 2020-03-21 17:26

Lots of unknowns still regarding support expectations if we go live this weekend, but we're pushing on it.



heather 2020-03-21 17:58

(just logged onto Slack to check my family Slack instance -- yes, we're all nerds -- and saw y'all online: thank you for your service)



b.ryan.johnson 2020-03-21 18:33

I can't seem to use `{{ site.baseurl }}` or the `relative_url` filter in the markdown files. So I'm using the more brittle `/'` for internal, relative links. Does anyone know why Liquid won't work in markdown files?



heather 2020-03-21 18:52

Are you getting errors in the terminal? I seem to remember being able to use Liquid tags in markdown with Jekyll, but it's been a long time.



b.ryan.johnson 2020-03-21 18:53

Normally one can use them in markdown in a Jekyll site, but the URLs aren't rendering.



heather 2020-03-21 18:54

handy!



b.ryan.johnson 2020-03-21 18:56

This: `[COVID-19 and animals]({{ site.baseurl }}/animals)` renders as:



heather 2020-03-21 19:00

Yeah, I'm seeing `{{site.baseurl}}` get rendered as a plain string when I throw it in a markdown file. Gonna do a little googling and see if anything becomes obvious.



b.ryan.johnson 2020-03-21 19:01

Don't worry about it too much. But it may be an issue in the future.



b.ryan.johnson 2020-03-21 19:04

It works in HTML files, so it's weird.



heather 2020-03-21 19:07

I'm wondering if the markdown files get escaped via Netlify, somehow? It looks from your example like the curly braces are getting translated to ASCII somewhere along the way rather than being interpreted.



b.ryan.johnson 2020-03-21 19:08

That would make sense.



b.ryan.johnson 2020-03-21 19:09

Maybe Netlify can't parse liquid?



heather 2020-03-21 19:59

I'm picking up the style changes (#227)



allison.norman 2020-03-21 20:02

@heather THANK YOU! Wanna jump in zoom?



joseph.krzystan 2020-03-21 20:06

Is it because we're rendering the content w a markdownify tag in the template? The Jekyll context might not be available



heather 2020-03-21 20:07

will do in a couple mins!



heather 2020-03-21 20:07

that seems likely



b.ryan.johnson 2020-03-21 20:10

Any guidance on how to handle relative links in the absence of the variables?



robert.jolly 2020-03-21 21:17

Hello folks. Anything you want me to help with? I saw a ?help wanted? issue but Tom to review <http://coronavirus.gov> for accessibility.



robert.jolly 2020-03-21 21:17

I'm happy to do that but also happy to help on our site work to get us to the finish line.



allison.norman 2020-03-21 21:25

Hey @robert.jolly! I am trying to push back on the <http://coronavirus.gov> audit for now but that being said, we are making changes now to look more like that page so it may nice to get your take if we've regressed in terms of accessibility. Any chance you could join the zoom for a few min? (It shouldn't take long!)



allison.norman 2020-03-21 21:25

(Heather is working on getting them ready so it'll be a couple min til we are ready, if you're still around)



robert.jolly 2020-03-21 21:25

Ok!



allison.norman 2020-03-21 21:26



allison.norman 2020 03 21 21:26

I can let you know when to pop in! It'll just be a gut check kinda thing so Tom can take that back to the WH if we see red flags



robert.jolly 2020-03-21 21:28

Sounds good. I'm standing by. :slightly_smiling_face:



allison.norman 2020-03-21 21:33

@robert.jolly - Ready for you in Zoom!



robert.jolly 2020-03-21 21:33

OMW



brian.whittaker 2020-03-21 22:48

(b) (5)



kelsey.foley 2020-03-22 01:06

Update for Saturday: Styling feedback incorporated and new content changes. New demo site version generated. Go-live is planned for Monday afternoon.



allison.norman 2020-03-23 00:11

:sparkles: *Sunday updates* :sparkles: ? Launch has been pushed to Tuesday @ 1pm. ? There is supposed to be a content kick-off with an HHS POC (and maybe other agencies) on Monday. @abbey.kos and Victoria worked on an engagement plan today to set expectations for how to work with the new POCs right away (kudos to them; Tom loves the approach and will help advocate for that way of working) ? While doing a content audit, we discovered more 404 issues that could be related to case sensitivity, or a need to reindex. @laura - Could you take a look at (b)(5) on Monday if you have recovered enough to do so? This is going to be the highest priority thing when it comes to getting final sign-off from the White House. ? Tom flagged other issues with the "for launch" label. If content and eng folks can look at these on Monday and get started on them, it helps us get closer to my next point: ? We should really push for a code freeze timeline leading up to launch. Content changes (and other requests) will keep coming in and it just feels like we're chasing circles with auditing, making changes, not knowing if issues are because we need to reindex, etc. I'm happy to help push for this but would love feedback on others as to when you think we should target (Monday 3pm? Monday 5pm?, something like that). ? We're sooo close! And you are all amazing.



laura 2020-03-23 10:38

(b)(5) - per this - TTS is going to be responsible for outreach?



laura 2020-03-23 10:38

or we're helping with the one that is being made



laura 2020-03-23 11:16

PR open for 259 that appears to have fixed this



allison.norman 2020-03-23 15:38

V is going to engage with them for help. She has been putting together a plan around it but with everything else going on, she wants to see if they can run with it.



heather 2020-03-23 16:05

@abbey.kos Are you all manually copy pasting markdown to a word doc? (I can help if you need; I'm the fastest copy/paste in the west :joy:)



abbey.kos 2020-03-23 16:05

dunno yet. V is sharing. I think so yes



joseph.krzystan 2020-03-23 16:06

Whoops, just messaged V on this topic



joseph.krzystan 2020-03-23 16:06

I havent? seen that template but engineering could likely help populate it ? or give you an interim piece from which to work. Like a single page with `_all_` the content rendered if that would be helpful.



abbey.kos 2020-03-23 16:11

[\(b\)\(5\)](#)



abbey.kos 2020-03-23 16:11

Can we generate something that would get us what we need to fill out this template?



joseph.krzystan 2020-03-23 16:13

Requested access



abbey.kos 2020-03-23 16:13

refresh



joseph.krzystan 2020-03-23 16:13

Yes



abbey.kos 2020-03-23 16:14

Fantastic! Let?s do it :smile:



joseph.krzystan 2020-03-23 16:14

Give me a few?. :under_construction:



joseph.krzystan 2020-03-23 16:38

Uploading, will need a few tweaks to formatting and category labels



joseph.krzystan 2020-03-23 16:40

[\(b\)\(5\)](#)



joseph.krzystan 2020-03-23 16:40

That should be all of the content on `dev` as of a few minutes ago



abbey.kos 2020-03-23 16:41

Joe you are a treasure



abbey.kos 2020-03-23 16:41

Thank you so much



abbey.kos 2020-03-23 16:41

The collective blood pressure of the content team just went down 20 points



joseph.krzystan 2020-03-23 16:46



Work here if we need to re-run: [\(b\)\(5\)](#)



joseph.krzystan 2020-03-23 16:46
renders that page as `/preview` - then copy/paste into google doc



timothy.baxter 2020-03-23 17:20
@timothy.baxter has joined the group



joseph.krzystan 2020-03-23 17:58
eng friends here, can we sync in :zoom-meeting: quick about `code freeze` and merging outstanding PRs?



andrew.dunkman 2020-03-23 18:29
just seeing this, whoops!



laura 2020-03-23 19:52
y'all i've got 1 more 1:1 at the top of the hour and then i'm going offline at 4:30



allison.norman 2020-03-23 22:09
Any devs around for a quick chat with Tom about a search idea he has? (Sorry for asking like this, just trying to get a quick sense on something)



allison.norman 2020-03-23 22:10
@andrew.dunkman @heather potentially?



andrew.dunkman 2020-03-23 22:10
sure



heather 2020-03-23 22:10
I'm stuck in a meeting



allison.norman 2020-03-23 22:10
Thanks @andrew.dunkman! Can you join [\(b\) \(6\)](#)



joseph.krzystan 2020-03-23 22:57
Curious about the idea..... :thinkspin:



allison.norman 2020-03-23 23:05
It was around whether <http://search.gov> could index anchor tags from CDC. This is coming out of a rapidly evolving discussion around the sustainability of maintaining content. I can fill others in more tomorrow as we know more.



heather 2020-03-24 12:07
"represent language from CDC with as much fidelity as possible" really makes me think we should just be programmatically pulling this stuff in somehow



heather 2020-03-24 12:08
(which, :sigh:)




laura 2020-03-24 12:11
what did we find from the api - it looked like that it didn't render individual pages?





heather 2020-03-24 12:14
I don't believe it does; it looks to me like it's topics + links to the page:
[\(b\)\(5\)](#)





timothy.baxter 2020-03-24 12:22


 _started to jump in and ask if we needed a scraper but instead just wants to send_ :hearts:
and :good-luck:


 **heather** 2020-03-24 12:31
ha, a scraper crossed my mind


 **heather** 2020-03-24 12:32
like one that runs on every static build, so when you needed to update content, you just kicked off a build


 **timothy.baxter** 2020-03-24 12:33
Technically doable. Logistically? :robot_shrugging: But don?t let me sideline y?all, either. You don?t need my input :smile:


 **laura** 2020-03-24 15:27
I won't be able to make today's standup- but have nothing to add


 **laura** 2020-03-24 15:27
*today's noon standup


 **abbey.kos** 2020-03-24 15:39
Hey folks. Can we please keep programmatic updates/project discussion in the #tts-cvd-19 channel? I don?t want to create silos in the midst of this beautiful cross-functional team.


 **laura** 2020-03-24 15:39
Thanks for pushing for collaboration!


 **heather** 2020-03-24 15:50
Same, but I also don't want that to suddenly become a new requirement for launch :grimacing:


 **timothy.baxter** 2020-03-24 15:53
Wait, is there _another_ private channel I should be in but am not?


 **joseph.krzystan** 2020-03-24 15:54
I think the original intent of this channel was for 18F specific side bars ? like capacity planning/coverage


 **cordelia.yu** 2020-03-24 15:58
it is beautiful to see a little bit more of what y?all are thinking about, tho

 **abbey.kos** 2020-03-24 15:59
Here is what I am thinking about: :blob-work-work: :exclamation: :wait-what: :youwhat: :rage4: :rage3: :rage3: :blob-work-work:

 **randy** 2020-03-24 21:17
@randy has joined the group

 **kelsey.foley** 2020-03-24 21:17
:welcome: :wave: Hi @randy!

 **heather** 2020-03-24 21:23
RANDAY

 **randy** 2020-03-24 21:51
Hi folks! I've read the IAA SOW, and will go back through slack convos later....anything else I can read to get up to speed?

I can read to get up to speed?



brian.whittaker 2020-03-25 00:40
Flexion BPA?



2020-03-25 00:40

Blanket Purchase Agreement: a simplified acquisition method that government agencies use to fill anticipated repetitive needs for supplies or services. Essentially, BPAs are like "charge accounts" set up with trusted suppliers.



joseph.krzystan 2020-03-25 13:27

Formal documentation is light and the situation has been very fluid over the last week. The content folks have recently put together some recommendations/guidelines which would be good to take a look at.



annepetersen 2020-03-25 22:07
@annepetersen has joined the group



andrew.dunkman 2020-03-26 14:35
[\(b\)\(5\)](#)



alanb 2020-03-26 21:31
Reiterating: If you are feeling fried, or are fried, or are past fried, and you need to stop working for your own health, do. We will have your back. No project outranks health.



heather 2020-03-26 21:36
mmmm, fried. like chicken.



kelsey.foley 2020-03-26 21:36
chicken-fried Heather?



kelsey.foley 2020-03-26 21:39
mmmm, with gravy



heather 2020-03-26 21:52
dammit, now I'm hungry



laura 2020-03-31 16:46
could be good to set up a ux engineer with one of these folks to help them understand uswds



laura 2020-03-31 16:46
and also our typical processes



heather 2020-03-31 16:48
feedback and _critique_ omg



kelsey.foley 2020-03-31 16:51
it doesn't sound like they have engineering capabilities to support dev and solutions though.
:disappointed:



laura 2020-03-31 16:52
sounds like the plan is to bring on another team that's within a different contract vehicle



randy 2020-03-31 16:53
I believe so, that'll have to be the plan.



h th 2020 03 31 17 10



heather 2020-03-31 17:10

whatever happened to that feed that CDC was supposedly building?



heather 2020-03-31 17:15

this is more sales-pitchy than I was hoping it would be



joseph.krzystan 2020-03-31 17:18

Do we have a copy of the SoW available?



allison.norman 2020-03-31 17:19

Tom said he'll send out after



andrew.dunkman 2020-03-31 17:19

yeah, I think it's important we show a strong hand, my consulting hairs are tingling about how AI was written into this SoW



heather 2020-03-31 17:19

this, exactly



joseph.krzystan 2020-03-31 17:20

@abbey.kos handled the AI piece :smile:, expertly :raised_hands:



heather 2020-03-31 17:20

also the previous comments about improving search in ways that didn't seem to make sense in context



andrew.dunkman 2020-03-31 17:22

is there possibility of taking the repository public? is there a reason why it is private?



kelsey.foley 2020-03-31 17:22

I have concerns about how we go about keeping these design folks somewhat tethered to earth. :astronaut:



andrew.dunkman 2020-03-31 17:23

i think undirected creativity may be in play, it'd be great to figure out how to direct the creative juices productively.



kelsey.foley 2020-03-31 17:24

Also, this is sounding like a whole lot more dev load than anticipated for a phase 2.



heather 2020-03-31 17:24

seriously



heather 2020-03-31 17:25

additional engineering resources lolololol :sob:



kelsey.foley 2020-03-31 17:25

@heather @joseph.krzystan perhaps we should revisit staffing needs...



kelsey.foley 2020-03-31 17:26

:heart: :thank-you: @allison.norman for asking this!



kelsey.foley 2020-03-31 17:26

I'd like to know what the cutover for phase 2 looks like and what triggers it.



joseph.krzystan 2020-03-31 17:27

nevermind ? that's just adding more confusion out of context. I think it was a portion of the SoW

SOW



andrew.dunkman 2020-03-31 17:27

:musical_note: software is a continuum that doesn't fit in boxes :musical_note:



andrew.dunkman 2020-03-31 17:27

my favorite song recently



randy 2020-03-31 17:28

here is the SOW.

[\(b\)\(5\)](#)



randy 2020-03-31 17:29

it's got a ton of bright shiny objects in it, unfortunately.



kelsey.foley 2020-03-31 17:29

do we know who from TTS was involved in writing it?



kelsey.foley 2020-03-31 17:30

(did it follow any standard templates?)



randy 2020-03-31 17:30

I don't know background on it.



randy 2020-03-31 17:30

Other than they put it together very quickly.



allison.norman 2020-03-31 17:32

Anyone else want/need to debrief after this?



allison.norman 2020-03-31 17:32

[\(b\)\(6\)](#)



kelsey.foley 2020-03-31 18:56

@hannah.kane :welcome: to covid-faq party!



hannah.kane 2020-03-31 18:56

@hannah.kane has joined the group



heather 2020-03-31 18:58

I read that as `covid-party` and I was like Kelsey I don't think we're supposed to do that



kelsey.foley 2020-03-31 18:59

:laughing:



laura 2020-03-31 20:10

save the covid party for the virtual happy hour!!!



heather 2020-03-31 20:11

[\(b\) \(5\)](#)



timothy.baxter 2020-03-31 20:12

My advice would be for most folks to avoid reading that SOW. That's stress you don't need.



heather 2020-03-31 20:12

[\(b\) \(5\)](#)

(b)
(5)



heather 2020-03-31 20:13

(b) (5)



heather 2020-03-31 20:14

(b) (5)



timothy.baxter 2020-03-31 20:15

Understood (b) (5)

. You can choose to let it be Somebody Else's Problem.



heather 2020-03-31 20:16

sure, and I appreciate all of those things! (b) (5)



heather 2020-03-31 20:17

(b) (5)



randy 2020-03-31 20:21

(b) (5)



randy 2020-03-31 20:21

and some robots



laura 2020-03-31 20:22

i wrote an alexa app for my gym class schedule - we can make an alexa app their not that hard...and not that useful!



heather 2020-03-31 20:23

ALEXA TELL ME ABOUT THE 'RONA



robert.jolly 2020-03-31 20:23

make the screambot the covid-faq chatbot



heather 2020-03-31 20:23

(b) (5)

(b)(5)



laura 2020-03-31 20:26

there's no way we could do this without a medical professional?



cordelia.yu 2020-03-31 20:29

I mean?we could?but it'd be a _really_ bad idea.



heather 2020-03-31 20:30

:100:



laura 2020-03-31 20:36

it links to this Kaggle Comp so that kind of makes sense why it would be in the SOW:

(b)(5)



brian.whittaker 2020-03-31 22:54

I've asked Randy to map out what we, 18F, will/can do on the project vs what parts the industry partner will take



brian.whittaker 2020-03-31 22:55

first draft should be ready by Friday at the latest



brian.whittaker 2020-03-31 22:56

please support him to get this done



brian.whittaker 2020-03-31 22:56

i think it will help give folks peace of mind



brian.whittaker 2020-03-31 22:56

i only see our engineering folks working on the FAQ website but that's just me



heather 2020-03-31 22:58

Does TM even have eng folks? It seemed mostly designers.



heather 2020-03-31 22:58

Also, yes, anything we can do to help, @randy!



brian.whittaker 2020-03-31 22:59

not sure of TM, but we have bucks to bring a new industry partner in



brian.whittaker 2020-03-31 22:59

(b) (5)



brian.whittaker 2020-03-31 23:01

I don't expect you all to build AI/NLP/Alexa/Rona bots



brian.whittaker 2020-04-01 12:31

@randy let's prioritize getting staffing vs industry clarity on project 1 and 2 in the SOW please



brian.whittaker 2020-04-01 12:32

with the reduction in scope, is it possible to review a draft tomorrow?



randy 2020-04-01 12:38

I'm going to need help from someone from engineering, content, and product to figure out and write up what we're going to task the vendor with.



randy 2020-04-01 12:39

These are the potential labor categories in Flexion's BPA:



randy 2020-04-01 12:41

I don't feel great about being part of throwing this at a vendor, given the HQ-centered design and lack of product/strategy, but if that's the direction we're going, I'll do my part.



laura 2020-04-01 13:13

the the labor categories- what I got from yesterday's call is that visual design and _maybe_ ux researcher would come from :tm: not flexion - so we might want to buffer a little bit of hours in the task order -but the bulk of the labor on that would be covered



laura 2020-04-01 13:17

****(b) (5)

te t de t cato , pat se ecto , docu e tato , a d teg at o based o put o

(b) (5)



laura 2020-04-01 13:17

(b) (5)



laura 2020-04-01 13:18

(b) (5)



laura 2020-04-01 13:19

(b) (5)



timothy.baxter 2020-04-01 13:38

(b) (5)



timothy.baxter 2020-04-01 13:42

(b) (5)



laura 2020-04-01 13:45

(b) (5)



randy 2020-04-01 13:47

(b) (5)



randy 2020-04-01 13:47

they mentioned this as a "potential solution" during our intro call yesterday.



timothy.baxter 2020-04-01 13:50

I_knew_ they had a prepackaged AI-in-a-box solution in mind. :neutral_face:



cordelia.yu 2020-04-01 13:55

oh?i think i figured out the thing that was annoying me about the chatbot idea



timothy.baxter 2020-04-01 13:55

the word ?chatbot??



cordelia.yu 2020-04-01 13:55

actually, no! i love chatbots when they?re used properly



cordelia.yu 2020-04-01 13:56

but also i?ve been playing with them since like the 90s so i?m not really troubled by them



cordelia.yu 2020-04-01 13:57

given that (b) (5)

(b) (5)
[Redacted]
[Redacted]
[Redacted]
[Redacted]



cordelia.yu 2020-04-01 13:57
at best



timothy.baxter 2020-04-01 13:57
:nodding:



cordelia.yu 2020-04-01 13:58
(b) (5)

[Redacted]
[Redacted]



timothy.baxter 2020-04-01 13:59
(b) (5)

[Redacted]
[Redacted]
[Redacted]
[Redacted]



cordelia.yu 2020-04-01 13:59
totally



cordelia.yu 2020-04-01 13:59
but also they're usually not used in a life-or-death situation which, _waves at the world_



timothy.baxter 2020-04-01 14:00
(b) (5)

[Redacted]
[Redacted]
[Redacted]



robert.jolly 2020-04-01 14:12
(b) (5)

[Redacted]
[Redacted]



abbey.kos 2020-04-01 14:17
(b) (5)

[Redacted]



abbey.kos 2020-04-01 14:17
(b) (5)

[Redacted]



laura 2020-04-01 14:17
:inception:



abbey.kos 2020-04-01 14:17
I do not want a tiny version of the website in the corner of the website



laura 2020-04-01 14:19
(b) (5)

[Redacted]
[Redacted]



abbey.kos 2020-04-01 14:21
(b) (5)

[Redacted]
[Redacted]



abbey.kos 2020-04-01 14:21
imo



heather 2020-04-01 14:39

(b) (5)



heather 2020-04-01 14:40

(b) (5)



abbey.kos 2020-04-01 14:48

(b) (5)



abbey.kos 2020-04-01 14:49

(b) (5)



abbey.kos 2020-04-01 14:49

(b) (5)



randy 2020-04-01 14:49

(b) (5)



abbey.kos 2020-04-01 14:49

Oh I meant TM



abbey.kos 2020-04-01 14:49

but yes, you are right



heather 2020-04-01 14:52

Didn't folks already have some sort of intro with them about who we are and how we work?
(I mean, I wasn't there, but I thought it happened.)



heather 2020-04-01 14:53

but, yes, it would be nice to have a... smaller conversation



annepetersen 2020-04-01 15:31

Re: Laura?s point above, Cordelia and I started a doc about what content strategy here we _should_ be doing, _shouldn?t_ be doing and _can but would like not to_. Meant to be internal as we have these discussions, contributions/edits welcome (especially from the content team), and also welcome expanding this doc to include other disciplines in this work: just add a new header and go for it.

[\(b\)\(5\)](#)



brian.whittaker 2020-04-01 15:51

@kelsey.foley @annepetersen @allison.norman who are the best people to help Randy complete this as soon as possible?



annepetersen 2020-04-01 15:57
@cordelia.yu and/or I from our end



kelsey.foley 2020-04-01 16:00
@laura or @andrew.dunkman or me for engineering



brian.whittaker 2020-04-01 16:07
Thanks so much! Please sync today.



heather 2020-04-01 16:08

(b) (5)
[Redacted]
[Redacted]
[Redacted]



allison.norman 2020-04-01 16:36

Just to clarify: (b) (5)
[Redacted]
[Redacted]
[Redacted]
[Redacted]



allison.norman 2020-04-01 16:36

(b) (5)
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]



randy 2020-04-01 17:26

(b) (5)
[Redacted]
[Redacted]
[Redacted]



randy 2020-04-01 17:29

everyone's calendars are messy. I'm going to schedule something for 2PM with everyone mentioned in this thread and hope we get a quorum of some sort.



randy 2020-04-01 17:35

actually i'm gonna do 2:30 because I'd like @allison.norman to join and it looks like quit a few of you are in a content team huddle til then.



annepetersen 2020-04-01 18:31

Need a Meet link here!



annepetersen 2020-04-01 18:32

ah, nevermind



randy 2020-04-01 19:48

:thread: (b) (5)
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]



kelsey.foley 2020-04-01 19:49

(b) (5)



annepetersen 2020-04-01 20:06

(b) (5)



randy 2020-04-01 20:06

I missed a few



randy 2020-04-01 20:11

(b) (5)



annepetersen 2020-04-01 20:12

(b) (5)



randy 2020-04-01 20:20

Megan Reed, the CO on the BPA, said she could set up a call with them next week to discuss the needs.



randy 2020-04-01 20:25

here's an example of a previous call order off the Flexion BPA....^



laura 2020-04-01 20:27

so short and sweet!



laura 2020-04-01 20:27

i love how it uses the base contract for the bulks of it



randy 2020-04-01 20:28

So basically all I (and Megan the CO) need from the team is a description of the work that's already happened, including the environment (federalist?), and what the expectations are for the vendor team. Is there someone that can take the lead on that?



laura 2020-04-01 20:29

I'd be able to from the engineering side



heather 2020-04-01 20:29

(b) (5)



heather 2020-04-01 20:30

(I don't even know if that matters)



laura 2020-04-01 20:30

@heather I was going to work that in there :smile:



heather 2020-04-01 20:31

I'll see myself out :laugh-with-tears:



annepetersen 2020-04-01 21:51

(b) (5)



randy 2020-04-01 21:52

(b) (5)



annepetersen 2020-04-01 21:53

(b) (5)



randy 2020-04-01 21:54

(b) (5)



randy 2020-04-01 22:00

(b) (5)



kelsey.foley 2020-04-01 22:35

(b) (5)



kelsey.foley 2020-04-02 00:13

(b) (5)



laura 2020-04-02 13:39

(b) (5)



laura 2020-04-02 13:41

(b) (5)



randy 2020-04-02 13:47

(b) (5)



2020-04-02 13:47

Blanket Purchase Agreement: a simplified acquisition method that government agencies use to fill anticipated repetitive needs for supplies or services. Essentially, BPAs are like "charge accounts" set up with trusted suppliers.



randy 2020-04-02 13:47

not now, slackbot



laura 2020-04-02 13:48

here are the vendors: <https://www.gsa.gov/about-us/newsroom/news-releases/gsa-issues-discovery-bpa-for-centers-of-excellence>



laura 2020-04-02 13:48

here's the bpa: (b)(5)



laura 2020-04-02 13:49

(b) (5)



laura 2020-04-02 13:50

(b) (5)



laura 2020-04-02 13:51

(b) (5)



laura 2020-04-02 13:52

(b) (5)



randy 2020-04-02 13:57

(b) (5)



laura 2020-04-02 13:58

(b) (5)



randy 2020-04-02 14:01

(b) (5)



randy 2020-04-02 14:03

(b) (5)



randy 2020-04-02 14:44

@laura that SOW looks like a great start. I think we should share it in the TTS covid channel. (b) (5)



laura 2020-04-02 14:46

I want to hold off on sharing it until at least Allison gets a chance to review- I also think maybe @brian.whittaker or @kelsey.foley should introduce it to Tom in a meeting so that we are sure that leadership is setting expectations for 18Fs involvement going forward



randy 2020-04-02 14:49

good point. speaking of which, i have a meeting with tom at 1:30 to discuss this, and would really appreciate if someone from 18f management could attend as well. i don't foresee anything going badly, but i'm just not in a position to discuss overall strategies.



randy 2020-04-02 14:50

(I'm just a contracting guy)



heather 2020-04-02 15:07

(b) (5)



kelsey.foley 2020-04-02 15:10

@laura - I looked at the labor estimates sheet you drafted. I think that's sufficient for a build, but there aren't enough devs to support 24x7 operations.



kelsey foley 2020 04 02 15:12



kelsey.foley 2020-04-02 15:12

They need at least 2 shifts of front-end folks to cover the on-call hours.



laura 2020-04-02 15:12

I was focused on the SOW - i believe that estimate is what Randy pulled together - so ok to check with him on updating it?



randy 2020-04-02 15:15

yep - that is just a list of all their labor categories and rates, without any actual idea of what's needed. i'm hoping this team can think through what it would need to look like.



kelsey.foley 2020-04-02 15:15

:thumbsup:



kelsey.foley 2020-04-02 15:17

My thoughts: (b) (5)

(though @annepetersen should weigh in on this)



annepetersen 2020-04-02 15:19

(b) (5)



kelsey.foley 2020-04-02 15:20

(b) (5)



ashleyo 2020-04-02 15:25

@ashleyo has joined the group



uchenna.moka-solana 2020-04-02 15:25

@uchenna.moka-solana has joined the group



allison.norman 2020-04-02 15:26

Good morning! I'm on and took a look and added a couple comments. It looks great!



annepetersen 2020-04-02 15:26

They definitely seem to want 24/7 coverage, so probably should update the SOW to reflect that



ashleyo 2020-04-02 15:30

(b) (5)



randy 2020-04-02 15:30

for sure. that's what @megan.reed and I discussed as the next step. We'll make them aware that this isn't a typical 18F contract. They've got a lot of other government work so I think they'll understand how to staff this one.



ashleyo 2020-04-02 15:37

me or @brian.whittaker can



randy 2020-04-02 15:52

thanks!



kelsey.foley 2020-04-02 15:54
lemme know if y'all would like me to attend as well.



randy 2020-04-02 16:01
i don't know the dynamics well enough. maybe @ashleyo @kelsey.foley and @allison.norman to make sure we are on the same page as Tom? I know he's under a bunch of pressure and being pulled in different directions like the rest of us.



kelsey.foley 2020-04-02 16:09
Okay, I'll be there. Can you please add us to the calendar invite? :thank-you:



brian.whittaker 2020-04-02 16:21
thank you so much for surging on this folks!! I appreciate you all



laura 2020-04-02 16:35
I added that in the top of the SOW



brian.whittaker 2020-04-02 16:39
Great work team and you for covering this



brian.whittaker 2020-04-02 16:41
Thank you*



kelsey.foley 2020-04-02 23:58
- a new #tts-cvd-19-procure channel has been set up for all discussion of vendor procurement for covid-faq. Please stop all discussion in this channel. If you need to be part of vendor/SOW discussions, please DM me and I'll get you in the channel.



benjamin.peterson 2020-04-06 14:05
@benjamin.peterson has joined the group



abbey.kos 2020-04-27 14:07
(b) (5)



abbey.kos 2020-04-27 14:07
Alyssa?s on it



abbey.kos 2020-04-27 14:10
(b) (5)



andrew.dunkman 2020-04-27 14:18
thanks for keeping an eye on that ? thanks for reporting! :high_five:



timothy.baxter 2020-04-27 14:37
Abbey you shared that ^ with @alyssa.feola too, right? It sounds like some remedial ?hey, don?t give away the keys? training is in order.



abbey.kos 2020-04-27 14:37
Yup! Reported it in #incident-response, started a ticket, and I?m talking to GSA IT now. I also talked to her and Aidan in a thread and she?s got :eyes: on it.



timothy.baxter 2020-04-27 14:38



Fantastic :high_five: :good-work: :thank-you:



abbey.kos 2020-04-27 14:44

next steps: talked to GSA IT, they've asked me (or someone! happy for it to be whomever we'd prefer) to (b) (5)

(b) (5)



abbey.kos 2020-04-27 16:05

OK, looks like this one's about closed out. (b) (5)



randy 2020-04-29 19:50

Anyone know much about this? <https://ir.nist.gov/covidSubmit/>



abbey.kos 2020-05-08 15:22

Making sure folks see this really lovely thing V pulled together and put in this week's TTS newsletter. She is such a fantastic human. We've been so lucky to get to work with her.



andrew.dunkman 2020-05-08 15:26

awh, this is beautiful! :heart: thank you @vwales!



abbey.kos 2020-05-08 15:27

She can't see this, she's not in this channel :wink:



ashleyo 2020-05-08 19:38

this is sooooo nice!!!



malaika.carpenter 2020-05-12 14:21

Wow, beyond thoughtful!!!



hannah.kane 2020-03-24 18:00
@hannah.kane has joined the group



kelsey.foley 2020-03-24 18:00
@kelsey.foley has joined the group



annepetersen 2020-03-24 18:00
@annepetersen has joined the group



uchenna.moka-solana 2020-03-24 18:00
@uchenna.moka-solana has joined the group



sarah.eckert 2020-03-24 18:00
@sarah.eckert has joined the group



timothy.baxter 2020-03-24 18:01
@timothy.baxter has joined the group



ashleyo 2020-03-24 18:03
@ashleyo has joined the group



alanb 2020-03-24 18:03
@alanb has joined the group



brian.whittaker 2020-03-24 18:03
@brian.whittaker has joined the group



ashleyo 2020-03-24 18:03
:eyes:



elizabeth.ayer 2020-03-24 18:03
@elizabeth.ayer has joined the group



mheadd 2020-03-24 18:03
@mheadd has joined the group



hannah.kane 2020-03-24 18:04
@hannah.kane set the channel's purpose: Place to coordinate the 18F folks within the broader covid-relief-fund project



hannah.kane 2020-03-24 18:14
more details coming soon



sarah.eckert 2020-03-24 18:29
Nikki Lee for PM on this... wanted to talk with you @elizabeth.ayer to make sure this would work with EAPD



elizabeth.ayer 2020-03-24 18:29
Yep, I'm comfortable with that.



sarah.eckert 2020-03-24 18:29

ok great, her name was mentioned in staffing today



elizabeth.ayer 2020-03-24 18:30

Nikki was close enough to "job done" on enabling the partner PO and the rest of the team itself. :thumbsup:



sarah.eckert 2020-03-24 18:30

wonderful, thank you!



elizabeth.ayer 2020-03-24 18:30

And the recently-hired vendor is able to support that too, believe it or not :shocked_face_with_exploding_head:



yuda 2020-03-24 18:54

@yuda has joined the group



hannah.kane 2020-03-24 18:56

Hi @yuda - I spun up this channel with some 18F folks who will be involved in re-prioritizing our projects so that we can support the relief fund effort. We don't have a ton of specifics just yet, but I wanted to check in and see if you had any updates in the meantime.



hannah.kane 2020-03-24 18:57

And just to re-cap what we discussed yesterday. Our current target is: ? 3 engineers with rails and some front-end; login knowledge very useful ? 3 designers (including content design) ? 1 PM ? 1 quarter-time AM ? 1 quarter-time Acq lead to support procuring a scrum team for ongoing dev and maintenance Please let us know if that target has changed.



elizabeth.ayer 2020-03-24 18:59

:wave: Hello! just to get me up to date, how long are we expecting this to be for?



alanb 2020-03-24 18:59

I assume the only accurate end date is "TFN"?



hannah.kane 2020-03-24 19:01

I believe we're working for an April 9th launch date (moving target) and would need folks for at least that long



yuda 2020-03-24 19:07

ok one item of fair warning: they're still talking about switching to java (over my objections). currently reaching out to matt cutts to see if he has java devs



yuda 2020-03-24 19:08

(also sorry for missing this a few minutes ago, (b) (6)

)



yuda 2020-03-24 19:09

so definitely on: Acq lead, designers, PM (realistically we're already overwhelmed with all the various PM duties).



yuda 2020-03-24 19:09

And I will continue fighting the fight for stick with rails



yuda 2020-03-24 19:09

I wish you could see the look on my face rn :wink:



alanb 2020-03-24 19:11

(b) (6)



yuda 2020-03-24 19:14

the subject matter is "intrinsic motivation". so as advanced as it gets I think.



mheadd 2020-03-24 19:16

FWIW, the NS&I Portfolio has an engineer with Java experience if things go that way.



alanb 2020-03-24 19:17

Jesus. Don't they sing and paint anymore?



yuda 2020-03-24 19:17

oh noisy time was at 2



yuda 2020-03-24 19:22

now he's climbed in a box and asked me to mail him



ashleyo 2020-03-24 20:43

hey folks any of us in acq could do this ...who is the best technical person to have an initial contact with



ashleyo 2020-03-24 20:43

@yuda is that you



yuda 2020-03-25 13:34

I think that is probably me @ashleyo but I am out sick today - if you need it today talk to Likhitha Patha. If not, I anticipate being back tomorrow.



ashleyo 2020-03-25 16:14

im fine with waiting as long as you are... ill grab time on your calendar



hannah.kane 2020-03-25 22:18

From Likhitha just now: (b) (5)



hannah.kane 2020-03-25 22:19



(b) (5)

(b) (5)

(b) (5)

(b) (5)



alanb 2020-03-25 22:39

Too early to ask what impact this would have on the people-needs from 18F?



hannah.kane 2020-03-25 22:44

I'm not really sure, but doesn't it kind of sound like maybe less people-needs?



alanb 2020-03-25 22:44

It kind of does!



yuda 2020-03-26 13:26

I'm still catching up from being out yesterday but if IRS only does an agreement with Login, people needs would be few to none.



yuda 2020-03-26 13:42

it sounds like we may no longer need this. if that changes again I'll circle back. Thank you, though!



alanb 2020-03-26 21:32

Reiterating: If you are feeling fried, or are fried, or are past fried, and you need to stop working for your own health, do. We will have your back. No project outranks health.



yuda 2020-03-27 16:06

Just in case you have not seen, IRS has decided to go forward on their own.



yuda 2020-03-27 16:06

I would like to say:



yuda 2020-03-27 16:07

1. Thank you all for your various help, and



yuda 2020-03-27 16:07

2. Sorry for the false alarm fire drill



alanb 2020-03-27 16:10

What false alarm? The prospect was real, no? Great work, everybody, thank you. I'm sorry for any disappointment but how fast this :oneteamonedream: effort came together was _so good_ to see. @sarah.eckert, should the 18F folks on this put it away and return to what they were doing before?



yuda 2020-03-27 16:12

Oh it was hugely good to see



yuda 2020-03-27 16:12

From an organizational maturity standpoint, I feel like we're starting to actually get pretty

good at this



sarah.eckert 2020-03-27 16:30
yes please



hannah.kane 2020-03-27 16:37
thanks for the update, @yuda



hannah.kane 2020-03-27 16:37
I'll retire this slack channel at the end of the day, unless folks object



yuda 2020-03-27 16:38
proposal: next week we get key folks together for a retro



yuda 2020-03-27 17:53
ok I have scheduled a retro that is primarily on the login/identity PMO side and we invited Sarah. If y'all do your own, I'm happy to attend



timothy.baxter 2020-03-27 17:54
@timothy.baxter has left the group



mheadd 2020-03-27 18:13
@mheadd has left the group



ashleyo 2020-03-29 19:44
@ashleyo has left the group



hannah.kane 2020-03-30 17:03
I'm going to archive this channel now



hannah.kane 2020-03-30 17:03
@hannah.kane archived the private channel



eddie.tejeda 2020-03-20 17:11

heads up. once we launch this FAQ site, there might be another project that may use <http://cloud.gov>. <http://Login.gov> is being asked to help IRS and Treasury with the Stimulus Checks sending to Americans. (b) (5)

(b) (5)

(b) (5)

(b) (5)

(b) (5)



eddie.tejeda 2020-03-20 17:12

(b) (5)

(b) (5)

(b) (5)



eddie.tejeda 2020-03-20 17:12

(b) (5)



ben.berry 2020-03-20 17:12

this would be a lot different that faq



eddie.tejeda 2020-03-20 17:13

yeah



ben.berry 2020-03-20 17:13

unless we can offload most of the pre-validation client-side



eddie.tejeda 2020-03-20 17:13

We can pull out if we can't do it.



eddie.tejeda 2020-03-20 17:13

so we need to qualify soon



eddie.tejeda 2020-03-20 17:13

and provide budget



ben.berry 2020-03-20 17:14

(b) (5)



eddie.tejeda 2020-03-20 17:15

Steve?



sgreenberg 2020-03-20 17:15

(b) (4)



sgreenberg 2020-03-20 17:15

it will involve significant resources in Cloud Foundry



ben.berry 2020-03-20 17:15

yeah, my hesitation is that we'd need to scale drastically



sgreenberg 2020-03-20 17:15

what is the time period for "millions of transactions"?



sgreenberg 2020-03-20 17:16
We might need to launch a different cluster



ben.berry 2020-03-20 17:16

(b) (5)



eddie.tejeda 2020-03-20 17:16
don't let resources be the limiting factor



sgreenberg 2020-03-20 17:16
I know without a doubt the technology works.



eddie.tejeda 2020-03-20 17:16
we can get whatever we need



sgreenberg 2020-03-20 17:16
Comic Relief is some of the largest scale ever in a single day and it is 100% cloud foundry



ben.berry 2020-03-20 17:17
I don't mean we can't afford the scale, I mean we have some limiting factors scaling e.g. the logging platform



sgreenberg 2020-03-20 17:17

(b) (5)



ben.berry 2020-03-20 17:17
what's the timeline?



sgreenberg 2020-03-20 17:17
yes, it is a very different problem. That is why I suspect a "new" cg could be necessary



sgreenberg 2020-03-20 17:17
but we can do it.



ben.berry 2020-03-20 17:18

(b) (5)



sgreenberg 2020-03-20 17:19
and GCP



sgreenberg 2020-03-20 17:19
the real question is: what is the time period for those "millions of transactions"?



sgreenberg 2020-03-20 17:19
day/week/second?



ben.berry 2020-03-20 17:19
and what's the launch date



eddie.tejeda 2020-03-20 17:20
imagine every american learning they can get free money...



eddie.tejeda 2020-03-20 17:20



that's how many



eddie.tejeda 2020-03-20 17:20

I think we should expect millions of concurrent users



ben.berry 2020-03-20 17:20

right - I'm imagining 360 million people hitting this site at least once in the first week



ben.berry 2020-03-20 17:21

probably half those in the first day



ben.berry 2020-03-20 17:21

those, obviously, are numbers I'm guessing at



sgreenberg 2020-03-20 17:21

(b) (5)



sgreenberg 2020-03-20 17:21

(b) (5)



sgreenberg 2020-03-20 17:22

and disregarding cost



sgreenberg 2020-03-20 17:22

it is a MASSIVE effort though



sgreenberg 2020-03-20 17:22

but it can also be scaled up



eddie.tejeda 2020-03-20 17:22

we have time to tell them to move out of rails



eddie.tejeda 2020-03-20 17:22

i suspect thats a problem no matter where they go



sgreenberg 2020-03-20 17:22

twitter was written in rails originally...



eddie.tejeda 2020-03-20 17:23

of course. modern tech lore. :slightly_smiling_face:



sgreenberg 2020-03-20 17:23

it just takes significantly more to scale it. not that it can't scale. it is a hog as it grows



eddie.tejeda 2020-03-20 17:24

I see this as a static site, with JS logic.. and a couple of API calls outside of our system.



eddie.tejeda 2020-03-20 17:24

why do they need a DB?



sgreenberg 2020-03-20 17:24

"a couple of API calls" for 300 million people is the challenge



ben.berry 2020-03-20 17:24

**ben.berry** 2020-03-20 17:24

if that's it, then sure

**eddie.tejeda** 2020-03-20 17:24

i get that part.. i am just wondering about the "why-rails" part

**ben.berry** 2020-03-20 17:24

the key there is "a couple api calls _outside our system_ "

**eddie.tejeda** 2020-03-20 17:24

My concern is that its raisl

**sgreenberg** 2020-03-20 17:25

Let me be more clear. I have a lot of concerns

**eddie.tejeda** 2020-03-20 17:25

@ben.berry I agree. I see the calls as the risk.

**sgreenberg** 2020-03-20 17:25

but I also know rails at scale is less efficient than most other options

**ben.berry** 2020-03-20 17:25

(b) (5)

**sgreenberg** 2020-03-20 17:25

HA!

**sgreenberg** 2020-03-20 17:26

(b) (5)

**ben.berry** 2020-03-20 17:26

should we start a doc and a call?

**sgreenberg** 2020-03-20 17:26

I would want to onboard the contractor I have in the pipe yesterday too.

**eddie.tejeda** 2020-03-20 17:26

Yeah, let me get out of this call. gimme 3 min

**ben.berry** 2020-03-20 17:27

we have a sprint retro in 3 minutes - answering this question is more urgent than attending that?

**eddie.tejeda** 2020-03-20 17:28

(btw. we've not agreed to do anything. if we can't, we can't.. i want to see if we *can* and what it will take)

**eddie.tejeda** 2020-03-20 17:28

lets do retro and regroup at 3pm

**ben.berry** 2020-03-20 17:28

:roger-roger:

**ben.berry** 2020-03-20 17:29

**ben.berry** 2020-03-20 17:28

in that case, I'm going to grab coffee and head to the retro

**sgreenberg** 2020-03-20 17:29

we need more data. what is this thing really?

**sgreenberg** 2020-03-20 17:30

I know we can without constraints. but that isn't reality

**eddie.tejeda** 2020-03-20 17:31

I will get you more info

**sgreenberg** 2020-03-20 18:44

app impl and architecture for things of this nature are equally if not more important than the infrastructure

**ronnie.williams** 2020-03-20 19:40

(b) (5)

**sgreenberg** 2020-03-20 20:30

@eddie.tejeda is there an invite for this meeting?

**eddie.tejeda** 2020-03-20 20:31

doesn't look like he'll make it. It was a placeholder, but I will double check.. if you don't hear back, assume it didn't happen.

**sgreenberg** 2020-03-20 20:31

ok

**sgreenberg** 2020-03-20 20:48

(b) (5)

**eddie.tejeda** 2020-03-20 20:49

forgot to share this earlier. here is the proposed interaction.

**eddie.tejeda** 2020-03-20 20:50

(b) (5)

**eddie.tejeda** 2020-03-20 20:51

(b) (5)

**sgreenberg** 2020-03-20 20:51

(b) (5)

**eddie.tejeda** 2020-03-20 20:52

(b) (5)

**ben.berry** 2020-03-20 20:53

not at all worried about static assets



ben.berry 2020-03-20 20:53

(b) (5)

:slightly_smiling_face:



eddie.tejeda 2020-03-20 20:53

(b) (5)



ben.berry 2020-03-20 20:53

(b) (5)



ben.berry 2020-03-20 20:53

(b) (5)



sgreenberg 2020-03-20 20:54

exactly what ben said



sgreenberg 2020-03-20 20:54

(b) (5)



eddie.tejeda 2020-03-20 20:55

But it doesn't have to be instant feedback. is queue gets backed up, the status update will take minutes/hours/days



eddie.tejeda 2020-03-20 20:55

which is not a user-breaking experience



ben.berry 2020-03-20 20:55

right, but running applications need to receive and validate data and provide a response



sgreenberg 2020-03-20 20:55

(b) (5)



ben.berry 2020-03-20 20:56

even if that response is "I got your request"



kara.reinsel 2020-03-20 20:56

How much of what's in the demo above is actually in production today?



sgreenberg 2020-03-20 20:56

i think from the other channel it is just a prototype. nothing is live



eddie.tejeda 2020-03-20 20:56

everything before 1:35 is their existing app



sgreenberg 2020-03-20 20:56

even having a queue that can handle this volume is massively non-trivial



sgreenberg 2020-03-20 20:57

our part in this is the easiest (but still very difficult) part



sgreenberg 2020-03-20 20:57

and we could do everything right and still look bad b/c of what we can't control



sgreenberg 2020-03-20 20:58

(b) (5)

(b) (5)



sgreenberg 2020-03-20 20:59

(b) (5)



ben.berry 2020-03-20 21:00

I think we should pivot to figuring out our go/no-go questions



ben.berry 2020-03-20 21:01

then work on getting answers to those until we hit a no-go we can't solve



eddie.tejeda 2020-03-20 21:04

please create doc and share with me



sgreenberg 2020-03-20 21:04

(b) (5)



kara.reinsel 2020-03-20 21:09

Doc

(b) (5)



sgreenberg 2020-03-20 21:30

@eddie.tejeda This thread makes me believe they are moving forward with rails.

(b) (5)



sgreenberg 2020-03-20 21:31

(b) (5)



sgreenberg 2020-03-20 21:32

(b) (5)



sgreenberg 2020-03-20 21:32

(b) (5)



sgreenberg 2020-03-20 21:33

do you have thoughts on how to have this conversation? and with whom?



sgreenberg 2020-03-20 21:36

relevant: <https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584562448126000>



ben.berry 2020-03-20 21:38

I think having this conversation is part of our go/no-go



sgreenberg 2020-03-20 21:44

we need this conversation really soon, not even for our benefit. for everyone's benefit



eddie.tejeda 2020-03-20 21:44

if you want to join: (b) (6)



sgreenberg 2020-03-20 21:44

the slack channel is talking about contracts signed this weekend



eddie.tejeda 2020-03-20 21:57

@sgreenberg remember, this is only one engineer. save some ammunition for a group convo



sgreenberg 2020-03-20 21:58

yeah, trying to be fact based.



sgreenberg 2020-03-20 22:07

(b) (5)



sgreenberg 2020-03-20 22:07

(b) (5)



eddie.tejeda 2020-03-20 22:57

(b) (5)



sgreenberg 2020-03-21 17:22

@eddie.tejeda (b) (5)



sgreenberg 2020-03-21 17:29

(b) (5)



sgreenberg 2020-03-21 17:31

(b) (5)



ben.berry 2020-03-21 17:32

is that work experience something you're comfortable sharing in that thread?



ben.berry 2020-03-21 17:32

seems relevant to the "this is academic" point



sgreenberg 2020-03-21 17:36

I don't think there is any use.



sgreenberg 2020-03-21 17:38

(b) (5)



sgreenberg 2020-03-21 17:39

(b) (5)



sgreenberg 2020-03-21 17:40

(b) (5)



sgreenberg 2020-03-21 17:46

I just laced up my climbing shoes so will be offline a bit



ben.berry 2020-03-21 17:47

there's another check-in with the faq team at 3 - I'm going to try to be offline until then



kara.reinsel 2020-03-23 13:18

(b) (5)

[REDACTED]



sgreenberg 2020-03-23 14:35

even being off by 100x, the numbers still don't work with a single DB write instance.



sgreenberg 2020-03-23 14:38

(b) (5)

[REDACTED]



sgreenberg 2020-03-23 15:10

i know we have a call later today. But I am also concerned a large group of people are working all day. (b) (5). However, if there are things we can do to help the team avoid disaster, we should. I don't know what actions we could take given the groups involved, but feel to compelled to escalate if possible.



sgreenberg 2020-03-23 15:26

to be clear, I am very happy to help and support this effort in anyway possible as long as it is driving toward a positive outcome. (b) (5)

[REDACTED]



sgreenberg 2020-03-23 17:01

@eddie.tejeda There is discussion of load testing in the covid relief channel. As I mentioned, this isn't necessary at this point b/c they are off by orders of magnitude. (b) (5)

[REDACTED]



eddie.tejeda 2020-03-23 17:03

can you share that with them?



sgreenberg 2020-03-23 18:13

@eddie.tejeda I am bailing on that conversation. I tried



sgreenberg 2020-03-23 18:14

@eddie.tejeda (b) (5)

[REDACTED]



sgreenberg 2020-03-23 21:04

Do we have a path and plan? Should we (maybe Ben and I) be building and testing a new

instance from scratch now or are there higher priorities?



sgreenberg 2020-03-23 21:04
happy to jump in wherever is productive



sgreenberg 2020-03-23 21:05
Also, we have 2 contractors ready so if there is a path to get them onboarded we can add them in short order.



sgreenberg 2020-03-23 21:09
I spoke to another customer about the impact of this work and I can redirect most of my time to this. Just need some direction on what is most useful



ronnie.williams 2020-03-23 21:32
@ben.berry @sgreenberg: Talked to @eddie.tejeda / @kara.reinsel. Let's move forward with setting up an instance of CF within a single AZ. We'll use the data gathered on complexity and time required to determine next steps. I've created a story for this work at (b) (5)



sgreenberg 2020-03-23 21:32
ok. to be clear every instance is multi-az. I think you mean single region



eddie.tejeda 2020-03-23 21:59
btw. I just learned that we can bring on engineers from other parts of TTS to help on this project. I just learned that onboarding contractors will be sped up as well.



ben.berry 2020-03-23 22:01
can/should we move this to the private board so we can make more direct references to the project at hand?



eddie.tejeda 2020-03-23 22:39
yes



sgreenberg 2020-03-23 22:46
that is great, thanks



eddie.tejeda 2020-03-24 12:51
(b) (5)



ben.berry 2020-03-24 12:52
We were planning on using the dev- and dev2- accounts



ben.berry 2020-03-24 12:52
an we were planning on GovCloud



eddie.tejeda 2020-03-24 13:08
can you provide "gsa-login-prototyping, dev" access to a `large-psql-redundant` . They want to do app testing.



ben.berry 2020-03-24 13:14
it looks like they have access



eddie.tejeda 2020-03-24 17:21

Chris mentioned this. Is this something we can consider? <https://genesisproject.io/>



sgreenberg 2020-03-24 17:35

I have not used it before. My only fear is how much customization we can do to meet our compliance needs



ben.berry 2020-03-24 17:43

@sgreenberg you ready to pair on this?



sgreenberg 2020-03-24 17:43

yes



ben.berry 2020-03-24 17:43

<https://meet.google.com/wxq-yjip-mxx>



ben.berry 2020-03-24 17:44

The Room is occupied



eddie.tejeda 2020-03-24 18:50

is the FAQ site using global CDN?



sgreenberg 2020-03-24 18:51

yes



sgreenberg 2020-03-24 18:51

did they finish config? I will double check.



sgreenberg 2020-03-24 18:52

they did not finish config. But it is using all locations: *Price Class*Use All Edge Locations (Best Performance)



sgreenberg 2020-03-24 18:53

Peak of the test last week was 421K req/sec. And the AWS team did not have resources in all regions doing the testing



eddie.tejeda 2020-03-24 19:00

we need to reach out to AWS then?



ben.berry 2020-03-24 19:02

we shouldn't need to



sgreenberg 2020-03-24 19:15

Sorry for the confusion. My last comment meant to allude to exhausting testing infra rather than hitting a cloudfront limit.



eddie.tejeda 2020-03-24 19:20

I know it's just day one, but how's the idea of launching new CF looking so far?



sgreenberg 2020-03-24 19:44

planned it out last night. Just started on getting new tooling deployed around midday.



sgreenberg 2020-03-24 19:45



I think it will be a little challenging figuring out where we have manually configured and maintained elements. We have a solid plan though.



sgreenberg 2020-03-24 20:41

@eddie.tejeda (b) (5)



eddie.tejeda 2020-03-24 20:43

the closer the better. otherwise we'll have to document changes.



sgreenberg 2020-03-24 20:44

ok, thanks



eddie.tejeda 2020-03-25 18:17

so what's the reason we don't support autoscaling? Is it a tech issue or compliance issue?



ben.berry 2020-03-25 18:22

tech



sgreenberg 2020-03-25 19:02

autoscaling of the apps or platform?



sgreenberg 2020-03-25 19:02

there is an autoscaler for apps but we don't use it



sgreenberg 2020-03-25 19:03

autoscaling the platform is harder



eddie.tejeda 2020-03-25 19:04

<https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159828043800>



sgreenberg 2020-03-25 19:06

I am not clear what parts you are asking about in our responsibility. Do you mean autoscaling for the collection app then?



sgreenberg 2020-03-25 19:07

we could deploy the autoscaler for the collection app, but given the entire cg instance might be solely for that app we could just allocate all the capacity too it



eddie.tejeda 2020-03-25 19:07

just keeping ya'll in the loop about that thread



sgreenberg 2020-03-25 19:08

ah ok. we can certainly look at the autoscaling service if need be. autoscaling the platform could be done too since we have alerting. we would have to roll our own on that though



eddie.tejeda 2020-03-25 19:08

[https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?thread_ts=1585088118.210200&cid=GVB8W4DPT)

[thread ts=1585088118.210200&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?thread_ts=1585088118.210200&cid=GVB8W4DPT) actually, better thread: [https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?thread_ts=1585088118.210200&cid=GVB8W4DPT)

[thread ts=1585088118.210200&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585159971044000?thread_ts=1585088118.210200&cid=GVB8W4DPT)



sgreenberg 2020-03-25 19:22



perhaps they assume <http://cloud.gov> is providing raw ec2?



sgreenberg 2020-03-25 19:23
are they aware it is cf?



sgreenberg 2020-03-25 19:23
asgs are essentially handled by the platform



sgreenberg 2020-03-25 19:24
unless they want to filter inbound traffic. in that case, sgs can be configured at an inbound load balancer



sgreenberg 2020-03-25 19:25
if they want lambda or EC2 raw, we don't need to do project-x. they also circumvent most cg controls and have to address them on their own.



eddie.tejeda 2020-03-25 23:14
Got it.



eddie.tejeda 2020-03-25 23:15
Btw. What are the latest learnings? Still seem possible?



sgreenberg 2020-03-26 14:52
redeploying? yes it is just a lot of work.



ben.berry 2020-03-26 15:52
looking at the stuff in the other room, it sounds like the project is dead, right?



sgreenberg 2020-03-26 16:00
sure looks like it



sgreenberg 2020-03-26 16:00
still important for us to be able to do this, but maybe not under such pressure



ben.berry 2020-03-26 16:01
@eddie.tejeda to be clear - does this mean we should be dropping this effort for the time being? or keep the effort, but with a longer timeframe + tighter budget?



eddie.tejeda 2020-03-26 16:03
Lets check in later today about next steps.



ben.berry 2020-03-26 16:04
:roger-roger:



sgreenberg 2020-03-26 16:04
i am will pause and shift to prep for next week's tech talk.



eddie.tejeda 2020-03-26 16:05
Sent cal invite for 30min



ben.berry 2020-03-26 16:06
I think that should work, but might be a hair late depending on FAQ standup



kara.reinsel 2020-03-26 17:21



Are we regrouping again later today to continue the conversation? It felt like there wasn't agreement on next steps when we wrapped up our earlier call.



ben.berry 2020-03-26 17:25

I believe so



kara.reinsel 2020-03-26 17:33

I found 30 minutes for us all to chat at 2:00 ET/12:00 MT/11:00 PT.



kara.reinsel 2020-03-26 18:01

I needed to move our sync to 4:30 ET/1:30 PT.



sgreenberg 2020-04-16 16:16

Not sure you used it, but there is also an ?entry? system to control traffic flow in. Not at all surprising.



sgreenberg 2020-04-16 16:16

I wonder what the numbers would look like w/o the entry system



karentrebon 2020-03-13 19:01
@karentrebon has joined the group



wjhuie 2020-03-13 19:04
@wjhuie has joined the group



nicopapafil 2020-03-13 19:04
@nicopapafil has joined the group



philip.lam 2020-03-13 19:04
@philip.lam has joined the group



amos 2020-03-13 19:04
@amos has joined the group



eddie.tejeda 2020-03-13 19:04
@eddie.tejeda has joined the group



jakegsa 2020-03-13 19:04
@jakegsa has joined the group



meddie.brown 2020-03-13 19:04
@meddie.brown has joined the group



jessmilcetich 2020-03-13 19:04
@jessmilcetich has joined the group



leilani 2020-03-13 19:04
@leilani has joined the group



sarahcrane 2020-03-13 19:04
@sarahcrane has joined the group



philipashlock 2020-03-13 19:04
@philipashlock has joined the group



aidanfeldman 2020-03-13 19:04
@aidanfeldman has joined the group



ashleymahan 2020-03-13 19:04
@ashleymahan has joined the group



stevenbabitch 2020-03-13 19:04
@stevenbabitch has joined the group



karentrebon 2020-03-13 19:08
Cristina Brydges (TTS Chief of Staff) just stopped by my desk. She asked me to let you all know (as SOL supervisors and team leads) that telework is ENCOURAGED at this time. I will be coming in on Monday, as will a few folks on the 6th floor, but we will also likely go on

telework after that. I don't think we have any of these cases, but if there is anyone who can't telework, and has to come in, let me know. Parking reimbursement may be possible.



karentrebon 2020-03-13 19:21

Let the people that you supervise know. Avoid email. Use Slack or GChat.



wjhuie 2020-03-13 20:13

Fairfax County just closed schools through the 10th



ashleymahan 2020-03-13 21:33

Thanks @wjhuie



karentrebon 2020-03-15 21:01

Sorry to send this on a Sunday, but wanted to let you know that there is a data call coming tomorrow morning, related to increased costs due to coronavirus response. *It will be due at noon*, so thought you all would rather know than not know. So start thinking about any increased costs you have experienced, or think you will experience.



karentrebon 2020-03-16 14:27

Ok, here is the spreadsheet

(b) (5)



karentrebon 2020-03-16 14:27

add lines for your programs :slightly_smiling_face:



karentrebon 2020-03-16 14:27

due at noon today



karentrebon 2020-03-16 14:31

shared with all of you



russell.oneill 2020-03-16 14:54

@russell.oneill has joined the group






aidanfeldman 2020-04-10 18:27

seems like we dont need this channel anymore, right? good for me to archive?



aidanfeldman 2020-04-10 18:29

@aidanfeldman archived the private channel

-  **mgwalker** 2020-03-06 15:10
has joined #covid-19
-  **mgwalker** 2020-03-06 15:10
@mgwalker set the channel purpose: A place to ta k about the COVID-19 disease and the SARS-CoV-2 virus that causes it.
-  **mgwalker** 2020-03-06 15:11
@mgwalker set the channel topic: A place to ta k about what?s going on with COVID-19. Please don?t post rumors! Also, this is not an official communications channel - any guidance from GSA will come via other means.
-  2020-03-06 15:15
@mgwalker added a workflow to this channel: *covid-19 welcomer*..
-  **mgwalker** 2020-03-06 15:15
@mgwalker has left the channel
-  **mgwalker** 2020-03-06 15:15
has joined #covid-19
-  **annepetersen** 2020-03-06 15:17
has joined #covid-19
-  **alanb** 2020-03-06 15:17
has joined #covid-19
-  **cordelia.yu** 2020-03-06 15:18
has joined #covid-19
-  **jeffrey.durland** 2020-03-06 15:19
has joined #covid-19
-  **cordelia.yu** 2020-03-06 15:20
Useful note! (b) (6)
amazon reminded me that you might be able to get reimbursed for alcohol wipes (fer yer phone) through yer FSA.
-  **nick.ng** 2020-03-06 15:21
has joined #covid-19
-  **yuda** 2020-03-06 15:23
has joined #covid-19
-  **mgwalker** 2020-03-06 15:23
(The podcast will not, in fact, kill you.)
-  **vishal.iyer** 2020-03-06 15:24
has joined #covid-19
-  **matthew.dobson** 2020-03-06 15:25
has joined #covid-19
-  **mgwalker** 2020-03-06 15:26
Hi and welcome, folks. I don?t have anything to share, but I did want to try to pull more of the conversations into one place in case folks need a break from it. It can be stressful and exhausting to see so much talk about it.
-  **mgwalker** 2020-03-06 15:27
And no judgment if you decide to pop out of this channel again! But? you?ll have to endure that slackbot message every time you join. :joy:
-  **randy** 2020-03-06 15:30
has joined #covid-19
-  **mgwalker** 2020-03-06 15:32
Actually, one thing I?m curious if anyone here knows more about, what?s the situation with testing, test kits, etc.?
-  **cordelia.yu** 2020-03-06 15:34
it depends state by state, i think, but it?s really bad
-  **subrenant** 2020-03-06 15:35



has joined #covid-19



mgwalker 2020-03-06 15:35

The local news is saying there are 5 kits in (b) (6), which certainly doesn't seem like enough for a city of 500,000 people. I'm curious _*why*_ there are so few. Are they hard to produce? I mean, I have suspicions that aren't related to cost or difficulty, but I'd like for those to be false. :grimacing:



aidanfeldman 2020-03-06 15:45

has joined #covid-19



likhitha.patha 2020-03-06 15:45

has joined #covid-19



leahgitter 2020-03-06 15:46

has joined #covid-19



porta 2020-03-06 15:46

has joined #covid-19



abbey.kos 2020-03-06 15:46

has joined #covid-19



randy 2020-03-06 15:50

Virginia might have 120 people that are being monitored, with 10 of them maybe getting tested. No idea if that's accurate but that's what the state reported here.

<http://www.vdh.virginia.gov/surveillance-and-investigation/novel-coronavirus/>



randy 2020-03-06 15:51

I'm pretty sure this means we don't have enough tests, but I'm just speculating.



torey.vanek 2020-03-06 15:51

has joined #covid-19



princess.ojiaku 2020-03-06 15:51

has joined #covid-19



mgwalker 2020-03-06 15:53

Nobody has enough tests. :sigh:



torey.vanek 2020-03-06 15:55

Wonder how NASA's test of telework is going today?

<http://www.spaceref.com/news/viewsr.html?pid=53353>



tonibonitto 2020-03-06 15:56

has joined #covid-19



igor.korenfeld 2020-03-06 15:57

has joined #covid-19



yuda 2020-03-06 16:10

I don't remember where I saw it, but I know they were initially hard to produce and they made some changes to make it easier.



kelsey.foley 2020-03-06 16:12

has joined #covid-19



uchenna.moka-solana 2020-03-06 16:19

has joined #covid-19



matthew.dobson 2020-03-06 16:25

Looks like Kentucky has tested 10 people too. No report on monitoring number:

<https://chfs.ky.gov/agencies/dph/Pages/covid19.aspx>



tonibonitto 2020-03-06 16:39

Nice.. was that in a pop-up, or was there a page?



cordelia.yu 2020-03-06 16:42

Some products have a line that says 'FSA or HSA eligible' when you get search results.



cordelia.yu 2020-03-06 16:43

it's a bit inconsistent, tho



randy 2020-03-06 16:43



maybe each state got 10 tests a piece?



jeffrey.durland 2020-03-06 16:46

To be passed out at random to cloistered nuns.



mgwalker 2020-03-06 16:47

The lack of clear information is pretty frustrating. I recognize that there's some amount of scrambling going on, but part of the CDC's mission is to communicate, and personally I feel like they're falling down pretty hard at that.



jeffrey.durland 2020-03-06 16:47

Or being tripped



yuda 2020-03-06 16:53

wow: https://twitter.com/florian_krammer/status/1235761684431724550



randy 2020-03-06 17:15

I wish I hadn't read this....and you shouldn't read it if you're already anxious about all this stuff. <https://www.smithsonianmag.com/history/journal-plague-year-180965222/>



aidanfeldman 2020-03-06 17:16

@aidanfeldman has left the channel



elizabeth.ayer 2020-03-06 17:27

has joined #covid-19



amanda.costello 2020-03-06 17:29

has joined #covid-19



laura.ponce 2020-03-06 17:30

has joined #covid-19



matthew.dobson 2020-03-06 17:52

<https://systems.jhu.edu/research/public-health/ncov/>



matthew.dobson 2020-03-06 17:52

<https://www.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>



mgwalker 2020-03-06 17:53

If you're like me and tempted to refresh the page every few minutes, don't bother. It only updates every few hours. US data seems to trickle in through the morning and then another round of updates into the evening.



mgwalker 2020-03-06 17:54

I can't speak to when other countries' data is updated because I haven't paid as much attention there, tbh.



sarah.eckert 2020-03-06 17:55

has joined #covid-19



clint 2020-03-06 17:55

has joined #covid-19



brian.whittaker 2020-03-06 17:57

has joined #covid-19



timothy.baxter 2020-03-06 17:57

has joined #covid-19



ashleyo 2020-03-06 17:57

has joined #covid-19



kara.reinsel 2020-03-06 18:01

has joined #covid-19



timothy.baxter 2020-03-06 18:10

@timothy.baxter has left the channel



jeffrey.durland 2020-03-06 18:14

Long bond is now negative.



mgwalker 2020-03-06 18:14

Long bond?



jeffrey.durland 2020-03-06 18:16

**jeffrey.durland** 2020-03-06 18:16

Yeah, investors are putting so much money into the 30 year treasury bond that the interest rate has gone negative. So people are willing to pay money to have the US gov't keep their money (because the markets are tanking because of COVID 19).

**mgwalker** 2020-03-06 18:16

Oh! That's what you mean by long bond.

**mgwalker** 2020-03-06 18:16

Well then, it's time for the government to sell a boatload of bonds.

**mgwalker** 2020-03-06 18:17

That's free money!

**jeffrey.durland** 2020-03-06 18:32

Well, whatever blip that was seems to have been fleeting, but yields remain super low and looks like the Fed will be cutting rates again at the next meeting. All of which has fiscal policy implications.

**mgwalker** 2020-03-06 18:33

I have lots of questions about whether or not cutting rates makes any sense in this situation, but I won't ask them here.

**jeffrey.durland** 2020-03-06 18:36

Me too Greg! Supply shock vs. demand shock and all that.

**matthew.dobson** 2020-03-06 18:36

<https://www.indystar.com/story/news/health/2020/03/06/coronavirus-indiana-cases/4973737002/>

**mgwalker** 2020-03-06 18:46

Is every governor going to do a press conference for their state's first confirmed case? That's going to get redundant.

**kara.reinsel** 2020-03-06 18:53

Maryland's first three cases are in Montgomery County (b) (6)

**amy.mok** 2020-03-06 18:54

has joined #covid-19

**mogul** 2020-03-06 18:54

has joined #covid-19

**kelsey.foley** 2020-03-06 18:55

Hi Kara! I'm in the same situation, but closer to (b) (6) initial outbreak. (b) (6)

**kelsey.foley** 2020-03-06 18:55

So... you're not alone.

**mheadd** 2020-03-06 19:12

has joined #covid-19

**sofiallorenzo** 2020-03-06 19:28

has joined #covid-19

**nancytyler** 2020-03-06 19:31

has joined #covid-19

**tonibonitto** 2020-03-06 19:36

Sweet -- thx!

**allison.norman** 2020-03-06 20:06























has joined #covid-19

**alex** 2020-03-06 20:07

has joined #covid-19

**melissabraxton** 2020-03-06 20:07

has joined #covid-19

-  **alex** 2020-03-06 20:08
the welcomer is super cool, thanks for setting that up @mgwalker! great way to set the tone in here :heart:
-  **kathryn** 2020-03-06 20:12
has joined #covid-19
-  **kara.reinsel** 2020-03-06 20:42
With all the handwashing, don't forget to moisturize
https://www.washingtonpost.com/lifestyle/wellness/hand-washing-coronavirus-moisturizer-dry/2020/03/06/ede43874-5fcb-11ea-b014-4fafa866bb81_story.html
-  **matthew.dobson** 2020-03-06 21:46
<https://twitter.com/melissamcewen/status/1235958374715527168>
-  **alanb** 2020-03-06 21:50
I need a word to describe the present state of the world, virus-wise. "Due to the present situation with COVAD-19..." seems bureaucracy but "Due to the COVAD-19 crisis" seems excessive. Suggestions?
-  **alex** 2020-03-06 21:51
outbreak?
-  **cordelia.yu** 2020-03-06 21:54
How about ?Due to COVID-19 concerns??
-  **alex** 2020-03-06 21:57
leave it to a content strategist :chef-kissing-fingers:
-  **jz** 2020-03-06 22:00
has joined #covid-19
-  **jz** 2020-03-06 22:02
Thank you for creating this channel @mgwalker :heart:
-  **timothy.baxter** 2020-03-06 22:02
has joined #covid-19
-  **timothy.baxter** 2020-03-06 22:02
SXSW was apparently cancelled today.
-  **timothy.baxter** 2020-03-06 22:03
they?ve got a way with words
-  **mgwalker** 2020-03-06 22:04
<https://www.theverge.com/2020/3/6/21162247/sxsw-2020-cancelled-coronavirus-austin-texas-virus-fears-public-health-event>
-  **timothy.baxter** 2020-03-06 22:15
And GSA is trying out having everyone teleworking next Tuesday (email just dropped).
-  **timothy.baxter** 2020-03-06 22:16
I feel really bad for whoever has to process all those Telework agreements Monday.
-  **mgwalker** 2020-03-06 22:19
Argh. Apparently I?m not on that mailing list either. You?d think after 4 years, I?d have managed to be on all the important mailing lists.
-  **timothy.baxter** 2020-03-06 22:19
I?m not kidding. That?s an huge thing to ask to be in place by Tuesday.
-  **mgwalker** 2020-03-06 22:21
It says that people who don?t already have their agreements in place will report as usual.
-  **mgwalker** 2020-03-06 22:21
Does everyone at GSA even have a laptop? :thinking_face:
-  **alanb** 2020-03-06 22:22
It was a laughing monkey of sympathy!
-  **timothy.baxter** 2020-03-06 22:23
It also says ?all day, agency-wide telework exercise with all GSA employees? so that would indicate to me a desire for all employees, which in turn will surely set off a mad dash for completed Telework agreements Monday

completed telework agreements Monday



timothy.baxter 2020-03-06 22:24

For us, I think the biggest concerns (which @aidanfeldman has already largely allayed) is whether or not the VPN and other systems will hold up. He says they should, and that's good enough for me.



kristina.britt 2020-03-06 22:25

has joined #covid-19



andreasigs 2020-03-06 22:26

has joined #covid-19



dahianna 2020-03-06 22:26

has joined #covid-19



cristina 2020-03-06 22:26

has joined #covid-19



margaret.mildrew 2020-03-06 22:26

has joined #covid-19



hilary.lutz 2020-03-06 22:26

has joined #covid-19



star.vanamali 2020-03-06 22:26

has joined #covid-19



timothy.baxter 2020-03-06 22:29

Well, it's not as bad as I thought: https://gsa-tts.slack.com/archives/C039MHF8/p1583533676130800?thread_ts=1583532683_121900&cid=C039MHF8



cordelia.yu 2020-03-06 22:33

hahaha i'm p sure i just stole it from what some conference messaging



timothy.baxter 2020-03-06 22:34

repurposed it from some conference messaging :slightly_smiling_face:



danielle.gallant 2020-03-06 22:35

has joined #covid-19



alanb 2020-03-06 23:00

It's okay to be mad I have to wait six more months for the new Bond movie, right?



mgwalker 2020-03-06 23:02

Is that related to covid?



alanb 2020-03-06 23:30

?Tis. Release date moved to November.



alex 2020-03-06 23:54

you mean, because they think that's the soonest people will be reliably going to the movies again? :flushed:



alanb 2020-03-06 23:57

The single article I read on the subject suggested that that was the best new global release date available and specifically cited the Chinese market's enthusiasm for James Bond.



alanb 2020-03-06 23:58

This was a decision made by movie studio accountants, not CDC epidemiologists, so don't read too much into it in re the coronavirus.?



kelsey.foley 2020-03-07 00:56

WaPo link fail. :sigh: headline was this: Federal offices on Friday started sending hundreds of Seattle-area employees home to telework"























tonibonitto 2020-03-07 05:26

17 <https://www.nbcnews.com/health/health-news/live-blog/coronavirus-updates-live-14-dead-across-u-s-trump-signs-n1151451>



tonibonitto 2020-03-07 05:29

<https://www.nbcnews.com/health/health-news/west-coast-officials-prep-possible-coronavirus-outbreak-among-homeless-n1150956>

-  **mogul** 2020-03-07 17:49
:lolsob:
-  **hyonkim** 2020-03-07 17:49
has joined #covid-19
-  **mgwalker** 2020-03-08 01:05
First confirmed case in (b) (6), which is part of the Kansas City metro area. I sure hope we don't see a rash of panic now...
-  **cordelia.yu** 2020-03-08 01:09
<https://coronavirustechhandbook.com>
-  **cordelia.yu** 2020-03-08 01:09
:point_up_2::skin-tone-2: it a google doc
-  **mgwalker** 2020-03-08 01:42
This CDC FAQ has two sections on stigma, why it's bad, and how to reduce it:
<https://www.cdc.gov/coronavirus/2019-ncov/faq.html>
-  **mgwalker** 2020-03-09 02:16
I made this as a lighter-weight version of the Johns Hopkins map:
<https://mgwalker.github.io/covid19/> It's only the US, though.
-  **mgwalker** 2020-03-09 02:17
The data updates once an hour. As much as anything, this was excuse to play with Python and tinker with GitHub Actions.
-  **mgwalker** 2020-03-09 03:47
Buuuut it appears that maybe it doesn't actually update on the hour. Argh.
-  **torey.vanek** 2020-03-09 12:02
:+1:
-  **joannemcgovern** 2020-03-09 12:54
has joined #covid-19
-  **tonibonitto** 2020-03-09 12:58
Not cool... <https://www.nytimes.com/2020/03/04/us/coronavirus-new-hampshire-dartmouth.html>
-  **tonibonitto** 2020-03-09 12:59
So not cool https://www.stltoday.com/lifestyles/health-med-fit/coronavirus/family-of-missouri-s-first-coronavirus-patient-broke-self-quarantine/article_94fe6bf6-f679-5b88-870c-18c5f79d019b.html
-  **timothy.baxter** 2020-03-09 13:04
<https://www.nytimes.com/2020/03/07/nyregion/nyc-schools-coronavirus.html> :sad-face:
-  **mchopson** 2020-03-09 13:04
has joined #covid-19
-  **mchopson** 2020-03-09 13:07
Hello there
-  **mchopson** 2020-03-09 13:09
:owl-blink:
-  **mgwalker** 2020-03-09 13:13
I wonder if public health authorities are telling people what it means to self-quarantine. L ke, is the problem communication or stubbornness or both?
-  **mgwalker** 2020-03-09 13:15
Though knowing the human beings I've met in life, stubbornness seems very likely and a harder problem to overcome. :stuck_out_tongue:
-  **mchopson** 2020-03-09 13:16
(b) (6)
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



matthew.dobson 2020-03-09 13:17

(b) (6) A lot of kids rely on schools for meals.



mgwalker 2020-03-09 13:18

Yeah, schools serve a lot of utility beyond education. Closing the schools is massively disruptive in a whole variety of ways.



timothy.baxter 2020-03-09 13:18

I saw where Ted Cruz and a Rep whose name I've already forgotten are now self-quarantining after coming into contact with a case at CPAC.



mgwalker 2020-03-09 13:19

Rep. Gosar of Arizona



matthew.dobson 2020-03-09 13:20

"?estimated that up to half of her students did not have internet access at home." This is a lot of the same kids.



mgwalker 2020-03-09 13:21

Sen. Cruz was reporting last night that he feels fine and it's been 10 days since he had contact with the person at CPAC, so he'll be un-quarantining in a few more days.



timothy.baxter 2020-03-09 13:22

It's almost like taking better care of people in general for the past few decades would have made us better prepared as a country for a crisis like this. :mindblown:



mgwalker 2020-03-09 13:23

So many big public-gatherings still being held. I kind of marveled over the weekend as I was watching basketball? people are still going, and we're still having the games. Women's conference tournaments were last week, men's conference tournaments are this week, and that's so many people shuffling around each other for long periods of time. It seems irresponsible to even have them.



mgwalker 2020-03-09 13:24

Meanwhile, Europe is having soccer games with no fans permitted and the Middle East is having F1 races without fans.



randy 2020-03-09 13:27

NHL seems like it might get to that point soon.

<https://www.cbssports.com/nhl/news/coronavirus-update-nhl-closing-dressing-rooms-to-media-as-concerns-about-the-virus-grow-per-report/>



mchopson 2020-03-09 14:17

[https://www.gotovao.com/index.cfm?](https://www.gotovao.com/index.cfm?action=comment&id=0300071660000443&utm_medium=email&utm_source=todays_acquisition_news_03092020&utm_c)

[action=comment&id=0300071660000443&utm_medium=email&utm_source=todays_acquisition_news_03092020&utm_c](https://www.gotovao.com/index.cfm?action=comment&id=0300071660000443&utm_medium=email&utm_source=todays_acquisition_news_03092020&utm_c)



norah.maki 2020-03-09 14:27

has joined #covid-19



norah.maki 2020-03-09 14:29

what are the implications at this point for project travel (i.e., in person kickoffs)? Is this the place to come with that question? (I haven't finished watching team coffee yet so sorry if it's there and i missed it)



timothy.baxter 2020-03-09 14:31

It IS! But also here: <https://gsa-tts.slack.com/archives/C7K4ELC3E/p1583531954026100>



porta 2020-03-09 14:45

<https://www.npr.org/sections/goatsandsoda/2020/02/28/809580453/just-for-kids-a-comic-exploring-the-new-coronavirus>



melissabraxton 2020-03-09 14:46

The elementary school down the street is closed today because of a confirmed case in a parent of a child there. They are opening for one hour at lunch time to distribute sack lunches that families can come and pick up.



porta 2020-03-09 14:48

(b) (6)

(b) (6)



ariele.faber 2020-03-09 14:50
has joined #covid-19



norah.maki 2020-03-09 14:52
@norah.maki has left the channel



amanda.costello 2020-03-09 15:23
There was a really helpful episode of the "Today, Explained" podcast about symptoms and procedures and stuff, especially when you're trying to figure out if feeling unwell could be related to allergies, a cold, the flu, or coronavirus.



amanda.costello 2020-03-09 15:23
Basically: runny nose or a wet/productive cough are signs you _don't_ have it. Covid19 has a very dry cough.



mgwalker 2020-03-09 15:24
Oh! That's a really helpful comment.



amanda.costello 2020-03-09 15:26
Also, if you _do_ have the symptoms (high fever, persistent dry cough), the next step is to call (not visit in person!) your doctor, and let them know about any travel, any contact you've had, and help them triage.



timothy.baxter 2020-03-09 15:27
Right now #self-care seems like so little, and yet so hard to achieve. Y'all :please: take care of yourselves.



randy 2020-03-09 15:59
Looking for good news. This made me feel better.
https://amp.theguardian.com/world/2020/mar/07/coronavirus-reasons-to-be-reassured?_twitter_impression=true



torey.vanek 2020-03-09 19:23

(b) (6)



mogul 2020-03-09 19:44
They _do_ get it, and they can transmit it to others. They just don't fall as ill and there's virtually no risk of death without an underlying chronic health issue.



mogul 2020-03-09 19:45
(b) (6) :poof:



torey.vanek 2020-03-09 19:51
:grinning:



kelsey.foley 2020-03-09 20:15
Our county health dept has established a hotline for being able to talk through the symptoms and question/triage list with a nurse and figure out the right way forward without overwhelming local doctors/hospitals. I'm not sure if other county health depts have as well, but worth a quick google for your area!



alex.soble 2020-03-09 20:29
has joined #covid-19



elisa.chen 2020-03-09 20:31
has joined #covid-19



austinhernandez 2020-03-09 20:31
has joined #covid-19



alex.soble 2020-03-09 20:35
The "covid-19 welcomer" message with facts and guidelines for new members is a really thoughtful move.



tonibonitto 2020-03-09 20:42
<https://www.washingtonpost.com/business/2020/03/09/trump-coronavirus-paid-sick-leave/>

**austinnernandez** 2020-03-09 22:57

Hey friends! This Friday the Diversity Guild wants to have an open session to talk about concerns around Covid-19. We are looking for someone to help facilitate & moderate this discussion who has practical knowledge and can provide the group with facts and resources. Please message or DM me if you can help out!

**toreylvanek** 2020-03-10 12:02

<https://wtop.com/government/2020/03/sec-becomes-first-federal-agency-to-ask-dc-employees-to-work-from-home-over-potential-coronavirus-case/>

**vishaliyer** 2020-03-10 13:52

Is it acceptable to talk about what kinds of activities folks have stopped (or not) doing?

**jeffreydurland** 2020-03-10 13:55

Coronavirus cumbia from Ecuador: https://www.youtube.com/watch?time_continue=69&v=M2LkFAisGcs&feature=emb_logo

**kristinabritt** 2020-03-10 13:59

https://www.washingtonpost.com/politics/when-should-i-call-in-sick-a-q-and-a-for-federal-employees-about-the-coronavirus/2020/03/09/a4c0aaf0-623d-11ea-b3fc-7841686c5c57_story.html

**mgwalker** 2020-03-10 14:02

I've started washing my hands a whole lot more. Not looking forward to the next water bill, but it got me thinking, as cases get closer to home, I may write to my council-person and suggest the city implement a bill credit for water to encourage people to wash their hands.

**mgwalker** 2020-03-10 14:03

(b) (6)

**mgwalker** 2020-03-10 14:04

Or maybe have the water department set up a donation fund to help cover folks' bills.

**matthewdobson** 2020-03-10 14:06

I'd love some outside perspective on some choices I need to make about doing/not doing some things.

**vishaliyer** 2020-03-10 14:08

I'm currently not attending large group gatherings or putting off optional things (like a haircut) (b) (6)

**yuda** 2020-03-10 14:09

I'm debating whether or not I'm going to go to connect:ID tomorrow (large identity conference that happens to be in DC this year)

**yuda** 2020-03-10 14:09

also I have a cough (99% sure it is my seasonal allergies), so I'm sure everybody would be giving me the side eye

**vishaliyer** 2020-03-10 14:10

I'm wondering if I should keep going to the gym. I have chronic pain that I've managed after a ton of effort, and finally have a sustainable habit that I'd really hate to break

**vishaliyer** 2020-03-10 14:11

@yuda, I'm surprised it's not cancelled. Even the little civic tech event (USDS, Nava etc) in DC that was happening today is not happening anymore

**yuda** 2020-03-10 14:11

Not to dissuade you from washing your hands more, but if you're at home all day and not interacting with people, what is the increase getting you?

**matthewdobson** 2020-03-10 14:11

(b) (6)

I'm skipping the gym, still running.

**yuda** 2020-03-10 14:12

Yeah, I'm shocked by it. Here's their explainer on it:

<https://www.terrapinn.com/exhibition/connect-id/Health-Update.stm>



yuda 2020-03-10 14:12

(b) (6)



matthew.dobson 2020-03-10 14:12

We are prepared to start a remodeling project - I'm set to sign the contract tomorrow. But I'm not sure now is the time to rip out our kitchen or have people in and out of our house for the next 5 weeks.



yuda 2020-03-10 14:14

I'd be more concerned about the ripping out the kitchen aspect



tonibonitto 2020-03-10 14:14

(b) (6)

:confused: Wondering if An Event Apart DC is still happening in April :thinkspin:



vishal.iyer 2020-03-10 14:16

I don't buy the arguments put out by that conference. Its not accurate at this point to say there are `2 presumptive cases in the DC area`. Also, sanitizers don't work for viruses. Caveat with everything on this :thread: is that everything is a personal choice and there are few absolute answers at this time, but the conference seems to be an aberration



yuda 2020-03-10 14:17

yeah I think they're going to ultimately regret having the conference



yuda 2020-03-10 14:18

(also I think I have made my attendance decision)



vishal.iyer 2020-03-10 14:18

I'm most concerned about schools. You don't want to preemptively pull kids out, but I'm afraid by the time they get to it, it might be already spreading more than our comfort levels



vwales 2020-03-10 14:20

has joined #covid-19



vishal.iyer 2020-03-10 14:20

I also suppose every avoided interaction is effectively reducing the probability, so keeping it to the minimum possible seems to make sense now



vwales 2020-03-10 14:21

Been fascinated and terrified by this since I saw it:

<https://www.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>



tore.vanek 2020-03-10 14:21

I guess we really haven't changed much of our routine? (b) (6)



tore.vanek 2020-03-10 14:22

(b) (6)



mchopson 2020-03-10 14:23

WHY oh WHY did they fall into the cultural trap of making it look like a disaster movie or videogame to make the aesthetics scarier?



ryan.ahern 2020-03-10 14:25

has joined #covid-19



mgwalker 2020-03-10 14:35

Habit



yuda 2020-03-10 14:36

fair point

-  **mgwalker** 2020-03-10 14:37
That is, _building_ a habit. I?m more likely to wash my hands before I leave and when I get home now than I was a week ago. :stuck_out_tongue:
-  **yuda** 2020-03-10 14:39
oh actually maybe the conference is right to not cancel? From the Guardian article: > To be considered <https://www.ecdc.europa.eu/sites/default/files/documents/covid-19-public-health-management-contact-novel-coronavirus-cases-EU.pdf> you need to live with, or have direct physical contact with, someone infected, be coughed or sneezed on by them (or pick up a used tissue), or be in face-to-face contact, within two metres, for more than 15 minutes. We?re not talking about <https://publichealthmatters.blog.gov.uk/2020/02/13/expert-interview-what-is-contact-tracing/>.
-  **randy** 2020-03-10 15:02
Well :shit: <https://www.bloomberg.com/news/articles/2020-03-09/top-virus-doctor-says-high-blood-pressure-is-major-death-risk>
-  **randy** 2020-03-10 15:04
(b) (6)
-  **mchopson** 2020-03-10 15:06
I'm fairly certain all 1102s are as well
-  **cordelia.yu** 2020-03-10 15:09
uuuuuuuhhhh <https://twitter.com/ChipKendrick/status/1233575807349665792?s=19>
-  **mgwalker** 2020-03-10 15:10
Also that article was infuriating.
-  **yuda** 2020-03-10 15:13
I uhh hope you were able to straighten that misunderstanding out
-  **mogul** 2020-03-10 15:29
We decided not to book a major overseas vacation that we've been saving up for.
:disappointed:
-  **matthew.dobson** 2020-03-10 16:03
1/3 of all americans have high blood pressure. 47% of males.
-  **tadhg** 2020-03-10 17:01
has joined #covid-19
-  **jeffrey.durland** 2020-03-10 17:29
"Containment zone" in New Rochelle, NY
<https://www.nytimes.com/2020/03/10/nyregion/coronavirus-new-york-update.html>
-  **yuda** 2020-03-10 17:52
This seems to be a fundamental (or willful?) misunderstanding of how the virus spreads: > The state did not plan to close streets or implement travel restrictions, Mr. Cuomo said. > ? You?re not containing people,? he said. ?You?re containing facilities.?
-  **mgwalker** 2020-03-10 19:19
TFW you start coughing and you start trying to gauge how dry it is
-  **yuda** 2020-03-10 19:20
"is this allergies?!"
-  **yuda** 2020-03-10 19:20
I have taken my temperature at least once a day for the last several
-  **yuda** 2020-03-10 19:20
(highest it's been is 97.9)
-  **torey.vanek** 2020-03-10 19:20
Welp. Now (b) (6) schools are closed on Monday to "prepare for virtual learning."
-  **mgwalker** 2020-03-10 19:21
I?ve only taken my temperature once, Sunday afternoon, after I found myself sitting in my chair and sweating for no clear reason. Normal temperature. So I guess sometimes you just? _sweat_.
-  **torey.vanek** 2020-03-10 19:21



(For the non- DC fo ks- biggest school system in the area).



mgwalker 2020-03-10 19:21

Yikes! That?s going to be? disruptive. :confused:



mchopson 2020-03-10 19:22

I think (b) (6) won't be far behind



ashleyo 2020-03-10 19:28

how safe is flying? i see airlines putting out statements but they arent checking peoples temp before they get on a plane.. (b) (6)

and im l ke should we be flying right now?



alanb 2020-03-10 19:33

(b) (6)



mchopson 2020-03-10 19:39

It seems like if things are gonna get interesting it will happen in the next 9-11 days



mchopson 2020-03-10 19:39

Based on seeing tracking of Country A has X number of cases



mchopson 2020-03-10 19:39

And what that looks l ke 3, 5, 7, 9, 11, 14 days later



mgwalker 2020-03-10 19:42

Yeah, the next week or two will be very telling. Last week saw a sharp increase in the number of confirmed cases in the US, but that was due _*at least*_ as much to better testing protocols as to an actual increase in the number of infections. It?s likely that we?re still very much under-testing.



mchopson 2020-03-10 19:43

<https://www.youtube.com/watch?v=JGvuXlnxhiA>



mgwalker 2020-03-10 19:44

But if you look at the number of total confirmed cases (outside of China) on a logarithmic scale, the rate acceleration is slowing - it?s starting to flatten out a little bit. (You have to remove China because the rate of new infections there is much lower now and if you don?t take China out, it skews the rest of the world?s results.)



mgwalker 2020-03-10 19:45

Of course, that?s also only in the last 3-4 days of data, so it could just as easily be a blip.



matthew.dobson 2020-03-10 19:45

or is it?



mgwalker 2020-03-10 19:46

Now I want to do a regression from the start of the outbreak to now, and a comparative regression of just the past few days.



matthew.dobson 2020-03-10 19:49

I'm just wondering how much we can trust numbers from China?



mgwalker 2020-03-10 19:52

Ah. Fair point. The WHO has praised them for being transparent so I took that as a good sign, but?



amy.mok 2020-03-10 19:53

<https://medium.com/@racheltho/covid-19-your-community-and-you-a-data-science-perspective-d8c40bd899b9>



ashleyo 2020-03-10 19:54

3/26- 3/29



alanb 2020-03-10 19:55

Make the reso. You'll know by then if it's a bad idea.



leilani 2020-03-10 20:57

has joined #covid-19



leilani 2020-03-10 20:58

<https://www.washingtonpost.com/politics/when-should-i-call-in-sick-a-q-and-a-for-federal-employees-about-the-coronavirus/2020/03/09/a4c0aaf0-623d-11ea-b3fc->

[7841686c5c57_story.html](#)



cordelia.yu 2020-03-10 21:08

i?m more worried about the accuracy of the numbers from the US, tbh



tonibonitto 2020-03-10 21:46

Great list of questions! Some I hadn't even thought of ...



randy 2020-03-10 21:57

anyone know if this site was built on federalist or used the USWDS? <http://coronavirus.gov>



mgwalker 2020-03-10 21:59

No and no.



cordelia.yu 2020-03-10 22:01

looks like they mostly copied the CDC?s templates



randy 2020-03-10 22:05

is it accessible at least? I am over my head when it comes to design and stuff, so I'm mainly just curious.



mhead 2020-03-10 23:18

@randy If you are using Chrome, you can hit `option` + `command` + `i` and launch Chrome DevTools. Then, go to the "Audits" tab and run the audits report.



aditi.rao 2020-03-11 02:16

has joined #covid-19



aditi.rao 2020-03-11 02:42

i would not



aditi.rao 2020-03-11 02:44

oh. what mark hopson said later. basically? that could end up being a peak of the curve of the cases in the US, and i?d want to be avoiding being around people as much as possible at that point



aditi.rao 2020-03-11 02:52

guess i shoulda posted these here <https://gsa-tts.slack.com/archives/C0XUF8XL1/p1583780095126800>



aditi.rao 2020-03-11 02:52

<https://gsa-tts.slack.com/archives/C0XUF8XL1/p1583780136127700>



aditi.rao 2020-03-11 02:59

lazywebish question, what are people doing to properly clean things like phones, laptops, and especially, metal frame glasses? i?ve gotten into the habit of washing not only my hands but also my face when i get home from being outside, so to do that i first take my glasses off with my unclean hands? but what?s the point if i?m promptly picking up said glasses post-scrubbing, ya know?



mgwalker 2020-03-11 03:11

We?re using rubbing alcohol. 70% or higher is good. Probably don?t need to sanitize it everyday if you?re washing your hands regularly, but do what feels right to you!



aditi.rao 2020-03-11 03:38

just like straight-up? it?s OK? (i guess that?s what you?re saying? just want to confirm!)



mgwalker 2020-03-11 03:39

Yeah, on a clean cloth. Alcohol can damage the oleophobic coating on phone screens, which is why I wouldn?t do it _too_ often, but it doesn?t hurt anything else.



mgwalker 2020-03-11 03:40

I also wipe down my keyboard and trackpad about once a week. :slightly_smiling_face:



aditi.rao 2020-03-11 03:40

thank you. this is the level of nerdy detail i was hoping to get here :nerd_face: yes, was just thinking about my mouse too!



aditi.rao 2020-03-11 03:41

it?s a logitech mouse with the rubberized sides? is rubbing alcohol OK on that too?



mgwalker 2020-03-11 03:43

Hmm. That I?m not sure about, but I _think_ it should be okay as long as it doesn?t just

swim in the alcohol or anything. But it'll evaporate fast enough that I imagine it wouldn't hurt it.



aditi.rao 2020-03-11 03:44
that makes exceeding amounts of sense.



mgwalker 2020-03-11 03:44
We're using a 90% alcohol. I've read some reports saying you shouldn't go higher than that because then it evaporates too fast to kill the virus. And less than 70% isn't strong enough to kill it.



aditi.rao 2020-03-11 03:44
this comment of mine is relevant here https://gsa-tts.slack.com/archives/C0XUF8XL1/p1583780469128700?thread_ts=1583780095.126800&cid=C0XUF8XL1



aditi.rao 2020-03-11 03:46
huh, didn't realize you could get 90%? my don't-remember-why-i-have-them bottles (prolly bc i bought one, forgot i had it, and bought the other) are the standard 70%



mgwalker 2020-03-11 03:46
Are the bottles both still sealed? If they've been opened, then they could have lost their alcohol content over the 2 years.



aditi.rao 2020-03-11 03:46
ooh



mgwalker 2020-03-11 03:46
I didn't know you could get 90% either! We were at the grocery store last week and I wanted to pick some up to start wiping my phone, and they were sold out of the 70%, but had 90%!



aditi.rao 2020-03-11 03:47
hmm. wouldn't that be evident through evaporation (ie. less actual liquid in the bottle)? i think i used one for? _something_ at some point, but they both were extremely close to full before a couple days ago



aditi.rao 2020-03-11 03:48
and they smell alcohol-y?



mgwalker 2020-03-11 03:49
Google suggests that isopropyl oxidizes into acetone over time, but it seems acetone will also kill viruses so I guess that's fine then? :stuck_out_tongue:



aditi.rao 2020-03-11 03:50
hahahaha



aditi.rao 2020-03-11 03:50
thank you for being my LMGTFY @mgwalker



mgwalker 2020-03-11 03:51
Thank you for the excuse to learn some new stuff! :smile:



aditi.rao 2020-03-11 03:56
wait but so now i am actually LMGTFM, and from what i'm finding (i mean, you know, https://en.wikipedia.org/wiki/Isopropyl_alcohol) oxidation to acetone requires a catalyst (such as chromic acid) while <https://blog.gotopac.com/2019/07/24/what-is-the-shelf-life-of-isopropyl-alcohol-ipa-does-it-expire/>, while from a commercial source (so i'm immediately skeptical) seems pretty thorough and suggests that the only thing that would happen is evaporation > When exposed to air, the alcohol evaporates faster than the water content. As the alcohol evaporates, water content remains, thus skewing the actual alcohol to water volume. Excess water may reduce the effectiveness as <https://blog.gotopac.com/2017/05/15/why-is-70-isopropyl-alcohol-ipa-a-better-disinfectant-than-99-isopropanol-and-what-is-ipa-used-for/> in 70% blends, or reduce <https://blog.gotopac.com/2010/11/18/ipa-as-a-universal-cleaner-advantages-disadvantages-2/> as the solution evaporates more slowly. and it doesn't mention oxidation



aditi.rao 2020-03-11 03:58
so yeah, i could be risking it a bit? but given that it _pretty much_ looked as full as the day i bought it? it seems like it should be pretty close to 70%



mgwalker 2020-03-11 04:00

I trust your wikipediaing more than my random-ass googling, and your reasoning makes total sense to me. :joy:



aditi.rao 2020-03-11 04:01

and this page, https://blog.gotopac.com/2017/05/15/why-is-70-isopropyl-alcohol-ipa-a-better-disinfectant-than-99-isopropanol-and-what-is-ipa-used-for/#Why_Is_70_the_Most_Effective_Concentration_of_Isopropyl_Alcohol_for_Disinfection

in particular is fascinating and suggests a decent amount of water could have evaporated and my isopropanol is OK: > Isopropyl alcohol, particularly in solutions between 60% and 90% alcohol with 10 ? 40% purified water, is rapidly antimicrobial against bacteria, fungi, and viruses. Once alcohol concentrations drop below 50%, usefulness for disinfection drops sharply. Notably, higher concentrations of alcohol don't generate more desirable bactericidal, virucidal, or fungicidal properties. > *The presence of water is a crucial factor in destroying or inhibiting the growth of pathogenic microorganisms with isopropyl alcohol. Water acts as a catalyst and plays a key role in denaturing the proteins of vegetative cell membranes.* <https://www.gotopac.com/cleanpro-cp2701.html> penetrate the cell wall more completely which permeates the entire cell, coagulates all proteins, and therefore the microorganism dies?.



aditi.rao 2020-03-11 04:02

:the-more-you-know: wouldn't have found it without your help!



vishal.iyer 2020-03-11 11:17

https://www.washingtonpost.com/politics/trump-administration-now-wants-hundreds-of-thousands-of-federal-workers-to-be-ready-to-telework-to-limit-coronavirus-spread/2020/03/10/ea284a12-620b-11ea-b3fc-7841686c5c57_story.html



mchopson 2020-03-11 11:53

Looking forward to shaking everyone's hands at FAST2020 :trollcute:



mchopson 2020-03-11 11:54

Given the latest incidents stemming from conferences I *cannot* imagine them responsibly keeping it on the books for another week or two



vwales 2020-03-11 12:30

We were asked to stop promoting it via social media for the time being.



vwales 2020-03-11 12:31

We were asked to stop promoting it via social media for the time being.



michelle.rago 2020-03-11 12:56

has joined #covid-19



timothy.baxter 2020-03-11 12:56

Alcohol is pretty hard on rubber. That said, I'd do it anyway, if it makes you feel better. Mice are pretty cheap, if it does turn out to cause a problem



timothy.baxter 2020-03-11 12:58

^ in response to a post from yesterday about cleaning mice. It's too early and scrolling is, apparently, too hard.



tonibonitto 2020-03-11 13:01

No matter the outcome (conferences), it's time to start using :spock-hand: instead of :handshake:



alanb 2020-03-11 13:03

Any 18F staffer scheduled for this conference who is uncomfortable traveling right now is free to withdraw. You do not need to wait for an official postponement.



kara.reinsel 2020-03-11 13:10

A few more tips on how to sanitize phones. I keep a small spray bottle that is a water/alcohol mix that I spray on a microfiber cloth and then wipe down my phone. <https://www.health.com/cold-flu-sinus/disinfect-your-phone-cold-flu-season> . Cheap DIY option.



kara.reinsel 2020-03-11 13:18

I noticed a number of articles popping up in the past couple of days written by people who are suddenly having to WFH due to Covid-19 and are struggling with not going into an

office. This makes me sad because a lot of their complaints are easily addressed but they don't know where to start. So this is all to say that the _pro-tips for WFH_ blog post idea that's been floated would be :100: and really help a lot of people.



alanb 2020-03-11 13:28

(If that sounded passive-aggressive it is because it was pre-coffee. I was going for "general reminder".)



mgwalker 2020-03-11 13:30

Here's a team-built draft post about building distributed teams, mostly focused on building a good distributed culture: (b) (5)

But a straight-up ?pro-tips? type of companion post would be super great. The WFH Series!



mgwalker 2020-03-11 13:31

(Everyone is welcome to contribute to the one above, just please be sure to add your name to the authors list! :smile:)



kara.reinsel 2020-03-11 13:32

Pro-tips for WFH from people who do it all the time



kara.reinsel 2020-03-11 13:32

I :heart: The WFH Series!



yuda 2020-03-11 13:37

I?!I bet we could get a pro tips article written, approved, and posted by the end of the week



kara.reinsel 2020-03-11 13:39

I'm starting the GH issue in the blog post repo. Will post here as soon as it's submitted plus a link to the working doc. All contributors welcome!



yuda 2020-03-11 13:42

(b) (6)



timothy.baxter 2020-03-11 13:43

Starting a :thread: for WFH pro tips. Share yours here, please, for a future blog post.



andreasigs 2020-03-11 13:48

Looks like they used 18F tips in their article on working from home!



kara.reinsel 2020-03-11 13:48

<https://github.com/18F/blog-drafts/issues/774> Here's the blog post issue. Link to working draft of blog post - (b) (5)



kara.reinsel 2020-03-11 13:49

Thank you @timothy.baxter!



dahianna 2020-03-11 13:53

Also @mgwalker and other folks are working on this post if you want to join forces

<https://github.com/18F/blog-drafts/issues/771>



kara.reinsel 2020-03-11 13:54

This blog post is focused on pro-tips rather than culture. It's like a companion piece.



timothy.baxter 2020-03-11 13:54

Meanwhile, I'm taking the liberty of polishing the post @mgwalker started, so we can maybe get that one out the door quickly.



timothy.baxter 2020-03-11 13:55

@aidanfeldman is also working on one about resiliency benefits. Ideally, we can get a series of three posts out there in short order.



kara.reinsel 2020-03-11 14:01

As an FYI, I think the pro-tips blog post having a fun, light tone would work well.










































timothy.baxter 2020-03-11 14:02


Since no one has shared a tip yet, I will?. If at all possible, keep a dog or cat nearby. Give ear scratches often. Because you can.





waldo 2020-03-11 14:03


 nas joined #covid-19 **waldo** 2020-03-11 14:04
You've got to have a separate work space. Even if it's just, like, the left half of your desk. Some place that, when you sit there, means "I am working now." **alanb** 2020-03-11 14:05
Mind what is visible behind you. Mind who could pass behind you. **alanb** 2020-03-11 14:06
Use Brady Bunch view, if your videoconference tool has it. **waldo** 2020-03-11 14:06
I maintain strict work/personal time boundaries. I start work at 9 AM and stop at 5 PM. My phone and laptop are turned off during other hours. This is important to ensure that I am not tempted to work during personal time, and vice-versa. **waldo** 2020-03-11 14:06
If it's possible for you to work in front of a window, it will allow you to look out at the world often and feel less isolated, it will let you give your eyes a break from up-close work, and it will give you nice lighting for video calls. **alanb** 2020-03-11 14:07
When Cooper and Cupcake barking sets Leia barking, which reinvigorates Cooper and Cupcake, just turn up the volume and let them enjoy the interaction. **kara.reinsel** 2020-03-11 14:07
What if I drop these tips as quotes into the blog post? We could include the names of folks who shared them? Or just first name and office (like Kara, <http://cloud.gov>)? **tore.vanek** 2020-03-11 14:07
I have a dedicated work space but find moving to different locations helps me focus. So I will work in my office but then move to the dining room or basement (or my porch when it is nice) for a change of scenery. Also, I try and move around every hour for just a few minutes. **timothy.baxter** 2020-03-11 14:08
Go for walks. **waldo** 2020-03-11 14:08
My guess is we're not writing these tips in a way that is necessarily quotable. So consider, when necessary, repeating the gist of a tip instead of quoting it. **tore.vanek** 2020-03-11 14:08
Using video on calls is essential. It helps get to know the people you have never seen in person **timothy.baxter** 2020-03-11 14:08
Have a decent chair. Don't slouch around on the couch. **alanb** 2020-03-11 14:08
Trying to have half the meeting attendees in a conference room and half distributed (each with their own laptop and space) will not work. **timothy.baxter** 2020-03-11 14:08
Unless you focus on the distributed folks. **dahianna** 2020-03-11 14:08
I think first names and office works best **alanb** 2020-03-11 14:08
Wave at kids. **waldo** 2020-03-11 14:09
It really helps to prepare for your day the same as if you were going to an office. Every day I take a shower, shave, dress, eat breakfast, etc. before work. **alanb** 2020-03-11 14:09
Set boundaries with family. "Working at home" is really working. **tore.vanek** 2020-03-11 14:09
Take a lunch break- remember to hydrate throughout the day :slightly_smiling_face: **timothy.baxter** 2020-03-11 14:09


-  Take every opportunity to get to know your co-workers. Especially the more informal opportunities.
-  **mchopson** 2020-03-11 14:10
I appreciate that but certainly didn't cross my mind as such :bow:
-  **alanb** 2020-03-11 14:10
Ambient noise (coffeeshop, train) may be hard on coworkers who don't hear well.
-  **waldo** 2020-03-11 14:10
I do not take a lunch break, because doing so would extend my work day in a way that would cut into dinner time with my kids. So I eat lunch at my desk, which I do not recommend. If at all possible, step away from your work space for lunch.
-  **annepetersen** 2020-03-11 14:11
The view into your home that people get is an opportunity for getting to know other people as `_humans_` rather than just coworkers.
-  **alanb** 2020-03-11 14:11
Mute your voice when not speaking. Do not mute your face unless there is an excellent reason. "I'm eating" is mostly not an excellent reason.
-  **waldo** 2020-03-11 14:11
I find it helpful to keep track of how long it's been since I've left the house for anything substantial (e.g., not taking out the trash), and ensure that I gin up some excuse to do `_something_` if it's been more than a few days.
-  **waldo** 2020-03-11 14:12
If somebody schedules a meeting with you during a normal mealtime, then eat on camera and do not apologize. Humans need food.
-  **alanb** 2020-03-11 14:12
Regarding https://gsa-tts.slack.com/archives/CV247HYTG/p1583935766220900?thread_ts=1583934239.214000&cid=CV247HYTG , @vishal.iyer and @heather both have quotable anecdotes about this.
-  **heather** 2020-03-11 14:12
has joined #covid-19
-  **julia.lindpaintner** 2020-03-11 14:12
has joined #covid-19
-  **timothy.baxter** 2020-03-11 14:13
That thing that might embarrass you on a call is an opportunity to grow closer with your co-workers, who are going to `_love_` it.
-  **timothy.baxter** 2020-03-11 14:13
Also, people actually do want to hear about what you're having for lunch.
-  **waldo** 2020-03-11 14:14
If you can afford a good office chair, I recommend it. I saved up for a Steelcase Gesture a couple of years ago and, wow, what a life upgrade. You spend 40 hours a week sitting in your chair, so get the best one you can manage.
-  **tore.vanek** 2020-03-11 14:14
When you are WFH- your coworkers are not seeing you struggle with a problem- so be sure to speak up. Ask for help or advice or what you need.
-  **alanb** 2020-03-11 14:14
Don't pretend that an a large distributed meeting is the same as being in the same room. It's not. Be honest about that.
-  **mheadd** 2020-03-11 14:14
On video calls, unmuting = raising your hand to speak next.
-  **waldo** 2020-03-11 14:15
Be conscious of your camera's height relative to your height. If you're using a laptop camera, and your laptop is at desk height and open wide, then you're looming over the camera and it looks weird. Consider using an USB camera that can be mounted at eye level.
-  **julia.lindpaintner** 2020-03-11 14:16


 Realize that you are saving time by not moving from conference room to meeting room to desk throughout the day. Take that time to get up and stretch, get some water, or socialize with your colleagues before/after a meeting.

 **mgwalker** 2020-03-11 14:18
?Commuting? to and from work by taking a short walk around the neighborhood at the beginning and end of day helps create boundaries and turns my brain from work mode to home mode.


 **waldo** 2020-03-11 14:18
Whoa, that's clever.


 **kara.reinsel** 2020-03-11 14:18
If possible, have a separate monitor, keyboard, and mouse. It's much more comfortable than working off a laptop all day long.

 **kara.reinsel** 2020-03-11 14:21
Have good lighting so that people can actually see your face on calls.


 **kara.reinsel** 2020-03-11 14:22
I have a personal iPhone and a work iPhone. It helps delineate work stuff from personal stuff - when the day is done, I put my work phone away.

 **alanb** 2020-03-11 14:23
If you are not really paying attention on a video call, people can tell.


 **alanb** 2020-03-11 14:24
When sharing your screen, don't forget that will include notifications, including Slack DMs.


 **waldo** 2020-03-11 14:24
Share windows, instead of your whole screen, whenever possible.


 **alanb** 2020-03-11 14:25
"Share my screen" and "share this specific window" are different. Master this distinction.


 **waldo** 2020-03-11 14:25
If at all possible, maintain church-and-state separation between your work phone/laptop and your personal phone/laptop. Don't cross the streams.

 **kara.reinsel** 2020-03-11 14:26
I would die without my Sodastream.


 **julia.lindpaintner** 2020-03-11 14:28
https://gsa-tts.slack.com/archives/C048U16QP/p1583935977016900?thread_ts=1583934249.016400&cid=C048U16QP

 **kara.reinsel** 2020-03-11 14:29
Get to know your coworkers by having virtual coffees! Have your cameras on so you can see each other and don't have an agenda - it's chance to learn more about each other as humans.

 **kara.reinsel** 2020-03-11 14:30
Also, have fun Slack channels. I :heart: #bookclub, #food, and #bachelor-nation (even though I don't even watch the show).

 **sarah.eckert** 2020-03-11 14:33
As a manager, be a champion for WFH and support WFH initiatives. Integrate virtual folks into meetings, keep the line running if you are meeting in person to enable folks to listen in to the post-meeting conversations.

 **yuda** 2020-03-11 14:33
(b) (6)

 **sarah.eckert** 2020-03-11 14:34
Maintain office culture, I like doing the cookie exchange and mailing cookies... this was so fun!

 **alanb** 2020-03-11 14:34



2020-03-11 14:34

Learn the names of the people & pets you habitually see on camera behind your coworkers.

**waldo** 2020-03-11 14:35

(Though maybe don't mail cookies during a disease outbreak. :)

**alanb** 2020-03-11 14:35

If cookies are a COVID carrier I am prepared to die.

**mchopson** 2020-03-11 14:35

(b) (6)

**hyonkim** 2020-03-11 14:36

(b) (6)

**yuda** 2020-03-11 14:39

Maybe not for the article, but I?m a big believer in doing something with your hands that doesn?t require much brain power to help you focus on a meeting. Knitting works for some folks. I sometimes fold laundry. But don?t kid yourself and do something like the dishes because then unmuting to participate is hard.

**yuda** 2020-03-11 14:39

(or I?m fine with it for the article, but know there are fears about telework)

**yuda** 2020-03-11 14:40

also I?m a big believer in the morning/evening ?commutes?

**yuda** 2020-03-11 14:40

I guess he got around!

**yuda** 2020-03-11 14:40

(b) (6)

**mchopson** 2020-03-11 14:42

(b) (6)

**waldo** 2020-03-11 14:43

I work a Rub K's cube during long meetings. I'm cutting pills right now. I took up knitting a couple of months ago (I'm awful at it), and do that on calls a bit. Sometimes my brain pays closer attention if my hands are busy. :man-shrugging:

**mchopson** 2020-03-11 14:43

(b) (6) Public Health says they only want to quarantine *direct contact with a confirmed case* and not secondary contact - (b) (6)

**mchopson** 2020-03-11 14:43

(b) (6)

**mchopson** 2020-03-11 14:43

Because by Monday we'll know if anyone connected to that cluster are exhibiting symptoms

**waldo** 2020-03-11 14:44

If you can manage it, it's a big help to have an external display, with a webcam mounted on top, mounted on a flexible arm. That way you can change positions at your desk over the course of the day, and move your monitor and camera to accommodate those various positions.

**mgwalker** 2020-03-11 14:45

Have chat channels for the sole purpose of goofing off. Goof off in them.

**mgwalker** 2020-03-11 14:46

Guard your lunchtime by putting a recurring hold on your calendar. If a meeting gets scheduled over it, eat anyway. Besides, talking about food is fun and it's an excuse to socialize a little bit.

**kara.reinsel** 2020-03-11 14:46

We have a standing Google Meet line that our team uses when they want to pair/co-work. Folks just call in and start working together.

folks just call in and start working together.



mgwalker 2020-03-11 14:47
Ooh, I love that.



alanb 2020-03-11 14:47
CALC did something like that. Tuesdays and Thursdays, we blocked out two hours of "coworking time" to just do what we were doing but with open audio/video channels.



randy 2020-03-11 14:48
https://www.washingtonpost.com/politics/trump-administration-now-wants-hundreds-of-thousands-of-federal-workers-to-be-ready-to-telework-to-limit-coronavirus-spread/2020/03/10/ea284a12-620b-11ea-b3fc-7841686c5c57_story.html



waldo 2020-03-11 14:48
One of the best development teams I work with leaves a video chat open most of the day, with people coming and going. Sometimes everybody is just working in silence, and sometimes they're having a lively discussion.



mgwalker 2020-03-11 14:51
Ah, just finished my weekly electronics sanitizing. Feels fresh. Also smells strongly of alcohol.



alex.soble 2020-03-11 14:58
I've found <https://www.flattenthecurve.com/> to be a really helpful resource for calibrating my response to the coronavirus. It's written by Julie McMurry, an MPH and assistant professor at Oregon State University's College of Public Health. The concept behind Flatten the Curve, if folks haven't come across it, is that by taking measures to slow the spread of the virus, we can give time for our health system to cope and reduce the risk of overloading the healthcare system. Healthy and low-risk people can contribute by taking steps described on the website, including working from home if possible. Slowing the spread and avoiding overloading the healthcare system could do a lot to protect vulnerable people in our communities. Thinking about flattening the curve as a strategy raises a few questions for me: ? Are there still TTS employees who are going into office spaces regularly, either because it's required of them or because they are choosing to? ? Has any office within TTS officially encouraged its employees to work from home and not go into the office? ? Is there active discussion right now in any TTS offices about making such a recommendation? As Julie McMurry writes: "Don't panic but do not brush off the public health warnings of Coronavirus." If TTS has an opportunity to protect community health by encouraging employees to work from home and flatten the curve, I hope we're actively discussing it.



alex.soble 2020-03-11 15:00
I know that we had a GSA-level telework exercise yesterday, but I haven't seen any TTS or 18F communications encouraging us to work from home. Google is recommending that all of its North America employees work from home through April 10.



yuda 2020-03-11 15:01
1. Yes, the office is pretty full today. 2. Not really that I've seen 3. Not that I'm aware of, although I have a feeling that by next week all government offices are going to be telework-first



yuda 2020-03-11 15:01
@alanb are you aware of discussions of the nature above and/or able to raise them?



timothy.baxter 2020-03-11 15:02

(b) (6)

(b) (6)























alex.soble 2020-03-11 15:02
For additional context, here's a tech CEO explaining why his company is asking workers to work from home in an effort to flatten the curve:
<https://twitter.com/anildash/status/1237366293956886528>



alanb 2020-03-11 15:03
I would ask the medical person fielding the procedure.



mgwalker 2020-03-11 15:03

-  NO. (b) (6)
-  **timothy.baxter** 2020-03-11 15:03
Avoid clicky pens during video calls if you have fidgety hands.
-  **alex.soble** 2020-03-11 15:03
Here's a perspective from the MPH and assistant professor of public health I cited above:
https://www.flattenthecurve.com/#CANCEL_ALL_NON-ESSENTIAL_FACE-TO-FACE_MEDICAL_VISITS
-  **alanb** 2020-03-11 15:04
@yuda,say more? Which discussions?
-  **yuda** 2020-03-11 15:05
the three bullet points Alex listed above about whether or not TTS might encourage more telework than typical to ?flatten the curve?
-  **yuda** 2020-03-11 15:05
CLICK
-  **alanb** 2020-03-11 15:06
Lemme ask around. I only have jurisdiction over 18F, who generally doesn't need encouragement to WFH.
-  **mgwalker** 2020-03-11 15:07
Remember that building and maintaining relationships with your teammates is part of your job ? it's probably even in your performance plan under ?teamwork.? Taking time to socialize and just hang out isn't wasting time, it's literally doing your job.
-  2020-03-11 15:08
MAKES THE DREAM WORK!
-  **alex.soble** 2020-03-11 15:14
@alanb Even if folks don't need extra encouragement, I think a message from 18F leadership could be helpful for the sake of clarity. Microsoft, Google, Twitter and Glitch are all recommending work-from-home right now, and the evidence I'm seeing from public health experts indicates that these might be very good moves. So I'm curious to hear from my own leadership on this. A clear message from 18F might also influence other TTS offices, or at least spark discussion.
-  **alanb** 2020-03-11 15:16
Did it influence any comms on no-mandatory-travel?
-  **alanb** 2020-03-11 15:18
(Asking 'cause if not I'll try a different route this time.)
-  **alex.soble** 2020-03-11 15:18
@alanb I'm not sure. I don't always know the latest from areas of TTS outside of 18F, that's part of why I wanted to ask if folks are still coming into the offices this week.
-  **alanb** 2020-03-11 15:19
Lemme see what I can do. Would be surprised if this wasn't in the works already.
-  **peterb** 2020-03-11 15:25
has joined #covid-19
-  **mogul** 2020-03-11 15:25
Learn the hotkeys for muting/unmuting and use them. If your video app has a "push-to-talk" shortcut where you are unmuted while the key is held down (eg the spacebar in Zoom) USE IT.
-  **alanb** 2020-03-11 15:28
No, you are not being silly to wonder.
-  **heather** 2020-03-11 15:31
Did someone add me to this channel? Because I didn't explicitly join but I also don't see a place I was invited.
-  **clint** 2020-03-11 15:31
:thinking_face: (b) (6)
-  **peterb** 2020-03-11 15:31



peterb 2020-03-11 15:31
You were infected?



mogul 2020-03-11 15:32
Use "Do not Disturb" mode in Slack, etc. when you need to focus on something. You can use the UI but a faster way is to just type `/dnd 30 minutes` (and you can specify the exact time you want rather than picking from a few options).



mogul 2020-03-11 15:33
If your chat channels support threads, use them aggressively.



mogul 2020-03-11 15:33
Let your emoji palette run wild.



mogul 2020-03-11 15:34
Encourage team members to default to discussing in team channels, rather than in person-to-person DMs, whenever possible.



peterb 2020-03-11 15:34
@peterb set the channel topic: A place to talk about what's going on with COVID-19 :covid19:. Please don't post rumors! Also, this is not an official communications channel - any guidance from GSA will come via other means.



mogul 2020-03-11 15:36
Were you within arms-length proximity of anyone already in the channel?



waldo 2020-03-11 15:41
Slack said that @alanb added you, and I was puzzled when I saw that too because I didn't see any mention of you at all.



waldo 2020-03-11 15:42
I'm just doing the math, and things should be very not-good by mid-April.



heather 2020-03-11 15:43
Oh, weird, usually I get a notification that someone has added me to a channel when that happens!



waldo 2020-03-11 15:43
Feels like a Slack hiccup to me.



yuda 2020-03-11 15:43
maybe some kind of mobile accidental taps issue? I've done that before



aviva-oskow 2020-03-11 15:46
has joined #covid-19



tiffanyj.andrews 2020-03-11 15:52
has joined #covid-19



aditi.rao 2020-03-11 15:54
aside, we got to work with julie mcmurry _very very briefly_ on translator last year (and use some of the materials she'd created for the project) and she's amazing / brilliant!



aditi.rao 2020-03-11 15:55
i would cancel



tiffanyj.andrews 2020-03-11 15:56
? Do hip stretches between meetings or when you are not presenting and on face mute. Your body will thank you. ? use smart watch/device timers to remind yourself to hydrate or eat. ? meal prep lunch and snacks
























tiffanyj.andrews 2020-03-11 15:56
@tiffanyj.andrews has left the channel





alex.soble 2020-03-11 15:56
@aditi.rao Amazing! I did some light research into her background and saw that she does a lot of work on translational science ... and thought of that project!! 18F <> NIH, right? Such a coincidence // gives me even more confidence in her work to hear that you had an amazing experience working with her on translational science tech. :sparkling_heart:





alanb 2020-03-11 15:58
I invited you to the thread about WFH tips b/c I thought I recalled a funny story about (b) not understanding that remote work != "Just pop your head in whenever, Mo (6)


-  **alanb** 2020-03-11 15:59
https://gsa-fts.slack.com/archives/CV247HYTG/p1583935940224700?thread_ts=1583934239.214000&cid=CV247HYTG
-  **aditi.rao** 2020-03-11 16:00
yes. and not that i would expect anything different, but i've been nerding out on reading about covid-19 and everything she has here is not only spot-on, but (as with everything she produced for translator) is also written well, uses good visuals / good communication design? she's an all-star2:
-  **alanb** 2020-03-11 16:01
@alex.soble & @yuda: TTS has to wait for FAS/GSA overall guidance, which is coming.
-  **aditi.rao** 2020-03-11 16:03
could we however, explicitly encourage it given current events, even though it wouldn't be an official mandate?
-  **aditi.rao** 2020-03-11 16:05
(that is, communicate specifically that we are currently encouraging it given current events)
-  **yuda** 2020-03-11 16:09
welp. my kid is being sent home from school with chills and a sore throat
-  **timothy.baxter** 2020-03-11 16:11
Cancel while you can, reschedule for later in the year and :fingers-crossed:
-  **clint** 2020-03-11 16:14
I mean, I can cancel 2 days before w/ only a \$200 penalty?
-  **clint** 2020-03-11 16:14
I think I'll :thumb-twiddle: thumbs and probably pull the plug on the 19th. :sigh:
-  **suprenant** 2020-03-11 16:19
Maybe an note that "Your mileage may vary, experiment to learn what might work well for you and your team. Try things, communicate with each other, and share what you learn with others."
-  **waldo** 2020-03-11 16:19
Realistically, _Disney_ will cancel.
-  **waldo** 2020-03-11 16:19
"12,000 Quarantined after Disney World Outbreak" is not a headline they're looking for.
-  **clint** 2020-03-11 16:20
Yeah, I've also been sorta just waiting for that to happen.
-  **mogul** 2020-03-11 16:21
In a vidconf presentation, don't use the text chat unless you want to potentially get the attention of/derail the speaker. Instead use a designated backchannel in your chat app.
-  **vishal.iyer** 2020-03-11 16:23
We have a trip coming up in April. Not cancelled it yet, but planning on it
-  **waldo** 2020-03-11 16:24
@waldo has left the channel
-  **mogul** 2020-03-11 16:25
For some reason this is making me think of the ant colonies that notice when one of their number is infected by that mind-controlling cordiceps fungus and they all bodily pick the infected up and bodily discard him outside the nest.
-  **mogul** 2020-03-11 16:26
Ironically I think schools don't normally do this when they _should_.
-  **mogul** 2020-03-11 16:27
:fingers-crossed: it's "just" the flu.
-  **alanb** 2020-03-11 16:28
We currently encourage remote/distributed work all the time. Microsoft and Google and that crowd are following _our_ lead. They should be citing us. :slightly_smiling_face:
-  **kara.reinsel** 2020-03-11 16:29
A few folks have mentioned having something to do with your hands during calls can help


 A few folks have mentioned having something to do with your hands during calls can help stay focused on the content of the meeting. I wanted to clarify - is it to avoid temptation to look at other things? Or is having something to do (like knitting) help your mind focus? I take notes by hand during meetings which helps me focus and process the information.


 **alanb** 2020-03-11 16:29
Understand FOIA.

 **ben.berry** 2020-03-11 16:36
has joined #covid-19

 **ben.berry** 2020-03-11 16:37
every day - go outside - see another human being in person (as health protocols allow)


 **leilani** 2020-03-11 16:40
<https://twitter.com/AP/status/1237779750501912576>

 **mogul** 2020-03-11 16:41
My use of .thanos: here is in the "I am inevitable" sense.

 **ben.berry** 2020-03-11 16:44
@ben.berry has left the channel


 **kara.reinsel** 2020-03-11 16:46
<https://www.washingtonpost.com/technology/2020/03/11/white-house-tech-meeting-coronavirus/>

 **tonibonitto** 2020-03-11 16:48
<https://www.npr.org/sections/goatsandsoda/2020/03/11/814474930/coronavirus-covid-19-is-now-officially-a-pandemic-who-says>


 **julia.lindpaintner** 2020-03-11 16:50
@julia.lindpaintner has left the channel


 **austinhernandez** 2020-03-11 17:01
(b) (6)


 **hyonkim** 2020-03-11 17:05
@hyonkim has left the channel

 **clint** 2020-03-11 17:08
@austinhernandez is it empty there?


 **yuda** 2020-03-11 17:13
(b) (6)


 **austinhernandez** 2020-03-11 17:16
my uncle said, "there's so many @&#(!# people here you wouldnt know theres a pandemic"

 **aviva-oskow** 2020-03-11 17:16
One of the craziest things to me is that I heard Detroit is putting the water back on for hundreds of residents who had lapses on bills and been cut off previously?for hygienic reasons. If they can afford to give poor folks water during a pandemic...why not just make that a service that is always available? Seems like a human right to me in such a "developed" country... :two-cents:

 **yuda** 2020-03-11 17:16
@kara.reinsel it?s a little of both for me. I sometimes do notes by hand as well. But for me it?s more about eliminating the temptation to check email or slack











 **clint** 2020-03-11 17:18
:joy:

 **abbey.kos** 2020-03-11 17:19
In France it is illegal to turn someone?s water off for nonpayment.

 **stephanierivera** 2020-03-11 17:27
has joined #covid-19

 **hillary.jeffrey** 2020-03-11 17:42
has joined #covid-19

 **mogul** 2020-03-11 17:54

-  **rage-guy** https://mobile.reuters.com/article/amp/idUSKBN20Y2LM?_twitter_impression=true
-  **mgwalker** 2020-03-11 17:56
wat
-  **amanda.costello** 2020-03-11 18:00
:doge-wat:
-  **yuda** 2020-03-11 18:10
(b) (6)
-  **miatta.myers** 2020-03-11 18:12
has joined #covid-19
-  **ryan.ahern** 2020-03-11 18:20
University of Virginia just went online-only until at least April 5. Encouraged all students to return home
-  **peterb** 2020-03-11 18:24
> A clear message from 18F might also influence other TTS offices, or at least spark discussion. Could 18F proactively bail out on FAST-2020?
-  **peterb** 2020-03-11 18:27
Oops, tipping too far on the provocation side, please disregard.
-  **amanda.costello** 2020-03-11 18:27
Yep, University of Minnesota went online-only through at least April 1 (weird since that's the middle of the week)
-  **peterb** 2020-03-11 18:29
That's an impressive setup to what will surely be the biggest April Fools prank ever.
-  **mgwalker** 2020-03-11 18:30
I am interested in how well this is going to work.
-  **hillary.jeffrey** 2020-03-11 18:31
Duke University also went online
-  **randy** 2020-03-11 18:35
Georgetown too.
-  **alanb** 2020-03-11 18:37
We work for a pretty good-size parent company with a lot of disparate holdings. *Speaking personally*, I think the delays are probably more about coordinating messaging across the subsidiaries and checking logistics than about dithering on What To Do.
-  **alanb** 2020-03-11 18:38
GW.
-  **kelsey.foley** 2020-03-11 18:43
UW.
-  **mgwalker** 2020-03-11 18:45
:spinny-globe:
-  **yuda** 2020-03-11 18:48
Agreed. Like I said above, I expect us to all be asked to work from home, I ke, next week.
-  **yuda** 2020-03-11 18:49
(this is not inside information. Just guessing, and noticing a few agencies doing it already)
-  **mchopson** 2020-03-11 18:55
Can the series of tubes handle this?
-  **yuda** 2020-03-11 18:55
"[T]he Internet is not something that you just dump something on. It's not a big truck. It's a series of tubes. And if you don't understand, those tubes can be filled and if they are filled, when you put your message in, it gets in line and it's going to be delayed by anyone that puts into that tube enormous amounts of material, enormous amounts of material."
https://en.wikipedia.org/wiki/Series_of_tubes

**keisey.roye** 2020-03-11 18:58

My previous employer provided universities with lecture capture/recording and replay streamed online. I am _sooooo_ happy to not be working there right now. :grimacing: Their tubes are not set up for this impending load.

**yuda** 2020-03-11 19:20

He was ridiculed for that, but, honestly, it is not a bad metaphor at all.

**yuda** 2020-03-11 19:20

(Ted Stevens, I mean)

**mogul** 2020-03-11 19:28

I always say the same... _Where is the lie?!_

**alanb** 2020-03-11 19:41

Was he just unclear that he was going for metaphor?

**timothy.baxter** 2020-03-11 19:43

Of course. The tubes are clearly more parallel than series.

**alanb** 2020-03-11 19:44

I don't know how it works either, Teddy. :fist:

**mogul** 2020-03-11 19:47

It was also poorly received because he made these statements during heated debates about network neutrality, which he was a big proponent against.

**mogul** 2020-03-11 19:47

All the techies on the opposite side of the issue used this as an opportunity to say "See this person's grasp of the topic is so rudimentary that he shouldn't be involved in regulating it".

**joannemcgovern** 2020-03-11 19:48

It's your body, your health. Do what makes you comfortable.

**trammell** 2020-03-11 20:32

has joined #covid-19

**alanb** 2020-03-11 20:33

ICYMI

**randy** 2020-03-11 20:41

<https://twitter.com/AdamKilgoreWP/status/1237838939760857088?s=19>

**trammell** 2020-03-11 20:50

https://twitter.com/Rebecca_Perry/status/1237814629864103936?s=20

**mgwalker** 2020-03-11 20:54

@mgwalker has left the channel

**aviva-oskow** 2020-03-11 21:23

https://www.youtube.com/watch?v=_cZC67wXUTs

**tonibonitto** 2020-03-11 21:38

DMV just updated <https://www.nbcwashington.com/news/local/latest-updates-how-many-coronavirus-covid-diagnosed-confirmed-cases-test-dc-maryland-virginia-dmv/2230095/>

**philipashlock** 2020-03-11 23:07
























has joined #covid-19














**philipashlock** 2020-03-11 23:12





















FYI, lot's of updates from the local DC government today as DC "Declares Public Health Emergency" among those are updates on school closures and large events, e.g: > the Department of Health has issued recommendations that non-essential mass gatherings, including conferences and conventions, be postponed or cancelled. Mass gatherings are defined as events where 1,000 or more people congregate in a specific location. It is also recommended that any social, cultural or entertainment events where large crowds are anticipated be reconsidered by the organizer. All their updates are at <https://coronavirus.dc.gov/newsroom>

**mogul** 2020-03-11 23:29

https://www.huffpost.com/entry/senate-gop-blocks-emergency-paid-sick-leave-legislation-from-moving-forward_n_5e691016c5b68d61645ebff9

-  **tonibonitto** 2020-03-12 00:03
<https://www.bloomberg.com/news/articles/2020-03-11/u-s-treasury-considering-extending-tax-deadline-beyond-april-15>
-  **mchopson** 2020-03-12 00:03
Great news for IRS IT!
-  **kelsey.foley** 2020-03-12 01:56
<https://hbr.org/2020/03/how-working-parents-can-prepare-for-coronavirus-closures>
-  **tonibonitto** 2020-03-12 11:32
<https://gizmodo.com/new-coronavirus-bill-aims-to-help-all-americans-vote-fr-1842277190>
-  **tonibonitto** 2020-03-12 11:39
Great idea – pls let me know when live; we can help share via <http://Digital.gov/>
-  **cordelia.yu** 2020-03-12 13:47
<https://twitter.com/NialaBoodhoo/status/1238097419360972800>
-  **jakegsa** 2020-03-12 14:47
has joined #covid-19
-  **stephanierivera** 2020-03-12 16:07
Well now that Tom Hanks has it...
-  **dano** 2020-03-12 17:03
has joined #covid-19
-  **saracope** 2020-03-12 17:22
has joined #covid-19
-  **tonibonitto** 2020-03-12 17:27
<https://thehill.com/policy/healthcare/487110-tests-indicate-coronavirus-can-survive-in-the-air>
-  **jz** 2020-03-12 17:28
Would it be helpful to have a separate channel for people to ask questions that are more logistical, related to work + life? (e.g. conferences, travel for work, leave/time off)?
Ta king to @kristina.britt about this.
-  **dano** 2020-03-12 17:57
@dano has left the channel
-  **yuda** 2020-03-12 18:25
now I know it's bad: Gray has suspended third thursdays until further notice
-  **adborden** 2020-03-12 18:32
has joined #covid-19
-  **randy** 2020-03-12 19:18
NHL is suspending it's games. Right call, but oof Caps were about to go on a playoff run.
-  **yuda** 2020-03-12 19:24
I saw something that they're hoping they can still get a full season in
-  **yuda** 2020-03-12 19:24
after a hiatus
-  **yuda** 2020-03-12 19:24
although that doesn't help with momentum issues
-  **ronald.bronson** 2020-03-12 19:41
has joined #covid-19
-  **ronald.bronson** 2020-03-12 19:45
(b) (6) has been kind of slow to respond to all of this relative to Seattle or SF, but the governor issued a state of emergency last night, the mayor of (b) (6) did today and now private schools are starting to announce closings, but public schools seem to be staying open. Will be interesting to see how the mood is later today.
-  **randy** 2020-03-12 20:00
(b) (6) cancelled schools tomorrow and next week
-  **mchopson** 2020-03-12 20:05
(b) (6)

-  **mchopson** 2020-03-12 20:05
So I expect those to start going across the country like a rolling wave
-  **yuda** 2020-03-12 20:19
a couple of hours ago, Alexandria sent out an email advertising their parks and rec dept. job fair on March 28
-  **torey.vanek** 2020-03-12 20:20
March Madness (NCAA tournament) is canceled.
-  **mchopson** 2020-03-12 20:21
I mean the *sport* version certainly
-  **mchopson** 2020-03-12 20:21
But on this Friday the 13th eve, I'd argue that March Madness is if full and vigorous swing
-  **ryan.ahearn** 2020-03-12 20:32
All MD public schools closed from March 16-27
-  **ryan.ahearn** 2020-03-12 20:34
I think this means that UVa is now a 2x defending champ? wahoowa
-  **yuda** 2020-03-12 20:36
good tweet from Alexandria's mayor:
<https://twitter.com/justindotnet/status/1238094798613024768>
-  **ryan.ahearn** 2020-03-12 20:37
I have a friend in VA who was going to hold a birthday party for his son soon. One family just emailed him to tell them they weren't going to make it because they've relocated to a boat off the coast of VA. #extremesocialdistancing
-  **heather** 2020-03-12 20:38
wow
-  **b.ryan.johnson** 2020-03-12 20:43
has joined #covid-19
-  **elizabeth.ayer** 2020-03-12 21:23
All public and private schools closing across three most populous WA counties:
<https://www.seattletimes.com/education-lab/inslee-orders-all-private-public-k-12-schools-in-king-pierce-snohomish-counties-to-close-through-april-24/>
-  **joshuadifrances** 2020-03-12 21:23
has joined #covid-19
-  **suprenant** 2020-03-12 21:26
Thought this was a helpful piece:
<https://www.theatlantic.com/family/archive/2020/03/coronavirus-what-does-social-distancing-mean/607927/>
-  **kristina.britt** 2020-03-12 21:27
If you have questions, please reach out to your business unit leads.
-  **leilani** 2020-03-12 21:28
<https://www.nytimes.com/2020/03/07/nyregion/nyc-schools-coronavirus.html>
-  **matthew.dobson** 2020-03-12 21:41
Kentucky Schools are closed.
-  **hillary.jeffrey** 2020-03-12 21:49
(b) (6)
[REDACTED]
-  **alanb** 2020-03-12 22:07
If you're looking to find any levity in all of this my father just called me to update me on the precautions he is taking, spending ten minutes explaining each safety precaution taken in detail. The twist: He did this on a cellphone. While driving. All risk is not created equal, I guess.
-  **elizabeth.ayer** 2020-03-12 22:09
He does realize that he doesn't want to end up on a hospital right now.... right?

-  **alanb** 2020-03-12 22:11
The illusion of control....
-  **mgwalker** 2020-03-12 22:57
has joined #covid-19
-  **mgwalker** 2020-03-12 22:58
I am very surprised and proud that college basketball tournaments are being cancelled. Just read that the NCAA has canceled all of theirs, and the SEC is pausing all spring sports until further notice as well.
-  **clint** 2020-03-12 22:59
Aaaand there?s the Disney closure :check:
-  **mgwalker** 2020-03-12 23:13
I fully expected sports to just continue on because we love our sports, and it?s been heartening to see that we can set that aside for the sake of public health.
-  **mgwalker** 2020-03-12 23:15
(b) (6), but the city has just banned all gatherings of 1000 or more people, so that was postponed, and I?m thankful for that. I appreciate not being forced to make the decision whether or not to go.
-  **elizabeth.ayer** 2020-03-12 23:19
On the plus side, "strength, comfort and unity through music"
<https://seattlesymphony.org/watch-listen/beyondthestage/live-broadcasts>
-  **amanda.costello** 2020-03-12 23:21
omg (b) (6)
-  **tadhg** 2020-03-12 23:36
Ireland just announced the closure of all childcare facilities, schools, and universities. Supposedly until 29 March, but presumably that depends.
-  **hillary.jeffrey** 2020-03-12 23:39
A concert scheduled for tomorrow in (b) (6) that we've been deciding about just got cancelled and I also appreciate that I no longer have to choose
-  **aidanfeldman** 2020-03-12 23:49
has joined #covid-19
-  **aidanfeldman** 2020-03-12 23:49
<https://www.youtube.com/watch?v=F7gizDwojgM&feature=youtu.be>
-  **yuda** 2020-03-13 00:22
I have tickets to a concert next week (Josh Ritter) that has been postponed to August
-  **mgwalker** 2020-03-13 01:21
@mgwalker set the channel topic: A place to ta k about what?s going on with COVID-19 :covid19:. Please don?t post rumors! Also, this is not an official communications channel - any guidance from GSA will come via other means. Help flatten the curve!
<https://www.flattenthecurve.com/>
-  **yuda** 2020-03-13 01:36
Clearly I am going to die because I can. not. stop. touching. my. face.
-  **mgwalker** 2020-03-13 01:38
Keep washing your hands, then.
-  **mgwalker** 2020-03-13 01:38
Presumably clean hands are less dangerous to faces than dirty hands.
-  **yuda** 2020-03-13 01:49
this is probably the best concise guidance I've seen:
<https://twitter.com/robfordmanacs/status/1238238080538218496>
-  **elizabeth.ayer** 2020-03-13 02:57
Bad: My kids' school campus is closed. Good: 3rd grade is having a "siblings and pets" segment in their online classes, inspired by 18F. :love-cry: cc @alanb
-  **alanb** 2020-03-13 02:59
May I share with #alumni?

-  **alanb** 2020-03-13 03:00
(Or at least with Cyd & Sarah?)
-  **elizabeth.ayer** 2020-03-13 03:07
feel free!
-  **sarah.eckert** 2020-03-13 03:39
oh geeze
-  **sarah.eckert** 2020-03-13 03:40
I feel like you will modify the t-shirt as well, ~1~ 2 time national champs
-  **mgwalker** 2020-03-13 03:47
Not mobile-friendly, but updated with a different data source and now regression projections: <https://mgwalker.github.io/covid19/>
-  **tonibonitto** 2020-03-13 04:48
<https://www.wired.com/story/cant-stop-touching-your-face-science-has-some-theories-why/>
?spontaneous facial self-touch? may help people to regulate emotions
-  **aidanfeldman** 2020-03-13 04:49
@aidanfeldman has left the channel
-  **mogul** 2020-03-13 05:59
<https://twitter.com/gregggonsalves/status/1238065930904707072?s=09>
-  **steph29** 2020-03-13 11:21
has joined #covid-19
-  **tonibonitto** 2020-03-13 12:57
FYI.. from #news
-  **colin.murphy** 2020-03-13 13:34
has joined #covid-19
-  **colin.murphy** 2020-03-13 13:34
Happy Friday the 13th yall
-  **timothy.baxter** 2020-03-13 13:34
what could poss bly go wrong
-  **stvnrlly** 2020-03-13 13:48
has joined #covid-19
-  **stvnrlly** 2020-03-13 13:49
opm has a page with their covid-related memos: <https://www.opm.gov/policy-data-oversight/covid-19/>
-  **cordelia.yu** 2020-03-13 13:49
this one is for journalists, but it's really good for debunking stuff
<https://firstdraftnews.org/long-form-article/coronavirus-resources-for-reporters/>
-  **cordelia.yu** 2020-03-13 13:51
also, i took yesterday off to work on a bunch of COVID-19 resources for journalists with a bunch of folks that we hope to publish in a few days. but I'll be facilitating a conversation in today's #g-diversity office hours 9:30PT/12:30ET
-  **cordelia.yu** 2020-03-13 13:52
and yes, people have told me how that's not ?a day off?
-  **yuda** 2020-03-13 13:53
It is if it helps you
-  **cordelia.yu** 2020-03-13 13:54
:cyclone: :eyes: :triumph: :dancer::skin-tone-2: The only way to defeat the abyss is through knowing it.
-  **timlowden** 2020-03-13 14:06
has joined #covid-19
-  **mgwalker** 2020-03-13 14:21
Kansas City mayor Quinton Lucas declared a state of emergency yesterday. There are no confirmed cases in the city, but the city health department was very honest in its assessment that there are *almost certainly* multiple infections in the city. I think the only

assessment that there are *almost certainly* multiple infections in the city. I think the only result of the emergency declaration so far is banning gatherings of 1,000 people or more, but the mayor left open the possibility of more measures to come.



mgwalker 2020-03-13 14:23

(I am proud of this move by the city. It's giving me more hope that things can be alright.)



vwales 2020-03-13 14:24

In Maryland, events of more than 250 have been prohibited.



mgwalker 2020-03-13 14:24

That's smart! I'm in favor of the stricter ban. :slightly_smiling_face:



porta 2020-03-13 14:25

What's the mtg details for the meeting (and if g-meet, should we flip it to zoom in case attendance is >100?)



cordelia.yu 2020-03-13 14:27

@austinhernandez do y'all have a zoom available?



cordelia.yu 2020-03-13 14:28

Normal meet: (b) (6)



alanb 2020-03-13 14:40

If @melanie.leopold doesn't have one available you can use mine. LMK within hour so I can move stuff.



melanie.leopold 2020-03-13 14:40

has joined #covid-19



cordelia.yu 2020-03-13 15:02

@alanb yes plz!



alanb 2020-03-13 15:03

(b) (6)



austinhernandez 2020-03-13 15:12

Zoom was added to the meeting invite. I wanted to change the Slackbot response but I'll just remind everyone again. Thank youuuuuu



abbey.kos 2020-03-13 15:14

(b) (6)



mgwalker 2020-03-13 15:15

:hug: but with long plastic arms



mchopson 2020-03-13 15:22

Also (should go without saying) I think we're all happy to help you as much as we can with venmo/meal trains/etc. don't be shy



mchopson 2020-03-13 15:23

Which I think we should make a point of to share with the larger org (just like leave donations)



abbey.kos 2020-03-13 15:24

(b) (6)



mchopson 2020-03-13 15:27

@alanb and others in this channel. If you're willing (and no pressure) but I think we should tally folks that are willing and able to help out folks (location dependent) with things like supplies, meal trains, etc. for any hardships either with the shifts in supply chains, school closings, etc. for our colleagues I think putting it in a general-talk or news channel may be useful around "If the current situation has you in need of anything please reach out or find a way to send in a signal flare there are folks who are willing to help as they can whether

may be send up a signal that there are some who are willing to help as they can mention that's something as simple as venmo, or a virtual chat, whatever the need may be"



torey.vanek 2020-03-13 15:31

Please let me know if you need anything (from afar). Hope you continue to stay on the mend.



mgwalker 2020-03-13 15:34

To Abbey?s comment, what **_should_** we be doing to prepare for the situation that we get sick? I?ve read to have a reasonable supply of Tylenol and Advil to manage the fever, and a cough suppressant and expectorant to help with the cough. I guess also having several days? worth of food available would be good.



mgwalker 2020-03-13 15:34

Is having food delivered still okay? Just ask them to leave it on the doorstep?



mgwalker 2020-03-13 15:35

Should we put signs on our doors to let people know we?re sick so they don?t linger?



yuda 2020-03-13 15:35

my understanding is delivery is OK, but it's probably good to use it sparingly to make sure the delivery people can stay in commission as long as poss ble



mgwalker 2020-03-13 15:36

Order 4 large sandwiches, eat 8 meals of them. Got it.



kelsey.foley 2020-03-13 15:44

Normal treatment is like for flu- electrolytes and fluids, rest, Tylenol etc for fever management. Having a couple of bottles of Gatorade or equivalent around wouldn?t hurt.



randy 2020-03-13 15:48

last time i got the flu I drank a bunch of pedialyte and it seemed to help.



randy 2020-03-13 15:48

not that this is flu, but you all know what I mean.



abbey.kos 2020-03-13 16:18

(b) (6)



cordelia.yu 2020-03-13 16:18

yes, dead drops if you can



abbey.kos 2020-03-13 16:18

I talked to a friend who works at Anthem and he said ?we?re trying Real Hard on this one? so the resources exist



mgwalker 2020-03-13 16:21

That?s very helpful. (b) (6)



vwales 2020-03-13 16:21

From my neighborhood's Buy Nothing Group "If anyone has any extra food like maybe too much got delivered with an order or you don't have room for food in your refrigerator I would be happy to pick it up and not let it go to waste . I've lost over half my work in part due to coronavirus ; clients working from home and an supporting my 28 year old son who is not able to work right now. Thank you for reading this post." This is impacting a lot of people and certainly the most vulnerable.



porta 2020-03-13 16:22

thanks all!



aidanfeldman 2020-03-13 16:28

has joined #covid-19



aidanfeldman 2020-03-13 16:28

has anyone heard anything about the CDC setting up a tiger team or anything like that?



aidanfeldman 2020-03-13 16:29

seems like they are doing pretty well getting their site updated, but curious if there's more

tecn neip they need



cordelia.yu 2020-03-13 16:30

their PDFs are more up to date than the web content, i'm guessing not everyone has CMS access and their content team is overloaded



elizabeth.ayer 2020-03-13 16:38

Question: do 18F sups have the authority to make it an official duty for their reports to take 2 days and get their life together? <https://twitter.com/jasonfried/status/1238256913692983305>



yuda 2020-03-13 16:41

No. Supervisors can do up to 59 minutes. I think at Anil's level he can do 4 hours. Emily is authorized to do administrative leave as needed (per OPM link in thread). And note that this is _administrative_ leave. If you have leave, you can take it.



timothy.baxter 2020-03-13 16:42

fascinating. Is there a link outlining that handy?



yuda 2020-03-13 16:44

Looks like I'm partially wrong: Emily can give administrative leave as needed:

<https://www.opm.gov/policy-data-oversight/pay-leave/leave-administration/factsheets/administrative-leave/>



yuda 2020-03-13 16:44

I know the 59 minutes one from when I was a supervisor. I know there's a middle ground for like SES type execs but I can't find it doing a search right now



sarah.eckert 2020-03-13 16:44

I think it may be clear to make the distinction though; 59 minutes is basically an award/admin leave (meaning, folks could take time off without it impacting their leave balances). Supes can grant leave any time to their folks if they use their hours (sick or annual).



yuda 2020-03-13 16:45

Yes, fair point!



sarah.eckert 2020-03-13 16:45

I know, at my last agency, when we issued 59 minutes, it was very hush hush



yuda 2020-03-13 16:47

Yeah, same here



brian.fox 2020-03-13 16:47

has joined #covid-19



yuda 2020-03-13 16:47

I also had reports refuse it once in a while



yuda 2020-03-13 16:48

Wow, they're really earning the "OMG" nickname that Nava has for them, aren't they?



elizabeth.ayer 2020-03-13 16:49

What if it's not "time off" but "official responsibility to make your work-life resilient" (e.g. refill your meds)



tonibonitto 2020-03-13 16:49

CNN app notification: there's a Presidential briefing scheduled for 3pm, Eastern



yuda 2020-03-13 16:49

Updated the first message of the thread to be more accurate



mgwalker 2020-03-13 16:52

:speak_no_evil:



clint 2020-03-13 16:52

A reminder that federal employees get a free subscription to the Washington Post digital edition. It's been useful for me <https://handbook.tts.gsa.gov/benefits/#discounts>



yuda 2020-03-13 16:52

@elizabeth.ayer IMO that is between an employee and their supervisor.



yuda 2020-03-13 16:53

With all the usual IANAL, IANASupervisor, etc stuff



2020-03-13 16:53

The Office of General Counsel carries out all legal activities of the General Services Administration - <https://insite.gsa.gov/portal/content/502450>



timlowden 2020-03-13 16:58

There is something fishy going on with reports about the President of Brazil's status. This morning it was reported he was positive. Now his son is saying that isn't true. Regardless, the Mayor of Miami IS positive and met with Bolsonaro last week. As did President Trump and VP Pence.



alex.soble 2020-03-13 16:59

Poster to print, post, and share. Created by Alexi Sargeant.



kara.reinsel 2020-03-13 17:00

:thread: for ways to get exercise during times of social distancing.



alanb 2020-03-13 17:00

@elizabeth.ayer et al.: A staffer and a supervisor can, in the name of teamwork, trust each other to do the right and reasonable things and not ask follow-up questions or take liberties that demand them. An Official Proclamation would require many, many approvals, would take a long, long time, and might not even be a possibility. My vote is for the former, but as always contrary takes are welcome.



2020-03-13 17:00

MAKES THE DREAM WORK!



kara.reinsel 2020-03-13 17:00

Fitness streaming services that I've found useful - Peloton's fitness app, PilatesAnytime. Looking into Obe.



yuda 2020-03-13 17:00

#bicycles !



yuda 2020-03-13 17:00

Also go for walks in non-crowded places



yuda 2020-03-13 17:01

Get some sun.



kara.reinsel 2020-03-13 17:01

Also I know a few fitness studios in my area are starting to stream their classes.



yuda 2020-03-13 17:02

There?s some pretty darn good ipad/apple tv/etc apps for yoga and other at-home exercises



yuda 2020-03-13 17:03

Obviously it can?t know for sure that your form is 100% correct but trust your body



yuda 2020-03-13 17:03

A small set of dumbbells or fitness bands can do a ton, too



yuda 2020-03-13 17:03

Or the NYT 7 minute workout



mgwalker 2020-03-13 17:04

Let?s try not to wade into rumors or speculation too much. (Everything you stated is true. I?m just just saying, let?s not go down a rabbit hole trying to say A or B has it or not.)



mgwalker 2020-03-13 17:05

Which is to say, your post was fine, but I wanted to pre-flag it in case it got anyone?s conspiracy gears going on. :stuck_out_tongue:



timlowden 2020-03-13 17:07

I very specifically crafted this to abide as closely as possible to channel rules. I wanted to state: ? the Mayor of Miami has tested positive. ? Members of Bolsonaro's staff are positive but his status is unclear ? This staff met with both the Mayor of Miami and POTUS/VPOTUS last week



vwales 2020-03-13 17:07

Plenty of Youtube videos for free, for the more economically strapped. I've found a few really great ones for yoga for example which might also help with managing stress

really great ones for yoga for example, which might also help with managing stress.



mgwalker 2020-03-13 17:09

In the interest of full transparency, it got ***MY*** conspiracy gears going, so I was saying all that to myself as much as anyone else. :joy:



jeffrey.durland 2020-03-13 17:12

Sharing this because there might be other folks in the same boat as me: AirBnB now considers "extenuating circumstances" to include the United States and is allowing cancellations without charge. <https://news.airbnb.com/updating-our-extenuating-circumstances-policy/>



lynne.direda 2020-03-13 17:14

has joined #covid-19



ayushi.roy 2020-03-13 17:16

has joined #covid-19



cordelia.yu 2020-03-13 17:19

youtube videos and the ring fitness thing for the switch are mine!



ayushi.roy 2020-03-13 17:19

@cordelia.yu Thank you so much for sharing and facilitating the discussion at #g-diversity this morning :heart: One follow-up question: What were the tax-deductible options we have as federal employees to gather health/food/safety supplies?



cordelia.yu 2020-03-13 17:21

it depends on the supplies! You should be able to find more info on things that are reimbursable on the FSAFeds portal: <https://www.fsafeds.com/>



vwales 2020-03-13 17:21

<https://fsafeds.com/>



vwales 2020-03-13 17:21

See the drop down of enrollment for when you are able to do so.



aidanfeldman 2020-03-13 17:23

@aidanfeldman has left the channel



mogul 2020-03-13 17:26

:hand: :hand:



mogul 2020-03-13 17:26

(two right hands)



suprenant 2020-03-13 17:26

<https://www.vox.com/2020/3/12/21173938/coronavirus-covid-19-social-distancing-elderly-epidemic-isolation-quarantine>



jz 2020-03-13 17:26

This is the CDC's centralized resource for state/local govt, media, and developers <https://tools.cdc.gov/>



ayushi.roy 2020-03-13 17:37

and for those that haven't already, but are further interested in social infrastructure, the (irl) participatory nature of democracy, and the value of civic life, I highly recommend reading Eric Klinenberg's most recent book Palaces for the People <https://www.penguinrandomhouse.com/books/557044/palaces-for-the-people-by-eric-klinenberg/>






















alanb 2020-03-13 17:40









I know there is more coming on this (and that is all I know) but for the moment, from the <https://www.opm.gov/policy-data-oversight/pay-leave/leave-administration/fact-sheets/sick-leave-general-information/>: *Sick Leave for Exposure to Communicable Disease* An employee is entitled to use sick leave if health authorities or a health care provider determine that the employee's presence on the job would jeopardize the health of others because of exposure to a communicable disease.












alanb 2020-03-13 17:41

Which is to say, if your medical person tells you to avoid crowd exposure, that would be a valid use of sick leave.

-  **jz** 2020-03-13 17:44
<http://coronavirus.gov> exists, and agencies are being asked to link to this, so they can route the redirect as needed
-  **yuda** 2020-03-13 17:45
there's some evidence this might slow down in warmer summer weather now
https://papers.ssm.com/sol3/papers.cfm?abstract_id=3551767
-  **yuda** 2020-03-13 17:45
although if that's true we'll need to watch out for complacency in the fall
-  **austinhernandez** 2020-03-13 18:07
I'm so sorry this happened. (b) (6)
-  **yuda** 2020-03-13 18:09
huh; I've had a way better experience in (b) (6) I wonder if it's a regional difference?
-  **molly.mcintyre** 2020-03-13 18:19
has joined #covid-19
-  **vishal.iyer** 2020-03-13 18:26
Has everyone stopped going to the gym? I haven't been since earlier this week, but really don't want to lose a habit I built after many many failed attempts
-  **vishal.iyer** 2020-03-13 18:26
I am looking forward to biking however!
-  **yuda** 2020-03-13 18:26
I stopped years ago! Ahead of the curve. :stuck_out_tongue_winking_eye:
-  **kara.reinsel** 2020-03-13 18:30
90% of my workouts are at home (that's pre-covid 19). I typically workout in the morning and local studios/gyms don't offer the classes I want at a convenient time so I started exercising at home and using a streaming service.
-  **ashleyo** 2020-03-13 18:44
nature for the win
-  **vwales** 2020-03-13 18:45
Well, my doc appt just got cancelled as their offices are now closed "indefinitely" Wish they waited just 2 hours as what I needed was real quick. :sigh:
-  **mchopson** 2020-03-13 18:47
Uh in D.C.? L ke they said No more doctoring?
-  **mgwalker** 2020-03-13 18:47
Closed closed? They aren't even open for things like refilling prescriptions?
-  **vwales** 2020-03-13 18:49
I tried calling back and it went straight to a recorded message about COVID-19. But hey, Zocdoc reminded me I had an appt in an hour. Clearly the systems don't talk to each other...and that's nothing new.
-  **timlowden** 2020-03-13 18:49
Justin Herman had put on FB that he suggested this to a bar who turned him down. I wonder if he was behind this.
-  **timlowden** 2020-03-13 18:50
I think "doctors" offices closing bc of COVID-19 is.... troublesome
-  **mchopson** 2020-03-13 18:52
(b) (6)
-  **alanb** 2020-03-13 18:55
Make it a double.
-  **vwales** 2020-03-13 18:58
(b) (6)
That said I can't imagine other patients not being affected who are far more worse off.
-  **yuda** 2020-03-13 18:59

-  is it possible the doctor was exposed or something?
-  **yuda** 2020-03-13 19:00
(it's also possible that I insist on looking for the best explanation of everything)
-  **vwales** 2020-03-13 19:03
It's possible, a fair question. And hope not.
-  **mchopson** 2020-03-13 19:03
Yeah I now feel an urge to call my doctor for an appointment later this month and also our pediatrician...
-  **yuda** 2020-03-13 19:04
(b) (6)
-  **vwales** 2020-03-13 19:05
Yes, I worry for much bigger health concerns from folks. I know some states are allowing docs from other states to give consultations over the phone. Which is very interesting...
-  **mchopson** 2020-03-13 19:07
(b) (6)
-  **mchopson** 2020-03-13 19:08
So he has to go every week :no_mouth:
-  **peterb** 2020-03-13 19:08
Are cough suppressants OK? Don't they increase risk of pneumonia?
-  **peterb** 2020-03-13 19:08
Not trying to be alarmist. Genuinely don't know.
-  **mgwalker** 2020-03-13 19:10
If you start having a cough, it might be worth calling one of the nurse or telemedicine lines and asking for their advice. I read somewhere cough suppressants would be good to have on-hand, and it may depend on what's causing the cough, so don't just take my word for it. I am not a nurse or doctor of any kind. :stuck_out_tongue:
-  **peterb** 2020-03-13 19:12
Yeah, I did like 5m of Googling this and didn't find any guidance one way or another, which was surprising.
-  **jeffrey.durland** 2020-03-13 19:12
I got a preemptive "do you want to cancel your routine appointment" call for a doc visit scheduled for the 26th. Which seems right.
-  **vwales** 2020-03-13 19:15
I can't image they will cancel critical services or routine ones @mchopson but perhaps this derm center thought it was appropriate for some reason. Also, congratulations on your baby! :baby_chick:
-  **mchopson** 2020-03-13 19:18
it's like thanks! and also :yeesh:
-  **mchopson** 2020-03-13 19:18
:roller_coaster:
-  **joseph.krzystan** 2020-03-13 19:31
has joined #covid-19
-  **mossadeq** 2020-03-13 19:37
has joined #covid-19
-  **hillary.jeffrey** 2020-03-13 19:40
North Carolina swamp summer can't come too soon then :laugh-with-tears:
-  **tonibonitto** 2020-03-13 19:43
Live, started about 10 mins ago: <https://www.youtube.com/watch?v=BueJn299lp4>
-  **ann.morey** 2020-03-13 19:45
has joined #covid-19
-  **timothy.baxter** 2020-03-13 19:47
Well, now we know what Wal-Mart and Target plan to do.

-  **ann.morey** 2020-03-13 19:48
They're still shaking hands?.thisisfine:
-  **mchopson** 2020-03-13 19:48
It's like the bravery of a Civil War general
-  **mchopson** 2020-03-13 19:52
Just out there in the field, waiting to be struck
-  **tonibonitto** 2020-03-13 19:53
and even if they don't shake hands, they're all grabbing the podium sides and mic in the same spots..
-  **james.tranovich** 2020-03-13 20:24
has joined #covid-19
-  **hillary.jeffrey** 2020-03-13 20:26
My transfer is postponed - DHS HR is likely cancelling my onboarding group due to COVID-19 as they work on alternates to in person
-  **mgwalker** 2020-03-13 20:34
You get to stay at TTS in the meantime, right? You're not suddenly temporarily unemployed? :grimacing:
-  **vwales** 2020-03-13 20:40
Many feels: https://twitter.com/Yascha_Mounk/status/1238525319063232513
-  **hillary.jeffrey** 2020-03-13 20:41
Yes! Our people ops are great and helped cancel the separation action
-  **randy** 2020-03-13 20:42
Anyone want to report on how life has changed in their area in response? :thread:
-  **hillary.jeffrey** 2020-03-13 20:42
To clarify, we also cancelled my separation from GSA so I'm back bay-bee! Limited time only!
-  **hillary.jeffrey** 2020-03-13 20:43
(b) (6) :laugh-with-tears: my grocery stores are doing well on stocking up supplies and monitoring inventory, so empty shelves don't stay empty for long
-  **yuda** 2020-03-13 20:44
yeah grocery stores seem to be doing OK in (b) (6) schools will be closed starting monday for a month at minimum
-  **randy** 2020-03-13 20:44
Virginia has closed schools for at least two weeks. There isn't any hand sanitizer or toilet paper, but for the most part at least at :weis: things were orderly yesterday. Costco and Wegman's were pretty packed, though, according to my girlfriend that shops at those "nicer" grocery stores.
-  **yuda** 2020-03-13 20:44
i'm wondering if i get to just keep the books i have out of the library until further notice
-  **randy** 2020-03-13 20:45
We're a university town, and with the university shutting down, plus the social distancing, I'm fairly sure our feisty locally-owned bars and restaurants are going to take a major hit. Including a lot of the wait staff and bartenders that I'm friends with.
-  **yuda** 2020-03-13 20:46
yeah I worry about that too
-  **mgwalker** 2020-03-13 20:47
Yeah, I worry about restaurants and other small local businesses a lot. I'm hoping to keep up my regular cadence of going out to eat, but carrying out instead and tipping better than normal. It's not a complete replacement, but hopefully it'll help them stay afloat.
-  **randy** 2020-03-13 20:48
People seem to be acting the same as always at the park across the street, it doesn't feel like a panic yet. Which I don't know is a good or bad thing. I definitely don't enjoy being out and about because I don't want to spread the thing if I've got it, or catch the thing if I don't

have it. (b) (6)

Which is hard because I typically enjoy the bars and restaurants on nights I don't have the kids.



mgwalker 2020-03-13 20:49

Being outside is not too bad. Keep 6-10 feet from other people and wash your hands, you should be good.



yuda 2020-03-13 20:49

Imk if you want to do a virtual happy hour some night, randy



randy 2020-03-13 20:50

will do!



randy 2020-03-13 20:50

Any folks from (b) (6) in the channel? I'm interested in what life's like at a quasi-epicenter-type place.



elizabeth.ayer 2020-03-13 20:57

In (b) (6) the supermarkets are populated almost entirely by delivery pickers, but the bars are still full.



mgwalker 2020-03-13 20:58

I wonder sometimes if going all-in on delivery is good or bad. On the plus side, if one deliveryperson can shop for 4-5 households, that removes several people from both the store and the roads. On the other hand, if they're just shopping for one household at a time, that's a lot of strain and repeated exposure for that one person.



randy 2020-03-13 21:08

That's what I've noticed in (b) (6) @elizabeth.ayer - the bars are still pretty full. not quite as full, but definitely enough that - so far - the owners aren't panicking. And I'm not sure if that's a good thing with the whole social distancing thing, even though I like that the locally-owned biz are staying afloat.



hillary.jeffrey 2020-03-13 21:17

My parents are near epicenter, and when my dad tried to go to Costco, not only did he have to park way out but when he got to the front, there were no carts, so he left



mogul 2020-03-13 21:19

:joy: <https://twitter.com/zooko/status/1238563103781969921?s=19>



paul.hirsch 2020-03-13 21:19

has joined #covid-19



trammell 2020-03-13 21:22

In (b) (6), we've self-quarantined all week. (b) (6)

I went out once earlier in the week for groceries and the shelves were fully stocked. They've just closed the library which is a hub for folks experiencing homelessness or who are just passing through.



melissabraxton 2020-03-13 21:33

I live pretty near the epicenter. I braved Costco recently. I waited in line for 20 minutes. Many customers as well as all of the checkers were wearing disposable gloves. They've closed all local libraries. :disappointed: The only things I haven't been able to buy for the last few weeks are disinfectant wipes and hand sanitizer.



trammell 2020-03-13 21:35

National emergency declaration: <https://www.whitehouse.gov/presidential-actions/proclamation-declaring-national-emergency-concerning-novel-coronavirus-disease-covid-19-outbreak/>



porta 2020-03-13 21:42

add illinois to the list of states where public schools are closing (through mar 30)



alex 2020-03-13 21:47

about. damn. time.



melissabraxton 2020-03-13 21:49

Two things that seem striking about school closures in the epicenter vs. other places - As of yesterday, *public and private* schools in three counties are closed for *6 weeks.*

**elizabeth.ayer** 2020-03-13 21:50

It seems certain that schools in other places will be closed for longer - unclear why they want to do it in pieces :shrug:

**melissabraxton** 2020-03-13 21:52

Totally. I think we are the tip of the spear.

**hillary.jeffrey** 2020-03-13 22:27**(b) (6)****melissabraxton** 2020-03-13 22:28

Oh no! I remember that your folks live like 5 mi. away from me.

**ryan.hofschneider** 2020-03-13 22:57

has joined #covid-19

**jacklynn.pham** 2020-03-13 23:33

has joined #covid-19

**jacklynn.pham** 2020-03-13 23:35

My friend works at a food bank and she just posted about how the stockpiling is affecting their ability to get food and basics to her community. Consider donating to your local food bank if you're able!

**kelsey.foley** 2020-03-13 23:45

WA schools state-wide are now closed through Apr 24.

**clint** 2020-03-14 01:07

We cancelled the World Championship Snowmobile Hill Climb (I'm pretty OK with that). And a lot of other large and small community events. At Teton Village they're not loading trams and gondolas to capacity in order to give folks space. No confirmed cases near our community yet, but school district just said that if we get one confirmed case schools will close. Seems inevitable.

**mgwalker** 2020-03-14 01:13

(b) just reported from our preferred grocery store that they're out of hand sanitizer, nearly out of paper products, rice, and beans, and he had to buy name-brand butter for the first time in a few years. :stuck_out_tongue:

**uchenna.moka-solana** 2020-03-14 01:48

<https://mobile.twitter.com/RepKatiePorter/status/1238147835859779584> :heart::heart::heart:

**hillary.jeffrey** 2020-03-14 02:38

Name brand butter!?! That's awful. Hope they at least had Kerrygold

**hillary.jeffrey** 2020-03-14 02:39

Also if you have local spots you like to go but you want to stay in, consider buying gift cards so they have money now and you can go later

**tonibonitto** 2020-03-14 17:31

<https://www.contagionlive.com/news/cdc-recommendations-for-coronavirus-home-isolation-with-pets> > If pets or other animals are present in the home, the CDC suggests that patients inform their health care worker of that fact. Once a health care worker has been informed about a pet in the home of a person with coronavirus that has been isolated, they should *notify the <http://www.nasphv.org/Documents/StatePublicHealthVeterinariansByState.pdf> or another designated animal health professional*. Any state public health veterinarian who has been notified of pets or another animal exposed to coronavirus can consult the CDC 24/7, the agency said. > Coronavirus patients isolated in their homes should be advised to limit interaction with their pets and any other animals?especially if they remain symptomatic. Just as they would avoid close contact with other people living in the home, symptomatic coronavirus patients should ?avoid direct contact with pets, including petting, snuggling, being kissed or licked, and sharing food,? the CDC outlined in their recommendations. However, ?service animals should be permitted to remain with their handlers,? they said. > Another household member should be designated as the pet?s caregiver, if possible, the CDC said. If the coronavirus patient under isolation must be the one to care for the pet, the CDC recommends making time to wash their hands before and after caring for the pet. Additionally, the agency suggested that the patient wear a facemask while interacting with pets until they are cleared to return to normal activities.

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html> > Separate yourself from other people and animals in your home > *Limit contact with pets & animals.* You should restrict contact with pets and other animals while you are sick with COVID-19, just like you would around other people. Although there have not been reports of pets or other animals becoming sick with COVID-19, it is still recommended that people sick with COVID-19 limit contact with animals until more information is known about the virus. > When possible, have another member of your household care for your animals while you are sick. If you are sick with COVID-19, avoid contact with your pet, including petting, snuggling, being kissed or licked, and sharing food. If you must care for your pet or be around animals while you are sick, wash your hands before and after you interact with pets and wear a facemask. *See <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#2019-nCoV-and-animals> for more information*.



tonibonitto 2020-03-14 18:07

If you know any artists in need of resources

<https://covid19freelanceartistresource.wordpress.com> ...



tonibonitto 2020-03-15 00:52

<https://www.wxyz.com/news/national/coronavirus/comcast-offering-internet-essentials-package-free-for-60-months-during-coronavirus-outbreak> > To sign up, applicants can simply visit <http://www.internetessentials.com>. The accessible website also includes the

option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers for English and for Spanish. Plus five other things, including: > *Xfinity WiFi Free For Everyone*: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free ? including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots,

visit http://www.xfinity.com/wifihttps://urldefense.proofpoint.com/v2/url?u=http-3A-www.xfinity.com-wifi&d=DwMFAg&c=aLv4kG3eFBuAUFgZFQ07JQ&r=0q_oyPxPOKHZir28ylm4a3VqcQkd0r0sLtkC4YE-ikiBH6oiwIQKju-

[http://www.xfinity.com/wifihttps://urldefense.proofpoint.com/v2/url?u=http-3A-www.xfinity.com-wifi&d=DwMFAg&c=aLv4kG3eFBuAUFgZFQ07JQ&r=0q_oyPxPOKHZir28ylm4a3VqcQkd0r0sLtkC4YE-ikiBH6oiwIQKju-kpUPPP5X6tNY&e=](http://www.xfinity.com/wifihttps://urldefense.proofpoint.com/v2/url?u=http-3A-www.xfinity.com-wifi&d=DwMFAg&c=aLv4kG3eFBuAUFgZFQ07JQ&r=0q_oyPxPOKHZir28ylm4a3VqcQkd0r0sLtkC4YE-ikiBH6oiwIQKju-kpUPPP5X6tNY&e=http://xfinity.comhttps://urldefense.proofpoint.com/v2/url?u=http-3A-www.xfinity.com-wifi&d=DwMFAg&c=aLv4kG3eFBuAUFgZFQ07JQ&r=0q_oyPxPOKHZir28ylm4a3VqcQkd0r0sLtkC4YE-ikiBH6oiwIQKju-kpUPPP5X6tNY&e=). Once at a hotspot, consumers should select the ?xfinitywifi? network name in the list of available hotspots, and then launch a browser. >

Pausing Our Data Plan: With so many people working and educating from home, we want our customers to access the internet without thinking about data plans. While the vast majority of our customers do not come close to using 1TB of data in a month, we are pausing our data plans for 60 days giving all customers Unlimited data for no additional charge. > *No Disconnects or Late Fees*: We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions.



tonibonitto 2020-03-15 18:40

<https://www.cnn.com/2020/03/15/politics/white-house-trump-work-travel-restrictions-coronavirus/>



ashleyo 2020-03-16 00:38

<https://www.washingtonpost.com/dc-md-va/2020/03/13/open-tourist-attractions-dc-coronavirus/>



tonibonitto 2020-03-16 00:58

<https://www.cnn.com/2020/03/15/health/us-coronavirus-sunday-updates/>



elizabeth.ayer 2020-03-16 03:32

According to their blog, Google now _is_ "partnering with the U.S. government in developing a website dedicated to COVID-19 education, prevention, and local resources nationwide." <https://blog.google/inside-google/company-announcements/covid-19-how-were-continuing-to-help/>



yuda 2020-03-16 03:55

hopefully not with 1700 engineers, though




elizabeth.ayer 2020-03-16 04:28

I think we can be confident that it will not both launch and have involved 1700 engineers.



elizabeth.ayer 2020-03-16 04:30

Don't know if you saw but speculation is that that number came from Google employees

 Don't know if you saw, but speed check is that that number came from Google employees who volunteered to test a SF-based locator pilot...

<https://www.theverge.com/2020/3/13/21179118/google-coronavirus-testing-screening-website-drive-thru-covid-19>



paul.hirsch 2020-03-16 04:37

Here in futureworld, a.k.a. :minn:, we already have that technology -

<https://kstp.com/coronavirus/zipnosis-covid-19-online-screening-march-15-2020/5674994/?cat=1>



vishal.iyer 2020-03-16 12:44

https://www.washingtonpost.com/politics/most-federal-workers-will-report-to-the-office-monday-as-the-rest-of-the-country-isolates-itself/2020/03/15/d7915324-66cc-11ea-abef-020f086a3fab_story.html



ashleyo 2020-03-16 13:05

<https://www.nextgov.com/analytics-data/2020/03/cdc-demands-airlines-provide-more-passenger-data-during-covid-19-outbreak/163734/>



sarah.eckert 2020-03-16 13:18

I am not sure about your communities, but I may end up deleting my nextdoor app due to how folks are talking about COVID-19. A lot of people in my community are not taking it serious, and even bullying others in forums who are. They are making a national emergency a political issue. We live in a small community (b) (6) with over half of its residents in a retirement status; probably closer to 60% as one of our larger communities is only a retirement community with residents required to be of a certain age. It has really felt disappointing on so many levels. Needless to say, I am happy for this community and to all of you who are reporting the facts.



ryan.ahearn 2020-03-16 13:20

I have been pleasantly surprised by next door in my community. Not sure that says more about everyone's actual response or my expectations, tbh



sarah.eckert 2020-03-16 13:22

that is great to hear @ryan.ahearn!



yuda 2020-03-16 13:22

yeah I have too. But by all means do what you need to do to keep yourself sane.



yuda 2020-03-16 13:23

(I have been pleasantly surprised, I mean)



sarah.eckert 2020-03-16 13:23

The nextdoor app has removed some posts, which was good. They reacted pretty quickly, but then folks proceed to post again as to why their post was removed



amanda.costello 2020-03-16 13:24

(b) (6)

:electric_love:



abbey.kos 2020-03-16 13:29

My Nextdoor has been really lovely and thoughtful. If anyone wants some warm fuzzies, please let me know and I'll do a screenshare :smile:



michelle.rago 2020-03-16 13:29

Thank you!!



mgwalker 2020-03-16 13:42

Watching state-by-state data, I'm very curious what happened in Alabama. :thread:



mgwalker 2020-03-16 13:42

It was one of the last states to report a confirmed case (WV is the last holdout, still reporting 0 over the weekend), but now it's up to 22. Was there a change in how the state is responding? Change in how they're testing?



mgwalker 2020-03-16 13:45

In any case, I'm encouraged because going from 0 to 22 in just a few days definitely suggests to me that they're able to test more and are doing so.



vishal.iyer 2020-03-16 13:46

Can we have an updated :thread: on what folks are doing (or not) since this is a fast moving

situation



mgwalker 2020-03-16 13:47

My friend in Birmingham reports that his kids' schools are closed through April, which is also a nice sign that they're taking it seriously. I wish (b) (6) would close the schools already. :disappointed:



vishal.iyer 2020-03-16 13:47

We've drastically reduced outside contact, on the verge of self quarantining and thinking if now is the time



ryan.ahern 2020-03-16 13:48

I'm curious about WV, since your map says 0 known cases, but 41 tests and 38 negatives? 3 still pending?



ryan.ahern 2020-03-16 13:49

Also, thanks for putting the map together, it's a great resource



mgwalker 2020-03-16 13:49

Likewise. We've only been out to walk the dog and buy groceries. We're planning to order carry-out or delivery from our favorite restaurants to try to keep up some normalcy, but otherwise, yeah. Staying in. Even thinking about grocery delivery, though I'm not sure how well that scales.



mchopson 2020-03-16 13:50

I got an abusive message for ending a personal eBay listing for a _wrist watch_



christine.bath 2020-03-16 13:51

has joined #covid-19



ann.morey 2020-03-16 13:51

My husband is from Alabama and (b) (6). Alabama is kind of a bubble - people don't go in and out a lot, so I think it just took a little longer to get there.



ryan.ahern 2020-03-16 13:51

We've been to the grocery store, and I made a trip to the red cross to donate blood (mostly a normal experience with the addition of a temperature check at the front door), but we've canceled our regular sunday dinner get together, and a birthday party we went to was moved to an outside park and the guest list was slashed.



torey.vanek 2020-03-16 13:51

My husband's agency has not given any guidance on what they are doing so he is using leave today. (b) (6)

I did stock up on some supplies this morning at 5am so we are good on food. The grocery store was empty at that time and fairly well stocked. We will take the dog on a long walk but otherwise just hanging out at home.



mgwalker 2020-03-16 13:51

It varies by state. For West Virginia, they classify it as ?under investigation.? Here's where I get my data, and it has some explainer text about the variations in each states' reporting: <https://covidtracking.com/data/>



matthew.dobson 2020-03-16 13:52

I went to the grocery on Saturday. We are walking the dog and I'm still going for runs. No coffee shops, no non-essential stores, no dining out.



vishal.iyer 2020-03-16 13:52

Grocery delivery has already broken down in the (b) (6) for now. I'm assuming we'll have to do a run to resupply. Still doing takeout/ delivery. Definitely going on a run everyday. My streets are deserted, so its pretty easy to keep away from the occasional passerby (which I initially found awkward, but everyone is doing that)



torey.vanek 2020-03-16 13:54

And, we have music playing and have turned off the TVs :slightly_smiling_face:



mgwalker 2020-03-16 13:54

@ann.morey :thinking_face: Mebbe, (b) (6) drives a lot of interstate travel, though. Heck, just the sales people at Intergraph? :joy: They were *_never*_ in the freakin' office.



mgwalker 2020-03-16 13:55



mgwalker 2020-03-16 13:55

This is going to be awful to recover from for people with social anxiety. This whole thing serves a big, long-lasting reinforcement. :grimacing:



yuda 2020-03-16 13:56

walk or bike ride every day. I'll have to get my bike from the bike shop tomorrow but so it goes. otherwise, grocery stores and that's it



yuda 2020-03-16 13:57

a couple years ago we bought a house so at least we have some outdoor space where the kids can play etc



ann.morey 2020-03-16 13:57

(b) (6) is a really small city, though, with a smaller subset of people that travel. I don't think many people there travel internationally, either. Like the rest of Alabama, it's hard to get to an international airport from (b) (6).



yuda 2020-03-16 13:59

<https://twitter.com/Sarklor/status/1236082413522112512>



hillary.jeffrey 2020-03-16 14:06

(b) (6) a month or so ago in the early days, I stocked up as ?hurricane prep early? just in case, so we've cut down our grocery trips for resupply. I've donated to our food bank and we're getting gift cards to some of our favorite restaurants, although some of them are doing curbside pickup and we may do that as well



hillary.jeffrey 2020-03-16 14:08

and, of course, (b) (6) until CISA can figure out how to remotely onboard me



yuda 2020-03-16 14:10

oh right, food bank. We're doing \$20 a week for every week schools are closed (they say they can feed a family of 4 for a week on that)



kara.reinsel 2020-03-16 14:10

We've dramatically reduced our social outings. Aside from a trip to the grocery store and the library, we've been staying at home. We still go outside to walk the dog or play with her in the backyard. We did yard work on Saturday. I'm super grateful that I have enough exercise equipment at home that I can keep working out as normal. I just asked my pilates studio manager to cancel my classes that are scheduled for this Thursday - I hope she honors my request. I don't want to put myself or my students at risk unnecessarily.



yuda 2020-03-16 14:11

yeah I did what i expect will be my last trip to the library for rather a long time on Saturday (it was pretty empty; librarians were wearing gloves).



yuda 2020-03-16 14:11

if they stay open I'll take my books back to the book drop but that's it



vishal.iyer 2020-03-16 14:18

My gym is still in denial mode, everything is running normally



abbey.kos 2020-03-16 14:26

(to catch everyone up, I had some troubling symptoms early last week) I left the house for the first time in a week on Sunday! It was rad. I went grocery shopping to replenish some supplies, and then went for a walk. I haven't been getting delivery for a while and am very much debating treating myself to a Domino's thin crust pizza for dinner.



hillary.jeffrey 2020-03-16 14:26

but of course there's only healthy people at the gym, right? :eyes: my YMCA has closed all 13 regional locations



mgwalker 2020-03-16 14:27

@abbey.kos You're worth it




















abbey.kos 2020-03-16 14:27





















(to be clear, I followed doctor guidelines + UK government advice on self-quarantine for any respiratory condition. didn't just burst out of the building once I felt better!!)




































kara.reinsel 2020-03-16 14:33

-  I suspect that big box gyms will only close if the state/local government forces them to do so (this is based on my experience working at big box gyms). Smaller studios have been much more proactive about closing even though it's going to hit them harder financially (they don't have the deep pockets to weather the lack of business the way a chain gym could).
-  **mgwalker** 2020-03-16 14:44
Something I realized over the weekend that I think is worth repeating, all of the social distancing and self-quarantining won't show results for at least 2 weeks. I can imagine 7-day-from-now me being frustrated that new infections have continued to climb at 30% a day despite everything being closed, so in case it's helpful for y'all too, remember that it'll be at least 2 weeks before we have any sense of whether this is helping.
-  **alex.soble** 2020-03-16 14:46
<https://gsa-fts.slack.com/archives/C83SUA673/p1584369976054600>
-  **cordelia.yu** 2020-03-16 14:48
also a gentle reminder that social isolation is not socially isolated! video chat with friends and family you haven't seen in a while? even if they only live a couple blocks away. play games online. start a virtual book club. #videogames and #bookclub will have great suggestions
-  **michelle.rago** 2020-03-16 14:57
You can transcribe and review transcriptions from Library of Congress collections <https://crowd.loc.gov/campaigns-topics/> (Rosa Parks, Alan Lomax, women's suffrage figures, Lincoln...).
-  **cordelia.yu** 2020-03-16 14:58
I LOVE THIS
-  **kara.reinsel** 2020-03-16 15:02
A low-tech way to help reduce the social isolation many of our seniors are feeling not just now but often. <https://lovefortheelderly.org/letters>
-  **mchopson** 2020-03-16 15:10
<https://www.bloomberg.com/news/articles/2020-03-16/u-s-health-agency-suffers-cyber-attack-during-covid-9-response>
-  **alanb** 2020-03-16 15:12
<https://gsa-fts.slack.com/archives/C7K4ELC3E/p1584371079060400> video games and book clubs are also valid uses of <https://zoom.us/j/5237907103>
-  **matthew.dobson** 2020-03-16 15:13
Our YMCAs are still open. Similar to schools they provide a lot of services besides the gym and fitness classes. I know it has to be a tough choice.
-  **trammell** 2020-03-16 15:17
I used to drive through Alabama regularly and would stop at the Whole Foods. It had a very specific niche.
-  **ryan.ahearn** 2020-03-16 15:19
Does anyone else think the email updates from every company you've ever interacted with about how they're handling COVID has gone overboard? I don't really care that the company that runs a community solar farm is going to a mandated telework policy.
-  **kara.reinsel** 2020-03-16 15:19
Our (b) is closed for a week. Like the Y, they provide a lot of services beyond just fitness facilities (pre-school, after-care, support for seniors) so I'm know the decision wasn't easy for them.
-  **yuda** 2020-03-16 15:19
but the BRANDZ need you to think about them, Ryan!
-  **hillary.jeffrey** 2020-03-16 15:20
but the TSP is operating normally!
-  **tore.vanek** 2020-03-16 15:23
Just don't look at your TSP.
-  **mheadd** 2020-03-16 15:24
I have resolved to not look at none of my long-term investment / retirement accounts until 2021. At the earliest.

-  **trammell** 2020-03-16 15:24
We were self-quarantined all last week and still are. (b) (6)
(b) (6) I'm doing a Walmart Pickup run for frozen vegetables and the like at 6:30 tonight in my pickup. Other than that, staying in for the foreseeable future.
-  **timlowden** 2020-03-16 15:24
I got one from the National Wild Turkey Federation. wut?
-  **mheadd** 2020-03-16 15:25
Just going to dollar cost average until then
-  **mgwalker** 2020-03-16 15:25
I got one from the company that cleaned my dryer vent.
-  **mgwalker** 2020-03-16 15:26
I forgot and shook their hands last week. :disappointed: That is a super hard habit to break!
-  **ryan.ahern** 2020-03-16 15:27
were you called out specifically in their email?
-  **vishal.iyer** 2020-03-16 15:28
:point_up: and definitely don't stop contributing to it as per your previously set schedule
-  **yuda** 2020-03-16 15:30
I actually switched it so new contributions are more aggressive. might keep going down for a bit but on my 15+ year timeline I'm viewing it as a price discount for now
-  **kara.reinsel** 2020-03-16 15:31
I got an email from (b) (6) (my car insurance). The one relevant part was a mention to contact them if you're experiencing financial difficulty because of covid-19 and might have trouble paying your bill.
-  **trammell** 2020-03-16 15:31
Every time I've thought about my long-term investments over the past week, that Red Hot Chili Peppers song about roller coasters gets stuck in my head and serves as a strong incentive to not think about my long-term investments.
-  **timothy.baxter** 2020-03-16 15:32
That Ohio Players song.
-  **trammell** 2020-03-16 15:33
That's not the version that gets stuck in my head.
-  **yuda** 2020-03-16 15:33
the original was good but I think the cover was better
-  **torey.vanek** 2020-03-16 15:38
Cute penguin :slightly_smiling_face:
https://twitter.com/shedd_aquarium/status/1239248971006185478
-  **mgwalker** 2020-03-16 15:44
The (b) (6) Zoo has canceled the penguin parades for the foreseeable future.
:disappointed:
-  **alyssa.feola** 2020-03-16 15:47
has joined #covid-19
-  **torey.vanek** 2020-03-16 15:49
@ryan.ahern thanks for donating blood. (b) (6)
(b) (6)
-  **alyssa.feola** 2020-03-16 15:49
I've still been going to the gym (they've reduced the number of people that attend each class) and went to two small gatherings over the weekend (6 ppl & 20 ppl) ; did a large grocery shopping on Sunday so can mainly eat at home as much as possible with fewer trips to the grocery store.
-  **alyssa.feola** 2020-03-16 16:22
More #random but highly recommend getting some fragrant flowers for while you're at home; it is worth the :moneybag: considering how much time and oddly helps to feel not so alone by having the scent fill the air

-  **aidanfeldman** 2020-03-16 16:43
has joined #covid-19
-  **aidanfeldman** 2020-03-16 16:43
<https://closedloop.ai/closedloop-releases-open-source-covid-19-vulnerability-index/>
-  **mgwalker** 2020-03-16 16:56
@aidanfeldman I'm curious if TTS should communicate about backup methods of communication in case one of our service providers goes down for a while in the face of surging demand? Eg: <https://arstechnica.com/information-technology/2020/03/microsoft-teams-went-down-for-two-hours-as-europe-logged-in/>
-  **ashleyo** 2020-03-16 16:58
<https://gsa-fts.slack.com/archives/C054NH1FW/p1584376263127800>
-  **aidanfeldman** 2020-03-16 16:58
@marshallbrown1 ^
-  **aidanfeldman** 2020-03-16 16:59
good idea
-  **ryan.ahearn** 2020-03-16 17:20
MD is closing bars, restaurants, and gyms as of 5pm today. Haven't been able to find if that includes deliver/takeout or just dine-in or when they'll be allowed to reopen. Anyone have news on that?
-  **mgwalker** 2020-03-16 17:21
I just heard in a standup from a partner in Baltimore that she thinks it's total-closure, but she said she wasn't 100% certain about that.
-  **leilani** 2020-03-16 17:22
All I saw was that some drive-thrus will remain open for food pickup.
<http://www.wboc.com/story/41900379/hogan-orders-shutdown-of-bars-restaurants-theaters-gyms-by-5pm-monday>
-  **yuda** 2020-03-16 17:29
WaPo says "The ban on restaurants does not include takeout or drive-throughs, Hogan said."
-  **aidanfeldman** 2020-03-16 17:42
@alyssa.feola would you be game to write something up for #outreach to send out?
-  **yuda** 2020-03-16 17:44
Philly too: <https://www.phillyvoice.com/philly-bars-restaurants-close-coronavirus-covid19/>
-  **mgwalker** 2020-03-16 17:44
C?mon (b) (6) join the bandwagon!
-  **randy** 2020-03-16 18:31
<https://twitter.com/idriselba/status/1239617034901524481?s=20>
-  **mgwalker** 2020-03-16 18:40
(b) (6)
[REDACTED]
[REDACTED]:grimacing:
-  **kara.reinsel** 2020-03-16 18:49
I want to help these people! Video conferencing doesn't have to be hard!
<https://www.washingtonpost.com/technology/2020/03/16/remote-work-video-conference-coronavirus/>
-  **mchopson** 2020-03-16 18:50
PAINT THE LIGHT!!!
-  **elizabeth.ayer** 2020-03-16 18:53
Er... I'm pretty sure that videoconferencing _is_ hard, we've just gotten used to it
:slightly_smiling_face:
-  **randy** 2020-03-16 18:54
What's SLC?
-  **mgwalker** 2020-03-16 18:55
(b) (6)

-  **randy** 2020-03-16 18:55
ah.
-  **kara.reinsel** 2020-03-16 18:56
I agree. Video conferencing was awful at my last job because there was no consistency with the tools we used (some used GTM, some used Webex, some used AdobeConnect, some other thing), lacked established video conferencing norms, and too often we had some people in a conference room and some people remote. We did everything you shouldn't do. :sigh:
-  **tadhg** 2020-03-16 19:05
<https://www.sfchronicle.com/local-politics/article/Bay-Area-must-shelter-in-place-Only-15135014.php>
-  **mgwalker** 2020-03-16 19:06
Oh my.
-  **amanda.costello** 2020-03-16 19:10
holy crap
-  **gray** 2020-03-16 19:12
has joined #covid-19
-  **mgwalker** 2020-03-16 19:13
That feels like a considerably earlier lockdown-ish situation than the lockdowns in Italy? Hopefully it helps!
-  **yuda** 2020-03-16 19:15
I hope they figure out a way to let people (safely) get some walks or something
-  **mogul** 2020-03-16 19:15
He's like "Check out all this FOOD. You've been holding out on me!"
-  **mgwalker** 2020-03-16 19:15
According to the article, walks are permitted provided people stay 6 feet away from people they don't already live with.
-  **mgwalker** 2020-03-16 19:16
Which I read to mean if you get within 6 feet of someone else, you are then required to go home and live with them.
-  **yuda** 2020-03-16 19:16
that's totally going to be the plot of a nostalgic romcom released in 2035
-  **yuda** 2020-03-16 19:17
?COVID brought them together? but love kept them together?
-  **mchopson** 2020-03-16 19:20
Day 45
-  **mogul** 2020-03-16 19:21
Can't remember if I already saw this here, but it's a LOL I keep coming back to.
<https://www.popularmechanics.com/science/a31490476/coronavirus-giant-cardboard-donut-guy-social-distancing/>
-  **mgwalker** 2020-03-16 19:22
Amaze
-  **mogul** 2020-03-16 19:25
Also, I love this. (Sound up.) <https://imgur.com/gallery/qAKDYHy>
-  **aidanfeldman** 2020-03-16 19:36
@aidanfeldman has left the channel
-  **cordelia.yu** 2020-03-16 19:43
https://twitter.com/littlezombie_/status/1239512462942224385?s=21
-  **amanda.costello** 2020-03-16 19:57
(There is a WH briefing right now, if watching that is helpful or not for you.)
-  **mgwalker** 2020-03-16 19:58
quietly shouting Haven't been so far

-  **timothy.baxter** 2020-03-16 19:58
another one?
-  **amanda.costello** 2020-03-16 19:59
I????? I really hope this just didn't get blamed on #millennials o_O
-  **cordelia.yu** 2020-03-16 20:00
i love that genx is going ?well _we_ latchkey kids??
-  **yuda** 2020-03-16 20:00
My generation will be forgotten no more! :stuck_out_tongue_winking_eye:
-  **cordelia.yu** 2020-03-16 20:01
and i?m like ?whoa there, i was a latchkey kid *and* i was spending +8 hours a day on the internet way before all y'all were cool.?
-  **paul.hirsch** 2020-03-16 20:01
Get off my lawn unless you are holding a :boombox: over your head
-  **aschonfeld** 2020-03-16 20:03
has joined #covid-19
-  **mgwalker** 2020-03-16 20:04
Having the president recommend business closures is a big step in the right direction, though.
-  **mgwalker** 2020-03-16 20:27
How can we support our mail carriers and package delivery folks?
-  **tonibonitto** 2020-03-16 20:31
Yeah, but it only works if ppl follow it (closures). I thought the news about folks in different states who purposely broke quarantine to attend school events were bad.. I really feel for businesses, but this makes me nervous
<https://www.nbcwashington.com/news/local/restaurant-group-says-it-will-defy-dcs-coronavirus-rules-limiting-gatherings/2242474/> ** he did change his mind today, but.. jeez.. how many others will be defiant?
-  **yuda** 2020-03-16 20:34
they ultimately complied
-  **randy** 2020-03-16 20:34
Something that's really pissing me off (b) (6)
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] Irritating AF.
-  **mgwalker** 2020-03-16 20:35
That?s _awful_.
-  **tonibonitto** 2020-03-16 20:37
yeah, I added a note at the end. What gets me is the _we don't have to_ attitude; I wouldn't be surprised if there are others.. sigh
-  **mgwalker** 2020-03-16 20:59
GSA region 6 begins mandatory telework tomorrow. Did that go out agency-wide?
-  **randy** 2020-03-16 21:01
<https://gsa-fts.slack.com/archives/C02AJ3H3K/p1584391682069900>
-  **mgwalker** 2020-03-16 21:01
I guess agency-wide, and they used some fancy computer magic to tweak the text for each region.
-  **hillary.jeffrey** 2020-03-16 21:02
Like mail merge?
-  **mgwalker** 2020-03-16 21:02
I do not know about fancy computer magic things.
-  **brian.fox** 2020-03-16 21:07
@brian.fox has left the channel



mgwalker 2020-03-16 21:16

> The right amount of action now is the amount of action that would seem appropriate in two weeks. It isn't an overreaction. :mindblown:



christine.bath 2020-03-16 21:17

@christine.bath has left the channel



mgwalker 2020-03-16 21:20

<https://www.cnn.com/2020/03/16/supreme-court-postpones-arguments-over-coronavirus.html>



mgwalker 2020-03-16 21:20

This makes me wonder about other courts. If they start delaying, people waiting for trial could end up languishing in jail for way too long. I wonder what's happening there. :confused:



paul.hirsch 2020-03-16 21:24

Slack, why do you thread on the wrong thread? ~Well, at the local level here (b) (6) things are getting interesting. Lots of court dates being pushed back (meaning sitting in jail for some), and discussion about avoiding taking people into custody for minor offenses. Possible furloughs. It's a mess and I suspect that is pretty normal right now.~



paul.hirsch 2020-03-16 21:24

Well, at the local level here (b) (6) things are getting interesting. Lots of court dates being pushed back (meaning sitting in jail for some), and discussion about avoiding taking people into custody for minor offenses. Possible furloughs. It's a mess and I suspect that is pretty normal right now.



kelsey.foley 2020-03-16 21:24

I got called for jury duty in early April, but I honestly can't imagine that being part of a panel of 200 people for jury selection would be safe/okay. The whole situation is just hard all around.



mgwalker 2020-03-16 21:26

(b) (6) is also summonsed for jury duty next month, which is what originally got me wondering. I'm not thrilled at the idea of him being in a room with other people I like that all day, but I'm also not thrilled about people just sitting in jail waiting for their trial. Like? Ugh. I just imagine most people awaiting trial are not dangerous, so why not let them go home?



paul.hirsch 2020-03-16 21:29

Absolutely! Hopefully sense sweeps through before Covid does.



elizabeth.ayer 2020-03-16 21:32

Whoah. <https://www.businessinsider.com/coronavirus-spain-nationalises-private-hospitals-emergency-covid-19-lockdown-2020-3>



scott.weiss 2020-03-16 21:44

has joined #covid-19



timothy.baxter 2020-03-16 22:22

(b) (6) :disappointed:



aditi.rao 2020-03-16 22:59

<https://www.sfchronicle.com/local-politics/article/Bay-Area-must-shelter-in-place-Only-15135014.php> and it's actually 7 and i am extremely grateful



aditi.rao 2020-03-16 23:07

(b) (6)
(sorry if you've already seen this rant of mine on the twitters/ elsewhere)



aidanfeldman 2020-03-16 23:14

has joined #covid-19



aidanfeldman 2020-03-16 23:14

<https://www.nytimes.com/2020/03/16/technology/coronavirus-working-from-home-internet.html>



aditi.rao 2020-03-16 23:14



story ending, for anyone curious (b) (6)



mgwalker 2020-03-16 23:17
It?s a lot of pipes.



aditi.rao 2020-03-16 23:22
so i really love the <http://flattenthecurve.com> website, but also find it a bit overwhelming, and not something i feel like i can share with folks who might get overwhelmed by / don?t want to read the science. for those types, i really love <https://staythefuckhome.com/>, whose name i will not write out bc profanity. it?s very straightforward, to the point, and clear on the actions people should take, accurate, and fairly brief (though i?m noticing it?s longer now, further below, and with footnotes). sharing in case others find it useful!



elizabeth.ayer 2020-03-17 00:59
<https://twitter.com/rachelcoldicutt/status/1239695853654347784>



aidanfeldman 2020-03-17 01:02
@aidanfeldman has left the channel



vishal.iyer 2020-03-17 02:13
Apropos of nothing, <https://dttf.tumblr.com>



cordelia.yu 2020-03-17 03:07
<https://twitter.com/GreekAnalyst/status/1239625582482251777>



mgwalker 2020-03-17 03:33
Updated with kinder colors, color scaled based on cases per thousand people in the state, a disclaimer that the projections are super simple and unrealistic. Thanks to @matt.henry for the article about ethical data presentations! <https://mgwalker.github.io/covid19/>



mgwalker 2020-03-17 03:34
I?m going to play with the language again tomorrow because I think the word ?projection? is also probably too strong and implies more than is true.



mgwalker 2020-03-17 03:35
Oh! I also added fancy styles for the selected state, and also added some proportion text to the effect of ?about 3 in 100,000?



mgwalker 2020-03-17 03:36
(I am really happy with the selected state styling, tbh :stuck_out_tongue:)



ryan.ahern 2020-03-17 03:40
It looks great. If I had one suggestion, it would be to keep the proportion constant instead of reducing it. some states are ?X in 1,000,000? some are ?X in 100,000?, etc.



mgwalker 2020-03-17 03:41
:thinking_face: I varied it because the rates are so varied, but that?s a good point. I guess for now it might be the in-a-million across the whole country and it can come down as the country comes down.



ryan.ahern 2020-03-17 03:48
or WV will continue to keep it at in-a-million forever



mgwalker 2020-03-17 03:49
I?ve got them special-cased!



ann.morey 2020-03-17 12:56
What does it mean that Georgia?s negative is zero?



ryan.ahern 2020-03-17 13:03
probably that they?re not testing enough. Texas, too



ann.morey 2020-03-17 13:05
That means that _everyone_ that got tested was positive? Or is it an error in the data?



hillary.jeffrey 2020-03-17 13:07
I don?t think anyone?s testing enough - NC for example has <2k tests and different counties are rationing slightly differently

Counties are reaching slightly different



yuda 2020-03-17 13:08

joy: <https://mobile.twitter.com/GSDeutsch/status/1235634215972151296>



ann.morey 2020-03-17 13:10

I know there aren't enough tests in the US right now. But zero negatives would mean that they're only testing people who they seem to already know have it. :anguished:



yuda 2020-03-17 13:10

a lot of states are only testing people who are, basically, extremely likely to have it



yuda 2020-03-17 13:10

so their rates of infection are more or less guaranteed to be higher from mild/asymptomatic cases



ryan.ahern 2020-03-17 13:14

Digging into it a little bit, I think it's very likely that GA is not reporting total tests administered or negative results



mgwalker 2020-03-17 13:14

The states don't report their testing data in a consistent way. I need to add a link to the data source because it explains each state's stats. I may also remove "negative" because I'm not sure how helpful it is.



mgwalker 2020-03-17 13:16

They don't explain Georgia... <https://covidtracking.com/data/>



ann.morey 2020-03-17 13:18

Thanks for clarifying, @mgwalker. That makes a lot more sense.



mgwalker 2020-03-17 13:20

Some states don't report test results from private labs or hospitals, only from the state labs. Some states report all tests, but only count negatives if it was a state lab test. It's kind of a data mess.



hillary.jeffrey 2020-03-17 13:21

absolutely - there's a NC Senator who's giving really great updates (b) (6) and the private labs only report positives, not total number of tests here either



peterb 2020-03-17 13:24

Zeynep always has an interesting take:

<https://twitter.com/zeynep/status/1239903421970501640>. Includes a link to a peer-reviewed article on the effectiveness of homemade masks when in a pinch. And, yes, there _are_ youtube videos on making masks from vacuum cleaner bags.



ann.morey 2020-03-17 13:24

The state government here in Georgia doesn't have its poop in a group when things are normal, so they are _really_ struggling with COVID.



matthew.dobson 2020-03-17 13:36

:horse_racing::skin-tone-3::horse_racing::skin-tone-3::horse_racing::skin-tone-3:

<https://wfla.com/kentucky-derby-delayed-for-the-second-time-in-history-amid-coronavirus-concerns/>. :horse_racing::skin-tone-3::horse_racing::skin-tone-3::horse_racing::skin-tone-3:



mgwalker 2020-03-17 13:48

(b) (6) closes bars and restaurants today, schools no later than tomorrow. We've joined the hard-but-good-decision team.



yuda 2020-03-17 13:48

virginia still hasn't (and because we're a dillon rule state, local governments can't do it themselves)
























mgwalker 2020-03-17 13:49


We ordered takeout barbecue last night without realizing that dine-in service was closed. It was a pretty seamless experience: order online, drive up, and they trot the food right to your car. It was like fast food, but faster and better.





kara.reinsel 2020-03-17 13:53


:maryland_flag: has closed everything except grocery stores, pharmacies, banks and canceled all events.

-  **ashleyo** 2020-03-17 14:08
DC just banned all dining in
-  **clint** 2020-03-17 14:11
:thinking_face: to me ?dining in? means having dinner at home. Does it have another special meaning?
-  **clint** 2020-03-17 14:12
Oh, maybe this > Dining in is a formal military ceremony for members of a company or other unit, which includes a dinner, drinking, and other events to foster camaraderie and esprit de corps
-  **mgwalker** 2020-03-17 14:18
I think it means dining in at a restaurant as opposed to takeout
-  **clint** 2020-03-17 14:24
Oh, right. I guess my brain calls that ?dining out? but it's a matter of perspective. For the restaurant I'm dining in.
-  **kelsey.foley** 2020-03-17 14:47
I know someone on the team at the Times! I let them know, maybe will be fixed soon.
-  **marshallbrown1** 2020-03-17 14:50
has joined #covid-19
-  **marshallbrown1** 2020-03-17 14:50
I agree that it's a good idea. Thanks for inviting me to join and comment.
-  **yuda** 2020-03-17 14:58
the tweet is from March 5, so it may well already be fixed. But either way, thanks!
-  **hillary.jeffrey** 2020-03-17 15:00
SMBC Comics just posted a set of books ?abridged beyond the point of usefulness? and other funny books <https://www.smbc-comics.com/covid/>
-  **kara.reinsel** 2020-03-17 15:04
Debbie Allen is streaming a free dance class today at 4:00 pm ET/1:00 pm PT via Instagram. More exercise from home options!
<https://media.giphy.com/media/LTo91upGXovaE/giphy.gif>
-  **mchopson** 2020-03-17 15:05
(b) (6)
-  **timothy.baxter** 2020-03-17 15:15
Letter from the cafe in the (b) GSA building happily proclaiming ?We're Open!
:face_with_rolling_eyes:
-  **hillary.jeffrey** 2020-03-17 15:15
NC has ordered all restaurants and bars to close at 17:00 today; delivery and carry-out are okay
-  **joseph.krzystan** 2020-03-17 15:16
@joseph.krzystan has left the channel
-  **mchopson** 2020-03-17 15:19
Also for our working from home material @kara.reinsel can we add a bit about normalizing "coworker visits and interruptions"?
-  **mchopson** 2020-03-17 15:20
It just came up on a partner called and they apologized and we were quick to say no no it's ok - I think people have enough stress they don't need the added pressure of exactly replicating their office at home somehow
-  **mheadd** 2020-03-17 15:25
Can we all just step back and recognize what a trailblazer that little girl was? :point_up:
-  **mheadd** 2020-03-17 15:26
She marched right in and said: "...I'm going to show you... the future!"
-  **mchopson** 2020-03-17 15:27
:digital-prophet:
-  **amanda.costello** 2020-03-17 15:27


 Univ of MN has moved all things online/remote for the rest of semester, closed the libraries and rec centers, and cancelled commencement. Also, all staff who can are to work from home, and the president sent out this phenomenal note: > If you have young children at home, now that the state's public and charter K-12 schools are closed, we know you may be unable to commit to a full day of work. We understand that and thank you for your best efforts. You do not need to take vacation or sick time to make up any perceived difference. Do what you can, take care of your family, and we will all emerge stronger.


 **kara.reinsel** 2020-03-17 15:31
Maryland just postponed the primaries to June 2 (they were supposed to take place April 28).


 **mgwalker** 2020-03-17 15:33
I appreciate the intention here, but I have a very strong negative reaction to postponing elections? :grimacing:

 **mogul** 2020-03-17 15:35
Very bad precedent to set IMO.


 **ryan.ahern** 2020-03-17 15:38
Yeah, would much rather have seen a move to absentee ballots than date change. Though it's not quite so bad for primaries(?)


 **yuda** 2020-03-17 15:40
in many cases the presidential primary and the other-office primary are on different dates anyway. so consolidating them and allowing for absentee seems like the right approach


 **yuda** 2020-03-17 15:40
and honestly, I'd rather postpone primaries now to ensure we vote as scheduled in november

 **trammell** 2020-03-17 16:09
This is so great, Greg. Thank you. I really appreciate how thoughtful the presentation is. One way to help with the 1,000,000 vs. 100,000 issue when going from state to state might be to spell them out (million, hundred thousand?).


 **mgwalker** 2020-03-17 16:32
TIL (b) (6)


 **randy** 2020-03-17 16:36
(b) (6)

 **amanda.costello** 2020-03-17 16:51
Something I heard about the 1918 flu was that even if you personally didn't lose a family member, someone you knew well did.


 **hillary.jeffrey** 2020-03-17 16:57
Belle has brought a squeaky toy to a non-zero number of meetings for me :laugh-with-tears: or barked at something outside

 **cordelia.yu** 2020-03-17 17:01
<https://www.iconfinder.com/p/coronavirus-awareness-icons>


 **yuda** 2020-03-17 17:27
slightly more uplifting, maybe: the stuff I've seen suggests this is looking a lot more similar to the 1957 flu pandemic in terms of both virulence and mortality, and I'll bet we all know lots of people who made it through that one (although can probably find folks in our family trees who didn't)


 **randy** 2020-03-17 17:31
@yuda mind sharing a link on that? I'm feeling stressed out and could use uplifting stories for sure.


 **yuda** 2020-03-17 17:33
yeah I can find it


 **yuda** 2020-03-17 17:33
might take a minute though


 **yuda** 2020-03-17 17:56


 well i haven't found it yet but i _have_ found that i am agnast at how much is in my internet history from the weekend :scream:


 **yuda** 2020-03-17 18:14
I can't find the article I'd read (there was one with a bunch of great infographics and the like) but this WaPo article at least mentions it in the first graf:
https://www.washingtonpost.com/health/how-bad-will-the-coronavirus-outbreak-get-in-the-us/2020/03/03/55c5d088-5c9d-11ea-9055-5fa12981bbbf_story.html


 **paul.hirsch** 2020-03-17 18:30
Not as aesthetically pleasing as @mgwalker's map, but for a world view this is interesting:
<https://www.bing.com/covid> (I know... BING and INTERESTING at the same time. Go figure)


 **mgwalker** 2020-03-17 18:30
:pixar-ooo: That is great. Way nicer than the Johns Hopkins map.


 **kelsey.foley** 2020-03-17 18:31
which is funny, since JH's is built in arcgis :laughing:


 **mgwalker** 2020-03-17 18:31
I'd argue that's why theirs is worse. :joy:


 **mgwalker** 2020-03-17 18:32
The variety of numbers floating around is pretty astonishing, though. The lack of a single source of truth is really making these kinds of mapping and stats dashboards problematic.


 **kelsey.foley** 2020-03-17 18:33
totally agree. one would think arcgis could at least make maps. :you-had-one-job:

 **mgwalker** 2020-03-17 18:33
I'm considering taking the raw numbers off my map altogether and instead lean on rough proportions and growth rates.


 **peterb** 2020-03-17 18:33
:lolwut: 0 gets a pretty big circle here.

 **mgwalker** 2020-03-17 18:35
The limit of $1/x$ as x approaches zero is infinity. That would be a big circle, yes. :trollcute:

 **peterb** 2020-03-17 18:35
And stay out of (b) (6) (l)


 **trammell** 2020-03-17 18:36
Looks like NYT is compiling data by county:
<https://www.nytimes.com/interactive/2020/us/coronavirus-us-cases.html>


 **mgwalker** 2020-03-17 18:36
How?


 **trammell** 2020-03-17 18:37
> Sources: State and local health agencies, hospitals, C.D.C. Data as of 1:24 p.m. E.T., Mar. 17.


 **trammell** 2020-03-17 18:37
:man-shrugging:







 **trammell** 2020-03-17 18:37
:sneakernet:

 **mgwalker** 2020-03-17 18:38
I really don't understand where people are getting data. The Bing map shows 4 cases in Missouri, the NY Times map shows 9, but the MO department of health says 8.

 **yuda** 2020-03-17 18:38
I would guess they've gotten themselves on every local government mailing list they can find

 **mgwalker** 2020-03-17 18:39
I guess that's fair. NYT maybe has the resources to sort through all that stuff manually.

 **yuda** 2020-03-17 18:39
like, I can tell you that as of Sunday afternoon, there have been 2 positive test results in the (b) (6). Haven't heard from the city since then, though.

-  **kelsey.foley** 2020-03-17 18:39
I'm guessing it's partly related to testing state. a positive test has to get forwarded to CDC for confirmation still. At what point does one count it as "positive"?
-  **yuda** 2020-03-17 18:40
exactly. it's a huge mechanical turk
-  **mgwalker** 2020-03-17 18:40
There's also duplication in some of the data. Some states don't count their residents who tested positive in another state, some do - so some of those people show up in the data twice.
-  **jennifer.calik** 2020-03-17 18:42
has joined #covid-19
-  **yuda** 2020-03-17 19:01
evidently what we're trying in virginia is saying no more than 10 people can be in any one place: <https://twitter.com/JulieCareyNBC/status/1239934188658327553>
-  **hillary.jeffrey** 2020-03-17 19:03
the (b) (6) have closed to visitors with checkpoints at entry points
-  **mgwalker** 2020-03-17 19:04
Goodness
-  **alanb** 2020-03-17 19:04
This is a movie now.
-  **heather** 2020-03-17 19:05
this really is as close as we will ever get to a zombie apocalypse... I hope
-  **alanb** 2020-03-17 19:06
At this point I think "Stranger things have happened" is a more reasonable response there than I would like.
-  2020-03-17 19:06
<https://i.imgur.com/0FBjRXK.gif>
-  **mgwalker** 2020-03-17 19:06
No? It's real life. This is how we handle these kinds of events. The movies will have you believe that society is just going to collapse, but it's not. We're better than our movie counterparts, and we can do this. Our predecessors did it. Other people in our very own generations have done it in other parts of the world. We'll be alright.
-  **alanb** 2020-03-17 19:06
You are of course correct.
-  **timothy.baxter** 2020-03-17 19:08
and wonderful
-  **hillary.jeffrey** 2020-03-17 19:12
one thing that always strikes me at these kinds of events is how many people are willing to band together and help one another - our local food bank had volunteers out on Sunday to pack literal tons of food for school kids who normally receive the free lunch program, plus some local restaurants have extended offers of ?if you are hungry just let us know privately? type messages
-  **mgwalker** 2020-03-17 19:17
Yes! Movies I like to portray us as individually good and socially bad, but we're actually pretty good at both.
-  **scott.weiss** 2020-03-17 19:25
a crowdsourced google doc collecting information about covid-19 related innovation projects
https://coronavirustechhandbook.com/ventilators?fbclid=IwAR14IRMWP69tudM8CS4Msr_i-hriDWafe3lp0jMRch7YXyQDyPsQ_D6NP0s
-  **scott.weiss** 2020-03-17 19:26
ventilator-specific
-  **mgwalker** 2020-03-17 19:28
I'm curious how many people here haven't been in emergency/disaster zones before.
Anyone?



ann.morey 2020-03-17 19:30
I don't think I have. How do you define that?



amanda.costello 2020-03-17 19:30
Yeah, I don't know if I have either. I guess weather-related things, like blizzards or if the power goes out for a bit?



ann.morey 2020-03-17 19:31
Yep, I've been in blizzards and without power for a few days thanks to storms, but that's it.



mchopson 2020-03-17 19:33
:nedry-magic-word: This is as close as we will ever get to a zombie apocalypse *so far*



alanb 2020-03-17 19:33
:hurricane: :hurricane: :hurricane: :hurricane: :hurricane:



mgwalker 2020-03-17 19:33
Those are definitely disruptive, but not quite what I'm thinking. I'm thinking more like a scenario with destruction, death, illness, etc.



ann.morey 2020-03-17 19:34
Then definitely not.



mgwalker 2020-03-17 19:34
For anyone new to it or who hasn't been around it lately, one thing from my experience that I'd like to share is to be wary of exceptional and alarming news.



mchopson 2020-03-17 19:34
To that end, I think a few of us could come up with some suggested readings



mgwalker 2020-03-17 19:34
It will come. You will hear reports of hospitals being overrun, morgues running out of body bags, bodies being stored in gymnasiums. These are standard disaster rumors and they are never true.



mchopson 2020-03-17 19:35
This is high on my recommendation list from my post-Katrina/Rita work in communities:
<https://www.amazon.com/Paradise-Built-Hell-Extraordinary-Communities/dp/0143118072>



kara.reinsel 2020-03-17 19:35
Does being in (b) on 9/11 count? It wasn't a disaster zone but all normal operations were completely disrupted and military tanks were on every corner downtown.



mgwalker 2020-03-17 19:36
Please be careful when you hear about shocking new developments, and especially be careful about sharing those things with others.



mchopson 2020-03-17 19:36
There's I think 2 different aspects to this: first are *acute* disasters like that and :hurricane:



mchopson 2020-03-17 19:36
The second are more systematic and long ranging - like severe rural poverty or illnesses (I used to do toxic tort work in law school)



mchopson 2020-03-17 19:37
This is likely going to be a combination that the general public hasn't dealt with for a long time



toreya.vanek 2020-03-17 19:37
For work- I was in both tornado areas and hurricane zones for 3+ weeks after an event. And was living in (b) post-9/11.




mchopson 2020-03-17 19:37
For me - the most recent is the AIDS epidemic





tonibonitto 2020-03-17 19:37
Hurricane Sandy, the northeast blackout of 2003, 9/11 (was supposed to be at the Towers both times it was bombed, but just missed being there.. 2nd time, had to work from home for a while)





suprenant 2020-03-17 19:38
@suprenant has left the channel


 @supremant has left the channel


 **mossadeq** 2020-03-17 19:38
<https://www.hopkinsmedicine.org/coronavirus/screening-test.html>

 **timothy.baxter** 2020-03-17 19:47
The place I once bought guitar picks from sent me an email to share their covid prep plan. They're taking active measures. So that's good.

 **kara.reinsel** 2020-03-17 19:47
My friends who normally work in an office are struggling with WFH. I've offered to help them troubleshoot as best I can and hopefully make the situation more tolerable for them.


 **alanb** 2020-03-17 19:53
I ran a newsroom for three straight days around 9/11. I was in good shape again around March 2005.

 **kelsey.foley** 2020-03-17 20:22
(b) (6) The American Dental Association is now recommending that all dental and ortho clinics across the country shut down for at least 3 weeks and cancel all appointments. :happy-tooth:


 **yuda** 2020-03-17 20:28
ooooo Rebecca Solnit is fantastic


 **mheadd** 2020-03-17 20:31
(b) (6) They are rescheduling everything.

 **elizabeth.ayer** 2020-03-17 20:34
Really! I thought they'd stay open for emergency dentistry only.


 **kelsey.foley** 2020-03-17 20:35
(b) (6) cancelled indefinitely and will have a "hotline" for trying to get help if braces are broken or causing pain only. :confounded:


 **kelsey.foley** 2020-03-17 20:40
<https://www.seattletimes.com/business/amazon-prioritizing-household-essentials-and-medical-goods-in-coronavirus-response/>


 **ann.morey** 2020-03-17 20:59
(b) (6)

 **alanb** 2020-03-17 21:03
(b) (6)


Rest your marvelous brains, y'all. They can get sick too.

 **alanb** 2020-03-17 21:05
And you can share that advice with anybody you want.


 **mgwalker** 2020-03-17 21:22
Another thing for people who keep checking the numbers. They're going to jump up a lot in a very short period of time. It's not the end of times, it's just our understanding catching up to reality as testing capacity expands again.

 **mgwalker** 2020-03-17 21:23
It's not ?worse than we thought? so much as confirmation that it's about what we expected.


 **yuda** 2020-03-17 21:23
yeah, it will take a week, maybe two, for trends to flatten if the social distancing is working

 **yuda** 2020-03-17 21:24
which, like, I even know that and it's still hard


 **mgwalker** 2020-03-17 21:25


 And now I will quote my favorite wizard in one of the kindest lines he ever said, when his companion lamented the evil of their times. > *Frodo:* I wish it need not have happened in my time. > *Gandalf:* So do I, and so do all who live to see such times. But that is not for them to decide. All we have to decide is what to do with the time that is given to us.


 **tonibonitto** 2020-03-17 21:28
Treasury extends tax payment deadline 90 days due to coronavirus? *but we still have to file by April 15th*. <https://www.cnn.com/2020/03/17/politics/irs-extends-tax-payment-deadline-coronavirus/>


 **mgwalker** 2020-03-17 21:42
But thank you for saying it. The regular reminder is helpful. :slightly_smiling_face:


 **yuda** 2020-03-17 22:41
<https://www.alxnow.com/2020/03/17/acps-hands-out-5000-meals-on-first-day-of-month-long-covid-19-shutdown/>

 **ashleyo** 2020-03-17 22:45
:free: WEBINAR TOMORROW: How to Encourage Social Distancing
https://register.gotowebinar.com/register/3010755712568711948?source=Email&utm_campaign=Drupal%20Mad*Pow&utm_medium=email&_hsmt=84871822&_hsenc=p2ANqtz-6vWPYD4GfgzX9LMwJvH2XCnXI80H1BMqMyreBiopX6_Y5puPEW346VLE-9_thkxcVWTF&utm_content=84871822&utm_source=hs_email


 **kelsey.foley** 2020-03-17 22:51
Our local census worker just visited us today. Apparently USPS workers can wear gloves but census workers cannot. This seems like not a good idea right now. :angry:

 **randy** 2020-03-17 22:54
What was your census worker doing? Non response follow up doesn't start til may-ish.

 **kelsey.foley** 2020-03-17 22:55
Handing out a form / survey in an envelope in a plastic baggie.


 **kelsey.foley** 2020-03-17 22:55
While my household has excellent fiber connection to the internet, a lot of my neighbors do not.


 **randy** 2020-03-17 22:56
That's good news census is using paper forms. Nonsense these folks can't use gloves tho.


 **jacklynn.pham** 2020-03-18 00:31
:usa: :corey: Corey posted recently that she helped work on this covid site for CA
<https://covid19.ca.gov/>


 **vickimcfadden** 2020-03-18 01:05
has joined #covid-19


 **aditi.rao** 2020-03-18 04:45
@aditi.rao has left the channel

 **yuda** 2020-03-18 11:59
do we know yet if a test can tell you if somebody previously had it?

 **yuda** 2020-03-18 12:00
Like, say I have a cough and a fever (I do not; this is hypothetical) but never get sick enough to go in during this constrained-testing period. If I self-quarantine, and recover, and then in 3 months there are enough tests that they're testing everybody; would I show up as having had it at that point?

 **torey.vanek** 2020-03-18 12:03
the test is the nose/throat swab so not sure how long the window is for the test to show a positive?

 **yuda** 2020-03-18 12:04
Hmm - I wonder if they'll ultimately develop a blood test to look for antibodies

 **ann.morey** 2020-03-18 12:40
No, the swab test will be negative if you've recovered. They can actually test for antibodies (see last paragraph here: <https://apnews.com/76b614811eef32955180c8260188bc24>), but obviously that's not widespread.

**yuda** 2020-03-18 12:42

I have to think that's going to become an important part of the panel in the coming months.

**ann.morey** 2020-03-18 12:44

Yeah, I could see that being valuable in the future with the lack of testing today.

**ann.morey** 2020-03-18 12:46

Optimistic thoughts on the coronavirus numbers from a Nobel prize in chemistry winner:

<https://www.jpost.com/HEALTH-SCIENCE/Israeli-nobel-laureate-Coronavirus-spread-is-slowing-621145> the subhead is a little misleading, but the thoughts shared in the article are encouraging.

**yuda** 2020-03-18 12:55

I love the optimism although the certainty with which he speaks feels like it could be dangerous

**kara.reinsel** 2020-03-18 13:11

Good morning. In the spirit of Aidan setting up the virtual team bonding for Solutions, I'd like to re-start the distributed stretch sessions (we had to pause them last fall due to a shoulder issue I had). @alanb and @aidanfeldman how can we get this on a calendar? I'm suggesting Wednesday's 5:00 - 5:15 pm ET. It's totally optional - just an opportunity for folks to move and stretch.

**hillary.jeffrey** 2020-03-18 13:12

I attended one last year and they're great! Highly recommend! (and cross-post to #self-care among others)

**timothy.baxter** 2020-03-18 13:13

also #distributed

**julia.lindpaintner** 2020-03-18 13:21

has joined #covid-19

**julia.lindpaintner** 2020-03-18 13:21

Just responded in the thread in #diet-and-fitness https://gsa-its.slack.com/archives/CG1339947/p1584537628004500?thread_ts=1584537199.004100&cid=CG1339947

**gwynne** 2020-03-18 13:39

has joined #covid-19

**clint** 2020-03-18 13:50

Same John, I've been thinking about too, thanks for asking.

**alanb** 2020-03-18 14:38

Can all of TTS see the 18F Events Calendar?

**kara.reinsel** 2020-03-18 14:39

I invited the TTS-solutions group to the event on the 18F calendar.

**mchopson** 2020-03-18 14:39

It's gonna be a nope from me - everyone is just tarot card reading until it's no longer 'novel'

<https://www.ft.com/content/859e9336-68db-11ea-a3c9-1fe6fedcca75>

**suprenant** 2020-03-18 14:40

has joined #covid-19

**mgwalker** 2020-03-18 14:43

Since it came up last week, I thought I'd share this update on local municipal courts. (b) municipal courts will be postponing hearings and trials for all defendants who are not already in custody. Those in custody will have their hearings continue. Hearings will also continue for new domestic violence and similar types of cases. Probation officers are encouraged to offer alternatives to in-person reporting.

**mgwalker** 2020-03-18 14:45

Meanwhile, the first _confirmed_ case has appeared in my county. Took a lot longer than I expected.

**abbey.kos** 2020-03-18 14:53

(b) (6)

(b) (6)

<https://www.express.co.uk/news/world/1256433/coronavirus-symptoms-latest-uk-covid-19-coronavirus-taste-smell>



mgwalker 2020-03-18 14:57
@mgwalker has left the channel



amanda.costello 2020-03-18 14:59
So, okay, there's updated stuff from the med journal _Pediatrics_ and the Shanghai Medical Center about how mild cases have the same symptoms as a cold and I'm _a little freaked out_, because this is like? all kids all the time?! > mild cases (52 percent) were marked by the typical symptoms of a cold ? fever, fatigue, cough, sore throat, runny nose and sneezing. Some patients had no fever and only digestive symptoms such as nausea, vomiting, abdominal pain and diarrhea.



yuda 2020-03-18 15:00
yeah I saw that too, (b) (6)



mchopson 2020-03-18 15:00
I saw the same study and the articles about it



mchopson 2020-03-18 15:01
I think the biggest relief especially for folks with a (b) (6) * like me is that the definition for severe and critical is different than for adults



kara.reinsel 2020-03-18 15:39
I found this piece to be very sobering.
<https://www.washingtonpost.com/outlook/2020/03/17/hello-italy-your-future-is-grimmer-than-you-think/>



timlowden 2020-03-18 15:43
I think months from now it will be determined a whole heckuva lot of us had relatively asymptomatic or mild cases.



timlowden 2020-03-18 15:44
Everyone has to assume they are a carrier, bottom line.



timlowden 2020-03-18 15:49
NY Gov Cuomo just now, (paraphrasing): "My sister called me and said my niece had a fever and flu-like symptoms and asked if she could get tested. I said to her, has she traveled to a hotspot?--'No'. Has she had contact with a confirmed positive person?--'No'. Then no, she doesn't get a test. She's young. Keep her isolated and monitor her symptoms. And I told her 'DON'T LET HER SEE OUR MOM'. That's the reality. We have to prioritize tests" I find this kind of talk very refreshing and I appreciate what the Gov is saying. People cannot be hanging on numbers of confirmed cases, because we just don't have enough tests to identify them.



julia.lindpaintner 2020-03-18 16:12
> We end every call with ?Forza!? We must keep going.



amy.mok 2020-03-18 17:41
<https://schoolclosures.org/>



benjamin.peterson 2020-03-18 19:06
has joined #covid-19



peterb 2020-03-18 19:19
(b) (6)
Can you provide a link to that study, @amanda.costello?



peterb 2020-03-18 19:21
Ah, probably this: <https://www.washingtonpost.com/health/2020/03/17/coronavirus-looks-different-kids-than-adults/>



mogul 2020-03-18 19:39
<http://imgur.com/gallery/w7cSpFN>



mogul 2020-03-18 19:39
(There are others at the link.)



randy 2020-03-18 19:42
checking in on the san francisco/oakland folks. What's life like with the mandatory stay in place? Can you still get groceries, etc.? Hope you all are doing ok, all things considered.



elizabeth.ayer 2020-03-18 19:57
Our local trampoline company is slammed with orders.



yuda 2020-03-18 19:58
oh god that's a terrible idea



tore.vanek 2020-03-18 20:00
(but I did search for a trampoline on amazon today)



elizabeth.ayer 2020-03-18 20:00
Well, they claim they're the safest trampoline on the market (integrated net, poles that are shaped outwards, no springs, etc etc)



mheadd 2020-03-18 20:00
As someone who trained on a trampoline almost daily for a period of about 8 years in my teens and early twenties, I have very strong feelings about people letting their children jump on them in their yards.



elizabeth.ayer 2020-03-18 20:00
But I take your point!



mheadd 2020-03-18 20:01
There are no safe trampolines.



elizabeth.ayer 2020-03-18 20:01
Is that because of injuries from landing wrong?



peterb 2020-03-18 20:02
There's key misquote in the Washington Post article that @amanda.costello referenced. The article says: "Some patients had no fever and only digestive symptoms" The academic paper says: "Some cases may have no fever, *OR* have only digestive symptoms" [emphasis mine]
(<https://pediatrics.aappublications.org/content/pediatrics/early/2020/03/16/peds.2020-0702.full.pdf>)



mheadd 2020-03-18 20:02
Most injuries on trampolines occur because multiple people are jumping at one time, That usually means heads bump, one kid falls on another, or a limb joint gets twisted on the bed.



mogul 2020-03-18 20:03
Further context, in case you're confused about what this might be:
https://twitter.com/tha_rami/status/1240191545330094080?s=19



timlowden 2020-03-18 20:04
I don't see how that error negates what went into the Post.



mheadd 2020-03-18 20:04
Sorry - didn't mean to sound so preachy about this



elizabeth.ayer 2020-03-18 20:05
No, preachy is fine. We are in an era of :raised_hands::raised_hands::raised_hands:!



james.tranovich 2020-03-18 20:05
in (b) (6) things are pretty chill. not many people out at all (doesn't help that it's raining a bit). my neighborhood is setting up a daily grocery run for elderly folks. i think the hardest part so far is figuring out what to do with all these kids cooped up inside... (my neighbor has 5 kids, \$DEITY help them)



timothy.baxter 2020-03-18 20:17
I am slowly realizing that not only are absolutely not ready for this pandemic, we're also absolutely not ready for secondary and tertiary effects of it.



amy.mok 2020-03-18 20:19
Yes. We can still go out to get groceries. There's just no paper products anywhere. Parking at the BART stations are empty. Light traffic everywhere.

at the DMV stations are empty. Light rain everywhere.



peterb 2020-03-18 20:20

By the Post's wording, there were two categories. Category A: ?fever, fatigue, cough, sore throat, runny nose and sneezing.? Category B: ?no fever and only digestive symptoms? The wording of the original authors is much broader. Substituting ?and? for ?or? makes a big difference (or am I totally misreading here).



ryan.hofschneider 2020-03-18 20:25

Shelter-in-place orders are in effect down through Santa Cruz and Monterey counties as well, through at least April 8th. I'm not sure how many folks are able to comply yet though.

(b) (6) We are lucky enough to be able to go on daily walks to the beach ? we see a few folks here and there, mostly keeping their social distances.



timlowden 2020-03-18 20:27

I think we could dive into modus tollens here if we really wanted, but the gist is: some kids are asymptomatic, some aren't, and some have some symptoms but not many. This virus is wily, and we should all assume we are carriers. That said, banishing your kid to his room, if he has it, probably won't prevent you or your wife from getting it at this point. As with most households with kids, it makes sense to quarantine for a couple weeks.



colin.murphy 2020-03-18 20:30

Curious as to what methods people are using to validate news stories as credible. Example: My mother sent me a link to an article stating a 2-year old in Columbus has been diagnosed with COVID-19. My method was to click into the article and seek the source. In this case there was one, but it was sourcing another breaking news article and so on until no credible source is directly quoted or linked. I'm now very skeptical, so I back channel to state authority sources (twitter seems to be really good for this) - no success. Has anyone found a method or source to do this effectively for COVID headlines?



mogul 2020-03-18 20:34

I'm at the store now and I'm seeing that a restock is happening, which is a huge deal for me, anxiety wise. <https://twitter.com/bmogilefsky/status/1240374882124226560?s=19>



randy 2020-03-18 20:34

Census suspended field operations through at least April.

<https://www.sacbee.com/news/politics-government/capitol-alert/article241307766.html>



ann.morey 2020-03-18 20:34

I'm doing a combination of things. I check the source I like you did, I try to stick to publication I trust (AP news, local large newspaper in Atlanta, etc.), and I give things time. Everything is happening really fast right now, and it's easy for things to get mixed up, but if you give it a few hours or a day, they usually get sorted out.



timlowden 2020-03-18 20:35

For local cases, I only trust either an official county release or the local ABC/CBS/NBC affiliates and major newspaper.



mogul 2020-03-18 20:36

Rice, pasta, water, paper products are still completely bare shelves.



mogul 2020-03-18 20:36

(b) (6)



peterb 2020-03-18 20:38

I know I'm way too amped up. You're right. I'm not trying to pretend I can dodge this. I _am_ trying to minimize the ?dose? of viral particles associated with some severe cases [ref: <https://flattenthecurve.com/>].



ryan.hofschneider 2020-03-18 20:41

Similar story at Costco yesterday. Big sign at front letting folks know they had no water, Kleenex, toilet paper, and 3 or 4 other products. But no crowds ? it was easy to get in and out in 10 minutes.



kara.reinsel 2020-03-18 21:01

Starting now - distributed stretch session (b) (6)



alex.soble 2020-03-18 21:12

A very good point from Jennifer Pahlka on sourcing & mapping testing sites:

<https://twitter.com/pahkadot/status/1240380375370620929>



cordelia.yu 2020-03-18 21:30

at the top of the hour?she's gonna do a virtual chat on her research on how communities in Wuhan organized <https://twitter.com/triciawang/status/1240359019597967367>



mossadeq 2020-03-18 21:37

(b) (6)

I've been there many times in my lifetime and it's shocking to see it empty I ke this. I don't think this has happened in several generation at least.



abbey.kos 2020-03-18 22:13

<https://twitter.com/Slate/status/1240396786512117761>



colin.murphy 2020-03-18 23:20

Sadly found a reputable source confirm it.



tonibonitto 2020-03-18 23:46

Beatin' the coronavirus stuck-at-home blues ...



sarahcrane 2020-03-19 07:03

has joined #covid-19



mchopson 2020-03-19 12:17

<https://www.nytimes.com/2020/03/18/arts/design/met-museum-coronavirus-closure.html>



michelle.holko 2020-03-19 13:05

has joined #covid-19



aileen.mcgraw 2020-03-19 13:15

has joined #covid-19



peterb 2020-03-19 13:28

@peterb has left the channel



maura.newell 2020-03-19 13:32

has joined #covid-19



peterb 2020-03-19 13:33

has joined #covid-19



amanda.costello 2020-03-19 13:33

Posted this over in #aging-parents, but it's helpful here too!



elizabeth.ayer 2020-03-19 13:36

Content warning: grim reading, so burying in a thread. (For folks who are reassured by thinking through total impact)



elizabeth.ayer 2020-03-19 13:36

<https://www.reuters.com/article/us-health-coronavirus-rites-insight/there-are-no-funerals-death-in-quarantine-leaves-nowhere-to-grieve-idUSKBN2161ZM>



yuda 2020-03-19 13:41

I found this helpful (it's not as grim, but also I think not polyannaish):

<https://nymag.com/intelligencer/2020/03/how-long-will-the-coronavirus-shutdown-last.html>



matthew.dobson 2020-03-19 14:11

I don't see it. What am I missing?



julia.lindpaintner 2020-03-19 14:12

Huh. I don't see it now either? @kara.reinsel did it happen yesterday?



kara.reinsel 2020-03-19 14:13

Yes. Did it disappear from the 18F calendar?



julia.lindpaintner 2020-03-19 14:13

Yeah? Somehow not there anymore?


























julia.lindpaintner 2020-03-19 14:14


Is it still on your calendar?





julia.lindpaintner 2020-03-19 14:14

-  (Also, I don't think I actually set it up as recurring :facepalm:)
-  **kara.reinsel** 2020-03-19 14:14
Yes.
-  **julia.lindpaintner** 2020-03-19 14:16
Just copied it back over to the 18F Events calendar? Hope that works!
-  **kara.reinsel** 2020-03-19 14:16
@julia.lindpaintner I added you to the invite. Can you see if it can be added to the 18F calendar?
-  **matthew.dobson** 2020-03-19 14:19
It's back! Thanks for setting these up @kara.reinsel
-  **kara.reinsel** 2020-03-19 14:23
Pro-tip in times of public health crisis - refill your prescription meds now.
-  **hillary.jeffrey** 2020-03-19 14:44
also you can get emergency refills of meds that generally have waiting periods to refill, some of which you'll need to pay out of pocket for
-  **ann.morey** 2020-03-19 14:45
Wow, really? (b) (6) Do you have a source for that?
-  **hillary.jeffrey** 2020-03-19 14:45
yes, let me grab it
-  **hillary.jeffrey** 2020-03-19 14:46
laws vary by state, here's one from Ohio
[https://www.pharmacy.ohio.gov/Documents/Pubs/Special/DangerousDrugs/Dispensing%20of%20Emergency%20Supply%](https://www.pharmacy.ohio.gov/Documents/Pubs/Special/DangerousDrugs/Dispensing%20of%20Emergency%20Supply%20Guidelines.pdf)
-  **hillary.jeffrey** 2020-03-19 14:47
here's also a non-COVID-19-related post from GoodRx about emergency refills
<https://news.wellrx.com/2020/01/06/how-to-get-an-emergency-prescription-refill/>
-  **hillary.jeffrey** 2020-03-19 14:47
if you're an established patient, I'd talk to your pharmacy directly because a lot of states leave some of it up to the pharmacist's discretion
-  **torej.vanek** 2020-03-19 14:47
<https://www.nytimes.com/2020/03/18/health/coronavirus-fever-thermometers.html>
-  **ann.morey** 2020-03-19 14:49
(b) (6)
-  **hillary.jeffrey** 2020-03-19 14:49
yes, for specific meds I'd ask your pharmacist
-  **ann.morey** 2020-03-19 14:50
The Ohio guideline specifically says it doesn't apply to controlled substances.
-  **hillary.jeffrey** 2020-03-19 14:50
yes, and it'll depend on what schedule the med is on
-  **hillary.jeffrey** 2020-03-19 14:53
my pharmacist friend said there's some exemptions for fill-ahead for vacation or national emergency type events, but it'll depend on your specific med
-  **ann.morey** 2020-03-19 14:55
(b) (6)
-  **tonibonitto** 2020-03-19 15:06
On stand-by, was supposed to start at 11 am <https://www.youtube.com/watch?v=fbR4fmlCNRs> ** started at 11:30 am
-  **mchopson** 2020-03-19 15:07
It's eerie to see it that empty
-  **amanda.costello** 2020-03-19 15:11
Are the attention signs about keeping distance?


 Are the attention signs about keeping distance?


 **yuda** 2020-03-19 15:14
yes they started doing every-other-chair on monday


 **mchopson** 2020-03-19 15:30
I also keep thinking "Thank God Theranos tanked when it did"

 **mchopson** 2020-03-19 15:30
Can you imagine the harm they could be causing in this kind of environment had their fraud not been flushed out by now?

 **elizabeth.ayer** 2020-03-19 15:31
Did you see this delightful news article, @mchopson?
<https://www.techdirt.com/articles/20200316/14584244111/softbank-owned-patent-troll-using-monkey-selfie-law-firm-sues-to-block-covid-19-testing-using-theranos-patents.shtml>


 **alanb** 2020-03-19 15:33
:notes: _Monkey Selfie Law Firm Monkey Selfie Law Firm Monkey Selfie Law Firm_:notes:


 **mchopson** 2020-03-19 15:34
LLP

 **alanb** 2020-03-19 15:35
This earworm may outlast the quarantine.


 **vishal.iyer** 2020-03-19 15:36
:rock-on: Spring break :rock-on:
<https://www.washingtonpost.com/nation/2020/03/19/coronavirus-spring-break-party/>


 **elizabeth.ayer** 2020-03-19 15:37
I love the idea that this could be the "Ring around the rosie" of Coronavirus.....

 **amanda.costello** 2020-03-19 15:40
I was thinking of it as an alternate version of elementary back stroke (monkey, airplane, soldier)

 **amanda.costello** 2020-03-19 15:53
You bring your hands up to your armpits (monkey), move them out wide (airplane), then down to your sides (soldier)


 **alanb** 2020-03-19 15:53
Like the chicken dance?


 **amanda.costello** 2020-03-19 15:54
yes but water

 **melissa.keene** 2020-03-19 16:04
has joined #covid-19


 **kara.reinsel** 2020-03-19 16:04
What, this isn't proper social distancing?
<https://media.giphy.com/media/JJbt9Vyi6NvNe/giphy.gif>

 **gwynne** 2020-03-19 16:14
Perspective. https://www.visualcapitalist.com/history-of-pandemics-deadliest/?fbclid=IwAR2zaiyZk9nvnJC_TkcABdSNfiTzQIEQwQkUGVctHzUGG3ZdTWItwK9_Uo

 **gwynne** 2020-03-19 16:14
Please note that HIV/AIDS is the fifth most deadly in this history.

 **jz** 2020-03-19 16:24
I saw this interesting card system people are trying in a neighborhood of London to indicate if you need help or not, and transferred it to social media
<https://twitter.com/jeremyzilar/status/1240623739848609792?s=20>

 **mgwalker** 2020-03-19 16:46
has joined #covid-19

 **mgwalker** 2020-03-19 16:47
The grocery stores running low on stuff has finally hit us and it's unsettling to know that you can't just go get the things you need/want.

 **mgwalker** 2020-03-19 16:49



I'm curious how much of the grocery stores running low is because people are stocking up, and how much is because of disruptions in the supply chain.



yuda 2020-03-19 16:49
at this point it's basically 100% the stocking up



yuda 2020-03-19 16:50
they've actually waived a bunch of driving time limits to let the truckers stay on the road longer hours and get the deliveries in faster



mgwalker 2020-03-19 16:50
Well, I know my in-laws? grocery store actually can't get shipments right now because their distributors keep canceling their orders, but that may be a side-effect of people in larger cities over-buying.



mogul 2020-03-19 16:51
This has been making me nervous too, but all indications so far is that it really is all about the stocking up. People are planning to eat in more, they're at home for more meals, their kids aren't in school... and they want to feel like they have enough in case there is a disruption... and having more on hand means fewer trips are necessary.



mogul 2020-03-19 16:51
So it'll be a bit until everyone is topped up.



mgwalker 2020-03-19 16:52
Yeah, that's my assumption too. I'm ready for it to straighten out, but I figure it'll probably be a couple of weeks.



mogul 2020-03-19 16:52
They're not going to increase their consumption once they reach their "new normal", and we know there's enough food in the system to feed everyone (and then some) in normal times, even if it's spread across restaurants, schools, etc.



mgwalker 2020-03-19 16:52
In the meantime, we're good on food. It's just a shock to not be able to dash out for, you know, whatever.



mogul 2020-03-19 16:52
Yeah.



mgwalker 2020-03-19 16:52
Out of eggs? Well, I guess we just don't get eggs for a while.



mgwalker 2020-03-19 16:53
(We're out of eggs. So is the store.)



hillary.jeffrey 2020-03-19 16:53
I read a post about a dairy dept manager whose trucks usually contain 3-4 pallets of dairy to their store per day and now are up to 12-20 - there's an upper limit on how much they can order and stock every day



mgwalker 2020-03-19 16:54
They're low on parsnips! :scream: That's one of the veggies I would have expected to last forever.



yuda 2020-03-19 16:54
I've basically decided to add the egg share to our CSA for the summer/fall cycle. We don't typically eat a dozen a week but eggs are so easy to cook in so many ways and so fast, I think I'd rather be sure we have them on hand



hillary.jeffrey 2020-03-19 16:54
parsnips grow fast



yuda 2020-03-19 16:54
the world has finally gotten clued in on how excellent parsnips are



mgwalker 2020-03-19 16:54
What is an egg share, and what is a CSA?



yuda 2020-03-19 16:55
rancho gordo has plenty of product but are constrained at how fast they can ship them

-  **yuda** 2020-03-19 16:55
if you order beans from them today they think they'll ship on April 12
-  **yuda** 2020-03-19 16:55
yesterday they were saying April 9
-  **mgwalker** 2020-03-19 16:55
Oh man, we've got so many beans.
-  **mgwalker** 2020-03-19 16:56
Isaac went on a bean-buying spree a month or two ago, just to try a bunch out. So now we've got a little stockpile of beans.
-  **yuda** 2020-03-19 16:56
i want the book they have coming out in april but I feel bad about preordering it because then it's just one more thing for them to deal with
-  **mogul** 2020-03-19 16:56
BTW same thing on the TP situation... People may be home more, but they're not actually going to be more productive in the :poopsmith: department. Once everyone has a healthy store, they'll calm the hell down. Hopefully.
-  **mgwalker** 2020-03-19 16:57
But all those people who were holding it until they got to the office are going to be using their home TP now! :scream:
-  **ann.morey** 2020-03-19 16:57
I used to work for Target and have consulted at Home Depot. There is no margin in the ?just in time? supply chains retailers use nowadays. Retailers and suppliers have all these fancy algorithms that tells them _exactly_ how much people will buy, and they make and ship and sell exactly that much. There was zero margin at all, so people are eating at home and buying a week or two of food in one trip, the supply chain was totally wiped out. It will take a little time for everything to get sorted out, because the whole supply chain has to adapt.
-  **yuda** 2020-03-19 16:57
we've got 12 lbs on hand right now
-  **yuda** 2020-03-19 16:57
which at historical consumption rates would get us through ~3 months but with eating in all our meals we're on pace for that to be more like 6 weeks
-  **mgwalker** 2020-03-19 16:57
Of toilet paper?
-  **yuda** 2020-03-19 16:57
of beans
-  **mgwalker** 2020-03-19 16:58
Dam. I was just imagining how much 12 pounds of TP would be worth on the black market.
-  **timothy.baxter** 2020-03-19 16:58
If only we'd had some warning, say, 4 or 5 weeks ago, that supply chains could be tightening up as things got more dire.
-  **yuda** 2020-03-19 16:58
they had to crack down on one of the grocery stores here in (b) (6) for charging \$65 for a pack of 12 rolls of toilet paper
-  **mgwalker** 2020-03-19 16:58
Jesus Tapdancing Christ
-  **mgwalker** 2020-03-19 16:58
That's textbook gouging.
-  **ann.morey** 2020-03-19 16:58
Some good news on the TP front: <https://www.al.com/business/2020/03/toilet-paper-manufacturer-in-alabama-says-they-wont-run-out.html>
-  **mgwalker** 2020-03-19 16:59
I wonder what brands GP makes TP for.
-  **mgwalker** 2020-03-19 17:00
> Another reason the company is able to meet the demand is that the Naheola mill last year

...another reason the company failed to meet the demand is that the Harboreside mill last year saw a \$120 million investment that specifically targeted its toilet paper capability.



alanb 2020-03-19 17:00

Gouging is one place Florida is GREAT in a crisis: When the evac order goes up all the highway signs start reading "TO REPORT GASOLINE PRICE GOUGING, CALL..."



amanda.costello 2020-03-19 17:00

Buy produce directly from a farmer! <https://www.localharvest.org/csa/>



mgwalker 2020-03-19 17:01

We had those in Alabama after the 2011 tornado outbreak. The AG did not screw around. Lots of business got fined _*hard*_.



yuda 2020-03-19 17:03

> City officials contacted the grocery store and the price was reduced to \$14.99, according to a city spokesman I suspect ?contacted? is a very polite way of putting what that conversation was.



yuda 2020-03-19 17:05

https://www.axios.com/florida-spring-break-beaches-coronavirus-a3fb51c8-c92d-45d8-bf8f-b8fd562a0b30.html?utm_source=twitter&utm_medium=social&utm_campaign=organic&utm_content=1100



heather 2020-03-19 17:05

re: shopping, I finally feel like growing up on a farm an hour from any kind of store is paying off



heather 2020-03-19 17:06

like, there were points in my childhood we'd go into town once a month and stock up



heather 2020-03-19 17:06

related, if you want help figuring out how much you need to buy for a two-week period, I am _here_ for that conversation



yuda 2020-03-19 17:07

how much coffee do I need to buy for a two-week period?



dahianna 2020-03-19 17:10

Our supermarket has signs in certain aisles reminding people not to buy more than what they immediately need, so others get a chance.



james.tranovich 2020-03-19 17:16

trick question, there's never enough coffee to last two weeks



mgwalker 2020-03-19 17:16

:sigh:



mgwalker 2020-03-19 17:17

That emoji so well-captures how all this makes me feel.



mchopson 2020-03-19 17:21

My 6th grade summer reading prepared me in ways I can only appreciate now



james.tranovich 2020-03-19 17:22

oh man, that takes me back



melissabraxton 2020-03-19 17:24

That is the #1 item I asked my husband to stock up on last week. I mean, we could find ways to survive without toilet paper, but life without coffee...? :oh-the-horror:



yuda 2020-03-19 17:25

confession: we drink more decaf than regular



yuda 2020-03-19 17:25

(well maybe about 50/50)



ann.morey 2020-03-19 17:25

Gary Paulsen is my people. :minn:



randy 2020-03-19 17:28

Do you all think this is legit? <https://twitter.com/JuliaTCheek/status/1240460076516872193?s=19>



yuda 2020-03-19 17:28
no



ann.morey 2020-03-19 17:29
Depends on how much you believe Time: <https://time.com/5805953/home-covid-19-test-everlywell/>



mchopson 2020-03-19 17:29
I have a feeling they'll be selling DNA like 23andme in a month



yuda 2020-03-19 17:30
<https://www.statnews.com/2018/01/23/everlywell-food-sensitivity-test/>



yuda 2020-03-19 17:30
(same company)



timothy.baxter 2020-03-19 17:30
a month? why, because they don't have a buyer already lined up?



mchopson 2020-03-19 17:30
They need to get enough kits out



yuda 2020-03-19 17:30
I view them as like half an inch more credible than Theranos on a football-field size scale



mchopson 2020-03-19 17:31
It's certainly dangerous without FDA approval



mchopson 2020-03-19 17:32
sips his silver solution with some vinegar and salt water



kelsey.foley 2020-03-19 17:32
I'd send you some of mine @mgwa ker because we have lots right now (because _Spring_) but I don't think they'd survive the transport.



melissabraxton 2020-03-19 17:34
Us too! We mix 50/50 decaf/regular in the french press. That way I can drink as much as I want without getting too jazzed! :coffee:



mgwalker 2020-03-19 17:34
(b) (6) has chickens that sporadically lay eggs, we might be able to get some from her. Maybe. Assuming they decide to lay.



yuda 2020-03-19 17:34
share pickup yesterday was something



yuda 2020-03-19 17:35
tent set up, with social-distancing waiting points drawn on the parking lot in chalk. we were allowed in one at a time to get our pre-packed boxes (they don't usually prepack but obviously this is the right call atm)



mgwalker 2020-03-19 17:35
I love the stores and stuff that are setting out the circles for people to stand on to maintain distance. That's so thoughtful.



yuda 2020-03-19 17:35
yeah we start with a pot of full caf, then there's usually half caf, and if there's more it's full decaf



yuda 2020-03-19 17:35
neither one of us can have caffeine after lunch because old



hillary.jeffrey 2020-03-19 17:40
I'm enjoying the cover-songs-with-COVID-19-lyrics on Twitter, after foraying onto Twitter for the first time in months



hillary.jeffrey 2020-03-19 17:41
> How about their cover of I Will Survive: > > At first I was afraid > I was petrified > I kept thinking > I should really live without you by my side > > So I spent so many nights > Thinking that I've got a phone > I grew strong > I learned how to be alone > > And so you? re back > But keep that space > Wash your hands now > And put a mask upon your face > > So you felt like dropping in and just expect me to be cool, but I am wise and social distancing, you feel > > And oh, now get > Walk out the door > Just turn around now, cuz

standing, you too! < < And oh, now get < walk out the door! < Just turn around now, cuz
 you're not welcome any more > I should have made you wash your hands > I should have
 made you sanitize > I should have known that you'd be back here > With your its-just-a-flu
 lies <https://twitter.com/ishryal/status/1240405862629416963>



mgwalker 2020-03-19 17:42

I haven't looked at Twitter since Tuesday night. I think I'll go back sometime tomorrow, but
 just declare twitter bankruptcy rather than try to read everything I've missed.



alicia.rouault 2020-03-19 17:42

has joined #covid-19



alicia.rouault 2020-03-19 17:42

<https://twitter.com/KaseyKlimes/status/1240694183083433985?s=20>



christine.bath 2020-03-19 17:44

has joined #covid-19



mgwalker 2020-03-19 17:46

@randy



randy 2020-03-19 17:46

figured....



mgwalker 2020-03-19 17:47

Stick figured



cordelia.yu 2020-03-19 17:59

the COVID-19 project I've been working on during my nights and weekends since last week
 just went live <https://covid19.ops.guide> (note: our GSA computers kinda don't like how
 cloudflare is handling our SSL cert so you might need a different device)



suprenant 2020-03-19 18:00

@suprenant has left the channel



yuda 2020-03-19 18:04

@cordelia.yu, I am in awe of your energy



yuda 2020-03-19 18:06

<https://gsa-tts.slack.com/archives/C2KLR64M9/p1584639968079600>



b.ryan.johnson 2020-03-19 18:07

UH, YOU CHOSE THIS IMAGE WHY <https://www.usdigitalresponse.org/>



cordelia.yu 2020-03-19 18:09

i've learned that i have to deal with staring at the abyss by glaring really hard at it and
 giving it the finger



mogul 2020-03-19 18:14

<https://twitter.com/danajaybein/status/1240307541491494912>



mgwalker 2020-03-19 18:27

@mgwalker has left the channel



austinherandez 2020-03-19 19:23

I'm really feelin' the DJ iMarkkeyz Cardi remix



cordelia.yu 2020-03-19 19:58

<https://twitter.com/ChiaraEisner/status/1240693296541790208>



gwynne 2020-03-19 20:13

I'll just leave this here: <https://www.thewrap.com/greys-anatomy-good-doctor-resident-tv-shows-donate-masks-medical-supplies-hospitals-coronavirus/>



kara.reinsel 2020-03-19 20:15

How many masks do they have ???????



gwynne 2020-03-19 20:22

hundreds



philipashlock 2020-03-19 20:56

FYI, DHS (Matt Harmon) just updated their guidance for Coronavirus COVID-19 related
 communications and agency coordination. (copied from the content-managers listserv)
 Afternoon ? We have a few updates on the Coronavirus (COVID-19) Guidance for U.S.

Government Websites and Social Media. Details are below, but here is the super-short version up front: 1. With the launch of the revamped <http://Coronavirus.gov> (that happened moments ago), "we are expanding to three lanes of communication" ? <http://Coronavirus.gov>, <http://CDC.gov/coronavirus>, and <http://USA.gov/coronavirus>. 2. All agencies should link to the three lanes from all publicly-released materials related to Coronavirus, link to the three lanes prominently on the agency's Coronavirus page, and link to any (or all) of the three lanes elsewhere on the agency website as appropriate. 3. If agencies have agency-specific information, they should create a centralized landing page on their site at <https://www.agency.gov/coronavirus> and put all of their agency-specific materials on that page. Forward the link of this page to . 4. When posting information about the Coronavirus to an agency website, agencies should remember to "stay in your lane" and only post agency-specific information ? for everything else, link to authoritative sources (<http://Coronavirus.gov>, <http://CDC.gov> and <http://USA.gov> first, then others). 5. If you add a significant news release or update to the public, forward the URL of the article to . 6. Do not create a logo for the virus. Details are below, but before I get into that, HUGE kudos to HHS, CDC, and <http://USA.gov> for their MONSTER coronavirus work! I think we can all agree that they're doing lion's work during trying times and knocking it out of the park. Great job ? keep it up! So here are the details: Authority In response to Coronavirus Disease 2019 (COVID-19), and in conjunction with the White House, the US Department of Health and Human Services (HHS), and the <https://digital.gov/resources/federal-web-council/>, the US Department of Homeland Security (DHS) is issuing guidance for the coordination of Federal web and social media communications related to this incident. This authority for this action comes from <https://www.fema.gov/media-library/assets/documents/34369> (ESF-15 - Public Affairs ? Annex R) of the <https://www.fema.gov/media-library/assets/documents/117791> where, during incidents of national significance, DHS has the authority to coordinate all USG communications. On March 11, 2020, DHS activated ESF-15 for Federal web and social communications to support the national response to Coronavirus Disease 2019 (COVID-19). "All Federal agencies are required to follow this guidance." Please forward this message as necessary. Web Guidance First, when standing up a page on your website specific to COVID-19, please "FOLLOW THE REQUESTED URL STRUCTURE" to the best of your ability: <https://www.agency.gov/coronavirus> * * Second, "STAY IN YOUR LANE". Only post information directly related to your agency on your agency's Coronavirus page. ? Once your agency's page is live, please "FORWARD THE LINK" to for inclusion on the "What the US Government is Doing" lane on <http://USA.gov>. ? If you add a significant news release or update to the public, please "FORWARD THE URL OF THE ARTICLE" to for inclusion as well. Third, "LINK TO THE PRIMARY LANES OF COMMUNICATION" for the disease (below).



philipashlock 2020-03-19 20:56

? Link to all three lanes from all publicly-released materials related to COVID-19 ? Link to all three lanes prominently on your agency's Coronavirus page ? Link to any (or all) of the three lanes elsewhere on your agency website as appropriate. ? If your agency has agency-specific coronavirus information (where you "own" that lane), promote that specific information on your homepage BEFORE promoting the three lanes. It doesn't make sense for <http://Coronavirus.gov> or <http://usa.gov/coronavirus> to send people your way to have the public be first presented a link back to <http://coronavirus.gov>. ? If your agency does not have agency-specific coronavirus information to present, include a link to <http://Coronavirus.gov> on the homepage of your agency website. Prominence of display and additional locations to place the link is at agency discretion and should be based on user analytics (focus on where your users would be looking for this kind of information). Fourth, at this point, please "DO NOT CREATE A LOGO" or any other distinct visual treatment for COVID-19. To provide for some level of consistency of presentation, a high-resolution copy of the image that CDC has been using can be found at <https://phil.cdc.gov/Details.aspx?pid=2871>. Lanes of Communication * * <http://Coronavirus.gov> <https://www.coronavirus.gov> This is a primary lane of information for the public regarding Coronavirus (COVID-19). It is a portal for public information that is curated by the Coronavirus (COVID-19) Task Force at the White House, working in conjunction with CDC, HHS and other agency stakeholders. <http://Coronavirus.gov> will link to the appropriate Federal agency website as the authoritative source for that information as necessary. Coronavirus Disease 2019 (COVID-19) <https://www.cdc.gov/coronavirus> Coronavirus Disease 2019 (COVID-19) landing page on <http://CDC.gov> is the latest public health and safety information from CDC and for the

overarching medical and health provider community on COVID-19. The site contains consumer and medical information on how the virus spreads, symptoms, prevention and treatment, stigma, cases and what to do if you are sick, along with frequently asked questions. *What the U.S. Government is Doing* <https://www.usa.gov/coronavirus> Spanish: <https://www.usa.gov/espanol/coronavirus> Landing page on <http://USA.gov> that is cataloging all U.S. government activities related to Coronavirus (COVID-19). <http://USA.gov> can support both English and Spanish content. Social Media Guidance Follow the following handles and retweet/share information relevant to your agency. Twitter: <https://twitter.com/cdcgov> Facebook: <https://www.facebook.com/CDC> Instagram: <https://www.instagram.com/CDCgov> — Thanks, and if you have any questions please feel free to reach out to either myself or Stacey Palosky () at HHS. Matt



soni.meckem 2020-03-19 21:11
has joined #covid-19



leilani 2020-03-19 21:15
Yes, many media outlets in Latin America have been doing this.



ashleyo 2020-03-19 22:13
<https://gsa-fts.slack.com/archives/C054NH1FW/p1584656022256100>



mogul 2020-03-20 01:35
<https://youtu.be/l5-dl74zxPg>



kelsey.foley 2020-03-20 03:47
Today, my coworker sat outside my window yodeling for attention.



kelsey.foley 2020-03-20 03:47
Then she horked up some grass and fur.



ashley.wichman 2020-03-20 11:41
has joined #covid-19



ashley.wichman 2020-03-20 11:45
Hey folks! One of my triathlon teammates is a Dr who specializes in infectious diseases. This morning, he gave our team a little bit of his time and went over: *Things To Do To Be Prepared:* 1. Get a thermometer 2. Set up a telemedicine account now: it's likely a separate account from your regular health provider login, and you don't want to be going through set-up steps while you are sick. 3. Know what number to call at your doctors/providers office: they may have set up a new line for triaging upper respiratory infections. 4. Get supplies for treating mild respiratory infections - cough drops, honey, etc. 5. Wipe surfaces 2-3 times per day.



ashley.wichman 2020-03-20 11:46
And of course, wash your hands!



ashley.wichman 2020-03-20 11:47
Lastly, and most importantly, check in with your friends, family, neighbors, and loved ones regularly :heart:



ashley.wichman 2020-03-20 11:51
@ashley.wichman has left the channel



randy 2020-03-20 13:08
Update (b) (6) https://www.fredericksburg.com/news/local/safe-and-sound-field-hospital-going-up-at-mary-washington/article_80861e4b-f9c1-5835-991b-0a1f41f8621e.html



randy 2020-03-20 13:09
Kind of shocked they found a way to get 68 tests....



timothy.baxter 2020-03-20 13:09
I really didn't expect 2020 to bring a gritty MASH reboot.



toreya.vanek 2020-03-20 13:11
Anyone have good binge worthy shows to recommend? I need new things to watch this weekend.



gwynne 2020-03-20 13:17
Yesterday my coworker stood outside the office and yelled at a UPS driver for 10 uninterrupted minutes about idling in front of another building. Literally had to drag him back

uninterrupted minutes about idling in front of another building. I literally had to drag him back in the building.



princess.ojiaku 2020-03-20 13:20
Love is Blind on Netflix. It's so bad yet so good.



kara.reinsel 2020-03-20 13:27
On Netflix: Cheer, Ugly Delicious with David Chang, The World's Most Extraordinary Homes, Grand Design, The Great British Bake-Off. On CBS All Access: Picard, Star Trek Discovery, and The Good Fight (if you were a Good Wife fan, you will love this spinoff). On Hulu: This is Us, The Looming Tower (technically a mini-series).



torey.vanek 2020-03-20 13:28
We have recently watch You (both seasons), the Stranger and the Morning Show. I think The Stranger was my favorite.



torey.vanek 2020-03-20 13:29
We started Schitt's Creek and it is pretty funny.



hillary.jeffrey 2020-03-20 13:29
Schitt's Creek is definitely a good one - lots of heart there



hillary.jeffrey 2020-03-20 13:29
Stargate SG-1, Atlantis, etc



kara.reinsel 2020-03-20 13:31
If you're missing Downton Abbey (:it-me:) then Victoria is a good substitute.



torey.vanek 2020-03-20 13:40
My coworker thinks I am the IT help desk. She was waving her ipad at me because Fortnite was down while I was trying to have a meeting with the USMC. She thinks Fortnite is way more important than whatever I was talking about with USMC.



2020-03-20 13:40
GSA IT Help Desk ||| <https://servicedesk.gsa.gov> - select "Service Catalog", default to "GSA Generic Request" or search for the specific request type.



mheaddd 2020-03-20 13:48
I really loved Marco Polo on Netflix. It had a short run (only 2 seasons) but I thought it was great.



mgwalker 2020-03-20 13:58
has joined #covid-19



leilani 2020-03-20 13:59
<https://www.nytimes.com/2020/03/20/us/coronavirus-poverty-school-lunch.html>



saracope 2020-03-20 14:18
Changing your wi-fi channel so it's not the same as your neighbors can help improve speed: <https://www.macobserver.com/tmo/article/changing-your-wi-fi-channel-for-improved-speed>



saracope 2020-03-20 14:18
@jz



yuda 2020-03-20 14:32
today my coworkers spent 20 minutes arguing over the rules of soccer then tracked mud all over the carpet



yuda 2020-03-20 14:34
We just finished Good Omens on Amazon Prime a couple of weeks ago. Also, one season of Would I Lie To You (silly british improv show) is streaming free on Prime right now
























mgwalker 2020-03-20 14:35
Also check out <https://www.netflixparty.com/> if you want to watch shows/movies with friends and family!























randy 2020-03-20 14:37
Sirens are pretty constant in my little town yesterday and today. I don't know if it's just that I'm noticing them more or if there's an uptick in people getting sick. Also - people aren't social distancing and it's pissing me off.



mgwalker 2020-03-20 14:37

-  **mgwalker** 2020-03-20 14:37
If you feel on-edge, you're probably just noticing the sirens more.
-  **yuda** 2020-03-20 14:38
I went through that same thought process and decided the same
-  **yuda** 2020-03-20 14:39
(I mean, I can see ? though just barely ? the hospital from my house. so we get sirens regularly)
-  **randy** 2020-03-20 14:39
same - hospital is a few blocks from me
-  **ann.morey** 2020-03-20 14:40
If it makes anyone feel better, there are noticeably fewer sirens in my neighborhood this week. I live near a fire station. I think it's because so many less people are out driving around and crashing into each other, which is a good thing all around!
-  **mgwalker** 2020-03-20 14:40
I've been more aware of sirens, but it's been all police for me. :man-shrugging::skin-tone-2:
-  **mgwalker** 2020-03-20 14:40
(My road connects two sides of town, so the police use it a lot.)
-  **yuda** 2020-03-20 14:40
convoy of four helicopters just flew over
-  **yuda** 2020-03-20 14:40
it's like they knew we were having this conversation
-  **mgwalker** 2020-03-20 14:41
Were they black?
-  **yuda** 2020-03-20 14:41
no
-  **mgwalker** 2020-03-20 14:41
Oh. You're okay then.
-  **russell.oneill** 2020-03-20 14:53
has joined #covid-19
-  **mgwalker** 2020-03-20 15:10
I assume it's the same everywhere, but I just heard a local brewery is having to shut down because of the sharp drop in orders after bars and restaurants were closed.
-  **mgwalker** 2020-03-20 15:10
The ripple effects are catching me off guard. It's easy to forget how interconnected everything is.
-  **heather** 2020-03-20 15:11
One of the pieces of advice I've heard is "buy gift cards to small businesses you'd otherwise frequent" so they have some cash coming in
-  **yuda** 2020-03-20 15:12
some of the breweries around here are doing curbside pickup of growlers, crows, etc (they put it in your trunk)
-  **mchopson** 2020-03-20 15:14
One local restaurant group is also giving 50% of gift cards to the employee fund for those restaurants that have closed (the pizza place is still doing pickup and delivery)
-  **timothy.baxter** 2020-03-20 15:14
I have heard (unconfirmed) that they're allowing outdoor liquor sales here, which some bars have latched onto in order to host ?outdoor happy hour? on their patios. Which, um, doesn't really work for distancing.
-  **heather** 2020-03-20 15:14
oh wow, that's awesome
-  **mgwalker** 2020-03-20 15:16
No? No, that's no good.

-  **torey.vanek** 2020-03-20 15:16
<https://www.cnn.com/2020/03/20/politics/steven-mnuchin-tax-day-july-15/index.html>
-  **mchopson** 2020-03-20 15:16
<https://patch.com/virginia/oldtownalexandria/coronavirus-alexandria-restaurant-partners-closes-most-eateries>
-  **mchopson** 2020-03-20 15:16
If it's high enough proof just pour it all over everyone
-  **mgwalker** 2020-03-20 15:17
I'm curious why filing taxes is impacted by all this.
-  **mchopson** 2020-03-20 15:17
Haha joke's on them we weren't going to file anyway! :kidding-foia:
-  **mchopson** 2020-03-20 15:17
My accountant's office has closed and trying to do remote, but a lot of people don't have digitization options for many of the files they submit
-  **mgwalker** 2020-03-20 15:18
Oh. I forget that people have complicated taxes. Thank you!
-  **torey.vanek** 2020-03-20 15:19
I think around 70% of tax filers have someone do it for them so I think it is the closures and the cost?
-  **mgwalker** 2020-03-20 15:20
It is obscene that filing taxes is sufficiently complicated that 70% of people need professional help.
-  **ann.morey** 2020-03-20 15:20
""The new deadlines announced by the administration apply to federal tax income payments only. It's up to states to set their own deadlines.""
-  **ann.morey** 2020-03-20 15:21
:point_up_2:that might trip people up?
-  **mchopson** 2020-03-20 15:23
<https://www.technologyreview.com/s/615370/coronavirus-pandemic-social-distancing-18-months/>
-  **jeffrey.durland** 2020-03-20 15:23
From the DHS guidance ``DO NOT CREATE A LOGO* or any other distinct visual treatment for COVID-19`
-  **mchopson** 2020-03-20 15:24
<https://media.giphy.com/media/tGU4jqV3uuOXu/giphy.gif>
-  **torey.vanek** 2020-03-20 15:24
@mgwalker I think a lot of people find taxes scary or overwhelming. Most people have fairly simple taxes (mortgage, kids, two incomes, etc...) but I think their is the worry of doing it wrong and having the IRS come after you.
-  **mheadd** 2020-03-20 15:24
The vast majority of states with personal income taxes couple their systems pretty tightly to federal taxes, so I expect they will all copy the fed deadlines.
-  **mheadd** 2020-03-20 15:25
FWIW, (b) (6) is an accountant and he said his firm was getting slammed trying to get work done while people are remote.
-  **mheadd** 2020-03-20 15:25
They can't do face-to-face meetings, which are common, and if people need to drop off docs or sign documents it gets super complicated.
-  **jeffrey.durland** 2020-03-20 15:25
`Especially not a cute cartoon character a la "yuck mouth" from 1980s Saturday morning PSAs.`
-  **timothy.baxter** 2020-03-20 15:26
:challenge_accepted:

**ann.morey** 2020-03-20 15:28

My (b) (6) is a CPA. Every year he does our taxes all by mail, and I've done independent consulting some years, so ours aren't super simple. It can be done! Hopefully other tax preparers can use this time to learn some new ways of working.

**mchopson** 2020-03-20 15:29

Apparently people are buying ozone and UV machines to bathe the hell out of paper surfaces?

**ann.morey** 2020-03-20 15:31

I've been putting packages in ?quarentene? in my entryway for 24 hours, which I've read is the longest the virus can last on paper/cardboard.

**mgwalker** 2020-03-20 15:31

What if you spritz them with alcohol? :thinking_face:

**suprenant** 2020-03-20 15:31

has joined #covid-19

**ann.morey** 2020-03-20 15:32

Maybe? I haven't gotten any packages I can't live without for another day, so I'm conserving my alcohol.

**tore.vanek** 2020-03-20 15:38

also, my pessimistic side says that maybe they can't print tax refund checks and coronavirus checks at the same time?

**mgwalker** 2020-03-20 15:40

I'm curious if any of y'all's states that weren't already doing mail ballots are talking about switching to them for November's general election.

**ryan.hofschneider** 2020-03-20 15:42

2 comedies my wife and I have both enjoyed recently: ? Avenue 5 on HBO ? though being stuck on a spaceship might hit too close to home :laughing: ? Worst Week ? slapstick humor from 2009

**mchopson** 2020-03-20 16:03

There are going to be so many people profiteering off of this

**yuda** 2020-03-20 16:06

virginia just switched this year to no-excuse absentee voting for the first time. Although I think the implementation date was going to be for next year's local elections. I'm guessing they'll accelerate that

**mgwalker** 2020-03-20 16:29

Dang, testing capacity has _*really*_ increased significantly this week.

**mgwalker** 2020-03-20 16:30

Missouri has tested 5 times as many people this week as all time prior.

**mchopson** 2020-03-20 16:32

That's because the Air Force got all of those tests from Italy

**mgwalker** 2020-03-20 16:33

In MO, it's been commercial testing.

**kelsey.foley** 2020-03-20 16:39

:heart: all your stories!!

**erin.strenio** 2020-03-20 16:42

has joined #covid-19

**gwynne** 2020-03-20 16:49

So my co-worker got all freaked out when the cleaning service, Roomba, set about their weekly job. Got all in my face like this disturbance was my fault? I was on headset, so he kept tapping on my leg—inappropriate!!—like I should stop them from doing their job. So I took him into the lunch room for a snack. Seemed to settle his jitters.

**erin.strenio** 2020-03-20 16:56

(b) (6) NYC-based physician wrote this urging a nationwide shelter in place <https://thehill.com/opinion/healthcare/488585-a-plea-from-nyc-physicians-our-window-of-opportunity-is-closing-to-avoid>

-  **ashley.wichman** 2020-03-20 17:09
has joined #covid-19
-  **hillary.jeffrey** 2020-03-20 17:09
for folks who use Facebook, there's a lot of great streaming content (music, art, etc) going up in the Socially Distant Fest group <https://www.facebook.com/groups/sociallydistantfest/>
-  **ashley.wichman** 2020-03-20 17:10
<https://www.facebook.com/tmj4/photos/a.10150243050698757/10157447199998757>
-  **ashley.wichman** 2020-03-20 17:10
(I'm having flashbacks to chemistry class!)
-  **hillary.jeffrey** 2020-03-20 17:10
also as a PSA: make sure your toilet is actually just water if you use a bleach-based product to clean it as urine contains ammonia
-  **timothy.baxter** 2020-03-20 17:11
Also most 409/Fantastik type products contain bleach, so don't mix them with windex, either. Learned that one the hard way.
-  **hillary.jeffrey** 2020-03-20 17:12
kill germs not people
-  **cordelia.yu** 2020-03-20 17:24
wait <http://coronavirus.gov> is redirecting back to CDC again what the heck is going on
-  **annepetersen** 2020-03-20 17:27
not happening on my machine currently?
-  **cordelia.yu** 2020-03-20 17:29
hmm?there is a weird caching thing going on i guess?
-  **austinhernandez** 2020-03-20 17:35
*PSA for hourly workers, people doing deliveries: (b) (6)
She shared with me that a customer refused to let her drop the groceries off outside, and wanted her fridge and cabinet stocked as part of the delivery service. Delivery people at 'Company Name Redacted' are rated on a 5 star scale and she is given low star ratings if they are late or the grocery store is out of items!! Delivery people with ratings under 4.7 are suspended, which means less hours, which means less/no income. They are offering a _JOKE_ of an employee care plan: if you are "diagnosed with coronavirus and placed under mandatory quarantine by order of a public health authority" they are provided 2 weeks of financial assistance of their average earnings. (Cool, where the tests and what about the people they live with?!) I know we have a kind and empathetic group here in TTS, and I know it's been said, but aside from health, consider class and access during this time. Please be kind to people still working. Help them physically distance while giving them extra \$ if you are able.
-  **soni.meckem** 2020-03-20 17:37
Great meeting today. I wanted to share a video from a webcast I attended yesterday by the Aspen Institute Digital. Some prominent SMEs discussion all the Covid-19 ?information? flying around in digital channels and best practices for managing.
https://youtu.be/7PFIQSBv_X4
-  **randy** 2020-03-20 18:04
<https://www.forbes.com/sites/amydobson/2020/03/20/how-to-predict-which-states-will-be-the-first-to-see-a-housing-downturn/#4cb3e41d628c>
-  **randy** 2020-03-20 18:05
That article uses the application (b) (6) product manages.
-  **hillary.jeffrey** 2020-03-20 18:05
mortgage originations are a lagging indicator, plus the data here from CFPB takes a while to finalize, but the datasets are available on Github and it's pretty interesting to visualize!
<https://www.consumerfinance.gov/data-research/consumer-credit-trends/mortgages/origination-activity/>
-  **mgwalker** 2020-03-20 18:37
My neighbor is trying to sell his house. It's been on the market since December and I'm really worried about his ability to sell it now. :disappointed:

really worried about his ability to sell it now. .disappointed.



randy 2020-03-20 18:41

(b) (6)



hillary.jeffrey 2020-03-20 18:50

housing here (rural town but constant Coast Guard churn) had been pretty stagnant and has just started moving again, so I'm watching with concern for how this all will affect it



hillary.jeffrey 2020-03-20 18:51

two houses near me went in a matter of weeks instead of months



mgwalker 2020-03-20 18:51

Nice!



mgwalker 2020-03-20 18:52

The market in (b) (6) was wild when we were buying. Houses barely lasted a week. Now they're sitting a little longer.



hillary.jeffrey 2020-03-20 18:52

my house was on the market for 270+ days in 2012 and I got it for 25% under asking, so I'm def a bit spoiled



yuda 2020-03-20 18:52

wow



mgwalker 2020-03-20 18:52

We made an offer on this house the day it went on the market. We were the first people to look at it. They had three more offers two days later.



yuda 2020-03-20 18:52

we came in right at asking price on our house and had a contract on it 5 days after it was listed



yuda 2020-03-20 18:53

(we looked at it close to listing day too. maybe day of)



hillary.jeffrey 2020-03-20 18:53

in (b) (6), the house next to (b) (6) went with closed-bid-highest-offer, listed on a Thursday and opened them on Saturday, and went for like 200k over asking



hillary.jeffrey 2020-03-20 18:54

it was _wild_



hillary.jeffrey 2020-03-20 18:54

for perspective, it went for _two of my house_ over asking, which was already multiple-of-my-house



yuda 2020-03-20 18:54

i'm desperately trying to get a refi closed



torej.vanek 2020-03-20 18:54

I know the DC metro area is not a normal real estate market but the house on my street that got listed on Tuesday is already under contract. And I thought it was priced high but according to the neighborhood gossip- it has multiple offers.



randy 2020-03-20 18:54

(b) (6)



mchopson 2020-03-20 18:55

(b) (6)

:thinking-taco:




























hillary.jeffrey 2020-03-20 18:55


(b) (6)




randv 2020-03-20 18:55


-  **randy** 2020-03-20 18:55
whoa - 0%?
-  **mchopson** 2020-03-20 18:55
Have you seen the news?
-  **randy** 2020-03-20 18:56
no threads
-  **mchopson** 2020-03-20 18:56
<https://www.foxbusiness.com/money/fed-cuts-interest-rates-refinance-debt>
-  **mgwalker** 2020-03-20 18:56
This isn't banter.
-  **mgwalker** 2020-03-20 18:56
Mortgage rates can't actually be zero, right?
-  **randy** 2020-03-20 18:56
oh whoops. long week.
-  **randy** 2020-03-20 18:56
thread away
-  **yuda** 2020-03-20 18:56
to be fair, mortgage rates are staying in the 3% area
-  **mgwalker** 2020-03-20 18:57
That's what I figured. 3% is usually about as low as they ever go. The lenders have to make a profit.
-  **mgwalker** 2020-03-20 18:57
The 3% is essentially their markup on the central bank rate.
-  **maura.newell** 2020-03-20 19:05
<https://oecd-opsi.org/innovation-in-the-time-of-coronavirus/>
-  **ashley.wichman** 2020-03-20 20:15
@ashley.wichman has left the channel
-  **mgwalker** 2020-03-20 20:31
@mgwalker has left the channel
-  **kathryn** 2020-03-20 20:42
@kathryn has left the channel
-  **suprenant** 2020-03-20 20:47
@suprenant has left the channel
-  **yuda** 2020-03-20 20:50
so I just caught myself touching my face? not with my hand, but with my phone, which is probably actually worse.
-  **trammell** 2020-03-20 21:26
#i-touched-my-face
-  **zachary.goldfine** 2020-03-20 21:32
has joined #covid-19
-  **mossadeq** 2020-03-20 21:51
@mossadeq has left the channel
-  **torey.vanek** 2020-03-20 22:00
My eyes are crazy itchy because of all the blooming trees around me so I have touched my face a bazillion times BUT I have only had contact with my family since Sunday night. (Trying to make myself feel better about the constant face touch....)
-  **randy** 2020-03-20 22:28
It's a nervous habit of mine to touch my face constantly. I've been pretty isolated and haven't been out too much other than some walks.
-  **mogul** 2020-03-20 22:36
You're the Worst on Hulu
-  **mogul** 2020-03-20 22:58
I'm assuming that if we're all washing or hands when we enter the house, then any touching


 I'm assuming that if we're all washing our hands when we enter the house, then any touching we do before we go back out is OK.


 **mogul** 2020-03-20 22:58
That's based on a couple assumptions: That there's not already virus in our house, that hands are the main way we would carry it in, etc.

 **elizabeth.ayer** 2020-03-21 00:02
We're assuming groceries might be surface-contaminated... but very hard for us to remember to wipe things down (or when we forget, the surfaces they touch, etc.)!


 **mogul** 2020-03-21 00:02
Good point.


 **hillary.jeffrey** 2020-03-21 01:36
I've been wiping down anything that comes in the house, but I haven't gone anywhere or grocery shopped in a week+, so otherwise I'm not worrying too much about touching my face because instead I'm working on not biting fingernails

 **hillary.jeffrey** 2020-03-21 01:37
I figure "touch face with clean hands" is much less risky than "stick fingers in mouth"


 **mgwalker** 2020-03-21 23:18
has joined #covid-19


 **mgwalker** 2020-03-21 23:19
(b) (6) joins the cities under "stay at home" orders.


 **michelle.holko** 2020-03-21 23:33
A colleague from BAH put together a list of covid19 analytic resources on github. Feel free to share, use, and contribute! <https://github.com/nudro/covid-resources>


 **mgwalker** 2020-03-21 23:38
I'm not upset about it, except I kind of wish it'd come sooner. But I appreciate the need to roll out things like this more slowly.


 **mgwalker** 2020-03-22 16:25
<https://twitter.com/NeilDiamond/status/1241584423927074818>


 **zachary.goldfine** 2020-03-22 16:32
If folks in your networks are looking for a way to help, and have a tech background, here are three efforts that they can help with. Feel free to share. 1) <https://www.covid19-response.com/> Prominent healthcare professionals sourcing healthcare-domain-specific problems that need solving; working closely with helpwithcovid to get help with execution 2) <https://helpwithcovid.com/projects> Sam Altman-led effort; gathering tech volunteers to execute on specific problems; surfacing problems to covid19-response to vet 3) <https://www.usdigitalresponse.org/> Raylene Yung (Engineering Director Facebook / Stripe), Jen Pahlka, Ryan Panchadsaram, Cori Zarek-led effort; focusing on state and local; over 500 volunteers signed up by Friday, March 4th at 4 pm ET. Direct line to 50-60 state and local CIOs and other government officials. Being a router. Identifying projects to work on. Still figuring out how best to help and considering questions like: What help to provide? Just staffing? Tools that others have vetted? Build tools?



















 **timlowden** 2020-03-23 12:20
my understanding is that fixed-rate mortgages are relatively unaffected by the fed rate cuts, but ARMs are. Can you confirm?













 **timlowden** 2020-03-23 12:20
https://gsa-fts.slack.com/archives/CV247HYTG/p1584966010007500?thread_ts=1584730510.468500&cid=CV247HYTG













 **yuda** 2020-03-23 12:37
I'm seeing that rates are actually _up_ because so many people have applied right now.

 **jeffrey.durland** 2020-03-23 13:35
Think that is probably a good thing to be doing but FWIW this is a respiratory virus and I've heard from various media doctors that actually "eating" a contaminated thing probably wouldn't be a problem.

 **gwynne** 2020-03-23 13:39
His guitar is on fire :slightly_smiling_face:

-  **ashleyo** 2020-03-23 14:45
<https://gsa-fts.slack.com/archives/C054NH1FW/p1584974739283900>
-  **mgwalker** 2020-03-23 14:47
USDA FSA in Kansas has closed its fields offices to the public and is going WFH three days a week. On day one, nobody can access the VPN because it's overloaded. :sigh:
-  **ariele.faber** 2020-03-23 14:48
Blog post by a former colleague from the National Library of Medicine:
<http://www.pulsenetwork.nl/learning-from-the-recent-past/>
-  **peterb** 2020-03-23 14:53
OK, I felt like such a weirdo spraying down all my groceries before bringing them in, but now I feel validated. Thank you
-  **heather** 2020-03-23 14:53
I've been staring at the CDC logo for a week wondering what on earth it reminds me of. I just realized it's the USDA organic logo — someone really likes their vanishing points:
<https://www.ams.usda.gov/sites/default/files/media/Organic4colorsealGIF.gif>
-  **ryan.ahearn** 2020-03-23 14:54
wrong channel
-  **mgwalker** 2020-03-23 14:57
US Logo Design System
-  **jacklynn.pham** 2020-03-23 15:15
for USDA I thought it was a stylized farm field? CDC's logo, :robot_shrugging:
-  **heather** 2020-03-23 15:25
yeah, I think that's what it's supposed to be. also I have no idea about CDC either :joy:
-  **mgwalker** 2020-03-23 15:43
So Congress is looking at its third relief bill. The first was about \$10 billion. The second was about \$100 billion. The new one is about \$2 trillion. I guess everything is growing exponentially. :stuck_out_tongue:
-  **aidanfeldman** 2020-03-23 15:51
has joined #covid-19
-  **gwynne** 2020-03-23 15:53
FYI the State of Maryland is shuttering all nonessential businesses as of 5 pm today.
<https://www.washingtonpost.com/dc-md-va/2020/03/23/coronavirus-dc-maryland-virginia-updates/>
-  **trammell** 2020-03-23 16:31
The Citymapper Mobility Index tracks the percentage of people out and about compared to three months ago. NYC is at 8%. SF: 9%. DC: 11%. I'd love to see mayors tout this number and create civic pride around keeping it low. <https://citymapper.com/cmi> (Click 'Yesterday' to see recent numbers.)
-  **gwynne** 2020-03-23 17:51
Smithsonian just announced that all events and programs are cancelled until *June 1!!!*
-  **gwynne** 2020-03-23 18:12
And now, all non-essential businesses in VA to close immediately. And the kids will not be going back to school this year.
-  **mgwalker** 2020-03-23 18:15
@mgwalker has left the channel
-  **randy** 2020-03-23 18:16
oof. <https://www.usatoday.com/story/news/nation/2020/03/23/teens-reportedly-took-video-coughing-produce-grocery-store-virginia-police/2897032001/>
-  **mchopson** 2020-03-23 18:17
Maybe that's why when I anxiously went to Harris Teeter for groceries at night thinking there'd be fewer people there wasn't any produce
-  **aidanfeldman** 2020-03-23 18:20
@aidanfeldman has left the channel

-  **vishal.iyer** 2020-03-23 18:29
Social distancing when I pass by teens means keeping at least 20 feet away
-  **randy** 2020-03-23 18:32
<https://github.com/ongov/covid-19-self-assessment>
-  **mgwalker** 2020-03-23 19:26
has joined #covid-19
-  **peterb** 2020-03-23 20:10
List of what's essential/non-essential: <https://governor.maryland.gov/wp-content/uploads/2020/03/OI-C-Interpretive-Guidance-COVID19-04.pdf> (in case you were going to sprint out to pick up from the dry cleaners, relax, they'll be open).
-  **elizabeth.ayer** 2020-03-24 00:40
All of WA state is now under a shelter-in-place order
<https://twitter.com/GovInslee/status/1242248344694444032>
-  **elizabeth.ayer** 2020-03-24 00:45
Although it's been plain-language-ified to be a "stay home" order :slightly_smiling_face:
-  **kelsey.foley** 2020-03-24 00:51
:parrot_cop:
-  **elizabeth.ayer** 2020-03-24 00:52
Yup, WA got this :high_five:
-  **kelsey.foley** 2020-03-24 00:53
I appreciate the official orders finally happening, though I for one am not on board with official notices happening on FB and twitter. :get-off-my-lawn:
-  **elizabeth.ayer** 2020-03-24 00:53
It was in a press conference on a channel none of us gets too?
-  **elizabeth.ayer** 2020-03-24 00:53
Q13 Fox?
-  **elizabeth.ayer** 2020-03-24 00:53
They streamed it.
-  **kelsey.foley** 2020-03-24 00:55
official communications got harder in the post-modern social media world!
-  **torey.vanek** 2020-03-24 12:43
<https://www.cnn.com/2020/03/24/sport/olympics-postponement-tokyo-2020-spl-intl/index.html>
-  **timothy.baxter** 2020-03-24 12:44
Just got an email that they finally closed the cafe in the GSA building here :neutral_face:
-  **yuda** 2020-03-24 12:47
olympics: right choice. but at the cost of a great gag: <https://i.imgur.com/3tkpgf.jpg>
-  **kara.reinsel** 2020-03-24 13:06
Stay safe!
-  **julia.lindpaintner** 2020-03-24 13:51
Is the Coronavirus FAQ site folks have been working on live?
-  **timothy.baxter** 2020-03-24 13:52
Not yet.
-  **mgwalker** 2020-03-24 13:53
Help, I can't stop checking the numbers. :disappointed:
-  **amanda.costello** 2020-03-24 13:55
Talk a breather, friend. Step outside your front door and get some air. It's a relay race, we're in it for a long haul. :heart:
-  2020-03-24 13:55
:woman-running::skin-tone-5: :torch: :woman-running::skin-tone-4: :torch: :man-running::skin-tone-2: :torch: :woman-running::skin-tone-2: :torch: :man-running::skin-tone-5: :torch: :man-running::skin-tone-4: :torch: :woman-running::skin-tone-3:

-  **yuda** 2020-03-24 14:04
I just went out for a walk. It was lovely.
-  **yuda** 2020-03-24 14:04
There are a lot of yoshino cherry trees in my neighborhood but even if there aren't I think a walk will do you good.
-  **mgwalker** 2020-03-24 14:43
I did an exercise. I still want to check all the numbers but now I'm too tired.
-  **yuda** 2020-03-24 14:45
yay too tired!
-  **yuda** 2020-03-24 14:45
(i too am too tired although that's making it hard to get work done)
-  **mgwalker** 2020-03-24 14:46
I think what's getting to me right now is the exponential growth in the numbers. I knew it was going to happen ? it's been happening all along ? but the absolute numbers getting so big is alarming just the same.
-  **mgwalker** 2020-03-24 14:47
Could also be that I've not had chocolate in a few days.
-  **kara.reinsel** 2020-03-24 14:53
@mgwalker you don't have to suffer anymore - <https://www.foodnetwork.com/recipes/ree-drummond/chocolate-cake-in-a-mug-3158576>
-  **yuda** 2020-03-24 14:53
I have a bit of an overflow of hot chocolate right now (it never got very wintery, so we never really drank much of it.) Perhaps tonight we start working through that.
-  **peterb** 2020-03-24 14:54
@peterb has left the channel
-  **jeffrey.durland** 2020-03-24 15:08
Some non-work Amtrak tickets we had got changed to a week later. We weren't planning on going on this trip, but it was strange to see the tickets changed to a week later without intervention by us.
-  **heather** 2020-03-24 15:08
@kara.reinsel I _neeeeeeded_ this
-  **mgwalker** 2020-03-24 15:10
All the local stores are out of or low on chocolate, and we don't need any other groceries right now so it doesn't seem worthwhile to go to store just for chocolate.
-  **mgwalker** 2020-03-24 15:10
I wonder if Christopher Elbow is still shipping. :thinking_face:
-  **mgwalker** 2020-03-24 15:59
GSA telework is now mandatory until further notice instead of April 3.
-  **mike.lloyd** 2020-03-24 16:32
has joined #covid-19
-  **aviva-oskow** 2020-03-24 16:33
Yesterday I put my personal phone farther away from me than I normally do for most of the day . Even just putting the temptation to be reading the news for a couple hours at a time was useful. I'm trying to remember that checking the news only a couple times a day is just as effective for me to stay in the loop as checking it a million times a day, and it's given my mind some respite to focus on other things that I can actually control/interact with.
-  **ashleyo** 2020-03-24 16:58
<https://www.nextgov.com/cio-briefing/2020/03/gsa-warns-covid-19-contracting-scam-and-price-gouging/164040/>
-  **mgwalker** 2020-03-24 17:36
Quote from an epidemiologist who helped eradicate smallpox, on the current pandemic: > Everybody needs to remember. This is not a zombie apocalypse. It's not a mass extinction event.



mgwalker 2020-03-24 17:39

> I thought we would see the equivalent of empty streets in the civic arena, but the amount of civic engagement is greater than I've ever seen. But I'm seeing young kids, millennials, who are volunteering to go take groceries to people who are homebound, elderly. I'm seeing an incredible influx of nurses, heroic nurses, who are coming and working many more hours than they worked before, doctors who fearlessly go into the hospital to work. I've never seen the kind of volunteerism I'm seeing.



mgwalker 2020-03-24 17:39

The article: <https://arstechnica.com/science/2020/03/the-doctor-who-helped-defeat-smallpox-explains-whats-coming/>



hillary.jeffrey 2020-03-24 17:48

and also the household mobilization of sewing and 3d printing is pretty awe-inspiring



mgwalker 2020-03-24 17:48

Also, re: toilet paper: <https://arstechnica.com/science/2020/03/this-is-why-everyone-is-hoarding-toilet-paper/>



mgwalker 2020-03-24 17:49

In a nutshell, it's because people saw pictures of empty toilet paper shelves and it inspired them to buy more toilet paper. :man-shrugging::skin-tone-2:



yuda 2020-03-24 17:52

I am keeping a higher reserve stock than I typically would precisely because I don't trust that I'll find it in a store when I need it.



ashleyo 2020-03-24 17:52

i intentionally didnt post pictures of what my grocery store looked like in DC for this reason.



mogul 2020-03-24 17:52

I suspect it's at least a little bit because people are pooping at home instead of at work and they're not sure how much more they actually need there.



yuda 2020-03-24 17:52

(it's still not really that many though)



timlowden 2020-03-24 17:53

<https://www.omnicalculator.com/everyday-life/toilet-paper>



mogul 2020-03-24 17:53

Also, because they don't trust the supply chain not to break down. :disappointed:



mogul 2020-03-24 17:53

Same.



hillary.jeffrey 2020-03-24 17:53

I was almost out, so I bought two packages instead of one at the same time that I reinstalled a bidet (the old one started leaking and had to be removed) so I'm set for months



hillary.jeffrey 2020-03-24 17:56

(b) (6)



hillary.jeffrey 2020-03-24 18:02

On a more serious note? (b) (6)

[REDACTED]

Stay safe,

everyone, and take breaks when you need them :heart:

**hillary.jeffrey** 2020-03-24 18:07

gotta deal as best we can with the heckin _< < s t r e s s > > _ :laugh-with-tears:

**ann.morey** 2020-03-24 18:33

PSA for car owners: If your car sits without being driven for a few weeks, the battery can die because you're not charging it up with the engine and alternator. I put my cars on battery tenders so they're ready to go when I need them.

https://www.amazon.com/gp/product/B000CITK8S/ref=ppx_yo_dt_b_search_asin_title?ie=UTF8&psc=1

**mike.lloyd** 2020-03-24 19:15

<https://youtu.be/A3jpKwzL-DE>

**mike.lloyd** 2020-03-24 19:15

Wes Anderson knew.

**mike.lloyd** 2020-03-24 19:17

also, some tires (especially truck and jeep tires) have kevlar in them, which means they have a special type of glue. this glue can settle over time and cause vibrations and misbalance in the tires, which can only be fixed by getting them rebalanced. goodyear wranglers are the worst offenders of this. to avoid this, drive your vehicle a little bit here and there.

**cordelia.yu** 2020-03-24 19:21

new study from last week now says incubation period is 0 to 33 days

<https://www.revealnews.org/article/is-14-days-enough>

**cordelia.yu** 2020-03-24 19:30

also > Recent studies from China and Europe have shown that people can shed the virus well after they recover. One [https://www.thelancet.com/journals/lancet/article/PIIS0140-6736\(20\)30566-3/fulltext](https://www.thelancet.com/journals/lancet/article/PIIS0140-6736(20)30566-3/fulltext) published March 11 in The Lancet examined 137 patients in two hospitals in Wuhan who survived COVID-19; researchers found they kept shedding the virus for a median of 20 days after they got sick. So basically there is a chance you're still contagious for a month _after_ you get better

**ann.morey** 2020-03-24 19:39

I've also read that just because you're shedding a virus doesn't mean it can actually get someone sick after a certain point. <https://www.statnews.com/2020/03/09/people-shed-high-levels-of-coronavirus-study-finds-but-most-are-likely-not-infectious-after-recovery-begins/>

**gwynne** 2020-03-24 20:39I hope you find this helpful. <https://hbr.org/2020/03/that-discomfort-youre-feeling-is-grief>**randy** 2020-03-24 20:47

This is really helpful. Appreciate you sharing it!

**mgwalker** 2020-03-24 22:40

Weirdly just remembered that I have (b) (6) and freaked out all over again.

**heather** 2020-03-24 22:47

I would offer you a :hug:, but that seems not social distance enough

**mgwalker** 2020-03-24 22:49

Thanks. S?alright, I'm settling back down. (b) (6)

**mgwalker** 2020-03-24 22:49

Other than, you know, _gestures_

**heather** 2020-03-24 22:50

















just because there's nothing to worry about doesn't mean your brain will not worry about things





















**mgwalker** 2020-03-24 22:56

Heather wisdom :point_up::skin-tone-2:

**ann.morey** 2020-03-25 13:10

-  (b) (6) [REDACTED]
-  [REDACTED]
-  [REDACTED]
-  [REDACTED]
-  **hillary.jeffrey** 2020-03-25 13:15
<https://twitter.com/cjdenial/status/1242220647083884550>
-  **mgwalker** 2020-03-25 13:16
<https://community.aafa.org/blog/coronavirus-2019-ncov-flu-what-people-with-asthma-need-to-know>
-  **mgwalker** 2020-03-25 13:18
 (b) (6) It seems wise to me for all of us to take the precautions that feel most appropriate to our circumstances.
-  **hillary.jeffrey** 2020-03-25 13:19
 also, some good news re: a slow mutation drift (twitter thread from a virologist with a linked article <https://twitter.com/PeterKolchinsky/status/1242654632305995778>)
-  **hillary.jeffrey** 2020-03-25 13:19
https://www.washingtonpost.com/health/the-coronavirus-isnt-mutating-quickly-suggesting-a-vaccine-would-offer-lasting-protection/2020/03/24/406522d6-6dfd-11ea-b148-e4ce3fbd85b5_story.html
-  **hillary.jeffrey** 2020-03-25 13:21
 I found it really interesting to learn about ?pages? and swapping - it makes a lot of sense that if a virus ?source code? has a reference to another segment, you can swap out that reference pretty wholesale and as long as its complete enough to keep replicating then the viral signature changes drastically
-  **timothy.baxter** 2020-03-25 13:23
<https://gsa-fts.slack.com/archives/C0X2T36AY/p1585140353001600>
-  **annepetersen** 2020-03-25 13:27
 Handy: <https://thespinoff.co.nz/wp-content/uploads/2020/03/Covid-19-Transmission-graphic-01.gif>
-  **colin.murphy** 2020-03-25 13:33
 Last night prior to watching an episode on HBO GO and in addition to the typical HBO promotions, we were served this preroll ad for <http://coronavirus.gov> - <https://www.youtube.com/watch?v=reNgBHs8B-k> Unprecedented.
-  **timlowden** 2020-03-25 13:51
 also saw one on Amazon Prime Video
-  **joseph.krzystan** 2020-03-25 14:39
 has joined #covid-19
-  **joseph.krzystan** 2020-03-25 14:41
 @joseph.krzystan has left the channel
-  **joseph.krzystan** 2020-03-25 14:49
 has joined #covid-19
-  **joseph.krzystan** 2020-03-25 14:51
 I hope one of the long term impacts of this whole thing is more people get access to affordable and high quality internet connections
-  **mchopson** 2020-03-25 14:54
 Amongst many other things, but that's certainly on the list
-  **tonibonitto** 2020-03-25 15:01
 From Emily Murphy's email this morning
<https://vimeo.com/gsavisualcommunications/review/400386284/1ea5d72a18>
-  **tonibonitto** 2020-03-25 15:10
 If she does another, I hope her doggo comes in to say hi.. :wink:
-  **amanda.costello** 2020-03-25 15:42
 I also got super excited when the doggo wa ked by!

-  **matthew.dobson** 2020-03-25 16:13
https://www.facebook.com/groups/1124321234573690/?ref=group_header (Kentucky's governor) <https://www.facebook.com/groups/1124321234573690/>
-  **ashleyo** 2020-03-25 16:20
<https://www.nextgov.com/cio-briefing/2020/03/defense-secretary-says-teleworking-could-last-months/164058/>
-  **mchopson** 2020-03-25 16:20
Join the battle today by completing your OLU courses!
-  **mike.lloyd** 2020-03-25 16:30
yeah, I saw it on Sunday when I watched Westworld, I thought it was really cool to see
-  **tonibonitto** 2020-03-25 17:15
Warms the heart cockles :relaxed:
<https://twitter.com/carolinemgall/status/1241382788034592769>
-  **amanda.costello** 2020-03-25 17:24
Big mood on Nextdoor
-  **torey.vanek** 2020-03-25 17:30
Nextdoor in my 'hood is just complaining about kids being outside.
-  **alanb** 2020-03-25 17:53
Have Lysol Need Lysol
-  **mogul** 2020-03-25 19:08
I saw it too!
-  **kara.reinsel** 2020-03-25 19:14
File this under the most random place I would expect to find hand sanitizer, but Paper Source has it in stock. I just bought 2 bottles. <https://www.papersource.com/gifts/assorted-hand-sanitizer-10013059.html>
-  **mike.lloyd** 2020-03-25 19:37
(b) (6) <https://myemail.constantcontact.com/Broomfield-Issues-Public-Health-Order-Requiring-Social-Distancing.html?soid=1114361081227&aid=qu6HKwKk-VM>
-  **mike.lloyd** 2020-03-25 19:38
(b) (6)
[Redacted text]
-  **randy** 2020-03-25 19:42
<https://www.washingtonpost.com/politics/2020/03/25/coronavirus-relief-stimulus-bill/>
-  **mchopson** 2020-03-25 19:43
You're not helping my blood pressure Randy
-  **mike.lloyd** 2020-03-25 19:48
> Companies can't buy back stocks (to make their bottom lines look good to investors) for as long as they are receiving assistance, and a year afterward. But Treasury Secretary Mnuchin can waive that rule for companies if he tells Congress about it first. that's what I was hoping for.
-  **aviva-oskow** 2020-03-25 20:14
(b) (6)
[Redacted text]
ICU doctor at one of the best hospitals in NYC, working solely with covid patients right now. It's a zoom call where he goes through facts and addresses concerns a lot of folks are having with very practical tips. He goes into specific on how to stay safe, misconceptions about people catching it, the use of masks, etc. This helped quell a lot of my anxieties about leaving the house in NYC right now. If you are being safe and careful, you _should_ be ok for essential errands and getting deliveries, unless you are having sustained direct contact with someone who has it already, and there are some ways to avoid this. He also takes a compassionate and optimistic outlook which is helpful.
<https://vimeo.com/399733860/description>

-  has joined #covid-19
-  **gsa_cio** 2020-03-25 21:01
has joined #covid-19
-  **mgwalker** 2020-03-25 21:13
Thank you so much for sharing this.
-  **jz** 2020-03-25 21:45
<https://gsa-fts.slack.com/archives/C02QMCW2V/p1585172675006900>
-  **ashleyo** 2020-03-25 22:09
needed this! :the-more-you-know:
-  **randy** 2020-03-25 23:01
So great. Sharing with friends and family.
-  **mgwalker** 2020-03-26 13:49
I'd like to see an expert examine the data and discuss why it is that New York's infection rate has exploded while Washington's hasn't. More testing? Faster social distancing action? What happened to mark such a difference? They had very similar infection rates for a while, growing at roughly the same pace, but then suddenly, not.
-  **cordelia.yu** 2020-03-26 13:50
NY has 103,479 total tests, WA has 34,292 total
-  **leahgitter** 2020-03-26 13:51
I wonder if population density is a factor
-  **torey.vanek** 2020-03-26 13:52
this article talks about the density contributing to the spread:
<https://www.nytimes.com/2020/03/23/nyregion/coronavirus-new-york-update.html>
-  **torey.vanek** 2020-03-26 13:52
"All of those people, in such a small space, <https://www.nytimes.com/2020/03/23/nyregion/coronavirus-nyc-crowds-density.html> through packed subway trains, busy playgrounds and hive-like apartment buildings, forming ever-widening circles of infection."
-  **cordelia.yu** 2020-03-26 13:55
~i'm friends with several of the folks running <http://covidtesting.com>, and they're saying that the availability of tests is still a huge factor in what we know~ bringing this out
-  **mgwalker** 2020-03-26 13:55
So about 33% of tested people in NY have been positive, versus about 8% in Washington. Testing difference is definitely a story, but if the virus was as prevalent in WA as it is in NY, shouldn't the ratio of tests/positive be closer?
-  **cordelia.yu** 2020-03-26 13:56
i'm friends with a few of the folks running <http://covidtesting.com>, and they're saying that the availability of tests is still a huge factor in what we know
-  **cordelia.yu** 2020-03-26 13:56
but yeah, density is definitely a huge thing for NYC as well~we bump into each other more
-  **mheadd** 2020-03-26 13:57
In NY State, ~45% of the state's population lives on .55% of the state's land mass. It's by far the most concentrated area in the country.
-  **mgwalker** 2020-03-26 13:57
And not a lot of room to avoid each other.
-  **mgwalker** 2020-03-26 13:57
I mean, the sidewalks are wide by **(b)** standards, but not wide given the number of people trying to use them.
-  **mheadd** 2020-03-26 13:59
Disclaimer: I am not an expert. But this, to me, makes it inevitable that NYC would be the epicenter.
-  **mgwalker** 2020-03-26 13:59
The story with tests is very frustrating. We keep getting more testing capacity and it keeps

not being nearly enough. So we get these surges in confirmed cases followed by more experts saying we're still a long way from knowing the full picture. :disappointed:



mgwalker 2020-03-26 14:00
Without aggressive early action, anyway.



mheadd 2020-03-26 14:01
Ah, apologies @mgwalker and @torey.vanek - just now seeing the article posted in the channel saying basically the same thing.



mheadd 2020-03-26 14:01
Yeah, it's crazy crowded there



timlowden 2020-03-26 14:02
IMO, at this point, taking stock in testing numbers or confirmed cases numbers is pretty moot bc of the aforementioned shortages.



mgwalker 2020-03-26 14:05
I keep thinking about how different this whole experience would be without the internet. Like 1918, they only knew what they saw in the daily paper. In some ways that'd be easier, but I wonder if they sometimes felt as starved for information as we do. Like? what was the world even like before the continuous stream of data got turned on?



jeffrey.durland 2020-03-26 14:08
This link does not work--goes to a GoDaddy page.



cordelia.yu 2020-03-26 14:15
whoops <https://covidtracking.com/>



cordelia.yu 2020-03-26 14:15
(which is the project Erin Kissane is working on)



timlowden 2020-03-26 14:20
I have thought a lot about the economic impact we are seeing *despite* a fair amount of work being able to move to virtual, vs in 1918 when shelter-in-place or non-essential business closures meant a complete closure.



timothy.baxter 2020-03-26 14:22
Well, Kansas got kind of a free pass in 1918.



jeffrey.durland 2020-03-26 14:25
There it is! I think the site has been updated since the last time I looked at it! Good job!



cordelia.yu 2020-03-26 14:26
oh yeah, they're totally taking a ?make it available, then make it pretty? approach, which i deeply appreciate



cordelia.yu 2020-03-26 14:26
?they also have about 100 people working on the project now?mostly data munging



alanb 2020-03-26 14:37
Is OSHA younger than 102?



mgwalker 2020-03-26 14:38
Yes. It was created in 1971.



alanb 2020-03-26 14:41
So "everybody work from home" wouldn't have been likely even if they could have communicated it.






















hillary.jeffrey 2020-03-26 15:33
at one point, all of NC had <3000 tests, which were then rationed to the counties, which were then rationing them again, so the bar to get tested is pretty high and people with symptoms aren't even bothering unless it gets bad enough to be hospitalized - there's a lot of selection bias at play that's going to screw with the data sets



mgwalker 2020-03-26 15:34
But if you're rich and famous, you can get a test anyway.



hillary.jeffrey 2020-03-26 15:34
since then, NC has partnered with the private testing companies to get more tests because they literally cannot get them otherwise, but the companies only report positives and not total number tested

-  **mchopson** 2020-03-26 15:34
<https://www.theatlantic.com/science/archive/2020/03/coronavirus-tests-everyone-tiny-colorado-county/608590/>
-  **timothy.baxter** 2020-03-26 15:35
Watch the upcoming geographic migration of new cases from coastal cities toward the midwest and south.
-  **cordelia.yu** 2020-03-26 15:35
[redacted unproductive snark]
-  **kelsey.foley** 2020-03-26 15:35
I know several people who believe they have covid-19 now, but there are no tests to validate reasonably healthy people, so the numbers just don't show them.
-  **hillary.jeffrey** 2020-03-26 15:35
I think that once you reply to the census and an antibody test is developed, they should mail that number of kits to every household so we get complete data
-  **hillary.jeffrey** 2020-03-26 15:36
[also redacted snark and side-eye]
-  **mgwalker** 2020-03-26 15:36
That's one way to incentivize responding to the census: "Do this and we'll test you for covid!"
-  **hillary.jeffrey** 2020-03-26 15:36
unless you have had physical contact with a confirmed case, they won't test you, which means folks who have it can't get tested to be the confirmed-case reference for other people who have symptoms
-  **hillary.jeffrey** 2020-03-26 15:37
and that's _before_ they temporarily shut down? the triage tent at my local hospital due to a shortage of PPE for the providers
-  **cordelia.yu** 2020-03-26 15:37
oh snap. i keep going? i should fill out my census? and getting distracted by coronavirus
-  **mgwalker** 2020-03-26 15:37
But what if you had physical contact with someone who had physical contact with a confirmed case?
-  **mgwalker** 2020-03-26 15:37
Epidemiologists have a thing about that. Rings or something?
-  **cordelia.yu** 2020-03-26 15:38
seven degrees of kevin bacon
-  **mgwalker** 2020-03-26 15:38
The fewer degrees from Kevin Bacon, the higher your risk? Lower?
-  **mchopson** 2020-03-26 15:39
We got our mailer so since they printed it before I filled out the website...
-  **hillary.jeffrey** 2020-03-26 15:40
It doesn't look like we have a :suncannon: emoji which is probably good and completely unrelated to this thread :smiling_imp:
-  **alex.soble** 2020-03-26 15:42
There are already a lot of cases in the Chicago area, Louisiana, Georgia.
-  **timothy.baxter** 2020-03-26 15:47
My prediction is that over weeks you'll see it migrate. Lockdowns on the coast will take effect, but inland, where they finally start testing (and have often dismissed it as overblown or a hoax) will be in real trouble. I hope I'm wrong about the latter half of that prediction. Nobody ever liked Cassandra.
-  **alex.soble** 2020-03-26 15:55
I hear you. Just a note to please be cautious about overgeneralizations. I already feel like we are in real trouble here in (b) (6) (b) (6)
[redacted] And of course you know this since you live in (b) (6), but not everyone in our region

is dismissing it as a hoax, we're taking it seriously out here. There are people taking it seriously in every region.



timothy.baxter 2020-03-26 15:57
that's really not the point I'm making at all, Alex.



alex.soble 2020-03-26 15:59
OK! Sorry if I'm misunderstanding you. :heart:



mgwalker 2020-03-26 16:06
What _is_ your point, then? Because I'm also not getting it, I guess. Plenty of non-coastal states have already identified lots of cases and have taken quarantine measures.



mgwalker 2020-03-26 16:10
(Reading it again, I realize ?what is your point? may come across dismissive and/or aggressive and I apologize for that. Rather, I'm curious to get at the meat of what you're saying.)



mogul 2020-03-26 16:20
If Kevin Bacon turns up positive for COVID-19, we're all doomed.



timothy.baxter 2020-03-26 16:21
Nope, I'm clearly not expressing this meager idea well. Trying again: Over the next 2-3 weeks, we should (hopefully) see some real improvement in areas currently hardest hit, thanks to actions that they've taken. We should see a real reduction in new cases reported, especially once we get to fully testing and get past the hump of discovering existing cases we just didn't know about. During that same time period though, a lot of areas that have so far not have tests and have been under-testing their residents are going to start ramping up, and they're going to be reporting a LOT of new cases. Those areas ? more rural, more inland, more southern ? have a very high correlation with demographics that have disregarded warnings about the virus. So there's a good chance that the per-capita rate could be considerably higher. Lower overall numbers due to much lower density but a bad per-capita rate. Add it all up and I think in a few weeks when you look at the map of where the new cases are, it's going to have migrated. I think it will look a lot like a red-state/blue-state map, at the risk of wildly over-simplifying. And I do hope I'm wrong about all of this.



timothy.baxter 2020-03-26 16:21
(except the part where the currently hardest hit areas have far fewer cases in a few weeks)



hillary.jeffrey 2020-03-26 16:23
speaking of bacon, I just had 15 lbs of it delivered :bacon: along with other frozen meats from Meats of Virginia (serving the tidewater area sorry DC folks)



amanda.costello 2020-03-26 16:25
so much bacon! maaaaan, now I really want to go to a meat raffle.



mgwalker 2020-03-26 16:25
Gotcha, thanks. Now it's clicking for me.



mheadd 2020-03-26 16:25
Meats of Virginia would be a rad band name



mgwalker 2020-03-26 16:26
I wonder if we still have any bacon from the hog my father-in-law had slaughtered.



mogul 2020-03-26 16:27
I thought I'd made an original joke, but no, the world is as always way ahead of me.
https://www.huffpost.com/entry/kevin-bacon-coronavirus-challenge_n_5e737ddac5b6eab779435450?ncid=tweetlinkushpmg00000067



amanda.costello 2020-03-26 16:37
Great update from the MN State Auditor about how we can't flatten the curve in MN any longer, but we can shift it, what that looks like, and how the stay home order helps:
<https://www.youtube.com/watch?v=ZIK3cejrGqY>



yuda 2020-03-26 16:41
oh that's fantastic



hillary.jeffrey 2020-03-26 17:05
although looks like he delivers up to Richmond and he's super nice, so you could probably ask him to meet in Richmond or pay for delivery to DC

ask him to meet in Richmond or pay for delivery to DC



ann.morey 2020-03-26 17:07
This makes me really miss Minnesota.



mgwalker 2020-03-26 17:22
Alright, I'm going to send that video to everyone I know.



randy 2020-03-26 18:08
<https://www.washingtonpost.com/opinions/2020/03/26/dont-panic-about-shopping-getting-delivery-or-accepting-packages/> - looking for calming pieces to post.



mgwalker 2020-03-26 18:11
Wash yo? hands.



mgwalker 2020-03-26 18:13
We went out for ice cream last night. When we got home, we washed our hands, then we wrapped the ice cream cups in paper towels, and ate. That seemed reasonable.



mchopson 2020-03-26 18:14
See I washed the ice cream



ryan.ahearn 2020-03-26 18:14
only way to be sure



mgwalker 2020-03-26 18:14
(Aside: the chocolate ice cream with chocolate syrup did *nothing* for my chocolate craving.)



randy 2020-03-26 18:16
i wipe down my groceries with clorox wipes when i get back from :citgo: or :weis: or :the-vodka-store:



mchopson 2020-03-26 18:16
:blinks:



yuda 2020-03-26 18:17
I have not been doing that; instead I'm washing my hands a ton.



ann.morey 2020-03-26 18:19
I've been getting groceries delivered. We bring the bags in and set them on the countertop, wash our hands, put everything away, disinfect the countertop, and wash our hands again. Then we don't touch the groceries for at least several hours.



yuda 2020-03-26 18:19
that said if I get a delivery I don't need right away it sits on the porch for a day before we do anything with it



yuda 2020-03-26 18:19
yeah that's more or less what we're doing with groceries



mgwalker 2020-03-26 18:20
I wonder how SARS-COV-2 holds up to UV. I know there are bacteria and other viruses that die really fast under sunlight. Maybe just making sure your groceries get a few minutes of sun blast could be sufficient.



yuda 2020-03-26 18:20
(although we're not doing grocery delivery b/c all the local delivery services have been utterly overwhelmed)



mgwalker 2020-03-26 18:21
Oh. Well? SARS was highly resilient to UV, so there goes that idea.



cordelia.yu 2020-03-26 18:22
i've been following this: <https://youtu.be/sjDuwc9KBps>



cordelia.yu 2020-03-26 18:23
i've set up an area right beside my door where i have shelves of santized surfaces and a shelf for wiping stuff down as it comes out of the bags



timlowden 2020-03-26 18:23
i experienced this too, but found that there were slots for Target delivery because the fee was much higher than other options. That said, that \$10 saved me some anxiety, so, worth it. Might be worth checking if there is one in your area

it might be worth checking if there is one in your area.



mchopson 2020-03-26 18:23

What an utterly _terrifying_ new reality to be thrust upon us



timlowden 2020-03-26 18:24

I think they use a company called Shipt, rather than Instacart



yuda 2020-03-26 18:25

also, if I'm being honest, it's worth what I believe is a relatively low risk to get the %#\$@! out of the house every few days



timothy.baxter 2020-03-26 18:28

I've got a ?quarantine shelf? in the pantry, and anything coming in and out gets sprayed with lysol, too. Everything that can be washed gets washed, especially fruit.



yuda 2020-03-26 18:31

I've been buying produce in (minimal) packaging as much as possible



yuda 2020-03-26 18:31

we'll get the apples or pears in a bag instead of just in the bin



yuda 2020-03-26 18:31

etc



randy 2020-03-26 18:32

are people still working wherever you all live? There's a bunch of construction still going on here in (b) (6) on the one hand i'm glad they're still getting paid, but on the other hand they're working very closely to each other and this doesn't seem likely to help flatten the curve. Sirens are getting kind of constant here.



ann.morey 2020-03-26 18:32

I'm using Shipt. I signed up several months ago when I got a \$29/year deal. They'll deliver from Target and several other stores. I have asthma, so it's less stressful to just stay put. (Besides walks around the neighborhood.)



mgwalker 2020-03-26 18:33

If you're around the same people every day and not new people, that's helpful.



ann.morey 2020-03-26 18:34

I've seen home repairs, construction and landscapers.



mgwalker 2020-03-26 18:34

Home repair is at least a valid essential service. If you've got a water leak, that probably can't wait weeks/months. :grimacing:



ann.morey 2020-03-26 18:35

Well, more like home remodeling. With a yard sign ?Home Renovations by so-and-so?



mgwalker 2020-03-26 18:35

Ooh. Ooooooh. There's no way I'd let someone into my house to do work that wasn't critical. :open_mouth:



ann.morey 2020-03-26 18:36

Yeah. I've put my house cleaners on pause (while still paying them), even though I really miss their services.



ann.morey 2020-03-26 18:37

That was a tough call, because having a dust-free house is critical to keeping (b) (6) in check.



yuda 2020-03-26 18:40

honestly I'd consider a half-finished renovation "critical"



yuda 2020-03-26 18:40

like, no kitchen for 6 weeks or whatever it was was bad enough. but that during a time when we're stuck at home? yuck.














yuda 2020-03-26 18:41

we also put our house cleaners on pause. they are stubbornly refusing to tell me where to send the check which I do not like



randy 2020-03-26 18:41

-  I feel terrible that my nouse cleaner won't take my money whlie i've got them paused.
-  **yuda** 2020-03-26 18:42
I tried framing it as "I want to reserve our spot in your rotation for after we get through this"
-  **torey.vanek** 2020-03-26 18:43
we need our chimney rebuilt and the company reached out to see if they could start. It is all outside and I know they have had so much work canceled that I want to help. But unsure what to do?
-  **hillary.jeffrey** 2020-03-26 18:44
hmm, that seems like a fairly low risk of exposure as long as it's not an area you spend time in
-  **ann.morey** 2020-03-26 18:45
@torey.vanek how big is the crew? If it's just one or two people and you won't need to be in contact with them, I think I'd do it. I'm still having the lawn service come. I think it's just the couple that runs the business.
-  **yuda** 2020-03-26 18:46
(can I ask who the company is? our chimney needs some work. feel free to :raccoon: to DM)
-  **ryan.ahearn** 2020-03-26 18:46
yeah, only real concern I can think of is letting them inside to use the bathroom - I'm assuming it's not a big or long enough job that they'd bring a porta potty
-  **torey.vanek** 2020-03-26 18:46
I think it would only be 2-3 in the crew. I am leaning towards doing it since we like them a lot and want them to stay in business :slightly_smiling_face:
-  **porta** 2020-03-26 18:47
u called @ryan.ahearn?
-  **hillary.jeffrey** 2020-03-26 18:47
most of my exterior-work hires tend to not use my bathroom and instead take breaks and go to lunch around the right times
-  **michelle.rago** 2020-03-26 18:47
Makes me sad that he had to ask people to be nice in their comments.
-  **torey.vanek** 2020-03-26 18:47
@yuda will send you info.
-  **mgwalker** 2020-03-26 18:53
@hillary.jeffrey Same! When we had a roof replaced a few months ago, I even told the foreman and all the workers they were welcome to our bathroom if they needed it, but nobody ever asked.
-  **timothy.baxter** 2020-03-26 18:54
There are now 23 sailors with coronavirus aboard (b) (6) aircraft carrier.
-  **alex.soble** 2020-03-26 18:54
Oh no. I am so, so sorry to hear that Carter.
-  **timothy.baxter** 2020-03-26 18:55
CNN is reporting the Navy is flying everyone off the ship. :fingers-crossed:
-  **mgwalker** 2020-03-26 19:42
Wow, that headline I saw this morning about New Orleans being an emerging epicenter wasn't kidding. Louisiana now has the 3rd-highest proportion of cases.
-  **abbey.kos** 2020-03-26 19:46
(b) (6)
-  **mgwalker** 2020-03-26 19:49
Speaking of, how are you feeling?
-  **abbey.kos** 2020-03-26 19:51
(b) (6)

-  **alex.soble** 2020-03-26 19:51
:heart: :heart: :heart: @abbey.kos
-  **alex.soble** 2020-03-26 19:52
(b) (6)
-  **alex.soble** 2020-03-26 19:52
Medical schools in Massachusetts are being asked to graduate 4th year medical students early. So they would immediately become physicians and be able to respond to COVID-19 as front line doctors. I think most med school graduations are supposed to be in May. Keep a place in your thoughts for the medical school, nursing school, and PA school classes of 2020, who will all be graduating straight into the COVID-19 outbreak. :pray: :pray:
https://twitter.com/Brief_19/status/1243228684682768386
-  **abbey.kos** 2020-03-26 19:53
(b) (6)
-  **mgwalker** 2020-03-26 19:53
I?d been thinking of asking (b) (6) to mail me a couple of the masks she?s been making so that if/when (b) (6) or I get sick, we?ll have that to wear for short trips around the house or whatever. Now I?m thinking it?d be good to have for that lingering cough situation, too!
-  **abbey.kos** 2020-03-26 19:53
(b) (6)
-  **alex.soble** 2020-03-26 19:54
(b) (6)
-  **alex.soble** 2020-03-26 19:54
:pray:
-  **mgwalker** 2020-03-26 19:55
I?ve read that in some cases, it can go as long as 25 days.
-  **alex.soble** 2020-03-26 19:57
Wow.
-  **abbey.kos** 2020-03-26 19:59
(b) (6)
-  **alex.soble** 2020-03-26 20:00
(b) (6)
-  **abbey.kos** 2020-03-26 20:00
(b) (6)
-  **alex.soble** 2020-03-26 20:01
:angry: :disappointed: :sigh: :angry:
-  **alex.soble** 2020-03-26 20:01
:point_up: My feels
-  **abbey.kos** 2020-03-26 20:01
(b) (6)
-  **mgwalker** 2020-03-26 20:15
There are some groups working on the antibody tests!
-  **sarahcrane** 2020-03-26 20:35
found this interesting: <https://www.texasmonthly.com/food/heb-prepared-coronavirus-pandemic/>
-  **mgwalker** 2020-03-26 21:57
Later tonight or early tomorrow, Italy and the US will overtake China in the total number of

cases. Shortly thereafter, the US will overtake Italy.



mgwalker 2020-03-26 21:58

(With a big assumption about China's reporting and that they aren't just ignoring whole populations or anything like that? :grimacing:)



elizabeth.ayer 2020-03-26 22:04

... or at least an assumption that China's underreporting is not greater than the U.S.'s underreporting.



mgwalker 2020-03-26 22:05

At least I feel fairly confident that our underreporting isn't intentional. :grimacing:



randy 2020-03-26 22:21

FFS https://www.washingtonpost.com/national/coronavirus-government-mask-stockpile/2020/03/26/89d729c8-6f5b-11ea-96a0-df4c5d9284af_story.html



alicia.rouault 2020-03-26 22:36

Anyone know who was behind SBA's disaster loan interface? partners at Colorado Digital Service were wondering / complimenting how well it's going

<https://disasterloan.sba.gov/apply-for-disaster-loan/index.html>



amos 2020-03-26 22:49

has joined #covid-19



randy 2020-03-26 22:52

I _think_ login is working with SBA on _something_, and I _know_ 18F has worked with SBA in the past....not sure on what though.



amos 2020-03-26 22:56

it's all efforts out of the SBA OCIO. (b) (5)



alanb 2020-03-26 22:59

It'd be in the staffing repo....



mgwalker 2020-03-26 23:39

Well that happened faster than I thought. The US leapfrogged Italy and overtook China in a single update.



amos 2020-03-27 01:23

<http://login.gov> will not be part of the solution for the DLAP in the short term. :newspaper:



alicia.rouault 2020-03-27 01:29

Too bad but that's great to hear @amos



randy 2020-03-27 02:01

<https://twitter.com/Randy22401/status/1243336580078723083?s=19>



amos 2020-03-27 02:05

thanks Alicia. we're still part of SBA's long term plan but it seems things didn't align in this short order. ultimately, we try to make long-term investments for the success of our agency partners and I am confident this is another result of that.



alex 2020-03-27 03:19

also, in NY almost nobody has a car - everyone relies on public transit to get EVERYWHERE. so, exposure is way more frequent and sustained than somewhere where most ppl get around by car (like in WA)



mchopson 2020-03-27 11:47

I've been waiting for this age old dispute to rear its head back up:

<https://www.nytimes.com/2020/03/25/nyregion/coronavirus-leaving-nyc-vacation-homes.html>



paul.hirsch 2020-03-27 13:14

Here is a report on average broadband speed changes in the last week for 200 cities. Two takeaways: 1) Telecommuting and Netflix-and-Chill-in-Place are having a big impact. 2) Our nation's average Internet speeds are appallingly slow.

<https://broadbandnow.com/report/internet-speed-analysis-march-15th-21st/>



vishal.iyer 2020-03-27 13:14
Got this postcard in mail today



joseph.krzystan 2020-03-27 13:14
@joseph.krzystan has left the channel



timlowden 2020-03-27 13:19
They are going to every American household



yuda 2020-03-27 13:21
oh god what does it say



jeffrey.durland 2020-03-27 13:22
Well, we haven't gotten any mail for three days. Could be worse!



timothy.baxter 2020-03-27 13:25
We got to talk to him last night. He's healthy, and (b) (6) is fully focused on stopping the spread.



yuda 2020-03-27 13:29
that's actually good



alex.soble 2020-03-27 13:29
@alex.soble has left the channel



scott.weiss 2020-03-27 13:42
<https://oxvent.org/>



yuda 2020-03-27 14:38
:ohno: <https://twitter.com/tectonixgeo/status/1242628347034767361?s=12>



timothy.baxter 2020-03-27 14:42
Also worth noting how much data your phone sends out



matt.henry 2020-03-27 14:49
has joined #covid-19



matt.henry 2020-03-27 14:49
<https://twitter.com/HarlanCoben/status/1242952446877544456?s=20>



mogul 2020-03-27 15:08
<https://twitter.com/Pinboard/status/1243441933780783105?s=20>



aidanfeldman 2020-03-27 16:49
has joined #covid-19



aidanfeldman 2020-03-27 16:49
<https://twitter.com/TomJolly/status/1243330904535322627>



matt.henry 2020-03-27 16:50
Eschatology aside, this is really something



abbey.kos 2020-03-27 16:52
It's a beautiful design



james.tranovich 2020-03-27 16:54
memorable



timothy.baxter 2020-03-27 16:56
It's interesting to me that in the hed they led with job losses. I get that it ties in with that infographic, which really is pretty amazing, but it still seems secondary to cases top world? maybe.



mgwalker 2020-03-27 16:57
I dunno. I think they're the same story.




timothy.baxter 2020-03-27 16:58
Yes, definitely the same story, but word order is pretty specific and carefully chosen in heds.





mgwalker 2020-03-27 16:58
Oh, gotcha. Fair!





matt.henry 2020-03-27 17:08
A more cynical person might suggest the order reflects the editors' priorities


 A more cynical person might suggest the order reflects the editors' priorities.


 **matt.henry** 2020-03-27 17:08
I don't know who that would be though.

 **mgwalker** 2020-03-27 17:12
I've thought about it and ?US has most cases in the world? isn't a **super** surprising fact. We have the 3rd-highest population in the world. All things being equal, we should expect to be 3rd in total cases, and given how things spread, that may include being first and second for a while. All things are not equal, though, and I guess that's where the whole story gets interesting/frustrating/infuriating.


 **matt.henry** 2020-03-27 17:14
Even if it was inevitable (which is certainly arguable?I'm not even close to an expert), it's certainly newsworthy that it happened. It's now.


 **mgwalker** 2020-03-27 17:16
Yeah, for sure. I don't mean to say it's not newsworthy. Just? like, maybe the total number of cases, especially relative to other countries, isn't that valuable of a story right now, maybe? I dunno. I'm not sure what I'm saying, actually.


 **matt.henry** 2020-03-27 17:17
It's a rough time for being sure about much of anything.


 **mgwalker** 2020-03-27 17:18
If current trends hold, we'll have about a quarter million confirmed cases by sometime Monday, and not too long thereafter we'll have the majority of the world's cases.


 **mchopson** 2020-03-27 17:18
I mean there's India just getting started


 **mike.loyd** 2020-03-27 17:18
same, I feel like it's to be expected that we'd have so many more cases because we have so many more people.


 **mgwalker** 2020-03-27 17:19
Yeah. I don't know anything about what India's been doing in terms of preparedness or containment. Maybe they'll be rockstars at it.
:hand_with_index_and_middle_fingers_crossed::skin-tone-2:


 **mike.loyd** 2020-03-27 17:19
last I heard India had basically shut down the entire country with a mandatory stay-at-home concept, but I haven't looked recently.


 **mchopson** 2020-03-27 17:20
I'm been trying to wrap my head around the idea that *_we'll all get it_* before there's a vaccine (b) (6)
at least the outlook for kids under 5 seems pretty good across the board which is my only saving grace atm

 **cordelia.yu** 2020-03-27 17:21
i may just take all these numbers and turn them into cases per capita and map that chronologically to ?since first confirmed case?






















 **mgwalker** 2020-03-27 17:21
There were a couple of stories out yesterday - one from China and one from somewhere in Europe - that only about half of people who carry and transmit the virus ever show symptoms. I don't know if helps change your mental model at all, but it did for me.

 **trammell** 2020-03-27 17:21
A good friend who does healthcare design work in India with (b) (6) says many hospitals there have some experience treating prior coronavirus outbreaks, but this one will be crushing to entire swaths of their society.

 **cordelia.yu** 2020-03-27 17:21
(with the caveat that testing is still pretty lackluster)

 **mgwalker** 2020-03-27 17:22
I've got some python code that you might be interested in, if you don't mind pretty roughshod python. It already does that to some extent, though only for the US.

 **mgwalker** 2020-03-27 17:22

-  **mgwalker** 2020-03-27 17:22
Though it's also not hard to do, so sharing code isn't super valuable in this case. :joy:
-  **mchopson** 2020-03-27 17:23
That's why I think if we ever have a test that it'll turn out everyone got it
-  **mgwalker** 2020-03-27 17:23
(b) (6) I don't know how to help her. She's very upset that people in her town and elsewhere nearby aren't staying home.
-  **mgwalker** 2020-03-27 17:24
I think the forecasts I'd seen were like 80%, because at some point we do acquire herd immunity and it gets much harder for it to spread.
-  **yuda** 2020-03-27 17:24
roughshod python is the best python
-  **mgwalker** 2020-03-27 17:24
I've used python preciously little. All of my python is roughshod.
-  **mike.lloyd** 2020-03-27 17:24
agreed, I think the per capita is more valuable because that is a more accurate representation of the spread. or even a per-state tracking, since most US states are about the same populations as other geographically-similar nations
-  **alanb** 2020-03-27 17:25
I have been going with "Thank you so much for taking this seriously, Mom. So many parents I know aren't and my friends are so terrified for them."
-  **mgwalker** 2020-03-27 17:26
I'm just trying to talk to her more often. She's looking forward to Easter, though there won't be any church services for it. :stuck_out_tongue:
-  **cordelia.yu** 2020-03-27 17:27
wait what <https://www.apple.com/covid19/>
-  **alanb** 2020-03-27 17:27
iRus?
-  **mgwalker** 2020-03-27 17:28
Microsoft did one of those two, and I guess if they can help convince people not to go to the hospital if they don't need to, they're worthwhile?
-  **alanb** 2020-03-27 17:28
(b) (6)
-  **b.ryan.johnson** 2020-03-27 17:28
:scratching-head:
-  **cordelia.yu** 2020-03-27 17:29
yeah that
-  **mgwalker** 2020-03-27 17:29
Oh, but it doesn't do that. It recommended that I get tested. :thinking_face:
-  **mike.lloyd** 2020-03-27 17:29
(b) (6)
-  **timlowden** 2020-03-27 17:30
<https://gsa-fts.slack.com/archives/C75BUL7CL/p1585321246016000>
-  **randy** 2020-03-27 18:38
https://www.washingtonpost.com/national/coronavirus-washington-state-leveling-off/2020/03/26/682790e6-6f6b-11ea-a3ec-70d7479d83f0_story.html social distancing is helping.
-  **aidanfeldman** 2020-03-27 18:38
@aidanfeldman has left the channel
-  **ryan.ahern** 2020-03-27 18:45
is that flattening the curve? Or the curve peaking?



benjamin.peterson 2020-03-27 19:37

COMPLEXITY IN A TIME OF COVID-19 "We invite you to join us for a series exploring our new reality. What are we learning about effective strategy from the Covid 19 crisis? What does it mean to be good at tackling complexity?"

https://courses.complexityuniversity/covid19?mc_cid=25ada452e9&mc_eid=94ccbe6992



mgwalker 2020-03-27 21:12

In an email from my bank: > If you do ned to talk to an associate, we ask for your understanding if you hear a child or pet in the background.



alanb 2020-03-27 21:12

I got that in the "Your call is important to us" recording from Ally Bank, too. Very charmed.



tore.vanek 2020-03-27 21:12

I feel like that should be on all signature blocks for meetings now.



mike.lloyd 2020-03-27 21:13

found this from reddit: <https://didtheyhelp.com/>



mike.lloyd 2020-03-27 21:19

india was mentioned earlier, here was the article I was referencing:

<https://www.bbc.com/news/world-asia-india-52024239>



ryan.ahearn 2020-03-28 02:12

6-Foot Zone <https://xkcd.com/2286/>



mgwalker 2020-03-28 02:13

8 horses to the person. I like it.



yuda 2020-03-28 02:43

Hopefully the stimulus bill will distr bute 8 horses to each of us



mgwalker 2020-03-28 02:51

40 horses and an acre



heather 2020-03-28 03:04

look, if you're surrounded by that many horses in that square footage, you are probably about to be eaten



mgwalker 2020-03-28 03:06

But you won't get covid!



mheadd 2020-03-28 21:57

@mheadd has left the channel



alyssa.feola 2020-03-29 23:41

Is <http://faq.coronavirus.gov> offline for anyone else?



alyssa.feola 2020-03-30 00:08

Never mind, it's working



kelsey.foley 2020-03-30 04:00

:sweat_smile: !



colin.murphy 2020-03-30 13:30

@melissabraxton @trammell did we prototype this estimate with the Forest Service?



christine.bath 2020-03-30 13:46

In what I would file under covid-related news, the Boston-area turkeys are *_loving*_ this quarantine and their new, wide open streets. Turkey-related images are increasing across local news and social media at what I would consider a _highly concerning and unusual rate_:sweat_smile: This weekend, 6 of our new turkey overlords came to us.



mgwalker 2020-03-30 13:57

When the pandemic is over, you'll have to wage a war to reclaim the streets.



mgwalker 2020-03-30 13:58

The Battle for Boston. Someone call Michael Bay!



timothy.baxter 2020-03-30 14:00

My spouse noticed all the kids playing in the streets (and their parents, too) and wondered if maybe we didn't need to give all that street space back to cars. Might be a good time to paint some stripes and reserve some for human use.

-  **erin.strenio** 2020-03-30 14:31
Anyone else get one of these <http://coronavirus.gov> postcards in the mail?
-  **erin.strenio** 2020-03-30 14:33
Ah! just saw @vishal.iyer posted this too the other day
-  **hillary.jeffrey** 2020-03-30 14:35
I got two! lol
-  **mike.lloyd** 2020-03-30 16:36
the (b) metro area has been out doing road construction and repair as much as possible, it's been really nice, we've gotten some long-standing potholes fixed.
-  **abbey.kos** 2020-03-30 16:41
https://twitter.com/_yshani/status/1244299718169178117
-  **stephanierivera** 2020-03-30 16:46
I watched this last night and found it to be very reasonable.
<https://boingboing.net/2020/03/29/doctor-on-the-front-lines-in-n.html>
-  **randy** 2020-03-30 16:54
I've been sharing that with everyone in my family.
-  **amanda.costello** 2020-03-30 17:03
Had a long catch-up phone chat with my folks this weekend, and they've been doing that thing where they meet up with friends by parking their cars and sitting in the open back hatch and chatting to each other from a distance while drinking coffee. I still occasionally grimace because RISK but I think this is okay, and a balance to the loneliness
-  **amanda.costello** 2020-03-30 17:04
They asked if we could do a similar thing with (b), but I said it would absolutely break everyone's hearts when he tried to run and hug them and they'd have to wave him away.
-  **amanda.costello** 2020-03-30 17:04
I saw a video of a med worker in scrubs coming home to his toddler son, but had to wave his hug away and they both sat on the floor crying - 6' away. :sob:
-  **hillary.jeffrey** 2020-03-30 17:05
the USS Comfort arrives in NYC
<https://twitter.com/GarethRhodes/status/1244635941693788161>
-  **mchopson** 2020-03-30 17:06
Hasn't been in NYC since 9/11 right?
-  **colin.murphy** 2020-03-30 17:15
New wii lobby music!
-  **jeffrey.durland** 2020-03-30 17:27
Coming by our office: <https://twitter.com/StevenLacy/status/1244629083318861824>
-  **hillary.jeffrey** 2020-03-30 17:41
> Maybe the biggest flaw in the 'introverts are happy?' perspective is that it suggests we all can put aside the devastation of a pandemic enough to enjoy this period of solitude.
<https://lifeathappymedium.com/2020/03/29/no-the-introverts-are-not-ok/>
-  **amanda.costello** 2020-03-30 17:47
Ugh, introvert does _not_ mean misanthrope!
-  **amanda.costello** 2020-03-30 17:47
Mr. Amanda is very much an introvert and very much loves hanging out with people and going places, but feels pretty wiped out after a lot of it.
-  **amanda.costello** 2020-03-30 17:48
Me, more extroverted, gets a really big recharge from being around lots of people
-  **mgwalker** 2020-03-30 17:48
I don't even need a lot of it to be wiped out. An hour or two of socializing and I need several naps.
-  **hillary.jeffrey** 2020-03-30 17:49
my very-extroverted husband is having a pretty tough time with all the concerts and events he was looking forward to getting cancelled, even though functionally his day-to-day hasn't

changed much from a month ago to now



hillary.jeffrey 2020-03-30 17:49

removing choice from anyone makes it hard, even if reframing ?I can?t go out right now? into ?I am staying safe at home right now? helps a bit



hillary.jeffrey 2020-03-30 17:50

plus the underlying upheaval and uncertainty of the pandemic and society-at-large is pretty stressful



mgwalker 2020-03-30 17:50

For me, it was kind of the joke thing but also serious: ?They don?t want me to go out, but joke?s on them, I wasn?t going to anyway.?



hillary.jeffrey 2020-03-30 17:51

yeah, I def found the ?my normal life is called quarantine? jokes pretty funny! because so often people think that there?s something wrong with introverts



hillary.jeffrey 2020-03-30 17:52

moving to work-from-home freed up a LOT of my social capacity into higher-quality social time with friends and family



hillary.jeffrey 2020-03-30 17:52

instead of spending it _just existing in the same room as other people_



hillary.jeffrey 2020-03-30 17:53

but overall, not many people are OK right now for any significant length of time



mgwalker 2020-03-30 17:53

I?ve been much more okay since I stopped checking twitter continuously all day long, but it?s still stressful.



ryan.ahearn 2020-03-30 17:54

Also, my introverted self needs alone time even from family to be fully recharged. Lunch time used to be a great recharge and now that?s spent surrounded by people. It?s _exhausting_



hillary.jeffrey 2020-03-30 17:55

I?ve moved to sleep in the guest bedroom so I can sleep while (b) is coughing and that?s been a boon on the ?alone time? front too



mgwalker 2020-03-30 17:56

My husband has a hard time understanding that @ryan.ahearn. He gets upset when I need time alone, without him. :disappointed:



ryan.ahearn 2020-03-30 17:56

Yeah, things that don?t often come up in normal life when you do get that alone time naturally



ann.morey 2020-03-30 17:56

I?m definitely a ?my normal life is quarantine? introvert, and I feel like my not-okayness isn?t because I have to stay at home. It?s because of things like the difficulty in getting medical care for non-life threatening issues.



mgwalker 2020-03-30 17:57

I mean, it?s alright. We?re just different people. I likewise have trouble understanding why he always wants to be near. :stuck_out_tongue:



mgwalker 2020-03-30 17:57

YES! The sudden inability to just go _get_ things.



hillary.jeffrey 2020-03-30 17:58

yesterday (b) told me that could I please take a break from playing Animal Crossing and take some time to play with my puppy? I.e. him. :laugh-with-tears:



ann.morey 2020-03-30 17:59

And stuff like not having my house cleaners. It sounds very first-world-problem, but I legit gave myself a chemical burn with Clorox Clean Up this weekend.



hillary.jeffrey 2020-03-30 17:59

we?ve modified some of our plans on home renovation projects and put off ones that carry a higher risk of needing medical care or supplies we don?t already have



hillary.jeffrey 2020-03-30 17:59

the last thing we want to do is add to the burden on the healthcare system



kara.reinsel 2020-03-30 17:59

I'm an extrovert who likes having alone time. Mr. Kara is _let's do everything together_ which was really hard for awhile. But now he gets it even if he doesn't understand it - it was a big win when I spent some alone time reading on Saturday while he played a remote game with a friend.



ann.morey 2020-03-30 18:01

(b) (6)



mgwalker 2020-03-30 18:05

I'm trying to understand how much capacity family/general doctors have right now. Like, are potential covid people going to them? Or are covid people going elsewhere, and general practitioners are free to keep seeing people for more routine stuff?



torej.vanek 2020-03-30 18:06

(b) (6)

No sick visits

at this time.



matt.henry 2020-03-30 18:06

Our family doc is doing televisits. N=1, but I can't imagine they're the only practice doing that.



hillary.jeffrey 2020-03-30 18:06

I actually have (b) (6) tomorrow and they said they're open and offered to do a televisit instead



torej.vanek 2020-03-30 18:07

Also, it was originally scheduled for in person but got moved to Zoom. Doctor was in the office.



hillary.jeffrey 2020-03-30 18:08

I imagine that if a GP has rights/privileges at the local hospital they might get called in to assist with their load



ann.morey 2020-03-30 18:09

(b) (6)



hillary.jeffrey 2020-03-30 18:09

that sounds really hard, I'm sorry



torej.vanek 2020-03-30 18:12

(b) (6)



aidanfeldman 2020-03-30 18:23

has joined #covid-19



aidanfeldman 2020-03-30 18:23

:disappointed: (results if you click through)

<https://twitter.com/aidanfeldman/status/1244289406955065345>



yuda 2020-03-30 18:27

Carolyn and I have a similar dynamic.

**tonibonitto** 2020-03-30 18:48

MD governor: Stay-at-home order, from 8 pm tonight until ... \$5,000 fines

<https://www.nbcwashington.com/news/local/maryland-governor-larry-hogan-latest-monday-march-30-coronavirus-outbreak-covid-19-stay-at-home-order/2258161/>

**tonibonitto** 2020-03-30 18:49

VA governor: Stay-at-home order in effect Tuesday night until June 10th. \$2,500 fines

<https://www.nbcwashington.com/news/coronavirus/virginia-gov-northam-issues-stay-at-home-order/2258486/>

**hillary.jeffrey** 2020-03-30 18:51

NC governor announced a stay-at-home order in effect today at 17:00 ET, but I'm not sure if there are fines

**hillary.jeffrey** 2020-03-30 18:52

I have a couple friend-couples that have this dynamic as well - it seems to be fairly consistent

**aidanfeldman** 2020-03-30 18:52

@aidanfeldman has left the channel

**hillary.jeffrey** 2020-03-30 18:52

the best thing we ever did was get a dog big enough to squish and be squished without injury :laugh-with-tears: she takes a lot of the pressure off of me, the introvert

**hillary.jeffrey** 2020-03-30 18:53

and she doesn't really count towards People Time to me, either, so I don't have to get alone time from her except 1-2x per year

**mchopson** 2020-03-30 19:24

But it's beach week!

**mchopson** 2020-03-30 19:24

:yolo:

**mchopson** 2020-03-30 19:24

I've almost called the cops on my neighbors for having pool parties

**abbey.kos** 2020-03-30 19:24

From my window (b) (6)

**mgwalker** 2020-03-30 19:27

I should dig out my trumpet and see if I can become internet famous for being a pandemic street musician.

**ryan.ahearn** 2020-03-30 19:28

if nothing else, emptying a spit valve is a solidly passive aggressive way to remind people to keep 6' away

**tonibonitto** 2020-03-30 19:31

Oh, I would so report people. You might save a life.. or 80 :slightly_smiling_face:

**jeffrey.durland** 2020-03-30 19:40

<https://www.theguardian.com/australia-news/2020/mar/30/astrophysicist-gets-magnets-stuck-up-nose-while-inventing-coronavirus-device>

**james.tranovich** 2020-03-30 19:42

i winced at every sentence in this article ^

**jeffrey.durland** 2020-03-30 19:43

?As I was pulling downwards to try and remove the magnets, they clipped on to each other and I lost my grip. And those two magnets ended up in my left nostril while the other one was in my right. At this point I ran out of magnets.?







**matt.henry** 2020-03-30 19:43

Imagine wa king into an ER during a public health catastrophe because you had magnets stuck in your nose

**mchopson** 2020-03-30 19:43

How...

**mchopson** 2020-03-30 19:43

-  **mchopson** 2020-03-30 19:43
What...
-  **mchopson** 2020-03-30 19:43
Why would you possibly think that's a good idea...
-  **heather** 2020-03-30 19:44
I love the hospital report that says, 'Denies further magnets'
-  **jeffrey.durland** 2020-03-30 19:44
?Every time I brought the pliers close to my nose, my entire nose would shift towards the pliers and then the pliers would stick to the magnet,? he said. ?It was a little bit painful at this point.
-  **jeffrey.durland** 2020-03-30 19:44
(After he magnetizes some pliers as well)
-  **amanda.costello** 2020-03-30 19:44
> ?I accidentally invented a necklace that buzzes continuously unless you move your hand close to your face,? he said.
-  **heather** 2020-03-30 19:45
everything about this is pure gold
-  **heather** 2020-03-30 19:45
also, "My partner took me to the hospital that she works in because she wanted all her colleagues to laugh at me." I LOVE HIS PARTNER
-  **amanda.costello** 2020-03-30 19:45
> ?The solution in that was more magnets.?
-  **heather** 2020-03-30 19:47
the solution is always more magnets
-  **heather** 2020-03-30 19:47
unless you're this guy
-  **mgwalker** 2020-03-30 19:47
Except up your nose, yes.
-  **mgwalker** 2020-03-30 19:47
Don?t eat them, either.
-  **mchopson** 2020-03-30 19:47
Anyone else thinking of the ICP song?
-  **amanda.costello** 2020-03-30 19:47
I am zero surprised this is from Australia. :flag-au:
-  **timothy.baxter** 2020-03-30 19:47
I have never once thought of any ICP song
-  **james.tranovich** 2020-03-30 19:47
i think the picture nicely caps the article, too
-  **michelle.holko** 2020-03-30 20:27
<https://www.npr.org/2020/03/27/822728420/member-of-now-disbanded-national-security-council-pandemic-response-team-speaks?>
-  **alanb** 2020-03-30 20:52
This cat is an actual rocket scientist.
-  **mgwalker** 2020-03-30 21:50
The parks are open but the playground equipment is roped off with caution tape. It?s... creepy
-  **alanb** 2020-03-30 21:51
Law & Order: Playground Monitor
-  **tonibonitto** 2020-03-30 21:59
And DC makes three <https://www.nbcwashington.com/news/dc-mayor-follows-suit-issues-stay-at-home-order/2258676/>
-  **mgwalker** 2020-03-30 22:29
Fiddling with some new plots. and I have discovered that the rate of new testing is WAY

outpacing the rate of new infections in many states. (Haven't done all the states so compare at a glance, just doing one by one, but that seems like a good sign.)



mgwalker 2020-03-30 22:30
(The sign being, we're getting better at testing.)



randy 2020-03-30 22:33
https://covid19.healthdata.org/projections?utm_campaign=wp_the_daily_202&utm_medium=email&utm_source=newsletter&wpisrc=nl_daily202



mogul 2020-03-30 22:35
:hold-onto-your-butts:



mgwalker 2020-03-30 22:35
It is very bold and probably unwise to make such concrete predictions.



yuda 2020-03-30 22:40
Or that we're getting worse at it



michelle.holko 2020-03-31 02:52
But also, we need to start somewhere, so we know where the greatest anticipated needs are. This can also help us figure out where our data and knowledge gaps are.



mgwalker 2020-03-31 02:54
That's true? Good point! I hadn't considered it that way.



abbey.kos 2020-03-31 12:44
<https://www.theatlantic.com/politics/archive/2020/03/kushner-coronavirus-testing-oscar-company/609139/>



abbey.kos 2020-03-31 12:44
Here's the repo: <https://github.com/oscarhealth/covid19-testing>



paul.hirsch 2020-03-31 13:07
<https://github.com/oscarhealth/covid19-testing/issues/5> - Not the sort of issue you see on most GitHub projects...



ann.morey 2020-03-31 13:14
Yeah, if this data is even vaguely directional, there seem to be big differences in the needs of different states, and that's important to know.



randy 2020-03-31 13:59
worth noting - these predictions are based on people following the stay at home orders. but the people behind this site are considered actual experts and helped the experts in govt to convince the administration that this was serious.



mchopson 2020-03-31 14:19
This modeling is pretty amazing: <https://covid19.healthdata.org/projections>



mchopson 2020-03-31 14:22
FYSA - the assertion there is likely around violating the Anti-deficiency Act



mchopson 2020-03-31 14:23
There are very very specific laws and regulations around :air-quotes: gifts :air-quotes: and a similar thing happened with the <http://healthcare.gov> recovery effort



alanb 2020-03-31 14:41
In terms of reliability how do we expect this would stack up against, say, the projected path of a hurricane?



mchopson 2020-03-31 14:42
They're updating it daily for that very reason



mchopson 2020-03-31 14:42
Data is not information, information is not knowledge, knowledge is not wisdom so and and so on



hillary.jeffrey 2020-03-31 14:43
the inherent risks of extrapolation still apply



mchopson 2020-03-31 14:43
And I believe Dr Birx the other day would not share the internal government modeling publicly but referred people to this one which is telling

primary but referred people to the one which is coming



alanb 2020-03-31 14:46

Clarifying: Question wasn't a setup or anything. I just have no idea how accurate this kind of thing is but I do know how far off a three-day storm tracker tends to be.



mchopson 2020-03-31 14:47

Yeah and that's why they're trying to update it daily



mchopson 2020-03-31 14:48

Fun fact I can tell you from working in Commerce (where NOAA is) - the meteorologists and the computer scientists get into constant fights about how and what with their modeling during hurricane season



randy 2020-03-31 14:51

i've been thinking a lot about the anti-deficiency act with all of the public-private partnership talks in response to COVID. seems inevitable that there's gonna be some ratifications?



jeffrey.durland 2020-03-31 14:51

For variety, some infuriating European behavior:

<https://www.theguardian.com/world/commentisfree/2020/mar/31/solidarity-members-eurozone-coronavirus-dutch-coronabond>



mchopson 2020-03-31 14:55

They didn't want to go with "Unlucky Clover" there?



timlowden 2020-03-31 14:56

@timlowden has left the channel



randy 2020-03-31 14:56

If they'd initiated the DPA it would have made it easier, I think. But IANAL.



2020-03-31 14:56

The Office of General Counsel carries out all legal activities of the General Services Administration - <https://insite.gsa.gov/portal/content/502450>



timothy.baxter 2020-03-31 15:14

Does anyone know f?real if I need to quarantine incoming groceries and if so, for how long?



mchopson 2020-03-31 15:16

There was this article that tried to lay out the conversation:

<https://www.washingtonpost.com/opinions/2020/03/26/dont-panic-about-shopping-getting-delivery-or-accepting-packages/>



cordelia.yu 2020-03-31 15:18

<https://www.senouseats.com/2020/03/food-safety-and-coronavirus-a-comprehensive-guide.html>



cordelia.yu 2020-03-31 15:18

:point_up_2::skin-tone-2: that has some good guidance



cordelia.yu 2020-03-31 15:22

oh! and this thing from a food microbiologist in response to that video

<https://twitter.com/bugcounter/status/1243319180851580929>



heather 2020-03-31 15:25

is it bad that I'm like "man, Serious Eats has a nice FAQ template"? :sob:



cordelia.yu 2020-03-31 15:28

hahahahaha



jeffrey.durland 2020-03-31 15:29

We've been very careful (I'm immunocompromised!) but the Serious Eats page seems to be the most authoritative advice we've got right now. So we are more or less going by that.



erin.strenio 2020-03-31 15:44

@heather I had the same thought!



elizabeth.ayer 2020-03-31 16:36

This headline makes me so angry. As if the Chinese count is suspect, but the US one isn't.


<https://apnews.com/>





cordelia.yu 2020-03-31 16:42

pretty much


 pretty much


 **hillary.jeffrey** 2020-03-31 16:43
especially when we know that there's vast under-testing occurring


 **elizabeth.ayer** 2020-03-31 16:48
Vast undertesting, pressure not to attribute deaths to COVID where the case is at all complex, etc. etc.

 **hillary.jeffrey** 2020-03-31 16:59
our numbers are totally fake news until and unless we perform a TON of ant body testing as a look-back for who actually had it, symptomatically or not


 **peterb** 2020-03-31 17:22
has joined #covid-19

 **mgwalker** 2020-03-31 20:23
<https://www.youtube.com/watch?v=yrg2bRvvG8E>

 **timothy.baxter** 2020-03-31 20:29
Ugh. Local newspaper is touting their covid coverage to encourage people to subscribe. Real bad look.

 **mgwalker** 2020-03-31 20:30
Is it as bad as the time my hometown paper ran a subscription special on 9/11 for \$9.11/mo?

 **mgwalker** 2020-03-31 20:30
They got a **_LOT_** of flak for that?


 **timothy.baxter** 2020-03-31 20:31
as they should

 **timothy.baxter** 2020-03-31 20:31
Full disclosure: I've worked for said local newspaper. Twice.


 **matcaughron** 2020-03-31 21:40
has joined #covid-19

 **matcaughron** 2020-03-31 21:40
current press conf: <https://twitter.com/WhiteHouse/status/1245100705393721349>


 **matcaughron** 2020-03-31 21:47
from Dr.Birx now

 **matcaughron** 2020-03-31 21:50
ramping by key states


 **matcaughron** 2020-03-31 21:50
all 50 states


 **matcaughron** 2020-03-31 21:52
lessons learned from Italy

 **matcaughron** 2020-03-31 22:01
FEMA gaining global support for their work.

 **matcaughron** 2020-03-31 22:03
food supply major topic tomorrow, Wed.

 **randy** 2020-03-31 22:09
<https://www.washingtonpost.com/nation/2020/03/31/rikers-island-coronavirus-spread/> -
according to wikipedia 85% of folks that are in Riker's Island are pre-trial (either held on bail or remanded in custody). man oh man.

 **matcaughron** 2020-03-31 22:19
whoa! UK has four times less ventilators per capita than U.S. - :love_letter: to :gb: .

 **mgwalker** 2020-03-31 23:29
I am neither an epidemiologist nor a statistician, but my linear regressions over the past week suggest the rate of growth in the number of new positive tests is slowing down. Last week the linear projection (which could never have been trusted but **_might_** be a rough indicator of trends) said we'd have 40% of the country infected in 28 days. Now it's saying 44, and that's including all the new infections since last week's projections.

**mgwalker** 2020-03-31 23:30

(These numbers are national, not at the state level.) The daily percentage increase in new cases has been dropping steadily as well. Of course, this all makes the big assumption about data quality, too, so? I don't know what's really for real happening, but the slow and steady shift in the rates of change is encouraging.

**mgwalker** 2020-03-31 23:33

(And one final disclosure, I don't know what I'm talking about and all of these numbers may be irrelevant. But I see them and they gave me a bit of extra hope and I wanted to share them in case they would give someone else hope too. And :crossed_fingers::skintone-2: they indicate something good about reality.)

**mgwalker** 2020-03-31 23:33

I forgot to thread. Ed would be disappointed.

**elizabeth.ayer** 2020-03-31 23:39

Also, you missed yesterday's WHO presser, it had good information (especially from about 37:00 onwards). This link is where Mike Ryan talks about what it takes to go beyond stabilizing, to pushing the curve down: <https://www.youtube.com/watch?v=2v3yvw14NbM&feature=youtu.be&t=2234>

**elizabeth.ayer** 2020-03-31 23:41

The part at 56:14 is also really interesting: that we should be looking for a testing rate of about one negative to 10 positives to be in the right range to drive community health initiatives.

**randy** 2020-04-01 12:52

email from GetCalFresh (California's SNAP program supported by Code for America) > Hi everyone - We hope you're all staying safe and healthy.

**randy** 2020-04-01 12:52

So many of us are currently moving a million miles a minute to address the unique challenges posed by the COVID-19 crisis. In the spirit of ongoing connection and collective learning, we want to offer a snapshot of some of the real time data we've been seeing through GetCalFresh, Code for America's SNAP application assister that runs state-wide in California. We know this type of real-time data analysis is not often available in existing state systems, and we suspect that the patterns we're seeing here in California are - or will soon be - relevant in many more places across the country as the pandemic continues to spread. We plan to share periodic dispatches summarizing key data insights from GetCalFresh in hopes that it's useful to others as many of you prepare to meet the new and increased need in your own states. Please feel free to reach out directly if you have questions or would like to talk more about any of these insights - we'd love to connect.

Best, Eleanor

Last Week in California SNAP* *(March 23 - 27) We have seen a 350% increase in the number of people applying online to GetCalFresh since the COVID-19 crisis began, and last week we continued to see unprecedented application volume. Since March 15th, weekday application volume has hovered around 7,000 applications per day - compared with a typical daily volume of 600-2000 applications in previous months. Moreover, more than 48% of these clients self-report that they're applying for CalFresh for the first time. ***Overall, GetCalFresh assisted more than 100,000 applications statewide in March, compared to 40,000 applications in February.*** From analyzing application data and client comments last week, here's what we noticed: ***Expedited Service*** ***Roughly 60% of applicants are likely eligible for expedited service.*** Many applicants are now expressing an immediate and urgent need for help. Sudden job loss is creating a more urgent need to secure food stability, and the sense of gravity of the crisis is hitting. Many applicants don't know when they will return to work, and as the end of the month looms closer the need for assistance has become more acute, with a lot of clients asking how they can get emergency services. ***"How fast can I get assistance? I'm debating if I should buy groceries or pay my bills. I don't know." _ _ "We are in a pandemic. You should be expediting the process for people like me who are in desperate need." _ _ "I am a single mother currently suddenly unemployed/laid off due to the coronavirus outbreak. I have zero income and am struggling to provide for my daughter and myself. Usually I am a server. I need immediate help with calfresh benefits due to my daughter and my circumstances. Please help." _ _ "Job Loss"** ***More than 57% of <http://GetCalFresh.org> applicants are reporting that they lost a job in the last 30 days,*** compared to an average of 16% in January. Sudden job loss has created a

more urgent need for families to secure food stability. Many believe that the need is temporary, but their return date to work is unknown. Many clients have expressed increased anxiety and stress about their current situation. _ "Due to the coronavirus, we have lost our jobs and are in need of some support. It's a very scary time for us. We have a toddler and elderly woman in our household." _ _?I have bills, rent, insurance, and credit card payments due by the end of the month. I borrowed from my friend last month's rent, still need money for grocery, food, and other daily expenses. ?_ Income Reporting Challenges Many clients are struggling to report unique income or job status circumstances given the rapid closing of so many companies and businesses. For many clients, their situations are more complex than simply being laid off from their jobs, and they don't know how to report or verify their complicated situations in the context of a SNAP application. The most common scenarios we've seen are:



randy 2020-04-01 12:52

? *Employed but not working:* Clients still technically have a job, but their hours have been reduced to 0. They're unsure of how to answer questions about job loss or if they're employed. Many are unsure what their income will be over the next 30 days and what verifications are needed. _ "Due to the coronavirus, I was a full-time worker and now I'm an on-call worker. I don't know if I'm working or not. This is a day-by-day basis." _ ? *Managing multiple jobs:* Some clients have lost all of their jobs; some have lost one job, but reduced hours in another. Clients are struggling to report different changes to different jobs. Because they don't know when they can return to work, people are dealing with a lot of uncertainty and stress. ? *Proof of income and self-attestation:* Clients' income from the last 30 days or their previous pay stub doesn't match their current income. Clients want to give the most updated information because it will impact their benefit amount, and need space to explain their situation to a county worker. Providing clear guidance on when self-attestation is acceptable would be helpful for those who recently lost a job or hours have changed. _ "It asks if anyone has a job both me and my wife are furloughed so we do but we are not receiving any hours to work. It's asking for how much I made in the past 30 days. I will no longer be making that amount in the foreseeable future" _ ? *Proving lost job:* Though specific proof to verify a lost job is rarely required, clients are reporting that caseworkers are still requesting job loss verification. Many no longer have access to their employers or colleagues who might be able to write a letter attesting to the job loss. Clients are frustrated that workers won't accept a verbal explanation of their situation. *Communication Breakdowns with the State* The extraordinarily high volume of applications - particularly those that qualify for expedited service - is impacting client communication throughout the state. *Clients are reporting long delays getting through to county call centers* to reschedule an interview, ask their caseworker a question, or report a change about their current case. Additionally, we are seeing that *interview completion rates for expedited service fell 10.9%* from February 22-25 to March 22-24 (these results are highly statistically significant). We are hopeful that FNS? guidance waiving certain SNAP interview requirements will accelerate the process for applicants who need expedited service, and will ease the burden on county offices struggling to manage a very large caseload with decreased staff capacity.



amanda.costello 2020-04-01 13:54

Ooof, I really hope they can waive the interview requirement.



randy 2020-04-01 13:57

looks like _maybe_ California has. FNS has approved the waiver, but it's a state-by-state decision. <https://twitter.com/allafarce/status/1245153158763966465?s=20>



amanda.costello 2020-04-01 14:04

(for levity)



elizabeth.ayer 2020-04-01 14:41

Yay levity :yay: This also made me happy this morning:

<https://twitter.com/dats/status/1244897447127613440>



torey.vanek 2020-04-01 14:49

https://www.washingtonpost.com/national/tourists-brought-prosperity-to-an-idaho-ski-valley-they-also-brought-covid-19/2020/04/01/661b2166-737e-11ea-87da-77a8136c1a6d_story.html



mgwalker 2020-04-01 16:02

Oh man, the monthly weather siren tests? Really throw your brain for a loop during a pandemic?

**mchopson** 2020-04-01 16:04

Welp this ends well: <https://www.bloomberg.com/news/articles/2020-04-01/china-concealed-extent-of-virus-outbreak-u-s-intelligence-says>

**mike.loyd** 2020-04-01 16:31

I kinda figured this was the case. they spiked really high really fast, then almost immediately dropped off to 0. that seems highly unlikely and statistically improbable.

**hillary.jeffrey** 2020-04-01 16:53**(b) (6)****yuda** 2020-04-01 17:02

I found the mask I bought last year for cycling in allergy season and started wearing it today.

**yuda** 2020-04-01 17:02

it's one of these <https://cambridgemask.com/shop/>

**mgwalker** 2020-04-01 22:01

Am I reading this data from <http://covidtracking.com> correctly? Have over 1% of the residents of New York State been tested?

**peterb** 2020-04-01 22:04

220,000 tested of 20,000,000 residents = 1% by my math.

**cordelia.yu** 2020-04-01 22:14

the one possibility is people who go back to get retested, but that's probably rare

**ashleyo** 2020-04-01 22:28

yes and it doesn't help we had a bunch of purge movies come out years prior lol

**hillary.jeffrey** 2020-04-02 14:06**(b) (6)**

Someone in a group I'm in was asking if Covid-19 was real because they saw a video that said coronavirus was the common cold, so this was all a hoax. > It is very real and very dangerous. The common cold is _A_ coronavirus. Yes, they are in the same family, coronaviruses, but saying Covid19 is the common cold is like saying geckos and gators are both equally lethal because they're both reptiles. and then he looked up how many deaths geckos have caused and > Only hit I found was a guy who died ?in agony? days after eating one. They think it rotted inside him and/or gave him salmonella.

**mgwalker** 2020-04-02 14:07

That is a lovely response.

**yuda** 2020-04-02 14:08**(b) (6)**

seems like a keeper.

**hillary.jeffrey** 2020-04-02 14:38

I sure think so! :awesome:

**mgwalker** 2020-04-02 15:21

I just went through the pharmacy drive-thru and realized those little vacuum canisters are _*gross*_ . Wise me hadn't put my phone in my pocket, so when I got home, I had to go through a whole decontamination process.

**brian.whittaker** 2020-04-02 15:23

@brian.whittaker has left the channel

**cordelia.yu** 2020-04-02 15:43

NYC funeral homes are at maximum capacity already

**mogul** 2020-04-02 16:24


It's becoming pretty apparent that deaths are being under-attributed.


https://twitter.com/lib_crusher/status/1245539683221868544

**mogul** 2020-04-02 16:25


<https://twitter.com/CWDBChiggs/status/1245705220248204200>


 <https://twitter.com/CVDPChicago/status/1243703538240391230>


 **mgwalker** 2020-04-02 16:27
Talking to an emergency manager friend in Atlanta and they are? not optimistic about what? s coming their way. :confused: He says they?re projecting to be at least a thousand beds short.

 **mgwalker** 2020-04-02 16:28
He also says they can?t find any PPE or ventilators to buy, and the only thing they can get their hands on are refrigerated trucks. So? That?s what they?re doing.


 **mgwalker** 2020-04-02 16:28
That is fucking _bleak_.


 **hillary.jeffrey** 2020-04-02 16:29
I have a friend who lives in Toronto and her friend works for their Ministry of Education and is now being tasked with finding gymnasium and other spaces to use as field hospitals or morgues, if needed

 **randy** 2020-04-02 16:31
(b) (6) I'm pretty sure it's COVID-related but probably not included in the stats.


 **gray** 2020-04-02 16:49
I am so sorry, friend.


 **keith** 2020-04-02 16:49
has joined #covid-19


 **keith** 2020-04-02 16:50
Hey Folks, here's a link to the InSite page for Covid-19 that has a lot of helpful resources:
<https://insite.gsa.gov/employee-resources/safety-and-security/covid19>


 **gray** 2020-04-02 16:53
(b) (6)
In doing so though, I woke up to something that I feel is pretty important for thinking about the severity of things in the coming days and weeks and how much different it will be (for everyone outside of NYC, that is, where I know that everyone is alright fully facing it head on). Erring in the direction of caution since I haven't caught up norms and guidance in here yet (and wanting to respect what I think slackbot told me when I joined), I won't post a link, but you can find what I sent them on my social media accounts. I do think it's worth taking to heart the paradigm shift that is taking place as we go from March to April.


 **jacklynn.pham** 2020-04-02 17:02
We are 100% playing _Don?t Stop Believing_ while waiting for our partners to join the call as waiting room music

 **matthew.dobson** 2020-04-02 17:05
(b) (6) is eyeing the fairgrounds for the same purposes. And talking about taking over hotels.

 **mgwalker** 2020-04-02 17:27
In other news, on my walk yesterday afternoon, the others out walking were practicing serious physical distancing and it made me so happy. Also it was funny. Walking down the sidewalk, I'd make eye contact from 20 feet away and then we'd start this non-verbal negotiation on who'd pass which direction. And then when we'd both moved to the side, we'd kind of chuckle and wave at each other. It was nice!

 **kara.reinsel** 2020-04-02 18:03
I found this to be very straightforward and easy to understand. Sharing in case it's helpful for others. <https://www.npr.org/sections/health-shots/2020/04/02/825491635/think-youve-got-covid-19-here-s-what-doctors-say-about-when-to-see-help>

 **yuda** 2020-04-02 18:04
i've had some of that happening too, and it's fantastic

 **yuda** 2020-04-02 18:05
also one set of neighbors (whom we have a cordial but distant relationship with) saw us out walking the other day and yelled out "stay back! we're old!" it was just the right amount of

revity

**mgwalker** 2020-04-02 18:41

hat-tip: to @omid?s suggestion that when the pandemic is over, we should begin the year 1 AC, for after-corona.

**mogul** 2020-04-02 18:53

Same stuff happening here, even with dog walks which already had some of that distancing built in!

**mogul** 2020-04-02 18:55

<https://twitter.com/hondanhon/status/1245045076335583234?s=19>

**alanb** 2020-04-02 18:56

I have enough trouble remembering that it is 2020 and next year you want me to begin anew?

**mgwalker** 2020-04-02 18:56

1 is easier to remember than 2020.

**mgwalker** 2020-04-02 18:56

There are a quarter as many digits.

**mgwalker** 2020-04-02 18:56

It?s science.

**hillary.jeffrey** 2020-04-02 18:56

we aren?t going to start at zero this time?

**yuda** 2020-04-02 18:56

will we need to start changing how we refer to past years?

**yuda** 2020-04-02 18:56

so like was last year 2019, or 1 BCV?

**hillary.jeffrey** 2020-04-02 18:57

or I guess that means we?re in year zero now :philosoraptor:

**mogul** 2020-04-02 18:57

Sure feels I ke it.

**mgwalker** 2020-04-02 18:57

We can just keep AD for pre-AC.

**mgwalker** 2020-04-02 18:57

BC, AD, AC. Makes perfect sense.

**mgwalker** 2020-04-02 18:58

Or CE, if that?s your thing.

**hillary.jeffrey** 2020-04-02 18:58

AD/AC is a good band yes

**yuda** 2020-04-02 18:58

yeah but not having a state and county fair circuit to play this summer is really going to hurt them

**alanb** 2020-04-02 19:04

We are, in my home, referring to the time period that ended about 3/15/20 as Before. Do we really _need_ numbers or can we just go with Before, During, and After?

**will_cahoe** 2020-04-02 19:07

has joined #covid-19

**amanda.costello** 2020-04-02 19:07

We?ve definitely taken to saying ?The Beforetimes?

**heather** 2020-04-02 19:08

we?ve been saying, "back when we could go out for a beer"

**yuda** 2020-04-02 19:10

it felt I ke the 12th for me, but close enough to the 15th

**ryan.ahearn** 2020-04-02 19:10

Sure, except March 12-15 was actually 4 months long



carly.jugler 2020-04-02 19:11
has joined #covid-19



alanb 2020-04-02 19:13
My personal COVID timeline ends the Before era thusly: Early March: People seem anxious. March 13: Dinner out with friends. Hands washed before and after. March 14: (b) (6) March 15: We drop groceries for Mom on her front porch and wave goodbye for two weeks.



annepetersen 2020-04-02 19:28

(b) (6)



yuda 2020-04-02 19:47
!! <https://twitter.com/hbopr/status/1245798907776585728?s=12>



ann.morey 2020-04-02 20:03
Having formerly worked in the Target corporate office, this is the best explanation of the toilet paper shortage that I've read. It's not a hoarding problem, it's a just-in-time supply chain problem. <https://marker.medium.com/what-everyones-getting-wrong-about-the-toilet-paper-shortage-c812e1358fe0>



mgwalker 2020-04-02 20:05
This is why God made pine cones, y'all.



amanda.costello 2020-04-02 20:05
A friend of mine is in warehouse logistics with Target, and said similar stuff about the supply chain.



ann.morey 2020-04-02 20:06
It bugs me that the media keeps posting ?psychology? articles about hoarding.



amanda.costello 2020-04-02 20:07
I worked with faculty at Univ of MN that worked with compulsive hoarding behaviors and how it's almost always a trauma response, not just ?whoaaa boy what a messy house!?



amanda.costello 2020-04-02 20:08
Like, I didn't understand my grandparents' boxes full of paper bags, but once I understood the Great Depression and wartime rationing, I absolutely did.



ann.morey 2020-04-02 20:09
So many articles say, ?This was all _consumers? faults. Y'all posted pictures of empty toilet paper shelves and then your friends went out and bought 15 packages of toilet paper so it's YOUR FAULT.? That's just incorrect.



timothy.baxter 2020-04-02 20:10
Mass failures are never individual faults. But they usually are painted as such.



mgwalker 2020-04-02 20:10
But all the pictures of people buying massive amounts of toilet paper? So surely it happened to _*some*_ degree?



timothy.baxter 2020-04-02 20:10
It's another aspect of the same thinking that Norman pointed out in DoET. If the door doesn't work, surely it's my fault. It's not.




mgwalker 2020-04-02 20:12
Though re: supply chain, (b) (6) reports that he's having an easier time ordering the stuff he wants from the grocery store now than a couple of weeks ago, so I suspect that's a sign that the supply chain is catching up.





amanda.costello 2020-04-02 20:14
My pal's logistical superpowered brain is absolutely in its happy place right now.





amanda.costello 2020-04-02 20:14


 Like, the situation is horrible, but he's feeling really good and helpful because his brain just gets this stuff_.


 **ann.morey** 2020-04-02 20:15
I think the point is, even if no one hoarded any toilet paper, the stores would have still been out of it.


 **ann.morey** 2020-04-02 20:15
Suppliers are starting to catch up and doing what they can.


 **mgwalker** 2020-04-02 20:17
Oh wait! I think I see my confusion. I was thinking of ?hoarding? and ?buying right now because there's about to be a shutdown? as the same things. But those are distinct things, and it was the rush of buying that caught the supply chain by surprise?


 **ann.morey** 2020-04-02 20:18
It was both a rush of buying all at once and an increased need for consumer toilet paper because people are no longer using it at work or school.


 **timothy.baxter** 2020-04-02 20:18
I bought two of everything. Hoarding is my friend who bought 90 rolls of TP.


 **mgwalker** 2020-04-02 20:18
Ooooooh, that second part makes a lot of sense too. Thank you, @ann.morey!


 **mgwalker** 2020-04-02 20:19
Meanwhile the suppliers for schools and office buildings are just sitting there holding their lowest-quality single ply with no buyers.

 **ann.morey** 2020-04-02 20:20
Exactly. Although I'm sure some folks would be totally happy with a 12" tall roll of single ply right now.


 **timothy.baxter** 2020-04-02 20:20
Yeah, they're selling it on ebay for a profit.


 **ann.morey** 2020-04-02 20:21
The article I posted mentions restaurants giving out an individuality wrapped roll of TP from their supply closets with takeout orders.


 **mgwalker** 2020-04-02 20:21
The best toilet paper is the one you have to fold over on itself 7 times before you can use it.


 **will_cahoe** 2020-04-02 20:29
<https://www.bbc.com/news/world-us-canada-52137160> > In the initial stages of the outbreak, it was the worried well who would be turning up in this poor neighbourhood, Elmhurst. Now everyone is sick. Really sick. *Half of the patients are undocumented, and don't speak English - they work in restaurants and are hotel chambermaids. They are not "plugged in". The calls for social distancing have passed them by.* :broken_heart:


 **yuda** 2020-04-02 21:17
<https://www.washingtonpost.com/health/2020/04/02/coronavirus-facemasks-policyreversal/>


 **timothy.baxter** 2020-04-02 21:23
Happy to. Where can I pick one up?

 **matthew.dobson** 2020-04-02 21:23
The National Guard is working with the state of Kentucky to turn Louisville's fairgrounds into a 2000 bed field hospital.

 **yuda** 2020-04-02 21:24
if I'm reading the article correctly, they're not talking n95 or even surgical masks. Like, tying a bandana on your face would likely be sufficient

 **timothy.baxter** 2020-04-02 21:26
The URL indicates some substantial rewrites since the initial hed.

 **matthew.dobson** 2020-04-02 21:26
(b) (6) is trying out some sewing patterns?

 **randy** 2020-04-02 21:30
I'm still amazed the (b) (6) hospital system built a field hospital in the parking garage in under 10 days a few weeks ago

garage in under 10 days a few weeks ago.



mike.loyd 2020-04-02 21:46

I managed to have the respirator on hand for something else, and then a friend gave me a sealed N95 mask. I rush shipped them today to (b) (6) a physician in (b) (5) because he needs them more than I do. Most expensive box I've ever shipped but you can't put a price on family's safety.



mike.loyd 2020-04-02 21:47

thus far it's been my only real contribution (minus staying home) and it felt nice to be able to help others be safe when they need it.



ashleyo 2020-04-02 21:58

and dont sleep on flushable wipes...team cottonelle



nikzei 2020-04-02 22:02

has joined #covid-19



nikzei 2020-04-02 22:02

<https://candor.co/hiring-freezes/>



nikzei 2020-04-02 22:06

@nikzei has left the channel



mogul 2020-04-02 23:20

One of our local restaurants did this.



yuda 2020-04-03 13:03

(b) (6) is offering to make simple masks for folks if you don't have sewing materials/skills yourself (although she will not commit to specific deadlines)



mogul 2020-04-03 13:58

:interesting: <https://www.google.com/covid19/mobility/>



mgwalker 2020-04-03 15:39

This isn't about covid in particular but sometimes I see something in a news article and it just enrages me because it doesn't make any sense at all. > White House officials have refused to explain how they generated the figure ? a death toll bigger than the United States suffered in the Vietnam War or the 9/11 terrorist attacks. Why *_yes*_ 200,000 *_is*_ bigger than 50,000 and 3,000. Why are they using completely different orders of magnitude?! The 9/11 reference is particularly out-of-place? I just don't even. Especially since covid deaths *_ALREADY*_ exceed 9/11 deaths. :rage-guy:



mogul 2020-04-03 16:01

Because humans have a hard time comparing large numbers, maybe. They need a qualitative reference point.



alanb 2020-04-03 16:02

IIRC on actual 9/11 the initial casualty estimate was 50,000. (#noestimates) It was so nice watching that number keep dropping.



mgwalker 2020-04-03 16:02

That was the first number I remember hearing, yeah.



ryan.ahearn 2020-04-03 16:03

I wish they would have used even more unrelated references. > White House officials have refused to explain how they generated the figure - a death toll bigger than the number of raisins in the cinnamon raisin bagel I had for breakfast this morning



mgwalker 2020-04-03 16:04

> ? a death toll bigger than the number of giraffes in the wild



amanda.costello 2020-04-03 16:04

> White House officials have refused to explain how they generated the figure - a death toll bigger than how much wood a woodchuck could chuck if a woodchuck could chuck wood.























mgwalker 2020-04-03 16:05

> ?a death toll bigger than the number of miles to the moon



ryan.ahearn 2020-04-03 16:12

> ?but smaller than our uncertainty in the distance to the moon in inches times the number of records referenced in a 1942 debate on a DOJ appropriations bill

-  **ryan.ahern** 2020-04-03 16:20
BTW, if you enjoyed this thread, you might get a laugh out of
<https://podcasts.apple.com/us/podcast/less-than-approximately-greater-than/id1458541805>
-  **mike.lloyd** 2020-04-03 16:29
"TREE(3)" is a great example of large numbers humans can't comprehend.
-  **yuda** 2020-04-03 17:21
:sigh: <https://news.yahoo.com/coronavirus-may-spread-normal-breathing-us-scientists-154710455.html>
-  **timothy.baxter** 2020-04-03 17:22
we need new covid-informed versions of :sigh: and :breathe:
-  **alanb** 2020-04-03 17:22
:stop: and :stop: ?
-  **mgwalker** 2020-04-03 18:02
:sigh-mask: :ellipses: :clap::skin-tone-2: :nick-ng:
-  **aidanfeldman** 2020-04-03 18:17
has joined #covid-19
-  **aidanfeldman** 2020-04-03 18:17
:foot-tap:
-  **hillary.jeffrey** 2020-04-03 19:56
:heart: :dove_of_peace:
-  **aviva-oskow** 2020-04-03 20:33
Anyone see this yet? Sorry if it was shared before, so much to follow :grimacing:
<https://www.npr.org/2020/04/03/826129520/a-must-for-millions-zoom-has-a-dark-side-and-an-fbi-warning>
-  **aviva-oskow** 2020-04-03 20:34
(Seems like if you require a password it prevents this of course)
-  **leahgitter** 2020-04-03 20:39
<https://www.fox35orlando.com/news/viral-video-shows-orangutan-washing-hands>
-  **aidanfeldman** 2020-04-03 20:45
@aidanfeldman has left the channel
-  **kelsey.foley** 2020-04-03 22:38
the nerd in me found this article _fascinating_:
<https://www.nytimes.com/interactive/2020/04/03/science/coronavirus-genome-bad-news-wrapped-in-protein.html>
-  **peterb** 2020-04-03 23:18
I can sew my own masks but I?m flummoxed by the overwhelming number of patterns out there. If she can recommend one then I?d trust her judgment :gavel:
-  **yuda** 2020-04-04 01:36
If low skills, <https://ragmask.com>. If you?ve got some skills at sewing, she?s doing the Sweet Red Poppy from this list <https://fancytiggercrafts.com/blogs/projects/shortage-of-masks>
-  **vwales** 2020-04-04 15:07
A friend of mine from college shared this video about her current city, Mumbai. Sorry if it's been shared before: <https://www.youtube.com/watch?v=cgUBLiF9LwU&feature=youtu.be&fbclid=IwAR2wKAKOPde-dkCbzUePgTWaoHreiokLjKKtMDwQehTOB92NVTyWPwkJbv0>
-  **laura** 2020-04-06 13:23
has joined #covid-19
-  **laura** 2020-04-06 13:23
<https://www.fastcompany.com/90485589/to-stomp-out-covid-19-america-will-need-a-better-warning-system> x-post #design
-  **vwales** 2020-04-06 13:26
I'm kind of obsessed with their website: <https://covid19.govt.nz/>

-  **laura** 2020-04-06 13:29
yes! its very plain language - its also open source (with attribution if we want to glean from them!)
-  **abbey.kos** 2020-04-06 13:35
<https://twitter.com/rockpapercynic/status/1246885628702330881>
-  **yuda** 2020-04-06 13:36
my fave from that thread: <https://twitter.com/baltimorecohan/status/1246973754649071618>
-  **timothy.baxter** 2020-04-06 13:38
This seems like catnip for @nick.ng (and others) around here.
-  **randy** 2020-04-06 13:43
This is down from the 93K deaths estimated last week, but it still assumes complete social distancing....which is probably not an accurate assumption.
<https://covid19.healthdata.org/projections>
-  **vwales** 2020-04-06 13:46
:starry-eyes:
-  **mchopson** 2020-04-06 13:47
Yeah probably not
-  **yuda** 2020-04-06 13:52
oh yeah definitely not
-  **elizabeth.ayer** 2020-04-06 13:58
Instead of calling them "best-case scenarios" I think we should call them "what might have been"
-  **mchopson** 2020-04-06 13:59
It's not dissimilar to weather modeling
-  **ann.morey** 2020-04-06 14:03
I've been thinking about these predictions like predictive lap times in racing. When you're qualifying (trying to get the best lap time possible) you can use a lap timer which uses GPS to compare your current lap to your other laps and it will predict a time for the lap you're currently on. Unlike a weather prediction, you can affect it. If you make a big mistake in the next turn, your predicted lap time will be slower, but if you nail the turn and take it faster than you ever have before, your predicted lap time will be faster. As you get closer to the finish line, the predicted lap times become more accurate. The difference with COVID is, we've never been around this track before, so the predictive model is using _someone else's_ lap times as a benchmark for the prediction.
-  **mchopson** 2020-04-06 14:06
Very true about the affecting it, my worry and what I was getting at with weather modeling is that they're largely doing informed guessing - Because for the lap times we'd have to have reliable measures for distance, time, and _who_
-  **vwales** 2020-04-06 14:07
:til: —> <https://www.npr.org/sections/coronavirus-live-updates/2020/04/03/826848818/one-more-coronavirus-problem-accurate-weather-forecasts>
-  **ann.morey** 2020-04-06 14:07
We have data for how some other countries curves look, but we have no idea how good we are at this stuff compared to them.
-  **yuda** 2020-04-06 14:07
it also seems very optimistic that we're going to socially distance through may and then go back to normal and there magically won't be any additional waves
-  **mchopson** 2020-04-06 14:08
Plus 5G now :woohoo2:
-  **ann.morey** 2020-04-06 14:08
The prediction only goes through May, so it's not saying there won't be more waves.
-  **mchopson** 2020-04-06 14:08
Like at a sports game
-  **mchopson** 2020-04-06 14:09

-  **mchopson** 2020-04-06 14:00
But terrifying
-  **yuda** 2020-04-06 14:09
whoever runs the site needs to change this graphic if the projection only goes through may
-  **ann.morey** 2020-04-06 14:11
Digging into it, it looks like the model goes through August 4.
-  **ann.morey** 2020-04-06 14:11
The FAQs go into it: <http://www.healthdata.org/covid/faqs>
-  **torey.vanek** 2020-04-06 14:18
(b) (6) built this website and I thought the state links was cool: <https://www.ourcovid19.life/>
-  **yuda** 2020-04-06 14:19
I wish somebody were aggregating data by metropolitan area instead of state. The overall Virginia numbers aren't really that pertinent for me but I'd love DC+ALX/ARL/FFX+MOCO/PG
-  **yuda** 2020-04-06 14:20
I guess I could do it myself but that sounds like work
-  **randy** 2020-04-06 14:20
i think I saw a county by county map, lemme see if i can find it again.
-  **heather** 2020-04-06 14:20
kinda surprised no one has divided it by census tract yet
-  **vwales** 2020-04-06 14:21
I've on top of :maryland_flag: 's <https://aahealth.org/maryland-covid-19-map/>
-  **timothy.baxter** 2020-04-06 14:21
nytimes is putting their county-by-county data out on github
-  **gwynne** 2020-04-06 14:29
Am approaching peak quarantine: Phone rings. It's my son. Who is upstairs. He's looking for something. Ours is not a big house. I could hear myself on his phone. He could stand at the top of the stairs and simply ask me. #workingfromhome
-  **timothy.baxter** 2020-04-06 14:32
My son tested negative and is being moved to a hotel! :woohoo2:
-  **mgwalker** 2020-04-06 14:37
LinkedIn spam?
-  **cordelia.yu** 2020-04-06 14:45
data quality depends on the state, everybody is releasing data in different formats, granularity, and quality (not to mention different data as a whole)
-  **heather** 2020-04-06 14:48
i'm shocked, I tell you
-  **mgwalker** 2020-04-06 14:48
They're also releasing it via multiple streams at different intervals. E.g., the Missouri Department of Health website is updated once per day, but <http://covidtracking.com> has updates for Missouri throughout the day. I don't know where they're getting it but :man-shrugging::skin-tone-2:
-  **elizabeth.ayer** 2020-04-06 14:52
Levity: <https://twitter.com/texhewson/status/1247060786813513728>
-  **dahianna** 2020-04-06 14:54
I saw this one shared on one of the gov listservs
-  **mgwalker** 2020-04-06 14:57
I've been estimating distance by my height for years (probably badly inaccurately but still). I.e., if I could lay down in that space, it's around 6 feet. So that's been my metric: if I could lie down between me and this other person, we are sufficiently far apart.
-  **elizabeth.ayer** 2020-04-06 14:58
TIL @mgwalker is the same size as a lion



THE @mgwalker is the same size as a lion.



clint 2020-04-06 14:58

if you're 6' tall your wingspan is probably about that too. That's easier for me to visualize :shrug:



mgwalker 2020-04-06 14:58

Only in one dimension.



cordelia.yu 2020-04-06 14:59

looks like this is their secondary source:

<https://www.arcgis.com/apps/opsdashboard/index.html#/1fd32012487c4e5c936a13389f9731c3>



cordelia.yu 2020-04-06 14:59

which is updating more regularly



hillary.jeffrey 2020-04-06 15:00

plus the whole test-shortage really affects the data



mgwalker 2020-04-06 15:00

The problem I have with that is that I have trouble ?feeling? the length of the my two arms combined, if that makes sense. But I can easily visualize myself laying down because that might mean taking a nap and naps are good.



clint 2020-04-06 15:00

huh, yeah, that makes sense



mgwalker 2020-04-06 15:01

I've thought about calling up the MO health department and ask if they want help making their website live instead of just updated once per day. But I imagine random unsolicited help with websites isn't high on their list of shit to deal with right now.



hillary.jeffrey 2020-04-06 15:02

some tigers and lions were showing signs of respiratory distress at the Bronx Zoo, so they sedated one tiger as a sample and it tested positive for COVID-19 after one of their zookeepers was positive https://www.aphis.usda.gov/aphis/newsroom/news/sa_by_date/sa-2020/ny-zoo-covid-19



mgwalker 2020-04-06 15:03

Oh dear. I knew a tiger had tested positive, but I didn't know any of them were having symptoms. :disappointed:



hillary.jeffrey 2020-04-06 15:03

BLUF: while dogs, cats and ferrets have been exposed experimentally and caught the virus, there are zero in-the-wild/home known infections traveling either way from pets to humans or humans to pets (BLUF = bottom line up front)



hillary.jeffrey 2020-04-06 15:04

part of me wonders what the testing rate is per-capita for tigers vs US residents :confused:



hillary.jeffrey 2020-04-06 15:04

so you can stay with your pets, but if someone in a house quarantines or is a known positive, it's recommended to quarantine from pets as well to reduce risk



mgwalker 2020-04-06 15:05

:point_up::skin-tone-2: Also it's well-documented that dogs (and probably cats?) can carry the virus on their fur, so even if they couldn't get sick, they can transport the virus around the house.



mgwalker 2020-04-06 15:06

I am anxious about getting sick in the best of times, but the thought of having to separate myself from not only all people but also my dog is just terrifying.



gwynne 2020-04-06 15:25

<https://gsa-fts.slack.com/archives/C04KL9ZN2/p1586186718141600>



alanb 2020-04-06 15:35

Tigers are rarer.



elisa.chen 2020-04-06 16:40

Reposting (b) (6) : _Plasma infusions from those who have recovered from COVID-19 may help hospitalized patients with moderate cases of COVID-19

fight off the virus. The experimental therapy, known as "convalescent plasma," has been used to treat other viral infections like H1N1 influenza, SARS and MERS. NYU Langone researchers will begin investigating this approach, and need the help of our incredible community. If you have recently recovered from COVID-19, please consider volunteering to have your blood tested for antibodies to the virus. You could save a life. Email for more information._



aidanfeldman 2020-04-06 16:48
has joined #covid-19



aidanfeldman 2020-04-06 16:49
@elisa.chen is that something i can post on social media?



elisa.chen 2020-04-06 16:49
Yes! (b) (6)



mgwalker 2020-04-06 18:11
Does anyone know if experts have weighed in on the effects of physical distancing/stay-home-orders in terms of slowing the spread of the virus? The last thing I found said ?it?s too early to tell,? and I?m deeply curious about how long will be long enough to know.



aidanfeldman 2020-04-06 18:12
@aidanfeldman has left the channel



randy 2020-04-06 18:21
IMO they need to get testing set up to weigh the effects. like a month ago. hopefully it'll happen soon.



mgwalker 2020-04-06 18:23
I guess that will be the eternal question of this thing: do we trust that the tests are giving us the whole picture yet?



mchopson 2020-04-06 18:24
We'll never truly know until the waters recede greg



ann.morey 2020-04-06 18:25
I think Italy is crediting its decline in hospitalizations and deaths to the lockdowns there. That?s posing a new problem of how to you let people out of lockdown without sparking new outbreaks?



alanb 2020-04-06 18:31
Or getting people overconfident, yeah. To me, all the estimates and predictions still come down to "It ain't over 'til it's over."



mchopson 2020-04-06 18:32
I have neighbors who I almost call the cops on every day



mchopson 2020-04-06 18:32
Because they've essentially figured out the loophole to VA's "no gatherings of more than 10 people" - so they've been having pool parties with *different* people every day



mchopson 2020-04-06 18:32
But haven't been over 10



mgwalker 2020-04-06 18:33
Oh geez.



mchopson 2020-04-06 18:34
Yeah and I know because I've been counting with my notepad like I'm a british bird enthusiast going for a wa kabout in spring through the whatever the british call the woods/plains




yuda 2020-04-06 18:34
we hadn't seen the neighbor kids (they're grandkids of the neighbors) for weeks, but then they showed up yesterday. I find myself hoping they're not around much because it is going to be very difficult to continue explaining to my own children why they have to play inside the fence when the neighbors do not.





mgwalker 2020-04-06 18:35
> Because we love you more than they love their kids.





mgwalker 2020-04-06 18:36


 (Which I know is probably not entirely accurate, but sitting on the outside looking in at people's behavior, it sure looks that way.)

 **yuda** 2020-04-06 18:36
yeah, although I've been chewing on different variations of that

 **yuda** 2020-04-06 18:37
haven't found one I'm willing to say out loud yet


 **yuda** 2020-04-06 18:37
they've been doing occasional over-the-fence chats, which seems ok. see also <https://gsa-fts.slack.com/archives/C02KQM2N7/p1586180539166200>


 **mgwalker** 2020-04-06 18:38
Look at that responsible distancing! :heart_eyes:

 **yuda** 2020-04-06 18:38
(the one on the other side of the fence was doing a drawing, which she then folded into a paper airplane and threw down... and then I made Elizabeth put it aside for a few hours and go wash her hands.)


 **mgwalker** 2020-04-06 18:39
Look, burn, wash


 **mgwalker** 2020-04-06 18:50
:eyes: :fire-zelda: :hand-washing:

 **ann.morey** 2020-04-06 18:59
I think the water main at the end of my street has broken. My tap water is kind of muddy colored and I hear commercial truck backup beepers. Best timing ever! I guess it's been about 8 months, so we were due for another water main break.


 **mgwalker** 2020-04-06 19:00
The electric company is replacing utility poles on my street apparently, so the water and gas companies have been out spray painting yards and sidewalks and stuff. I just hope the power doesn't go out? :crossed_fingers::skin-tone-2:


 **elizabeth.ayer** 2020-04-06 19:28
Oh my gosh. <https://www.bbc.com/news/uk-52192604>


 **abbey.kos** 2020-04-06 19:39
I saw a video of him from yesterday or the day before and he really didn't look good. I know his partner's sick as well, although I think she's doing okay.


 **abbey.kos** 2020-04-06 19:39
Poor Boris.


 **gwynne** 2020-04-06 20:09
this is nuts

 **yuda** 2020-04-06 20:09
Today in "weird things I have done because covid": I just bought a 6-pack of HVAC filters because we change them every 2-3 months and I'm seeing them pop up on the internet as suggested material for making masks. (To be clear, I just want them to be HVAC filters.)

 **mogul** 2020-04-06 20:10
I've a feeling he won't be the last world leader in this state.

 **kara.reinsel** 2020-04-06 20:12
Yesterday I was thinking about things I have in the house that could double as a mask. I don't have any bandanas but I have a ton of tea towels and a Buff (<https://buffusa.com/buff-products/women/multifunctional-headwear/original/kadri/120716.502>). So you're not alone @yuda

 **ann.morey** 2020-04-06 20:13
I have some _used_ N95 masks and a P100 mask, so I think I'm good. Although I might need to make a shirt that says "This is a gross mask I dug out of my garage and hospitals don't want it."

 **yuda** 2020-04-06 20:16
we have exactly 1 unused N95 mask (and one lightly used) and have been debating if it's worth donating to a hospital or if it's better kept for if/when one of us gets sick and the other

tries to maintain a household.



yuda 2020-04-06 20:17

(and to be honest I'm not even 100% sure it's unused; it was originally a 3-pack and there is 1 still in the plastic packaging)



elisa.chen 2020-04-06 20:17

Resharing this article (thanks @mike.gintz!) It was from several weeks ago but have still found it helpful: <https://blogs.scientificamerican.com/observations/preparing-for-coronavirus-to-strike-the-u-s/>



ann.morey 2020-04-06 20:19

I think the hospitals are asking for masks sealed in boxes for the donation. But I do know that people have been sharing PPE in various conditions with medical workers they know personally. (Like you might be okay with a family member's used mask, but not a rando who dug it out of their garage that you _don't_ know.



amanda.costello 2020-04-06 20:25

@kara.reinsel I read Buff's statement about how they're not proven by the CDC to prevent getting or giving the virus, but that's also not the point of the face coverings? It's more about slowing it down and not, like, coughing out in the air?



amanda.costello 2020-04-06 20:26

Also, wondering because they're stretchy, and knit fabrics are looser than woven?



yuda 2020-04-06 20:28

i probably wouldn't rely on a single layer of a buff if you're in close contact but if you're, say, out on a bike ride and can mostly keep distance anyway probably a viable option



kara.reinsel 2020-04-06 20:28

Totally right @amanda.costello it's about slowing down the spread. A bandana isn't the same as PPE but if you sneezed or coughed, at least it hits the fabric, not some person walking by.



ann.morey 2020-04-06 20:30

It's my understanding that the droplets are bigger at the source, so they're more easily caught by things like bandana when you sneeze/cough/breath. A homemade mask is about protecting other people.



mogul 2020-04-06 20:43

It only just occurred to me that (b) (6) was stationed on the (b) (6), (b) (6) ...! :grimacing:



timothy.baxter 2020-04-06 20:46

You really never want your child's ship to be in the news.



porta 2020-04-06 21:18

<http://reuters.com> has a per county tracker on its homepage. cc: @randy @vwales @timothy.baxter



peter.rowland 2020-04-06 21:52

has joined #covid-19



kelsey.foley 2020-04-06 22:54

welp.... The governor just announced that WA schools will stay closed through the end of the school year, and maybe into next school year. :tada: :sweat:



randy 2020-04-06 23:09

https://www.fredericksburg.com/news/local/parisian-proposal-a-la-market-square-with-cha-ked-landmarks-gets-city-couple-krasinski-fame/article_c514866f-5b1a-514e-b11b-7e434fe3a0c9.html



ryan.ahearn 2020-04-07 11:09

Speaking of John Krasinski, I watched the two episodes of SGN last night and they're wonderful.



yuda 2020-04-07 12:31

I didn't watch the first one (probably should) but I really recommend the second.



ryan.ahearn 2020-04-07 12:33

The first one was good, though the interview with Steve Carell about The Office was a very strange experience after watching The Morning Show

**yuda** 2020-04-07 12:35

Is that worth watching? Finally accepted the free year of Apple TV+ when I got a refurbished iPad for the kids a couple of weeks back and all we've watched is a couple episodes of Mythic Quest.

**yuda** 2020-04-07 12:35

(Mythic Quest is pretty funny. It's basically Silicon Valley except they paid attention to having a diverse cast)

**ryan.ahern** 2020-04-07 12:37

My wife and I really enjoyed it. I'd definitely add it to your list before that trial runs out. The first two or three episodes can be a bit slow, but it really picks up after that

**hillary.jeffrey** 2020-04-07 12:58

<https://twitter.com/HannahLebovits/status/1246958138403753984>

**mgwalker** 2020-04-07 13:16

A (b) (6) school food worker is presumed-positive, so the schools are suspending meal distribution programs. :disappointed: <https://www.kmbc.com/article/kc-public-schools-suspends-meal-distribution-program/32058990>

**aidanfeldman** 2020-04-07 18:14

has joined #covid-19

**aidanfeldman** 2020-04-07 18:14

<https://twitter.com/djbaskin/status/1246637822959693825>

**michelle.holko** 2020-04-07 20:24

add a child hanging on my leg, and airpod with telecon going on in my ear, and that's often me lately!

**randy** 2020-04-07 22:29

This map doesn't include any of the deaths that have occurred in (b) (6) (2) or surrounding counties (many more than 2).

https://www.washingtonpost.com/graphics/2020/national/coronavirus-us-cases-deaths/?hpid=hp_hp-banner-low-8-12_resourcebox-v3%3Ahomepage%2Fstory-ans

**randy** 2020-04-07 22:29

There's no real source of truth/data, it seems.

**heather** 2020-04-07 22:47

the reporting for this is a hot mess

**ryan.hofschneider** 2020-04-07 22:49

Bonus points for inclusion of all 5 inhabited territories though.

**aidanfeldman** 2020-04-07 22:50

@aidanfeldman has left the channel

**mgwalker** 2020-04-07 23:48

My site currently only updates once a day, but I tweaked it to give more info about how things are changing _recently_ (past 4 days), and today I added a focused blurb on the change since _yesterday_. The numbers are too big for me to keep in my head day to day, so seeing today and yesterday side by side helps me understand the one-day change, though of course, the change in a single day isn't indicative of anything except that one day. <https://mgwalker.github.io/covid19/>

**mgwalker** 2020-04-07 23:49

Oop, another change I want to make is not to use such concrete numbers for my 7-day trend?

**mgwalker** 2020-04-08 03:22

Some good news (b) (6) <https://www.kansascitymag.com/new-projections-show-kansas-and-missouri-coronavirus-fallout-peaking-on-same-day-and-theres-good-news/>

**mgwalker** 2020-04-08 03:22

I hope this is bearing out elsewhere too!

**hillary.jeffrey** 2020-04-08 13:11

In NC if we maintain social distancing and closures through April we're facing a 20%

chance of overrunning the hospitals and "only" a 50% chance if they're relaxed when the current order expires. There's a Charlotte state senator who's doing updates that are very informative:

https://www.reddit.com/r/jeffjackson/comments/ft5l90/update_coronavirus_projections_for_nc/



yuda 2020-04-08 13:22

:sigh-mask: <https://wtop.com/coronavirus/2020/04/cdc-weighs-loosening-guidelines-for-some-exposed-to-virus/>



mgwalker 2020-04-08 13:22

Noooooo, no no nooooo.



mgwalker 2020-04-08 13:23

Also, is it just me, or does it look like the Vice President is a robot or zombie about to strangle someone in that picture?



yuda 2020-04-08 13:24

lol totally



yuda 2020-04-08 13:24

(oddly, there's no picture in the article itself)



amanda.costello 2020-04-08 13:58

I think :minn: is going to extend the stay-home order through May 4. :uffda:



amanda.costello 2020-04-08 13:58

Which, I know is absolutely the right thing, but still. :sigh:



mchopson 2020-04-08 14:02

We're on June 10th in VA :yay2:



elizabeth.ayer 2020-04-08 14:37

WA gov said schools are not coming back this school year, which goes beyond the current end of the stay-home order. This has caused a ton of confusion :disappointed:



mgwalker 2020-04-08 14:49

:musical_note: Schoooooool?s out for lockdown Schoooooool?s out for longer Schoooooool? s been drowned in Purell? No more pencils, No more rooms, Only lessons Played in Zoom :musical_note: <https://media.giphy.com/media/81QJeJXdlqzMk/giphy.gif>



elizabeth.ayer 2020-04-08 15:05

feat. @mheadd! <https://fcw.com/articles/2020/04/05/legacy-tech-hinders-gov-covid19.aspx>



mchopson 2020-04-08 15:27

Is anyone else encountering 'black market in a war zone' prices for fresh foods?



torey.vanek 2020-04-08 15:37

I wanted to order pancake mix from Amazon and it was \$30.



torey.vanek 2020-04-08 15:38

Also flour was in the same price range.



torey.vanek 2020-04-08 15:38

I did not purchase.



mchopson 2020-04-08 15:39

A pound of chicken is going for \$16 bucks around me



ann.morey 2020-04-08 16:02

I paid \$5.89/lb for chicken on Monday. It was a Shipt delivery order from Kroger.



gwynne 2020-04-08 16:22

@mchopson where are you shopping? Prices for me have been the stable at TJs, my local Yes! and WF.



mchopson 2020-04-08 16:25

Well we usually do local farmers and CSA's for staples so maybe that's why






















matcaughron 2020-04-08 16:31

prices are largely normal in (b) (6) only difference seems to be limitations on number of items.



yuda 2020-04-08 16:40

-  **@mchopson** this is a little more expensive than normal times grocery store but I've found it helpful (see ?pantry? tab): <https://www.nrgprovisions.com/>
-  **cordelia.yu** 2020-04-08 16:40
I grew up around agricultural supply chains and still learned a lot from this thread
<https://twitter.com/NFUDC/status/1247198445611474945?s=20>
-  **yuda** 2020-04-08 16:40
they?ll send you a whole (brined) chicken for \$12
-  **mchopson** 2020-04-08 16:43
My wife and I are totally rethinking our approach to food after this - we're going back to our rural old school routes :preserving-jar:
-  **mchopson** 2020-04-08 16:44
Get some goats
-  **yuda** 2020-04-08 16:45
we already subscribed to a CSA, we're keeping that up and leaning into it a bit (we'll overpay for eggs from them now, for example).
-  **yuda** 2020-04-08 16:45
last year we shifted our diet to be a lot more plant-based (leaning a lot on beans). That's turned out to be very handy tbh.
-  **yuda** 2020-04-08 16:48
Meanwhile, we have a delivery coming later today from NRG that has some staples, plus beer and brownies.
-  **mchopson** 2020-04-08 16:49
I mean I'm not above hunting squirrels and other varmint I did grow up on the eastern shore, I just wish I was closer to water and I could eat the hell out of some Nutria
-  **ryan.ahern** 2020-04-08 16:52
I've been shocked at how much prices have been the same. Like our local grocery store has been very hit or miss until this weekend on eggs, and this weekend not only did they have eggs, but a bunch of them were on sale
-  **tonibonitto** 2020-04-08 17:02
I was looking for turkey bacon on Amazon Fresh yesterday.. most of the time, prices are normal.. but I did see a 12-can pack of Nabisco's Easy Cheese spray cheese for \$99.99. -- _and_ the 24-, 36-, and 48-can options were sold out. I had no idea they still made that stuff/it was so popular.. lol
-  **melissabraxton** 2020-04-08 17:38
Thank you for sharing this, @cordelia.yu - I'm getting ready to pitch an idea to the new Covid 19 10x round that's related. LMK if you'd be interested in being a part!
-  **randy** 2020-04-08 17:46
it's driving me nuts that the Washington Post's map isn't matching what they are reporting re: number of cases.
-  **randy** 2020-04-08 17:46
I guess I just have higher standards for them....like, it seems as though the reporters, and the people responsible for the maps, would be getting their data from the same places.
-  **mchopson** 2020-04-08 17:47
You definitely have higher standards Randall
-  **mgwalker** 2020-04-08 17:49
The maps may not be updating in real time, either. They may get updated on a schedule.
-  **mgwalker** 2020-04-08 17:50
Or vice versa.
-  **mogul** 2020-04-08 18:11
Thanks, my own anxiety around climate change has always focused on supply chain as the "canary" of systemic breakdown, and it has been sharpened to a point by COVID-19.
-  **melissa.keene** 2020-04-08 18:47
@melissa.keene has left the channel

**eissa.cnen** 2020-04-08 19:10

A correlation I've noticed: The longer I'm sheltered at home with a kid:house:>> my desire for an adult bev moves up sooner in the day :tropical_drink:

**heather** 2020-04-08 19:11

Wait, what if we don't have a kid and still feel that way :grimacing:

**gwynne** 2020-04-08 19:12

It's always 5 oclock somewhere.

**gwynne** 2020-04-08 19:22

Got an email from Costco that said ""Costco is temporarily allowing priority access to our warehouses for Costco members who are healthcare workers and first responders such as police officers, EMTs and firefighters. Healthcare workers and first responders who present a Costco membership card and official identification of their role, will be allowed to move to the front of any line to enter the warehouse.""

**gwynne** 2020-04-08 19:22

It also had an ad for a 4-person "barrel" sauna. So there's that, too.

**yuda** 2020-04-08 19:32

must be a big barrel if 4 people can socially distance it

**mike.lloyd** 2020-04-08 19:56

I mean, I can take up the space of 4 people and socially distance myself from everyone else while in it.

**mogul** 2020-04-08 21:42

<https://twitter.com/steveportigal/status/1247960790142877696?s=20>

**mogul** 2020-04-08 21:49

<https://twitter.com/mattbooshell/status/1247698644918296576?s=20>

**timothy.baxter** 2020-04-09 12:19

Jones BBQ (b) (6) has reportedly created a BBQ vending machine so people can get their brisket fix.

**alanb** 2020-04-09 13:30

I would support Jones BBQ receiving a Nobel Prize for this breakthrough.

**timothy.baxter** 2020-04-09 13:32

A true innovation.

**mgwalker** 2020-04-09 13:35

<https://www.kansascity.com/news/business/article241869026.html>

**matcaughron** 2020-04-09 13:36

ouch paywall

**matcaughron** 2020-04-09 13:36

ah, that probably also explains why the fingernail doesn't render in slack... heh

**timothy.baxter** 2020-04-09 13:36

The problem with working on a newspaper site is that when they later systematically dismantle everything you built, it's super-public and painful.

**cordelia.yu** 2020-04-09 13:41

wait are there photos i must understand how this magical machine works

**timothy.baxter** 2020-04-09 13:42

<https://www.kmbc.com/article/how-kansas-city-kansas-is-this-jones-bar-b-q-launches-no-contact-barbecue-vending-machine-bbq/32083993#>

**cordelia.yu** 2020-04-09 13:43

omg

**timothy.baxter** 2020-04-09 13:44

burnt end sandwich :homer-drooling:

**matcaughron** 2020-04-09 15:04

gorgeous visualization (open source too) of phylogenetic trees for coronavirus:

<https://nextstrain.org/ncov/global>

**matcaughron** 2020-04-09 15:05



even with timeline



yuda 2020-04-09 16:35
woohoo virginia is now allowing mixed drink deliveries



tonibonitto 2020-04-09 17:17
starting Friday <https://www.nbc12.com/2020/04/08/virginians-can-soon-order-mixed-drinks-to-go/>



yuda 2020-04-09 17:30
(technically some enterprising bar could start doing it at 12:01am tonight, I think...)



randy 2020-04-09 17:33
<https://www.washingtonpost.com/health/2020/04/08/funeral-birthday-party-hugs-covid-19/>



tonibonitto 2020-04-09 17:42
Technically, anything after 12 midnight is tomorrow.. (quirk: I have a hard time referring to/accepting anything after midnight as part of today/tonight.. lol)



mgwalker 2020-04-09 18:15
Those stories might be super helpful for convincing people to stay home, if only they'd listen? :disappointed:



mogul 2020-04-09 18:23
I don't know if everyone got this, so publicizing... The "Get Access Now" link is <https://link.oreilly.com/NM00fBr000zBHS0GQK0J0VW>



vwales 2020-04-09 19:13
Found this study interesting, especially as in my neighborhood, everyone is now a jogger. I get it, folks need to get out. But maybe do it as safely as possible?
<https://medium.com/@jurgenthoele/belgian-dutch-study-why-in-times-of-covid-19-you-can-not-walk-run-bike-close-to-each-other-a5df19c77d08>



ashleyo 2020-04-09 19:19
omg ...can we do anything anymore besides eat and drink quarantinis :party-try-not-to-cry:



vwales 2020-04-09 19:21
I've been wearing a mask on every dog walk, and neighbors are asking if I'm OK and my reply is "Yes, this is so I can do my best to make sure you are OK too." It also seems to keep folks a safe distance away :female_zombie:



ann.morey 2020-04-09 19:37
When I read @vwales's comment on the article I thought it might relate to a comment I heard the other day from my brother: ?I see sooo many new people on the running trails. When this quarantine is over I think there's going to be a huge boom for physical therapists.?



ann.morey 2020-04-09 19:40
Here are some notes from a super fascinating study on the general public's attitudes around the pandemic from UserTesting (the remote research tool we have access to):
<https://gsa-fts.slack.com/archives/C03JK2KH8/p1586455316026900>



vwales 2020-04-09 19:45
Yes, and seeing a ton of new dogs. I'm glad that maybe some of them are getting more exercise...but it's bad. People are walking around everywhere. I feel like I'm experiencing a scene from the WD each day. Which I know is an awful analogy.

















ann.morey 2020-04-09 19:48
I live a block from a park with lots of nice trails, but it's gotten so crowded and people aren't great about keeping good distances. The streets are much quieter, though, so we've started to walk through the neighborhood instead. My parents said there's so little car traffic in their neighborhood now they just avoid everyone by walking down the middle of the street!



mgwalker 2020-04-09 19:51
People at the parks here have been good about giving 5-10 feet of space when going by each other. It's also been super windy here, which I've told myself is good because it'd cause most virus to blow past instead of sticking to me. I don't know if that's true and please don't pop my bubble. :joy:



yuda 2020-04-10 02:18

-  **yuda** 2020-04-10 02:10
https://www.vice.com/en_us/article/v74az9/the-viral-study-about-runners-spreading-coronavirus-is-not-actually-a-study
-  **vwales** 2020-04-10 11:38
Thanks for sending. Hopefully folks are still taking precautions.
-  **yuda** 2020-04-10 12:19
oh absolutely. just came across that article last night and figured i should share
-  **laura** 2020-04-10 13:23
I appreciate them calling out that teams need to be gender inclusive - and then they undo everything when they describe the roles on the teams as the 4 Hs
<https://news.un.org/en/story/2020/04/1061142> <https://developer.ibm.com/blogs/unesco-codethecurve-global-hackathon-launch-featuring-ml-on-bm-z/>
-  **mgwalker** 2020-04-10 13:29
Yes because creative people are automatically hipsters, and all industry experts are humanitarians, and nobody crosses any of those lines? ugh.
-  **yuda** 2020-04-10 13:31
I do sometimes refer to myself as a "hacker", but I mean it as a derogatory. I can code enough to get some things to barely work but it's rare that I create something that is `_good_` or `_reliable_`.
-  **annepetersen** 2020-04-10 13:34
I was the president of a hackerspace, so I think I also qualify in that category.
:upside_down_face: (also I don't think I'd ever consider myself a hipster, though those categories `_want_me` to be in that bucket)
-  **christine.bath** 2020-04-10 14:09
Google is helping NY relaunch their online UI application this morning. Of note: > The company said it could potentially bring a similar service to other states and :grimacing:
:sigh-mask: > Neither the Labor Department nor Google immediately responded to requests for comment about whether applicants would be required to use a Google account or login during the process. <https://www.cnn.com/2020/04/09/google-creates-online-unemployment-application-with-state-of-new-york.html>
-  **hillary.jeffrey** 2020-04-10 14:27
there is no way this could go wrong
-  **matt.henry** 2020-04-10 14:29
oh?
-  **mogul** 2020-04-10 14:29
Just saw this tweet... I expect someone to say "hey then we should add this to an app everyone already has installed!" and then see Google, FB, Twitter, and Amazon scramble to include it. <https://twitter.com/jtemple/status/1248613977782775820?s=19>
-  **mogul** 2020-04-10 14:33
(Or rather, a form of it that totally strips out the privacy protection.)
-  **mogul** 2020-04-10 14:34
I wouldn't be surprised if Google is already doing something in Google Maps.
-  **mgwalker** 2020-04-10 14:42
Uuuuggghhhh? These are the precise systems that must never be outsourced. I get that this is an emergency so maybe we bend the rules, but also we all know ? I hope ? how hard it is to insource stuff you've handed over to vendors.
-  **elizabeth.ayer** 2020-04-10 14:45
An America with no state-run post office?
<https://twitter.com/GerryConnolly/status/1248334335658336256>
-  **mogul** 2020-04-10 14:48
<https://www.npr.org/sections/health-shots/2020/04/07/825479416/new-yorks-coronavirus-deaths-may-level-off-soon-when-might-your-state-s-peak>
-  **mogul** 2020-04-10 14:51
The Hatch Act discourages me from going into the potential impact on democracy if this happens, although I will leave this tweet from a Rep here.

<https://twitter.com/GerryConnolly/status/1248334335658336256?s=19>



mogul 2020-04-10 14:53

Oh whoops, same tweet, duh... I just read the second preview in yours.



mchopson 2020-04-10 15:06

I can only take so much



elizabeth.ayer 2020-04-10 15:11

Unpopular opinion: like a lot of crisis "news", this is accelerating a question that was WELL on the way to reaching a crunch point anyway.



mogul 2020-04-10 15:12

I dunno if that's an unpopular opinion so much as under-expressed!



mogul 2020-04-10 15:35

I see the ad industry is taking everything in stride.



mchopson 2020-04-10 15:45

I need a face mask version of the Snuggie



joseph.krzystan 2020-04-10 17:13

has joined #covid-19



randy 2020-04-10 17:25

This f'ing map still isn't showing the deaths that have occurred in (b) (6) and surrounding counties. People died over a week ago.

https://www.washingtonpost.com/graphics/2020/national/coronavirus-us-cases-deaths/?itid=hp_hp-banner-low-8-12_web-gfx-death-tracker%3Ahomepage%2Fstory-ans



randy 2020-04-10 17:27

<https://www.washingtonpost.com/technology/2020/04/10/apple-google-tracking-coronavirus/>



mgwalker 2020-04-10 17:29

Maybe I don't want to know and I'll just stay home and pretend like I already have it.



ryan.ahern 2020-04-10 17:33

I think that tracking, paired with proper testing and manual contact tracing, could be very useful for opening up the country before a vaccine is available. It's also a dystopian nightmare :why-not-both:



mogul 2020-04-10 17:42

This sounds like they're adopting the privacy-preserving strategy that the Stanford app does: > On Friday, Apple and Google stressed they would not be collecting anyone's precise coordinates for the purpose of combating coronavirus. Instead, the contact-tracing apps they enabled would see a participating user's device broadcast an anonymous numerical beacon that would change every few minutes. Those beacons would be registered by nearby devices, including those within a range of six feet, which the Centers for Disease Control and Prevention has recommended as part of its calls for social distancing.



mogul 2020-04-10 17:42

This is a good thing.



mogul 2020-04-10 17:42

Mid-May seems like an eternity away in this timeline, though.



yuda 2020-04-10 17:42

testing won't be sufficiently available before then anyway



mogul 2020-04-10 17:43

How _dare_ y'all waste a good opportunity to use :sigh-mask: :disappointed-bowie:



mgwalker 2020-04-10 17:43

:sigh:



mgwalker 2020-04-10 17:43

Poor Bowie. Insufficiently distanced.



annepetersen 2020-04-10 17:44

there's a _Labyrinth_ joke in here somewhere.



mgwalker 2020-04-10 17:45

-  <https://i.imgur.com/BWbp1Nh.gif>
-  **mogul** 2020-04-10 18:02
<https://twitter.com/bmogilefsky/status/1248671281588785154?s=20>
-  **annepetersen** 2020-04-10 18:03
https://66.media.tumblr.com/4c48bf4f44eacd5fed96aa3892332845/tumblr_inline_nm3hj1PkjP1qf49jl_540.gifv
-  **annepetersen** 2020-04-10 18:03
https://66.media.tumblr.com/580fdee280e632f6065ca3f7424db93d/tumblr_p3i1c9zR2W1u7sv8no1_400.gifv
-  **porta** 2020-04-10 18:08
thank goodness i watched the video. b.c. the preview image of the flourish viz had me :banging_head:
-  **porta** 2020-04-10 18:09
the preview painted a completely different picture. if possible they should preview the last image in the viz
-  **tonibonitto** 2020-04-10 18:22
<https://www.washingtonpost.com/graphics/world/2020/04/09/italian-artist-pays-homage-pandemics-heroic-women/>
-  **stephanierivera** 2020-04-10 18:41
Making sure that everyone has access to this doc for Covid related leave
<https://docs.google.com/document/d/1ULzN67y3Gf3f83445Ezit7Z4t8DWCOHEnnQ6oVZz1EA/edit#>
-  **stephanierivera** 2020-04-10 18:46
These are really great. And I love the story behind them. Thank you for posting.
-  **tonibonitto** 2020-04-10 19:18
Is this for everyone in TTS, or just 18F? I see "tock" mentioned (we don't use that in Solutions)
-  **stephanierivera** 2020-04-10 19:29
I did write this up with an eye for 18F. However, I think everything aside from 'tock' applies GSA wide.
-  **elisa.chen** 2020-04-10 20:17
Generate hand washing infographics based on your favorite song lyrics
<https://washyourlyrics.com/>
-  **ryan.hofschneider** 2020-04-10 20:47
It looks like at the state level, the stats match up with what are currently reported by the <https://www.fredericksburgva.gov/1622/COVID-19-Coronavirus>. Washington Post says they are tracking 83 deaths for Virginia with an unknown location ? Wikipedia says Fredericksburg https://en.wikipedia.org/wiki/Fredericksburg,_Virginia. Maybe that's why?
:thinking_face:
-  **skippy.williams** 2020-04-10 21:51
has joined #covid-19
-  **russell.oneill** 2020-04-10 23:48
https://twitter.com/alligordon_/status/1248636792099799041
-  **vwales** 2020-04-12 15:57
Now available, cases by zip code in :maryland_flag: <https://coronavirus.maryland.gov/>
-  **mgwalker** 2020-04-13 13:30
I had to make a quick Target run this morning and I have two observations: 1) I appreciate how all the places I've had to go recently (which is very few, but still) make it easy and _expected_ that you'll keep your distance from other people, so there's no social pressure to get close to anyone. 2) the cop wearing the flower-patterned face mask was too precious.
-  **yuda** 2020-04-13 13:32
out of curiosity were they doing the one-way aisles thing?
-  **mgwalker** 2020-04-13 13:34
I didn't see, I had a pick-up so I only went to the front desk.
-  **timothy.baxter** 2020-04-13 13:36
My local grocery store was doing that, but not my local Target (which is not the same as my local Target, usually)

Greg's local target, usually).



yuda 2020-04-13 13:37

I was very surprised that the local Trader Joe's I typically use wasn't. The aisles are pretty narrow. Although they were only allowing I ke 25 people in at a time (I gather those calculations are based on square footage)



mgwalker 2020-04-13 13:38

Now that I've been out though, I will undoubtedly be hyper-aware of any scratchy throat or coughing for the rest of the day. :laughing:



timothy.baxter 2020-04-13 13:39

For the rest of the day? I'm still hyper-aware from my trip out last Wednesday.



trammell 2020-04-13 17:05

We have a few elders in our family in different parts of the country who are staying at home as a result of what's going on. @melissabraxton mentioned <http://Storyworth.com> over in #aging-parents and it has been a real pick-me-up for the family members I signed up. It asks them a question once/week for a year?usually about things that happened early in their lives?and then creates a book of their responses at the end. We get an email with the responses when each question is answered along the way, too. (We framed it for the family elders as them answering these questions for our one-year-old daughter when she gets to be our age.) I can imagine there might be folks who would want to simply come up with the questions and ask themselves; having a service do it over the course of a year with a book being printed in the end seemed worth it to us. <https://gsa-its.slack.com/archives/CLWMLQWER/p1584380336023400> For my extended family, this has probably been the brightest thing (the only bright thing?) to come out of social distancing, so I thought I'd share it here.



trammell 2020-04-13 17:06

I found out after the fact that if I'd asked (b) (6) for her member share link, I'd gotten 10% off, so there's that.



trammell 2020-04-13 17:06

Also, there are coupons floating around the normal places on the web, but none of them worked for me.



yuda 2020-04-13 17:09

it really seems like most vendors have gotten wise to those normal places and adapted.



laura.ponce 2020-04-13 17:11

I think I'm going to get this for both of my parents, I've been meaning to look into it. Do you know if it's pretty easy for them to write the responses? It seems I ke it's just via email which seems easier than them having to log into something and do it there



matcaughron 2020-04-13 17:13

clock visualization: <https://nextstrain.org/ncov/global?l=clock>



trammell 2020-04-13 17:20

I'm not sure if you can answer by email. :man-shrugging: I think signing in works via emailed magic link _a la_ Slack.



michelle.rago 2020-04-13 19:35

This is great! It reminded me of the StoryCorps Great Thanksgiving Listen." There are great questions on this list, <https://storycorpsorg-staging.s3.amazonaws.com/uploads/TGTL2019-Great-Questions.pdf>. StoryCorps also has an app <https://storycorps.org/participate/storycorps-app/>.



mgwalker 2020-04-13 19:50

Oof. Missouri's total population is less than 12% Black.

<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/img/cases-by-race.jpg>



kara.reinsel 2020-04-13 19:58

More to that point <https://www.latimes.com/opinion/story/2020-04-08/coronavirus-racial-disparity>



tonibonitto 2020-04-13 20:12

And <https://www.nytimes.com/2020/04/10/business/minority-business-coronavirus-loans.html>

-  **ashleyo** 2020-04-13 23:30
<https://www.businessinsider.com/governments-cannot-mandate-covid-19-tracking-tech-2020-4>
-  **mgwalker** 2020-04-13 23:32
They say that `_now_` ?
-  **ashleyo** 2020-04-13 23:34
lots of privacy issues
-  **elizabeth.ayer** 2020-04-13 23:53
We heard from a local authority that they are watching this closely to help evaluate their own eventual contact tracing solution: <https://cpg.doc.ic.ac.uk/blog/evaluating-contact-tracing-apps-here-are-8-privacy-questions-we-think-you-should-ask/>
-  **hillary.jeffrey** 2020-04-14 12:52
@hillary.jeffrey has left the channel
-  **cordelia.yu** 2020-04-14 13:13
since the US and the west is way behind the game on this, here's a really helpful take from the product lead of Singapore's TraceTogether app, which is ostensibly one of the better systems around m: <https://twitter.com/PrivacyMatters/status/124960092289831936>
-  **cordelia.yu** 2020-04-14 13:14
@abbey.kos also wrote a pretty great thread on the limits of digital contact tracing atm <https://twitter.com/abbeykos/status/1249310238538371082>
-  **julie.strothman** 2020-04-14 13:26
has joined #covid-19
-  **abbey.kos** 2020-04-14 17:29
A friend of mine is a sole proprietor who has lost all of her clients ? \$100k+ in revenue ? because of COVID. I know SBA offers some grants and loans, but do you know anyone who's taken advantage of them? We're especially interested in if she can use PPP to pay `_herself_` and have that count as payroll.
-  **abbey.kos** 2020-04-14 17:29
She's an S corp.
-  **amos** 2020-04-14 17:47
I don't personally know of anyone who has been approved yet, but this website offers guidance on who is eligible: <https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program-ppp>
-  **amos** 2020-04-14 17:48
sole proprietorships are listed under ?Who can apply?
-  **mgwalker** 2020-04-14 18:29
I tinkered with charts last night showing the day-over-day `_percentage_` increase in new cases and deaths and was encouraged to see both are decreasing in lots of the country. I'm not certain whether it's a useful metric, but it's hard to figure what `_is*_` useful. I suppose it depends on what you want to know.
-  **ann.morey** 2020-04-14 18:31
Just to clarify and deaths, cases are still increasing, but not by as much, right? So that would literally indicate the curve is flattened?
-  **mgwalker** 2020-04-14 18:32
Yeah. My thought was if the day-over-day percentage goes negative, that would indicate the curve is flattening.
-  **mgwalker** 2020-04-14 18:33
So, eg, if there were 100 new cases yesterday but only 90 new cases today, that's a -10% day-over-day. (clarified, hopefully)
-  **ann.morey** 2020-04-14 18:35
Yep, that makes sense.
-  **mchopson** 2020-04-14 18:40
In the search for *uplifting* news: <https://wamu.org/story/20/04/09/gaithersburg-biotech-company-makes-progress-on-coronavirus-vaccine/>

[summary: https://www.scribd.com/document/444444444](#)



porta 2020-04-14 18:57

SBA offers 2 loans PPP and EIDL. PPP is funded by banks, backed by SBA. EIDL is a loan funded by the SBA. Thus PPP approval is somewhat up to the banks (some banks have approved some loans). EIDL has a provision that the applicant can get 10K advance 3 days after applying and that advance doesn't have to be paid back even if the loan is denied.



molly.mcintyre 2020-04-14 19:06

NIH is doing a study to test folks for covid antibodies - volunteers can be from anywhere in the country and participate via home test kit -

<https://www.washingtonian.com/2020/04/13/nih-is-testing-people-for-covid-19-antibodies-and-looking-for-volunteers/>



abbey.kos 2020-04-14 19:13

Ahhhhhh, thank you ? that's super helpful



mgwalker 2020-04-14 19:16

I applied to be a participant this weekend!



erin.strenio 2020-04-14 19:19

I just emailed NIH to volunteer myself!



erin.strenio 2020-04-14 19:19

To volunteer, send an email to:



yuda 2020-04-14 19:51

in (b) (6) we've gone from a 4-day doubling rate to a 7-ish day doubling rate



abbey.kos 2020-04-14 20:32

I appreciate whoever did this



cordelia.yu 2020-04-14 20:35

:sob: https://twitter.com/LunaOi_VN/status/1247451751222931456



mgwalker 2020-04-14 21:07

Look at all those people very responsibly standing several feet apart!



tonibonitto 2020-04-14 21:29

<https://www.wired.com/story/coronavirus-testing-is-moving-closer-to-your-doctors-office/>



randy 2020-04-14 22:19

best news I've heard in a while on this stuff. thanks for sharing.



joseph.krzystan 2020-04-15 00:07

@joseph.krzystan has left the channel



tore.vanek 2020-04-15 12:47

whoa. <https://www.kcra.com/article/man-waiting-for-1-700-stimulus-payment-sees-millions-in-his-bank-account/32140462#>



gwynne 2020-04-15 12:52

"Bank error in your favor." Then, "Do not pass Go, do not collect \$200"



diana.cameron 2020-04-15 13:44

has joined #covid-19



diana.cameron 2020-04-15 13:46

Anyone else have an incorrect stimulus check? (b) (6)

Now I have to figure out how to give back money to the Treasury!



randy 2020-04-15 14:17

Keep it! :free-govt-money:



lynne.direda 2020-04-15 14:39

<https://www.rutgers.edu/news/new-rutgers-saliva-test-coronavirus-gets-fda-approval> The Food and Drug Administration (FDA) has granted emergency use authorization (EUA) to Rutgers? <https://www.rucdr.org/> and its collaborators for a new collection approach that utilizes saliva as the primary test biomaterial for the SARS-CoV-2 coronavirus, the first such approval granted by the federal agency. The new saliva collection method, which RUCDR developed in partnership with Spectrum Solutions and Accurate Diagnostic Labs (ADL), will

allow for broader population screening than the current method of nose and throat swabs. ?
 The impact of this approval is significant,? said <https://ehsi.rutgers.edu/ehsi-directory/name/andrew-brooks/>, chief operating officer and director of technology development at RUCDR, who also is a professor in the <https://newbrunswick.rutgers.edu/academics/school-arts-and-scienceshttps://genetics.rutgers.edu/> at <https://newbrunswick.rutgers.edu/>. ?It means we no longer have to put health care professionals at risk for infection by performing nasopharyngeal or oropharyngeal collections. We can preserve precious personal protective equipment for use in patient care instead of testing. We can significantly increase the number of people tested each and every day as self-collection of saliva is more quick and scalable than swab collections. All of this combined will have a tremendous impact on testing in New Jersey and across the United States. ? Soon after the Rutgers-ADL team received notification from the FDA on Saturday,



mgwalker 2020-04-15 14:40

Woo! No more cottonballs up the nose? That sounds like a big step forward!



abbey.kos 2020-04-15 14:52

Has anyone else completely lost control of their meals? I eat when I'm hungry, and I eat whatever's around. I had six leftover tortellini at 10:15 am.



randy 2020-04-15 14:54

I just ate leftover chicken teriyaki as a morning snack. And had a pull off of some EZCheese, which was delicious.



kara.reinsel 2020-04-15 14:54

I find that I'm less hungry. I still eat at fairly regular times but more so because I know it's important to take a break.



kara.reinsel 2020-04-15 14:55

I say eat when you're hungry - if it's tortellini in the morning, go for it!



tore.vanek 2020-04-15 14:56

our meals have moved to much different times- it seems to be brunch, mid afternoon lunch and as my husband says "European dinner time"



randy 2020-04-15 14:56

I plan on eating some combos for lunch. perhaps dig in on a hot pocket if I decide to treat myself. (b) (6)



randy 2020-04-15 14:57

shows himself out to #acq-stack-banter where this will make more sense to the audience



tore.vanek 2020-04-15 14:58

(b) (6) is currently making Belgian waffles right now (with nutella and strawberries so maybe it is dessert?)



vwales 2020-04-15 14:58

:ham-hawk:



ann.morey 2020-04-15 14:59

Everything is the same at my house. We cook everything at home anyway because (b) (6) (which is impossible to avoid at restaurants), so this situation normal.



ann.morey 2020-04-15 14:59

And I would randomly eat whatever was around the house, so that's not new either!



tore.vanek 2020-04-15 14:59

Also there is a lot of random snacking



kara.reinsel 2020-04-15 15:01

I'm always fighting the urge to make a chocolate mug cake.



yuda 2020-04-15 15:07

I eat sometimes.



amanda.costello 2020-04-15 15:26

I got to _?Has anyone else completely lost control?_ and was just all YUP.



mchopson 2020-04-15 15:35



As a historian, I find the phrase "we're living through history" *not comforting in any way shape or form*



mike.lloyd 2020-04-15 15:42

I'm a _One Meal A Day_ practitioner, so for me it's been pretty much the same since I live alone, sometimes I cheat a bit and have a small bowl of cereal or something in the mornings as a way to stay sane by doing something different, but otherwise I'm pretty good about meals being the same.



will_cahoe 2020-04-15 17:24

"Designed for us to fail". That headline hurts :disappointed:

<https://www.theguardian.com/us-news/2020/apr/15/florida-unemployment-system-coronavirus-applications>



timothy.baxter 2020-04-15 17:25

@timothy.baxter has left the channel



gray 2020-04-15 18:18

<https://gsa-fts.slack.com/archives/C5HNZUCJ3/p1586966643123400>



mgwalker 2020-04-15 19:48

Does anyone know of a definitive guide to how much we are _*supposed*_ to get in the stimulus thing? I want to make sure I didn't get too much before I start using it, because based on recent events, I have fairly low confidence that I got the right amount.



mgwalker 2020-04-15 19:53

Found one: <https://www.taxslayer.com/blog/2020-coronavirus-stimulus-check-how-much-who-qualifies/>



ryan.ahern 2020-04-15 19:59

I've also found this: <https://www.washingtonpost.com/graphics/business/coronavirus-stimulus-check-calculator/>



porta 2020-04-15 20:39

not a complete answer, but IRS has the ability to take back/reverse the ACH deposit _without any action needed from you_ (yeah that can be problematic). i don't know how you report that you have gotten too much though.



diana.cameron 2020-04-15 20:41

I'm sure they will be more than willing to take it back. I would just like to report it to someone. Wish I could find the phone number that works somewhere. Maybe I should call the call center. :slightly_smiling_face:



porta 2020-04-15 20:41

:sonic-waiting: :phone:



vwales 2020-04-15 23:41

One of my favorite pizza stops, I know the owners well. First place I'll go when I can get back to NYC: <https://www.givemeastoria.com/2020/04/15/dinos-pizzeria-gives-back-with-the-goal-of-keeping-the-community-strong/?fbclid=IwAR3L8f5N4PvfN0ZdS3rBxKh2bqRKTyCQewxAgAQFEHPIWxUqZljScWBSf7I>



mike.lloyd 2020-04-16 16:00

@mike.lloyd has left the channel



gwynne 2020-04-16 17:10

Moving reflection from Mass Gov Baker.

<https://www.washingtonpost.com/news/powerpost/paloma/daily-202/2020/04/16/daily-202-don-t-leave-anything-unsaid-massachusetts-governor-chokes-up-during-coronavirus-briefing/5e97f8e6602ff10d49ae6458/>



emmpressley 2020-04-16 19:43

has joined #covid-19



keith.muth 2020-04-17 16:07

has joined #covid-19





gwynne 2020-04-17 16:13


DC Schools closed for the year May 29.





jennifer.calik 2020-04-17 19:41


 :point_up: Same for Chicago :chicago:


 **michelle.holko** 2020-04-17 20:07
~MD closed until May 15, for now anyway. We use public schools. I am curious, for those using private schools, are you still paying tuition?~


 **randy** 2020-04-20 17:45
This map still show zero Covid deaths in Fredericksburg and Spotsylvania even though over a dozen people have died over two weeks ago. I hope this isn't using a source from the federal government. https://www.washingtonpost.com/graphics/2020/national/coronavirus-us-cases-deaths/?hpid=hp_hp-banner-low_web-gfx-death-tracker%3Ahomepage%2Fstory-ans


 **mgwalker** 2020-04-20 17:49
The NY Times data shows 74 cases and 0 deaths for Spotsylvania County as well.


 **mgwalker** 2020-04-20 17:52
The Virginia Department of Health shows 77 cases for Spotsylvania County, but I can't figure out if it lists deaths by county or not.


 **randy** 2020-04-20 17:52
I haven't dug in to figure out where the map is getting it's data, but this doesn't boost confidence that it's an accurate count.


 **mgwalker** 2020-04-20 17:54
How people get counted is murky too. Were they Spotsylvania residents? Did they die in Spotsylvania? Some states only count their own residents, or only count people who die in their state, or both.


 **mgwalker** 2020-04-20 17:57
From the NY Times's data repo: > When the federal government arranged flights to the United States for Americans exposed to the coronavirus in China and Japan, our team recorded those cases in the states where the patients subsequently were treated, even though local health departments generally did not. When a resident of Florida died in Los Angeles, we recorded her death as having occurred in California rather than Florida, though officials in Florida counted her case in their own records. And when officials in some states reported new cases without immediately identifying where the patients were being treated, we attempted to add information about their locations later, once it became available.


 **randy** 2020-04-20 18:00
I know (b) (6) that died lived in spotsylvania, but died in hospital in fredericksburg. So he at least would have counted in one of the two. This is so morbid, sorry! not sure why this lack of accurate data bugs me so bad....I guess because there's a good chance the same thing will happen if they ever figure out how to test.


 **clint** 2020-04-20 18:02
I just had to google Spotsylvania because I thought you were making it up.


 **yuda** 2020-04-20 18:12
quasi-related: (b) (6). It's pronounce "skook-ull" basically. Pretty much every time I have cause to say it out loud, at least one person says "oh so THAT'S how you pronounce it!"



 **yuda** 2020-04-20 18:12
This has been "unusual place names with Randy and John". Tune in for more next week!























 **clint** 2020-04-20 18:23
lol. that's just a hard word! Out here no one can decide if we want to pay homage to the French explorers or not. We have rivers, ranges, streets etc named ?Gros Ventre? (Grow Vont). There's also a little town up the road ?Dubois? (Doo-boys) . :shrug:

 **yuda** 2020-04-20 18:23
they pronounce Dubois the same way in Pennsylvania

 **yuda** 2020-04-20 18:23
You don't want to know how they say El Dorado

 **clint** 2020-04-20 18:24
whatever you do, don't say ?Doo-bwaa?, you'll get punched.

-  **randy** 2020-04-20 18:28
Virginia also has a place called Bumpass
-  **clint** 2020-04-20 18:29
pronounced like?.
-  **gsa_cio** 2020-04-20 18:31
Kevin Systrom's site is now up and running. <https://rt.live/> . It's amazing how many states have a second rise in infections.
-  **laura** 2020-04-20 19:48
love how they have their jupyter notebook linked: <https://github.com/k-sys/covid-19/blob/master/Realtime%20R0.ipynb>
-  **gsa_cio** 2020-04-20 20:17
Yup. Open work, FTW. That said and as a counterpoint so that no one takes my posting Kevin's site as an endorsement, some in the stats world are deeply concerned with the confidence intervals in the R-values. Here's one such example:
<https://marginalrevolution.com/marginalrevolution/2020/04/our-best-people-are-working-on-this-problem.html>
-  **molly.mcintyre** 2020-04-20 20:24
wow, MD just announced getting 500k tests from Korea
<https://wtop.com/coronavirus/2020/04/coronavirus-updates-dc-maryland-virginia-april-20/>
-  **mgwalker** 2020-04-20 20:25
Oh good, the tests actually made it into Maryland! :tada:
-  **molly.mcintyre** 2020-04-20 20:27
hogan did a press conference this afternoon, i didnt know that was in the works but awesome!
-  **tonibonitto** 2020-04-20 20:27
MD population is a little over 6 million.. I wonder how long it takes to make & ship tests
-  **mgwalker** 2020-04-20 20:28
I bet Hogan wanted to keep it hush-hush so the feds didn't try to confiscate the tests.
:grimacing:
-  **cordelia.yu** 2020-04-20 20:30
South Korea's production is probably around a million test per day m
-  **mgwalker** 2020-04-20 20:31
It'd be neat if a country with six times as many people could produce that many tests.
-  **mgwalker** 2020-04-20 20:32
We've tested fewer than 4 million people. :sigh:
-  **cordelia.yu** 2020-04-20 20:33
this article is about a month old, but that's what they were expecting
<https://www.msn.com/en-us/news/world/coronavirus-test-kits-pour-off-south-korean-production-line/ar-BB11N3ns>
-  **cordelia.yu** 2020-04-20 20:34
if people really cared, the market would fix the problem
-  **mgwalker** 2020-04-20 20:35
If people really cared, we wouldn't have to worry about the market because we'd invoke the Defense Production Act. :sigh-mask:
-  **mogul** 2020-04-20 20:37
For some very specific definition of "people" and "we".
-  **mgwalker** 2020-04-20 20:39
This was a pretty scary article from the weekend, too. Makes me wonder about the long-tail impacts: <https://www.independent.co.uk/news/world/americas/coronavirus-symptoms-lung-kidney-heart-covid-19-us-doctors-a9466701.html>
-  **mgwalker** 2020-04-20 20:40
I feel like doctors in China were saying :point_up::skin-tone-2: that last month, too.
-  **mgwalker** 2020-04-20 20:43

-  Meanwhile, Georgia is reopening. :disappointed: <https://www.ajc.com/news/state-regional-govt-politics/georgia-allow-some-shuttered-businesses-reopen-amid-pandemic/jKbtWKHOvqMStwhPf9oFI/>
-  **mogul** 2020-04-20 20:44
States are the laboratories of democracy :sigh-mask:
-  **mgwalker** 2020-04-20 20:44
> Hey, y'all might get covid which could possibly cause long-lasting heart, lung, and kidney damage, but least you can see that hot new movie.
-  **ryan.ahearn** 2020-04-20 20:48
well, a movie anyway, don't think anything new is getting released just so it can play in 25 theaters in georgia
-  **mgwalker** 2020-04-20 20:49
Okay, if the president cared.
-  **brandonkirby** 2020-04-20 21:39
has joined #covid-19
-  **brandonkirby** 2020-04-20 21:40
I really really really really really really really really really have nothing but negative comments to throw at this moment right now sorry I live in GA and well I
-  **brandonkirby** 2020-04-20 21:40
ok that's it.
-  **brandonkirby** 2020-04-20 21:40
That's enough of a vent.
-  **mgwalker** 2020-04-20 21:41
You can vent more if you need to. You can put time on my calendar to vent if that's helpful too.
-  **mgwalker** 2020-04-20 21:41
You can go outside and scream obscenities into the sky.
-  **brandonkirby** 2020-04-20 21:41
According to reports, cities and counties cannot deviate from the state guidance.
-  **brandonkirby** 2020-04-20 21:41
That means exactly what you think it means
-  **brandonkirby** 2020-04-20 21:41
and you're too nice to vent to.
-  **brandonkirby** 2020-04-20 21:42
you shouldn't have to hear this stuff.
-  **brandonkirby** 2020-04-20 21:42
wait, so we only vent to mean people?
-  **brandonkirby** 2020-04-20 21:42
my logic is non-functional right now
-  **mgwalker** 2020-04-20 21:42
My friend is in county emergency management in Georgia. Their understanding is that cities and counties will be able to implement their own new stay-at-home orders when the original governor order expires on the 31st, but not until then.
-  **brandonkirby** 2020-04-20 21:42
that's... better?
-  **mgwalker** 2020-04-20 21:43
It's _something_ at least. Presumably local and county governments can strongly encourage business to stay closed, but they can't actually enforce anything at this point.
-  **brandonkirby** 2020-04-20 21:43
:sigh:
-  **brandonkirby** 2020-04-20 21:44
thank you for the info.

-  **mgwalker** 2020-04-20 21:44
He said statewide, EM folks are _furious_.
-  **alanb** 2020-04-20 21:51
EM?
-  **alanb** 2020-04-20 21:51
Emergency Medicine?
-  **mgwalker** 2020-04-20 21:53
Emergency management. I guess it's normally styled EOC for emergency operations center.
-  **tonibonitto** 2020-04-20 22:02
As a New Yorker with family in GA, I am all for venting.. vent away!
-  **cordelia.yu** 2020-04-21 14:54
<https://www.bbc.com/future/article/20200420-coronavirus-why-some-racial-groups-are-more-vulnerable>
-  **cordelia.yu** 2020-04-21 14:57
<https://themarkup.org/2020/04/21/blind-users-struggle-with-state-coronavirus-websites>
-  **robert.jolly** 2020-04-21 15:06
has joined #covid-19
-  **matt.henry** 2020-04-21 15:07
Extremely cool to see reporting on this though
-  **randy** 2020-04-21 15:09
https://api.nationalgeographic.com/distribution/public/amp/science/2020/04/coronavirus-pandemic-is-giving-people-vivid-unusual-dreams-here-is-why?_twitter_impression=true
-  **cordelia.yu** 2020-04-21 15:12
a lot of these are things we don't necessarily have leverage on, but one we *ought* to is the problem around language barriers. culturally-competent translations are a thing the government ought to be doing by default, especially in these circumstances.
-  **cordelia.yu** 2020-04-21 15:13
like i've been paying attention to chinese language stuff, and there's even more disinformation and misinformation in chinese than in english
-  **cordelia.yu** 2020-04-21 15:15
and i think that's pretty similar in other non-western languages
-  **robert.jolly** 2020-04-21 15:16
I wonder how we can offer some assistance in that area.
-  **heather** 2020-04-21 15:18
AAAAAAuuuuugh
-  **heather** 2020-04-21 15:19
low contrast text is one of the easiest things to fix and also caused the highest number of exceptions?? :eyes-bleeding:
-  **annepetersen** 2020-04-21 16:06
#18f-phone-a-friend, maybe?
-  **elizabeth.ayer** 2020-04-21 19:10
Here is a list of places to assess and reach out to if you want :slightly_smiling_face:
<https://github.com/afeld/documentation/blob/state-sites/gov-resources.md>
-  **elizabeth.ayer** 2020-04-21 19:27
I assume I'm not the only one having Inclusion Conniptions about even the most measured reopening-the-country plans?
-  **gray** 2020-04-22 13:10
<https://twitter.com/gbinal/status/1252947618650558464>
-  **gray** 2020-04-22 13:11
I'm guessing ^^ was for a good reason (it wasn't sustainable, or had too many caveats), but I'm still really disappointed. It was the most helpful state-level visualization I'd found.
-  **elizabeth.ayer** 2020-04-22 13:43

**chasebryer** 2020-04-22 12:10:10

This probably wasn't the reason at all, but I've been feeling frustrated that states were the wrong granularity. You could see an overall decline, especially in a large state, which masks growing hotspots and gives an entirely wrong impression about COVID being "under control."

**yuda** 2020-04-22 13:51

Yes, this, exactly. I saw somebody online the other day saying COVID "probably peaked" in the DC region April 11-12... and yet every day is our record new number of cases in (b) (6) (although our growth rate is in fact slowing).

**vwales** 2020-04-22 14:01

My Congressman held a telephone townhall yesterday and the updates shared about the peak not hitting our area yet, it was alarming for sure and he also compared the situation in general to a WWII. I appreciated the candor, approach, and hearing folks' questions answered live. I didn't sleep much after that tho.

**will_cahoe** 2020-04-22 14:02

also isn't testing basically a shitshow in the US and therefore no one really knows real numbers on anything?

**gray** 2020-04-22 14:05

Yes, though that doesn't mean that there isn't value in displaying what is known. But the greater loss here is the chart of deaths.

**gwynne** 2020-04-22 14:07

Additionally, there are likely thousands of additional deaths that have yet to be attributed to COVID. So these state level data will be fluid for a while.

<https://www.sfchronicle.com/health/article/First-known-U-S-coronavirus-death-occurred-on-15217316.php>

**vwales** 2020-04-22 14:11

Also, this. Nicole came to speak to the Diversity Guild a few weeks ago:

<https://www.forbes.com/sites/nicolefisher/2020/04/22/superbugs-what-you-need-to-know-about-the-secondary-effects-of-covid-19/#3b392a586e41>.

**vishal.iyer** 2020-04-22 14:17

An interview with Sweden's lead epidemiologist on their approach-

<https://www.nature.com/articles/d41586-020-01098-x>

**mchopson** 2020-04-22 14:18

Aren't they the country whose approach was :yolo:

**mogul** 2020-04-22 15:14

<https://www.sfchronicle.com/health/article/First-known-U-S-coronavirus-death-occurred-on-15217316.php>

**mogul** 2020-04-22 15:17

...and the people who died were not travelers, suggesting community transmission that far back! :mindblown:

**clint** 2020-04-22 15:18

^^ is why I'm so curious about the antibody tests. We live in a small town that gets TONS of tourists from China in the fall. We also have 2 young kids in daycare/kindergarten? and we get ALL the bugs. We were all VERY sick right around Christmas. :shrug:

**mogul** 2020-04-22 15:18

(:doh: I missed that Gwynne had posted this in the thread above.)

**clint** 2020-04-22 15:20

It's such a popular destination that they even made one of their own!

https://en.wikipedia.org/wiki/Jackson_Hole,_China

**gwynne** 2020-04-22 15:20

When frozen beef strips show more empathy than, well... "please counter falsities if you see them with both data and compassion."

https://twitter.com/steak_umm/status/1249507299909087232?s=20

**heather** 2020-04-22 15:21

wat



yuda 2020-04-22 15:21

Yeah I've heard from many people in many different places about ?bad colds? going around that took weeks to shake and seemed worse than usual



mgwalker 2020-04-22 15:21

I am similarly curious when the first cases actually arrived in the US, versus the first _confirmed_ cases.



yuda 2020-04-22 15:21

I've wondered if this has been circulating for months.



heather 2020-04-22 15:22

They're now saying the first confirmed case happened a few weeks earlier than thought – Feb 9 in Santa Clara County (CA)



clint 2020-04-22 15:22

?likely infected in early January? according to the article above this thread



mgwalker 2020-04-22 15:24

(b) (6)

It's weird to think people were more worried about ebola than covid as recently as _January_.



mgwalker 2020-04-22 15:24

My how the world has changed.



torey.vanek 2020-04-22 15:58

(b) (6)

I then went to a soccer tournament in Richmond (which now sounds like it was a terrible idea).



clint 2020-04-22 15:58

yeah? that sounds kinda similar to what went down here.



torey.vanek 2020-04-22 15:59

I did volunteer myself for the NIH ant body stuy.



clint 2020-04-22 15:59

oh, cool!



torey.vanek 2020-04-22 15:59

(b) (6)



yuda 2020-04-22 18:29

this seems promising <http://www.uoflnews.com/section/science-and-tech/uofl-breakthrough-technology-shows-promise-fighting-novel-coronavirus/>



yuda 2020-04-22 18:31

I think their site may have crashed so here's the main grafs: > University of Louisville researchers have developed a technology that is believed to block the novel coronavirus SARS-CoV-2 from infecting human cells. > The technology is based on a piece of synthetic DNA ? an ?aptamer? ? which targets and binds with a human protein called nucleolin. Early tests show that this aptamer may stop viruses, including novel coronavirus, from ?hijacking? nucleolin to replicate inside the body. > UofL is seeking to fast-track development, including application to the Food and Drug Administration for approval to start treating patients seriously affected with COVID-19.



jeffrey.durland 2020-04-22 18:54

Wow, hand sanitizer phishing.



mchopson 2020-04-22 19:07

Hey folks I got an inside track on 500K bottles of hand sanitizer!



mchopson 2020-04-22 19:07

Will keep you posted

**ryan.anearn** 2020-04-22 19:13

Real question is, did they send that to more or less than 500k different people. could run into a supply problem very quickly

**torey.vanek** 2020-04-23 00:34

this is a strange symptom. <https://www.wusa9.com/article/news/health/coronavirus/what-are-covid-toes-new-condition-possibly-linked-to-coronavirus/507-a7a81a13-2d21-42d2-8eb0-477cf4e5b662>

**mgwalker** 2020-04-23 00:42

Hmmm! (b) (6)

But just

one more thing to wonder about I guess.)

**lynne.direda** 2020-04-23 13:22

My sister is a nurse in NJ and they have been seeing the spots on the bottoms of feet and on toes.

**mgwalker** 2020-04-23 14:28

(b) (6) :worried:

**gwynne** 2020-04-23 17:50

> "Everything is now on the table."

<https://www.washingtonpost.com/business/2020/04/23/offices-after-coronavirus/>

**will_cahoe** 2020-04-23 18:18

If we're in for a long pandemic-recession I have no idea where these companies are going to find money to renovate their empty offices and buy fancy temperature scanning technology. I think what's far more likely is the small bit hinted at towards the end of the article where office space is essentially permanently cancelled. Companies (and their workers) that had doubts about remote work in The Before Times :trademarked: are getting more comfortable with fully remote work. In addition, companies getting thrashed by the economy will be looking to cut costs and the expensive rent they pay for office space that they don't need anymore will be the first thing :scissors:

**alanb** 2020-04-23 18:34

Hello condo bargains.

**gwynne** 2020-04-23 21:03

Ending the day with a call to empathy:

<https://www.nytimes.com/2020/04/23/technology/coronavirus-conspiracy-theories.html>

**amanda.costello** 2020-04-23 21:13

Illinois stay-at-home order extended to May 30. :uffda:

**mgwalker** 2020-04-23 21:17

Missouri is allowing its to expire, but St. Louis has extended its indefinitely, and Kansas City has extended until at least May 15.

**mgwalker** 2020-04-23 21:19

(b) (6) being a city of about 500,000 people with only 461 confirmed cases suggests terribly low testing rates, IMO. :confused:

**randy** 2020-04-23 21:25

Politics aside, it's bonkers if there's any chance that a tech company having a spat with a career government expert led to the career government expert being pushed aside. https://www.washingtonpost.com/news/powerpost/paloma/daily-202/2020/04/23/daily-202-ousted-vaccine-expert-alleging-retaliation-is-not-the-first-scientist-sidelined-in-trump-era/5ea11bf588e0fa34528d7574/?hpid=hp_hp-banner-main_daily-202-1215pm%3Ahomepage%2Fstory-ans

**randy** 2020-04-23 21:26

> ?A person familiar with Dr. Bright's account said that Dr. Bright was pressured to rush access to the drug after the president and Larry Ellison, the chairman and chief technology officer of Oracle, had a conversation about chloroquines,? <https://www.nytimes.com/2020/04/22/us/politics/rick-bright-trump-hydroxychloroquine.html>. ?Dr. Bright was then directed to put in place a nationwide expanded access program to make the drugs available on a broad basis without specific

controls in place, according to the person familiar with his account. Medical experts say that it is still not known whether hydroxychloroquine might emerge as an effective treatment for the most devastating symptoms of Covid-19.?



mgwalker 2020-04-23 21:27

Wait, I thought it was pretty clear at this point that hydroxychloroquine does _not_ help with covid, and increases the risk of sudden cardiac death?



ryan.ahern 2020-04-23 21:28

Look, just because something is ineffective and deadly is not a reason to not use it



randy 2020-04-23 21:28

<https://www.zdnet.com/article/launching-oracles-covid-19-therapeutic-app-the-back-story/>
did Oracle write this newspaper article that is on the internet?



mgwalker 2020-04-23 21:28

<https://news.yahoo.com/touted-by-trump-hydroxychloroquine-and-remdesivir-fail-as-coronavirus-therapy-in-preliminary-studies-185031030.html>



randy 2020-04-23 21:29

> The hidden star was Oracle's <https://apex.oracle.com/en/> low code web-based application development framework that is offered as a Platform-as-a-Service (PaaS) that developers can access on a self-service basis. Running inside an Oracle database in the Oracle Public Cloud, APEX can work with data sitting in an Oracle database, Excel spreadsheet, or access ble through REST services. The data is processed in the APEX engine running in an Oracle database in the Oracle public cloud. Beyond the web-based, low code front end, APEX <https://apex.oracle.com/en/platform/features/> for globalization, email, access control, monitoring, session management, and application backups. APEX's claim to fame is that it requires very little code. By relying on SQL functions inside the database, APEX eliminates the complexity involved with external coding frameworks. As a result, Oracle claims that APEX allows developers to build database apps much faster with exponentially less code.



mgwalker 2020-04-23 21:30

I CANNOT ROLL MY EYES HARD ENOUGH > By relying on SQL functions inside the database, APEX eliminates the complexity involved with external coding frameworks



mgwalker 2020-04-23 21:31

LET'S JUST MOVE ALL THE COMPLEXITY INTO THE DATABASE WHERE IT'S FAR HARDER TO TEST AND NIGH IMPOSSIBLE TO REFACTOR INTO SOMETHING READABLE :ohyeah:!!*



randy 2020-04-23 21:33

Dear ZDNet, None of that paragraph is likely true. You should feel bad about publishing something I ke that. We are all dumber for having read that article that you published onto the world wide web. may god have mercy on your soul. Sincerely,



randy 2020-04-23 21:33

Randy



randy 2020-04-23 21:34

THE THINGY IS READABLE IF YOU HAVE THE ORACLE TOOLS TO MAKE IT READABLE GREG. BUY THOSE TOOLS IN ORDER TO USE THE FREE SERVICE OFFERED UP JEEZ THIS IS HOW INNOVATION HAPPENS DIDN'T YOU SEE HOW WELL IT WORKED FOR OREGON!??



mgwalker 2020-04-23 21:35

The author is from a ?tech analyst firm? called Ovum, which is a really weird thing to name a company.



mgwalker 2020-04-23 21:35

So maybe kind of I ke reading an article by Gartner?




















mogul 2020-04-23 21:36

They do have a bunch of tools for working with it inside the Oracle DB, as you might imagine.



mogul 2020-04-23 21:37

We had some <http://cloud.gov> customers approach us about deploying an Apex application, given that <http://cloud.gov> brokers Oracle DBs through AWS RDS. I had to do a bunch of research to determine if that would work, so I had to learn about Apex.

-  **randy** 2020-04-23 21:38
:popcorn: does it actually work? I might be too cynical here given previous hostage situations I was in with them.
-  **mogul** 2020-04-23 21:38
I recall thinking that it was a pretty clever play by Oracle, and if you're a person who is willing to accept that Oracle needs to exist in your world, and is willing to be _completely dependent_ on it, I can see why you might choose Apex.
-  **mogul** 2020-04-23 21:38
Oh no, don't get me wrong... It's a hostage situation.
-  **mogul** 2020-04-23 21:39
It's just that if you were trying to be productive writing an app that heavily interacts with Oracle, Apex is not terrible AFAICS.
-  **randy** 2020-04-23 21:40
like are they offering this free service while trying to lock people in? Or can people actually use this thing without having to pay or get audited by Oracle for all the ancillary tools?
-  **mgwalker** 2020-04-23 21:40
Well you definitely have to have an Oracle database, so you're already on the hook for however many tens of thousands of dollars that is.
-  **mogul** 2020-04-23 21:49
Well, _yes_, but the thing is Apex itself is free after that.
-  **mogul** 2020-04-23 21:49
So, the <http://cloud.gov> AWS RDS offering of Oracle is "license-included".
-  **mogul** 2020-04-23 21:51
Presumably that makes it very very low-effort for a <http://cloud.gov> customer to deploy an Apex app. Depending on the DB volume, it may even stay basically a rounding error to <http://cloud.gov>'s costs for operating that Oracle database instance. If it's high-volume, then <http://cloud.gov> might have to charge for that, but that's no different then their Postgres and MySQL offerings.
-  **mogul** 2020-04-23 21:51
Anyway I think the long and short of it based on my previous research is that if someone is looking for a place to run an Apex app, <http://cloud.gov> is not a bad choice.
-  **mogul** 2020-04-23 21:52
I don't have access to the write-up I did for the potential customer in Zendesk, but the <http://cloud.gov> team still does.
-  **mogul** 2020-04-23 21:53
Prices here: <https://aws.amazon.com/rds/oracle/pricing/>
-  **mogul** 2020-04-23 21:54
Also it is very jarring to have this conversation while my son is in a heated conversation with his friends about _Apex Legends_ in the background.
-  **mogul** 2020-04-23 21:56
Anyway, the TL;DR is: Deploying an Apex app through <http://cloud.gov> is both possible and affordable without having to have a direct relationship with Oracle on licensing. If you do that, you're still dumb for fostering a dependence on Oracle for your app, but not _nearly_ as dumb as if you were dealing with licensing and operating the Oracle DB supporting that app on your own.
-  **mogul** 2020-04-23 21:57
And you definitely still get the <http://cloud.gov> compliance benefit.
-  **randy** 2020-04-23 22:01
I wonder if the authors from 'Ovum/Datamonitor/InformaTech/Omdia/whoever buys them next' knows they weren't supposed to use Ovum branding as of February 2020. I also wonder if they know that they are very similar to companies from James Bond movies? Off the clock I might send an email follow up to the people from ZDNet to ask them these important questions.
-  **mgwalker** 2020-04-23 22:04



Randy



randy 2020-04-23 22:05

Greg



amanda.costello 2020-04-24 12:15

I dig the spirit of this, but it's still really complex and maybe not the best format for the info.

<https://twitter.com/GovTimWalz/status/1253414916448346113>



amanda.costello 2020-04-24 12:17

It does help reinforce that the policies and restrictions aren't just a binary (tho some things are, with the On slider below)



amanda.costello 2020-04-24 12:18

I feel like this requires a familiarity with web/app UI to really grok. Hm.



ryan.ahern 2020-04-24 12:19

or industrial control panels. I agree, I find it pretty clear but I'm generally a bad test case for whether UI is clear (which is perfect, since I design and build stuff!)



ann.morey 2020-04-24 13:22

I really like that! But maybe I'm biased because I'm in Georgia and our governor is?

:grimacing.... the opposite of this.



randy 2020-04-24 13:22

I was hollering about the Post' and the Times' maps not counting Virginia cases or deaths accurately, but it's because the state is screwing up.

https://www.fredericksburg.com/news/local/covid-19-claims-three-more-lives-in-fredericksburg-area/article_5a775f97-1f0c-5d15-bd55-21c85e9c63bb.html



randy 2020-04-24 13:24

This seems like someone looking for a bureaucratic excuse. > Protecting patient confidentiality is paramount to health officials, and the state health department had told local health districts not to disclose the number of COVID-19 deaths by locality in an effort to preserve the anonymity of patients,? Balmes?John said.



ann.morey 2020-04-24 13:26

(b) (6)

They can't tell you the number of people in a space at a given time or how close they are together. They give you data that's basically just, "No one ever uses this conference room."



tonibonitto 2020-04-24 13:29

sooo many eye-roll gifs just popped into my head



brandonkirby 2020-04-24 13:32

Take care!



aidanfeldman 2020-04-24 15:12

has joined #covid-19



aidanfeldman 2020-04-24 15:12

<https://digitalcontacttracing.splashthat.com/>



aidanfeldman 2020-04-24 15:13

how would folks feel about turning off the slackbot message for joining this channel? i hop in and out and it gets a bit noisy. (nice work on it, though!)



mgwalker 2020-04-24 15:15

It's probably not as useful now as it was at the beginning but I don't feel strongly either way.



ann.morey 2020-04-24 15:33

I'm good with that. I'm not a big fan of that notification for channels that have more than a handful of members, anyway.
























mogul 2020-04-24 15:39


I'd love to attend this (:heart_eyes: Ed Felten) but I have conflicts.... Let me know if it gets recorded!





mogul 2020-04-24 15:41


-  **megui** 2020-04-24 21:11
<https://twitter.com/drvox/status/1253748075761250305?s=19>
-  **randy** 2020-04-24 21:47
@matthew.dobson said the government in kentucky has been pretty great in response to all this.
-  **matthew.dobson** 2020-04-24 23:05
They?ve been rocking it. Really clear communication.
-  **mgwalker** 2020-04-24 23:05
And acted early, too!
-  **matthew.dobson** 2020-04-24 23:05
They?ve been working hard at being inclusive too.
-  **matthew.dobson** 2020-04-24 23:06
They ASL person is teaching signs at each days teleconference and they are translating into Spanish.
-  **matthew.dobson** 2020-04-24 23:06
And the new testing centers opened up in (b) (6) poorest neighborhoods.
-  **matthew.dobson** 2020-04-24 23:07
I?m really proud of the response. That?s not always how I feel about Kentucky.
-  **aidanfeldman** 2020-04-25 02:00
@aidanfeldman has left the channel
-  **gray** 2020-04-27 13:43
Agreed. I think it's purpose at first was important but is now better in hand.
-  2020-04-27 16:55
@mgwalker removed a workflow from this channel: *covid-19 welcomer*.
-  **mgwalker** 2020-04-27 22:43
Looks like we?ll hit a million confirmed cases in the US tomorrow. Goodness?
-  **mgwalker** 2020-04-27 22:45
I?m curious if the US?s mortality rate is so much higher than other parts of the world because we?re wildly undertesting. Seems likely, though I daresay the way we treat people of color and poor people doesn?t help.
-  **mgwalker** 2020-04-27 22:48
Now I?m wondering if that shows up in more localized data. I bet it does, and I bet smart people have already analyzed it and written about it.
-  **mchopson** 2020-04-28 00:13
I have never wanted something from Oxford as bad as this:
<https://www.nytimes.com/2020/04/27/world/europe/coronavirus-vaccine-update-oxford.html>
-  **elizabeth.ayer** 2020-04-28 00:30
(b) (6)
-  **ryan.ahern** 2020-04-28 11:21
Kind of a toss up for me between this and the comma
-  **jeffrey.durland** 2020-04-28 13:46
Does anyone know about the potential for challenge trials?
<https://www.vox.com/2020/4/27/21231717/coronavirus-vaccine-development>
-  **kara.reinsel** 2020-04-28 13:50
The WFH backlash :sigh: <https://www.npr.org/sections/money/2020/04/28/846671375/why-remote-work-sucks-according-to-science>
-  **ann.morey** 2020-04-28 13:50
The Atlantic had some thoughts on challenge trials recently:
<https://www.theatlantic.com/ideas/archive/2020/04/challenge-trial-ethical-imperative/610309/>
-  **paul.hirsch** 2020-04-28 14:10
<https://www.inc.com/geoffrey-james/science-just-proved-that-open-plan-offices-destroy-productivity.html>
-  **kara.reinsel** 2020-04-28 14:22


 WFH doesn't have to be awful - I think TTS is proof of that. But if you have bad tech or lack cultural practices that make WFH enjoyable, then yes WFH is going to be a drag. But being in an office doesn't magically mean a better environment. Just because you're in the same physical space doesn't guarantee that folks are friendly or that there's a sense of camaraderie. Plus as @paul.hirsch points out, open office spaces make concentration almost impossible.


 **gwynne** 2020-04-28 14:47
I think that the headline (as per usual) was misleading. As with everything, there are pros and cons. One thing I'd like to explore is how to make serendipity? Or is that an oxymoron?
> The office is also a place for social bonding, mentorship, and professional development. We're social animals with a gazillion nonverbal micro-expressions that we use to communicate, and these can be lost in two-dimensional digital mediums.


 **gwynne** 2020-04-28 14:48
How do we build relationships, give opportunity for staff to bump into leadership, grab a lunch in ways that don't require setting an appointment?


 **mgwalker** 2020-04-28 15:16
@alanb's lunchrooms are an attempt at some of that. I think also encouraging banter in places like #random, #dags, or #acq-stack-banter can help?


 **alanb** 2020-04-28 15:19
Should we throw the lunchrooms to all of TTS?


 **elizabeth.ayer** 2020-04-28 16:06
"Responsibility Laundering" soooooo resonant: <https://www.lawtimesnews.com/practice-areas/privacy-and-data/technological-tracing-in-immigration-law-offers-cautionary-tale-amid-covid-19-says-professor/329060>


 **gsa_cio** 2020-04-28 16:46
We've been trying to extract business logic out of the DB for 10+ years now since it is SO PROFOUNDLY STUPID ON SO MANY TECHNICAL AND OPERATIONAL LEVELS but hey, lets use a national emergency to set us right back to the 1990's...


 **jeffrey.durland** 2020-04-28 17:34
Most of the time I do about a 50/50 WFH/office mix; I feel more "at work" and "in the world" when I'm in the office. For myself, I tend to think being in different physical spaces makes me feel better and fresher.


 **jeffrey.durland** 2020-04-28 17:35
I think a lot of people's reactions to _this_ kind of WFH might be to the lack of interaction with other folks _in general_ right now, along with the lack of variety in one's surroundings.


 **jeffrey.durland** 2020-04-28 17:36
I am skeptical electronic tools will help with those things.

 **jeffrey.durland** 2020-04-28 17:37
(Considering that I myself, with years and years of happy experience with WFH, am _eagerly awaiting_ the end to this thing)
















 **kara.reinsel** 2020-04-28 17:40
What I hope is that employers will be more understanding and flexible with work environments in general. One size fits all is rarely the best solution, so giving employees the flexibility seems like a good goal.


 **jeffrey.durland** 2020-04-28 17:42
Indeed. I think one reason 18F is so good at this is that we trust one another. Lacking trust, the "keeping an eye on people" becomes a primary goal of work environments, and that's where you get the poison.

 **alanb** 2020-04-28 18:00
Distributed remote teams are like any other long-distance relationship: It _can_ work, but it isn't "just the same as being there" – it takes more active, mindful effort to get it right.

 **mogul** 2020-04-28 18:01
oh-in-oracle-hq: "Never let a good crisis go to waste. :scrooge_mcduck: "

 **stvnrlly** 2020-04-28 18:08
@stvnrlly has left the channel

-  **torey.vanek** 2020-04-29 13:32
<https://www.techcongress.io/congressional-digital-service>
-  **yuda** 2020-04-29 17:07
(b) (6)
: <https://www.alxnow.com/2020/04/29/breaking-another-death-as-covid-19-cases-jump-to-700-in-alexandria/>
-  **yuda** 2020-04-29 17:07
Bright side I guess is that the doubling rate is down to 11 days at this point.
-  **mgwalker** 2020-04-29 17:08
The ?doubling rate? is such a useful metric to me. It?s a number I can make sense of.
-  **yuda** 2020-04-29 17:11
I wish they were differentiating active cases vs confirmed positive and recovered cases but they don?t seem to be
-  **mgwalker** 2020-04-29 17:12
Yeah. Maybe we should be reporting only number of new cases because that?s meaningful in an absolute sense. ?The number of new cases is doubling about every 10 days.? That tells you a lot.
-  **mgwalker** 2020-04-29 17:12
If the number of new cases is growing, then the virus is still spreading. If the number of new cases is _declining_, that?s a good sign.
-  **zachary.goldfine** 2020-04-29 17:29
FYI, case data can be misleading: <https://fivethirtyeight.com/features/coronavirus-case-counts-are-meaningless/>
-  **ariele.faber** 2020-04-29 17:57
From across the pond - the following quote is from the Research Note published with this body of work: "As countries begin to roll back 'lockdown' measures, how and when we do know it is safe to do so? The Oxford COVID-19 Government Response Tracker (OxCGRT) provides a cross-national overview of which countries meet four of the World Health Organization's (WHO) six recommendations for relaxing physical distancing measures. While the OxCGRT data cannot fully say how ready countries are . to leave lockdown, it does provide for a rough comparison across nations. Even this 'high level' view reveals that few countries are close to meeting the WHO criteria for rolling back lockdown measures. At the time of writing, only a handful of countries are doing well at the four 'checklist' criteria OxCGRT is able to track" <https://www.bsg.ox.ac.uk/research/research-projects/coronavirus-government-response-tracker>
-  **matthew.dobson** 2020-04-29 19:53
My friend Bret asks a good question about the Exposure Notification API:
<https://twitter.com/BinaryBret/status/1255571110978097155?s=20>
-  **mgwalker** 2020-04-29 20:00
I wouldn?t be surprised if ?liability? was part of the answer.
-  **laura** 2020-04-29 20:03
<https://twitter.com/mccanner/status/1255583002714832897/photo/1>
-  **yuda** 2020-04-29 20:35
ok I ordered one
-  **laura** 2020-04-29 20:35
you'll have a whale of a time wearing it
-  **abbey.kos** 2020-04-29 21:14
So here?s a random question. (b) (6)

Frankly, my frenz,
I have enough Problems right now
-  **mgwalker** 2020-04-29 21:15
It may also be attributable to being really tired.

-  **abbey.kos** 2020-04-29 21:15
I genuinely had not considered that
-  **mgwalker** 2020-04-29 21:15
Anecdotaly, I have trouble finding words when I'm tired. If I can get good sleep for a week or two, I get a lot better at talking about things.
-  **b.ryan.johnson** 2020-04-29 21:18
I've felt this way...like my brain just isn't working as normal. I figure the whole life context right now is mentally taxing, which probably constantly consumes some amount of brain power.
-  **vwales** 2020-04-29 21:18
We are all emotionally exhausted mixed in with some PTSD etc. No amount of :coffee: can fix this for me. And I have credited my caffeine intake with helping me achieve countless thing...this goes beyond caffeine. I kid (somewhat), but joking is how I cope.
-  **yuda** 2020-04-29 21:30
yeah I don't have the precise manifestation of it that you are experiencing but my brain no work gud anymore
-  **brandonkirby** 2020-04-29 21:32
I no talk well now none
-  **mchopson** 2020-04-29 21:58
(b) (6)
-  **mchopson** 2020-04-29 21:59
I apologize to my team mates every 15-20 minutes
-  **heather** 2020-04-29 22:10
I've started using so many hand gestures because I can't find the words that Mr. Heather jokes about us moving to Italy
-  **alanb** 2020-04-29 22:16
Every one of us is already on orange alert _all the time_. This makes everything we do harder, including talking.
-  **ashleyo** 2020-04-29 22:46
whale done
-  **amos** 2020-04-29 23:35
I don't get it, maybe this joke is too deep for me.
-  **ashleyo** 2020-04-29 23:36
it's from a book by Ken Blanchard about positive relationships...whale done ...a play on _well_ done
-  **brandonkirby** 2020-04-29 23:39
Y'all are a great crew to be stuck in slack with
-  **mchopson** 2020-04-30 00:31
Even in...
-  **mchopson** 2020-04-30 00:31
(b) (6)
-  **tonibonitto** 2020-04-30 05:27
In addition to the inability to concentrate, the open office plan also leads to a lot more illness; I have _*never*_ had so many fall and winter colds or flu before I started working at 1800 F Street.
-  **julie.strothman** 2020-04-30 13:21
This has come to my rescue when I'm wondering what is up w/me.
-  **abbey.kos** 2020-04-30 13:23
Update: I slept for 12 hours last night. Maybe brain think less bad for now?
-  **cordelia.yu** 2020-04-30 16:09
a piece of good news: <https://twitter.com/ProfKarolSikora/status/1255754983993159680>
-  **cordelia.yu** 2020-04-30 16:10



and the actual article?the reinfections were false positives:

<https://www.theguardian.com/world/2020/apr/30/south-korea-records-no-new-domestic-cases-of-covid-19-for-first-time-since-february>



yuda 2020-04-30 16:52

(b) (6). They needed masks for their residents... and they've now gotten a donation of fabulous ones made by a local bridal store: https://www.facebook.com/CarpentersShelter/posts/10159372300448273?__tn__=R



amanda.costello 2020-04-30 17:25

Minnesota's stay-home order is extended to May 18.



jeffrey.durland 2020-04-30 17:57

Looks like the smart thing to do



amanda.costello 2020-04-30 17:58

For sure, we had more jumps in today's reporting. Friend at MN Dept of Health says we haven't hit the top of the bell curve yet.



abbey.kos 2020-04-30 18:55

Dispatch from another world: I've been randomly selected by the UK government to receive an at-home test. Part of a research study.



ryan.ahern 2020-04-30 19:07

nice of them to not make you travel to the UK for it



abbey.kos 2020-04-30 19:10

I mean, it's definitely for the Me Who Lives In The UK ? the government doesn't know. I texted a friend who works in local government. This is direct action. One test for someone who can't get one. Something I can do.



gray 2020-04-30 19:15

I look forward to living somewhere doing truly random sampling



mgwalker 2020-05-01 03:04

My grandmother just told me she's planning to stock up on toilet paper, paper towels, paper plates, and bottled water because she thinks there will be a second wave in November, and now I'm trying to understand why she thinks she needs to stock up on those things at all and see if I can dispell any myths she may have heard. But it seems to be that she has a pretty good grasp on things and she's just worried and trying to do what she can control, and I'm so happy she's got good information and so sad she has to worry about this all on her own.



ryan.ahern 2020-05-01 11:44

I mean, I'm far from hoarding things, but with the state of our grocery store over the past 1.5 months the point where I say to myself "we're low on that, I should get it next time I'm out" is higher for absolutely everything.



gwynne 2020-05-01 12:52

I don't think your Grandmother is wrong. Buying TP continues to be a challenge here in DC at least.



cordelia.yu 2020-05-01 13:15

well? <https://www.whitehouse.gov/openingamerica/>



mogul 2020-05-01 13:33

<https://www.sfchronicle.com/bayarea/article/New-UCSF-study-finds-potential-drugs-for-treating-15235804.php>



molly.mcintyre 2020-05-01 13:39

i think there's something to the idea that a lot of the hoarding of household items is people trying to take control of the things they can when so much is uncertain and outside of our control - ive definitely found myself doing that in other aspects of my life








yuda 2020-05-01 14:08

(b) (6) I have had an alarming number of conversations about TP strategic reserve capacity and when to attempt buying it.



b.ryan.johnson 2020-05-01 15:25

<https://themarkup.org/coronavirus/2020/05/01/states-are-suspending-public-records-access-due-to-covid-19>

-  **heather** 2020-05-01 15:26
this is gonna make the journo listserve I'm on fun reading
-  **mogul** 2020-05-01 16:25
<https://twitter.com/keithedwards/status/1255890007249883136?s=20>
-  **elizabeth.ayer** 2020-05-01 16:34
Can tweets win Pulitzer Prizes?
-  **elizabeth.ayer** 2020-05-01 16:35
I mean, if graphic novels can....
-  **brandonkirby** 2020-05-01 17:58
I see you have found the latest :georgia: map.
-  **gsa_cio** 2020-05-01 20:29
Late to the WFH discussion but that will not stop me from jumping in. What I've found is that WFH with people and in places that suck, sucks. WFH with people and in places that are awesome, usually does not suck.
-  **melissabraxton** 2020-05-01 23:41
Washington state just extended our stay at home order to 5/31.
-  **yuda** 2020-05-02 15:20
I know this will help somewhere between "a tiny bit" and "not at all" but let's do a virtual coffee; you can commiserate with (b) (6) I who have one through June 10
-  **matt.henry** 2020-05-04 13:35
A lot of valuable insights here about accessibility in times of crisis. But what really knocked me out was the first speaker's observation that, for all of the ways in which this whole situation is terrible, as a blind person they've had a solid 5 weeks where they haven't been touched without their consent or been spoken about in the third person in their presence.
<https://listen.datasociety.net/episodes/community-and-accessibility-online>
-  **jz** 2020-05-04 15:11
@jz has left the channel
-  **jeffrey.durland** 2020-05-04 18:05
For the life of me I can't understand why states with substantial cases and increasing numbers can justify reopening. Or why none of those states seem to even be attempting testing and tracing.
-  **gray** 2020-05-04 18:44
As an Alabamian, I definitely think that backwardsness or anti-intellectual populism may often play a role. But in some cases, a more sophisticated thought process could be looking at the data and realizing that things were going to get worse in May regardless and that you might as well have some relief/share some of the blame for it doing so. The NYT is reporting on a CDC/FEMA report that predicts that the plateau we're currently at, as states reopen but also people's quarantine fatigue kicks in regardless, will lead to a further climb as May progresses. <https://www.nytimes.com/2020/05/04/us/coronavirus-updates.html>
-  **jeffrey.durland** 2020-05-04 18:52
It's unfortunate that like everything else, response to this thing has taken on a political character. Without that I wonder if there would be such a rush to reopen. The more sophisticated approach you describe looks to me quite a bit like throwing up your hands.
-  **brandonkirby** 2020-05-04 19:31
It's scary. I've stopped spending as much time trying to get relatives to value the science because those who haven't seen the writing on the wall yet aren't going to be persuaded by anything I could give them.
-  **brandonkirby** 2020-05-04 19:34
Any progress seems overwritten by the disinformation they feed themselves.
-  **brandonkirby** 2020-05-04 19:34
:sigh:
-  **jeffrey.durland** 2020-05-04 19:36
Yeah. Luckily my mom's March cruise got canceled after I spent two weeks trying to get them to cancel. After that at least _my relatives_ have been quite reasonable.



jeffrey.durland 2020-05-04 19:36

I have friends in GA that are scared about what's coming.



brandonkirby 2020-05-04 19:43

Everyone I know down here has an opinion about it. They're either very scared or very lackadaisical. Those who were "let's see" in between a few weeks ago are now in the scared category.



ann.morey 2020-05-04 20:31

I think part of the problem is that it's really hard to get good data about the situation in Georgia, even if you go looking for it. So if you don't have data on what's going on out there, and everything _seems_ fine where you are, I get how people are thinking it's okay to start going out again.



brandonkirby 2020-05-04 20:43

Yeah, the GA Dept of Health decided to start backdating new cases a couple of weeks ago



brandonkirby 2020-05-04 20:43

That makes it strange.



brandonkirby 2020-05-04 20:44

I forget the precise terms they use but they attempt to determine when you were infected and _that_ becomes the date they use for your data



brandonkirby 2020-05-04 20:44

(I probably got that wrong, but it's the general idea)



brandonkirby 2020-05-04 20:45

So if you get tested today and you're positive, you don't count on the May 4 data but April 30 or whatnot



brandonkirby 2020-05-04 20:46

That means the graphs on the Dept of Health site will show a prominent downward trend in the last few days for the foreseeable future.



brandonkirby 2020-05-04 20:47

And I get it, if your county only has 500 cases and you don't know anyone who has it, you might wonder what the fuss is all about.



brandonkirby 2020-05-04 20:50

But when each case can turn quickly into six more... and there's all this evidence that this is what happens, everywhere, when we don't collaborate as a society...



brandonkirby 2020-05-04 20:52

I've got nothing. :banging_head:



cordelia.yu 2020-05-05 13:40

<https://contentdesign.london/research/global-project-virus-based-user-needs/>
<https://gerrymcgovern.com/mapping-the-information-genome-for-covid-19/>



julie.strothman 2020-05-05 14:02

Delaware Health & Human Services? (DHSS) covid-19 tracker is the last thing I worked on before joining 18F 3 weeks ago. DE finally released it a week ago. (Interesting evolution: Small custom software agency worked 3 years growing DE environmental public health tracking network with DE state epidemiologist. DHSS completely unavailable as pandemic progressed--we (the software agency) decided to just create the Covid dashboard--and put it on staging. Looks like since that time, they got DHSS input/approval, and now Governor Carney is promoting it. <https://myhealthycommunity.dhss.delaware.gov/> The most unusual aspect of the site is that you can drill down to small geographies. It's limited in what it can show b/c small numbers/PII.



jeffrey.durland 2020-05-05 17:16

This seems like a pretty nice and more or less even-handed look at WFH, better than many of the NYT efforts up to now: <https://www.nytimes.com/2020/05/05/business/pandemic-work-from-home-coronavirus.html>



kara.reinsel 2020-05-05 17:30

Kate Lister, the president of Global Workplace Analytics, predicted that workers will be looking for the "happy medium," splitting time between remote work and showing up at the office. The hope is that the pandemic will have shown managers that workers can be trusted

since. The hope is that the pandemic will have shown managers that workers can be trusted to do their jobs without constant supervision. ?Any kind of flexibility is something that people are really, really ripe for, just some control over where and when they work,? she said.



alanb 2020-05-05 17:43

I have been wondering what will happen when "Everybody back to your cubicles!" is met with a resounding "Nope!"



jeffrey.durland 2020-05-05 17:44

Yes, polls seems to indicate that the enthusiasm of business leaders for reopening is not shared by the majority of the American public.



jeffrey.durland 2020-05-05 17:44

(Lacking, you know, a plan for controlling the virus)



alanb 2020-05-05 17:46

Oh, I mean even in the absence of a virus. A post-vaccine world (:fingers-crossed:) isn't going back to cube farms and "You must all return to working in one place so that we, your overseers, may monitor you easily."



mogul 2020-05-05 19:22

One you've seen that it's possible a lot of other conversations enter the realm of feasibility.



mogul 2020-05-05 19:24

(b) (6) has a heinous commute to through (b) traffic to a job that he loves, and has been periodically imploring his boss to let him and others in his role WFH for two years, always with it flatly turned down and the boss saying the job requires them all to be in the office. Well, guess what? Now it turns out that was a hypothesis that has been disproven.



mogul 2020-05-05 19:24

That's going to be happening in so many places now.



mogul 2020-05-05 20:23

Nice: <https://twitter.com/JoyceMurray/status/1257678306322898946?s=20>



zachary.goldfine 2020-05-05 21:36

cc: @george.chewning



george.chewning 2020-05-05 21:36

has joined #covid-19



kelsey.foley 2020-05-05 21:58

oh dear.... <https://www.seattletimes.com/nation-world/a-mutant-coronavirus-has-emerged-even-more-contagious-than-the-original-study-says/>



mogul 2020-05-05 22:37

GODDAMMIT 2020!



mgwalker 2020-05-05 22:40

:rage-guy:



mgwalker 2020-05-05 22:40

Covid-20?



mogul 2020-05-05 22:41

Ironically, _both_ the next in line and the first in 2020!



mogul 2020-05-05 22:41

It's a floor wax _and_ a dessert topping.



mogul 2020-05-05 22:45

That Seattle Times article is so :ffffff-guy: I think we need a COVID news chaser.

<https://twitter.com/OregonZoo/status/1257715268098224128?s=20>



tonibonitto 2020-05-05 23:09

:pray: :pray: <https://www.nytimes.com/2020/05/04/health/coronavirus-office-makeover.html>



ryan.ahearn 2020-05-06 00:51


Well, on the ?bright? side it seems like this has long been the dominant strain, not something that?s just appearing for the first time now





mogul 2020-05-06 01:07


More: <https://twitter.com/turb/status/1257825352660877313?s=10>


 **more** <https://twitter.com/VID/status/1251023320000113103-12>


 **mgwalker** 2020-05-06 01:11
#1 lesson I've learned about virology in the past couple of months: a couple of months isn't enough time to learn the fundamental mechanics of a new virus.


 **mogul** 2020-05-06 04:57
It's actually *two* things... See if you can guess the second before you click.
<https://www.sfgate.com/news/editorspicks/article/90-of-people-who-tested-positive-for-COVID-19-in-15247476.php>


 **yuda** 2020-05-06 13:05
I am sad to report that I was, in fact, able to guess it.


 **cordelia.yu** 2020-05-06 13:47
a warning about this piece that has been going around my journo and public health circles: this is based on a preprint that has had absolutely no review, and now that it is public a lot of people are strongly critiquing the core methodology and should never have been published until it got further review because this might not be trash research but it sure ain't good.


 **vishal.iyer** 2020-05-06 13:50
@vishal.iyer has left the channel


 **mogul** 2020-05-06 15:26
You know I worried about this even as I read it... That journalists might be eagerly dowsing through preprint studies in hopes of getting a story and missing the benefit that comes with the peer review.


 **cordelia.yu** 2020-05-06 15:29
esp when it's not a reporter with a public health background :sob:


 **mogul** 2020-05-06 15:29
I mean, yes, the article says that it's a preprint, and it's absolutely true that a preprint story says this thing... And yet even with that accurate _reporting_ the article can stoke fear or distract attention from more solid information. I think of myself as pretty media-savvy but it didn't keep me from :ffffff-guy: and reposting it when I read it.


 **mogul** 2020-05-06 15:32
Got any ideas for an emoji for "sad-prize"?


 **mogul** 2020-05-06 15:32
Maybe :sad_trombone:


 **elizabeth.ayer** 2020-05-06 15:36
Mike Ryan is the best. I find his clarity hugely comforting in all the crazy.
<https://twitter.com/WHO/status/1258052657303785472>

 **yuda** 2020-05-06 16:45
yeah that's probably as good as we're going to find

 **mgwalker** 2020-05-07 03:19
The last time I updated my covid site, I was still trying to track growth in infections, but that doesn't seem as wild now as it was then. So I changed up the graphs and text to talk about recent average of daily deaths and new positive tests. Now I have these little graphs that pretty well convince me that states like Georgia aren't really ready to reopen:
<https://mgwalker.github.io/covid19/graphs/GA-cases.png>

 **mgwalker** 2020-05-07 03:21
New York, meanwhile, seems to be on the right track:
<https://mgwalker.github.io/covid19/graphs/NY-cases.png>

 **ann.morey** 2020-05-07 13:13
Have you found any info on the positive test rate in Georgia? I know we're testing a lot more people here now. We weren't testing anywhere near enough people for a long time. But I haven't seen if the rate of positives is going down now that we're testing more people.

 **ryan.hofschneider** 2020-05-07 13:26
<https://www.washingtonpost.com/graphics/2020/national/coronavirus-us-cases-deaths/> ^ if you scroll to the ?tests reported per 100,000 residents? you can choose Georgia for the 4th state graph and see daily tests and results.

**mgwalker** 2020-05-07 13:30

@ann.morey Good point! The data set I'm using includes the number of tests conducted. It's kind of messy because the states don't report in any kind of uniform way but I'd be open to incorporating it somehow!

**ann.morey** 2020-05-07 13:31

@mgwalker that'd be awesome!

**ann.morey** 2020-05-07 13:54

I found more info about test rates here, and it doesn't make things look any better for Georgia. :sigh-mask: https://www.nytimes.com/interactive/2020/05/07/us/coronavirus-states-reopen-criteria.html?campaign_id=9&emc=edit_nn_20200507&instance_id=18281&nl=the-morning®i_id=103696729&segment_id=26779&te=1&user_id=7dd50019b2bfe4c8f29fe564f6c3d8c3

**mgwalker** 2020-05-07 14:07

Yeah? In fairness, it's not just Georgia. Just from a "new infections" standpoint alone, very few states are in a good position to lift their stay-home orders.

**tore.vanek** 2020-05-07 16:46

<https://www.washingtonian.com/2020/05/05/where-do-you-fall-on-the-avoiding-covid-19-scale/>

**mchopson** 2020-05-07 17:29

I don't see "Wear scuba gear with a compressed air tank for your own air supply" here

**benjamin.peterson** 2020-05-07 20:45

<https://www.covid-impact.org/> "The first week of data from the COVID Impact Survey validates the difficulties Americans are facing in the current pandemic are national, not regional," said "Nick Hart, President of the Data Foundation". "But the story about impacts is much more complicated when we look beneath the headlines. Our survey results also suggest variation in how individuals across the country are responding, with mixed compliance on CDC guidelines for wearing face masks, engaging in social distancing, and cancelling activities."

**gray** 2020-05-08 17:22

I found this a very useful read, in communicating with my family about how to understand risk and be careful. <https://erinbromage.wixsite.com/covid19/post/the-risks-know-them-avoid-them>

**heather** 2020-05-08 18:40

Umbrella is flagging this as malware and won't let me see it :disappointed:

**gray** 2020-05-08 19:05

huh

**gray** 2020-05-08 19:07

here it is as a pdf

**mgwalker** 2020-05-08 22:44

I am distressed that the ice cream truck is running and the driver isn't wearing a mask when he stops to sell ice cream to someone.

**colin.murphy** 2020-05-11 13:06

(b) (6)

Anyways I figured I'd share this thing we wrote up to help us all make a conscious effort in keeping each other safe for the long-term. Someone else may find it helpful if they have or are thinking about doing the same with their families or friends.

**matt.henry** 2020-05-11 14:05

I went for a (masked, distanced) hike with friends yesterday. It was the first time interacting meaningfully with anyone other than family since this whole thing started, and holy cow, it was good.

**ccostino** 2020-05-11 14:39

has joined #covid-19

**heather** 2020-05-11 15:20

yesterday we called mv MIL (in AZ) to wish her happy Mother's Day and she told us about

how they went to a garden center and she happily told us "it was so nice and normal -- nobody was wearing masks!" and I just... :rage-guy:



torey.vanek 2020-05-11 16:40

Random covid related thing: I put gas in my car for the first time today since March 1st. I let it run in my drive way yesterday to just run out some fuel. In 11 weeks I have driven less than 200 miles.



trammell 2020-05-11 16:41

I, a native of rural north central Florida, recently heard Arizona described as "the Florida of the southwest" and thought, "sure, they're out there, but there's no way they're as diversely bizarre as my people".



trammell 2020-05-11 16:42

I'd totally buy "Arizona: the Villages of the southwest" though.



trammell 2020-05-11 16:44

I just adjusted the estimated yearly mileage on our car insurance and, boy howdy, did we save some :moneybag:.



yuda 2020-05-11 16:51

yeah (b) claims they're going to do that for us automatically



torey.vanek 2020-05-11 16:53

(b) did it for us!



yuda 2020-05-11 16:54

I got gas on March 13 - based on the cost I was at maybe 3/8 to half of a tank at that point, but it wasn't clear what the future would hold with gas stations. Then I topped it up on April 10. I'm not even sure why, it was clearly like 1/4 or 3/8 of a tank. I'm still above a half tank since then.



yuda 2020-05-11 16:54

our last automatic withdrawal was normal but it was timed such that it was probably already in process when things happened. So a new one should be soon I guess



heather 2020-05-11 16:58

your people are truly admirably bizarre



trammell 2020-05-11 16:59

We also use (b) :salute: Going into the app this past weekend and adjusting the yearly mileage down knocked another 20% off.



cordelia.yu 2020-05-11 17:06

i really appreciate how this clearly lays out how this plan is designed to protect the most vulnerable members of the pod.



ann.morey 2020-05-11 17:35

(b) (6) subscribes to this school of thought. Yesterday she excitedly told us about her "black market" haircut and was disappointed we weren't impressed.



abbey.kos 2020-05-11 18:31

<https://twitter.com/JonStevensHall/status/1259899358981566472>



mgwalker 2020-05-11 18:32

At least we know it's final.



matt.henry 2020-05-11 18:34

Doubly so



alanb 2020-05-11 18:35

Fave kind of filename, that:

approval_form_ABSOLUTEFINALVERSIONCHANGENOTHINGFROMHEREv7.3.1.doc



laura 2020-05-11 18:35

if you were British you could tease out the 110520 was today's date - but since i'm American, I can't get that



heather 2020-05-11 18:37

this is always how I start lectures about "what is version control" -- find a doc named like this and explain how each addition is an attempt to track changes over time

-  **mgwalker** 2020-05-11 18:37
Git hashes are way easier than dates. :troll:
-  **mgwalker** 2020-05-11 18:37
I like that I typed `:troll-TAB` and it completed with `:trolley:`
-  **melissabraxton** 2020-05-11 18:39
Ooh, yeah! I've been thinking about doing that! (b) (6)
-  **melissabraxton** 2020-05-11 18:39
(b) (6) :slightly_smiling_face:
-  **trammell** 2020-05-11 18:48
Yep! A lot of folks are elig ble that maybe didn?t know they are:
<https://debtfreegeek.org/2017/09/22/become-usaa-member-even-arent-military/>
-  **colin.murphy** 2020-05-11 20:05
Thankfully most insurance companies are implementing reimbursement programs for lower driving/usage.
-  **amanda.costello** 2020-05-11 20:53
what would i do without smart art
-  **ryan.ahearn** 2020-05-11 20:54
I think it needs another layer: `Final-DRAFT4_v3.pdf`
-  **cordelia.yu** 2020-05-11 20:58
:mask: <https://twitter.com/Yamiche/status/1259925183000870914>
-  **mgwalker** 2020-05-11 21:00
What if they just worked from home?
-  **tonibonitto** 2020-05-12 15:08
<https://www.youtube.com/watch?v=CXhHOuv4Gmw>
-  **gwynne** 2020-05-12 15:42
Dr Fauci: The idea of having treatments available, or a vaccine, to facilitate the re-entry of students into the fall term would be something that would be "a bit of a bridge too far."
-  **mogul** 2020-05-12 18:48
<https://twitter.com/slavetothehat/status/1259978637266366465?s=19>
-  **gwynne** 2020-05-12 20:16
<https://www.nytimes.com/2020/05/12/nyregion/nyc-commercial-real-estate-coronavirus.html?action=click&module=Spotlight&pgtype=Homepage>
-  **carly.jugler** 2020-05-12 20:19
@carlyjugler has left the channel
-  **tonibonitto** 2020-05-12 20:31
<https://www.nbcwashington.com/news/local/northern-virginia-can-delay-reopening-through-at-least-may-28-governor-says/>
-  **ccostino** 2020-05-12 20:37
This is good, but still :sigh-mask: as these numbers continue to climb for the most part:
<https://www.vdh.virginia.gov/coronavirus/>
-  **mgwalker** 2020-05-12 20:37
(b) (6) eliminated its capacity limits for restaurants from 10%, but still says they have to keep tables 6 feet apart. They also dropped the requirement for restaurants, hair shops, etc., to keep logs of everyone who stays inside for more than 10 minutes. So much for contact tracing, I guess. :sigh-mask:
-  **mchopson** 2020-05-12 20:45
I just took a picture of that sign on my way to the airport to go down to Georgia for a haircut!
-  **tonibonitto** 2020-05-12 20:54
<https://www.cbsnews.com/news/doctors-without-borders-navajo-nation-coronavirus/>
-  **mchopson** 2020-05-12 20:55
I don't even know where to start with this :shashank-double-facepalm: :giamatti-sideways-wine:

**kara.reinsel** 2020-05-12 21:03

MD is going to allow the hardest hit counties (MoCo, Prince George's, Anne Arundel, Frederick, Baltimore City) to keep restrictions in place. But it sounds like Hogan is going to ease restrictions everywhere else. I really wish the entire state would remain under the same, more intense restrictions because people move around. The virus doesn't care which county you're in :sigh-mask:

**mchopson** 2020-05-12 21:06**(b) (6)**

there's no way

this goes well

**kara.reinsel** 2020-05-12 21:09

I was really happy with how Hogan had been handling the pandemic up until last week when he started to ease restrictions and allow Ocean City to essentially re-open. Now I feel like he's making the same risky, dangerous decisions so many other governors are making and it's not going to end well.

**tonibonitto** 2020-05-12 21:29

https://www.washingtonpost.com/local/hogan-joins-northam-in-allowing-hard-hit-localities-to-opt-out-of-reopening/2020/05/12/f2a3534c-9467-11ea-82b4-c8db161ff6e5_story.html

**peterb** 2020-05-12 21:55

Huge props to Hogan for completely owning that mask.

**mogul** 2020-05-12 21:55

<https://www.nytimes.com/2020/05/12/nyregion/coronavirus-work-from-home.html>

**mgwalker** 2020-05-13 01:02

@randy <https://i.imgur.com/mBvnhIE.jpg>

**randy** 2020-05-13 02:01

I've seen so many great wu-tang posters and graffiti regarding how the wu will outlast covid but that is one of my favorites.

**aidanfeldman** 2020-05-13 15:58

has joined #covid-19

**aidanfeldman** 2020-05-13 15:58

<https://twitter.com/aidanfeldman/status/1260387164208140288>

**abbey.kos** 2020-05-13 16:32

There's something in that title (?The risks. Know them. Avoid them.?) sound really, really familiar to me. I think they may have been from the 1970s British civil defense films about nuclear war. I know that's a deep cut, but :thinkspin:

**alanb** 2020-05-13 16:36

It sounds like a Bill Kurtis voiceover of a TV news feature story.

**tonibonitto** 2020-05-13 16:40

And 3 for 3 on extensions (yesterday's VA and MD posts are above)

<https://www.nbcwashington.com/news/dc-mayor-exected-to-extend-stay-at-home-order/2301329/> <https://www.nbcwashington.com/news/local/dc-nearby-maryland-counties-expected-to-remain-closed-as-coronavirus-spreads/2301413/>

**aidanfeldman** 2020-05-13 16:41

@aidanfeldman has left the channel

**gray** 2020-05-13 16:50

It may also be your subconscious from last week. <https://gsa-tts.slack.com/archives/CV247HYTG/p1588958537357100>

**gray** 2020-05-13 16:50

had a different URL but same content

**kara.reinsel** 2020-05-13 21:23

"Maryland Gov. Larry Hogan announced Wednesday he will lift the stay-at-home order that has shuttered most businesses and churches for nearly seven weeks. Beginning at 5 p.m. Friday, some small shops and all religious organizations will be allowed to operate at 50 percent capacity provided proper social distancing restrictions are followed ? and local governments also say it is safe. Several jurisdictions, including Montgomery and Prince

George?s counties, plan to keep restrictions in place." :sigh-mask:



julia.l.allen 2020-05-13 22:17
has joined #covid-19



amanda.costello 2020-05-14 00:14
MN is doing the same and I feel really not great about it.
<https://twitter.com/GovTimWalz/status/1260710915709820928>



mgwalker 2020-05-14 00:19
@mgwalker has left the channel



ccostino 2020-05-14 01:31
What exactly does "safely open" at this point mean? :confused:



alanb 2020-05-14 03:07
Means that Tim Walz is gonna get a thousand letters from grammar purists.



mchopson 2020-05-14 12:44
I'm treating everything like the motorcycle protective gear missive ATGAT = All the Gear All the Time



mchopson 2020-05-14 12:44
<https://media.giphy.com/media/L3dCaiwAWUv0rw6yIK/giphy.gif>



cordelia.yu 2020-05-14 13:23
i have strong feelings about this based on what i'm hearing of what other countries are doing



ryan.ahearn 2020-05-14 14:14
So, by ATGAT you're going full racing suit?



mgwalker 2020-05-14 14:50
has joined #covid-19



mgwalker 2020-05-14 14:50
:sigh::dash: :face_with_thermometer: :blank: :vs: :sigh-mask::blank: :smile:



mgwalker 2020-05-14 14:50
Wear a mask!



timothy.ballard 2020-05-14 14:54
has joined #covid-19



tonibonitto 2020-05-14 20:56
:spock-hand: not :handshake:



hannah.kane 2020-03-16 20:01
has joined #covid-partner-response



hannah.kane 2020-03-16 20:02
@hannah.kane set the channel purpose: Collecting information and sharing resources about the challenges our partners are facing



hannah.kane 2020-03-16 20:03
@hannah.kane set the channel topic: Please share information about how our partners are faring in the midst of the national emergency, as well as sharing resources that we can pass on to partners who are, in many cases, working remotely for the first time



nick.ng 2020-03-16 20:07
has joined #covid-partner-response



alicia.rouault 2020-03-16 20:07
has joined #covid-partner-response



amanda.costello 2020-03-16 20:08
has joined #covid-partner-response



waldo 2020-03-16 20:08
has joined #covid-partner-response



trammell 2020-03-16 20:08
has joined #covid-partner-response



james.tranovich 2020-03-16 20:08
has joined #covid-partner-response



jessyka.castillo 2020-03-16 20:08
has joined #covid-partner-response



randy 2020-03-16 20:08
has joined #covid-partner-response



kelsey.foley 2020-03-16 20:08
has joined #covid-partner-response



ann.morey 2020-03-16 20:08
has joined #covid-partner-response



robert.jolly 2020-03-16 20:08
has joined #covid-partner-response



erin.strenio 2020-03-16 20:08
has joined #covid-partner-response



sarayu.srinivasan 2020-03-16 20:08
has joined #covid-partner-response



allison.norman 2020-03-16 20:08
has joined #covid-partner-response



hannah.kane 2020-03-16 20:08
<https://gsa-tts.slack.com/archives/C0XUF8XL1/p1584384399258900>



randy 2020-03-16 20:09
Colorado state government is going all remote. It'll be interesting to see how they respond. The folks we're working with said it'll be a challenge to get people to use google hangouts, but they're going to try to make folks use it effectively.



waldo 2020-03-16 20:13



NAME 2020-03-16 19:20:13

The U.S. Tax Court is going overwhelmingly remote, save for the people who have to receive petitions (lawsuits) that are mailed in ? they have a legal obligation to continue to receive those. 18F's work with the court got them working remotely effectively during the government shutdown over a year ago, and they've already been able to normalize videoconferencing. They've got the software and practices in place. Thanks to their aggressive adoption of distributed practices over the past 18 months, I think they're going to do really well.



elizabeth.ayer 2020-03-16 20:13
has joined #covid-partner-response



ayushi.roy 2020-03-16 20:13
has joined #covid-partner-response



vishal.iyer 2020-03-16 20:14
has joined #covid-partner-response



vishal.iyer 2020-03-16 20:19
Our State Ops partners tend to get occupied with world events (for e.g. Iran situation prior to this), so we're somewhat used to this, but guess this could be longer than usual events. We're still in touch via Slack, and occasional meetings cc @glenn.grieves @andrew.burnes @jeffrey.durland @skippy.williams



jeffrey.durland 2020-03-16 20:19
has joined #covid-partner-response



jeffrey.durland 2020-03-16 20:21
This is kind of a lot more of the same w/r/t State, who are very interested in working with us, but at least a bit overscheduled on the best of days.



robert.jolly 2020-03-16 20:23
Office of Head Start needed to spin up a way to get a count of the centers that were closing (or remaining open) last week. The number of locations they help fund is around 24,000 or more. My guess is that by now, most, if not all, of those locations are closed due to the pandemic.



amy.ashida 2020-03-16 20:24
has joined #covid-partner-response



igor.korenfeld 2020-03-16 20:25
has joined #covid-partner-response



amy.ashida 2020-03-16 20:26
Vermont is testing their VPN for the Agency of Human Services in support of going remote. I get all the emails since I have a partner email address and it seems a bit bumpy so far.



amy.ashida 2020-03-16 20:29
for those who aren't familiar, what kind of centers are these?



robert.jolly 2020-03-16 20:31
Thanks for asking! These are locations that provide Head Start and Early Head Start services? schools, daycare/early childhood learning centers, community organizations, etc.



alanb 2020-03-16 20:36
has joined #covid-partner-response



kristina.britt 2020-03-16 20:41
has joined #covid-partner-response



matthew.dobson 2020-03-16 20:41
has joined #covid-partner-response



peter.rowland 2020-03-16 20:43
has joined #covid-partner-response



princess.ojiaku 2020-03-16 20:44
has joined #covid-partner-response



michelle.rago 2020-03-16 20:51
has joined #covid-partner-response



olesya 2020-03-16 20:59
has joined #covid-partner-response



ariele.faber 2020-03-16 21:20
has joined #covid-partner-response



dano 2020-03-16 21:45
has joined #covid-partner-response



scott.weiss 2020-03-16 21:45
has joined #covid-partner-response



adborden 2020-03-16 22:03
has joined #covid-partner-response



cordelia.yu 2020-03-16 22:19
has joined #covid-partner-response



cristina 2020-03-16 23:01
has joined #covid-partner-response



aditi.rao 2020-03-16 23:28
has joined #covid-partner-response



jacklynn.pham 2020-03-16 23:53
has joined #covid-partner-response



annepetersen 2020-03-17 12:52
has joined #covid-partner-response



sarah.eckert 2020-03-17 13:07
has joined #covid-partner-response



ryan.ahern 2020-03-17 13:35
has joined #covid-partner-response



wjhuie 2020-03-17 13:49
has joined #covid-partner-response



leilani 2020-03-17 14:23
has joined #covid-partner-response



star.vanamali 2020-03-17 14:44
has joined #covid-partner-response



laura.ponce 2020-03-17 14:56
has joined #covid-partner-response



elie.berkowitz 2020-03-17 14:59
has joined #covid-partner-response





skippy.williams 2020-03-17 15:55
has joined #covid-partner-response





trammell 2020-03-17 16:01

 :usfs: VPN was down for the better part of two days at the end of last week.


 nina.mak 2020-03-17 17:06
has joined #covid-partner-response

 cordelia.yu 2020-03-17 19:39
NSF is giving out rapid grants for COVID-19 research coms


 elizabeth.ayer 2020-03-17 19:54
:cry:


 trammell 2020-03-17 19:59
re: @cordelia.yu `NSF is giving out rapid grants for COVID-19 research coms` I wonder if there are grants (I know next to nada about grants) we can use to do distributed team building assistance for newly or soon-to-be distributed critical teams. Something where no one needs to worry about IAAs and stuff. Just let us know where to contact you and we'll figure out if/how to help.


 trammell 2020-03-17 20:00
Could this be a thing? Who knows about :free-govt-money: grant stuff?

 robert.jolly 2020-03-17 20:01
That number, as sad as it is, feels low.


 hannah.kane 2020-03-17 20:49
@lalitha.jonnalagadda @aviva-oskow @colin.murphy - I heard you're putting together an impromptu, 1 hour session on "Tips for Working as a Remote Team" for DOJ Civil Rights Division folks, is that right?


 hannah.kane 2020-03-17 20:49
Is anyone else working on something like this? ^

 lalitha.jonnalagadda 2020-03-17 20:50
has joined #covid-partner-response


 lalitha.jonnalagadda 2020-03-17 20:53
Yup, our partner asked us to be on a panel to speak about remote first mindset and tips around teleworking since most of their teams are absolutely new to teleworking

 alicia.rouault 2020-03-17 20:55
We helped put together resources for colorado digital services team and their department of public safety yesterday

 alicia.rouault 2020-03-17 20:55
State of CO is going remote-first overnight!

 jacklynn.pham 2020-03-17 21:23
:point_up: Our partner actually drafted some of the talking points for the remote working tips from a panel @aviva-oskow had invited him to previously. Re-posting here in case the questions are useful to other folks. @colin.murphy + team also included tips in their team?s shipping news

 hannah.kane 2020-03-17 21:35
May be useful to folks: <https://gsa-tts.slack.com/archives/CHZLJBWCV/p1584369704018000>

 hannah.kane 2020-03-17 21:38
Would folks find it useful to create a "Working Remotely" sub-folder in the Project Resources folder of Google Drive to house things like the above? (cc @nina.mak and @malaika.carpenter)

 aditi.rao 2020-03-18 04:45



@aditi.rao has left the channel



hannah.kane 2020-03-18 14:20

These are good blog posts to share with partners: <https://18f.gsa.gov/2015/10/15/best-practices-for-distributed-teams/> <https://uit.stanford.edu/videoconferencing/best-practices> <https://18f.gsa.gov/2020/03/05/readmes-for-you-and-me/> <https://18f.gsa.gov/2016/12/14/how-to-run-an-efficient-meeting/> <https://18f.gsa.gov/2016/04/27/making-a-distributed-design-team-work/> <https://18f.gsa.gov/2017/09/27/three-ways-to-manage-research-projects/>



nina.mak 2020-03-18 14:31

Good idea @hannah.kane! i'll spin up that folder and pull from this channel and update back in here



eleni.gesch-karamanli 2020-03-18 14:50

has joined #covid-partner-response



eleni.gesch-karamanli 2020-03-18 14:51

I would be curious to know when the FAQ site that TTS is working on, while be ready for public sharing...anyone know the rough timeline on that?



robert.jolly 2020-03-18 14:52

Goal is today for that @eleni.gesch-karamanli - an updated demo site is being generated for :white_house: folks to review in 15 mins.



robert.jolly 2020-03-18 14:53

I don't have any more specific timing on when it will be ready for public sharing.



eleni.gesch-karamanli 2020-03-18 14:54

oh that's rough enough for me...thank you!



eleni.gesch-karamanli 2020-03-18 15:05

@eleni.gesch-karamanli has left the channel



waldo 2020-03-18 15:22

Our partners at the U.S. Tax Court are looking for a sort of a "Zoom for Dummies." All of the court's judges are going to start convening via Zoom, which virtually none of them have experience with. They're looking for a guide that covers both practical matters ("here's how you mute") and cultural ("please turn on your camera," "mute unless you're talking"). Does anybody know of a guide or multiples guides that cover this?



elizabeth.ayer 2020-03-18 15:23

I think my kids' school might - they are LITERALLY doing this call right now :laugh-with-tears:



waldo 2020-03-18 15:25

My kid's teachers had that call about an hour ago, and it looks like it went similarly. :)



alanb 2020-03-18 15:27

Hop into #general-talk and crowdsource a Zoom-specific blog post?



elizabeth.ayer 2020-03-18 15:31

(I cannot start that right now, but I can participate a little later if anyone else can?)



norah.maki 2020-03-18 16:27

has joined #covid-partner-response



nina.mak 2020-03-18 17:34

@waldo pulling from the list of blog posts that @hannah.kane referenced above, would this be a helpful starting point? it's not zoom-specific and not from 18F, but does address both technical and cultural considerations <https://uit.stanford.edu/videoconferencing/best->

practices



waldo 2020-03-18 17:36

I totally missed that Stanford link in Hannah's list! I thought they were all our blog entries. I think this covers, like, 80% of what they need ? thank you.



nina.mak 2020-03-18 17:46

@lalitha.jonnalagadda @aviva-oskow or @colin.murphy do you have any content or references from this session that could be shared?



nina.mak 2020-03-18 17:47

@alicia.rouault can you share any of those resources? i'm compiling here:

(b) (5)



nina.mak 2020-03-18 17:50

:sparkles: *Resources for tips on working remotely* :sparkles:

(b) (5)

Very hastily put together, but it's the start of a doc that compiles the resources mentioned in this channel. Please continue to add! (And I will continue to update)



nina.mak 2020-03-18 17:51

:thank-you:



elizabeth.ayer 2020-03-18 18:08

First case of a partner offering to help *us* with COVID-related priority shifts.



kelsey.foley 2020-03-18 18:09

hopefully that disease is also catching! :laughing:



lalitha.jonnalagadda 2020-03-18 18:38

This is the outline for our partner that we used for the session <https://gsa-tts.slack.com/archives/CV6EKBJFM/p1584480196028300> . We are crafting our shipping news with a few personal tips and I know @colin.murphy included some with their shipping news as well



hannah.kane 2020-03-18 18:59

ooooh....in what way?



elizabeth.ayer 2020-03-18 19:07

In this case it was someone with a superstrong comms background who offered that if 18F gets pulled in she'd be up for helping however she could be of value.



nina.mak 2020-03-18 19:18

thanks @lalitha.jonnalagadda! i don't suppose there's any record of the answers given to those talking points, was there?



rrs 2020-03-18 20:20

has joined #covid-partner-response



hannah.kane 2020-03-18 21:15

Wanted to share this thread. tl;dr: if partners would like to learn more about how we ATO'd some of our remote collaboration tools (e.g. Slack, Zoom, GDocs), we can potentially share with them our compliance docs. <https://gsa-tts.slack.com/archives/CHZLJBWCV/p1584543099021600>



hannah.kane 2020-03-18 21:17

re-upping this in the hopes that someone who knows something about federal grants might have a thought on this (I also know next to nada)



alanb 2020-03-18 21:41

Would Fureigh? Thinking of #10x-grant-reporting ...



trammell 2020-03-18 22:05

I also wonder if there is anything in the national emergency declaration's evocation of the Stafford Act that would allow this. (Emphasis mine.) > Specifically, agency plans and operations shall accomplish the following: ? _ *Reduce and re-prioritize non-mission-critical services to free up capacity for critical services;*_ ? Identify and resolve supply challenges that may be limiting factors or bottlenecks; ? Identify a variety of transportation limitations that could impact service delivery; ? Whenever possible and appropriate, leverage existing materials and content relating to authoritative information on COVID-19, share status of Federal actions on <https://www.usa.gov/coronavirus>, and provide communications in line with the National Response Framework; ? _ *Maximize telework across the nation for the Federal workforce (including mandatory telework, if necessary), while maintaining mission-critical workforce needs;*_ ? Assess professional services and labor contracts to extend telework flexibilities to contract workers wherever feasible; ? Consider streamlining regulations and approval processes for critical services, including issuing general waivers policies and delegating decision-making where appropriate; and ? Ensure agency policies and procedures restrict individuals infected with, or at higher risk for serious illness from, COVID-19 from accessing Federal facilities, in accordance with Centers for Disease Control and Prevention (CDC) guidelines, as well as the Privacy Act of 1974, and other legal requirements. These agency policies must specifically include considerations not only for Federal employees, but also for contractors and visitors while balancing the needs to perform mission critical functions. Agencies shall review CDC, as well as U.S. Department of Labor (DOL) guidance below, as well as other appropriate resources, when developing and implementing new or modified policies and processes <https://www.whitehouse.gov/wp-content/uploads/2020/03/M-20-16.pdf>



michelle.holko 2020-03-19 13:05
has joined #covid-partner-response



aileen.mcgraw 2020-03-19 13:15
has joined #covid-partner-response



maura.newell 2020-03-19 13:32
has joined #covid-partner-response



maria.dayton 2020-03-19 13:46
has joined #covid-partner-response



alicia.rouault 2020-03-19 15:30
<https://medium.com/@marc.k.hebert/how-can-we-learn-from-each-others-responses-to-covid-19-2df40cfb632f>



nina.mak 2020-03-19 15:42
for anyone who has a minute, i updated the "Working Remotely" resources guide:

(b) (5)

i am trying out a spreadsheet format as a test run for something we could move into AirTable (along with other project resources. the idea would be to have a "database" of resources that's searchable along many dimensions. i would welcome any feedback you have! format, usefulness, clarity, etc. this is very much a work in progress, with several pieces that are being experimented with



nina.mak 2020-03-19 15:45
i also moved the Talking Points outline used with DOJ here:

(b) (5)

and the draft blog post shared with Colorado here:

(b) (5)

@alicia.rouault and @lalitha.jonnalagadda I added a front matter section but

wasn't able to completely fill it out. Would appreciate your help whenever you've got a spare 2 mins



nina.mak 2020-03-19 15:46
obv low priority



annepetersen 2020-03-19 15:48
would you like more links? I don't know that I have time to categorize, but I have a whole bunch of resources



nina.mak 2020-03-19 15:48
definitely!



alicia.rouault 2020-03-19 15:49
Cool. Thanks @nina.mak anyone know the status of that blog post?



nina.mak 2020-03-19 15:49
or who wrote it?



annepetersen 2020-03-19 15:53
feel free to cut _any_ of these: I only have time to drop in what I _think_ might be applicable



nina.mak 2020-03-19 15:58
perfect. i'll use the "unreviewed" status for these, exactly what it's for :slightly_smiling_face:



hannah.kane 2020-03-19 16:27
it's an 18F blog post? Perhaps @dahianna would know?



dahianna 2020-03-19 16:31
has joined #covid-partner-response



dahianna 2020-03-19 16:33
The blog posts are being reviewed by OSC. We hope they get approved by tomorrow/early next week.



dahianna 2020-03-19 16:34
<https://github.com/18F/blog-drafts/issues/771>



dahianna 2020-03-19 16:34
<https://github.com/18F/blog-drafts/issues/774>



alicia.rouault 2020-03-19 16:39
nice!



soni.meckem 2020-03-19 21:12
has joined #covid-partner-response



hannah.kane 2020-03-19 22:15
Great responsive strategy from the TANF team. <https://gsa-tts.slack.com/archives/C79SPEB7S/p1584655163244400>



zachary.goldfine 2020-03-20 21:32
has joined #covid-partner-response



zachary.goldfine 2020-03-20 21:36
Hi all! :wave: Just discovering this channel. (b) (6) just reached out with the below question. Does anyone know of a good resource for `local testing facilities` and `local case data`? ``Verizon Media is looking for accurate data sources to inform our consumers about local testing facilities and the latest local case data in their area. We currently use state websites which is not ideal. If the CDC is has a better way to share this information we would very much welcome to partner with you to distribute it to our audiences.``



kristina.britt 2020-03-21 15:54

Hi Zach, Did yahoo news reach out to you directly? If so, I would recommend sending the email to . Any external comms about COVID-19 has to be reviewed by OSC. I would also recommend reaching out to @star.vanamali.



zachary.goldfine 2020-03-21 16:39

Hi Kristina, thanks for responding. They did reach out to me but through a White House COVID-19 Response team I'm a part of. I'm posting to see if anyone has an idea of where I might discover government-provided information on local testing facilities and local case data.



star.vanamali 2020-03-23 12:41

Thanks for looping me in @kristina.britt and I hope you're able to find this information @zachary.goldfine. Once you get an answer, it would be provided to the response team which would then be working with the news outlet directly, correct?



zachary.goldfine 2020-03-23 13:02

My team would provide the answer directly to the person requesting it. I'm having trouble finding this information, though.



star.vanamali 2020-03-23 13:13

Alright. When you say "my team" can you provide more details there?



zachary.goldfine 2020-03-23 13:15

Sorry. The White House COVID-19 Response Technology Analysis Team. The White House asked a few PIFs to analyze technology companies offering to help with the COVID-19 Response so we could flag high-priority, viable, credible, and feasible opportunities and route them to the right COVID-19 Response group.



gray 2020-03-23 17:40

has joined #covid-partner-response



elizabeth.ayer 2020-03-23 18:13

FNS (the SNAP people) report that the switch to remote work has gone fairly smoothly.
:usa:



john.dalessio 2020-03-26 18:52

has joined #covid-partner-response



waldo 2020-03-30 14:01

@waldo has left the channel



elizabeth.ayer 2020-03-31 17:10

CMS leadership has gone in hard for Webex Teams (rather than slack). Video conferences are splattered across zoom, Webex and Skype. Also, "this is the first time we've been involved in a crisis that wasn't about IT" and "normally we'd work in partnership, but the folks in the policy shop don't have time for us."



jacklynn.pham 2020-03-31 18:03

What's the relationship between the two points? I'm feeling a little slow



elizabeth.ayer 2020-03-31 18:04

Sorry, no relationship between the points - just both came from CMS



jacklynn.pham 2020-03-31 18:05

FWIW, my friend at CMS said her office all got everyone zoom licenses within a week and they've been mainly using that. She said part of why they choose webex teams was that they got new conference monitors and webex meetings would just appear there automatically (not as helpful as everyone's teleworking).



maria.de.lopez 2020-04-14 13:55



maria.dayton 2020-04-14 12:55
@maria.dayton has left the channel



ariele.faber 2020-04-14 21:13
Hi all! @elizabeth.ayer saw your message re Webex teams. Here's a resource from CMS OIT that aims to outline what tools CMS is using to enable remote work. It doesn't reflect current usage of the different tools looks like, but the hope is that folks are able to use this to drive them towards tools that best meet their needs. Hope this is helpful!



rrs 2020-04-15 13:57
@rrs has left the channel



norah.maki 2020-04-28 16:21
@norah.maki has left the channel



ryan.ahearn 2020-04-29 19:35
@ryan.ahearn has left the channel



likhitha.patha 2020-03-17 23:28
@likhitha.patha has joined the group



likhitha.patha 2020-03-17 23:28
@likhitha.patha set the channel's purpose: Channel for the immediate working group on proposal for treasury to digitize covid stimulus package funds to the american public.



yuda 2020-03-17 23:29
@yuda has joined the group



philip.lam 2020-03-17 23:29
@philip.lam has joined the group



joshua.farrar 2020-03-17 23:29
@joshua.farrar has joined the group



gsa.steve.urciuoli 2020-03-17 23:29
@gsa.steve.urciuoli has joined the group



nick.ng 2020-03-17 23:29
@nick.ng has joined the group



joshua.farrar 2020-03-17 23:59
:waves:



nick.ng 2020-03-18 00:02
@likhitha.patha My github handle to add me to the prototype repo - `@nicktng`



maura.newell 2020-03-18 00:08
@maura.newell has joined the group



joshua.farrar 2020-03-18 01:59
I should post my update here.. (b) (5)

[REDACTED]



likhitha.patha 2020-03-18 02:00
Awesome - please create yourself a dev branch so you can push your changes there for us to check out.



likhitha.patha 2020-03-18 02:00
Also, if you have tangible design tasks that you'd like help with, @nick.ng can def. weigh in.



nick.ng 2020-03-18 03:05
PR to refine typography / visual hierarchy on landing page
<https://github.com/usagov/project-x/pull/1> Note: Add screenshot comparison - Federalist isn't building, so might need to `npm run develop` on the PR branch if wanting to test locally



likhitha.patha 2020-03-18 03:19
this proposed screenshot looks significantly better already :slightly_smiling_face:



likhitha.patha 2020-03-18 03:27
I closed the PR and federalist build is now working again. The builds w/ federalist don't seem to work at least half the time...























nick.ng 2020-03-18 03:35
Thanks for merging/closing. Also, got your cal invite. I'll miss it b/c I'm facilitating login design huddle at the same time. Feel free to assign me tasks or update me on direction where y'all like to take. Will check in this channel after the huddle.



yuda 2020-03-18 11:06
i?!! dig into what's up with federalist today



philip.lam 2020-03-18 11:18
thank you all for your help on this effort!

-  **philip.lam** 2020-03-18 11:18
regarding design, here is what st. jude?s is doing (i know the payment is going the wrong way but i like the logical flow here)
-  **philip.lam** 2020-03-18 11:18
https://www.stjude.org/donate/donate-to-st-jude.html?sc_icid=wtg-mm-btn-donate-now
-  **philip.lam** 2020-03-18 11:19
Starting with how often would you like your benefit (Monthly, Weekly)
-  **philip.lam** 2020-03-18 11:20
Then disbursement method (Zelle, Bank Transfer, Mailed Check)
-  **philip.lam** 2020-03-18 11:21
And the window will update according to what you select (if you choose Zelle then it will ask you for your mobile/email token, Bank show a RT/Acct field or offer a scan of your check, mailed check to re-verify their mailing address and legal name)
-  **dominic.sale** 2020-03-18 11:23
@dominic.sale has joined the group
-  **eddie.tejada** 2020-03-18 11:23
@eddie.tejada has joined the group
-  **amos** 2020-03-18 11:23
@amos has joined the group
-  **meddie.brown** 2020-03-18 11:23
@meddie.brown has joined the group
-  **porta** 2020-03-18 11:23
@porta has joined the group
-  **yuda** 2020-03-18 12:01
@philip.lam are we over complicating it with asking about frequency? I kind of prefer just giving people a smart default here, and maybe letting them change it if needed.
-  **likhitha.patha** 2020-03-18 12:06
Frequency may be a valid thing to add but for Thursday demo it is perhaps an overkill... we should add it eventually if we know we need it. I was thinking about this too ? is this going to be a one-time \$1000 or will govt provide money in increments. Until we know for sure, perhaps we can deprioritize it.
-  **philip.lam** 2020-03-18 12:10
fair enough
-  **philip.lam** 2020-03-18 12:10
lets go with the \$1000 amount for now
-  **philip.lam** 2020-03-18 12:16
also note the language on the current treasury site. will need to put this as our intro page.
-  **philip.lam** 2020-03-18 12:16
<https://www.godirect.gov/gpw/enrollment/>
-  **joshua.farrar** 2020-03-18 13:14
sorry, had to copy over things manually, since my copy wasn't a repo. commits are up on this branch: <https://github.com/usagov/project-x/tree/api-and-claims>
-  **yuda** 2020-03-18 13:15
Oy sorry
-  **yuda** 2020-03-18 13:15
Likhitha and I both have admin rights on the repo so ping one of us anytime somebody needs access but doesn't have it
-  **joshua.farrar** 2020-03-18 13:15
np thanks



likhitha.patha 2020-03-18 13:19

Noticed that the federalist build failed, assuming it passed for you locally, can you share a screenshot of what you have so far?



likhitha.patha 2020-03-18 13:20

So Federalist works best if it's a public repo?



joshua.farrar 2020-03-18 13:20

oh; you tried to push my changes to federal? ok, deployments might be an issue, since we're now shipping two apps, basically



porta 2020-03-18 13:20

Whoops



porta 2020-03-18 13:21

@likhitha.patha yes. But not sure if that's an option (public) for you rn. Hooper had recommendations for how to handle private repos.



joshua.farrar 2020-03-18 13:21

all i've added here is a multi-select radio which allows us to display a different "flow" per payment method. if we get the fields ironed out, i can add these. they need design tinkering too.



likhitha.patha 2020-03-18 13:22

- I've created a mural for us to think through the key components/elements we need on the portal. Please review it and add anything else you think should belong there. We can also use this as our check-list of what's remaining to be done, we can turn the stickies to green once we are done w/ that task.

(b) (5)



joshua.farrar 2020-03-18 13:25

@likhitha.patha (b) (5)



dominic.sale 2020-03-18 13:29

is there a link where I can see the prototype?



likhitha.patha 2020-03-18 13:33

Federalist has been somewhat weird. This will at least show you the landing page in our master right now: (b) (5)



philip.lam 2020-03-18 13:33

here are designs from the Zelle team on how the disbursement options could look



philip.lam 2020-03-18 13:33

(b) (5)



joshua.farrar 2020-03-18 13:34

Thanks, let me take a look at their forms...



joshua.farrar 2020-03-18 13:35

These are great



joshua.farrar 2020-03-18 13:36

@likhitha.patha I'm going to remove the API for now so we can run what I'm working on on Federalist, but we'll need to figure out an answer to the infrastructure question eventually.



likhitha.patha 2020-03-18 13:36

This looks really good!



likhitha.patha 2020-03-18 13:36

Good call.



joshua.farrar 2020-03-18 13:36

And I'll code in these flows, so at least we can show how things might look



likhitha.patha 2020-03-18 13:36

-  **likhitha.patha** 2020-03-18 13:39
Yeah - these mocks look solid!
-  **cordelia.yu** 2020-03-18 13:40
@cordelia.yu has joined the group
-  **matt.henry** 2020-03-18 13:41
@matt.henry has joined the group
-  **sarah.eckert** 2020-03-18 13:43
@sarah.eckert has joined the group
-  **joseph.krzystan** 2020-03-18 13:43
@joseph.krzystan has joined the group
-  **yuda** 2020-03-18 13:46
we can't be public rn unfortunately
-  **yuda** 2020-03-18 13:46
but I can get going on the private repo things
-  **yuda** 2020-03-18 13:46
(I think we can go public as soon as it is known that (1) direct payments will be a thing and (2) TTS is involved)
-  **yuda** 2020-03-18 13:50
yay cordelia!
-  **cordelia.yu** 2020-03-18 13:51
hallo! (b) (6) glad to be here
-  **joseph.krzystan** 2020-03-18 13:52
Working on identifying additional engineering support for you all :under_construction:
-  **likhitha.patha** 2020-03-18 14:01
Thank you all! Our dream team is strongly coming together. Providing a quick overview on new contributors who joined since yesterday evening: @maura.newell - Customer journey mapping @nick.ng - UX Design @cordelia.yu - Content design @gsa.steve.urciuoli - Developer (full-stack) @joshua.farrar - Developer (full-stack) @matt.henry - Developer (front-end) Will fwd invite for 11:30am to meet and discuss who's working on what. For now, please give us your github IDs so we can add you to the private repo. @yuda, @philip.lam and I are wearing multiple hats but please reach out to us if you have any questions!
-  **matt.henry** 2020-03-18 14:01
:github: : `heymatthenry`
-  **porta** 2020-03-18 14:03
Can I be added pls. @porta-antiporta
-  **sarah.eckert** 2020-03-18 14:08
Working on trying to get one more back-end engineer (ruby)
-  **yuda** 2020-03-18 14:15
questions I'm getting from the <http://USA.gov> team:
-  **yuda** 2020-03-18 14:16
Are we going to need spanish-language support?
-  **likhitha.patha** 2020-03-18 14:16
For the website or for the call center? If it exists, why not?
-  **yuda** 2020-03-18 14:16
Do we see any kind of need for outreach/social media support?
-  **likhitha.patha** 2020-03-18 14:18
I'm thinking not yet -- let's see how the treasury demo goes first and take it from there based on what they decide. @philip.lam, let us know if this sounds good to you.
-  **yuda** 2020-03-18 14:19
ok; I'm asking them to figure out how much of that would be staff and how much would be

on our contracts so they can figure out how much money we (meaning TTS broadly) might need to find. But that's it for now.



yuda 2020-03-18 14:20

Not available immediately but if treasury wants to go ahead with this we'll be able to ramp it over. (In both cases)



yuda 2020-03-18 14:20

as in both web and phone



yuda 2020-03-18 14:20

also social



yuda 2020-03-18 14:21

There are enough real engineers involved at this point that I think I'm more useful in a some design/connecting people/product type role. That said, if there are dev needs that don't require deep knowledge, task them to me. Most of my skills are frontend but I've done some server-side stuff



likhitha.patha 2020-03-18 14:24

Want to get on a quick call? I'd love to go over the Mural we have so far and ensure all pieces we need to build are covered. Let's also brainstorm on the metrics!



joseph.krzystan 2020-03-18 14:24

@ryan.ahern :come-on-down:



ryan.ahern 2020-03-18 14:24

@ryan.ahern has joined the group



yuda 2020-03-18 14:24

give me a minute just got done talking to the <http://usa.gov> folks but otherwise yes



ryan.ahern 2020-03-18 14:26

:wave::skin-tone-2:



likhitha.patha 2020-03-18 14:27

Welcome! Please let me know your github ID so I can add you to our current repo.



ryan.ahern 2020-03-18 14:27

It's rahearn



likhitha.patha 2020-03-18 14:27

Welcome! Let's chat once you are back.



yuda 2020-03-18 14:30

just sent it



philip.lam 2020-03-18 14:40

team, treasury meeting got moved up to TODAY at noon



philip.lam 2020-03-18 14:40

can we have a clickable mock by then?



philip.lam 2020-03-18 14:41

if not thats ok, just wanted to see



yuda 2020-03-18 14:42

@likhitha.patha ok I'm ready whenever now



likhitha.patha 2020-03-18 14:43

@philip.lam - A clickable prototype would be really tough for today noon. What is your goal for the meeting? Perhaps we can put together a slide or hand-drawn customer journey to convey the idea?



cordelia.yu 2020-03-18 14:49

am back!



likhitha.patha 2020-03-18 14:55

@philip.lam and I just touched base - for this afternoon, we'll take screens that EW shared

on the Zelle experience to demonstrate the customer flow as our current thinking. Will try to add them to our website for now as images.



yuda 2020-03-18 14:55
ok thanks



amos 2020-03-18 14:55
Hey Josh, federalist is static only since its basically s3. Can someone add me to the repo? (amoose)



cordelia.yu 2020-03-18 15:05
:github: '@thebestsophist'



joshua.farrar 2020-03-18 15:26
hm; fun w/ uswds: I can't use their radio, because their radio depends on the label, and my label is in a different div.



likhitha.patha 2020-03-18 15:29
A quick heads up -- for today's noon meeting, I made changes to our master. I added the full flow with purely images for now. Don't push anything to master between now through 2pm. Create your own branches for now and hold your changes there.



matt.henry 2020-03-18 15:30
:wave: hey! let's check in about this after the 11:30 call. I'm working on front-end stuff too



yuda 2020-03-18 15:30
are we still meeting now to check in or canceled in favor of folks who have to go to 12:00?



yuda 2020-03-18 15:31
@likhitha.patha :point_up:



likhitha.patha 2020-03-18 15:31
I'm joining the bridge now



joshua.farrar 2020-03-18 15:32
Definitely!



joshua.farrar 2020-03-18 15:32
Wasn't sure where to plug in; Likhitha had asked me to take a look at the payment flows.



cordelia.yu 2020-03-18 15:58
(b) (5)



sarah.eckert 2020-03-18 15:59
18F Folks: Please tock to `18F- Non-billable 1199 - COVID - STIMULUS`



ryan.ahearn 2020-03-18 16:00
Technology choices :thread:



cordelia.yu 2020-03-18 16:01
if there's a video chat on tech choices, lmk? might be useful for me to sit back and listen so i have a sense of all interface copy that will be needed



ryan.ahearn 2020-03-18 16:01
Current state: Federalist site



yuda 2020-03-18 16:01
I have absolutely no attachment to any of the technology choices I made yesterday afternoon. Or Monday. Whenever it was.



ryan.ahearn 2020-03-18 16:02
(b) (5)



ryan.ahearn 2020-03-18 16:02
cc/ @joshua.farrar @matt.henry @gsa.steve.urciuoli



likhitha.patha 2020-03-18 16:04



Same! Everything that's on the repo at the moment is VERY scrappy. Def. worthwhile to think through the overall tech-stack all up and go about it the right way. The goal for this is still proof-of-concept for now, so keep that in mind when you need to prioritize effort/speed levels.



cordelia.yu 2020-03-18 16:04

(b) (5)



yuda 2020-03-18 16:04

(b) (5)

<http://cloud.gov>



porta 2020-03-18 16:05

(b) (5)



yuda 2020-03-18 16:05

(b) (5)



matt.henry 2020-03-18 16:05

Yes, what @cordelia.yu said. (b) (5)



likhitha.patha 2020-03-18 16:07

(b) (5)



ryan.ahern 2020-03-18 16:08

Can we get a new github repo stood up then for the backend?



yuda 2020-03-18 16:08

I'll see if there's one available



cordelia.yu 2020-03-18 16:09

i'm gonna organize this mural a little bit and use the right side to map out our working information architecture as this comes together



porta 2020-03-18 16:09

@likhitha.patha yes. here it is (b) (5)



porta 2020-03-18 16:09

1 sec as i find the repo



ryan.ahern 2020-03-18 16:09

@matt.henry any particular api formats that will make your life easier? I've been using <https://jsonapi.org/> a lot recently



joshua.farrar 2020-03-18 16:09

In theory, Rails 6 ships with a webpack bundler, webpacker. I could see us using Rails 6 instead of Gatsby.



yuda 2020-03-18 16:10

is that ATOed anywhere?



joshua.farrar 2020-03-18 16:11

Rails?



yuda 2020-03-18 16:11

I mean, I'd live with any GSA app using webpacker



yuda 2020-03-18 16:12

(b) (5)

(b) (5)



matt.henry 2020-03-18 16:12
@ryan.ahern LGTM!



yuda 2020-03-18 16:12
because, for better or worse, we're going to have to run a lot of bureaucratic traps



joshua.farrar 2020-03-18 16:13
Unless we have to get ATO for every Rails gem we use, I can't imagine using Rails 6 to cause us any problems.



porta 2020-03-18 16:13
repo for sample app: <https://github.com/18F/identity-oidc-sinatra> (~don't think its running ruby 6 tho~) Note: this is a sinatra app. we have an archived rails app that isn't deployed anywhere here: <https://github.com/18F/identity-saml-rails>. it used to be deployed a month ago.



ryan.ahern 2020-03-18 16:13
@porta that's the app link



joshua.farrar 2020-03-18 16:14
(b) (5)



porta 2020-03-18 16:14
:facepalm: updated @ryan.ahern



amos 2020-03-18 16:15
the ATO issue will exist for any service we launch and we will need a server. <http://cloud.gov> will make the path to ATO the shortest



joshua.farrar 2020-03-18 16:15
@porta: I think Rails 6 depends on Ruby 2.5; if it can be tested with Ruby 2.5, should be OK.



ryan.ahern 2020-03-18 16:16
Do we have a <http://cloud.gov> org yet?



joshua.farrar 2020-03-18 16:16
My thinking as well, @amos.



yuda 2020-03-18 16:16
ok I have a second private repo for us. I'm going to put everybody in a github team and give y'all access



ryan.ahern 2020-03-18 16:17
@joshua.farrar we can always merge the react app into the rails app later. I'm fine with keeping them separate for ease of updating static content for now



amos 2020-03-18 16:17
@ryan.ahern I don't think so, but the sandbox should suffice for any current development. I can check with Eddie about a dedicated org?



amos 2020-03-18 16:19
@eddie.tejeda can we get a dedicated org in <http://cloud.gov>? or do you recommend we use login's for now?



amos 2020-03-18 16:19
(or just sandbox for now)



matt.henry 2020-03-18 16:20
@ryan.ahern @joshua.farrar (b) (5)

(By which I mean I literally don't know. It could be easy!)



joshua.farrar 2020-03-18 16:22

(b) (5)



matt.henry 2020-03-18 16:24

Also routing, right?



eddie.tejada 2020-03-18 16:24

For prototyping, you can use existing org. It would be simplest way.



joshua.farrar 2020-03-18 16:24

Ah, yes, but we have only a handful of routes at the moment.



joshua.farrar 2020-03-18 16:24

Like what, 3? :stuck_out_tongue:



eddie.tejada 2020-03-18 16:25

brb. let me confirm.



likhitha.patha 2020-03-18 16:25

(b) (5)



joshua.farrar 2020-03-18 16:25

We can move this over easily into separate bundles within webpacker, then merge them later if we want to implement something like `react-router`



matt.henry 2020-03-18 16:26

Totally! Just making sure we have a full list of stuff that needs to be replaced/reimplemented. The `pages` dir and the functionality that brings maps cleanly into Rails, I think, but I just wanted to make sure it was on our to-do list.



joshua.farrar 2020-03-18 16:26

Right; I'm scaffolding out Rails now, just to see if this wouldn't be too heavy of a lift.



eddie.tejada 2020-03-18 16:27

can you join me here? (b) (5)



cordelia.yu 2020-03-18 16:28

I?ve spun up a (b) (5)

it is in the 18F folder so 18Fers should have access, lmk if you don?t have access and i can add you



cordelia.yu 2020-03-18 16:29

i?ll also write a quick on boarding paragraph in case new people join and need to onboard quickly, but will also try to document meeting notes and decisions in there, too



matt.henry 2020-03-18 16:35

Just getting up to speed a bit with `webpacker`. It has been? let?s just say a little while since I?ve worked in rails at all, and have definitely never used any of the new hotness.



joshua.farrar 2020-03-18 16:35

ok, scaffold is running, with React and webpacker. let's see...



likhitha.patha 2020-03-18 16:36

@cordelia.yu, Here's a work in progress doc that you can leverage. I wanted to flesh out an amazon style PRFAQ document but before I could make progress on it, had to jump in on execution mode for the prototype.

(b) (5)



amos 2020-03-18 16:36

per Eddie and Jessyka: we can use <http://login.gov>?s prototyping account for now (`gsa-login-prototyping`)



joshua.farrar 2020-03-18 16:38

So there are three real pages right now: landing, login, and claim. And someone pulled in search, but that's less important right now.



ryan.ahearn 2020-03-18 16:38

who would I talk to to get added?



yuda 2020-03-18 16:38

I need it



amos 2020-03-18 16:38

I'll start adding folks now!



cordelia.yu 2020-03-18 16:38

sent



amos 2020-03-18 16:40

@eddie.tejeda we will need to increase memory: > 3.5 GB / 4 GB > Memory Usage



ryan.ahearn 2020-03-18 16:43

@joshua.farrar is that scaffold in a good place to be the base app? I won't stand a new one up if so



likhitha.patha 2020-03-18 16:43

Quick question -- are <http://Login.gov>, Federalist, <http://cloud.gov> certified at Fedramp high? If not, what is the level?



ryan.ahearn 2020-03-18 16:45

<http://cloud.gov> is moderate



ryan.ahearn 2020-03-18 16:45

looks like <http://login.gov> is also



cordelia.yu 2020-03-18 16:45

~You mean FISMA high? Federalist and cloud are moderate~ ryan got there before me



eddie.tejeda 2020-03-18 16:48

@jessyka.castillo, looks like we need a mod.



jessyka.castillo 2020-03-18 16:48

@jessyka.castillo has joined the group



amos 2020-03-18 16:51

> Assigning role RoleSpaceDeveloper to user in org gsa-login-prototyping / space dev as ...
OK



likhitha.patha 2020-03-18 16:51

Thanks for confirming!



jessyka.castillo 2020-03-18 16:54

I'll put in the request to increase the memory and modify user roles. Will ping you when its ready @amos



amos 2020-03-18 16:54

thanks Jessyka!



amos 2020-03-18 16:57

```Assigning role RoleSpaceDeveloper to user in org gsa-login-prototyping / space dev as ...  
FAILED Server error, status code: 404, error code: 20003, message: The user could not be found: ```



**amos** 2020-03-18 16:57

everybody else should be added



**amos** 2020-03-18 16:59

let me know if anybody else wants to be added



**yuda** 2020-03-18 17:04

i don't think TTS has much of \_anything\_ at high yet





**cordelia.yu** 2020-03-18 17:04

@nick.ng What copy do we need to write for the login workflow and how much of it is handled by <http://login.gov>? (is there framing stuff that i can take from other things that use <http://login.gov> so we don't have to start from scratch?)



**nick.ng** 2020-03-18 17:06

For copy external to login app?



**cordelia.yu** 2020-03-18 17:07

yeah that lets people know what they're about to do



**nick.ng** 2020-03-18 17:07

The Help section - <https://www.login.gov/help>



**cordelia.yu** 2020-03-18 17:07

merci beaucoup!



**nick.ng** 2020-03-18 17:07

.



**joshua.farrar** 2020-03-18 17:09

Layout bits are migrated. Need to figure out a routing mechanism tho, and to pull over our existing content.



**nick.ng** 2020-03-18 17:09

These three guidance would be relevant for this Create an account -

<https://www.login.gov/help/creating-an-account/how-to-create-an-account/> Auth methods - <https://www.login.gov/help/authentication-methods/which-authentication-method-should-i-use/> Verify identity - <https://www.login.gov/help/verifying-your-identity/why-do-i-need-to-verify-my-identity/>



**matt.henry** 2020-03-18 17:10

Is this up on :github: yet?



**ryan.ahearn** 2020-03-18 17:10

(don't push to master yet)



**joshua.farrar** 2020-03-18 17:10

Not yet; I'm going to make sure I can pull over the content before I propose making this the canonical repo.



**ryan.ahearn** 2020-03-18 17:11

can you push to a branch? I'm feeling blocked on starting to integrate with <http://login.gov>



**ryan.ahearn** 2020-03-18 17:13

@yuda did you say there was a <http://login.gov> team and app setup already for this? If so, can you add me? If not, I can start setting it up from the dashboard



**yuda** 2020-03-18 17:13

I don't have a team, just got myself sandbox access



**ryan.ahearn** 2020-03-18 17:14

OK, I'll go ahead and set one up



**ryan.ahearn** 2020-03-18 17:18

<http://login.gov> app setup



**jessyka.castillo** 2020-03-18 17:19

@amos it looks like this org is already at 4gb

























**amos** 2020-03-18 17:19

hey Ryan. Porta mentioned that we have sample apps that include <http://login.gov> authentication. however, none are Rails 6. if you're going the `rails new` route, just use our omniauth gem



**jessyka.castillo** 2020-03-18 17:19

Did you want to increase to 5 or 6?

-  **amos** 2020-03-18 17:20  
oh! and I will create a <http://login.gov> sandbox group for this
-  **joshua.farrar** 2020-03-18 17:20  
(b) (5)
-  **joshua.farrar** 2020-03-18 17:20  
(b) (5)
-  **joshua.farrar** 2020-03-18 17:21  
@yuda: (b) (5)
-  **amos** 2020-03-18 17:22  
looks like Porta was already on it. :makeitso:
-  **yuda** 2020-03-18 17:22  
I set up <https://github.com/usagov/project-x-backend> and invited everybody to a team that should give them access
-  **yuda** 2020-03-18 17:23  
if you can?t see it lmk and i?ll dfix
-  **joshua.farrar** 2020-03-18 17:23  
thanks
-  **ryan.ahearn** 2020-03-18 17:23  
I can?t see that repo
-  **yuda** 2020-03-18 17:23  
ok i?ll figure it out
-  **amos** 2020-03-18 17:23  
6 please!
-  **yuda** 2020-03-18 17:23  
maybe check email for team invitation and in the meantime i?ll start manually adding people
-  **matt.henry** 2020-03-18 17:24  
I can see it, FWIW
-  **porta** 2020-03-18 17:24  
err... i don't have any org manager access to our <http://login.gov> <http://cloud.gov> org (at least didn't think so).
-  **ryan.ahearn** 2020-03-18 17:24  
I havne?t gotten an email
-  **yuda** 2020-03-18 17:25  
manual additions here i come! \\_(?)\_
-  **ryan.ahearn** 2020-03-18 17:25  
I also(?) just created a <http://login.gov> team and app - is that what you're seeing?
-  **likhitha.patha** 2020-03-18 17:25  
Added helpful info in the Project Readme doc here:  
(b) (5)  
Please see if you can link it in the Github readme as well for anyone new.  
Thanks @cordelia.yu for create a sharing driving and a place for this readme.
-  **amos** 2020-03-18 17:25  
heh, are we talking Dashboard or <http://cloud.gov> ? ? I was talking Dashboard
-  **ryan.ahearn** 2020-03-18 17:25  
And yeah - I'll be using the omniauth gem just like I did for the marine corp project
-  **cordelia.yu** 2020-03-18 17:26  
on it!
-  **ryan.ahearn** 2020-03-18 17:26





Sorry, I'm talking about on (b) (5)



**porta** 2020-03-18 17:27

ah... ok misunderstood. i thought we were talking <http://cloud.gov> teams.



**joshua.farrar** 2020-03-18 17:27

pushed to github



**joshua.farrar** 2020-03-18 17:27

`rails s` to run



**joshua.farrar** 2020-03-18 17:28

@matt.henry: if you'd like to help port the rest of the Gatsby app over to Rails...



**joshua.farrar** 2020-03-18 17:29

JavaScripts live in `app/javascripts/packs`



**joshua.farrar** 2020-03-18 17:29

`.scss` files live in roughly the same place, since webpacker is responsible for scss compilation.



**joshua.farrar** 2020-03-18 17:31

@ryan.ahern: everything else here is standard Rails, if you want to start the working on the <http://login.gov> integration, once you have access to the repo.



**ryan.ahern** 2020-03-18 17:31

Getting started now - anyone have issues with using rspec?



**joshua.farrar** 2020-03-18 17:32

No issue with rspec; if you want to call writing our tests "tech debt" until at least after we demo that's fine too (we'll need tests, of course.)



**ryan.ahern** 2020-03-18 17:33

I like having a couple sanity checks around even at the beginning :slightly\_smiling\_face: plus, having the framework there lets people add as they can



**likhitha.patha** 2020-03-18 17:43

When you're done making decisions on Tech choices, please update Services required, Technical requirements sections in this doc.

(b) (5)



**jessyka.castillo** 2020-03-18 17:43

Okay, you are all set at 6gb @amos.



**amos** 2020-03-18 17:43

thanks! :high\_five:



**jessyka.castillo** 2020-03-18 17:45

To modify user roles, you will need to invite `````` and the rest of your team into your <http://cloud.gov> account first: <https://login.fr.cloud.gov/>



**joshua.farrar** 2020-03-18 17:48

@yuda ping



**joshua.farrar** 2020-03-18 17:48

(edit access pls)



**yuda** 2020-03-18 17:50

should have it now; may need to reload



**likhitha.patha** 2020-03-18 17:51

@yuda - while you're at it, can you also make Phil and I owners so it's easy for adding folks? Thanks!



**amos** 2020-03-18 17:51

k, looks like Josh was the only one without an acct



**yuda** 2020-03-18 17:52

mockups from zelle uploading in

(b) (5)

right now



**jessyka.castillo** 2020-03-18 17:56

ok, let me know if you need anythings else



**amos** 2020-03-18 17:56

appreciate it! :high\_five:



**joshua.farrar** 2020-03-18 18:00

@ryan.ahearn: database; PostgreSQL?



**joshua.farrar** 2020-03-18 18:02

I predict we're going to need sidekiq at some point to push claims along...



**joshua.farrar** 2020-03-18 18:02

Don't need to make that decision now though.



**ryan.ahearn** 2020-03-18 18:03

Yeah, postgresql, and I'm good with sidekiq - just write anything to active job and we can decide what processor later



**ryan.ahearn** 2020-03-18 18:04

@amos speaking of the omniauth gem, I just pushed a PR to it:

[https://github.com/18F/omniauth\\_login\\_dot\\_gov/pull/9](https://github.com/18F/omniauth_login_dot_gov/pull/9)



**yuda** 2020-03-18 18:05

yes although atm it's open to link sharing



**yuda** 2020-03-18 18:06

moved it into the shared folder



**ryan.ahearn** 2020-03-18 18:18

@joshua.farrar there is a `package-lock.json` and `yarn.lock` file. Can we remove package-lock and just use yarn?



**joshua.farrar** 2020-03-18 18:19

I think so; that may have been my error, in running `npm install` for a new library, instead of `yarn install`



**joshua.farrar** 2020-03-18 18:19

To be clear: Rails 6 uses Yarn, so we should use Yarn.



**matt.henry** 2020-03-18 18:21

oh duh. I definitely also just `npm install`ed a couple things. Muscle memory.



**joshua.farrar** 2020-03-18 18:22

I did the same!



**yuda** 2020-03-18 18:22

(side note, every time somebody mentions `yarn` I think about the kids' book "Extra Yarn")



**joshua.farrar** 2020-03-18 18:22

Then went to run the app and Rails' compilation pipeline complained about things that weren't in the `yarn.lock` file.



**ryan.ahearn** 2020-03-18 18:28

I created a google sheet that should be locked down to just the engineers for sharing applicable app secrets (such as config/master.key that only @joshua.farrar has right now):

(b) (5)



**likhitha.patha** 2020-03-18 18:33

Hi Team - Based on the Treasury meeting this afternoon, have a few updates to share. We will need to reimagine the user flow a bit based on their feedback. Here's a brief summary.

\*Feedback from treasury:\*

(b) (5)



(b) (5)



**likhitha.patha** 2020-03-18 18:34

@yuda, @nick.ng, @cordelia.yu -- Let's link up right now to start putting together mocks for this revised flow. Phil wants to share them with Treasury by EOD.



**yuda** 2020-03-18 18:34

ok I need 2m but will be there



**joshua.farrar** 2020-03-18 18:36

Added to the doc



**cordelia.yu** 2020-03-18 18:37

otherwise it's a go? they want?



**likhitha.patha** 2020-03-18 18:37

@gsa.steve.urciuoli will be able to also work on this effort full time in a little bit. Please loop him in and get him up to speed.



**likhitha.patha** 2020-03-18 18:38

No decision made yet but we may know after tomorrow's meeting (not scheduled yet)



**likhitha.patha** 2020-03-18 18:39

Bridge info for meetign up right now: (b) (5)



**ryan.ahearn** 2020-03-18 18:44

(b) (5)



**yuda** 2020-03-18 18:44

(b) (5)



**ryan.ahearn** 2020-03-18 18:44

helpful for me to jump into this call?



**likhitha.patha** 2020-03-18 19:14

Ah, i just noticed this comment. @ryan.ahearn, didn't hear what your concerns were. Feel free to get back on the call to expand on them. Thanks!



**ryan.ahearn** 2020-03-18 19:17

They weren't different than what @amos was talking about. (b) (5)



**joshua.farrar** 2020-03-18 19:29

Rails app dev :thread:



**joshua.farrar** 2020-03-18 19:30

I've added react-router to our application and pushed it up to Github, along with the migrated copy of the prototype login page.



**joshua.farrar** 2020-03-18 19:30



`hello\_world.jsx` is now `disbursements.jsx`, and contains the routing configuration.



**joshua.farrar** 2020-03-18 19:31

There's also a little more structure to the file system: we have `app`, under which lives `lib`, for components, and `pages` for pages.



**ryan.ahearn** 2020-03-18 19:31

There are a couple PRs up there too - can you take a look at them?



**nick.ng** 2020-03-18 19:39

@gsa.steve.urciuoli Is there a screenshot for "Selfie check"?



**gsa.steve.urciuoli** 2020-03-18 19:41

Here is a prior selfie checking we had hooked up. It is currently being transitioned to a new api and disabled on the flow. <https://github.com/18F/identity-idp/pull/2451>



**gsa.steve.urciuoli** 2020-03-18 19:42

ignore the other screens which have since been updated (only the selfie screen is relevant in my post here)



**joshua.farrar** 2020-03-18 19:43

@ryan.ahearn: Devise commit accepted; @matt.henry: we have commits so I'm going to reject the commit but manually pull in your changes which don't conflict with the `react-router` and directory structure change commits.



**joshua.farrar** 2020-03-18 19:44

Pulling in your `claim-form` addition, specifically.



**joshua.farrar** 2020-03-18 19:45

I think I can co-commit this also, so you'll still show up as a contributor on the commit :slightly\_smiling\_face:



**joshua.farrar** 2020-03-18 19:45

<https://help.github.com/en/github/committing-changes-to-your-project/creating-a-commit-with-multiple-authors>



**ryan.ahearn** 2020-03-18 19:48

Thoughts on using PRs vs. just pushing to master ourselves?



**joshua.farrar** 2020-03-18 19:50

If you confine yourself to the backend, I see no trouble with you pushing to master.



**joshua.farrar** 2020-03-18 19:50

Matt and I should probably use PRs to de-conflict.



**ryan.ahearn** 2020-03-18 19:51

no promises I won't muck with the frontend



**joshua.farrar** 2020-03-18 19:51

Heh. Well, PR it :slightly\_smiling\_face:



**joshua.farrar** 2020-03-18 19:51

pls



**matt.henry** 2020-03-18 19:53

@likhitha.patha Per the admonition this morning for :18f: folks to keep w/in allotted non-billable hours, I'm going to need to step away soon.



**likhitha.patha** 2020-03-18 19:55

No worries! Thank you for your time!



**ryan.ahearn** 2020-03-18 20:05

What's the best way to communicate the current user back from the rails app to the react app? Or should I just leave that undone and you all can request a specific api for me to write?



**ryan.ahearn** 2020-03-18 20:06

(In the past, I've always just rendered the header in rails, so the login/logout links didn't have to bother with this question)



have to bother with this question)



**joshua.farrar** 2020-03-18 20:14

all: we're going to be moving away from the Gatsby app asap and proceed on the Rails stack going forward. We need to do this in order to support the development of our back-end infrastructure, for authentication, identity verification, authorization, and claim creation and processing, etc. Rails has all of the niceties of Gatsby; React, scss, etc.; and provides a nice base for an API, all in one package. If you do not have access to <https://github.com/usagov/project-x-backend>, we need to get you access.



**cordelia.yu** 2020-03-18 20:17

so the IRS doc that the washington post got says there will be 2 rounds of payments, is our intention to automatically send the second payment or do we need to put together a plan to notify people in case say they need to change their payment process



**cordelia.yu** 2020-03-18 20:17

or am i thinking too far in advance and we can figure that out later



**yuda** 2020-03-18 20:21

I think it's good to be thinking about now



**joshua.farrar** 2020-03-18 20:22

Agreed. Just saw the news; definitely better to get ahead of this early.



**yuda** 2020-03-18 20:23

(b) (5)



**joshua.farrar** 2020-03-18 20:23

I won't lie, being behind the scenes on this is as requirements are coming to us from the White House through the news is kind of wild :joy:



**cordelia.yu** 2020-03-18 20:23

:sparkles: \_wild\_ :sparkles: is one word for it



**yuda** 2020-03-18 20:24

when this is all over and done with we'll all get beers and I can tell you some other fun absurd government stories



**joshua.farrar** 2020-03-18 20:24

Can't wait.



**amos** 2020-03-18 20:26

can I haz access? :oatmeal-eyes:



**joshua.farrar** 2020-03-18 20:40

@yuda



**yuda** 2020-03-18 20:42

Remind me your GitHub handle?



**yuda** 2020-03-18 20:42

@amos



**yuda** 2020-03-18 20:45

I remembered! done.



**joshua.farrar** 2020-03-18 20:46

Who sent out the <http://cloud.gov> invites and can I get another one? GSA login timed out because I had to take a call, which expired my invitation.



**likhitha.patha** 2020-03-18 21:03

@eddie.tejeda @amos @yuda? Can't recall which one of you did this earlier today.



**amos** 2020-03-18 21:03

I did, I can send another



**joshua.farrar** 2020-03-18 21:03  
Thanks



**joshua.farrar** 2020-03-18 21:05  
(b) (5)



**nick.ng** 2020-03-18 21:23  
@likhitha.patha Cordelia and I hopped off Hangouts. Let me/us know what more we can do in this flow  
(b) (5)



**yuda** 2020-03-18 21:24  
@nick.ng if me live-critiquing with stickies in the mural isn't working for you lmk and I can stop



**yuda** 2020-03-18 21:25  
(as it happens I'm going to stop anyway for a while b/c I'm pretty cooked and need food)



**nick.ng** 2020-03-18 21:25  
Sticky notes totally work. Mural has an `@` comment, so if you need to direct anything specifically at me, do so



**cordelia.yu** 2020-03-18 21:27  
i?m about to turn my attention to the \_other\_ COVID-19 project I?m working on?but @ me if something needs my attention



**philip.lam** 2020-03-18 21:33  
Team, quick update. IRS leadership is supportive of learning more about the capability. Looks like they will be the ?client? here as suspected. (b) (5)



**amos** 2020-03-18 21:36  
my bad, thanks!



**amos** 2020-03-18 21:38  
re-sent!



**joshua.farrar** 2020-03-18 21:52  
Nice. Should be able to act as a data forwarder, for sure.



**joshua.farrar** 2020-03-18 21:53  
And identity verification system.



**ryan.ahearn** 2020-03-18 23:14  
I?m back online now, in case anyone wants or needs to collaborate



**joshua.farrar** 2020-03-18 23:23  
Need to wash dishes; I'll be back on in a bit. Have the "form" working, not yet the API bits.



**ryan.ahearn** 2020-03-18 23:24  
I?ll have a PR ready for you when you get back



**ryan.ahearn** 2020-03-18 23:33  
@joshua.farrar looks like `app/pages/confirmation.jsx` didn?t get checked in



**joshua.farrar** 2020-03-18 23:36  
ahh one sec.



**joshua.farrar** 2020-03-18 23:37  
(also, congrats on :baby:, how recent is this?)



**ryan.ahearn** 2020-03-18 23:37  
(b) (6) but all the daycare is closed. Probably should have found a kid emoji



**joshua.farrar** 2020-03-18 23:38  
ah hah





on nana



**joshua.farrar** 2020-03-18 23:38  
pushed up confirmation.jsx



**joshua.farrar** 2020-03-18 23:38  
still have updated login.jsx on my machine; will push that once i can hit an api



**ryan.ahearn** 2020-03-18 23:39  
ha - updated login.jsx was what my PR was going to be for. want to jump on a call (when you're done with dishes) to coordinate what's needed?



**likhitha.patha** 2020-03-18 23:43  
Revised mock-ups available here -- this is largely still a work in progress but hope it provides you an overview of the user flow sequence. HUGE shout out to @nick.ng for getting us close on this one!

(b) (5)



**nick.ng** 2020-03-18 23:44  
I just wrapped this screen w/ verified success + payment method



**nick.ng** 2020-03-18 23:45  
^ Do you want that uploaded?



**likhitha.patha** 2020-03-18 23:45  
Looks nice -- are you back online? Have a few tweak recs



**nick.ng** 2020-03-18 23:46  
yep, online



**nick.ng** 2020-03-18 23:46  
need to do hangouts again? or can slack here



**likhitha.patha** 2020-03-18 23:47  
ok, getting back on our bridge



**joshua.farrar** 2020-03-18 23:57  
re: language. We have <http://USA.gov> staff who speak Spanish; we should ensure that the tool is available at least in English and Spanish, or at least has facilities for I10n.



**porta** 2020-03-19 00:01  
We also have access to a translation service that login uses for Spanish & French in case there's a lot to translate.



**porta** 2020-03-19 00:02  
(I.e Use the service then have native speakers review / edit)



**likhitha.patha** 2020-03-19 00:05  
Yeah, absolutely! In fact, @yuda was looking into this earlier today. May be some additional work for <http://USA.gov> team but once we have the official "go" from treasury, we can discuss the logistics of this in detail.



**nick.ng** 2020-03-19 00:28  
@likhitha.patha Added the last screen. LMK if there's content change needed



**likhitha.patha** 2020-03-19 00:32  
Where did you add it?






















**nick.ng** 2020-03-19 00:33  
In Mural




**yuda** 2020-03-19 00:34  
We can do Spanish in-house with <http://USA.gov> staff (oh I see that's above) - they're up for that if IRS gives us the go-ahead



**ryan.ahearn** 2020-03-19 00:34  
@joshua.farrar <https://github.com/usagov/project-x-backend/pull/3> should probably be thrown away, but it is a working login.jsx connected to <http://login.gov> (at ial1)

-  **yuda** 2020-03-19 00:35  
Also there's a DOD service that can translate into a ton of languages quickly and cheaply if needed. We'd previously looked into an IAA with them for <http://vote.gov> and it's shockingly cheap (like about \$15K to do something like 14 languages in this case)
-  **likhitha.patha** 2020-03-19 00:36  
Awesome!
-  **ryan.ahearn** 2020-03-19 00:37  
a `GET` to `/sign\_out` will log the user out
-  **likhitha.patha** 2020-03-19 00:38  
Cool
-  **likhitha.patha** 2020-03-19 00:39  
Can you please send me the sketch file too?
-  **nick.ng** 2020-03-19 00:42  
Here it is. Also sharing in channel in case others need it too
-  **yuda** 2020-03-19 00:46  
one other USAgov resource available to us when we need it is 508/accessibility support
-  **yuda** 2020-03-19 00:47  
(b) (6)
-  **joshua.farrar** 2020-03-19 01:13  
Ahh nice!
-  **joshua.farrar** 2020-03-19 01:13  
Sorry, dinner and an episode of House also :slightly\_smiling\_face: Will look at your PR, can jump on a call also if you're still available, otherwise, tomorrow AM?
-  **joshua.farrar** 2020-03-19 01:14  
@likhitha.patha: do you think it makes sense to put together a demo for USAgov, and an ask for support in the form of 508 testing and language support?
-  **ryan.ahearn** 2020-03-19 01:18  
Now is good for me, otherwise tomorrow am is open
-  **likhitha.patha** 2020-03-19 01:28  
Yeah I think that makes sense once we get the ?go? sign.
-  **yuda** 2020-03-19 01:29  
I already briefed the branch chiefs but I don't think they'd turn down some visuals of what we're trying to do when we're ready
-  **joshua.farrar** 2020-03-19 01:46  
Thank you for setting up the integration; PR merged!
-  **likhitha.patha** 2020-03-19 02:09  
@nick.ng, made a few updates to your last mock. Added <http://Login.gov> logo and clarified that the account would be through <http://Login.gov>. Check out Slide 9 for the updates.
-  **likhitha.patha** 2020-03-19 02:27  
I'm signing off for the day and I wanted to extend a BIG thank you to everyone here for the awesome progress we made together today! You all rock for stepping up at a very short notice to help solve a pressing citizen problem. In terms of next steps, our finalized mocks will be shared with Treasury tomorrow. Phil will share updates on when we can demo our semi-functional prototype tomorrow. Let's keep building towards making the mocks a reality! :happy\_dance::code: P. S. Please stay safe from the rona!
-  **joshuadifrances** 2020-03-19 02:28  
@joshuadifrances has joined the group
-  **keith.muth** 2020-03-19 02:29  
@keith.muth has joined the group

 @keith.muth has joined the group

 joshua.farrar 2020-03-19 04:16

Note for discussion tomorrow: (b) (5)

<https://thehill.com/homenews/senate/488332-senate-republicans-eye-75k-income-threshold-for-coronavirus-checks>

 philip.lam 2020-03-19 12:12

morning team! can we do a quick TB to see where we are and prioritize the day? i'll send an invite out for 9a if you can join

 philip.lam 2020-03-19 12:26

Yes, lets get what we have functional for now but if the content team can start an ?eligibility page? that would be good.

 philip.lam 2020-03-19 12:26

(b) (5)

 philip.lam 2020-03-19 12:26

(b) (5)

 philip.lam 2020-03-19 12:28

(b) (5)

<https://apps.irs.gov/app/tax-withholding-estimator>

 philip.lam 2020-03-19 12:28

(b) (5)

 yuda 2020-03-19 13:35

are y'all still at it?

 porta 2020-03-19 13:58

@likhitha.patha @philip.lam my todos from the meeting. pls confirm i didn't miss anything...

For prototype end of this week (b) (5)

 porta 2020-03-19 13:59

@gsa.steve.urciuoli is already on the first two. we're going to wrap it in some way so only the prototype will see them in `int`.

 likhitha.patha 2020-03-19 14:09

Thank you, Porta! This looks accurate, except for the #4 LN one, I'd like @philip.lam to confirm. I think it would only make sense to ask users to provide bank info if they choose direct deposit as payment method. I'm not fond of the idea to ask for bank info upfront as that could make a user uncomfortable.

 gsa.steve.urciuoli 2020-03-19 14:11

Here is <http://login.gov> with no 2nd mfa requirement

 porta 2020-03-19 14:12

@jonathan\_hooper :come-on-down:

 jonathan\_hooper 2020-03-19 14:13

@jonathan\_hooper has joined the group

 likhitha.patha 2020-03-19 14:13

Looks good! Thanks for the quick turnaround!

 gsa.steve.urciuoli 2020-03-19 14:20

Here is the complete flow (1 mfa required) with doc auth (w/SSN or ITIN)

 likhitha.patha 2020-03-19 14:24

Looks great, thank you!





**cordelia.yu** 2020-03-19 14:32

@nick.ng ping me when you're available, i can catch you up on the morning call and what i've been sketching out based on it



**ryan.ahern** 2020-03-19 14:34

:its-alive: <https://projectx.app.cloud.gov>



**ryan.ahern** 2020-03-19 14:34

there's an extra basic authentication step before you can get to the app just for now.

(b) (6)



**yuda** 2020-03-19 14:40

Any thoughts on a URL? I can get working on [something]. <http://usa.gov> quickly



**yuda** 2020-03-19 14:40

my main concerns are that it should be fairly memorable, fairly short, and easy to say out loud without ambiguity



**cordelia.yu** 2020-03-19 14:41

i think we won't land on something until congress decides what to call it



**cordelia.yu** 2020-03-19 14:41

because that'll be what journos use



**cordelia.yu** 2020-03-19 14:42

and then we'll decide on something similar to what is in the zeitgeist



**likhitha.patha** 2020-03-19 14:42

(b) (5)



**yuda** 2020-03-19 14:42

that works



**yuda** 2020-03-19 14:42

it shouldn't take long to turn around anyway



**cordelia.yu** 2020-03-19 14:42

bless fast dns propagations



**likhitha.patha** 2020-03-19 14:42

(b) (5)



**likhitha.patha** 2020-03-19 14:43

But of course, def. agree with @cordelia.yu, we should wait for the official bill to pass prior to picking out a name



**yuda** 2020-03-19 14:43

(b) (5)



**cordelia.yu** 2020-03-19 14:43

cdc just changed their language guidance to coronavirus (COVID-19) based on public perception, which is the other factor i'm keeping my eye on



**nick.ng** 2020-03-19 14:44

@cordelia.yu Available now



**likhitha.patha** 2020-03-19 14:44

(b) (5)



**likhitha.patha** 2020-03-19 14:45

unless we make this part of <http://coronavirus.gov>




**cordelia.yu** 2020-03-19 14:45


(b) (5)




**likhitha.patha** 2020-03-19 14:45


 that's another route we could take, but looks like <http://coronavirus.gov> is just a redirect to CDC?


 **likhitha.patha** 2020-03-19 14:45  
Good call!


 **yuda** 2020-03-19 14:48  
right now, yes


 **yuda** 2020-03-19 14:49  
(b) (5)


 **joshua.farrar** 2020-03-19 14:52  
<https://thehill.com/homenews/administration/488412-mnuchin-americans-could-get-two-coronavirus-stimulus-checks-within-9?amp>


 **yuda** 2020-03-19 14:52  
let's try to keep a look out for how frequently we see people misspelling "coronavirus" or "covid" online, that could guide us as well


 **yuda** 2020-03-19 14:53  
ok the new article implies no means test


 **yuda** 2020-03-19 14:53  
which is certainly helpful from a development perspective


 **gsa.steve.urciuoli** 2020-03-19 14:54  
Here is the single MFA plus doc auth flow with "Covid Relief Fund" branding


 **cordelia.yu** 2020-03-19 14:55  
(btw it should be `COVID-19`)


 **likhitha.patha** 2020-03-19 15:06  
Awesome, just want to make sure that you are working with @ryan.ahern @joshua.farrar @matt.henry. @ryan.ahern mentioned this morning that they had a <http://Login.gov> flow integrated, is it the same thing or did you spin up a separate app?

 **joshua.farrar** 2020-03-19 15:08  
@gsa.steve.urciuoli yes, this is great; just need to make sure users are getting bounced to login with the correct information, and we capture the callback from Login

 **gsa.steve.urciuoli** 2020-03-19 15:08  
i haven't spun up their app yet. i was just demoing the changes to <http://login.gov> that are only available locally. @porta asked me to make these changes this morning. i'm not sure if i will be pushing these changes to int

 **joshua.farrar** 2020-03-19 15:10  
got it; please keep us in the loop


 **ryan.ahern** 2020-03-19 15:11  
@gsa.steve.urciuoli we have an app setup in the <http://login.gov> sandbox, but obviously without any changes you haven't deployed yet.


 **ryan.ahern** 2020-03-19 15:14  
(b) (5)

 **likhitha.patha** 2020-03-19 15:19  
(b) (5)


Perhaps @amos @porta @gsa.steve.urciuoli and @jonathan\_hooper can weigh in on that.


 **ryan.ahern** 2020-03-19 15:20  
Yeah, my only phone is a family plan and I'm 90% certain only my wife's name is on it


 roun, my only phone is a family plan and I'm 99% certain only my wife's name is on it


 **ryan.ahern** 2020-03-19 15:20  
though it is a number associated with me on my credit report, so maybe it would still pass?


 **jonathan\_hooper** 2020-03-19 15:21  
(b) (5)


 **nick.ng** 2020-03-19 15:21  
:thread: Discussion for Designing 'Tracker/Status' screen


 **nick.ng** 2020-03-19 15:22  
To kick off ? (b) (5)


 **ryan.ahern** 2020-03-19 15:22  
OK. I wonder if there's better copy to be used there. I read that and immediately started looking for some sort of skip this, and even thought about trying to cancel out at the point


 **gsa.steve.urciuoli** 2020-03-19 15:22  
ok on a call...gonna boot this up shortly...thanks!

 **yuda** 2020-03-19 15:23  
I think it should remind them the means of payment they chose


 **yuda** 2020-03-19 15:23  
(b) (5)


 **yuda** 2020-03-19 15:24  
but we may not need all five


 **cordelia.yu** 2020-03-19 15:24  
sketches


 **likhitha.patha** 2020-03-19 15:24  
I was thinking about something really simple. Similar to the Payment Submitted screen, update the information below with the "tracker timeline" I added to slide 8 here:


(b) (5)


 **yuda** 2020-03-19 15:25  
there should probably be some way to get in touch with treasury if the payment wasn't received, too


 **likhitha.patha** 2020-03-19 15:26  
Yeah, makes sense. Skippy mentioned concerns on providing call center info for Treasury/IRS. We may have to chat w/ them to further understand best way to go about it — leveraging a balance of <http://USA.gov> call center and IRS call center.

 **yuda** 2020-03-19 15:27  
idk how quickly we can staff up

 **yuda** 2020-03-19 15:27  
but the flip side is this time of year the IRS basically just hangs up on people

 **likhitha.patha** 2020-03-19 15:27  
haha yes exactly

 **joshua.farrar** 2020-03-19 15:28  
Claim screen :thread:

 **likhitha.patha** 2020-03-19 15:28  
:thread: on engineering status

 **cordelia.yu** 2020-03-19 15:28  
which makes me think we need a few states for each status ? not yet ? processing ? needs



attention ? done



**joshua.farrar** 2020-03-19 15:29

Are there any fields we need to track claim request type beyond... 1. the type of the claim 2. account and routing number for bank transfer 3. address for mailed payment 4. when the request was made 5. claim status what are the claim states? `:new`, `:fulfilled` ?



**joshua.farrar** 2020-03-19 15:30

Daily stand up? :slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 15:30

It also depends on what IRS is able to provide us with



**joshua.farrar** 2020-03-19 15:31

I'm working on claims; making assumptions about what will be on the claims page and building the data models and back-end to support the creation of a claim. We still need to work out the options on claims; I've created a thread for claims discussion.



**likhitha.patha** 2020-03-19 15:31

based on the call w/ Skippy today, looks like we'd be able to get at least a confirmation from IRS on whether they have processed the payment



**likhitha.patha** 2020-03-19 15:32

given that, i'm thinking let's start with 3 states — submitted, processed and sent and take it from there



**likhitha.patha** 2020-03-19 15:32

we may not even have a way to determine if something "needs attention"



**joshua.farrar** 2020-03-19 15:32

Need to check in with @gsa.steve.urciuoli to see if he needs support on our end; looks like he's working on features on Login to support us.



**joshua.farrar** 2020-03-19 15:33

Wondering if @matt.henry has acquired non-billable hours to support front-end development :slightly\_smiling\_face:



**matt.henry** 2020-03-19 15:41

Sadly, no :cry:



**yuda** 2020-03-19 15:43

what do you need on the front end? I'm rusty but probably better than nothing



**alanb** 2020-03-19 15:45

@alanb has joined the group



**alanb** 2020-03-19 15:45

@alanb has joined the group



**gsa.steve.urciuoli** 2020-03-19 15:45

username and password for <https://projectx.app.cloud.gov/> ?



**gsa.steve.urciuoli** 2020-03-19 15:46

i'm signed in to <http://cloud.gov>



**joshua.farrar** 2020-03-19 15:46

Component styling; making things pretty



**joshua.farrar** 2020-03-19 15:46

I can tie the client to the back-end, and I'm good with React. I'm less awesome at CSS and responsive front-ends.



**sarah.eckert** 2020-03-19 15:46

@likhitha.patha if you have any staffing changes for 18F, I have added @alanb. I have limited availability due to childcare?



**nick.ng** 2020-03-19 15:47

@likhitha.patha Re: Slide 8 ? For returning users, they see the same screen (via accessed from account management/page), but with "pending" texts dynamically updated, correct?

from account management page), but with pending texts dynamically updated, correct?



**likhitha.patha** 2020-03-19 15:47

Thanks, Sarah! Sounds good.



**ryan.ahern** 2020-03-19 15:47

(b) (6)



**yuda** 2020-03-19 15:47

that's probably where I'm going to be best. We're in the rails app now?



**joshua.farrar** 2020-03-19 15:47

We are in the Rails app



**gsa.steve.urciuoli** 2020-03-19 15:47

cool thanks!!!



**yuda** 2020-03-19 15:48

ok I'll get the dev env set up



**joshua.farrar** 2020-03-19 15:48

Just pushed up a README with reqs and some startup commands. You'll need just Rails and PostgreSQL.



**yuda** 2020-03-19 15:48

oh perfect, thanks



**likhitha.patha** 2020-03-19 15:48

Thank you, @yuda!!!



**ryan.ahern** 2020-03-19 15:49

(b) (5)

What

else?



**likhitha.patha** 2020-03-19 15:50

(b) (5)



**jonathan\_hooper** 2020-03-19 15:52

Changing the text we show there is not hard: ? <https://github.com/18F/identity-idp/blob/master/config/locales/idv/en.yml#L133-L143> ? <https://github.com/18F/identity-idp/blob/master/config/locales/idv/es.yml#L137-L148> ? <https://github.com/18F/identity-idp/blob/master/config/locales/idv/fr.yml#L149-L160>



**jonathan\_hooper** 2020-03-19 15:52

Please feel free to open a PR



**yuda** 2020-03-19 15:53

pulling this out of the thread b/c it's not engineering, but has anybody engaged the agreements team on the IAA we're going to need to process very quickly?



**alanb** 2020-03-19 15:57

@matt.henry can stay here for the moment. I'll fix it.



**joshua.farrar** 2020-03-19 16:00

Just spoke with @matt.henry; he has a few meetings today, but should be free later. We'll catch up with him then. Thank you, @alanb!



**likhitha.patha** 2020-03-19 16:00

Sort of -- Phil started a conversation with Eddie, Amos and Brian on setting up IAAs. We can chat with Jackie to kick things off once we hear back from IRS/Treasury today.



**likhitha.patha** 2020-03-19 16:03

Thanks, @alanb. Looking forward to having @matt.henry back again this afternoon :slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 16:05





FYI – since we've been thinking through on potentially leveraging Login and USAgov contact centers.



**likhitha.patha** 2020-03-19 16:06

@yuda - Let's add a post-GO checklist that we need to run through here:

(b) (5)



**likhitha.patha** 2020-03-19 16:10

This is really insightful. "The \$1 trillion package the White House and Senate Republicans plan on presenting would provide every adult American with a \$1,000 check, plus another \$500 for each child. A family with two parents and two children, for example, would get \$3,000." "As soon as Congress passes this we'd get this out in three weeks, and then six weeks later, if the president still has a national emergency, we'll deliver another \$3,000," Mnuchin said. Earlier in the week, Mnuchin had pointed to a two-week target to send out cash payments."



**likhitha.patha** 2020-03-19 16:11

We would need to think through the "I have 2 kids that i like to claim" scenario for adults who are processing their payments



**likhitha.patha** 2020-03-19 16:12

And there's a possibility that if the national emergency still exists a few weeks from now, the payment will be repeated. We would need to think through whether we automatically send them the 2nd payment or if we will require them to login and submit a 2nd payment.



**cordelia.yu** 2020-03-19 16:12

would it be useful to map out the workflow as we have it right now so we can tease apart what part of the process goes to which call center?



**likhitha.patha** 2020-03-19 16:13

Yeah, good idea. Want to drive that?



**joshua.farrar** 2020-03-19 16:13

"What if I didn't file for the first claim, filed for the second claim, and now want to apply for disbursement from the first claim?"



**cordelia.yu** 2020-03-19 16:13

:thumbsup::skin-tone-2: i'll try to update the flow mural with what i understood from this morning's call



**joshua.farrar** 2020-03-19 16:13

Is there a date window for each round of claims?



**likhitha.patha** 2020-03-19 16:14

Yeah, good question. I don't know. We may have to wait for the final bill literature to know for sure



**joshua.farrar** 2020-03-19 16:15

Known unknowns :slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 16:15

We should capture these in our planning doc.



**joshua.farrar** 2020-03-19 16:15

Definitely.



**joshua.farrar** 2020-03-19 16:18

This doc looks new



**likhitha.patha** 2020-03-19 16:22

Awesome.



**porta** 2020-03-19 16:54

@likhitha.patha do u have a few min to chat? as we've been looking at changes needed etc. need feedback on what's needed for a demo this week vs. an initial "launch" (and timelines for such a thing?)





**cordelia.yu** 2020-03-19 16:56

a question is coming up for me as i?m making a service journey map of the process: what happens in the existing IRS/treasure systems when someone doesn?t get verified or get denied?



**likhitha.patha** 2020-03-19 16:56

Sure! In an interview right now - free in 45 mins.



**porta** 2020-03-19 16:57

cool just ping when ready :thanks2:



**yuda** 2020-03-19 16:58

\\_ (? ) \_/



**cordelia.yu** 2020-03-19 16:59

that might be a good opportunity to sort of poke at them and go ?so using login fixes a lot of really important stress cases?



**yuda** 2020-03-19 16:59

if nothing else the that contact center handles <http://login.gov> support, so it?s going to see a surge of contacts for that



**yuda** 2020-03-19 16:59

even if we don?t handle any calls for IRS



**cordelia.yu** 2020-03-19 17:00

what would be the difference between what the <http://usa.gov> and login call centers?



**yuda** 2020-03-19 17:00

it?s the same



**cordelia.yu** 2020-03-19 17:00

:thumbsup::skin-tone-2:



**cordelia.yu** 2020-03-19 17:00

mercil!



**yuda** 2020-03-19 17:00

i?ve already got them looking at what an expedited staff-up process looks like



**yuda** 2020-03-19 17:01

(there is typically a 12 to 13-week background/security process which is not going to fly)



**yuda** 2020-03-19 17:01

current operating hypothesis is we can divert approved agents to these calls and waive the requirement for new staff to start taking non-sensitive calls



**matt.henry** 2020-03-19 17:02

:wave: Hey folks! I have an hour between calls. What can I jump in on? @joshua.farrar @ryan.ahern



**joshua.farrar** 2020-03-19 17:03

Great! If you want to work on implementing the designs for the claim page.. I'm working on the data model on the back-end right now, and will be jumping on to the client-side of the API interaction through React when I'm finished here.



**philip.lam** 2020-03-19 17:03

thats exactly the business case on why this solution could be helpful



**joshua.farrar** 2020-03-19 17:04

You have the Rails project running locally, correct?



**likhitha.patha** 2020-03-19 17:04

just want to ensure you are referring to the latest mocks here:

(b) (5)



**joshua.farrar** 2020-03-19 17:04

And access to it?



**philip.lam** 2020-03-19 17:04

in 2008, they specifically waited until after tax filing deadline so they would have the ? freshest? data to provide the check



**philip.lam** 2020-03-19 17:04

with the tax filing extension they no longer have that assurance, thats why they are so interested in what we are providing



**matt.henry** 2020-03-19 17:06

I think the postgres bit is new since I last worked on it, so I?m getting that going now.



**cordelia.yu** 2020-03-19 17:06

:thumbsup::skin-tone-2:



**philip.lam** 2020-03-19 17:08

@cordelia.yu What do you think about simplifying the landing page to 3 steps (Verify your identity, Establish your eligibility, Select payment mechanism)



**cordelia.yu** 2020-03-19 17:08

:thumbsup::skin-tone-2:



**philip.lam** 2020-03-19 17:12

Also, we need some language about why we are doing this. We need something that clarifies why we are doing identity verification. ?We want to protect you and ensure your benefit is recieved promptly. In order to do this in the most effective way, we are deploying technology that meets an in-person verification event, that is why we are asking for a picture ID?? ?



**philip.lam** 2020-03-19 17:13

?just like you would provide your ID in-person? something



**cordelia.yu** 2020-03-19 17:24

> We need to confirm who you are to make sure you get the help you?re entitled to. This will also help us keep scammers from stealing your identity.



**cordelia.yu** 2020-03-19 17:26

(chewing on ?help you?re entitled to? but good enough for now. happy for folks to bike shed on that if it also helps us get other more important things approved)



**likhitha.patha** 2020-03-19 18:35

(b) (5)



**ryan.ahearn** 2020-03-19 18:36

Why are we trying to reimplement a bunch of stuff that <http://login.gov> already does?



**likhitha.patha** 2020-03-19 18:39

Not looking to re-implement or reinvent the wheel. (b) (5)



**nick.ng** 2020-03-19 18:40

Updated Mural with 'Status/tracker' screen' and want to check with you re: flow (see screenshot from the mural)

(b) (5)

? I modified the language in each screen to reflect \_submitted\_, \_processed\_, and \_sent\_ ?  
The submitted screen has 'create an account' CTA while the processed and sent screens do



not (assuming that these screens are access from login account management) Let me know what's needed to be revised/rethought



**porta** 2020-03-19 18:43  
Been thinking about this as well



**ryan.ahern** 2020-03-19 18:43  
(b) (5)



**cordelia.yu** 2020-03-19 18:45  
looking over and making suggestions for interface copy



**likhitha.patha** 2020-03-19 18:45  
(b) (5)



**porta** 2020-03-19 18:45  
(b) (5)



**likhitha.patha** 2020-03-19 18:45  
(b) (5)



**porta** 2020-03-19 18:46  
@ryan.ahern I think that's a <http://login.gov> to do. Otherwise it creates way too many dependencies?



**likhitha.patha** 2020-03-19 18:46  
Wow this looks really good :slightly\_smiling\_face:



**yuda** 2020-03-19 18:48  
they probably won't like "entitled" but let's go with it and have something else in our back pocket just in case



**likhitha.patha** 2020-03-19 18:51  
@porta @amos @gsa.steve.urciuoli - Let's chat about this flow real quick on hangouts if you're free this afternoon?



**porta** 2020-03-19 18:51  
@likhitha.patha i think we have several options we can pursue for this. i'm doing some catch up but it'd help to know what are the err... milestones (demo/prototype and MVP build) / timelines (ROM as in day(s), weeks)



**porta** 2020-03-19 18:51  
yes on the hangouts...am available now



**likhitha.patha** 2020-03-19 18:51  
Okay, free now as well. Bridge info?



**porta** 2020-03-19 18:52  
(b) (6)



**cordelia.yu** 2020-03-19 18:55  
(b) (5)






















**yuda** 2020-03-19 18:59  
it will depend on what the bill says but from what Congress seems to be discussing it won't be based on last year's income



**yuda** 2020-03-19 18:59  
so it won't be something we confirm. will have to be something we collect and send on



-  **cordelia.yu** 2020-03-19 19:00  
:thumbsup::skin-tone-2: perfect, exactly what i needed to know
-  **ryan.ahern** 2020-03-19 19:03  
@joshua.farrar did I hear that you're working on some backend work for the claim? Is that something you'd like help with or did I mishear?
-  **cordelia.yu** 2020-03-19 19:03  
Just flagging this for now: i don't \_think\_ i need another content person quiet yet, but i definitely think the content is important enough that we're gonna want a second person once we get the official go?the content is too high-profile for it to be just me?i may run the content team but i'm also totally not our best content designer :joy:
-  **joshua.farrar** 2020-03-19 19:04  
I can show you what I have, if you're interested. Could use a brain check here.
-  **ryan.ahern** 2020-03-19 19:04  
Yeah, lets sync because I think that's the next thing for me to potentially work on
-  **yuda** 2020-03-19 19:05  
(this is all based on WaPo/The Hill/Roll Call reporting, but it's better than going on nothing)
-  **cordelia.yu** 2020-03-19 19:05  
> We need to confirm who you are and get your [estimated income] to start the payment process. This will also help us keep scammers from stealing your identity.
-  **yuda** 2020-03-19 19:07  
if you need specific things and nobody is available, hit me up. but I am definitely not a content designer
-  **cordelia.yu** 2020-03-19 19:09  
oh yeah, mostly that i've been asking the content team for microcopy recommendations on an ad hoc basis, but by the time we're trying to create plain-language interpretations of the policy coming down at us, we'll definitely need more eyes to make sure it is accurate, clear, and humane
-  **nick.ng** 2020-03-19 19:15  
Screens updated with interface copy change from Cordelia. @cordelia.yu FYI - I'm putting "green circle stickies" on your purple notes to indicate that the change has been made (see screenshot example)
-  **cordelia.yu** 2020-03-19 19:16  
merci beaucoup!
-  **cordelia.yu** 2020-03-19 19:52  
making sure i have the content from <http://godirect.gov> and noticing that one of their options is a prepaid debit card?do we have a way of including that?
-  **yuda** 2020-03-19 19:58  
latest reporting is now back to basing it on 2019 income. i don't know if it's doing us much good to whiplash back and forth on this
-  **joshua.farrar** 2020-03-19 19:59  
We can include it, if that's something we can do.
-  **cordelia.yu** 2020-03-19 20:00  
yeah?i'm gonna just avoid trying to write any of that content right now
-  **cordelia.yu** 2020-03-19 20:01  
i'll keep up with it in general so i know what to expect, but i just won't write anything
-  **yuda** 2020-03-19 20:01  
it's probably the only way we can get money to people who are unbanked
-  **yuda** 2020-03-19 20:01  
:+1:
-  **yuda** 2020-03-19 20:15



i'm gonna run out for a bike ride to clear my head a little; will be back in about an hour if anybody needs anything



**cordelia.yu** 2020-03-19 20:20  
same, taking a walk



**likhitha.patha** 2020-03-19 21:12  
Hi Folks! We have an official GO/NO GO meeting scheduled tomorrow at 11:30am. Is there a semi-functional demo that we can put forth tomorrow? Or is it a safer option to go with mocks?



**likhitha.patha** 2020-03-19 21:14  
@joshua.farrar @ryan.ahearn @gsa.steve.urciuoli @yuda @matt.henry?



**joshua.farrar** 2020-03-19 21:15  
So we have the authentication bits working, still working on the claim user interfaces and back-end. (b) (5)



**likhitha.patha** 2020-03-19 21:16  
Yeah absolutely, that can work too.



**joshua.farrar** 2020-03-19 21:16  
You know I'd always prefer to showcase working software, even partially functional, over wireframes.



**likhitha.patha** 2020-03-19 21:16  
me too :slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 21:17  
If we can iron out landing page + the payments screen, even if the payment stuff is not fully working, that may fly for a good demo



**likhitha.patha** 2020-03-19 21:17  
I can take a stab at the Landing page now



**likhitha.patha** 2020-03-19 21:18  
if someone can take care of the payments screen, then sounds like we'd be in a good shape?



**nick.ng** 2020-03-19 21:20  
@likhitha.patha Is the demo based off the slides or the latest Mural flow?



**likhitha.patha** 2020-03-19 21:21  
Oh my bad, I didn't add the latest mural screens on the slide yet. Let's update it, but the source of authority for design is your Mural :slightly\_smiling\_face:



**joshua.farrar** 2020-03-19 21:23  
"Payments screen" being the post-submission claim status page?



**nick.ng** 2020-03-19 21:24  
For broader visibility (will pin in channel) ? Mural of Interface Flow:

(b) (5)

To pull the latest into the slides ? Right click the Mural screenshot to download it and add to slides.



**joshua.farrar** 2020-03-19 21:25  
(I'd note here that the copy for the steps I'd prefer to be "Claim submitted", "Claim processed", and "Payment sent".)



**joshua.farrar** 2020-03-19 21:25  
"Payment submitted" makes is sound like I've sent the government money.



**likhitha.patha** 2020-03-19 21:25  
Good point haha



**nick.ng** 2020-03-19 21:25  
I'll update the design





**likhitha.patha** 2020-03-19 21:38

Thank you :slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 21:50

Folks, can we do a quick round up on what's left to do on the tech side and discuss logistics for tomorrow's demo? Lmk if folks are available to jump on a hangouts bridge.



**nick.ng** 2020-03-19 22:00

Is there "official" hangouts bridge link to use to simply pop in from the get go?



**likhitha.patha** 2020-03-19 22:02

I haven't sent one out yet, but hold on, grabbing one



**likhitha.patha** 2020-03-19 22:02

(b) (6)



**porta** 2020-03-19 22:19

@gsa.steve.urciuoli can u post the sample front/back IDs in the :thread:so folks can test the login IAL2 flow once the app has integrated?



**ryan.ahearn** 2020-03-19 22:19

@joshua.farrar to have a working demo, what do you need api-wise? I'm thinking a happy path of creating a claim with account and routing numbers for a bank transfer



**joshua.farrar** 2020-03-19 22:20

will answer in a moment



**gsa.steve.urciuoli** 2020-03-19 22:22

you can use this license to doc auth...



**nick.ng** 2020-03-19 22:27

Heads-up: I won't be as responsive tmw Friday morning (Interviewing a candidate), but will check back in after 12 pm ET



**gsa.steve.urciuoli** 2020-03-19 22:31

int will also take a text/json file instead of a license (for testing purposes)

<https://developers.login.gov/testing/> (bottom of the page)



**joshua.farrar** 2020-03-19 22:33

Can I get an export of images from the claim submission and status tracking pages?



**joshua.farrar** 2020-03-19 22:34

ID with check mark; bank, check, and zelle logo icons; the claim submission up arrow thing; etc.



**nick.ng** 2020-03-19 22:36

Yes. Let me grab them



**joshua.farrar** 2020-03-19 22:38

:wave: @jonathan\_hooper



**jonathan\_hooper** 2020-03-19 22:39

hello hello



**nick.ng** 2020-03-19 22:39

@yuda Do you have the original source files for the icons for bank, check and zelle? From the payment mocks that you (or someone?) created



**joshua.farrar** 2020-03-19 22:39

Hey; do you have access to our repo?



**jonathan\_hooper** 2020-03-19 22:40

Not yet



**yuda** 2020-03-19 22:40


no. those came from early warning I think





**yuda** 2020-03-19 22:40

I can live with screenshots lifted out of the mocks





 I can live with screenshots lined out of the mocks


 **joshua.farrar** 2020-03-19 22:41  
@yuda: also, is this you?


 **yuda** 2020-03-19 22:41  
yeah I can do that

 **yuda** 2020-03-19 22:41  
github handle?


 **nick.ng** 2020-03-19 22:41  
okay, i'll just screenshot / single out the icons themselves for export


 **joshua.farrar** 2020-03-19 22:41  
thanks @nick.ng


 **jonathan\_hooper** 2020-03-19 22:41  
jmhooper


 **likhitha.patha** 2020-03-19 22:42  
@nick.ng - just grab something from fontawesome or something. taking screenshots of what they sent might be ticky, no?


 **yuda** 2020-03-19 22:42  
sent


 **jonathan\_hooper** 2020-03-19 22:42  
\_hacker voice:\_ I'm in


 **joshua.farrar** 2020-03-19 22:42  
heh.


 **jonathan\_hooper** 2020-03-19 22:42  
Steve just tapped me in so I don't have much context


 **jonathan\_hooper** 2020-03-19 22:43  
But throw something my way and I'll get after it


 **joshua.farrar** 2020-03-19 22:43  
That's fine; let's get you up and running so we can show you what we have.


 **joshua.farrar** 2020-03-19 22:43  
Can give you a demo once you get the repo pulled down.


 **jonathan\_hooper** 2020-03-19 22:43  
On it

 **joshua.farrar** 2020-03-19 22:43  
You'll need postgres too.


 **likhitha.patha** 2020-03-19 22:44  
Very excited to have you, @jonathan\_hooper :slightly\_smiling\_face:

 **jonathan\_hooper** 2020-03-19 22:45  
Setup master key.

 **jonathan\_hooper** 2020-03-19 22:45  
Bundling now then I'll get the db setup

 **jonathan\_hooper** 2020-03-19 22:46  
Oops, gotta yarn as well

 **yuda** 2020-03-19 22:47  
:yarn:

 **yuda** 2020-03-19 22:49  
ok my local is working - gotta go cook for the fam but I'll keep my work phone on me in case there's a github access issue or anything, you can @ me

 **yuda** 2020-03-19 22:49



and leave me a punch list of things of the morning



**jonathan\_hooper** 2020-03-19 22:50

Cool, I'm up and running now



**nick.ng** 2020-03-19 22:51

SVGs (and some PNGs) - Bank + Check from FontAwesome



**nick.ng** 2020-03-19 22:53

@likhitha.patha @yuda Would it make sense to create a private repo for design assets? We do this at login. Makes it easier for devs to get the latest assets into their local folder without having to dig through Slack / GDrive.



**likhitha.patha** 2020-03-19 22:53

Makes sense to me. @yuda, would you be able to help create one for design as well?



**porta** 2020-03-19 22:56

@likhitha.patha ok so yes we can have new (custom) flows turned on specific for this app. But it will be the same instance of <http://login.gov> running (so it's still the same account). For example: liveness, unverified attributes, validating bank account info etc. So we should chat about what new flows are critical for the initial launch. What new flows we can get done will come down to that priority and "what fits in the timeframe after we've addressed loading" and "ensure any new flows also scale". Incidentally, how do we want to validate load test between this claims app and <http://login.gov>?



**yuda** 2020-03-19 22:59

I think we have one more to spare. I'll get on that.



**ryan.ahearn** 2020-03-19 22:59

I tried doing this with my account, but when I get sent back to the app I don't see the `verified\_at` key in the response, so I'm not sure my identity has actually been verified



**likhitha.patha** 2020-03-19 22:59

Great. That's exactly all we need. Only new components to existing Login flow are: 1) Selfie check 2) Back account verification.



**ryan.ahearn** 2020-03-19 22:59

should it have been?



**nick.ng** 2020-03-19 22:59

Cool. I'll add when it's created. Gotta hop off to dinner w/ fam / rest for tmw's candidate interview in the morning, but @ me if there's anything urgent



**likhitha.patha** 2020-03-19 23:00

Other modifications IMO would be UX material changes – for example, adding "progress tracker" type of thing that exists similar to IAL1 flow. Step 1 of 4, etc.



**jonathan\_hooper** 2020-03-19 23:01

Poked around a bit. Looks like pretty standard React on Rails setup. I know this stack pretty well.



**likhitha.patha** 2020-03-19 23:02

Thank you, @yuda, @nick.ng!



**yuda** 2020-03-19 23:02

<https://github.com/usagov/project-x-design>



**jonathan\_hooper** 2020-03-19 23:02

Just lmk what you need and I'll jump on it. Working on login part in the meantime



**yuda** 2020-03-19 23:02

not everybody is showing up in the team yet so we may need to add folks individually if there's issues; @likhitha.patha I'll make sure you have admin rights



**yuda** 2020-03-19 23:03

we're tapped out on private repos now



**likhitha.patha** 2020-03-19 23:03





Re: scale – we really need a plan there. @amos offered that him + Justin can tackle that piece for both Login and the Claim app and lead that forward. Please confirm, @amos.



**amos** 2020-03-19 23:06

yes, we're working with Acuant currently for a perf test plan. the good news is that <http://login.gov> itself is ready; we obviously rely on a few vendors for full IAL2 service. this is where the requirements for Treasury come in and any relaxation in requirements can translate to increased throughput.



**likhitha.patha** 2020-03-19 23:07

Cool, but beyond <http://login.gov>, this claims app also needs attention on that front. Can we have someone assigned to think about scale for the end-end tech GSA will be delivering?



**amos** 2020-03-19 23:11

we (<http://login.gov>) can take that on once we have requirements on the proofing flows. we don't have concerns around pure authentication, only around IAL2 performance. we've already identified a few bottlenecks but any relaxation in requirements will translate to big improvements in throughput. I will continue to front these concerns around scaling



**nick.ng** 2020-03-19 23:12

claim icons ? submitted, processed (and processed error), and success checkmark



**porta** 2020-03-19 23:14

me (again) what about scaling the tech treasury/irs will be providing (at minimum: ability to accept claims).



**amos** 2020-03-19 23:16

yes, good point. if we're expected to test against Treasury then we'll need coordination



**likhitha.patha** 2020-03-19 23:16

@jonathan\_hooper - can you take on the landing page?



**jonathan\_hooper** 2020-03-19 23:16

Absolutely



**jonathan\_hooper** 2020-03-19 23:16

Do we have mockups somewhere?



**likhitha.patha** 2020-03-19 23:16

awesome - happy to do a quick call if needed. lmk.



**ryan.ahearn** 2020-03-19 23:17

@joshua.farrar would love to jump on a call and discuss the PR i just submitted. cc/ anyone else who wants to talk backend/api



**likhitha.patha** 2020-03-19 23:18

Yeah, exactly. So I meant end-end. The landing page site to <http://login.gov> workflows to payment screens to IRS hand-off. Would be great if we can have an engineer specifically to think about end-end scale. (this is of course the post-GO, but would be good to start thinking about it)



**joshua.farrar** 2020-03-19 23:23

Sure @ryan.ahearn; five minutes?



**ryan.ahearn** 2020-03-19 23:23

how about 30? need to put kids to bed



**joshua.farrar** 2020-03-19 23:23

@likhitha.patha: which page from the mocks are we calling the landing page?



**ryan.ahearn** 2020-03-19 23:23

or, 15 works



**joshua.farrar** 2020-03-19 23:23

The "claim your stimulus benefits today" page?



**joshua.farrar** 2020-03-19 23:26

15, perfect





**likhitha.patha** 2020-03-19 23:32  
Yeah, the very first page



**likhitha.patha** 2020-03-19 23:32  
It honestly needs some more work once we know more information on eligibility and the actual benefit amount, etc. But for now, that's what we're call the landing page  
:slightly\_smiling\_face:



**likhitha.patha** 2020-03-19 23:39  
@jonathan\_hooper fyi, the really long consent statement on the landing page mock is from here: <https://www.godirect.gov/gpw/enrollment/>



**ryan.ahearn** 2020-03-19 23:39  
@joshua.farrar I?m ready when you are



**jonathan\_hooper** 2020-03-19 23:39  
Dope, that's helpful. Thanks



**ryan.ahearn** 2020-03-19 23:39  
(b) (6)



**amos** 2020-03-19 23:44  
indeed. yes, we are thinking about it



**ryan.ahearn** 2020-03-20 00:14  
reminder to devs: you can get current API documentation at  
<https://projectx.app.cloud.gov/api/docs>



**jonathan\_hooper** 2020-03-20 01:39  
Landing page PR: <https://github.com/usagov/project-x-backend/pull/6>



**jonathan\_hooper** 2020-03-20 01:41  
Jumping back to login stuff for now. Anything else you want me to grab lmk



**joshua.farrar** 2020-03-20 03:06  
'eyy this looks like a stepper to me!



**joshua.farrar** 2020-03-20 03:08  
It's even got what plants crave: it's responsive.



**joshua.farrar** 2020-03-20 03:13  
ooh, thanks @nick.ng



**likhitha.patha** 2020-03-20 03:27  
@joshua.farrar That looks great! ....but go to bed!



**philip.lam** 2020-03-20 12:33  
what do we think about putting ?Estimate your benefit? up front, then ?Verify your identity?  
and ?Select how to get your benefit?



**philip.lam** 2020-03-20 12:33  
So we have a small form on the front that puts in this logic:




**philip.lam** 2020-03-20 12:33  
The bill includes cash payments of as much as \$1,200 per person and \$2,400 per married couple. Individuals with an adjusted gross income of less than \$75,000, and \$150,000 for joint filers, would receive the full payment. People earning over that amount would see their payments reduced by \$5 for each \$100 in income over that amount. The benefit completely phases out for individuals earning over \$99,000 and married couples making more than \$198,000. People with incomes under \$2,500 would be eligible for \$600, or \$1,200 for a married couple.



**philip.lam** 2020-03-20 12:34  
<https://www.npr.org/2020/03/19/818253789/congress-awaits-gop-relief-plan-as-first-lawmakers-test-positive-for-coronavirus>



**philip.lam** 2020-03-20 12:35  
Hopefully this way, only individuals that qualify will want to go through the process

 Hopefully this way, only individuals that qualify will want to go through the process.



**likhitha.patha** 2020-03-20 12:41

Yeah, I like that! Makes a lot of sense especially now that the news is informing that the amount you receive will depend on the size of your family.



**likhitha.patha** 2020-03-20 12:45

Also, I started jotting down all open/unanswered questions we have for treasury/IRS here. Please review and add any further questions that you may have as well.

(b) (5)



**yuda** 2020-03-20 13:06

gsa pushed an update to my computer overnight so now nothing is working



**yuda** 2020-03-20 13:07

will be joining just as soon as this beach ball stops spinning



**jonathan\_hooper** 2020-03-20 13:11

We had a few questions from the vendors we talked to. Maybe this is too early but here they are: (b) (5)



**gsa.steve.urciuoli** 2020-03-20 13:21

That field was just implemented weeks ago let me check with the dev that did it or look at the code did u use the text file or the license?



**yuda** 2020-03-20 13:23

if we're collecting AGI from 2018 (or whatever) can that be an additional identity proof data point?



**ryan.ahearn** 2020-03-20 13:24

the text file - but then I used my gsa phone to be able to get the 2nd factor code, so maybe my account is just a perfect example of a non-verified user



**gsa.steve.urciuoli** 2020-03-20 13:25

Sign in directly to int



**ryan.ahearn** 2020-03-20 13:25

is there another thing in the response other than the `verified\_at` that would tell me that the account's identity is or isn't proofed?



**gsa.steve.urciuoli** 2020-03-20 13:25

Your account page will say verified user top right



**ryan.ahearn** 2020-03-20 13:26

ok, it says "Verified Account" up top



**gsa.steve.urciuoli** 2020-03-20 13:26

It would return an error if u request IAL2 and it fails



**gsa.steve.urciuoli** 2020-03-20 13:27

That field was more to tell sps the last time pii was updated



**gsa.steve.urciuoli** 2020-03-20 13:27

We don't currently update it



**gsa.steve.urciuoli** 2020-03-20 13:27

(The pii)



**ryan.ahearn** 2020-03-20 13:28

oh, ok - so if i'm a user who fails identity proofing, I just won't be able to log into the app?






















**gsa.steve.urciuoli** 2020-03-20 13:29

U have to intercept error condition























**gsa.steve.urciuoli** 2020-03-20 13:30




-  But yeah no sign in
-  **ryan.ahern** 2020-03-20 13:31  
ok - is there an example of that error condition in the docs, or a way I can switch my account or another test account to be a user with a failed proof?
-  **gsa.steve.urciuoli** 2020-03-20 13:32  
Just try to verify and cancel
-  **gsa.steve.urciuoli** 2020-03-20 13:33  
U can use your same email with email+1234@anywhere...
-  **gsa.steve.urciuoli** 2020-03-20 13:34  
Oidc will give u access denied
-  **ryan.ahern** 2020-03-20 13:34  
ha - yeah I setup like 12 `+` accounts on a prior IAL1 project
-  **gsa.steve.urciuoli** 2020-03-20 13:34  
Cool
-  **likhitha.patha** 2020-03-20 13:38  
(b) (5)  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]
-  **likhitha.patha** 2020-03-20 13:41  
On #1, Yes, @philip.lam mentioned they wanted this (b) (5)  
[Redacted]  
[Redacted]  
[Redacted]
-  **jonathan\_hooper** 2020-03-20 13:44  
(b) (5)  
[Redacted]  
[Redacted]
-  **jonathan\_hooper** 2020-03-20 13:44  
(b) (5)  
[Redacted]
-  **porta** 2020-03-20 13:47  
(b) (5)  
[Redacted]  
[Redacted]
-  **porta** 2020-03-20 13:49  
(b) (5)  
[Redacted]  
[Redacted]
-  **porta** 2020-03-20 13:50  
(Pricing given volume)
-  **yuda** 2020-03-20 13:52  
ok I'm done with dom - what can I be most helpful doing?
-  **yuda** 2020-03-20 13:53  
yeah that would work I think (to collect and send it to them as a data point)
-  **porta** 2020-03-20 13:54  
~The claimant selects their disbursement method before going to <http://login.gov> correct?~  
it's deployed porta go check it out.
-  **likhitha.patha** 2020-03-20 13:55  
Yay. 2 things – 1. Mind helping on the content side with @cordelia.yu to flesh out what else we want to add on the Landing page? 2. Think through the Post-GO list
-  **ryan.ahern** 2020-03-20 13:55  
So, I tried to cancel out of the proofing process, but I don't get redirected back to the app, instead I'm sent to my <http://login.gov> account page. That expected?





-  **cordelia.yu** 2020-03-20 13:56  
how?accurate do we have to be with the refund (prefund?) calculator i?m not sure we?d be able to build a full tax calculator in time
-  **yuda** 2020-03-20 13:56  
sounds good
-  **yuda** 2020-03-20 13:56  
@cordelia.yu are you still working in the mural or elsewhere?
-  **cordelia.yu** 2020-03-20 13:56  
(b) (6)
-  **gsa.steve.urciuoli** 2020-03-20 13:57  
U need to update the config in dashboard with return to sp url
-  **ryan.ahearn** 2020-03-20 13:58  
Yeah, I had that set
-  **ryan.ahearn** 2020-03-20 13:58  
oh, seems to work now that i updated it to a non-localhost address
-  **ryan.ahearn** 2020-03-20 13:58  
:thanks2:
-  **gsa.steve.urciuoli** 2020-03-20 13:59  
Nice
-  **porta** 2020-03-20 13:59  
no in the current flow, identity is established \_before\_ disbursement method.
-  **likhitha.patha** 2020-03-20 14:01  
Right now, it won't be accurate because we dont know the logic for how much money someone will receive. But once we do, it should be trivial to build the estimator.
-  **ryan.ahearn** 2020-03-20 14:02  
oh, it depends on which step you cancel. If i cancel on the ?how would you like to verify your identity? page it gives me a confirmaiton and then directs back to app. If i select ?Use your state issued ID? and then hit cancel on the next page it sends me to my <http://login.gov> account overview
-  **ryan.ahearn** 2020-03-20 14:04  
(b) (5)
-  **likhitha.patha** 2020-03-20 14:05  
There's also additional calculations to be made based on family size. For example, if you have 2 kids, you could recieve \$500 per child. So your total amount based on your AGI + money you'll claim for your dependents.
-  **ryan.ahearn** 2020-03-20 14:06  
Yeah, I think the calculations should be pretty straightforward though once we have AGI
-  **likhitha.patha** 2020-03-20 14:06  
Yeah, agreed
-  **ryan.ahearn** 2020-03-20 14:07  
@gsa.steve.urciuoli @porta @amos quick :thread: on question I have about ial2 login response
-  **likhitha.patha** 2020-03-20 14:07  
Also, you're right that doing it based on 2018 may be best. 2019 taxes are not filed yet and 2020 would be guestimate at best. Makes sense now why congress wanted 2018  
:slightly\_smiling\_face:
-  **ryan.ahearn** 2020-03-20 14:08


 Am I correct in my understanding that if we request IAL2, we'll either get back a proofed user or nothing that the user entered at all?


 **porta** 2020-03-20 14:09  
in "cart way before the horse" thinking i have this proposal. (b) (5)


[REDACTED]


 **ryan.ahern** 2020-03-20 14:09  
Yeah, I mean, it's expedient, but if we're trying to help people out based on impact and need now, then it's got issues


 **likhitha.patha** 2020-03-20 14:10  
True. Do you mean if they lose a job since 2018 or had income disruptions for other reasons?


 **yuda** 2020-03-20 14:10  
happened to be looking at the IRS tax transcript request page, here's what they want from people to pull an old transcript: <https://www.irs.gov/individuals/get-transcript>


 **yuda** 2020-03-20 14:10  
> What You Need > To register and use this service, you need: ?  
your <https://www.irs.gov/individuals/international-taxpayers/taxpayer-identification-numbers-tin>, date of birth, filing status and mailing address from latest tax return, ? access to your email account, ? your personal account number from a credit card, mortgage, home equity loan, home equity line of credit or car loan, and ? a mobile phone with your name on the account.


 **yuda** 2020-03-20 14:11  
maybe pertinent as ID proofing / their risk tolerance?


 **cordelia.yu** 2020-03-20 14:11  
i think @yuda and i figured out the best way to do that

 **ryan.ahern** 2020-03-20 14:11  
Yeah, could go both ways - either they were over income limit in 2018 but have since been laid off and were working retail to make ends meet and got furloughed from that job now


 **yuda** 2020-03-20 14:12  
yeah we think the best bet is to ask whether they're using 2018 or 2019 (need to read a little more to understand which is preferable, although it says ?at the discretion of the secretary?) and then just have them self-report


 **ryan.ahern** 2020-03-20 14:12  
or 2018 was rough but they've since recovered and are working a remote job with no impact whatsoever

 **porta** 2020-03-20 14:12  
This also helps provide a path for representatives (ex. children helping elderly parents) set up a DD. We don't care if it's the same person that is eligible, owns the account and is the filer. We only really care it's the eligible person and account owner match.


 **porta** 2020-03-20 14:13  
thoughts future @amos @philip.lam @likhitha.patha?


 **likhitha.patha** 2020-03-20 14:13  
@yuda yeah, that approach makes sense


 **porta** 2020-03-20 14:13  
correct


 **ryan.ahern** 2020-03-20 14:14  
[REDACTED]





 is there a way to say in one request :try for IAL2, but fallback to IAL1 and let me know which type you're sending me?? Either now or in the future?


 **likhitha.patha** 2020-03-20 14:14  
@philip.lam and I were talking about a very similar approach yesterday evening.


 **porta** 2020-03-20 14:15  
we only send the user back to the app if they are successful. if they fail, there's a configurable URL that we present on <http://login.gov> it's a failure to proof URL so each app can say where the user should go. ex. in RRB, there's a fallback to a n in-person proofing process.


 **porta** 2020-03-20 14:15  
@ryan.ahern no, not at the moment. use case?


 **ryan.ahern** 2020-03-20 14:15  
OK, but that failure URL doesn't receive any info that the user entered, correct?


 **ryan.ahern** 2020-03-20 14:16  
Use case would be: I can still setup the user account using the uuid/email and the user can login in the future with that, while we figure out what in-person proofing workflow we want to deal with


 **porta** 2020-03-20 14:16  
correct. we don't send the user to the URL. we just display the URL.


 **ryan.ahern** 2020-03-20 14:17  
otherwise, if we proof the user, how can they log in for status updates?


 **porta** 2020-03-20 14:18  
on success, u do get the email/UUID in addition to the PII

 **ryan.ahern** 2020-03-20 14:19  
Right, but on failure I don't get the email/uuid so I can't create a user account. Even though they have an IAL1 account


 **philip.lam** 2020-03-20 14:20  
porta love it and i think its ideal in terms of UX but im just concerned we wont be able to deliver something like that since its so different than what login can do today


 **philip.lam** 2020-03-20 14:20  
if you are confident that we can deliver and ship this type of change in 2 weeks then yes


 **likhitha.patha** 2020-03-20 14:20  
@philip.lam, actually, in a way, this is already in our proposal.

 **porta** 2020-03-20 14:20  
are we submitting a claim if a user doesn't pass IAL2?

 **porta** 2020-03-20 14:20  
also related... [https://gsa-fts.slack.com/archives/GVB8W4DPT/p1584713369341400?thread\\_ts=1584712443.334200&cid=GVB8W4DPT](https://gsa-fts.slack.com/archives/GVB8W4DPT/p1584713369341400?thread_ts=1584712443.334200&cid=GVB8W4DPT)

 **porta** 2020-03-20 14:21  
but i see what ur saying. this has come up before. what you can do is send them to us as IAL1 first. when you get the response, if it's an unrecognized user send them back as IAL2.

 **ryan.ahern** 2020-03-20 14:22  
I thought I heard a workflow of submitting a claim with the flag ?this user didnt? pass proofing? but that could have been either misunderstanding or just a thought that was rejected

 **likhitha.patha** 2020-03-20 14:22  
(b) (5)



(b) (5)



porta 2020-03-20 14:23

@philip.lam the proposal actually reduces the work <http://login.gov> has to do. it's more work on the claims app though.



porta 2020-03-20 14:24

because the app would have to make the call to earlywarning not <http://login.gov>.



likhitha.patha 2020-03-20 14:26

Yeah, they have their own version of IAL2/proving that they implemented i think



likhitha.patha 2020-03-20 14:30

(b) (5)



porta 2020-03-20 14:30

(b) (5)



gsa.steve.urciuoli 2020-03-20 14:31

trying to create a demo getting this...



likhitha.patha 2020-03-20 14:31

And that we can flag someone as verified if the payment option is DD and some attributes in IAL2 pass (SSN, e.g.) and EWS passes



gsa.steve.urciuoli 2020-03-20 14:31

was working 2 minutes ago



ryan.ahern 2020-03-20 14:31

is now too, doing a deploy and don't have no-downtime setup



gsa.steve.urciuoli 2020-03-20 14:31

ah cool



gsa.steve.urciuoli 2020-03-20 14:32

looking great!



gsa.steve.urciuoli 2020-03-20 14:32

great work man



gsa.steve.urciuoli 2020-03-20 14:32

i went thru whole flow first



porta 2020-03-20 14:32

(b) (5)



likhitha.patha 2020-03-20 14:33

Yeah, totally aligned. (b) (5)



porta 2020-03-20 14:33

(b) (5)



likhitha.patha 2020-03-20 14:33

(b) (5)


























gsa.steve.urciuoli 2020-03-20 14:34

looks up now...correct?



ryan.ahern 2020-03-20 14:34

-  **@joshua.farrar** let me know if there's anything new on master that needs to be deployed before 11:30 - otherwise I'm considering my stuff in a code freeze until after the demo
-  **ryan.ahern** 2020-03-20 14:34  
yes
-  **gsa.steve.urciuoli** 2020-03-20 14:34  
thanks!
-  **porta** 2020-03-20 14:35  
which IRS cannot do anything with in 2 weeks (b) (5)  
[REDACTED]
-  **gsa.steve.urciuoli** 2020-03-20 14:38  
covid-19 relief fund demo video
-  **likhitha.patha** 2020-03-20 14:39  
Do you guys want to get on a bridge to talk through real quick?
-  **porta** 2020-03-20 14:39  
Did you mean \*all\*? ?\_(What's this? <http://goo.gl/JNpAf1>)\_?
-  **porta** 2020-03-20 14:39  
@yuda did i hear correctly you have the earlywarning API spec?
-  **yuda** 2020-03-20 14:39  
I thought I did but I do not. @philip.lam do you have them?
-  **likhitha.patha** 2020-03-20 14:39  
(b) (5)  
[REDACTED]
-  **gsa.steve.urciuoli** 2020-03-20 14:40  
that social was just a randomly typed string btw
-  **porta** 2020-03-20 14:41  
yep that's the pitch. it also helps with the whole "who's paying for this/negotiations with our vendors". it'll make this a whole lot cheaper.
-  **porta** 2020-03-20 14:41  
available for a call as well
-  **philip.lam** 2020-03-20 14:43  
porta, just shared it with you and hooper
-  **philip.lam** 2020-03-20 14:43  
all, no webex for the 11:30 today. is that video from steve the final?
-  **porta** 2020-03-20 14:44  
do you have the .pdf? google docs did something screwy with the formatting.
-  **likhitha.patha** 2020-03-20 14:47  
@philip.lam - @gsa.steve.urciuoli's video looks fantastic, but it goes through Zelle payment option. I believe IRS is keen on Direct Deposit. (b) (5)  
[REDACTED]
-  **philip.lam** 2020-03-20 14:47  
yes, lets do direct deposit
-  **likhitha.patha** 2020-03-20 14:48  
@gsa.steve.urciuoli - mind making the revision, please?
-  **gsa.steve.urciuoli** 2020-03-20 14:48  
will do
-  **porta** 2020-03-20 14:48  
it's a 14MB file... "speak fast!" i'm not sure as to the attachment limit on some of them email servers \_kidding/not kidding\_
-  **likhitha.patha** 2020-03-20 14:48

-  **likhitha.patha** 2020-03-20 14:49  
We can may be zip it before attaching?
-  **jonathan\_hooper** 2020-03-20 14:49  
You can also export it to be smaller
-  **jonathan\_hooper** 2020-03-20 14:49  
If you tell quicktime to do a 720p export instead of a 1440p export
-  **likhitha.patha** 2020-03-20 14:51  
haha i figured :slightly\_smiling\_face:
-  **gsa.steve.urciuoli** 2020-03-20 14:52  
demo with direct deposit
-  **gsa.steve.urciuoli** 2020-03-20 14:54  
oops saw this too late...it's 14mb
-  **ryan.ahearn** 2020-03-20 14:54  
Still might have email size issues. Can we upload it to google drive with link sharing?
-  **likhitha.patha** 2020-03-20 14:55  
you'd think that's the most logical thing to do but almost no other agency outside TTS can access google drive files. :cry:
-  **philip.lam** 2020-03-20 14:55  
IRS/Treasury do not have access to google
-  **philip.lam** 2020-03-20 14:55  
@likhitha.patha can we do a quick update to the deck with our latest screens?
-  **ryan.ahearn** 2020-03-20 14:55  
:lolsob:
-  **ryan.ahearn** 2020-03-20 14:56  
I just tried to export it as 720p? it's now 15.4 MB :lolwut:
-  **jonathan\_hooper** 2020-03-20 14:56  
Put it in the demo sites public folder
-  **jonathan\_hooper** 2020-03-20 14:56  
Then push to <http://cloud.gov>
-  **likhitha.patha** 2020-03-20 14:56  
Yes, i'm on it. Some of our prototype is not fully fleshed to mocks yet. Will do my best to capture the flow in mind
-  **ryan.ahearn** 2020-03-20 14:57  
on it
-  **likhitha.patha** 2020-03-20 14:58  
Actually. @philip.lam, now that our prototype is hosted on <http://cloud.gov>, what are your thoughts on directly sharing the prototype link w/ IRS/Treasury?
-  **ryan.ahearn** 2020-03-20 15:00  
shrunk the file down to 480p
-  **philip.lam** 2020-03-20 15:01  
ill see if skippy can send this one
-  **ryan.ahearn** 2020-03-20 15:01  
I?m also uploading the bigger one to <https://projectx.app.cloud.gov/demo.mov> - i?ll update when it?s available
-  **gsa.steve.urciuoli** 2020-03-20 15:03  
might not be good for the person that has that social
-  **gsa.steve.urciuoli** 2020-03-20 15:03  
lol
-  **ryan.ahearn** 2020-03-20 15:04





OK, that's available, it auto-downloads the file instead of displaying it in browser. It does not require the project's username and password that the main app requires



**cordelia.yu** 2020-03-20 15:06  
@nick.ng ping me when you're around?



**yuda** 2020-03-20 15:20  
the more I read this bill, the less confident I am that we interpreted it correctly - but it sounds like it's going to be very fluid all day anyway



**porta** 2020-03-20 15:31  
@jonathan\_hooper for visibility. recommending to @ryan.ahern in this thread to do that IAL1/IAL2 combination of calls as opposed to pure IAL2.



**likhitha.patha** 2020-03-20 15:33  
Thank you!!



**yuda** 2020-03-20 15:37  
(I'm back to thinking we had it right)



**yuda** 2020-03-20 15:38  
and now my head hurts and I'm going to eat something



**cordelia.yu** 2020-03-20 15:41  
oh hey it's somehow lunch time and this morning feels like a week ago. must be friday



**nick.ng** 2020-03-20 15:58  
@cordelia.yu Just got off interview. I'm available now



**cordelia.yu** 2020-03-20 16:00  
(b) (6)



**yuda** 2020-03-20 16:04  
update on the next couple of hours: i'm in the performance mgmt thing I've been putting off all week now to 12:30, I need to feed the children, and then 1 to 2 it's my turn for home schooling. I'll be relatively free after 2



**nick.ng** 2020-03-20 16:10  
@likhitha.patha Cordelia debriefed me on the estimate page i.e. inputs for AGI / adults / children, etc. At this point, is there anything you need from me re: creating a mock / update the flow?



**amos** 2020-03-20 16:15  
70-80M humans seeking covid relief through this tool



**amos** 2020-03-20 16:16  
IRS is addressing the entire adult population: ~150M folks



**amos** 2020-03-20 16:16  
depends on the final details of the bill, obvi



**alanb** 2020-03-20 16:18  
The Tock line for this project is 1199, COVID-STIMULUS. Anyone who needs to Tock over 40 hours should drop their hours in #tock and tag @mattspencer.



**cordelia.yu** 2020-03-20 16:19  
@cordelia.yu set the channel's topic: Tock: `1199, COVID-STIMULUS` | Ping @mattspencer in #tock if you are working over 40 hours.



**philip.lam** 2020-03-20 16:23  
alright, quick call? amos/porta/eddie/dom?



**porta** 2020-03-20 16:24  
:bat-signal: @amos @eddie.tejeda @dominic.sale



**likhitha.patha** 2020-03-20 16:24  
Super rough notes from Treasury/IRS call -- @philip.lam, @amos, @dominic.sale, @eddie.tejeda, please append as you see fit! \*Questions that came up: \*  
What are your fallback rates? 0.20% drop-off rate at ID upload, 0.40% drop-off at SSN, 0.40%

(b) (5)



**eddie.tejeda** 2020-03-20 16:25  
:thumbsup:



**amos** 2020-03-20 16:26  
+ follow-up on business entities



**amos** 2020-03-20 16:29  
(b) (6)



**joshua.farrar** 2020-03-20 16:41  
Alright! So. Let's get these API interactions working.



**joshua.farrar** 2020-03-20 16:44  
We also need to begin to discuss not simply deployment, but scaling strategy and load testing.



**joshua.farrar** 2020-03-20 16:44  
Monitoring, etc.



**joshua.farrar** 2020-03-20 16:48  
If <http://cloud.gov> can't handle the load of millions of users hitting this thing, we're going to need to jump over onto a cloud platform, and ASAP; we'll need an ops team, so we need to answer this question sooner than later.



**joshua.farrar** 2020-03-20 16:49  
@eddie.tejeda



**likhitha.patha** 2020-03-20 16:51  
@joshua.farrar - all good questions. Can you take the lead on starting a technical design doc?



**amos** 2020-03-20 16:53  
related to the IAA question: since <http://login.gov> IAL2 pricing is still not approved \_and\_ this isn't true IAL2: what are we going to use for pricing? I propose this:

(b) (5)



**eddie.tejeda** 2020-03-20 17:01  
We can do custom workloads with whatever type of EC instance you need. We have default, but for something like this, we can make sure we're using the right resources. Adding @ronnie.williams, who can help with these tech decisions.



**ronnie.williams** 2020-03-20 17:01  
@ronnie.williams has joined the group



**joshua.farrar** 2020-03-20 17:02  
Welcome @ronnie.williams! Hope this time for a good





welcome, @ronnie.williams! Have time for a call?



**eddie.tejeda** 2020-03-20 17:02

and @sgreenberg and @ben.berry who have been leading the effort on the Covid FAQ response page.



**ben.berry** 2020-03-20 17:02

@ben.berry has joined the group



**cordelia.yu** 2020-03-20 17:03

@nick.ng are all the murals in a public room we can link to?



**joshua.farrar** 2020-03-20 17:04

Hello also, @sgreenberg and @ben.berry.



**yuda** 2020-03-20 17:04

the bill is appropriating money to, like, do the things, not just give out btw



**sgreenberg** 2020-03-20 17:04

@sgreenberg has joined the group



**yuda** 2020-03-20 17:04

it's a little unclear exactly how much they can spend on this part but it's not 0



**joshua.farrar** 2020-03-20 17:05

link to the legislation, Yuda?



**yuda** 2020-03-20 17:05

<https://www.congress.gov/bill/116th-congress/senate-bill/3548/text?q=7B%22search%22%3A%5B%22congressId%3A116+AND+billStatus%3A%5C%22Introduced%5C%22%22%5FidC62A2A4676F44E44B6A0D677C490FD17>



**yuda** 2020-03-20 17:05

that said it's clearly in a lot of flux. they're negotiating all day and i don't think that even gets into the House's opinion



**matt.henry** 2020-03-20 17:05

Are there design files somewhere? I have the Slides & Mural links, but would love to be able to pull out some icons, etc.



**nick.ng** 2020-03-20 17:06

Checking now



**joshua.farrar** 2020-03-20 17:06

@matt.henry: we had the icons for the claim status screens pulled out manually



**joshua.farrar** 2020-03-20 17:07

@nick.ng helped with this.



**nick.ng** 2020-03-20 17:07

@matt.henry - Repo for design assets was created last night - Today, i'll be adding to it  
<https://github.com/usagov/project-x-design>



**likhitha.patha** 2020-03-20 17:07

There's a design github repo. @nick.ng?



**nick.ng** 2020-03-20 17:08

^ so i'll push the latest whenever y'all devs need it



**likhitha.patha** 2020-03-20 17:08

@nick.ng - can you add the design repo link to our project read me?



**ben.berry** 2020-03-20 17:09

happy to chat about this - is there an overview somewhere I can look at?



**nick.ng** 2020-03-20 17:09

ROOM - (b) (5)



**joshua.farrar** 2020-03-20 17:10

@likhitha.patha, please jump in, but we have a README available here:



(b) (5)

and we have a demo reel, or I can screenshare with you to walk you through what we have, discuss the technical architecture, etc.



**nick.ng** 2020-03-20 17:10  
Just made it public



**joshua.farrar** 2020-03-20 17:10  
Technicals: it's a Ruby on Rails back-end with a React front-end.



**cordelia.yu** 2020-03-20 17:10  
thank you!



**cordelia.yu** 2020-03-20 17:11  
oh weird i can't add more rooms to this



**joshua.farrar** 2020-03-20 17:11  
Demo is here: <http://projectx.app.cloud.gov/demo.mov>



**cordelia.yu** 2020-03-20 17:12  
sorry, can you move this to the tts workspace so i can add other murals to it as well?



**nick.ng** 2020-03-20 17:13  
wierd. same. looking more into it now



**cordelia.yu** 2020-03-20 17:14  
hmmmm we can also create a new room and move/copy our existing murals into it if that's easier



**nick.ng** 2020-03-20 17:15  
Just created a new one - "COVID-19 Relief Fund" - and will move the interface flow to it



**nick.ng** 2020-03-20 17:15  
(b) (5)



**joshua.farrar** 2020-03-20 17:18  
Were you able to access the doc, @ben.berry?



**ben.berry** 2020-03-20 17:18  
yes, thanks



**ben.berry** 2020-03-20 17:18  
chatting with our team and thinking



**joshua.farrar** 2020-03-20 17:18  
Perfect!! Thank you.



**cordelia.yu** 2020-03-20 17:18  
perfect, thank you!



**nick.ng** 2020-03-20 17:18  
:pushpin: MURAL Room (New) to view all working boards. Add yours if it's not in there yet -

(b) (5)



**cordelia.yu** 2020-03-20 17:19  
@likhitha.patha i've made a copy of the original mural and added it into the room



**cordelia.yu** 2020-03-20 17:35  
okay. i think i have enough \_consistent\_ information about the bill coming down the line that i can sketch out an interface. most of the changes would be behind the scenes in the estimator (and i think we'll want IRS/treasury guidance on \*that\*), do we want to require people go through the estimator or since it's all optional, ~can we~ \_do we want to\_ also give people an option to shortcut straight to logging in/creating an account?



**ryan.ahearn** 2020-03-20 17:43  
assuming the estimator can be implemented solely in JS I think it would be a great benefit to our uptime to force everyone to go through it to self-select out of submitting a claim



**cordelia.yu** 2020-03-20 17:44



:thumbsup::skin-tone-2: good enough for me!



**ryan.ahern** 2020-03-20 17:45  
(also, easy enough to add a skip button later, right?)



**cordelia.yu** 2020-03-20 17:45  
yep



**likhitha.patha** 2020-03-20 17:47  
@nick.ng - is there any generic design pack used in Login flows that I can use? Images of users, groups of users, etc.



**nick.ng** 2020-03-20 17:48  
like avatars to indicate users?



**likhitha.patha** 2020-03-20 17:49  
Yeah



**nick.ng** 2020-03-20 17:51  
Login doesn't have it yet, but there is a ready-made 18F avatars for individuals and show as groups - See Slides 8-14

(b) (5)



**yuda** 2020-03-20 17:52  
I'm pretty confident we can do it all in js



**cordelia.yu** 2020-03-20 17:53  
same, it's algebra with three or maybe four variables



**joshua.farrar** 2020-03-20 17:54  
\*puts away SymPy\* aww



**cordelia.yu** 2020-03-20 17:55  
hahahahahaha



**joshua.farrar** 2020-03-20 17:56  
Definitely should be able to do this in JS.



**nick.ng** 2020-03-20 17:57  
@matt.henry FYI - just pushed icons /illustrations to <https://github.com/usagov/project-x-design>



**joshua.farrar** 2020-03-20 17:58  
Can't access either of the Murals anymore; what's going on here?



**nick.ng** 2020-03-20 18:00  
@joshua.farrar Probably b/c of we moved Mural - Now it's  
(b) (5) LMK if it still doesn't give you access



**joshua.farrar** 2020-03-20 18:04  
Still can't access



**joshua.farrar** 2020-03-20 18:04  
I'm



**nick.ng** 2020-03-20 18:05  
Invite sent Also created a invite link for anyone who needs access -  
(b) (5)



**ryan.ahern** 2020-03-20 18:05  
Was this IAL1/IAL2 double flow talked about with IRS? Is it something I should be implementing now?



**joshua.farrar** 2020-03-20 18:06  
I'm in, thanks.



**porta** 2020-03-20 18:07  
it's transparent to IRS tbh. it's a way of getting what you were asking for. 1. proofed user if



successful 2. account info if proofing fails



**porta** 2020-03-20 18:07

it's also the flow we recommend future IAL2 applications use btw



**porta** 2020-03-20 18:09

i would get with @jonathan\_hooper or @gsa.steve.urciuoli just to double-confirm i'm not missing anything.



**gsa.steve.urciuoli** 2020-03-20 18:11

sounds right. though i haven't tested it. because the user is already authenticated and fails proofing if you route them back for IAL1 it will automatically go to the confirmation screen



**ryan.ahern** 2020-03-20 18:13

Or, better put: (b) (5)



**yuda** 2020-03-20 18:13

so we're currently drafting agreements? as in they're definitely using us?



**cordelia.yu** 2020-03-20 18:15

they're going to their leadership for approval, may know in 1-2 days? <https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584721498382600>



**yuda** 2020-03-20 18:17

ok either way I'm bringing the contact center in b/c otherwise we are screwed



**yuda** 2020-03-20 18:17

@russell.oneill :wave:



**russell.oneill** 2020-03-20 18:17

@russell.oneill has joined the group



**likhitha.patha** 2020-03-20 18:17

Yeah, no final decision made yet. @dominic.sale made a good call on bringing up agreements as they take a while. We're going to start drafting them -- but no one has an action item on this yet. @yuda it may be helpful if you can start that conversation with @jackiexu. @philip.lam, thoughts?



**philip.lam** 2020-03-20 18:18

Yes, Yuda if you can take lead from our side and interface with Jackie that would be great



**porta** 2020-03-20 18:18

This is the thought: (b) (5)



**yuda** 2020-03-20 18:18

i'm also worried about contact center (@meddie.brown is already in here, also added @russell.oneill) - they're already getting way more contacts than normal and have long queues without this. And at minimum, that contact center services <http://login.gov>



**porta** 2020-03-20 18:20

(everything from 1->4b is available today on <http://login.gov>)



**yuda** 2020-03-20 18:21

@amos can I get access to this so I can start tackling an agreement?



**amos** 2020-03-20 18:22



yes! done



**likhitha.patha** 2020-03-20 18:23

@yuda - thanks for bringing that risk to light. Let's track all of our existing risks here. I took the liberty to add you as the owner for contact centers and agreements:

(b) (5)



**likhitha.patha** 2020-03-20 18:24

Team, as you are working on this effort, if certain risks (I'm sure there are many) come to mind that we should track, please add them here. Let's strategize on a plan of action for each of them on Monday morning.

(b) (5)



**gsa.steve.urciuoli** 2020-03-20 18:27

I forgot I actually worked on the story. it's LG-2566 IALMAX IAL1 - IAL2 upgrade. here is the video



**gsa.steve.urciuoli** 2020-03-20 18:27

so it's fully tested



**ryan.ahearn** 2020-03-20 18:30

is IALMAX a specific level I'd pass, or just the workflow @porta described?



**porta** 2020-03-20 18:31

IALMAX is the opposite of what @ryan.ahearn needs steve



**porta** 2020-03-20 18:31

(he wants users to try IAL2... and default to sending UUID if it fails)



**yuda** 2020-03-20 18:32

no edit access @likhitha.patha



**likhitha.patha** 2020-03-20 18:33

Done!



**gsa.steve.urciuoli** 2020-03-20 18:35

the story was mislabeled. it wasn't ialmax



**gsa.steve.urciuoli** 2020-03-20 18:36

it was just seeing if we could handle the upgrade



**gsa.steve.urciuoli** 2020-03-20 18:36

via the request flow you mentioned



**porta** 2020-03-20 18:36

ahh ok



**gsa.steve.urciuoli** 2020-03-20 18:36

for the demo i just signed in...but it could have been an IAL1 creation



**yuda** 2020-03-20 18:43

who is the agreement with? IRS? main Treasury?



**likhitha.patha** 2020-03-20 18:44

Bureau of Fiscal Service and IRS



**ryan.ahearn** 2020-03-20 18:44

has anyone integrated with zelle before and/or have documentation on their APIs?



**likhitha.patha** 2020-03-20 18:45

I have the documentation in my inbox i think - let me check.



**yuda** 2020-03-20 18:46

we might have to pick one for expediency sake



**yuda** 2020-03-20 18:46

it will be whomever is paying





**likhitha.patha** 2020-03-20 18:46

U.S. Dept. of Treasury is the agency they are both part of – so just address it to them?



**yuda** 2020-03-20 18:49

Are we still talking ?two weeks? or are they back to ?late April??



**likhitha.patha** 2020-03-20 18:51

I haven't heard anything abt timeline yet.



**likhitha.patha** 2020-03-20 18:52

Basically, is there a "fallback" for "fallback"? :slightly\_smiling\_face: Don't have a good answer on where to route them yet. Likely #3 or #4.



**likhitha.patha** 2020-03-20 18:53

We considered #1 – by sending raw checks that passed, didn't pass to IRS and let them make the final call. We need to discuss with IRS whether they want this and that hasn't happened yet.



**yuda** 2020-03-20 18:53

:fingers-crossed: for late april, it will make a lot of the risks easier to mitigate



**likhitha.patha** 2020-03-20 18:53

Agreed!! :crossed\_fingers::skin-tone-4:



**ryan.ahern** 2020-03-20 18:56

Thanks. FWIW, I don't currently get any info out of <http://login.gov> on which checks did or didn't pass, so additional work would have to be done on <http://login.gov> to support that use



**likhitha.patha** 2020-03-20 18:58

Yes please :slightly\_smiling\_face: (b) (5)

[REDACTED]



**likhitha.patha** 2020-03-20 18:58

Spinning up a separate thread for this to keep it clean.



**likhitha.patha** 2020-03-20 18:59

:thread: on landing page redesign @nick.ng @cordelia.yu @yuda



**likhitha.patha** 2020-03-20 18:59

(b) (5)

[REDACTED]



**likhitha.patha** 2020-03-20 19:00

Our current layout may not be able to accommodate all these 3 components, so some re-envisioning of what the new layout could look like would be really awesome!



**yuda** 2020-03-20 19:01

Can I propose AGI+SSN+filing status (single, married filing jointly, etc) to more or less mimic the ?where?s my refund? page?



**yuda** 2020-03-20 19:01

I could also be convinced that I should stop pre-negotiating us to a more complicated interface though



**yuda** 2020-03-20 19:02

I'm not convinced IRS is going to be able to do anything useful with just getting the raw data from a failed check but I don't have a better suggestion m

data from a failed check but I don't have a better suggestion in



**yuda** 2020-03-20 19:02

any hope of having in-person w/USPS up and running? (and would there be anybody there to do the proofing?)



**cordelia.yu** 2020-03-20 19:04

is there any verification that is supposed to happen to get the result of :one:?



**cordelia.yu** 2020-03-20 19:04

i?m imagining the security nightmare of someone going in and checking someone else?s SSN



**nick.ng** 2020-03-20 19:07

i'll keep an eye on this thread if anything to add. meanwhile, i'll start exploring various screens that have combined components vs separated



**porta** 2020-03-20 19:09

can we get edit access to the risk doc?



**yuda** 2020-03-20 19:10

the only verification they do on where?s my refund is those three things (well, refund amount, ssn, filing status) - I think they consider that sufficient proofing for a status



**yuda** 2020-03-20 19:10

but i won?t lie, i?ve always found it a little nervous-making



**yuda** 2020-03-20 19:11

added you you can give others edit access as needed



**porta** 2020-03-20 19:11

imma need more paper :troll:



**yuda** 2020-03-20 19:12

on google drive, paper is infinite! :all-the:



**cordelia.yu** 2020-03-20 19:13

sorry my brain is a bit mush, what does `filing status` mean?



**clint** 2020-03-20 19:14

@clint has joined the group



**amos** 2020-03-20 19:14

@clint will take this on post-go



**yuda** 2020-03-20 19:15

single, married filing jointly, married filing separately, head of household, qualifying widow(er)



**cordelia.yu** 2020-03-20 19:15

perf, thank you!



**porta** 2020-03-20 19:16

this is an internal document right? i get that we need to show flexibility with treasury on our flows.



**cordelia.yu** 2020-03-20 19:16

@nick.ng doing some paper sketches / adding to the sketches i?m already doing on the estimator



**clint** 2020-03-20 19:17

:wave: :partywizard: Here to help!



**yuda** 2020-03-20 19:17

remind me: we decided on doing spanish as well right?



**yuda** 2020-03-20 19:17

yes



**yuda** 2020-03-20 19:17





afaik



yuda 2020-03-20 19:17

@likhitha.patha :point\_up: :question:



cordelia.yu 2020-03-20 19:18

i hope so



porta 2020-03-20 19:19

but i do want to call out things that become risks the more we promise flexibility



likhitha.patha 2020-03-20 19:20

Welcome, @clint and thank you!!



nick.ng 2020-03-20 19:20

@cordelia.yu just want to offer this option if it helps- Google hangouts co-working session if we want to work on the sketch file together via screen-share



cordelia.yu 2020-03-20 19:20

(b) (6)



likhitha.patha 2020-03-20 19:21

@cordelia.yu -- what's our google drive link again? Would like to move this doc there but dont have the drive handy.



cordelia.yu 2020-03-20 19:22

(b) (5)



yuda 2020-03-20 19:38

let?s just declare it an internal doc (nobody external is on it yet) and if we need to share something we can sanitize @porta



likhitha.patha 2020-03-20 19:38

Yes, it is only internal!



yuda 2020-03-20 19:49

:thread: for IAA news



yuda 2020-03-20 19:49

a two-party IAA is much more likely to be processed quickly than a multi-party



yuda 2020-03-20 19:49

on the requesting agency side, it feels like IRS is probably our best bet but I could be sold on BFS. The main question is who is calling the shots on that side



yuda 2020-03-20 19:50

(b) (5)



yuda 2020-03-20 19:51

So? login? 18F? Basically just get the money in the door to one entity and then we can execute MOUs on the back end to pay everybody internally as needed



yuda 2020-03-20 19:52

we?re trying to set up a meeting with the necessary OGC folks on Monday morning. Who should be there from our side? I can tackle it myself but lmk if you want me to add folks @philip.lam @eddie.tejeda @amos @alanb @dominic.sale



amos 2020-03-20 19:53

likely Jackie Xu, too.



yuda 2020-03-20 19:54

somebody from the agreements team will be there (they?re setting up the meeting)



ryan.ahearn 2020-03-20 20:11

@joshua.farrar just pushed api methods for creating claims based on mailed checks to github. will deploy shortly



**joshua.farrar** 2020-03-20 20:12  
nice!



**yuda** 2020-03-20 20:15  
oh the other thing to add is that the emergency declaration will probably make things easier



**ryan.ahearn** 2020-03-20 20:25  
ok, it's live. have a wonderful weekend, everyone.



**likhitha.patha** 2020-03-20 20:36  
Team, I can't thank you all enough for working on this project and putting together a worthy prototype that helped in make our pitch today with Treasury/IRS. We made incredible progress in a very short time and you should all be proud of your contributions here! We will likely hear the GO/NO-GO outcome from Treasury/IRS leadership early next week. I hope all of you have a great weekend. Looking forward to picking this up again next week!  
@philip.lam @yuda @nick.ng @cordelia.yu @ryan.ahearn @matt.henry @joshua.farrar @gsa.steve.urciuoli @jonathan\_hooper @porta @amos @eddie.tejeda :high\_five: :blob-hop-party: P. S. We just sent out an updated deck to Treasury/IRS leadership along with the demo video from this morning.

(b) (5)



**alanb** 2020-03-20 20:36  
Sarah or Hannah or Kenny Daniel, I \_think\_ Ask @hannah.kane directly.



**yuda** 2020-03-20 20:36  
ok the mtg is 10-11 :eastern-time-zone: on Monday. Currently myself and folks from the agreement team on it. And I will ask hannah now



**yuda** 2020-03-20 20:37  
(my gut is eddie, phil, porta given the time but I can be flexible. Or, like I said, I can just talk to them and convey it back if that works better)



**yuda** 2020-03-20 20:39  
I'm putting together some context for OGC in an email now and then I'm going to be signing off for the weekend after that, so I can go to my new other full-time job of being an elementary school teacher :wink:



**philip.lam** 2020-03-20 20:46  
Quick pricing update, the banks agreed to provide the name/routing/acct validation at no cost for this service. :thumbsup\_all:



**likhitha.patha** 2020-03-20 20:52

(b) (5)



**yuda** 2020-03-20 20:53  
honestly I suspect we're going to be short of IAL2 in almost all contexts



**yuda** 2020-03-20 20:53  
in-person (from ten feet)



**likhitha.patha** 2020-03-20 20:53  
Social distance enforced in-person proofing :wink:



**porta** 2020-03-20 20:54  
thank YOU @likhitha.patha



**nick.ng** 2020-03-20 20:56  
Update landing page / interface flow (see screenshot from Mural) ? 0. Landing page ? 1a. Estimate your refund ? 1b. Estimated refund :arrow\_right: begin claim / proofing ? 2a. Check your status ? 2b. Check via <http://login.gov> ? 2c. Check via SSN, etc. ? 2d. Status page

(b) (5)





**nick.ng** 2020-03-20 20:57

New landing page flow - [https://gsa-](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584737811448400?thread_ts=1584730745.424200&cid=GVB8W4DPT)

[tts.slack.com/archives/GVB8W4DPT/p1584737811448400?](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584737811448400?thread_ts=1584730745.424200&cid=GVB8W4DPT)

[thread\\_ts=1584730745.424200&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584737811448400?thread_ts=1584730745.424200&cid=GVB8W4DPT)



**amos** 2020-03-20 21:02

(b) (5)



**porta** 2020-03-20 21:03

No. (b) (5)



**amos** 2020-03-20 21:04

(b) (5)



**amos** 2020-03-20 21:04

ok good. just making sure



**amos** 2020-03-20 21:04

(b) (5)



**porta** 2020-03-20 21:07

(b) (5)



**philip.lam** 2020-03-20 21:07

(b) (5)



**jonathan\_hooper** 2020-03-20 21:09

Yep, aligns with what they recommended on the call



**amos** 2020-03-20 21:09

:ten-four:



**jonathan\_hooper** 2020-03-20 21:09

And it's easy to wire up if you use the HTML5 SDK



**jonathan\_hooper** 2020-03-20 21:09

From what I am told



**jonathan\_hooper** 2020-03-20 21:10

Steve is the one who's actually been in the code



**likhitha.patha** 2020-03-20 21:10

Does it cover all banks?



**eddie.tejeda** 2020-03-20 21:15

Adding the <http://cloud.gov> covid response (@ben.berry @sgreenberg @kara.reinsel) who can help with <http://cloud.gov> infrastructure questions



**kara.reinsel** 2020-03-20 21:15

@kara.reinsel has joined the group



**likhitha.patha** 2020-03-20 21:16

Thank you, @nick.ng! The individual forms for estimation + check status look great but we can talk through the over-all flow. Right now, "Estimate your refund" is the starting point to submitting a claim. If all you want to do is submit claim, this may be hiding the discoverability of understanding which button to use for submitting a claim. Perhaps this could use a revision -- happy to brainstorm on Monday.



**nick.ng** 2020-03-20 21:17

Sounds good. Monday then. Enjoy weekend



**amos** 2020-03-20 21:18



:kool-bean: :kool-bean:



yuda 2020-03-20 21:23

Can I just say that every time somebody gets added to this channel I'm like ?oh hey another excellent person I've been hoping to have a chance to work with!?



philip.lam 2020-03-20 21:27

all banks that contribute to the service. its about 240M deposit accounts



philip.lam 2020-03-20 21:44

(b) (5)



likhitha.patha 2020-03-20 21:47

(b) (5)



philip.lam 2020-03-20 21:54

(b) (5)



likhitha.patha 2020-03-20 21:58

(b) (5)



philip.lam 2020-03-20 21:59

:+1:



likhitha.patha 2020-03-20 22:03

(b) (5)



philip.lam 2020-03-20 22:45

yup



philip.lam 2020-03-20 23:09

(b) (5)



philip.lam 2020-03-20 23:14

IRS leadership has been briefed and is ?under consideration?



likhitha.patha 2020-03-20 23:16

That's awesome!



philip.lam 2020-03-20 23:22

Go team



joshua.farrar 2020-03-20 23:55

Scalability Thread :thread:



joshua.farrar 2020-03-20 23:59

@ryan.ahern @eddie.tejeda @sgreenberg @ben.berry @kara.reinsel All: the conversations we had today about our stack were, I hope, helpful to you all. (b) (5)

What other items ought we to discuss re: scaling a final app?



sgreenberg 2020-03-21 00:00

data sharding. I don't think it is likely that a single database instance would not fall over.



sgreenberg 2020-03-21 00:00

this means you have multiple data sources and would have to do de-dup



sgreenberg 2020-03-21 00:06

you should also look at implementing circuit breakers and retries to prevent cascading failures in your apps



sgreenberg 2020-03-21 00:07

spring cloud netflix has implementations for both





**sgreenberg** 2020-03-21 00:25

Circuit breakers and retries maybe less of a priority depending on error handling and timeouts set in reactor



**joshua.farrar** 2020-03-21 00:37

This un? <https://spring.io/projects/spring-cloud-netflix>



**akhlaqkhan** 2020-03-21 01:00

@akhlaqkhan has joined the group



**adam.drake** 2020-03-21 01:27

@adam.drake has joined the group



**porta** 2020-03-21 02:12

Also, I asked Chuck on their (LN) experience with early warning and if it scales. He will have an update on Monday



**akhlaqkhan** 2020-03-21 05:30

Let me now If this becomes a requirement, we will likely need to mod the current contract to add as another CLIN, which can take some time.



**amos** 2020-03-21 05:31

(b) (5)

any objections?



**akhlaqkhan** 2020-03-21 05:31

Nice! what volume tier would that rate apply to?



**akhlaqkhan** 2020-03-21 05:39

Wow, just caught up with the whole progress made so far, awesome job everyone! excited to work with you all on this project!



**porta** 2020-03-21 08:33

agreed. (b) (5)



**philip.lam** 2020-03-21 11:18

ill forward to you what they sent



**porta** 2020-03-21 15:23

is this an expected error currently on the app (after successfully proofing on login, after consent and before being returned back to the claims app) :thread:



**porta** 2020-03-21 15:23

(b) (5)



**jonathan\_hooper** 2020-03-21 15:59

That's a 500



**jonathan\_hooper** 2020-03-21 15:59

On the claims app



**jonathan\_hooper** 2020-03-21 16:00

Do you have recreation steps? I don't have access to logs.



**porta** 2020-03-21 16:00

just logged in for first time (but i was using an already proofed user as opposing to doing proofing during the flow)



**porta** 2020-03-21 16:04

1. Proof a user in int via /verify. 2. Go to projectx app 3. Log in 4. Give consent 5. Get 500



**adam.drake** 2020-03-21 16:38

Before we proceed with The Great Rewrite of 2020, (b) (5)

(b) (5)

On the database side, I've easily done 20-30k write tps on a single RDS instance which was being written to by an EC2 cluster. The same app had a different set of RDS servers used as read replicas (so single write DB, multiple read DBs)



**adam.drake** 2020-03-21 16:39

That company had a pretty standard PHP/Laravel/MariaDB/Redis setup and we were able to scale to millions of users without issue using EC2, ELB, RDS, ElastiCache, S3



**adam.drake** 2020-03-21 16:39

If we have something in RoR that works, I'm not convinced that porting it will really get us the desired performance increases and scalability properties.



**adam.drake** 2020-03-21 16:40

Is there an architecture diagram somewhere of other systems we have to tie into @joshua.farrar?



**ryan.ahern** 2020-03-21 16:47

The claims app is not going to be the bottleneck. Either the proofing process or IRS will be



**ryan.ahern** 2020-03-21 16:48

Also don't agree that we'll need sharding, though read replicas would be smart



**adam.drake** 2020-03-21 16:48

@ryan.ahern Agreed on all counts



**adam.drake** 2020-03-21 16:48

I'm thinking IRS is going to be the issue. If we can pre-populate our DBs/cache with that info then the app will not have scaling issues



**adam.drake** 2020-03-21 16:49

Don't have complete understanding of proofing process yet, but I'd also estimate that to be a scaling issue



**adam.drake** 2020-03-21 16:50

Basically anywhere we are depending on ? API requests to a system we do not control ? High read volume on poorly-indexed DB ? CPU-bound tasks not done in an appropriate language in that order, are where the problems will likely arise.



**adam.drake** 2020-03-21 16:51

@ryan.ahern Any ideas on whether or not we can get a bulk data set with all the IRS info?



**ben.berry** 2020-03-21 16:51

I think we have a difference of expectations - what @sgreenberg and I were using as working numbers was 200M users, and tens of millions of users per day, and probably tens of millions of users during the first hours after launch



**eddie.tejeda** 2020-03-21 16:51

How many instances are you planning on running?



**adam.drake** 2020-03-21 16:53

@eddie.tejeda Does there need to be a pre-set number? I was assuming an EC2 cluster or similar that would auto-scale based on CPU load/latency/etc.



**adam.drake** 2020-03-21 16:54

Note that at 7 million request per hour, that's only 2krps. That should not be an issue whatsoever as long as the infrastructure is there



**adam.drake** 2020-03-21 16:56

After looking at the docs that @likhitha.patha posted before I'm with @ryan.ahern that the integrations with IRS and external systems are probably going to be the main issue



**adam.drake** 2020-03-21 16:57

For something like this which will be used somewhat ephemerally, it's better to just get the working version out the door and spend more on infra cost for a short while. It's not like the backend is for a tech company that will have sustained and growing load in the months and



years to come



**eddie.tejeda** 2020-03-21 16:58

Check out the entries at the bottom for technical risks the <http://cloud.gov> sees. Not just for <http://cloud.gov>, but even for AWS

(b) (5)



**adam.drake** 2020-03-21 16:58

Got it. Thank you @eddie.tejeda



**adam.drake** 2020-03-21 17:01

@eddie.tejeda I'm not sure what you mean by "even for AWS"



**adam.drake** 2020-03-21 17:01

Guaranteed AWS infra can handle the load for this app



**eddie.tejeda** 2020-03-21 17:05

@ben.berry can go into this, but for 100m+ live connections you will need many load balancers. AWS can do it but it has to be set up correctly



**eddie.tejeda** 2020-03-21 17:08

What's the most connections <http://login.gov> core been load tested with?



**sgreenberg** 2020-03-21 17:09

Sharding isn't a concern bc of data size. It is a necessity bc you won't be able to get enough DB connections.



**ben.berry** 2020-03-21 17:09

Thursday, we did load testing with AWS for cloudfront to get to 425k req/s - the cloudfront team needed days of heads-up, and we had to do a significant amount of tuning



**ben.berry** 2020-03-21 17:10

that's serving 100% static assets, basically directly on AWS infra



**sgreenberg** 2020-03-21 17:10

The infra cost is also not a concern. With this load you have to distribute and shard all of it as you can't possibly send this level of traffic through a single network, lb, dB, etc.



**adam.drake** 2020-03-21 17:11

I'm not convinced on sharding for DB connections. Doesn't RoR use a connection pool?



**adam.drake** 2020-03-21 17:11

I know most other frameworks do



**ben.berry** 2020-03-21 17:12

so getting to 10M req/s with a non-static site (I know \*most\* is static, but some is not) will be non-trivial, even with well-tuned AWS infra



**sgreenberg** 2020-03-21 17:12

You need many instances of the app. And each will have more than one connection to the dB. Postgres docs say to shoot for about. 100 connections per node.



**sgreenberg** 2020-03-21 17:13

Part of the motivation for spring reactor is to free connections and not block. However, you still cannot get close to the number you need without sharding



**adam.drake** 2020-03-21 17:14

Am I the only one that thinks 10M rps is a significant overestimate?



**adam.drake** 2020-03-21 17:14

I think it's one or two orders of magnitude too high



**sgreenberg** 2020-03-21 17:15

You won't be able to serve 100k rps w/o sharding



**adam.drake** 2020-03-21 17:15

When you say sharding, what do you mean exactly? Would you consider read replicas to be sharding?



**adam.drake** 2020-03-21 17:15

Also, I disagree with your statement because it depends on how tied the requests are to DB work, but that's beside the point.



**sgreenberg** 2020-03-21 17:16

No. I mean partitioning the data set. I recommend doing so by mailing location as the numbers are predictable.



**sgreenberg** 2020-03-21 17:16

The cloudfront content is no issue. Any dB access is



**sgreenberg** 2020-03-21 17:17

We hit 421k rps in cloudfront this week. It took all of aws lambda test nodes and used all cloudfront edges.



**adam.drake** 2020-03-21 17:17

Let's stick to the facts. Sharding is not a requirement. Sharding may be necessary depending on write load. If the application is very read heavy then we can have a bunch of read replicas that can be used for individual app servers to spread read requests across



**adam.drake** 2020-03-21 17:17

Sharding and all this webscale stuff adds a lot of complexity that we should avoid is possible



**sgreenberg** 2020-03-21 17:18

How many concurrent writes do you expect?



**adam.drake** 2020-03-21 17:18

Also, it's likely we're going to saturate IRS and other external services before our internal DB infrastructure



**adam.drake** 2020-03-21 17:18

From an architecture perspective I'd say we'd be better off looking at pre-fetching and caching whatever we can in order to improve speed and user experience



**sgreenberg** 2020-03-21 17:19

I disagree. Users are writing to a single Postgres instance. You won't have enough connections.



**sgreenberg** 2020-03-21 17:19

You are doing data collection that pushes beyond what a single instance can do.



**ben.berry** 2020-03-21 17:19

> Also, it's likely we're going to saturate IRS and other external services before our internal DB infrastructure if true, this is worrying, not comforting



**adam.drake** 2020-03-21 17:19

It depends on whether or not their writes are synchronous, if they're individual or batched, etc. There is more to this than simply saying we'll shard the DB



**adam.drake** 2020-03-21 17:20

I don't think we understand the problem well enough yet, and going to some sharding solution distracts us and could be a waste of effort



**adam.drake** 2020-03-21 17:20

It's premature



**adam.drake** 2020-03-21 17:20

Does anyone have info on external systems, what load they can handle, and whether or not we can pre-fetch data from those external services?



**adam.drake** 2020-03-21 17:20

Without that these discussions are largely academic



**sgreenberg** 2020-03-21 17:20

The app is collecting user data. I am not talking about batch status loads yet.



**eddie.tejeda** 2020-03-21 17:22

I think the best non academic test we can do is work with AWS to load test <http://login.gov>



for 50m-100m login attempt



**adam.drake** 2020-03-21 17:23

@sgreenberg I get your point on writes of user data to the DB, and I agree that might be \*a\* problem, but I don't know that it's \*the\* problem at the moment



**adam.drake** 2020-03-21 17:24

@eddie.tejeda Over what timescale are you anticipating 100m login attempts?



**sgreenberg** 2020-03-21 17:25

Anything of this scale has many problems. I am sharing based on real experience.



**adam.drake** 2020-03-21 17:25

Note that 10m logins per hour is still less than 3krps, which isn't much



**adam.drake** 2020-03-21 17:25

@sgreenberg I agree with you completely, I'm just trying to figure out where the bottlenecks are currently. I'm more concerned with us focusing efforts on the bottlenecks we have a hard time controlling (like IRS integration) than ones we can control more easily (like possibly needing to shard DBs).



**adam.drake** 2020-03-21 17:26

We disagree on priority, not necessarily on challenges and architecture approach



**ryan.ahearn** 2020-03-21 17:26

no, not expected



**adam.drake** 2020-03-21 17:26

@eddie.tejeda What are the sustainable numbers on that you and the team have tested with login?



**adam.drake** 2020-03-21 17:27

@ben.berry It is worrying. That's why we need a plan of attack on how to deal with those limitations



**ben.berry** 2020-03-21 17:27

(didn't mean to send that also to channel)



**sgreenberg** 2020-03-21 17:28

I am not taking about irs integration. My focus right now is the app writing user data. It is an issue bc a single instance cannot physically give you enough connections. Current login numbers are far lower than half the tax paying population. If the app isn't built with this in mind, there is no infra in the world that will make this work.



**eddie.tejeda** 2020-03-21 17:28

I think it's reasonable to expect 100m in an hour when announced. Real attempts, testing accounts, curiosity etc



**adam.drake** 2020-03-21 17:28

@sgreenberg I don't anticipate half of the tax paying population logging in all at once. I anticipate them doing it with a log-normal distribution over the course of 24-48 hours



**adam.drake** 2020-03-21 17:29

Planning for everyone to do everything at once will cause us to make suboptimal infrastructure decisions



**adam.drake** 2020-03-21 17:29

@eddie.tejeda So you and the team feel confident in 100m per hour?



**ben.berry** 2020-03-21 17:29

. <not meant to be sent to channe;>



**adam.drake** 2020-03-21 17:30

Got it



**ben.berry** 2020-03-21 17:30

we're not on the login team and that's a login question



**adam.drake** 2020-03-21 17:30  
Fair point



**adam.drake** 2020-03-21 17:31  
The diagram I saw represented IRS data integration with batch transfers. Is that still the plan?



**adam.drake** 2020-03-21 17:31  
Or are we looking to have synchronous verification of user data based on responses from IRS APIs?



**adam.drake** 2020-03-21 17:32  
If we can do this stuff async (like dump the data/request into SQS or kinesis and then have workers that do stuff later) then this problem gets much easier



**eddie.tejeda** 2020-03-21 17:33  
I will be away until tomorrow. But I think this is an important conversation given the stakes. Lets make sure we ask for the resources we need to do this right. We can bring the right people at Amazon, GSA etc to get this right.



**adam.drake** 2020-03-21 17:34  
@eddie.tejeda No worries. Is there anyone you'd recommend I speak with to learn more? The integration with external sources isn't clear to me yet, so I'm unsure as to the best ways to possibly optimize that



**ryan.ahearn** 2020-03-21 17:35  
:facepalm: I forgot to run the db migrations when I deployed yesterday.



**ryan.ahearn** 2020-03-21 17:35  
@porta working now



**eddie.tejeda** 2020-03-21 17:39  
How about we schedule a call on Monday with AWS response team were working with on COVID19 FAQ site and get their take on your plan.



**eddie.tejeda** 2020-03-21 17:39  
That will be a good start



**adam.drake** 2020-03-21 17:46  
@eddie.tejeda Can do. Would also be good to get info from IRS and whatever external sources are used for proofing in order to understand how we can best integrate with them without saturating their capacity



**adam.drake** 2020-03-21 17:46  
Or, if needed, we can consider async approaches (using SQS or Kinesis as a request buffer and then having workers that process those requests while staying within the rate limits of external partners)



**porta** 2020-03-21 17:53  
confirmed. was able to get in past the proofing flow of the app. :thank-you:



**porta** 2020-03-21 18:02  
:wave: re: login capacity. we are currently analyzing our infra and app to maximize throughput. links to initial activity is in the risk doc: <https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584728692417000>. i have not heard anything on IRS' capabilities (also called out in the risk doc). Note: i'm also proposing that not 100M need to go through login if they are choosing direct deposit and we confirm their information matches the account owner info. Has less user friction, less cost, and less of the services need to have scale (outside of the call to earlywarning). An open question is whether the fraud risk acceptable. [https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584713369341400?thread\\_ts=1584712443.334200&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584713369341400?thread_ts=1584712443.334200&cid=GVB8W4DPT)



**likhitha.patha** 2020-03-22 17:10  
Just saw Jordan Burris' hot of the press OMB memo online:  
<https://www.whitehouse.gov/wp-content/uploads/2020/03/M-20-19.pdf> It instructs that



"agencies are encouraged to make risk-based decisions as appropriate to meet mission needs as outlined in M-20-16" (b) (5)

Thoughts?



**eddie.tejeda** 2020-03-22 17:23

@philip.lam just connected us to folks who built the hurricane Harvey relief website, and here are the numbers they saw:



**eddie.tejeda** 2020-03-22 17:24

a regional emergency. I just reached out to <http://healthcare.gov> team for their numbers



**porta** 2020-03-22 17:40

Would the decision be in our camp or Treasury/IRS as to what's an acceptable level of risk? There's no policy mandating IAL2 for payments (ex. Tax refunds). Our IAL2-lite can be anywhere from IAL1.9 to IAL1.009. But perhaps a call with Skippy as to what would be an acceptable level?



**porta** 2020-03-22 18:11

This memo also helps with the ATOs for login and claims app.



**likhitha.patha** 2020-03-22 18:48

The decision would definitely be with Treasury/IRS camp. (b) (5)

Skippy will be on our check-in call tomorrow and we can talk through this w/ them too.



**adam.drake** 2020-03-22 19:52

@eddie.tejeda That's about what I would expect. Note that 1.4M requests per minute is just under 400 rps so that's no issue



**adam.drake** 2020-03-22 19:53

At least from the app/db perspective. Could be a problem for external services that we can't control, hence the goal of having as few remote calls as possible and doing any necessary ones after the fact with async workers



**adam.drake** 2020-03-22 19:53

Very curious to hear what the <http://healthcare.gov> team has to say as well



**eddie.tejeda** 2020-03-22 19:54

On it.



**eddie.tejeda** 2020-03-22 19:56

Also note that Harvey impacted 13million people



**adam.drake** 2020-03-22 19:58

If we're talking persisting basic user data to a DB I have seen systems do easily in the 30k rps range on a single Postgres instance on RDS as long as IOPs are there.



**eddie.tejeda** 2020-03-22 19:58

So 1/10 of impacted population accessed site every minute



**likhitha.patha** 2020-03-22 19:58

I was just catching up on this thread. Great conversation and all the right questions we should be asking. In terms of traffic pattern, I agree with @adam.drake that we're likely going to see a log normal distribution. We're most likely going to have our peak in the first week (or may be two) and then trail off after. There's also a possibility that we see another peak if there is a deadline imposed on this benefit closer to that deadline. I see that we're making an assumption that we'll see 10M TPS, this sounds like a LOT and may be closer to our worst case estimate. Is there a downside to scaling to our worst-case scenario for the first two weeks and then scale back? (Money, of course, but potentially ask our providers for a rebate given the use case?) If we were to go with the Harvey response portal volumes as a starting point, even if we were to assume that we will see 10x more than what Harvey team saw, it'll put us around 200-250K TPS. My hypothesis is that a large portion of the peak traffic will only launch the website and check out the surface features (eligibility

estimator, e.g.) but not actually go through the full claim submission process. My opinion is also that we don't necessarily need to strive for a real-time user experience in all our functional components ? I think it is OK to aim for eventual consistency and tailor our user experience in a way that we inform the user of the status at every step.



**adam.drake** 2020-03-22 19:59

Yup. It might not make sense to to build out something that will handle the p99 traffic at peak. There's a cost-benefit trade off there.



**adam.drake** 2020-03-22 20:00

@likhitha.patha Exactly. If we want to capture every user submission we can probably go the route of dumping the request data in an SQS queue and processing those items with a worker pool. Could probably even trigger Lambda functions from SQS events if we want to go that route.



**adam.drake** 2020-03-22 20:01

Then we can use the SQS or Kinesis queues as buffers. I think that's the easiest approach.



**adam.drake** 2020-03-22 20:01

Most of the requests and traffic should be handled by the CDN



**likhitha.patha** 2020-03-22 20:02

Absolutely! And I love the circuit breaker suggestion above for our out of box calls as well, that should also help us with robustness.



**likhitha.patha** 2020-03-22 20:38

Also, an FYI, per the most recent price sheet Acuant sent, their supported SLA is 10M TPH.



**porta** 2020-03-22 21:15

:whoa: ~overshadowed by the discussion on traffic. but from the message @eddie.tejeda originally posted: "95% was fraud" ~ :raccoon: to a different :thread:



**porta** 2020-03-22 21:16

[https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584897786052200?thread\\_ts=1584748526.468600&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1584897786052200?thread_ts=1584748526.468600&cid=GVB8W4DPT)



**porta** 2020-03-22 21:20

> \*95% was fraud\*



**likhitha.patha** 2020-03-22 21:24

Yes -- that whole thread deserves it's own discussion. so much to unpack there. Let me paste the full thread on Slack.



**likhitha.patha** 2020-03-22 21:25

:thread: on learning from Harvey response experience. Here's the full blurb from the person who worked on Harvey response site. (b) (5)

[REDACTED]



(b) (5)



**porta** 2020-03-22 22:47

is the site still up? found <http://disasterassistance.gov> but i don't think that's correct. this email seems to speak to a site specific to Harvey. ARC (red cross?)



**porta** 2020-03-22 22:47

(trying to see the flows and what "4 pieces of data" they went with)



**likhitha.patha** 2020-03-22 22:49

Red Cross' Harvey Relief portal



**likhitha.patha** 2020-03-22 22:51

Here's the form that he sent in a more recent response for reference



**likhitha.patha** 2020-03-22 22:55

I can't find this form anywhere on the red cross site anymore, perhaps they removed it. Hurricane Harvey was in 2017.



**porta** 2020-03-22 23:24

Yeah I think so as well. Ran into the Red Cross site earlier and its now more of a summary of relief provided.



**likhitha.patha** 2020-03-22 23:40

<https://www.washingtonpost.com/us-policy/2020/03/22/vast-coronavirus-stimulus-bill-limbo-crunch-times-arrives-capitol-hill/>



**amos** 2020-03-23 02:11

(b) (5)



**yuda** 2020-03-23 13:16

@eddie.tejeda @porta I added you both as optional



**yuda** 2020-03-23 13:24

@philip.lam the pricing you were mentioning on Friday - is that per \_success\_ or per \_attempt\_?



**philip.lam** 2020-03-23 13:24

attempt



**yuda** 2020-03-23 13:24

ok. So if we see something crazy like 95% fraud attempts (which I think I saw in the Harvey summary above) that's going to run the cost up.



**philip.lam** 2020-03-23 13:25

great point. let me check back in with the vendors if we can flip that to per success



**yuda** 2020-03-23 13:26

ok - for now I just want to know what to tell Legal/CFO (they'll ask). I'll stress that it isn't final but that the vendors are pushing to keep costs as low as possible



**yuda** 2020-03-23 13:27

:heart: the recorder in the background (seriously)



**ryan.ahearn** 2020-03-23 13:28

Yeah, made my morning



**porta** 2020-03-23 13:36

per attempt. (b) (5)



**cordelia.yu** 2020-03-23 13:36

So i think i'm gonna wait for a bill to get closer to passing both houses before going more high fidelity on the estimator UI/workflow on it :joy: though now i think i'm back in the groove of reading bills, it'll go p fast



**porta** 2020-03-23 13:37

oh... shoot... sorry. nanny isn't here yet.



**yuda** 2020-03-23 13:38

oh agreed on that. just trying to figure out how we can estimate an overall cost



**porta** 2020-03-23 13:45

(b) (5)

cc: @yuda

@amos



**porta** 2020-03-23 13:46

like take their current txn rates. multiply by 80/100M and say, hey let's use this as a price. whether we get these many txns or not.



**yuda** 2020-03-23 13:46

oh I see



**yuda** 2020-03-23 13:47

so they're bearing the risk of us getting slammed with fraud attempts but the gov't bears the ?risk? of us doing a good job and keeping their requests low



**porta** 2020-03-23 13:47

\_clear downside to this: support when we launch to scale up if the volume is overwhelming\_



**philip.lam** 2020-03-23 13:58

(b) (5)



**porta** 2020-03-23 14:40

@likhitha.patha here's a rough flow for disbursement of direct deposit up front (assuming IRS accepts risk) . (plantUML text is in the :thread:) thoughts? see thread for updated image. \*note: not high fidelity flow, meant to show what a flow looks like with earlywarning made up front as opposed to after the IAL2 flow\*



**yuda** 2020-03-23 14:42

possible curveball here - is IRS going to want us to let people submit their info even if they're likely ineligible? I know USCIS wouldn't allow ?front porching?; not sure if IRS feels similarly



**cordelia.yu** 2020-03-23 14:42

i am worried about the ?not eligible at this time? leaving people in a lurch. there will be people who get an ineligible message actually are and i do not want to entirely dissuade them from signing up?esp as policy changes (congress is only thinking about a month at a time right now). we need to let people sign up



**cordelia.yu** 2020-03-23 14:42

what john said



**cordelia.yu** 2020-03-23 14:42

too many stress cases



**yuda** 2020-03-23 14:42





(b) (5)



**porta** 2020-03-23 14:43

fair, send everyone over to submit a claim.



**porta** 2020-03-23 14:44

\*should have prefaced: intent here is to highlight how an earlywarning call for direct deposit will save the IAL2 friction and costs.\*



**porta** 2020-03-23 14:44

lemme update



**yuda** 2020-03-23 14:45

@cordelia.yu how do you feel about some kind of ?you are not likely eligible but you can still try? language?



**cordelia.yu** 2020-03-23 14:45

already planning it



**yuda** 2020-03-23 14:45

:+1:



**cordelia.yu** 2020-03-23 14:46

something something changing policy something please sign up so we can automatically notify you when something changes



**likhitha.patha** 2020-03-23 14:49

Thanks, Porta, for putting this together. Love the format that you used to communicate the flow here! Would be great if we can set up time to talk through this and later review with Skippy from there.



**likhitha.patha** 2020-03-23 14:50

Note that IRS (surprisingly) wasn't concerned about fraud — Phil mentioned this earlier that Chris (IRS' cybersecurity lead) was wanting the flow to accomodate people receiving money asap and then audit for fraud later on



**porta** 2020-03-23 14:50

yeah i was going to create the alternate view with IAL2 up front, but have a LN followed by an acuant meeting in 10 min. but happy to chat right after



**likhitha.patha** 2020-03-23 14:50

What tool did you use to create this? I can create the alternate flows similarly.



**porta** 2020-03-23 14:51

<http://plantuml.com>



**likhitha.patha** 2020-03-23 14:51

I also have meetings back to back in the morning and free after 2pm to work on this



**porta** 2020-03-23 14:51

it takes 5 minutes or less to learn the syntax (it's an `activity diagram`)



**likhitha.patha** 2020-03-23 14:51

Cool, thanks!



**likhitha.patha** 2020-03-23 14:52

Let's schedule time with Skippy towards end of day and I can take the afternoon to work on alternative flows.



**cordelia.yu** 2020-03-23 14:52

(it makes a lot of sense that they care less about fraud and more about getting people cash m?i suspect they know better than anyone how much people get hurt if it doesn't happen. you can always chase them down later)



**ryan.ahearn** 2020-03-23 14:53

@joshua.farrar updated the claim api endpoint, live now on master and deployed



**likhitha.patha** 2020-03-23 14:54

Yeah, exactly. I guess they already have mechanism for auditing and chasing for Tax fraud that they can easily apply for this usecase too



**joshua.farrar** 2020-03-23 14:54

Thanks; will need to discuss the Login interaction soon. Claims can be eventually consistent coming in, so we might queue those writes, but we're not going to be able to fake so easily queueing user creation.



**likhitha.patha** 2020-03-23 14:54

This just puts an unnecessary load on <http://Login.gov> though, and we just need to figure out creative avenues to avoid that



**ryan.ahern** 2020-03-23 14:56

@likhitha.patha were you able to find those docs on what we need to do to integrate with zelle?



**likhitha.patha** 2020-03-23 14:56

I searched in my inbox and didn't find anything. But I thought @philip.lam at some point forwarded me something. Phil do you have the spec for Zelle integration?



**porta** 2020-03-23 15:01

also pls note, i looked at the earlywarning spec over the weekend. there's quite a bit of information there that we can also look at to "detect" fraud (like is this a brand new account that was opened?)



**clint** 2020-03-23 15:03

:wave: Let me know if I can help from the login side!



**clint** 2020-03-23 15:03

I'm not sure what ?we?re not going to be able to fake? means :thinking\_face:



**yuda** 2020-03-23 15:03

@porta just mentioned in a different thread having the spec. Can you help?



**yuda** 2020-03-23 15:04

(it occurs to me that I have been assuming that Early Warning and Zelle are related but maybe not?)



**ryan.ahern** 2020-03-23 15:05

What the user sees if we were to do absolutely all db writes via async workers



**ryan.ahern** 2020-03-23 15:06

I think we can actually do this decently well if we ditch our db-generated user primary key and just use the UUID that login assigns them as the primary key. Then we can set the current user as that UUID, and queue up the creation



**clint** 2020-03-23 15:16

@ryan.ahern @joshua.farrar There are some old Locust tests in the Login/IDP project. Locust could be a good choice to wire up some cross-system load tests. Either by following actual user flows from system to system, or even just by throwing the same load at various systems through the same test/harness and measuring performance/ability from system to system.



**porta** 2020-03-23 15:33

i only have integration doc for Early Warning



**porta** 2020-03-23 15:34

(Early warning is for account ownership verification, different from Zelle integration)



**yuda** 2020-03-23 15:34

ok my bad; I somehow thought they were related



**porta** 2020-03-23 15:35

but i should post that earlywarning spec somewhere. is there a g-drive location for the project/





**yuda** 2020-03-23 15:39  
@cordelia.yu I can't find the Drive folder you made atm can you post?



**ryan.ahern** 2020-03-23 15:47  
@porta <https://drive.google.com/drive/folders/1BaeB8Dl6m6wvH1jZFFyb-2KKPmmHm-kQ>



**joshua.farrar** 2020-03-23 15:56  
Ok. Do we have a contract on Locust, money for it? is it free?



**ronnie.williams** 2020-03-23 15:57  
Listening in on this call... I'm thinking most American's will be checking since there is a lot of mis-information out about everyone getting a payment. Even if folks are not eligible, does not mean that they will not hope and want to just make sure. Thoughts?



**amos** 2020-03-23 15:57  
Agree. I assume everybody \*will\* hit it at once no matter what



**clint** 2020-03-23 15:57  
OSS: <https://locust.io/>



**yuda** 2020-03-23 15:59  
yeah I'd assume anybody who doesn't get a message from IRS saying ?your money is coming? will check



**yuda** 2020-03-23 15:59  
and maybe some of those too



**joshua.farrar** 2020-03-23 16:02  
Ok. We're going to start a load testing work stream; we're going to need to test the base load of the application, and we're going to need to set up a distributed load test, so that we can max out the number of concurrent connections.



**likhitha.patha** 2020-03-23 16:02  
Another interesting thing I just took away from the call is that IRS doesn't care for us to support "receive payment via mail" method at all. They are only keen on direct deposit. This should now make verification primarily through Early Warning a lot more compelling.



**clint** 2020-03-23 16:02  
:+1:



**joshua.farrar** 2020-03-23 16:03  
oh, really?



**joshua.farrar** 2020-03-23 16:03  
they don't want us to have that feature or...?



**likhitha.patha** 2020-03-23 16:04  
That's what I heard on the call – that IRS doesn't want us to support mail as an option. @philip.lam, @yuda, @amos, @eddie.tejeda to help keep me honest in case I didn't hear that right.



**amos** 2020-03-23 16:05  
I heard the same thing, yes, ?we already have mailing address on file?



**amos** 2020-03-23 16:09  
related: I've heard ?X.XM transactions? being tossed around but that isn't clear to me. yes, our vendors are providing API transaction #s but that doesn't necessarily translate to page views, requests/min or authentications. just want to flag this now since the unit of measure for load hasn't been formalized



**joshua.farrar** 2020-03-23 16:15  
Load Testing :thread: 2: Establishing Our Baseline



**yuda** 2020-03-23 16:17  
that's what I heard, yeah



**joshua.farrar** 2020-03-23 16:19  
There's been discussion over the past few days on scalability: how do we get our app to

there's been discussion over the past few days on scalability. how do we get our app to handle potentially hundreds of thousands, or, worst case, millions of valid requests per second. Recommendations have included a Java re-write, separating writes from reads and queue-ing writes, sending e-mails at various stages to allow the user to proceed. The purpose of this thread is to establish where we are in terms of scalability, and help determine where to go next. The first step is to establish the baseline performance of our Ruby on Rails application, which we are going to do by making valid requests against our claims API - we need to know, roughly, how many requests per second a single instance of the API can handle.



**joshua.farrar** 2020-03-23 16:20

We will be performing multiple load tests. The test configurations and results will be documented here:

(b) (5)



**joshua.farrar** 2020-03-23 16:21

For our first test, no additional infrastructure is needed than that which currently exists. For future tests, we may need to set up a cluster of servers so that we can run a distributed test, in order to increase client concurrency.



**eddie.tejada** 2020-03-23 16:22

:thumbsup:



**porta** 2020-03-23 16:28

Google drive location: (b) (5)



**joshua.farrar** 2020-03-23 16:33

@ryan.ahern @eddie.tejada can we get an inventory of our existing configuration? Server size, lb/no-lb, database server specs, etc.?



**joshua.farrar** 2020-03-23 16:42

(Can we please set up a load test environment separate from our existing "prod"?)



**philip.lam** 2020-03-23 16:50

thats what i heard too but hold on descoping for now



**philip.lam** 2020-03-23 16:50

Eric does not speak for all of IRS



**ryan.ahern** 2020-03-23 17:09

existing config is a single cloud foundry app instance with 512 mb ram allocated to it, and the shared-psql aws rds database plan. @eddie.tejada can probably fill in better than I what exactly that means



**likhitha.patha** 2020-03-23 17:14

Got it, thanks



**eddie.tejada** 2020-03-23 17:19

that sounds right to me. that's bare minum setup... but not worth testing. it will fail quickly.



**joshua.farrar** 2020-03-23 17:20

Right. Do we want to set up a quad core, 16 gb memory, and see how it does?



**ryan.ahern** 2020-03-23 17:22

@joshua.farrar just pushed up the change to make user's primary db key the UUID we get from login. Still synchronously inserting for now, but this should give us flexibility to move it async



**joshua.farrar** 2020-03-23 17:22

:thumbsup: ok, solid change.



**joshua.farrar** 2020-03-23 17:23

yeah, that's what i was thinking as well; queue up that write, then when the user submits, we just assign their submission to that user ID, without needing to lookup "our" user ID.



**clint** 2020-03-23 17:24





Can y'all add me to the github repo pls? I'm `ctro` on Github



**joshua.farrar** 2020-03-23 17:24  
@yuda ^ can we get an add, please



**yuda** 2020-03-23 17:25  
:wave: @hannah.kane



**hannah.kane** 2020-03-23 17:25  
@hannah.kane has joined the group



**yuda** 2020-03-23 17:26  
on it



**akhlaqkhan** 2020-03-23 17:29  
@philip.lam (b) (5)

[REDACTED]



**ronnie.williams** 2020-03-23 17:35  
Checking in on this @joshua.farrar. We can definitely increase memory, but we might need to look into CPU limits. Not sure how much we constrain those currently. Since these are apps on shared CF instances, we might not have CPU limits in place.



**hannah.kane** 2020-03-23 17:36  
:thread: about agreements



**hannah.kane** 2020-03-23 17:37  
Please let me know if I can help with the SOW. I think the agreements team may have shared some recent 18F SOWs that could be used as templates. I'd be happy to help put this together, if that's useful.



**hannah.kane** 2020-03-23 17:37  
^ I think that's maybe for @likhitha.patha @yuda @philip.lam? Not sure who's working on what.



**hannah.kane** 2020-03-23 17:38  
Also, I think I heard 18F mentioned in the context of further development work, design, and potentially content support (?), but just wanted to add that perhaps one of the things 18F can be most helpful with is supporting the rapid acquisition of a scrum team.



**sgreenberg** 2020-03-23 17:40  
Here are some numbers to consider:  
<https://docs.aws.amazon.com/AmazonRDS/latest/AuroraUserGuide/AuroraPostgreSQL.Managing.html>



**ronnie.williams** 2020-03-23 17:45  
Just confirmed @joshua.farrar – the CPU is evenly shared among the apps deployed on the server where the app instance exists. We have not added CPU control hooks beyond the even sharing. <http://cloud.gov> server types vary so there isn't any specific guarantee of CPU, but the CPU availability is generally sufficient in relation to the memory allocated.



**joshua.farrar** 2020-03-23 17:46  
So what happens when our application is hit with 250,000 requests per second?



**amos** 2020-03-23 17:48  
another thing to consider (related to current topic in login meeting): the account creation friction may reduce the traffic through the verification flow



**joshua.farrar** 2020-03-23 17:49  
True, however: we still have to have some level of confidence we can support a high level of load.



**amos** 2020-03-23 17:49  
yep, just putting it out there



**sgreenberg** 2020-03-23 17:54  
the theoretical RDS postgres can be configured w/ far more connections. However, this

the individual RDS postgres can can be configured with more connections. However, this assumes your network and routing can get you more connections. It also doesn't take into account that getting a connection is not doing a write



**sgreenberg** 2020-03-23 17:55

It would also be a single instance, in a single region. which would be a big failure point.



**joshua.farrar** 2020-03-23 17:55

So we can throttle writes with SQS



**joshua.farrar** 2020-03-23 17:55

Or Kafka; a queue



**joshua.farrar** 2020-03-23 17:55

Worst case



**sgreenberg** 2020-03-23 17:55

This is why some form of sharding is required. It could just be many separate postgres instances and a dedup process or something in the app tier that is location based



**joshua.farrar** 2020-03-23 17:56

We mostly want to make sure 1) the user can get all of the static assets they need and 2) hit the necessary read APIs; anything written will be eventually consistent.



**sgreenberg** 2020-03-23 17:56

you are assuming SQS will durably queue up millions of pending writes. and still be able to execute them into a single DB.



**sgreenberg** 2020-03-23 17:56

that is also not trivial



**adam.drake** 2020-03-23 17:57

@sgreenberg Do you have any info supporting the claim that buffering writes in SQS (to be processed by workers at a rate we determine) is more difficult than having a whole sharded DB setup? If so, I'd like to see it.



**ryan.ahearn** 2020-03-23 17:57

not trivial, but we have 2 tables, and each user who goes through the entire process will have 1 row in each.



**adam.drake** 2020-03-23 17:58

(b) (5)



**sgreenberg** 2020-03-23 17:58

@adam.drake (b) (5)



**adam.drake** 2020-03-23 18:00

(b) (5)



**adam.drake** 2020-03-23 18:01

(b) (5)



**joshua.farrar** 2020-03-23 18:03

(b) (5)





**joshua.farrar** 2020-03-23 18:04

(b) (5)



**sgreenberg** 2020-03-23 18:06

<https://docs.aws.amazon.com/AWSSimpleQueueService/latest/SQSDeveloperGuide/sqs-quotas.html>



**sgreenberg** 2020-03-23 18:07

?For FIFO queues, there can be a maximum of 20,000 inflight messages (received from a queue by a consumer, but not yet deleted from the queue).?



**adam.drake** 2020-03-23 18:07

Yes, and we do not need FIFO queues



**adam.drake** 2020-03-23 18:07

"The number of messages that an Amazon SQS queue can store is unlimited."



**aidanfeldman** 2020-03-23 18:08

@aidanfeldman has joined the group



**adam.drake** 2020-03-23 18:08

"Standard queues support a nearly unlimited number of transactions per second (TPS) per API action ('SendMessage', 'ReceiveMessage', or 'DeleteMessage')."



**sgreenberg** 2020-03-23 18:08

(b) (5)



**aidanfeldman** 2020-03-23 18:08

:wave: from the Tech Portfolio. let me know if you need anything from us.



**adam.drake** 2020-03-23 18:09

(b) (5)



**joshua.farrar** 2020-03-23 18:09

(b) (5)



**sgreenberg** 2020-03-23 18:09

I am ok proceeding w/ an app simple architecture. but at some point you likely will need multiple copies of the app, SQS and DB. this is simple sharding.



**joshua.farrar** 2020-03-23 18:10

Will probably need multiple databases; either replicated or sharded. Frankly, I have no thoughts here. I mostly care that we can handle the number of writes.



**sgreenberg** 2020-03-23 18:10

so the simple case is have 10 (or 100 or whatever) instances of app pools, SQS and postgres.



**sgreenberg** 2020-03-23 18:10

but each are independent



**adam.drake** 2020-03-23 18:10

(b) (5)



**sgreenberg** 2020-03-23 18:10

(b) (5)



**joshua.farrar** 2020-03-23 18:11

(b) (5)

hundreds thousand requests per second.



**sgreenberg** 2020-03-23 18:12

(b) (5)



**adam.drake** 2020-03-23 18:12

No



**adam.drake** 2020-03-23 18:12

We do not need that and we are not doing that



**sgreenberg** 2020-03-23 18:12

ok



**joshua.farrar** 2020-03-23 18:12

(b) (5)



**joshua.farrar** 2020-03-23 18:14

If <http://cloud.gov> can't provide the infrastructure we need to serve hundreds of thousands of requests per second, we need to talk about moving to a cloud provider and building infrastructure, asap.



**joshua.farrar** 2020-03-23 18:15

If we're going to be boxed onto a shared host with other tenants, that simply isn't going to work.



**joshua.farrar** 2020-03-23 18:15

It's OK for development; it won't work for production.



**sgreenberg** 2020-03-23 18:15

I will let @eddie.tejeda weigh in here



**joshua.farrar** 2020-03-23 18:17

(It literally serves us no purpose to re-write our application in Java if we can't get the resources we need to scale it regardless.)



**sgreenberg** 2020-03-23 18:19

Java was the first suggestion b/c of non-blocking IO. It is not the only consideration



**joshua.farrar** 2020-03-23 18:21

Right; it's a good suggestion, but techempower has spring-webflux-pg @ 31.5k RPS for 20 queries, and Rails at 3,268. It's an order of magnitude faster at this use case, but a simple re-write merely gets us to hundreds of thousands of RPS with fewer servers; it doesn't get us there with a less complex architecture.



**jgrevich** 2020-03-23 18:21

@jgrevich has joined the group



**sgreenberg** 2020-03-23 18:21

agreed. there are many issues and challenges at this scale.



**sgreenberg** 2020-03-23 18:22

the client side assets aren't a concern.



**joshua.farrar** 2020-03-23 18:22

The client can be bundled into static assets and served purely through a CDN.



**sgreenberg** 2020-03-23 18:22

javascript to API pushes against limits of ELBs and networks.



**joshua.farrar** 2020-03-23 18:22

Right.



**joshua.farrar** 2020-03-23 18:23

So: we need the API to be able to handle the load, so we need to know if <http://cloud.gov> can handle it.





**sgreenberg** 2020-03-23 18:23  
API to SQS pushes limits of network and queues



**sgreenberg** 2020-03-23 18:23  
Workers to a single DB is scoped by how long this can really take. ie can you get all messages out of the queue before they expire



**joshua.farrar** 2020-03-23 18:23  
I'm OK pushing the limits of the network; I just need to know we can put an ELB in front of a cluster and see what happens when we try to push hundreds of thousands of requests every second through it. When we hit bottlenecks, we can solve for those.



**adam.drake** 2020-03-23 18:25  
@sgreenberg Message retention can be set for up to 14 days



**sgreenberg** 2020-03-23 18:25  
a single anything in an infra of this scale is a single point of failure as well. Which means one thing has a hiccup and the failures cascade affecting the entire system. We can plan around this by planning to shard the data (not db) by having multiple full up instances of everything in different regions and maybe even different providers.



**sgreenberg** 2020-03-23 18:27  
this is not a question of <http://cloud.gov> at this point. It is a question of feasibility on any infrastructure, even in a single AWS endpoint. The scale is huge.



**joshua.farrar** 2020-03-23 18:27  
Yes, \*and we need to know what we can do, not in theory, but in an actual environment running our codebase\*



**sgreenberg** 2020-03-23 18:27  
Alternatively, if the plan is multiple regions/providers/etc we can add scale by adding region sized copies. we can distribute network load and we can route customers to the closest endpoints automatically



**timothy.baxter** 2020-03-23 18:28  
@timothy.baxter has joined the group



**adam.drake** 2020-03-23 18:28  
@sgreenberg We could make this a giant distributed system, span it across multiple regions and cloud providers, and so on, but there is zero indication at this time that we need to do that. It would be a shameful waste of taxpayer dollars



**ronnie.williams** 2020-03-23 18:29  
@joshua.farrar I'd like to convene a discussion on distribution and scaling needs.



**adam.drake** 2020-03-23 18:29  
I am standing by for any data indicating we cannot write from a fleet of app servers to an SQS queue at a rate of at least 100k rps



**sgreenberg** 2020-03-23 18:29  
I am sharing my recommendations based on experience, not theory. And I am sharing them in hopes of the best outcome for all.



**adam.drake** 2020-03-23 18:29  
At the moment this is infrastructure fearmongering



**adam.drake** 2020-03-23 18:29  
Please share data



**sgreenberg** 2020-03-23 18:30  
This is not fearmongering and suggesting so discounts my experience. I am sharing my recommendations based on 20+ years of experience.



**sgreenberg** 2020-03-23 18:31  
I would recommend someone reach out to developer orgs at facebook, twitter, <http://amazon.com> etc for their considerations. I have shared what I can.



**sgreenberg** 2020-03-23 18:31

There are so many data points involved in something of this scale that patterns are needed.



**adam.drake** 2020-03-23 18:31

I'm happy to learn from you if you can share some numbers or data relating to my question above: Do you have information to indicate that there are any difficulties with multiple app servers writing to an SQS queue at 100k messages per second



**ronnie.williams** 2020-03-23 18:32

Let's table this discussion from the <http://cloud.gov> side and join together in a call. We'll be much more productive there. Thanks!



**likhitha.patha** 2020-03-23 18:36

Yeah, that's a good feature that they have that can come in handy.



**likhitha.patha** 2020-03-23 18:37

Just wrapped up my meetings -- working on userflows now



**aidanfeldman** 2020-03-23 18:42

is there a quick overview i can read, just to get some context?



**amos** 2020-03-23 18:43

here's a README:

(b) (5)



**amos** 2020-03-23 18:43

artifacts in gdrive: (b) (5)



**dominic.sale** 2020-03-23 20:38

<https://www.vox.com/future-perfect/2020/3/23/21190955/stimulus-checks-from-government-approved>



**ryan.ahern** 2020-03-23 20:48

oof > The Senate bill as written would require these people to file 2019 returns to get their coronavirus checks. That's a potentially significant burden, especially at a time when the IRS's volunteer tax prep centers for low-income people are largely shut down due to social distancing



**likhitha.patha** 2020-03-23 20:49

This is very insightful, thanks for sharing, Dom.



**philip.lam** 2020-03-23 20:50

Pricing Update: LN is close to agreeing to a \$40M contract ceiling regardless of tx volume. Acuant is working on additional volume tiers but will likely give them a similar ceiling.



**yuda** 2020-03-23 20:51

wow excellent



**joshua.farrar** 2020-03-23 20:56

@aidanfeldman: looking for advice re: ATO for the claim filing tool; are you available to assist?



**aidanfeldman** 2020-03-23 21:01

@joshua.farrar i still need to read through a couple of docs for background on the project, but the first question is: will this be a GSA system, or "owned" by another agency?



**joshua.farrar** 2020-03-23 21:01

So far as I know, owned and operated by GSA, on behalf of another agency acting as client.



**joshua.farrar** 2020-03-23 21:02

@likhitha.patha @philip.lam



**likhitha.patha** 2020-03-23 21:03














Yes, that's correct. To be owned by GSA, built in partnership with Treasury.



**yuda** 2020-03-23 21:15

Should we expect direct costs to fast tracking an ATO btw?



-  **yuda** 2020-03-23 21:59  
:wave: @kelsey.foley
-  **kelsey.foley** 2020-03-23 21:59  
@kelsey.foley has joined the group
-  **kelsey.foley** 2020-03-23 21:59  
:wave\_back: thanks for the invite!
-  **amit.freeman** 2020-03-23 22:41  
@amit.freeman has joined the group
-  **akhlaqkhan** 2020-03-23 22:58  
we only have FRM, not liveness detection on the current acuant contract (and that's all we are ordering now for the 6 months extension btw). we could potentially mod the contract to add liveness detection though. I am also checking with NCR on \$ cieling on our current contracts which is another variable that might impact our ability to deliver.
-  **philip.lam** 2020-03-23 23:00  
Pricing Update: LN has confirmed a contract ceiling of \$40M, up to 1.5B Threat Metrix txs and 350M validation requests.
-  **aidanfeldman** 2020-03-23 23:05  
@yuda not from the GSA Security side, but staff time on the project team side
-  **akhlaqkhan** 2020-03-23 23:17  
great, is this based on a fixed price contract?
-  **likhitha.patha** 2020-03-24 02:28  
<https://www.forbes.com/sites/jasonbrett/2020/03/23/new-coronavirus-stimulus-bill-introduces-digital-dollar-and-digital-dollar-wallets/>
-  **likhitha.patha** 2020-03-24 02:32  
?FDIC report in 2017 that identified 63 million people that are unbanked and underbanked in the U.S., she notes, ?If checks are the form of payment, the stimulus is not going to reach many of them. That would be approximately \$100B underutilized of stimulus for lower income householders.??
-  **likhitha.patha** 2020-03-24 02:34  
The Federal Reserve banks themselves would also make available a digital dollar wallet to any U.S. person eligible for the payments as well. Additionally, the U.S. Postal Service would aim to help unbanked individuals and/or those without proper ID to establish their identity be provided a digital dollar account, and would set up ATMs for customers to access their funds. WUT.
-  **ryan.ahearn** 2020-03-24 02:39  
:ohnno:
-  **ryan.ahearn** 2020-03-24 02:40  
That might be a good idea, eventually. But not on this kinda timeline?
-  **likhitha.patha** 2020-03-24 02:53  
IKR!
-  **yuda** 2020-03-24 12:13  
just send prepaid cards to the unbanked for now
-  **yuda** 2020-03-24 12:13  
it would take, what, 9 months minimum to stand up a new cryptocurrency?
-  **yuda** 2020-03-24 12:13  
also how many retaiers could accept it?
-  **ryan.ahearn** 2020-03-24 12:13  
that?s why you need the network of ATMs
-  **yuda** 2020-03-24 12:15



yeah except those would be even slower



**yuda** 2020-03-24 12:16

I concur with :ohn0:



**yuda** 2020-03-24 12:45

I'm going to try to set up a daily design ?team? check-in. :hand: emoji vote if you want/need to be on that plz (exact time TBD, likely afternoon)



**likhitha.patha** 2020-03-24 13:02

A couple of us met this morning for a brief planning session. Notes are here:

(b) (5)

Please take a note of the MVP flow that we want to prioritize building for now. Next steps: 1. Produce a technical design doc that can be reviewed internally and externally (Desired ETA: 3/25) 2. Produce revised mock-ups to tailor to MVP flow (Desired ETA: 3/24 EOD) 3. Set up a GitHub issues board for tracking (ETA: 3/24) 4. Each workstream to set up their morning stand up (invites coming up shortly) 5. Meet every day towards end of day (4pm ET) to review team progress (invite coming up shortly)



**yuda** 2020-03-24 13:02

wifi died, but I'm back now



**eddie.tejeda** 2020-03-24 13:16

FYI: @joshua.farrar you can get out of the shared db and should already have access to a "large-psql-redundant" database. cc: @ben.berry



**ryan.ahearn** 2020-03-24 13:27

In the gsa-login-prototyping/dev space?



**eddie.tejeda** 2020-03-24 13:28

yes



**yuda** 2020-03-24 14:51

@nick.ng @cordelia.yu looking at calendars the best time to check in anytime soon is 11 :eastern-time-zone: - sorry for the short notice



**nick.ng** 2020-03-24 14:52

Works for me



**ryan.ahearn** 2020-03-24 15:17

@eddie.tejeda can you use the CDN service without custom domains? Wondering if I can hook that up now while we're still using <http://projectx.app.cloud.gov>



**ben.berry** 2020-03-24 15:18

I don't think so, no



**ben.berry** 2020-03-24 15:19

anything stopping you from using e.g. <http://projectx.18f.gov>?



**yuda** 2020-03-24 15:33

(b) (5)























**porta** 2020-03-24 15:43

:thread: \*4\* PII collected




**porta** 2020-03-24 15:43




-  :thread: \*3\* Load
-  **porta** 2020-03-24 15:43  
We collect: state ID Name DOB SSN Address Phone (for address verification) Email
-  **yuda** 2020-03-24 15:45  
:thread: 2 cost
-  **porta** 2020-03-24 15:45  
However, we only store Name, DOB, SSN, Address, Email \_if they are verified\_.
-  **porta** 2020-03-24 15:45  
In all instances we delete state ID, it is only used for verification purposes.
-  **kelsey.foley** 2020-03-24 15:46  
for a moment I read that as \_wife died, but back now\_ and was all :scream: ... whew. glad it was only wifi
-  **porta** 2020-03-24 15:46  
The following are services we rely on. SMS - Pinpoint : working actively with AWS to ensure we can get the throughput required for SMS. Also we are looking at changes to minimize SMS being sent.
-  **yuda** 2020-03-24 15:47  
I think we are almost certainly going to hit the \$80M cap on proofings
-  **porta** 2020-03-24 15:47  
Acuant - document authentication. Working with Acuant to ensure message flows can scale. In addition Acuant is building out a pool of 36 instances (we currently only use 1) that we can access.
-  **yuda** 2020-03-24 15:48  
IRS is estimating 80M people will need to be proofed. At .72 per successful attempt, that's already \$57.6M
-  **porta** 2020-03-24 15:48  
LN - we are migrating to a different AP (DDP) that can handle the load. LN is removing unnecessary orchestration layers (RDP).
-  **porta** 2020-03-24 15:49  
AAMVA - We are not going to use them in this solution as their last email indicated they cannot handle this load. Instead going to LN.
-  **porta** 2020-03-24 15:49  
:thread: \*1\* debit card payments
-  **yuda** 2020-03-24 15:49  
If we assume double that (160M) for fraud attempts (or other failed/aborted attempts), that means we'd hit it if the average cost was 14 cents. I'm not sure it will get much lower than that since the first item in the funnel will cost 7.5 cents on its own
-  **yuda** 2020-03-24 15:50  
do we also collect mobile phone?
-  **porta** 2020-03-24 15:50  
i assume this includes pre-paid debit cards?
-  **yuda** 2020-03-24 15:50  
I kind of don't understand the question to be honest
-  **porta** 2020-03-24 15:51  
good catch. yes we collect mobile phone to verify address ownership.
-  **yuda** 2020-03-24 15:56  
I don't think it's prepaid cards b/c people couldn't put the number in for that
-  **porta** 2020-03-24 15:56  
i meant folks may have prepaid cards.

-  **porta** 2020-03-24 15:57  
but anyway it likely doesn't matter because i'm reading this as "can u send money through other means than an ACH"
-  **porta** 2020-03-24 15:57  
(because ACH would cover debit cards tied to an account)
-  **yuda** 2020-03-24 15:58  
Our development and hosting costs won't exceed \$20M based on the estimates we have (in fact I think it will be more likely in the \$5M range).
-  **porta** 2020-03-24 15:59  
i have a contact at Braintree. i will ask them
-  **yuda** 2020-03-24 16:04  
let's dig into that although Phil pointed out to them that a lot of those prepaid cards have super low limits so they might not be viable anyway
-  **akhlaqkhan** 2020-03-24 16:38  
with our current proofing success rates, it takes avg. 4.38 txn/proofed user from Acuant, that's 350M transactions to proof 80M users. the best rates we have seen from them so far is \$0.245/transaction for docauth+FRM+Liveness, which means \$85M for Acuant alone.
-  **akhlaqkhan** 2020-03-24 16:42  
i think we may need to 1) rewire our proofing flow to optimize it and/or 2) negotiate a contract cap with Acuant to make this cost effective
-  **yuda** 2020-03-24 16:42  
we've already negotiated special pricing and contract caps
-  **yuda** 2020-03-24 16:44  
We're going to hit them (they amount to \$80M total), but they've agreed.
-  **akhlaqkhan** 2020-03-24 16:44  
the analysis above is based on the pricing we received via email from acuant last evening at 6 PM. is there a more recent update on that?
-  **philip.lam** 2020-03-24 16:54  
team, last call on reviews and updates to the overall deck before review with anil. please edit/add by 2p
-  **philip.lam** 2020-03-24 16:54  
(b) (5)
-  **ben.berry** 2020-03-24 16:56  
I don't think I have edit - slide 7 notes on <http://cloud.gov> should say `1 or 2 AWS regions` (rather than `1 or 2 AWS availability zones`)
-  **likhitha.patha** 2020-03-24 16:57  
Phil, what is the source for this? "Current estimates are that 32% of the total population can have ACH information validated by bank data and an additional 10% can be identified and could provide self asserted data"
-  **joshua.farrar** 2020-03-24 16:57  
Do we have guidance on the "eligibility estimator" proposed here?
-  **akhlaqkhan** 2020-03-24 16:58  
the 72c for successful ID proofing - is that a fixed cost we have negotiated including failed attempts?
-  **likhitha.patha** 2020-03-24 16:58  
Slide 4 overall is a bit unclear to me, btw. Would recommend revising it slightly, but don't have specific recs on what to change because I don't fully understand the info there :blob-confused-huh:
-  **likhitha.patha** 2020-03-24 17:00  
@joshua farrar - IRS wants to build their own front end experience on this on a different





 @jonathanhooper We want to take their current experience on and on a different portal that includes features like eligibility estimation and status check. Then they plan to point to our URL when appropriate for identity verification + bank info collection. The user experience with that feels really fragmented to me, perhaps that's something we eventually work with IRS on.

 yuda 2020-03-24 17:00  
I may be mistaken. Phil is still working on the FFP model with them I think. I suspect they'll come around, but even if not what would it take to have LN be first in the waterfall?


 philip.lam 2020-03-24 17:01  
Its just a visual on the coverage


 philip.lam 2020-03-24 17:01  
 $80M * 61\%$  EWS coverage = 32% of the total eligible


 akhlaqkhan 2020-03-24 17:02  
yeah that would be part of rewiring the proofing flow - i'd let @porta respond to that.


 likhitha.patha 2020-03-24 17:04  
But we don't know if 61% EWS coverage is really for the 80M accounts of interest, right? the 61% EWS coverage is for 360M americans is what I thought.

 philip.lam 2020-03-24 17:04  
you're right, this is an estimate

 philip.lam 2020-03-24 17:05  
if you have a better proxy, im open


 likhitha.patha 2020-03-24 17:07  
The only other proxy I was thinking of is to use <http://Login.gov>'s proofing rate, which is again in the same ballpark -- 60-80% with the IAL2 LITE. So your estimate might hold up fine :slightly\_smiling\_face:.


 philip.lam 2020-03-24 17:10  
IDV team: Do we know what product(s) we want? Just Connect, Connect+FRN, Connect+FRN+Liveness?


 likhitha.patha 2020-03-24 17:10  
Also, what is "can be identified through self-asserted data"?


 philip.lam 2020-03-24 17:11  
those are folks that fail EWS but can pass full IAL2


 likhitha.patha 2020-03-24 17:11  
@amos @porta @jonathan\_hooper

 likhitha.patha 2020-03-24 17:12  
Ah, okay


 akhlaqkhan 2020-03-24 17:12  
the 72c for successful ID proofing - is that a fixed cost we have negotiated including failed attempts?

 philip.lam 2020-03-24 17:12  
so i applied the 56% to the remainder

 likhitha.patha 2020-03-24 17:13  
Do you have a way to change colors on the chart? Make unverified Red instead of Yellow for example.

 philip.lam 2020-03-24 17:14  
not sure, click into it and you can edit the source

 philip.lam 2020-03-24 17:14  
my first time using gcharts tool

 philip.lam 2020-03-24 17:15  
Need to let Acuant know so I can get a FFP for this



**likhitha.patha** 2020-03-24 17:17  
Ok, figured it out and made that change



**akhlaqkhan** 2020-03-24 17:17  
not sure i understand the 56% thing - if this cost covers failed attempts that would be awesome, otherwise with our current avg. 4.38 txn/proofed user, this might result in a huge bill and a fixed cost contract may make more sense with acuant.



**likhitha.patha** 2020-03-24 17:18  
the chart label "Verified ID, need payment" doesn't make sense. Is the intent here... "Verified ID, but no ACH verification"?



**amos** 2020-03-24 17:20  
what are Connect and FRN? \_if\_ it's up to us, we would want to be IAL2 conformant



**philip.lam** 2020-03-24 17:22  
connect is just the ID image capture



**philip.lam** 2020-03-24 17:22  
connect+FRN is the ID image capture + still selfie



**philip.lam** 2020-03-24 17:22  
connect+FRN



**philip.lam** 2020-03-24 17:23  
+Liveness is the ID image capture + increased PAD



**philip.lam** 2020-03-24 17:23  
i may ask them for everything with a \$40M ceiling at 200M txs



**yuda** 2020-03-24 17:26  
that's my read of it



**amos** 2020-03-24 17:28  
ok. what we want might differ from what treasury wants. Porta and I are planning on working out the proposal ASAP



**likhitha.patha** 2020-03-24 17:28  
Okay, done making revisions to Slide 4 chart. @philip.lam, please review.



**philip.lam** 2020-03-24 17:30  
all i can get are total contract ceilings. LN agreed to \$40M and getting Acuant to agree to \$40M too



**philip.lam** 2020-03-24 17:30  
love it likhitha, thanks!



**philip.lam** 2020-03-24 17:31  
any latest screens we want to put forward?



**yuda** 2020-03-24 17:32  
I think we can probably live without liveness if we have to - but yeah, there's a tension here between optimizing for cost vs. optimizing for what we'd want in a vacuum



**porta** 2020-03-24 17:37  
4.38 txn is our current number because we allow retries. retries are needed in the current flow because we currently block on every failed step. IAL2-lite will move the user beyond a failed step, so retries aren't necessary.



**porta** 2020-03-24 17:39  
if we really want to be ruthless about cost, we take Acuant out completely and just use LN calls. i don't recommend this option because: #1 - there will be fraud and acuant helps guard that (they have to present an ID, not just Google information) #2 - acuant has shown extreme good faith in supporting this effort (from a tech perspective)



**yuda** 2020-03-24 17:39  
Nick is focused on the IAL2 Lite changes right now so while Cordelia and I have been thinking through some conv edits we don't have changed mocks ready to go



thinking through some copy cuts we don't have changed hooks ready to go



**likhitha.patha** 2020-03-24 17:39

@yuda/@nick.ng? Should we add our ideal proposed flow here that includes status checks + eligibility estimation? Please update appendix slides as you see fit



**yuda** 2020-03-24 17:40

I legit don't know if we should propose ideal flow or the lightweight thing they're asking for right now



**likhitha.patha** 2020-03-24 17:41

@philip.lam, thoughts?



**philip.lam** 2020-03-24 17:41

lets propose the ideal



**philip.lam** 2020-03-24 17:41

my meeting with anil got pushed to tomorrow am so we have more time



**philip.lam** 2020-03-24 17:41

this will get eyes at GSA leadership, OMB and the WH



**yuda** 2020-03-24 17:41

oh agreed I don't want to cut them out completely. but if they won't ultimately do FFP then we may need to be judicious with how we use them



**philip.lam** 2020-03-24 17:41

might as well put forward what we feel is the best approach



**philip.lam** 2020-03-24 17:41

easy to slice things off later



**yuda** 2020-03-24 17:42

if we truly have to keep this under \$100M all in, we probably can't do more than \$50M to Acuant



**likhitha.patha** 2020-03-24 17:43

Our GitHub project board is here for work tracking. I added workitems that we discussed so far. Please feel free to add/edit as you see fit. <https://github.com/usagov/project-x-backend/projects/1>



**porta** 2020-03-24 17:45

understood. dev wise, easier to remove them completely than rewire the order. but it all depends on the date this is needed. propose. 1. reduce the number of retries. - now if Acuant doesn't ~agree to FFP~ fit in the budget, we look at: \* reordering the flow \* cutting acuant out based on dev effort and launch date



**porta** 2020-03-24 17:46

that sound reasonable?



**kristina.britt** 2020-03-24 17:46

@kristina.britt has joined the group



**yuda** 2020-03-24 17:49

reducing number of tries likely helps



**akhlaqkhan** 2020-03-24 18:00

make sense. phil is currently engaged with Acuant to figure out a contract cieling. :fingers-crossed:



**akhlaqkhan** 2020-03-24 18:01

from from a flow perspective, @porta if there are no retries allowed, how would a user proceed forward?



**porta** 2020-03-24 18:02

IAL2-lite means we don't need all the checks to pass,



**yuda** 2020-03-24 18:06

if I understand correctly we let them go through the entire flow, keep track of which checks

they pass/fail? and are we still going to send that to IRS? Or just invent some kind of confidence score?



**porta** 2020-03-24 18:07

we are storing what checks pass/fail because we're not sure yet what IRS wants.



**porta** 2020-03-24 18:08

(and can take action on)



**philip.lam** 2020-03-24 18:21

acuant proposed \$50m for 200m tx verbally so i updated the slide but told them i need them to get to \$40m. well see



**amos** 2020-03-24 18:44

ouch. so I just want to know more about FRN; what benefit do we get with just a selfie-check? if this is on par with what we've seen in the past, it's garbage



**porta** 2020-03-24 18:56

<http://hyperwallet.com>



**porta** 2020-03-24 18:56

(any interest in getting more info about this?)



**yuda** 2020-03-24 19:07

I mean it seems interesting but realistically how quickly could we get something in place with them?



**porta** 2020-03-24 19:07

from a technical perspective or acquisitions?



**yuda** 2020-03-24 19:14

both!



**yuda** 2020-03-24 19:15

I was thinking acquisitions but I haven't looked at the technical details at all



**yuda** 2020-03-24 20:10

ok I'm pretty fried (most of the last ~2 hours have been me staring at a screen not managing to do things) so I'm going to sign off a bit early tonight and try to get some rest.



**porta** 2020-03-24 20:12

so had a market research call on hyperwallet. it's an OTC product so should be able to hit visa/MC debit cards. it's under the braintree (thus paypal) umbrella. perhaps we have current contract vehicles already in place (or IRS)?



**clint** 2020-03-24 20:22

@ryan.ahern you asked about Login's load tests earlier today, here's some more info in a thread: in case anyone else is interested.



**clint** 2020-03-24 20:23

We're moving some old load test code from within the IdP to a new repo:

<https://github.com/18F/identity-loadtest>



**clint** 2020-03-24 20:24

I think it'll shape up a little more like this PR I just pushed here:

<https://github.com/18F/identity-loadtest/pull/1>



**clint** 2020-03-24 20:26

That Locust code is pulled from the IdP, and simplified/updated to just create a

<http://Login.gov> account. There were other flows? in the old load testing code, which we'll work on moving over as we need it.



**timothy.baxter** 2020-03-24 20:26

one of the things that I liked best about locust was the ability to step through a whole workflow rather than just hit a page. That's pretty sweet.



**clint** 2020-03-24 20:27

Yeah, and necessary to do anything useful here :)





**clint** 2020-03-24 20:28

Ryan I know you've been 'ab'ing, and that's great but having one master load-test could also be useful. I'm happy to add in code to hit the Claims App.



**clint** 2020-03-24 20:28

Some of the other Login folks are going to take the spaghetti I threw against the wall and organize it into something better :)



**clint** 2020-03-24 20:50

Also: #login-load-testing



**porta** 2020-03-24 21:00

Visa Direct is another option. Visa has also been having conversations with gov recently. Are we any of these calls?



**porta** 2020-03-24 21:09

Mastercard Send is the comparable offering.



**porta** 2020-03-24 21:10

I have the contacts for hyperwallet, visa direct if needed and can make intros.



**aidanfeldman** 2020-03-24 21:24

added a couple of initial questions in

(b) (5)



**likhitha.patha** 2020-03-24 21:24

Just got off a call with Bo and learned how crazy the whole ATO process can be :slightly\_smiling\_face:. @aidanfeldman I hear from @eddie.tejeda that you are the POC for us to get to ATO. Let's link up chat further on how we de-risk on this front?



**aidanfeldman** 2020-03-24 21:25

@likhitha.patha if the README i read is still accurate, this system would have all sorts of personal+financial information for a whole lot of people, and thus would be High Risk, meaning A Lot of Work



**aidanfeldman** 2020-03-24 21:26

<http://cloud.gov> is only authorized for Moderate



**likhitha.patha** 2020-03-24 21:26

So all the information we're collecting is via <http://Login.gov>. We're adding 2 extra attributes -- Bank routing + account info to current <http://Login.gov>'s flow



**likhitha.patha** 2020-03-24 21:27

Our app will be integrating with <http://Login.gov> + IRS



**aidanfeldman** 2020-03-24 21:27

as soon as you retrieve that information (SSN, etc.) from <http://login.gov> or wherever else, it's your system's responsibility



**likhitha.patha** 2020-03-24 21:27

Yes, makes sense



**aidanfeldman** 2020-03-24 21:28

what i'm saying is that doing the compliance part The Normal Way is many months of work



**aidanfeldman** 2020-03-24 21:29

i wish i had good news for you :confused:



**aidanfeldman** 2020-03-24 21:30

assuming this cant wait that long, we can perhaps work something out with Bo where it can be fast-tracked and we only focus on a subset of the security controls





















**aidanfeldman** 2020-03-24 21:30

but given the sensitivity and how high-profile it will be, there's good reason to take a lot of precautions



**likhitha.patha** 2020-03-24 21:31

Understand about ATO process which minimizes the effort but ATO is required for 4

-  He talked about a L-ATO process, which minimizes the effort but ATO is only valid for 1 year, that may be suitable for this
-  **aidanfeldman** 2020-03-24 21:32  
i think that was designed for Low-Risk systems
-  **aidanfeldman** 2020-03-24 21:32  
anyway, i can pause here; what questions can i answer? or are you looking for advice?
-  **eddie.tejeda** 2020-03-24 21:50  
By the way, Bo is aware of the timeline and understands that we're being ambitious but he also seemed to understand the opportunity, so the plan is to keep pushing forward.
-  **eddie.tejeda** 2020-03-24 21:50  
@aidanfeldman do you have an ATO template that their team can review?
-  **aidanfeldman** 2020-03-24 21:50  
@eddie.tejeda using <http://cloud.gov>, or no?
-  **aidanfeldman** 2020-03-24 21:52  
[https://insite.gsa.gov/cdnstatic/High\\_SSP\\_Template\\_09-26-2019.docx](https://insite.gsa.gov/cdnstatic/High_SSP_Template_09-26-2019.docx)
-  **eddie.tejeda** 2020-03-24 21:52  
That's pretty intense doc. Are there empty templates?
-  **aidanfeldman** 2020-03-24 21:52  
@eddie.tejeda sorry, i mean "did Bo indicate he would be ok with the system running on <http://cloud.gov>?"
-  **eddie.tejeda** 2020-03-24 21:52  
Wouldn't this be Moderate? > Moderate Impact systems accounts for nearly 80% of CSP applications that receive FedRAMP authorization and is most appropriate for CSOs where the loss of confidentiality, integrity, and availability would result in serious adverse effects on an agency's operations, assets, or individuals. Serious adverse effects could include significant operational damage to agency assets, financial loss, or individual harm that is not loss of life or physical. Information on the security controls involved in FedRAMP's Moderate Baseline can be found [https://www.fedramp.gov/assets/resources/documents/FedRAMP\\_Moderate\\_Security\\_Controls.xlsx](https://www.fedramp.gov/assets/resources/documents/FedRAMP_Moderate_Security_Controls.xlsx)
-  **eddie.tejeda** 2020-03-24 21:53  
We didn't talk about this being High
-  **aidanfeldman** 2020-03-24 21:55  
ok, reading <https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-60v1r1.pdf#page=18> again, i think you are right about it being Moderate
-  **aidanfeldman** 2020-03-24 21:57  
i dont believe we have a GSA template for systems on <http://cloud.gov>, but i could be wrong. want to add me to the email thread with Bo, if there is one?
-  **aidanfeldman** 2020-03-24 21:57  
[https://insite.gsa.gov/cdnstatic/Moderate\\_SSP\\_Template\\_09-26-2019.docx](https://insite.gsa.gov/cdnstatic/Moderate_SSP_Template_09-26-2019.docx) is the full template, though some of those controls would go away (be inherited) by using <http://cloud.gov>+<http://login.gov>
-  **eddie.tejeda** 2020-03-24 22:01  
Ah, that's perfect. They don't really go away. We just make reference and defer to <http://cloud.gov> in the implementation details.
-  **eddie.tejeda** 2020-03-24 22:01  
@likhitha.patha check out Aidan's doc above :point\_up:
-  **aidanfeldman** 2020-03-24 22:02  
"go away" == the response to the control is "<http://cloud.gov> handles it"
-  **likhitha.patha** 2020-03-24 22:15  
Few more questions from IRS. Let's coordinate our responses. > From a performance/capacity standpoint it appears scalability horizontally and vertically in



the <http://cloud.gov/AWS> implementation is there. Can you confirm that this would be automated scaling? @eddie.tejeda? > Additionally, could you confirm that Early Warning can handle that scaling in accordance with this implementation? @amos? Are we planning to use EW via LN and if yes, they confirmed 10M TPH, right? I recall Login team was going to check-in with them whether the throughput Acuant guaranteed would also work for LN, not sure if you heard back on that. If we need to separately go through EW directly, @philip.lam, who should we reach out to on EW side to confirm? > > Finally, this is currently a FISMA-Moderate environment, given the type of data that may flow into and through this - has there been any other discussions on requiring this to be a FISMA-High environment/solution? @philip.lam?



**jonathan\_hooper** 2020-03-24 22:17  
FRN is their new passive liveness product



**jonathan\_hooper** 2020-03-24 22:18  
When I spoke with Acuant they said they can't scale iProov



**jonathan\_hooper** 2020-03-24 22:19  
But they can scale passive liveness. That is different from the product we've seen in the past. It is built for remote verification and not for use at a kiosk.



**jonathan\_hooper** 2020-03-24 22:21  
Also, for those searching for docs look for Acuant FRM. FRM = ?Facial recognition and matching?



**amos** 2020-03-24 22:44  
yes, we are currently planning to use earlywarning's Account Ownership Authentication (AOA) through lexisnexis. I know we have briefed LN about the scaling requirements, but I am not sure about confirmation. I'm skeptical that we'd need to go directly to earlywarning since LN is just reselling EW's service and LN is an approved vendor.



**amos** 2020-03-24 22:46  
during tomorrow's lexisnexis check-in, we can confirm: 1. scaling capacity can meet requirements from <http://login.gov> @jonathan\_hooper 2. confirm there are no data-sharing or privacy concerns with utilizing AOA via lexisnexis vs. directly to earlywarning @porta



**amos** 2020-03-24 22:47  
s/FRN/FRM?



**jonathan\_hooper** 2020-03-24 22:48  
Yeah



**amos** 2020-03-24 22:51  
ok, I'll just confirm and feel free to correct me: Connect = docauth FRM = passive liveness detection, certified PAD Level 1 Liveness = active liveness detection, certified PAD Level? <http://login.gov> currently wants Connect+FRM until there is a requirement to obtain higher PAD level.



**likhitha.patha** 2020-03-24 23:00  
Thank you, Amos, please keep me posted.



**amos** 2020-03-24 23:04  
Will do



**likhitha.patha** 2020-03-24 23:19  
More of a usability thing. Would highly prefer a direct .gov domain that is easy to remember.



**ryan.ahearn** 2020-03-24 23:21  
Yeah, but for just load testing we could try to organize an 18f subdomain



**likhitha.patha** 2020-03-24 23:28  
Yes of course :slightly\_smiling\_face:



**porta** 2020-03-24 23:46  
LN is confident they can meet the 10M TPH, but we need to rewire to a different API. we've got @margolis on the job.



**margolis** 2020-03-24 23:46  
@margolis has joined the group



**porta** 2020-03-24 23:47  
They have also initiated contact with EW to confirm EW can also meet those needs. We'll cover it in our sync tomorrow.



**margolis** 2020-03-24 23:52  
I have looked at the API for LN – but I don't have creds to test with yet (either production or sandbox)



**likhitha.patha** 2020-03-25 01:41  
Thanks! Phil sent an e-mail to EW folks. They confirmed LN and EW are talking to each other tomorrow and will know more after. They also offered for us to sit in that call if needed.



**philip.lam** 2020-03-25 11:27  
thanks, they confirmed the \$40M ceiling for all of it up to 200M txs so lets go with that for now



**yuda** 2020-03-25 12:11  
I am sick (not with :microbe: I don't think. Just allergies + stress = sinus stuff) so I will be out most if not all of today. @cordelia.yu should be able to be on top of any UX coordination I think, and if I'm feeling better late afternoon I'll pop in to try to be up to speed for tomorrow.) If anybody needs access to any of the repos, @likhitha.patha and @russell.oneill are both admins.



**likhitha.patha** 2020-03-25 12:19  
Sorry to hear. Rest up and get well soon!



**yuda** 2020-03-25 12:20  
Thanks! I clearly have to figure out how to pace myself better. :yuda: = :older\_man: these days. ;)



**dominic.sale** 2020-03-25 12:24  
<https://www.republicanleader.senate.gov/imo/media/doc/CARES%20Act%20Final%20-%20Mar%202020.pdf>



**gsa.steve.urciuoli** 2020-03-25 12:29  
Rest up and get well soon!



**philip.lam** 2020-03-25 12:32  
@cordelia.yu can you review the eligibility and work through the logic on what the applicant should enter so we can ?estimate? their benefit?



**dominic.sale** 2020-03-25 12:34  
Tsk tsk tsk, take care of yourself, buddy! Feel better soon.



**cordelia.yu** 2020-03-25 12:53  
yup, on it.



**cordelia.yu** 2020-03-25 12:54  
i think we need to work on the assumption that there is going to be a new relief package coming down in a couple months



**cordelia.yu** 2020-03-25 12:54  
so if there is a way we can notify people when they need to come back, i think that'd be really valuable



**eddie.tejeda** 2020-03-25 13:23  
@ryan.ahern :point\_up:



**ronnie.williams** 2020-03-25 13:33  
@likhitha.patha We have the capability to perform horizontal and vertical scaling, but it is a manual process. It's probably easiest for users of <http://cloud.gov> to increase horizontally with additional replicas via the API.



**likhitha.patha** 2020-03-25 14:01

Did the bill actually pass or did they just reach the deal? News is giving mixed signals.

**timothy.baxter** 2020-03-25 14:03

My understanding is that Mnuchin and Schumer reached a deal that's acceptable to the White House and Senate Democrats, and is expected to pass a Senate vote early-ish today and \_should\_ have a House vote as early as today, too.

**philip.lam** 2020-03-25 14:20

agreed. do we have some screens designed for this already? i remember a mural link but cant seem to find it?

**dominic.sale** 2020-03-25 14:53

Reached a deal. Still needs POTUS signature

**cordelia.yu** 2020-03-25 14:57

~yeah, now the decision is whether the house tries to go to conference or just passes the senate version~ looks like house is passing the senate version? i need to start playing cspan in the background

**nick.ng** 2020-03-25 14:57

\*My standup:\* Yesterday/today ? 1) Awaiting for updated high-level flow by Amos and Porta to get a better idea for new visual mocks; 2) I'm focusing on IAL2 lite. Specifically, modifying pre-Acuant flow to nudge users to use mobile camera (to improve proofing rates) to capture their ID. Flow (messy ATM). Working with Zach here and others.

**(b) (5)**

@likhitha.patha @cordelia.yu LMK if there's anything that should be my radar soon.

**timothy.baxter** 2020-03-25 14:58

with the wrinkle that ?go to conference? has to be in-person.

**cordelia.yu** 2020-03-25 14:58

haha. whodathunk the founders didn't expect a global pandemic

**cordelia.yu** 2020-03-25 14:58

(something something strict constructionism something)

**cordelia.yu** 2020-03-25 15:00

i think it'll mostly be making sure we have good copy, i don't think anything needs to change in the existing workflow

**philip.lam** 2020-03-25 15:05

@nick.ng can you share the mural link that had the 1) estimate your benefit mock up? cant seem to find it?

**nick.ng** 2020-03-25 15:05**(b) (5)****likhitha.patha** 2020-03-25 15:11

Thanks for the update, Nick! <http://Login.gov> flow def. helps. If you have interim bandwidth as you're working through that, mind working on the MVP flow? It'll basically be 3 parts — Landing page + Login flow (which will include gathering bank account info) + confirmation page that their claim has been submitted, if not show an error page that their claim wasn't submitted (likely because their identity wasn't verified)

**nick.ng** 2020-03-25 15:13

Yep, will do

**molly.mcintyre** 2020-03-25 15:15

@molly.mcintyre has joined the group

**jackiexu** 2020-03-25 15:15

@jackiexu has joined the group

**cordelia.yu** 2020-03-25 15:50

okay, looks like nobody outside senate leadership has seen the bill yet, so i can't figure out the next steps. From what I understand, that @nick.ng said involved as of Friday is still the

the actual rules. for now i think worklow that @nick.ng and i worked on on tuesday is still the highest fidelity thing we can get until we see the actual legislation coming down the line.



**cordelia.yu** 2020-03-25 15:50

\_something\_ has changed, but it's not clear what (i think it's for those who made less than \$2,500)



**philip.lam** 2020-03-25 16:11

Dave Shive and Bo Berlas is supportive of the effort, Anil will be briefing Emily this afternoon. Great job everyone! :thumbsup\_all:



**dominic.sale** 2020-03-25 16:55

Supportive as in did not dismiss it offhand as crazy, which is saying something. They both acknowledged that we're in a national emergency and that our tolerance to risk will have to grow. However, the devil will be in the details before we can actually say they approve. It's up to this team to be sensitive to leadership's risk tolerance, and demonstrate that we've got a firm handle on all major risk, and can quantify them to the extent possible. Just want to make sure expectations are managed here. Signed, Debbie Downer :smile:



**cordelia.yu** 2020-03-25 16:57

That doesn't seem like a downer, that feels realistic!



**likhitha.patha** 2020-03-25 16:58

Yes, agreed with @cordelia.yu. I always appreciate the transparency and candor :slightly\_smiling\_face:.



**eddie.tejeda** 2020-03-25 17:09

At first, I thought "who is this Debbie person that Dom is speaking for".... :doh:



**cordelia.yu** 2020-03-25 17:10

eddie, are you getting enough sleep



**likhitha.patha** 2020-03-25 17:11

I have to say, i totally thought Debbie was a different person as well and Dom posted the blurb here... >\_<. It took abt 30 secs to sync in lol.



**eddie.tejeda** 2020-03-25 17:12

The risks are real. But I've been impressed how quickly the team is coalescing and taking a proactive approach to address the risks we've identified.



**ryan.ahern** 2020-03-25 17:17

@porta do you have a customer responsibility matrix or do I need to get it through FedRAMP?



**porta** 2020-03-25 17:17

for login? here's our FedRAMP g-drive



**ryan.ahern** 2020-03-25 17:18

yeah, for login



**porta** 2020-03-25 17:18

(b) (5)



**porta** 2020-03-25 17:18

also :batman: @mossadeq



**mossadeq** 2020-03-25 17:18

@mossadeq has joined the group



**mossadeq** 2020-03-25 17:21

here you go (b) (5)

. the CRM for login



**ryan.ahern** 2020-03-25 17:39

@likhitha.patha I'm going to make the ATO checklist issue in the 18f/tts-tech-portfolio repo. That's a public repo, so are we good with at least parts of this project being public?



**aidanfeldman** 2020-03-25 17:46





you can create the issue elsewhere if that's a major problem



**likhitha.patha** 2020-03-25 17:46

why not use our projectx repo that is private? I'd rather not make any parts of this public given our current situation.



**ryan.ahern** 2020-03-25 17:47

OK, given what @aidanfeldman said I'll create it in the projectx repo



**amos** 2020-03-25 17:57

Ron: what can/should we say to address concerns about this not being automatic?



**amos** 2020-03-25 17:58

I was on the call with LN and EW: there's a decent bottleneck currently between LN and EW



**amos** 2020-03-25 18:00

we don't have true autoscaling either, on <http://login.gov>. cc @jgrevich and others ? can you help with a blurb about our scaling capacities and how we will be prepared to scale as necessary?



**eddie.tejeda** 2020-03-25 18:00

Amos, we can say that we'll be load testing for peak capacity and can scale up/down as needed.



**amos** 2020-03-25 18:00

ok thanks



**likhitha.patha** 2020-03-25 18:01

We should also align on the TPS we'll be able to handle and then communicate that we'll be scaled up to support that.



**amos** 2020-03-25 18:01

agreed. so many numbers and units being thrown around



**likhitha.patha** 2020-03-25 18:01

We should steer the conversation towards a guaranteed SLA over whether we can auto-scale or not



**amos** 2020-03-25 18:02

agreed



**eddie.tejeda** 2020-03-25 18:02

that sounds right



**philip.lam** 2020-03-25 18:03

:thumbsup\_all: can someone take the lead on responding back to joe? dont want to keep him waiting on a ?simple? question



**adam.drake** 2020-03-25 18:03

Is <http://cloud.gov> not able to take advantage of things like ASG in EC2 or similar on Fargate/Lambda? Please excuse the question if it's ignorant, but are we unable to use all these AWS tools?



**adam.drake** 2020-03-25 18:04

Or does all PCF infra have to be pre-provisioned?



**likhitha.patha** 2020-03-25 18:04

+1 on the question, I was going to check in with @ronnie.williams later on today on the same.



**eddie.tejeda** 2020-03-25 18:04

@adam.drake if you build on <http://cloud.gov> you can use whatever service you want. What you won't get is compliance work automatically inherited from <http://cloud.gov>.



**likhitha.patha** 2020-03-25 18:05

@molly.mcintyre - is there an existing IAA draft or SOW that has been spun for this effort? I don't have anything but i recall Jackie or you sharing something in our meeting on Monday.

Please let me know.



**eddie.tejeda** 2020-03-25 18:05

you'll just have to document how that service is integrated in your ATO



**likhitha.patha** 2020-03-25 18:07

So EC2 ASGs are not inherently supported in <http://cloud.gov> but can be integrated separately? And thus need to be added separately in our ATO documentation?



**molly.mcintyre** 2020-03-25 18:09

@likhitha.patha before we can draft the IAA, we will need a SOW - I shared several templates based on the typical SOWs used for 18F, login, and cloud services agreements - can you and/or @yuda update them accordingly for this effort as I understand the work would be tailored rather than our typical agreements - we need input from the project leads on the SOWs to make sure they are accurately describing the work



**likhitha.patha** 2020-03-25 18:10

@amos - do you want to take the lead on responding to the CTO or should I? Works for me either way, would need to work with you on the Login side of things. cc. @philip.lam



**jgreivich** 2020-03-25 18:10

Taking this out of the thread, @amos yes we do have load based autoscaling for the IdPs set to increase capacity anytime load causes > 40% cpu across our hosts. That has been in place since last Oct. <https://github.com/18F/identity-devops/issues/1664>



**eddie.tejeda** 2020-03-25 18:12

> So EC2 ASGs are not inherently supported in <http://cloud.gov> Correct. > but can be integrated separately? Not sure. I can investigate. > And thus need to be added separately in our ATO documentation? Correct.



**likhitha.patha** 2020-03-25 18:13

so we can say that we have autoscaling for <http://Login.gov>? Are there any aspects that dont have that need mentioning?



**likhitha.patha** 2020-03-25 18:14

Got it, thank you. So I take it there doesn't exist a draft of SOW for this effort yet but needs to be spun up based on the templates you shared.



**amos** 2020-03-25 18:15

excellent :excellent: I'm responding to Treasury CTO



**molly.mcintyre** 2020-03-25 18:16

yes please - i can't speak to the project work so the description of service would be best coming from the project team - if you want to walk through any of the templates provided, ill be available tomorrow am



**likhitha.patha** 2020-03-25 18:17

Thanks, didn't have the time to work on SOW but can do that tomorrow.



**likhitha.patha** 2020-03-25 18:17

cc. @philip.lam



**molly.mcintyre** 2020-03-25 18:17

cc @leahgitter



**leahgitter** 2020-03-25 18:18

@leahgitter has joined the group



**philip.lam** 2020-03-25 18:18

yes, can someone start a template and then we can start editing?



**jgreivich** 2020-03-25 18:20

the parts that do not have load based autoscaling are things like our jump hosts, (maybe pivcac servers, I'll check) and elastic nodes. Those are all in auto scaling groups and can be manually scaled horizontally.





**amos** 2020-03-25 18:20


need to know





 good to know.


 **ryan.ahern** 2020-03-25 18:29  
@aidanfeldman before you ship mentions that there is a 1year LATO Moderate type. Is there a simplified LATO SSP template we should be working off of?


 **aidanfeldman** 2020-03-25 18:36  
not seeing one <https://insite.gsa.gov/employee-resources/information-technology/security-and-privacy/it-security/it-security-forms>


 **aidanfeldman** 2020-03-25 18:36  
that would be a question for Bo / Joe Hoyt


 **aidanfeldman** 2020-03-25 18:36  
which template we should be looking at, etc


 **amos** 2020-03-25 18:40  
does it make sense to share our load testing reports with treasury/irs?

 **amos** 2020-03-25 18:40  
or should we promise that?


 **jgrevich** 2020-03-25 18:53  
I don't see any reason why not to share that data. The code is open source too  
<https://github.com/18F/identity-loadtest>


 **amos** 2020-03-25 18:57  
cool. I will say we can provide a report


 **aidanfeldman** 2020-03-25 19:03  
also, we welcome any issues/pull requests to fix any out-of-date info in before you ship  
:slightly\_smiling\_face:

 **hannah.kane** 2020-03-25 19:28  
@molly.mcintyre @leahgitter - do you think I could be helpful here? Would this be Frankensteining an SOW template from Cloud, Login, and 18F? If so, I can attempt that.


 2020-03-25 19:28  
Templates: (b) (5)


 **leahgitter** 2020-03-25 19:48  
@hannah.kane Would you be able to assist with whatever SOW needs consulting services? I think Identity, Cloud and Login should have their own SOWs. If we put everything on one SOW then blockers in one P&L would end up delaying the whole project. Separating things out like we do for 18F projects that use <http://cloud.gov> mean delays in one agreement don't mess things up for the other.


 **hannah.kane** 2020-03-25 20:07  
@leahgitter - can I use the 18F template for that consulting work then?

 **hannah.kane** 2020-03-25 20:07  
with some modifications

 **mossadeq** 2020-03-25 20:12  
hmmm. I think Bo has done away with LATO right? It's the FedRAMP Tailored baseline or LiSaaS or MiSaaS [https://insite.gsa.gov/cdnstatic/insite/MiSaaS\\_SSP\\_Template\\_12-20-2019.docx](https://insite.gsa.gov/cdnstatic/insite/MiSaaS_SSP_Template_12-20-2019.docx)

 **mossadeq** 2020-03-25 20:16  
\_Could be wrong\_

 **leahgitter** 2020-03-25 20:30  
@hannah.kane I think that would be a good idea.

 **joshua.farrar** 2020-03-25 20:48  
@jonathan\_hooper: just pushed up the latest with the authenticated pages component, and the changes to the claim submission form (it now works with the API and saves claims!)  
(tag: @ryan.ahern)



**eddie.tejeda** 2020-03-25 20:50

Bo said that he does not think this would be LATO project



**eddie.tejeda** 2020-03-25 20:51

Its lightweight for low risk systems... which he does not think this is.



**joshua.farrar** 2020-03-25 21:00

We're going to need a method for injecting the current environment's URL into the app...



**joshua.farrar** 2020-03-25 21:00

Can probably just pump it into the DOM from the back-end, and include it in the rendered HTML when we bundle this to ship as a static asset.



**ryan.ahearn** 2020-03-25 21:01

what about `window.location.origin`?



**joshua.farrar** 2020-03-25 21:01

Assumes we're serving the API and the asset from the same location; could work.



**ryan.ahearn** 2020-03-25 21:02

I think <http://cloud.gov> uses cloudfront as a pass through proxy for everything, so to the browser it's all the same



**joshua.farrar** 2020-03-25 21:02

ok



**ryan.ahearn** 2020-03-25 21:02

but I need verification on that



**joshua.farrar** 2020-03-25 21:08

Imk if you have any suggestions on what i've done; i moved `POST /user/:id/claims` to `/claims` (so we don't have to juggle the user around to create a claim), everything else is just React and JavaScript.



**ryan.ahearn** 2020-03-25 21:21

On the rails side, only real comment is that the change broke the tests. Other than that it's style stuff that doesn't ultimately matter. 1) the order of things in the `create\_params` method doesn't matter, so there wasn't a benefit to changing it. 2) I would have used `resources :claims, only: :create` in the route file instead of `post ...`



**joshua.farrar** 2020-03-25 21:23

when the major disagreements are of style, it's a good day



**ryan.ahearn** 2020-03-25 21:24

aye, and I just pushed up the one line fix for the tests (which also generate the api docs)



**joshua.farrar** 2020-03-25 21:24

thanks



**ryan.ahearn** 2020-03-25 21:27

low risk as in FISMA Low? or low risk as in could be Low or Moderate, but that risk factor comes from something else? I ask because before you ship has this which might need to be updated: > The GSA LATO is designed for Low and Moderate impact level systems built using agile methods that run on top of cloud infrastructure which has already received an ATO (such as AWS, Azure, and <http://cloud.gov>).



**ryan.ahearn** 2020-03-25 21:27

Which we do seem to fit



**philip.lam** 2020-03-25 21:33

All, spoke with IRS this afternoon. Still no final decision but they have decided to build the front-end. They are now ONLY considering the Login flow to facilitate a verified user and get bank information batched to their systems. So no need for a separate ?claims? portal or application.



**ryan.ahearn** 2020-03-25 21:33

@joshua.farrar looks like the claim creation is missing the X-CSRF-TOKEN header





**ryan.ahern** 2020-03-25 21:33  
so it's failing on my machine



**joshua.farrar** 2020-03-25 21:34  
ahh, i think i started on that without the header locally; rails provides that, right?



**ryan.ahern** 2020-03-25 21:34  
Though this all might be a moot point



**ryan.ahern** 2020-03-25 21:34  
Yeah, you can grab it out of the `meta[name="csrf-token"]` element in the dom



**ryan.ahern** 2020-03-25 21:36  
Will login be able to submit the user info back to IRS in real time? If they have to store and batch anything that'll have issues with their encryption relying on the user's password, right?



**eddie.tejeda** 2020-03-25 21:39  
We talked a bit about LATO with Bo and he said LATO would not be appropriate given the nature of the project.



**likhitha.patha** 2020-03-25 21:42  
There's essentially going to be a claims app inside <http://Login.gov> that'll store data IRS needs and batch processes it to them at the load IRS can handle. This is a custom flow that Login would be baking into the product for this usecase and will update their ATO accordingly.



**hannah.kane** 2020-03-25 21:45  
@leahgitter @molly.mcintyre - does this seem at all close to what we'd need?

(b) (5)



**leahgitter** 2020-03-25 22:11  
@hannah.kane I think your template is a good place to start. At this point, it might make sense @yuda and @likhitha.patha and @philip.lam to try to fill in some of the sections to see if it works or if there are places where they are getting stuck.



**hannah.kane** 2020-03-25 22:13  
WFM. @yuda @likhitha.patha @philip.lam - please let me know if I can be helpful as you try to fill out the sections in blue.



**likhitha.patha** 2020-03-25 22:14  
Thank you all! The scope of the project dramatically changed in the last 30 mins. The IAA may just be with <http://Login.gov> now. So the IAA approach may be a bit different. Let's hold off until we have clarity. Hopefully by tomorrow.



**amos** 2020-03-25 23:03  
we'll need to get approval to do this, obviously, but it's the only workable solution since IRS can't consume data real-time. it's either store it within <http://login.gov>'s secure enclave, for a short period of time, or ATO a new service to handle it



**likhitha.patha** 2020-03-25 23:07  
Can you use the claims app code that @joshua.farrar and @ryan.ahern worked towards? Would be great if what they have is reusable even if it's within Login's enclave, and if they can continue helping you. :).



**joshua.farrar** 2020-03-26 00:21  
@amos: if you can and would like to use our app, it's just JavaScript!



**ryan.ahern** 2020-03-26 13:30  
Just to document in writing, after this morning's meeting I'm stopping work on the `project-x-backend` rails app and the ATO for that app. @porta does <http://login.gov> need rails help for your changes?



**yuda** 2020-03-26 13:31  
so it sounds like I didn't miss much yesterday then? :stuck\_out\_tongue\_winking\_eye:



**ryan.ahern** 2020-03-26 13:31

@likhitha.patha or @philip.lam should I delete the <https://projectx.app.cloud.gov> app and database, or leave it running for now?



**yuda** 2020-03-26 13:31

let's leave it running for now in case of another about-face from IRS. They're changing their mind about \_something\_ literally every day.



**likhitha.patha** 2020-03-26 13:32

Let it be for now – we can clean up after.



**cordelia.yu** 2020-03-26 13:32

hahaha we're not gonna build a front end since IRS is already doing that regardless, so design-wise the concentration is on the login process side



**cordelia.yu** 2020-03-26 13:33

which makes a ton of sense, i think? i think i trust their content folks to explain what folks will get correctly and clearly since this ain't their first rodeo



**ryan.ahern** 2020-03-26 13:37

OK, I scaled it back to one instance but it's still running the large db which carries an hourly cost. Let me know if I should drop that back to the shared-psql plan



**likhitha.patha** 2020-03-26 13:38

Yeah, that's a good idea. Let's not waste money :slightly\_smiling\_face:



**yuda** 2020-03-26 13:38

yeah agreed



**yuda** 2020-03-26 13:39

yesterday was 95% a "i gotta manage this stress" day, and honestly I don't feel it going back up with this news, so I clearly think it's the right call on their part



**cordelia.yu** 2020-03-26 13:39

hard same



**likhitha.patha** 2020-03-26 14:00

FYI - Here's the revised proposed flow IRS sent. cc. @amos @porta @jonathan\_hooper @philip.lam



**porta** 2020-03-26 14:01

this lines up with the latest internal flow we had right?



**likhitha.patha** 2020-03-26 14:01

Yes, it does



**porta** 2020-03-26 14:01

\_working on little sleep so needed someone to confirm\_



**likhitha.patha** 2020-03-26 14:02

Just wanted to put you and @amos at ease that we're all on the same page. For example, they now have the "account creation" piece explicitly mentioned.



**yuda** 2020-03-26 14:03

this looks very good actually



**ryan.ahern** 2020-03-26 14:04

OK, stepped it down. I'll keep lurking in the channel until I get kicked out, but otherwise good luck!



**akhlaqkhan** 2020-03-26 14:20

so based on this new flow, are we still anticipating ~ 80M users to be routed to GSA for identity verification? I'd guess IRS would have banking info for a vast majority of tax filers, so our traffic might be substantially lower than our original estimate. thoughts?



**yuda** 2020-03-26 14:26

the 80M was an estimate from IRS based on their own data on number of filers and how many they have banking data that they're confident about





**akhlaqkhan** 2020-03-26 15:05  
got it



**eddie.tejeda** 2020-03-26 15:17  
@ryan.ahearn is the production DB deleted?



**ryan.ahearn** 2020-03-26 15:17  
yes



**amos** 2020-03-26 15:23  
Yes. Lgtm. We need to iron out the details on the batch job and ideally have a place to send the user to at the end.



**likhitha.patha** 2020-03-26 15:25  
We can just spin up a simple static Thank you page from <http://Login.gov> that we've sent their information to IRS/Treasury for disbursement, right? I doubt IRS will build that part.



**amos** 2020-03-26 15:29  
Yes. Just want to point it out is all so folks don't feel unsure about next steps or the success of the work they put in



**amos** 2020-03-26 15:29  
And there is no gsa portal any more. Smol nit



**amos** 2020-03-26 18:00  
for visibility in our discussion with SBA: Porta and I are cooking up a flow for SBA that might work for IRS, too. This removes the need for cold storage of PII that will make Bo want to cry. we would still need to know if IRS could handle the assertions ?real time? but, the benefit here is that the rate would be completely under control of IRS (and <http://login.gov>) ? we would coordinate the rate at which the invites for continuing application are dispatched from IRS.



**amos** 2020-03-26 18:01  
ie. the invites to continue application are the traffic break :vertical\_traffic\_light:



**likhitha.patha** 2020-03-26 18:44  
@amos do you want to post this outside of the IRS thread and directly in the channel so it gets the visibility it needs?



**yuda** 2020-03-26 18:48  
the main thing to guard about here is whether it could cause a later traffic backup - like, if I apply now, and the email comes in an hour from now, but I'm doing whatever, does it cause a problem the next day when I come back to it?



**yuda** 2020-03-26 18:48  
I mean obviously one person wouldn't but it seems like a tricky thing to model



**porta** 2020-03-26 18:49  
we may. good ol scope / timeline question. we feel there may be a way to pull this off without needing a batch upload.



**porta** 2020-03-26 18:49  
[https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585245654077200?thread\\_ts=1585231232.073100&cid=GVB8W4DPT](https://gsa-tts.slack.com/archives/GVB8W4DPT/p1585245654077200?thread_ts=1585231232.073100&cid=GVB8W4DPT)



**porta** 2020-03-26 18:52  
we can start way low, see behavior patterns and ramp up from there.



**ryan.ahearn** 2020-03-26 19:40  
:thumbsup\_all: I told @likhitha.patha to make any request to 18F so they can track it all



**amos** 2020-03-26 19:40  
for awareness on the AOA (account owner authentication) from early warning: > could you confirm that Early Warning can handle that scaling in accordance with this implementation? > Based on the call today with LexisNexis and Early Warning: there is a bottleneck between the two services limited to 1.8M transactions per hour. Both EW and LN are working to address this bottleneck to increase throughput but we are also looking at other ways we can



address the bottleneck to increase throughput but we are also looking at other ways we can reduce the stress on EW through LN capabilities or user flow changes. EW does have a solution to provide direct access to their service but can't confirm it will be available in time for the launch of this effort



**yuda** 2020-03-26 19:44

are we still looking at queueing on our end?



**amos** 2020-03-26 19:53

I think we're proposing that IRS do it similar to how we're discussing with SBA



**amos** 2020-03-26 22:02

simply put: we want to avoid having a giant table of PII+banking information sitting in cold storage if at all possible. this is going to make CISO, CIO, AO and myself sweat. if we can get in \_front\_ of the onslaught of traffic by doing follow-up invites aka waiting room or traffic break; we drive the traffic to the most sensitive interaction. it will give us the advantage of being proactive rather than reactive. we can start bringing in traffic and ramp it up as we iron out the kinks. it's just the safer approach and will likely yield \_better\_ results than expected vs \_worse\_ results than hoped for



**amos** 2020-03-26 22:02

aka under promise over deliver



**clint** 2020-03-26 22:19

So, collect some contact information from applicants (without creating a <http://login.gov> account?), and then invite them in batches?



**amos** 2020-03-26 22:22

yes.. initiated from the agency side for consistent UX? 1. initiate process with servicing agency. 2. understand that the agency will notify you when we're ready to proceed to the next step. 3. receive notification to proceed to next step which is a link to the servicing agency website. 4. agency site says "now, we need to verify your identity with <http://login.gov>? 5. login/create acct <http://login.gov> 6. verify identity 7. consent to sharing with servicing agency. 8. profit the traffic break occurs between steps 2 & 3 ? depending on traffic and our ability to handle it, we work with the servicing agency to open or close the valve on those invites



**clint** 2020-03-26 22:25

:joy: ?not quite? was right :) ? thank you for outlining it like that, it makes :100: sense.



**likhitha.patha** 2020-03-26 23:24

This will not work for IRS does it? Since then said they can't read from Login's response? I thought you'd have to store data for them nonetheless.



**amos** 2020-03-26 23:29

Well we don't know. My understanding was their issue was with "real time" consumption of our assertions. With this approach, they can throttle the responses to avoid inundating their service that consumes. So it's "throttled real time"



**amos** 2020-03-26 23:29

I could be wrong



**amos** 2020-03-26 23:30

It's been known to happen



**amos** 2020-03-26 23:33

We would like to propose it though



**jonathan\_hooper** 2020-03-27 12:37

Last night I worked on throwing together some rough flows. Here is the code:

<https://github.com/18F/identity-idp/pull/3674>



**jonathan\_hooper** 2020-03-27 12:38

Here is a starting point for the flow for a user who is able to finish with IAL2 (ignore the 404, fat fingers there):



**jonathan\_hooper** 2020-03-27 12:40





**jonathan\_hooper** 2020-03-27 12:10

Here is what it would look like for a user who is unable to complete the IAL2 flow and drops into a flow that still does biographical info and bank account. In this example the user failed during doc auth:



**jonathan\_hooper** 2020-03-27 12:41

Here is a rough flow chart we sketched out. This is what these 2 flows are based on.



**yuda** 2020-03-27 12:45

(also happy belated birthday?)



**jonathan\_hooper** 2020-03-27 12:45

Thank you



**yuda** 2020-03-27 13:02

Did I correctly infer from messages last evening that we will not be supporting SBA at this time?



**likhitha.patha** 2020-03-27 13:36

Yes.



**yuda** 2020-03-27 13:56

can I get the link to the mural Phil was using in that mtg?



**yuda** 2020-03-27 13:56

(I probably have it somewhere but can't find it)



**likhitha.patha** 2020-03-27 13:57

Not a mural, just a modification of our master deck here:

(b) (5)



**yuda** 2020-03-27 14:00

oh gotcha (can I get access?)



**yuda** 2020-03-27 14:13

ok so if I'm reading this correctly we're looking at ~77.5% pass rate (going to use this to model some of the contact volume and costs stuff)



**philip.lam** 2020-03-27 15:12

thanks everyone on this thread, IRS leadership after consideration has decided to handle the CARES Act using IRS internal resources



**philip.lam** 2020-03-27 15:13

regardless of the outcome i think we demonstrated how well our teams can collaborate and quickly mobilize to support the american public



**timothy.baxter** 2020-03-27 15:13

@timothy.baxter has left the group



**philip.lam** 2020-03-27 15:14

thanks all and special thanks to @likhitha.patha @amos @porta @yuda



**amos** 2020-03-27 15:15

Oof. Thanks Phil for the update



**likhitha.patha** 2020-03-27 15:23

Ah, that's a bummer, but definitely a valiant effort by folks in this group! Thanks for the opportunity to work with you all, it was an incredible experience nonetheless.

























**likhitha.patha** 2020-03-27 15:32

AND our star developers, designers and infrastructure partners who so quickly churned out prototypes, designs and content to even make this pitch even a possibility! @ryan.ahern @joshua.farrar @jonathan\_hooper @gsa.steve.urciuoli @matt.henry @nick.ng @cordelia.yu @adam.drake @eddie.tejeda @ronnie.williams





















**cordelia.yu** 2020-03-27 15:34

thanks for veing a great team to work with!

-  **amos** 2020-03-27 16:07  
@amos has left the group
-  **yuda** 2020-03-27 16:38  
proposal: next week we get key folks together for a retro
-  **philip.lam** 2020-03-27 16:48  
agreed, PMO team + amos, porta, tom. i think there are some great lessons here for next time
-  **yuda** 2020-03-27 16:53  
I'd also like to add @alanb or one of the other 18F staffing type folks; I suspect we could have engaged them better
-  **alanb** 2020-03-27 16:53  
That's @sarah.eckert that you want for that :slightly\_smiling\_face:
-  **yuda** 2020-03-27 16:54  
sounds good! thank you, sir.
-  **yuda** 2020-03-27 16:55  
I'll look for time
-  **dominic.sale** 2020-03-27 18:08  
Great idea, @yuda. I would love to be a part of that, please!
-  **aidanfeldman** 2020-03-27 18:40  
im not a "key folks" so am gonna drop from this channel to keep focused; don't hesitate to pull me back in if you need anything!
-  **aidanfeldman** 2020-03-27 18:40  
@aidanfeldman has left the group
-  **hannah.kane** 2020-03-27 19:02  
@hannah.kane has left the group
-  **joseph.krzystan** 2020-03-31 14:39  
@joseph.krzystan has left the group
-  **ben.berry** 2020-04-03 20:51  
@ben.berry has left the group
-  **mossadeq** 2020-04-07 22:03  
@mossadeq has left the group
-  **philip.lam** 2020-04-09 13:14  
<https://www.govconwire.com/2020/04/well-known-security-expert-frank-abagnale-explains-why-irs-data-issues-hurt-cares-act/>
-  **philip.lam** 2020-04-09 13:16  
FYI, in case anyone is asked?. all inquiries are to be routed to
-  **amos** 2020-04-09 15:29  
@amos has joined the group
-  **porta** 2020-04-10 18:53  
<https://www.freefillableforms.com/#/fd/EconomicImpactPayment>
-  **porta** 2020-04-10 18:54  
^^ just went live
-  **porta** 2020-04-10 18:55  
just seeing this thread as well...
-  **porta** 2020-04-10 18:58  
Intuit, looks like AAL1 account
-  **yuda** 2020-04-10 19:09  
yeah the result frustrates me but they were going to make non-filers file whether they worked with us or not I think



-  **philip.lam** 2020-04-13 16:45  
so heres the official release:
-  **philip.lam** 2020-04-13 16:45  
<https://home.treasury.gov/news/press-releases/sm972>
-  **eddie.tejeda** 2020-04-14 14:37  
[https://www.washingtonpost.com/opinions/the-covid-19-pandemic-has-revealed-another-area-of-critical-government-underinvestment/2020/04/13/9757d534-7dc5-11ea-9040-68981f488eed\\_story.html](https://www.washingtonpost.com/opinions/the-covid-19-pandemic-has-revealed-another-area-of-critical-government-underinvestment/2020/04/13/9757d534-7dc5-11ea-9040-68981f488eed_story.html)
-  **eddie.tejeda** 2020-04-16 01:05  
I feel bad posting these unfortunate updates, but it's the state of affairs and want to keep y? all aware. <https://www.cnbc.com/2020/04/15/irs-stimulus-check-tracking-tool-isnt-working-for-everyone.html>
-  **ryan.ahern** 2020-04-16 11:17  
FWIW, it did work for me (or at least, appeared to accept my updated info) when I tried it last night, after I hit a lot of timeouts when I tried it during the day yesterday.
-  **sarah.eckert** 2020-04-16 14:38  
I just tried to use the stimulus tracking tool for my wife (who is laid off), and it said the information was not correct and locked me out for 24 hours. This is very frustrating since my wife makes a fraction of what I made and is completely out of work.
-  **sarah.eckert** 2020-04-16 14:38  
needless to say, we still have not received her check... (we file separate)
-  **sarah.eckert** 2020-04-16 14:41  
@ryan.ahern do you mind walking me through how you entered the info into the tool?
-  **sarah.eckert** 2020-04-16 14:42  
It did not work for me, after trying 2019 data, it said it did not match, and then I tried 2018 data, and then got locked out
-  **ryan.ahern** 2020-04-16 14:44  
Yikes, I just entered my 2019 data (filed in late march) and it just worked. I don't know that I have much more insight into why yours wouldn't? Other than maybe having the wrong radio button for whether you got a refund or owed money?
-  **sarah.eckert** 2020-04-16 14:45  
I will try again tonight with 2019 data; if it took yours, it should take mine since I filed in February
-  **ryan.ahern** 2020-04-16 14:47  
yeah, you would think so
-  **porta** 2020-04-16 15:13  
@sarah.eckert seeing they are triggering of 2018 FY tax return info, they likely have your old address on file?
-  **porta** 2020-04-16 15:14  
(not to minimize the frustration... but perhaps a workaround to get the money ur due)
-  **sarah.eckert** 2020-04-16 15:21  
ohhh yes, I will try that tonight, and if that does not work, I will wait 24 hours and try a different concoction!
-  **sarah.eckert** 2020-04-16 15:21  
maybe by next month we MAY have a check
-  **porta** 2020-04-21 18:55  
what the...
-  **porta** 2020-04-21 18:55  
<https://www.forbes.com/sites/shaharziv/2020/04/19/some-landlords-are-illegally-spying-on-tenants-stimulus-check-status/#4c58861f25fd>



**porta** 2020-04-21 18:56

<https://gsa-tts.slack.com/archives/CNMMN7K2MA/p1587327333055700>



**ryan.ahern** 2020-04-21 18:56

Yep, well those super secret fields are included on every rental application



**amos** 2020-04-27 21:15

OK to tear down the projectx apps in <http://cloud.gov>?



**amos** 2020-04-27 21:16

(looks like it?s just the one)



**ronnie.williams** 2020-04-28 01:11

I appreciate your help with the cleanup of <http://cloud.gov>. Too bad the covid cleanup isn't so easy.



**amos** 2020-04-29 15:25

yeah :sigh-mask: deleting projectx from <http://cloud.gov>, ya?ll



**yuda** 2020-04-29 15:40

I'm going to keep the design repo for a while, but it seems like it's ok to archive the other two?



**amos** 2020-04-29 16:29

I wasn't? touching anything but the <http://cloud.gov> instances per their request to spring clean and stop any unused resources





**rhett.skelton** 2020-03-11 16:35  
@rhett.skelton has joined the group



**adrienne.gizicki** 2020-03-11 16:36  
@adrienne.gizicki has joined the group



**daniel.pino** 2020-03-11 16:36  
@daniel.pino has joined the group



**alexander.schulte** 2020-03-11 16:36  
@alexander.schulte has joined the group



**gabrielle.fratanduono** 2020-03-11 16:36  
@gabrielle.fratanduono has joined the group



**alexandra.yerkes** 2020-03-11 16:36  
@alexandra.yerkes has joined the group



**rhett.skelton** 2020-03-11 16:36  
Hi Team. WHO just declared virus a pandemic. Figured we should share what we know with each other here. Or, we can talk response efforts.



**rhett.skelton** 2020-03-11 16:39  
Message from Matt Harmon (DHS) to all federal web managers...



**rhett.skelton** 2020-03-11 16:39  
""In response to the Coronavirus (COVID-19), and in coordination with the Office of the Vice President (OVP) and the US Department of Health and Human Services (HHS), the US Department of Homeland Security (DHS) and the Federal Web Council are establishing a lane of communication structure for federal web and digital communications related to the disease. This authority for this action comes from Emergency Support Function 15 of the National Response Framework. Please forward this message as necessary. For those not familiar with the lane structure, the idea is to eliminate cross-posting of information among agencies and, instead, have everyone provide links to centralized "lanes" of information. So, for example, Energy might post a press release related to Energy activities? and instead of every other agency trying to keep up with adding that link to their site as well, a link to the Energy release is added to one or two centralized pages. Web Guidance: First, if you are standing up a page on your website specific to COVID-19, please FOLLOW THE REQUESTED URL STRUCTURE to the best of your ability:  
<https://www.agency.gov/coronavirus> Second, STAY IN YOUR LANE. Only post information directly related to your agency on your agency's Coronavirus page. Once your agency's page is live, please FORWARD THE LINK to for inclusion on the "What the US Government is Doing" lane on <http://USA.gov>. If you add a significant news release or update to the public, please FORWARD THE URL OF THE ARTICLE to for inclusion as well. Third, LINK TO THE PRIMARY LANES OF COMMUNICATION for the disease. At this point, we have identified two lanes ? one for information about the disease and one for information about the US Government response. Please include links to these two lanes in all publicly-released materials related to COVID-19, place them prominently on your agency's Coronavirus page, and promote them on your primary agency website as appropriate. The two lanes are outlined below. Fourth, at this point, we do not want to "brand" a virus. Please DO NOT CREATE A LOGO or any other distinct visual treatment for COVID-19. To provide for some level of consistency of presentation, a high-resolution copy of the image that CDC has been using can be found at <https://phil.cdc.gov/Details.aspx?pid=2871>. Lanes of Communication: Coronavirus Disease 2019 (COVID-19) <https://www.coronavirus.gov> The Centers for Disease Control and Prevention (CDC) has established a landing page on <http://CDC.gov> with the latest information from CDC and the overarching medical community on COVID-19. The page is currently promoting information on how it spreads, symptoms, prevention and treatment, stigma and COVID-19, what to do if you are sick, and frequently asked questions. The page is located at <https://www.coronavirus.gov>. What the U.S. Government is Doing <https://www.usa.gov/coronavirus> Spanish: <https://gobierno.usa.gov/coronavirus> GSA has created a landing page on <http://USA.gov> for government-wide information related to COVID-19 activities. The page is being populated now ? if you have materials from your agency that need to be added to the page, please email and she will coordinate posting. <http://USA.gov> can support both English and Spanish content. The page is located at <https://www.usa.gov/coronavirus> and the Spanish page is at <https://gobierno.usa.gov/coronavirus>. Social Media Guidance: For social media, we are currently asking folks to follow and retweet the following handles: Twitter: @CDCgov Facebook: <https://www.facebook.com/CDC> Instagram: @CDCgov""



**gabrielle.fratanduono** 2020-03-11 16:40  
<https://www.washingtonpost.com/world/2020/03/11/coronavirus-live-updates/>




**rhett.skelton** 2020-03-11 16:41  
Apr 2. HR RPA Functional Workshop likely being postponed until the fall. Awaiting information from Nick/Jim.





**adrienne.gizicki** 2020-03-11 16:49  
DC mayors office just recommended against mass gatherings/conf/conventions of 1K or more <https://mayor.dc.gov/release/dc-health-advisory>





**rhett.skelton** 2020-03-17 17:19


 Can you provide details on requests for DGU best practices and abnormal support requests here? \_Example: 05/07 Emerging Tech Series - Cloud, Angela Jones (ITC, FAS): advising with possible direct support.\_


 **rhett.skelton** 2020-03-17 17:22  
05/07 Emerging Tech Series - Cloud, Angela Jones (ITC, FAS): advising with possible direct support. 03/23 Women in IT & Security, Alycia Yozzi (Fed CIO Council): advised on event with option to support. decided to postpone/cancel.


 **gabrielle.fratanduono** 2020-03-17 17:27  
18F - Brian Whittaker / Malaika for video recordings for new team members and other GSA teams.


 **alexandra.yerkes** 2020-03-17 17:29  
18F - Nikki Zeichner for videos recordings that will be used to communicate with a subgroup of the Federal Privacy Council.


 **gabrielle.fratanduono** 2020-03-17 17:31  
OPM - Redmond Merrell emailed for advise on Zoom vs. Adobe and to help his team decide which platform to use for an upcoming meeting


 **daniel.pino** 2020-03-17 17:33  
agreed on these


 **gabrielle.fratanduono** 2020-03-17 17:37  
03/25 - OGP Virtual Public Meeting: Using Data Analytics to Support the Regulatory Process: Zoom Pro support only


 **rhett.skelton** 2020-03-17 23:50  
This research paints an ugly future. 18 months min for a vaccine or pharma intervention and until there is something, we'll be in this cycle of suppression techniques (e.g., quarantines): <https://www.imperial.ac.uk/news/196234/covid-19-imperial-researchers-model-likely-impact/>


 **alexander.schulte** 2020-03-18 13:10  
Eventbrite language we may want to consider for messaging: [https://www.eventbrite.com/support/articles/en\\_US/Troubleshooting/for-event-creators-information-on-the-coronavirus?g=en\\_US](https://www.eventbrite.com/support/articles/en_US/Troubleshooting/for-event-creators-information-on-the-coronavirus?g=en_US)


 **rhett.skelton** 2020-03-18 19:19  
Any and all references to COVID response needs to go through office of communications with GSA. So any CoP events mentioning COVID response.


 **rhett.skelton** 2020-03-18 19:32  
There are some user issues with Zoom. There is clearly a straining on wifi and bandwidth. At this time, we recommend suspending any recordings and non-permanent meetings or events. We are getting some terrible audio quality, blurred screens, folks cutting in and out, etc.


 **rhett.skelton** 2020-03-18 21:04  
Do we need to craft a message to folks? If so, we need to get OSC review? Also, are we sure that it's a consistent issue or just a fluke of today?


 **rhett.skelton** 2020-03-19 13:36  
? We should advise people to keep their cameras off unless needed ? Turn off VPN unless you absolutely need it


 **rhett.skelton** 2020-03-19 13:37  
@daniel.pino - draft something for Eventbrite emails under the zoom link and a script for the chat (during the meeting). Put it here:  
(b) (5)


 **rhett.skelton** 2020-03-19 14:52  
Media dashboard for anyone interested: (b) (5)  
(b) (6)


 **rhett.skelton** 2020-03-19 16:41  
Daniel updated the file above with Eventbrite language and chats during Zoom. Any issues before I get Jacob's approval?

 **rhett.skelton** 2020-03-20 20:44  
Doing a pulse check per Jacob's request... What's your estimated hours spent on Coronavirus-related requests/content? Think event changes, language developed, zoom issues, unexpected/abnormal events supported, etc.

 **adrienne.gizicki** 2020-03-20 20:50  
an hour request from JP on "team bonding/wellness"

 **adrienne.gizicki** 2020-03-20 20:50  
i think i put it in admin let me move it somewhere more appropriate

 **rhett.skelton** 2020-03-20 20:51  
like in the future or this happened today?

 **adrienne.gizicki** 2020-03-20 20:51  
Monday



 **adrienne.gizicki** 2020-03-20 20:51  
i sent him a long email

 **rhett.skelton** 2020-03-20 20:53  
I need responses by 10 a.m. on Monday.

 **alexandra.yerkes** 2020-03-23 12:16  
10 hours

 **alexander.schulte** 2020-03-23 12:57  
~6-10? Tough to estimate. Every meeting that is event related is taking corona into mind.

 **rhett.skelton** 2020-03-23 14:13  
@gabrielle.fratanduono @adrienne.gizicki?

 **adrienne.gizicki** 2020-03-23 14:14  
1 hour

 **gabrielle.fratanduono** 2020-03-23 14:15  
I would agree 6 -10 hours. That is NOT including all of the work I have been doing with rescheduling and scheduling and cancelling events due to Corona.

 **rhett.skelton** 2020-03-23 14:21  
What would it be if you included reschedules?

 **gabrielle.fratanduono** 2020-03-23 14:55  
@rhett.skelton including reschedules (which is what most of my time has been spent on) probably 40 hours. We have been changing our current event layouts and formats and pushing, rescheduling, changing rooms, making summits into series, etc... Per the current event list in FY20 tracker. I can color code any events affected by COVID?

 **rhett.skelton** 2020-03-23 14:56  
i think your list is fine. no need for extra work. Jacob just wanted as background the estimated time spent.

 **gabrielle.fratanduono** 2020-03-23 14:56  
I would also add how many event cancels we have had / event "indefinite postponements" / data calls / Zoom prep assistance for others / Adobe prep assistance for others.

 **gabrielle.fratanduono** 2020-03-23 14:57  
@rhett.skelton should we clock hours his week?

 **rhett.skelton** 2020-03-23 14:57  
Clock? how so?

 **rhett.skelton** 2020-03-23 14:58  
@daniel.pino - your hours too?

 **daniel.pino** 2020-03-23 14:59  
id say about 2 hours

 **alexander.schulte** 2020-03-23 15:00  
With all this in consideration going to bump hours up. Maybe even ~20.

 **rhett.skelton** 2020-03-23 16:24  
@gabrielle.fratanduono @adrienne.gizicki @daniel.pino - 21c IDEA recordings are postponed until Apr 4, so we can work the scripts and test out best times for doing recordings given bandwidth limits.

 **daniel.pino** 2020-03-23 16:26  
april 4 is a saturday though

 **rhett.skelton** 2020-03-23 16:26  
un til after Apr 4

 **rhett.skelton** 2020-03-23 16:27  
so following week if things are looking better.

 **daniel.pino** 2020-03-23 16:27  
understood - thanks for the heads up

 **adrienne.gizicki** 2020-03-23 16:28  
OK

 **gabrielle.fratanduono** 2020-03-23 16:50  
@rhett.skelton clock COVID effort hours for his week. Like for instance AY and I have already had an hour each getting this FAA event down and registration reaching out to folks that have already registered, etc...

 **rhett.skelton** 2020-03-24 16:35  
Let me know if you have thoughts or updates to this Alternative Work Schedule (AWS) request file (b) (5)

 **rhett.skelton** 2020-03-24 16:36  
I tried to make it digestible, but understand that @gabrielle.fratanduono, for example, already has 8-4 approved hours.

 **alexander.schulte** 2020-03-25 17:40  
(b) (5)

(b) (5)



rhett.skelton 2020-03-31 17:35

Setting an command chain given my new schedule: @adrienne.gizicki, then @gabrielle.fratanduono or @alexander.schulte . If anything inquiry or event request raises a concern, please notify me and/or the next available person (email or Slack is preferred so I don't lose the thread on the discussion when I come back online); however, I get that some things are more for Hangouts. I'll still be available via text or call , but won't be by my computer responding to questions in the afternoon starting Thu.



rhett.skelton 2020-03-31 17:57

Here is my exact schedule for reference. I'm adding things into the IP Leave cal now:

(b) (5)



rhett.skelton 2020-04-02 12:54

- I'm getting pulled into a 9:30 chat on distributing a C19 message (so I'll miss the standup). It's likely going to be a special edition newsletter and/or mass distro to the CoP LISTSERVs. My goal is to manage which CoPs get it (vs sending to the godzilla list).



rhett.skelton 2020-04-02 14:27

Jacob's Question: Are there things that we could do in the future to be better in these scenarios? Or generally that might help us operate more efficiently? (and what might need more funding). Add your thoughts here.



rhett.skelton 2020-04-02 14:44

Emergency lists for feds only or key groups.



gabrielle.fratanduono 2020-04-02 15:48

Resources for users: Zoom, hangouts, GSA meeting space, etc...



alexander.schulte 2020-04-02 17:28

@rhett.skelton let me know if you want to add the email titled: Be Aware of COVID-19 Malicious Mobile Apps to the mobile agenda for tomorrow.



adrienne.gizicki 2020-04-02 17:33

Zoom Hackers <https://thehill.com/policy/cybersecurity/490685-zoom-vulnerabilities-exposed-as-meetings-move-online>



gabrielle.fratanduono 2020-04-02 17:37

Important to note, the two examples provided were AA meetings and a private group meeting



alexander.schulte 2020-04-02 17:38

\*Be Aware of COVID-19 Malicious Mobile Apps\* GSA warns individuals to remain vigilant for malicious mobile apps related to Coronavirus Disease 2019 (COVID-19). Cyber actors are creating applications that provide updates on COVID-19 infection, but secretly steal the personal information from your phone and send it to their servers. You can review (b) (5)

for more information, as it identifies malicious mobile applications by name, all of which have been blocked at GSA. GSA encourages you to take the following precautions to protect your personal data: ? Avoid installing any COVID-19 related applications on your government phones unless they are necessary for business. ? If you install a mobile app related to COVID-19, make sure it is from a trusted organization. Immediately contact the GSA IT Service Desk at or if you suspect that you have installed a malicious mobile app. The GSA Incident Response Team will investigate the report.



2020-04-02 17:38

GSA IT Help Desk ||| <https://servicedesk.gsa.gov> - select 'Service Catalog', default to 'GSA Generic Request' or search for the specific request type.



gabrielle.fratanduono 2020-04-02 17:38

It does not specify the type of Zoom accounts either. I do think they are an issue though, but part of this could be a lack of user know-how and folks not well versed in the tool.



alexander.schulte 2020-04-02 17:38

Otherwise, agenda ready for tomorrow: (b) (5)



gabrielle.fratanduono 2020-04-02 17:40

As an extra step we can password protect our meetings and monitor the waiting closely for odd user names, etc..



adrienne.gizicki 2020-04-02 17:40

Agreed, I have seen articles about it happening in city council meetings. I just grabbed this article since it was an overview. Just sharing as an FYSA.



gabrielle.fratanduono 2020-04-02 17:42

<https://www.techradar.com/news/zoom-calls-are-not-end-to-end-encrypted-even-though-it-says-they-are>



rhett.skelton 2020-04-02 20:00

Just so we're clear. Adobe Connect (GSA Meeting Space) uses Flash Player, which has been discontinued on most websites due to MAJOR security vulnerabilities.

<https://www.cisco.com/c/en/us/products/multimedia-endpoints/vulnerabilities-in-adobe-flash-player-could-allow>



[https://www.cisecurity.org/advisory/multiple-vulnerabilities-in-adobe-flash-player-could-allow-for-arbitrary-code-execution-apsb19-19\\_2019-041/](https://www.cisecurity.org/advisory/multiple-vulnerabilities-in-adobe-flash-player-could-allow-for-arbitrary-code-execution-apsb19-19_2019-041/)



**gabrielle.fratanduono** 2020-04-02 20:00  
I am NOT an Adobe advocate



**gabrielle.fratanduono** 2020-04-03 11:51  
Per the email from GSA IT, we just have install the Zoom update from our browsers and we're good to go:tada: :tada: :tada:



**rhett.skelton** 2020-04-07 21:04  
FYI. There is some chatter in the LISTSERVs about other agencies recently banning Zoom... even if GSA approves, we may continue to have issues until there is a larger viewpoint on these security concerns.



**alexander.schulte** 2020-04-10 15:57  
Check this out . <https://www.peatworks.org/futureofwork/a11y/telework>. We can start promo'ing this Monday if we like after it gets approval from DOL. Pretty sweet resource.



**rhett.skelton** 2020-04-14 20:14  
We can do in-person events like SIMs!!!! <https://www.virbela.com/events>



**rhett.skelton** 2020-05-12 17:44  
Investor briefing for Even brite is not good... they lost 12x more revenue than planned this quarter. They are doing a funding round. No mention of it yet, but I wouldn't be surprised if we see the free version changing at some point... <https://investor.evenbrite.com/press-releases/press-releases-details/2020/Eventbrite-Announces-First-Quarter-2020-Financial-Results/>



**amos** 2020-03-19 20:17  
has joined #login-covid19



**amos** 2020-03-19 20:17  
@amos set the channel purpose: Centralized discussion place for <http://login.gov> efforts related to COVID-19 response



**amos** 2020-03-19 22:38  
placeholder :slightly\_smiling\_face:



**amos** 2020-03-19 23:45  
nothing to see here



2020-03-19 23:45  
[https://frinkiac.com/gif/S09E04/1108973/1110225.gif?  
b64lines=Tm90aGluZyB0byBzZWUgaGVyZQ==](https://frinkiac.com/gif/S09E04/1108973/1110225.gif?b64lines=Tm90aGluZyB0byBzZWUgaGVyZQ==)



**amos** 2020-03-20 16:17  
@amos has left the channel



**ambervanamburg** 2020-03-26 14:28  
has joined #login-covid19



**ambervanamburg** 2020-03-26 14:34  
@ambervanamburg has left the channel





**robert.goldel** 2020-04-28 18:17  
has joined #pif\_covid19\_digital-health



**robert.goldel** 2020-04-28 18:17  
@robert.goldel set the channel purpose: Enabling Access to Evidence-Based COVID-19 Care (Research + Practice)



**robert.goldel** 2020-04-28 18:20  
@robert.goldel set the channel purpose: Digital Health applications for COVID-19 including - Tiger Team: Enabling Access to Evidence-Based COVID-19 Care (Research + Practice), possible intersections with Tiger Team: Supporting Employee Wellbeing & Productivity.



**michelle.holko** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**joshuadifrances** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**keith.muth** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**aileen.mcgraw** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**dennis.chornenky** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**ariele.faber** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**scott.weiss** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**ken.kato** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**kaeli.yuen** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**soni.meckem** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**gina.valo** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**likhitha.patha** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**patrick.lin** 2020-04-28 18:23  
has joined #pif\_covid19\_digital-health



**maura.newell** 2020-04-28 18:26  
has joined #pif\_covid19\_digital-health



**ken.kato** 2020-04-28 18:27  
moved!



**scott.weiss** 2020-04-30 12:06  
Hello thanks again for joining the "soft" kickoff yesterday. Lots of rich conversation. Looking forward to the project framing/systems mapping session next week - where we can dive deeper into research and clearly defined deliverables



**michelle.holko** 2020-04-30 20:55  
I just sent an email, but also wanted to share here for maximal visibility.  
:slightly\_smiling\_face: Thanks again for a great discussion yesterday! It's really exciting getting this tiger team off the ground, and also thinking through some tangible things we can accomplish together. I have a couple requests. First, please let me know if you do not want to participate. We included all of the digital health meeting folks in this pre kick-off meeting, so if you are not interested, no worries, just let me and Rob know and we will remove you from the list. Second, Rob and I were just discussing the idea of using public health data for initial demonstrations, and that it would be great to not only brainstorm about what we want to do for specific projects but also what data are available to help answer these questions

Both of these will be useful for helping us decide what to prioritize for demo projects. So, if you have time and interest, please do some searching for relevant public data sets before we meet on Wednesday next week.



**joshuadifrances** 2020-05-06 17:53

Hi PIFs - I have a conflict during the kick-off in a few minutes. However, Kristen Honey will be joining at the beginning for a few to share the problem statement that HHS CTO is submitting to The Opportunity Project. This has a quick turn around, but they are offering up the opportunity for PIFs to get involved in the submission. We thought that it might make sense for the health data tiger team or digital health group. If you are interested, please see the submission here and add in your thoughts and comments by EOD. Thanks!

(b) (5)



**michelle.holko** 2020-05-06 21:17

Are we reconvening to discuss TOP now? Can someone send around a hangout or zoomgov?



**robert.goldel** 2020-05-06 21:19

Meeting ID (b) (6) ? Phone Numbers (?US?)

<tel:%E2%80%AA+(b) (6) %E2%80%AC|?+(b) (6) ?> PIN: ?(b) (6) #?



**robert.goldel** 2020-05-06 21:29

We just synced, talking with Kristen now, I'll be working the document after the kids go to bed.



**michelle.holko** 2020-05-06 21:33

Thank you, Rob! Ping us when you have a final draft :)



**joshuadifrances** 2020-05-06 22:00

Thanks, Rob! Around this evening if you want to chat



**robert.goldel** 2020-05-07 03:05

If this TOP Health challenge goes thru, raise your hand if you can contribute a 1-2 hours each week. Thanks!



**soni.meckem** 2020-05-07 11:05

:hand:



**robert.goldel** 2020-05-07 13:07

Thank you all for your great thoughts yesterday, and especially to @maura.newell @scott.weiss and @ariele.faber for facilitating! I've tried to be sure that the document reflects your thoughts and framing. Please feel free to comment or suggest new edits, I'm sure there are typos and problems remaining:

(b) (5)



**soni.meckem** 2020-05-10 21:32

<https://www.mckinsey.com/industries/social-sector/our-insights/food-security-and-the-coronavirus-crisis-a-view-from-feeding-americas-coo?cid=soc-app>



**soni.meckem** 2020-05-12 00:20

Tech experts: Widespread adoption of telemedicine, remote monitoring 'here to stay' |

FierceHealthcare [https://www.fiercehealthcare.com/tech/technology-experts-virtual-care-has-hit-a-turning-point?](https://www.fiercehealthcare.com/tech/technology-experts-virtual-care-has-hit-a-turning-point?utm_medium=nl&utm_source=internal&mrkid=94380483&mkt_tok=eyJpLjoiTURVM05HUXINR0ppTVRSailsInQiOiJtc25zI)

[utm\\_medium=nl&utm\\_source=internal&mrkid=94380483&mkt\\_tok=eyJpLjoiTURVM05HUXINR0ppTVRSailsInQiOiJtc25zI](https://www.fiercehealthcare.com/tech/technology-experts-virtual-care-has-hit-a-turning-point?utm_medium=nl&utm_source=internal&mrkid=94380483&mkt_tok=eyJpLjoiTURVM05HUXINR0ppTVRSailsInQiOiJtc25zI)





**joshuadifrances** 2020-04-28 12:31

Morning all! Per my note yesterday, I wanted to touch base on the "Supporting Well Being and Productivity" tiger team effort. Do you all want to coordinate a project kick-off call this week? Aileen, Maura, Scott and I are here to support!



**arielle.faber** 2020-05-01 14:20

Thanks for reaching out, Josh! We have not scheduled our kickoff yet. How does Monday May 4 @ 10 am work for everyone? if yes, :+1:; if no, propose a new :hourglass:. Looking forward!



**scott.weiss** 2020-05-01 14:28

#dreamteam



**soni.meckem** 2020-05-01 15:43

Work for me



**arielle.faber** 2020-05-04 13:41

Hi all! I'm sorry, I dropped the ball on sending the invite on Fri for 10 am this morning to kickoff. I'm sending it through now - hoping to have it pretty informal so we all get the chance to connect. Thanks for your patience.



**melissa.keene** 2020-05-04 14:04

Just joined!



**arielle.faber** 2020-05-04 14:04

Update: To avoid last minute coordination, I rescheduled the kickoff for tomorrow (Tues) 10-10:30 am. Thanks again & looking forward!



**soni.meckem** 2020-05-04 22:30

Sorry. Rarely ck my GSA acct. been so buried that I didn't even have slack up today. If you use I'll see the invite sooner.



**arielle.faber** 2020-05-04 22:36

No worries, @soni.meckem! Just added your VA email to the invite for tomorrow. See you soon!



**scott.weiss** 2020-05-05 12:32

@joshuadifrances since you have admin power would you mind renaming this channel "pif\_covid19\_employee\_wellbeing"



**scott.weiss** 2020-05-05 12:33

thanks



**joshuadifrances** 2020-05-05 13:40

Hi all, I'm tied up during this time, but am looking forward to catching up after!



**arielle.faber** 2020-05-06 17:28



Hi all, thanks for meeting yesterday for our soft kickoff. I've sent out an invite for a follow-up on alignment/problem-framing this Fri from 10-11 am. Will update the invite with the agenda and presentation by COB tomorrow. Thanks!





**maura.newell** 2020-04-06 13:50  
has joined #pif\_covid19\_response



**maura.newell** 2020-04-06 13:50  
@maura.newell set the channel purpose: For sharing, information, documents, and updates among the PIF community



**scott.weiss** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**keith.muth** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**aileen.mcgraw** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**adele.luta** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**likhitha.patha** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**melissa.keene** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**robert.goldel** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**nel.abdiel** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**kaeli.yuen** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**zachary.goldfine** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**ken.kato** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**devin.brande** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**joy.whitt** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**george.chewning** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**irtaza.baras** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**joshua.farrar** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**clarice.chan** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**cc.gong** 2020-04-06 13:56  
has joined #pif\_covid19\_response



**angelo** 2020-04-06 13:56  
has joined #pif\_covid19\_response




**joshuadifrances** 2020-04-06 13:56  
has joined #pif\_covid19\_response




**adam.drake** 2020-04-06 13:56

 has joined #pif\_covid19\_response


 **sarayu.srinivasan** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **nina.walia** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **gina.valo** 2020-04-06 13:56  
has joined #pif\_covid19\_response

 **ariele.faber** 2020-04-06 13:56  
has joined #pif\_covid19\_response

 **nevin.taylor** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **soni.meckem** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **georgeta.dragoiu** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **wanmei.ou** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **johng.martin** 2020-04-06 13:56  
has joined #pif\_covid19\_response


 **maria.dayton** 2020-04-06 14:01  
has joined #pif\_covid19\_response


 **michelle.holko** 2020-04-06 14:41  
has joined #pif\_covid19\_response


 **jeffrey.starr** 2020-04-06 15:20  
has joined #pif\_covid19\_response


 **maura.newell** 2020-04-06 18:01  
Does anyone know where we can find the National Emergency Response Strategy? I was trying to read it for VA purposes since we are being activated as the emergency healthcare system, and I get an error message... which makes me think that maybe it doesn't exist?


 **adam.drake** 2020-04-06 18:02  
@maura.newell there's one from CDC and a couple from DoD/NORTHCOM that I know of. Are you after the pandemic influenza plan?

 **maura.newell** 2020-04-06 18:03  
It's called the "National Response Framework" and the VA is supposed to follow it to respond to all kinds of crisis: The <http://www.fema.gov/emergency/nrf/>\* presents the guiding principles that enable all response partners to prepare for and provide a unified national response to disasters and emergencies - from the smallest incident to the largest catastrophe. The Framework establishes a comprehensive, national, all-hazards approach to domestic incident response.

 **maura.newell** 2020-04-06 18:04  
It seems to be a FEMA thing

 **adam.drake** 2020-04-06 18:05  
[https://www.va.gov/opa/docs/VHA\\_COVID\\_19\\_03232020\\_vF\\_1.pdf](https://www.va.gov/opa/docs/VHA_COVID_19_03232020_vF_1.pdf)

 **adam.drake** 2020-04-06 18:05  
Is that helpful?

 **adam.drake** 2020-04-06 18:05  
Might be too detailed

 **adam.drake** 2020-04-06 18:06





**adam.drake** 2020-04-06 18:00

This is the FEMA version, last updated in 2019 supposedly: <https://www.fema.gov/media-library-data/1559136348938-063ec40e34931923814dd50df638b448/NationalResponseFrameworkFourthEdition.pdf>



**maura.newell** 2020-04-06 18:06

I just found that too!



**maura.newell** 2020-04-06 18:06

Thanks!



**ariele.faber** 2020-04-06 18:07

Does anyone have the pandemic response plan from obama admin? I found the one from bush admin and put it into our "Resources" folder but can't seem to find the other one.



**adam.drake** 2020-04-06 18:10

No problem! I searched on Google for "fema national response framework ext:pdf" (without the quotes) and that was one of the results. When I'm looking for public DOD stuff I often use the \_ext:pdf\_ in my search to only get PDF files and cut down on other noise



**maura.newell** 2020-04-06 18:11

I have not, but i just found this collection of case studies of past pandemics on the CDC website which is interesting <https://www.cdc.gov/flu/pandemic-resources/basics/past-pandemics.html>



**maura.newell** 2020-04-06 18:11

:raised\_hands:



**ariele.faber** 2020-04-06 18:12

Thanks @maura.newell! Will check that out too. I'm specifically looking for work done in the context of Ebola



**ariele.faber** 2020-04-06 18:14

Also, perhaps of interest to folks - I got an email this morning via "all HHS mailing list" that shared this website as a central locatiton where opportunities for details, microdetails, and/or temporary assignments related to COVID efforts will be listed:

<https://openopps.usajobs.gov/search?state=open&page=1&community=8>



**patrick.lin** 2020-04-06 18:27

has joined #pif\_covid19\_response



**dennis.chornenky** 2020-04-06 18:27

has joined #pif\_covid19\_response



**soni.meckem** 2020-04-06 19:41

<https://hai.stanford.edu/news/what-twitter-reveals-about-covid-19-s-impact-our-mental-health>



**soni.meckem** 2020-04-06 19:49

What can we do now to be better prepared to support the emotional wellbeing of our citizens? What are the barriers that we should be removing now re: policy, process, rules? What about for our medical professionals on the front line? Should we have a platform for virtual support groups in the VA?



**ariele.faber** 2020-04-07 13:32

Love these questions!



**georgeta.dragoiu** 2020-04-07 13:56

Just shared this with NIH



**georgeta.dragoiu** 2020-04-07 13:56

to incorporate some of this thinking into our own work



**georgeta.dragoiu** 2020-04-07 14:05

We have a mental health campaign that doesn't incorporate any of this new thinkin



**georgeta.dragoiu** 2020-04-07 15:06



**georgeta.dragoiu** 2020-04-07 13:00

Hi all, i had a quick catch up with Drew Calcagno (OSTP) this week about this work on launching the WH competition on AI readable COVID-19 data sets. They need helping promoting and adding to this. Let me know if this would be of interest:  
<https://www.whitehouse.gov/briefings-statements/call-action-tech-community-new-machine-readable-covid-19-dataset/>



**aileen.mcgraw** 2020-04-07 15:48

interesting approach to chatbot as covid symptom checker (overall Mobile Monkey wants you to use their products so their web UX is very "SIGN UP!" \_but\_ I thought the overall approach is interesting in solving the question many people have: what are symptoms, and where can I go if they develop? <https://mobilemonkey.com/blog/chatbot-technology-in-healthcare>



**adam.drake** 2020-04-07 18:28

@georgeta.dragoiu Drew is good people. Talked with him a bit in the building. Glad you're working together!



**georgeta.dragoiu** 2020-04-07 18:31

@adam.drake yes, its an exciting initiative. I'm not working with him quite yet, but interested in thinking about ways i might help promote this, but i think the main value-add here is brain power on what additional datasets to include. Interested? :slightly\_smiling\_face:



**arielle.faber** 2020-04-07 19:15

@soni.meckem can I include the questions you just posed in the working doc of COVID challenges/opportunities in the PIF shared response folder? :slightly\_smiling\_face:



**scott.weiss** 2020-04-07 20:42

[https://hbr.org/2020/04/coronavirus-is-putting-corporate-social-responsibility-to-the-test?utm\\_source=linkedin&utm\\_campaign=hbr&utm\\_medium=social](https://hbr.org/2020/04/coronavirus-is-putting-corporate-social-responsibility-to-the-test?utm_source=linkedin&utm_campaign=hbr&utm_medium=social)



**scott.weiss** 2020-04-07 20:42

when the dust settles, how will corporations re-orient themselves?



**john.dalessio** 2020-04-07 20:43

has joined #pif\_covid19\_response



**soni.meckem** 2020-04-07 23:39

Sure.



**keith.muth** 2020-04-08 15:15

feel like this is something TTS/PIF should be helping with, especially when it should involve more data from agencies



**joy.whitt** 2020-04-08 21:18

sorry if I missed this, but are there individuals/groups/agencies outside of PIF asking for help on potential projects? Is there a survey/questionnaire going around? One of my current COVID projects at VA started with a different department (VHA) reaching out to a few PIFs via email with a tech-related question, just hoping someone had ideas (and we did!)



**aileen.mcgraw** 2020-04-08 23:14

that's a great Q. I can find out by tomorrow morning!



**aileen.mcgraw** 2020-04-08 23:16

next Tues 4/12 my friends at Cambia Grove (healthcare innovation hub based in Seattle) are hosting a virtual expert panel, "\*\*Advancing Telehealth to Meet Consumer Demand\*\*" @dennis.chornenky @likhitha.patha @kaeli.yuen it may be interesting! and either way happy to intro to exec director / ask for speaker intros if at all helpful  
<https://www.cambiagrove.com/event/advancing-telehealth-meet-consumer-demand>



**joy.whitt** 2020-04-08 23:25

Thanks @aileen.mcgraw!



**kaeli.yuen** 2020-04-09 13:01

awesome! Thanks for sharing





melissa.keene 2020-04-09 15:59

love the idea of collecting asks from those in need and then triaging them among PIFs and beyond as best makes sense! i'm a little wary of creating our own projects during a time of crisis and creating noise/confusion. not saying we can't do it, just that we need to be mindful...



aileen.mcgraw 2020-04-09 16:01

That's a great thought, @melissa.keene - what would you imagine intake looking like? @joy.whitt, spoke with Josh this morning, and we don't (yet) have an official intake. @maura.newell - thoughts on Airtable as intake so it connects to the skills we've documented?



melissa.keene 2020-04-09 16:04

i'd imagine intake being super-lightweight and simple, like the 10x form: [https://feedback.gsa.gov/jfe/form/SV\\_1Im8dTPnV3HpP](https://feedback.gsa.gov/jfe/form/SV_1Im8dTPnV3HpP) then have a triage team evaluate asks, de-dupe, prioritize, and assign out to teams based on @maura.newell's skills list.



melissa.keene 2020-04-09 16:06

i'd be happy to triage, build teams, etc. and i think there are others with organizational design, team management, account management skills who would also be well suited!



melissa.keene 2020-04-09 16:07

^^^ @scott.weiss



joy.whitt 2020-04-09 16:07

Is there a way to make a public form that feeds into Airtable? In any case, i'd love to see a very low-barrier form as in initial intake (like 3-4 questions: Org/Agency Name, Description of Project/Ask, and Email(s)). If we need further information, we can follow up via email, or with a more in-depth survey.



joy.whitt 2020-04-09 16:09

ah @melissa.keene exactly!!



aileen.mcgraw 2020-04-09 16:10

Super important - helps ensure we know our customer(s) and unmet needs - @maura.newell you had mentioned Airtable forms are possible? I think those 4 Qs are great. My next Q (which may be Josh/Keith/mine to answer) is where this lives, and how (+how often) to share. Also @ everyone, welcome ideas and suggestions here.



melissa.keene 2020-04-09 16:12

actually, this maps well to an upvote/downvote ideas intake for a product team:

<https://success.salesforce.com/ideasearch>



melissa.keene 2020-04-09 16:13

this is very cpo-y :wink:



aileen.mcgraw 2020-04-09 16:13

I wish I knew one....\_oh wait!!!\_ @melissa.keene :eyes:



melissa.keene 2020-04-09 16:18

i'm gonna put some time on the calendar -- let's chat live and pull this together!



melissa.keene 2020-04-09 16:35

@nina.walia



nina.walia 2020-04-09 16:42

One more thing I would like to raise is, before we take the time and effort to establish all this, i am curious if we are aware we have enough asks to make the pay off match the effort.




nina.walia 2020-04-09 16:43


Applaud Mel's light weight approach




2020-04-09 16:43


 <http://i.imgur.com/zumSIIA.gif>


 joy.whitt 2020-04-09 16:48  
my unpopular approach is to build the plane as you're flying it. start with light-weight, low-barrier survey, and build from there (if necessary)


 maura.newell 2020-04-10 13:42  
Sorry for the late response- just catching up

 maura.newell 2020-04-10 13:42  
We can absolutely do an airtable form

 maura.newell 2020-04-10 13:42  
i havent had the time or capacity to make any changes since the demo but will share it today


 maura.newell 2020-04-10 17:34  
\*\* here is the airtable link- gonna set some time up for a demo early next week (b) (5)

 dennis.chornenky 2020-04-10 17:58  
<https://covid19primer.com/>

 ariele.faber 2020-04-10 18:36  
@dennis.chornenky awesome resource, thanks for sharing!


 gray 2020-04-13 13:24  
has joined #pif\_covid19\_response


 scott.weiss 2020-04-13 16:43  
some great content here:  
[https://ssir.org/rethinking\\_social\\_change\\_in\\_the\\_face\\_of\\_coronavirus](https://ssir.org/rethinking_social_change_in_the_face_of_coronavirus)


 maria.dayton 2020-04-14 12:55  
@maria.dayton has left the channel

 maura.newell 2020-04-14 17:04  
<https://oecd-opsi.org/inmediasres/>

 zachary.goldfine 2020-04-14 17:17  
COVID-19 Impact Charts: (b) (5)

 ariele.faber 2020-04-14 17:32  
@zachary.goldfine this is amazing. thanks for sharing!

 ariele.faber 2020-04-14 17:57  
Medallia Crowdicity is currently being utilized by the NHS in the UK to crowdsource ideas for COVID-19 testing methods - <https://testingmethods.crowdicity.com/category/browse>

 michelle.holko 2020-04-14 18:03  
Hi all, I just learned about a new covid19 resource for the scientific publications that are coming out - there is a coordinated effort to crowdsource review by scientists to critically review the large volume of papers coming out on covid19 and being uploaded/shared without the usual peer-review process. I think this is going to help close a very big gap that I've been struggling with over the last couple weeks simply due to the volume and speed of research. Check it out, and also if you are a scientist and would like to help out, you can contact them via the email in the About section on the website.  
<http://covidlit.spectrumhealth.org/>

 sarayu.srinivasan 2020-04-15 18:10  
<https://www.nist.gov/news-events/news/2020/04/nist-and-ostp-launch-effort-improve-search->





**ariele.faber** 2020-04-15 18:21

@sarayu.srinivasan This is really interesting, thanks for sharing. I worked with a team a few years ago that prototyped a capability to pull medical treatment literature most relevant to an individual patient based on the data in their medical chart. This reminds a bit of the back-end tech we used to ensure the lit search was the most relevant & actionable. I wonder if there is an opportunity to integrate some of these searches directly into electronic health records to give providers point-of-care literature for COVID treatment. Just a thought - happy to chat on this further if at all relevant!



**ariele.faber** 2020-04-15 21:21

FYI - If folks are on the Challenges Listserv, you may have seen this message come through from NASA. Thinking especially of @adele.luta @nel.abdiel and other space-loving folks who may have ideas. May also be an opportunity to collaborate with the folks asking about needs identification. ----- Dear Challenges community, At NASA, we are looking to see how our resources can best be used to help address the COVID-19 pandemic. Specifically, we are looking to identify community needs and critical questions in the following 4 areas: 1: Learning about the virus from space 2: Local impacts of COVID-19 3: Impacts of COVID-19 on the Earth system 4: Economic recovery from COVID If you have specific questions or needs identified within these areas, can you please share the following information? \*The questions are purposefully broad, with you determining what ? critical? means to you and your community. \*You are welcome to share more than one need/question. \*WHAT: Critical question that needs to be answered or problem that needs to be addressed\* \*AREA: (which of the four areas identified above applies to this question)\* \*WHO: Who needs the answer, or who has this problem?\* We are not looking for well-formed idea statements, just quick and dirty input! Can you please reply and share your input to me by 5 pm EST Friday, April 17th? Thank you! Shobhana Shobhana Gupta, MD, PhD Open Innovation and Community Applications Manager ASRC for Applied Sciences Program, Earth Science Division NASA Headquarters, Washington, D.C. (Office) (Cell)



**aileen.mcgraw** 2020-04-16 22:58

A relatively comprehensive list of tech sector response to COVID-19 in the state of Washington <https://www.washingtontechnology.org/covid-19/>



**aidanfeldman** 2020-04-21 15:53

has joined #pif\_covid19\_response



**aidanfeldman** 2020-04-21 15:53

@george.chewning here's the 10x project i mentioned: <https://trello.com/c/86e8OLTy/101-technology-services-catalog>



**george.chewning** 2020-04-21 16:09

Thank you for this and for taking the time to chat this morning. Hope you have a great week!



**sarayusrinivasan** 2020-04-22 21:24

Info about a COVID-19 contact-tracing system seeking data-collection assistance. The MIT-Lincoln Labs is a DOD research and development center chartered to apply advanced technology to problems of national security. <https://federallabs.org/news/covid-19-contact-tracing-system-seeks-data-collection-assistance>



**aidanfeldman** 2020-04-22 21:33

@aidanfeldman has left the channel



**john.dalessio** 2020-04-24 18:14

I know it was a while ago, but great presentation btw.



**ariele.faber** 2020-04-29 17:56

From across the pond: "As countries begin to roll back 'lockdown' measures, how and when we do know it is safe to do so? The Oxford COVID-19 Government Response Tracker (OxCGRT) provides a cross-national overview of which countries meet four of the World Health Organization's (WHO) six recommendations for relaxing physical distancing

measures. While the OxCGRT data cannot fully say how ready countries are . to leave lockedown, it does provide for a rough comparison across nations. Even this 'high level' view reveals that few countries are close to meeting the WHO criteria for rolling back lockdown measures. At the time of writing, only a handful of countries are doing well at the four 'checklist' criteria OxCGRT is able to track"

<https://www.bsg.ox.ac.uk/research/research-projects/coronavirus-government-response-tracker>



**zachary.goldfine** 2020-04-29 19:23

I clicked on it expecting to see a list of countries and grades, but had trouble finding what I expected :disappointed:



**devin.brande** 2020-04-30 14:57

(b) (5)

[REDACTED]



**sarayusrinivasan** 2020-04-30 15:06

Getting back to work: Rapid Acceleration of Diagnostics (RADx); please distribute far and wide. The National Institute of Biomedical Imaging and Bioengineering (NIBIB) is urgently soliciting proposals and can provide up to \$500M across multiple projects to rapidly produce innovative SARS-CoV-2 diagnostic tests that will assist the public's safe return to normal activities. RADx will support novel solutions that build the U.S. capacity for SARS-CoV-2 testing up to 100-fold above what is achievable with standard approaches. RADx is structured to deliver innovative testing strategies to the public as soon as late summer 2020 and is an accelerated and comprehensive multi-pronged effort by NIH to make SARS-CoV-2 testing readily available to every American. NIBIB is providing substantial support to accelerate the development, validation, and commercialization of innovative point-of-care and home-based tests, as well as improvements to clinical laboratory tests, that can directly detect SARS-CoV-2, the virus that causes COVID-19. RADx will provide resources to support all phases of the product development pipeline from conceptualization and design to reduction-to-practice, performance evaluation, clinical validation, and scale-up of manufacturing. Non-profit, academic, and for-profit entities (small and large) are eligible to receive support. Please see the program webpage

(<http://www.pocmrn.org/radx>), <https://www.nih.gov/news-events/news-releases/nih-mobilizes-national-innovation-initiative-covid-19-diagnostics>,

and <https://directorsblog.nih.gov/2020/04/29/rising-to-the-covid-19-challenge-rapid-acceleration-of-diagnostics-radx/> from Francis Collins for details.



**devin.brande** 2020-05-01 14:50

FYSA. AF = Air Force.



**gina.valo** 2020-05-01 20:00

I feel like this is something that Arunan at Gates Foundation might know something about. Can you send me this in an email so I can loop him in?



**devin.brande** 2020-05-01 20:00

Will do.



**devin.brande** 2020-05-01 20:03

Sent



**devin.brande** 2020-05-01 20:04

Thank you!





**sarayu.srinivasan** 2020-05-04 18:30

USPTO launches a new initiative - an IP marketplace platform, "Patents 4 Partnerships", which can be found at <https://developer.uspto.gov/ipmarketplace/search/patents>. See this exciting development below! "Patents 4 Partnerships is a centralized, searchable database of patent and published patent applications from federal agencies, universities and private industry, which have been voluntarily indicated as "available for licensing" by the patent owners. In view of the current public health situation, the initial release of the platform focuses on listing technologies related to the prevention, diagnosis, and treatment of COVID-19, including, for example, personal protective equipment, disinfectants, ventilators, testing equipment and components thereof. With this new tool, the USPTO seeks to facilitate the arrival of critical technologies to the market by bringing together those who have technologies and want to make them available for licensing and those who have an interest in and the ability to commercialize the technologies. We invite you to submit additional technologies that you believe are related to the COVID-19 crisis and to send comments/correction through the respective links provided on the main page of the platform. The database will be updated on a regular basis and we will continue improving the search engine and user interface. Please check out our press release and social media posts (please feel free to re-post): Press release: <https://www.uspto.gov/about-us/news-updates/uspto-launches-platform-facilitate-connections-between-patent-holders-and> Facebook: <http://www.facebook.com/uspto.gov/posts/3368569799823154> Twitter: <https://twitter.com/uspto/status/1257330987836506117> LinkedIn: <https://www.linkedin.com/feed/update/urn:li:activity:6663095721471860737> "



**ariele.faber** 2020-05-08 20:43

Hi all - Sharing this video (not endorsing the specific hospital) that includes many of my old coworkers. This video made me cry, as it is a close to home reminder of why I show up to work at PIF and CMS every day - to do everything possible to make this time easier for people who are risking more than I am from my comfortable computer setup in my kitchen (where important, albeit different work is done). The video also resonates with me because a lot of my family is Spanish-speaking and lives in the Dominican Republic. One of the last large hospital transitions I worked on in NYC, I remember how meaningful it was to connect with Spanish-speaking patients and families and give them some comfort as they were navigating a different kind of new normal. I hope that in the spirit of Mother's Day this weekend (for folks who may be celebrating) this video brings some warmth. <https://twitter.com/i/status/1258766803964243968>



**george.chewning** 2020-05-04 20:08  
has joined #pif\_covid19\_sharing-scaling



**cc.gong** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**ariele.faber** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**joshuadifrances** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**devin.brande** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**zachary.goldfine** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**johng.martin** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**scott.weiss** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**maura.newell** 2020-05-04 20:09  
has joined #pif\_covid19\_sharing-scaling



**george.chewning** 2020-05-06 01:41  
Document we're using to prep for Friday's framing workshop:

(b) (5)



**ariele.faber** 2020-05-06 17:19  
Awesome, thanks!



**johng.martin** 2020-05-06 20:53  
This was posted to #state-local-crisis and may be related? . <https://www.gsa.gov/buying-selling/purchasing-programs/gsa-schedules/schedule-buyers/state-and-local-governments>



**devin.brande** 2020-05-08 16:51  
Squad, had a conflict pop up, won't be able to join at 1. Feel free to assign me all the actions :action-dan: :sanic-go-fast:



**scott.weiss** 2020-05-08 16:53  
you get detention. see me after school



**devin.brande** 2020-05-08 16:57  
I totally got a Saturday detention once! :weekend:



**george.chewning** 2020-05-08 18:36  
Hey team, here are the notes from today's framing session:



(b) (5)



**george.chewning** 2020-05-08 18:36

We are still working off this document for next steps and problem framing



**george.chewning** 2020-05-08 18:56

Would love feedback on some of the problem statements we've created!



**cc.gong** 2020-05-08 19:02

Kudos to @maura.newell for a great project framing workshop and @scott.weiss for the facilitation!



**cc.gong** 2020-05-08 19:03

Here is current problem statement: \*How might we share emerging best practices, tech capabilities & tools so that government leaders (local, state, federal) in the COVID-19 crisis response can save lives, time, and money?\*



**keith.muth** 2020-05-08 19:03

has joined #pif\_covid19\_sharing-scaling



**cc.gong** 2020-05-08 19:04

Our next step is to complete user feedback sessions - here is our leads list:

(b) (5)



**scott.weiss** 2020-05-08 19:04

thanks for the generative conversation earlier. Excited to support all of the project goodness moving forward



**cc.gong** 2020-05-08 19:05

#ask @joshuadifrances @keith.muth could you help get us in touch with ? John Paul Farmer - Understand what info gap exists at the state level/pain points ? Aaron Snow - Learn what Canada DS is doing to share best practices and resources Any other relevant contacts who could help shed more light on sharing & scaling COVID-19 Response capabilities?



**scott.weiss** 2020-05-08 19:16

Who was the HKS professor who guest spoke at one of our onboarding sessions?



**scott.weiss** 2020-05-08 19:16

who worked on canadian digi services?



**joshuadifrances** 2020-05-08 19:27



**joshuadifrances** 2020-05-08 19:28



**joshuadifrances** 2020-05-08 19:28

David Eaves ()



**keith.muth** 2020-05-09 00:00

<https://opencall-appelouvert.alpha.canada.ca/#/>



**cc.gong** 2020-05-09 01:46

thank you!!!



**cc.gong** 2020-05-09 01:47

I believe Aaron snow?



**cc.gong** 2020-05-12 01:50

wow @keith.muth that open Call is great - did Aaron snow work on that?



**keith.muth** 2020-05-12 03:57

he runs the Canadian Digital Service, which was involved in that, so I'm assuming he did



**cc.gong** 2020-05-13 17:46

We have feedback/informationals set up with Aaron Snow and John Paul Farmer Thurs and Fri - please comment on this thread if you'd like to join!



**ariele.faber** 2020-05-14 13:10

Good morning all - I have a home maintenance issue I need to take care of this afternoon and will be offline, back on this evening. While I may be able to get back online at 6pm, I've tentatively accepted the meeting with JPF. @cc.gong @george.chewning can you point me to a document or anything I could contribute to in lieu of the 3-4 pm EST meeting? The only item I wanted to touch base on was whether or not we want to pursue CMS CIO 30 min mtg currently being held on his calendar for this Monday from 1-1:30 EST. If we'd prefer to wait, I'd like to remove it from calendar for now/reschedule. Thanks!



**keith.muth** 2020-05-14 14:56

do you all have updates you could give at the COVID meeting tomorrow?



**george.chewning** 2020-05-14 15:52

Will let you know about document, if we have one, in a bit. I think it's a great idea to keep the CMS CIO meeting, I think we're ready for more feedback



**george.chewning** 2020-05-14 15:53

I could probably give a 5-10 overview with our updated problem statement, some of the feedback we've received so far, and our next steps



**george.chewning** 2020-05-14 16:47

Found this interesting announcement that came out a couple months ago. Do we know anyone at Bloomberg or know anyone that's joined this community?

<https://www.bloomberg.org/press/releases/michael-r-bloomberg-to-help-city-leaders-respond-to-coronavirus-in-the-united-states/>



**cc.gong** 2020-05-14 18:20

Agreed!



**cc.gong** 2020-05-14 18:28

I know a couple of Bloomberg correspondents, not sure if they'd be involved with this but I'll



ask if they can connect us with someone



**zachary.goldfine** 2020-05-14 22:17

@cc.gong @george.chewning Thread for convo with John Paul Farmer



**zachary.goldfine** 2020-05-14 22:17

John rec: reach out to Cori Zarek. She's at Georgetown, at the Beeck Center



**zachary.goldfine** 2020-05-14 22:18

She used to be a US Deputy CTO and worked with the John Paul Farmer, Nick Sinai crew



**zachary.goldfine** 2020-05-14 22:18

Josh DiFrances can connect you with her



**george.chewning** 2020-05-14 22:21

? "Calling generally the same 5 people to talk about best practices and learn what they're doing" ? Think about it in the pandemic/recovery phases ? ?The way people are already thinking about the problem?



**zachary.goldfine** 2020-05-14 22:27

Tech-related city need #1: spin up a phase-specific dashboard with relevant data to draw actionable insights



**zachary.goldfine** 2020-05-14 22:31

Need #2: How to get the public the information they want or need, when and where they want or need it. This is challenging on multiple level: ? provide the right information levels between local / state / national / global / science, ? pulling together information from internal gov and external 3rd party sources, ? sharing information from multiple agencies - e.g., education for school-related questions, health for health-related needs...



**zachary.goldfine** 2020-05-14 22:32

Need #3: Get more people connected, because internet access is more important as phases progress: ? Get tablets and/or devices to schoolchildren who don't have access to devices or internet, ? Get people who are not connected, connected, so they can, e.g., order grocery delivery instead of going to the store and spreading the virus to more people...



**george.chewning** 2020-05-14 22:36

If we have time, would be good to ask what would motivate someone like John to contribute to a 'central repository' of solutions



**zachary.goldfine** 2020-05-14 22:38

Need #4, though might be part of Need #1: Inventorying assets (e.g., PPE) and facilitating load balancing.



**zachary.goldfine** 2020-05-14 22:41

Need #5: contact tracing / "Three T's" - Trace, Treat, T....?



**george.chewning** 2020-05-14 22:42

Test, Treat, Trace



**aeorae.chewnina** 2020-05-14 22:46



**george.chewning** 2020-05-14 22:46  
"Need to de-risk the content people put into a repository"



**zachary.goldfine** 2020-05-14 22:46  
MVP Idea: list of what problems localities have tried to solve + contact information for the people who tried to solve them.



**george.chewning** 2020-05-14 22:48  
National Association of State CIOs (traditional organizations to help spread the product).  
National League of Cities, etc.



**zachary.goldfine** 2020-05-14 22:48  
Referral: use `National Association of State CIOs`, `National League of Cities` for marketing and distribution



**cc.gong** 2020-05-14 22:48  
Sweet. Capturing all of this in our Google Sheets as well



**zachary.goldfine** 2020-05-14 22:49  
Friendly time check, for John's sake: the calendar invite was through 6:45 pm et



**zachary.goldfine** 2020-05-14 22:50  
Two questions to consider asking: 1. John, what problem are you trying to solve right now that you might go to this resource hub for help? 2. When visiting this resource hub, what indicators would you look at to know that you can trust it nearly as much as you can trust the people you can call up in your trusted circle?



**cc.gong** 2020-05-14 22:55  
Such great questions @zachary.goldfine! Maybe we can send that in the follow-up. Should we send out the deck in the thank you note? @george.chewning



**cc.gong** 2020-05-14 22:58  
My fav takeaways- Align to phased approach. De-risk for contributors. Be a clearinghouse, not recommendation engine.





**zachary.goldfine** 2020-03-18 19:20  
@zachary.goldfine has joined the group



**zachary.goldfine** 2020-03-18 19:20  
@zachary.goldfine set the channel's purpose: For the PIF-COVID-19-Triage team to chat, plan, coordinate, and do anything else relevant to the mission!



**keith.muth** 2020-03-18 19:20  
@keith.muth has joined the group



**joshuadifrances** 2020-03-18 19:20  
@joshuadifrances has joined the group



**johng.martin** 2020-03-18 19:20  
@johng.martin has joined the group



**ariele.faber** 2020-03-18 19:20  
@ariele.faber has joined the group



**devin.brande** 2020-03-18 19:20  
@devin.brande has joined the group



**george.chewning** 2020-03-18 19:20  
@george.chewning has joined the group



**keith.muth** 2020-03-18 19:25  
should I disable the default groups text at the bottom of emails?



**keith.muth** 2020-03-18 19:25  
I can add a custom one



**keith.muth** 2020-03-18 19:25  
or just delete



**zachary.goldfine** 2020-03-18 19:27  
I don't think it matters, since it isn't seen by the recipient. At least, not in the test email I sent myself from the address



**zachary.goldfine** 2020-03-18 19:28  
That said, it seems like it'd be helpful to have a signature that makes it feel official in some way. Are you able to do that?




















**zachary.goldfine** 2020-03-18 19:28  
Maybe with just the PIF logo or a Gov logo and something that sounds somewhat-official?



**zachary.goldfine** 2020-03-18 20:11  
@joshuadifrances @keith.muth I'm planning to send the following email to Matt Lira and Liz, the point person for our team. Anything you'd like to add / subtract / tweak? (b) (5)

[REDACTED]

-  **ariele.faber** 2020-03-18 20:12  
""Edit: (b) (5) ""
-  **ariele.faber** 2020-03-18 20:12  
other than that, looks good!
-  **zachary.goldfine** 2020-03-18 20:13  
Good suggestion. Edited!
-  **george.chewning** 2020-03-18 20:13  
(b) (5)  
[Redacted]  
[Redacted]
-  **zachary.goldfine** 2020-03-18 20:15  
We don't yet have guidance. (b) (5)  
[Redacted]  
[Redacted]
-  **zachary.goldfine** 2020-03-18 20:16  
(b) (5)  
[Redacted]
-  **ariele.faber** 2020-03-18 20:17  
@zachary.goldfine I saw you posted something on linkedin too - was that connected to this or separate?
-  **zachary.goldfine** 2020-03-18 20:17  
I added the question to the email copy above
-  **zachary.goldfine** 2020-03-18 20:17  
@ariele.faber Separate. I did that before the kick-off call. (b) (6) was in a group that was passing around that google doc link, which is how I found out about it!
-  **ariele.faber** 2020-03-18 20:18  
amazing! I was going to say it looked familiar. good to know :slightly\_smiling\_face:
-  **zachary.goldfine** 2020-03-18 20:19  
cc: @george.chewning. I added the word "Response" in the email, FYI.
-  **zachary.goldfine** 2020-03-18 20:22  
<https://gsa-tts.slack.com/archives/G0108N5SW3E/p1584561175040200> Thanks,  
@johng.martin! That's a good call, and I just made the change. For those who have already set up the account, like me, you can go to `Gmail` --> `Settings` --> `Accounts` --> `\*PIF Tech Review <> // edit info`\* and change the Reply-to address to "". cc:
-  **johng.martin** 2020-03-18 21:00  
@keith.muth pointed out a necessary adjustment. Please also edit the `Name:` field to read, `PIF Tech Review`
-  **ariele.faber** 2020-03-18 21:06  
FYI team I'll be offline from about 5:15-7 and then will be back. My personal cell is and I'll follow up to provide landline as well.
-  **joshuadifrances** 2020-03-18 21:09  
Looks great, Zach
-  **zachary.goldfine** 2020-03-18 21:09  
Thanks, @ariele.faber! I'm comfortable saying that we can all aim to have our action items done by tomorrow morning, and that there's no need for folks to be available for anything tonight, except possibly @george.chewning if we get emails come in before it's too late on the West Coast and he has the bandwidth to take an initial pass at putting some of them into a tracking system.
-  **joshuadifrances** 2020-03-18 21:09  
Please CC me





**joshuadifrances** 2020-03-18 21:09  
Do you have their emails?



**zachary.goldfine** 2020-03-18 21:09  
Yep. I'll send and cc you



**zachary.goldfine** 2020-03-18 21:10  
One, question, while everyone is available for the next few minutes. We talked about having a quick daily standup



**george.chewning** 2020-03-18 21:10  
No issue working later today if anything comes in, will give me a chance to finalize tracker



**johng.martin** 2020-03-18 21:10  
We are gonna do a quick test of your email setup. After you configure your gmail alias please reply to the message I will send from my private account . please hit the `reply` button and enter your name in the BODY of the e-mail.



**zachary.goldfine** 2020-03-18 21:11  
What time works best for you all for a 15 minute daily standup? Please vote with emojis  
:slightly\_smiling\_face: Noon ET :ohyeah: 1 pm ET :high\_five: 2 pm ET :thanks: 3 pm ET  
:gocrazykermit: 4 pm ET :woohoo2:



**johng.martin** 2020-03-18 21:12  
All are good so I clicked ?em all.



**zachary.goldfine** 2020-03-18 21:13  
As of now, the plan will be to have them Monday - Friday until there's an indication that we'll need to have them on the weekends, which I'd like to guard against but understand may be necessary



**devin.brande** 2020-03-18 21:14  
@johng.martin You're asking for us to reply `from the alias` correct?



**johng.martin** 2020-03-18 21:14  
Correct.



**devin.brande** 2020-03-18 21:15  
Got my backticks wrong in that message :ashamed:



**zachary.goldfine** 2020-03-18 21:29  
Matt just sent an email. `COVID-19 Response Technology Analysis Team`. cc:



**george.chewning** 2020-03-18 21:29  
Got it, thanks!



**zachary.goldfine** 2020-03-18 21:35  
@george.chewning Matt also just sent

(b) (5)

Can you incorporate into the Google Sheet you created? I'm assuming they'll want .xlsx files that use their template, but perhaps we can still take advantage of some of the data validations and conditional formatting you set up with assignment dropdowns and checkboxes?



**zachary.goldfine** 2020-03-18 21:36  
FWIW, yours looked way better :slightly\_smiling\_face:



**george.chewning** 2020-03-18 21:36  
Looking at it now, I'll put together some draft changes to run by Liz



**zachary.goldfine** 2020-03-18 21:48  
I'm sending out an invite for a meeting with Liz, our POC from the WH, for tomorrow morning at 10 am ET (her suggestion). George, don't worry about it - that's too early for you. For others, if you can make it, great - I think it'd be helpful for all of us to meet Liz and her team, and for her to meet us all. If you can't, not a big deal at all. You can let me know if there are any questions you want me to ask or information you want me to request on your

there are any questions you want me to ask or information you want me to request on your behalf.



**zachary.goldfine** 2020-03-18 21:49

Josh and Keith, I'm leaving you off the invite and will move you to bcc on current threads, since we're transitioning you off and our team is stepping up to take point. That said, let me know if you want me to leave you on anything in particular and I'll do so.



**zachary.goldfine** 2020-03-18 21:56

Mr. Morning Person after all, @george.chewning? Something tells me your video won't be turned on for that one :stuck\_out\_tongue\_winking\_eye: In all seriousness, don't feel like you have to join. I don't think this will be crucial.



**zachary.goldfine** 2020-03-18 22:05

@keith.muth would it be easy to make an alias for that's \*?\* Or would we have to create a new google group? No need to change anything yet, just asking the question in case we need to or want to in the future :slightly\_smiling\_face:



2020-03-18 22:05

information\_source: <https://handbook.18f.gov/google-groups/>



**zachary.goldfine** 2020-03-18 22:26

All - FYI, I set up an Asana project and invited everyone in this group. I'll be populating it with all of the tasks we currently have assigned to ourselves some time tonight. This is for project management purposes and is for us to use for own work as we see fit. We agreed to use Asana after Devin, Keith, and Josh dropped off of the call this afternoon. As always, let me know if you have any questions!



**george.chewning** 2020-03-18 22:48

Haha, no big deal, I'm still on East Coast time for my mornings anyway, I'll be there



**zachary.goldfine** 2020-03-18 22:48

@joshuadifrances and @keith.muth: So we know what's happening in the background, and can communicate with our agency hosts accordingly, what's the process for PIF to reimburse the agencies for our time over the next few weeks?



**joshuadifrances** 2020-03-18 22:49

We can doing IAA modifications with agencies for your time. Might be best to wait until this is over now as we don't know how long you'll be on this



**joshuadifrances** 2020-03-18 22:49

Best process is likely to wait until it ends and then do IAA mods



**zachary.goldfine** 2020-03-18 22:50

Thanks. Charles hasn't asked me about the details here, so I think that works and I'm good unless I hear otherwise. Hopefully that's the case for other folks, too.



**joshuadifrances** 2020-03-18 22:51

Sounds good. Let me know if it's not. Happy to chat with any of them as well to help with messaging. Just DM me individually if you would like that



**zachary.goldfine** 2020-03-18 22:57

I went with 2 pm ET, since that works for 4 of us. @ariele.faber, let us know if you'd prefer 1 pm ET instead of 2 pm ET and we can switch. Otherwise, you all should have a calendar invite for this daily standup in your inboxes!



**devin.brande** 2020-03-18 23:07

@joshuadifrances I created and shared a doc in the team folder with the contact info for my sponsor POCs who it would be helpful to get a message to so they don't think I've disappeared. Will DM you on language and timing. Anyone else, feel free to use that doc if it's convenient for you.



**keith.muth** 2020-03-19 00:52

Asana rules



**keith.muth** 2020-03-19 00:53





2020-03-19 00:55

As far as I know, you can't make aliases for Google Groups here. I made you an owner if you want to poke around the settings, but I didn't see anything



keith.muth 2020-03-19 00:56

would have to be a new Google Group. Although it looks like you can change the title and possibly email address of the group as an owner? I'd be curious if that even worked...



2020-03-19 00:56

information\_source: <https://handbook.18f.gov/google-groups/>



keith.muth 2020-03-19 00:57

but I think saying "" in anything is going to be a major flag for GSA



zachary.goldfine 2020-03-19 01:00

Got it. Thanks for the info and for making me an owner!



devin.brande 2020-03-19 02:21

Convo guide draft is up. Would very much appreciate comments/edits.

(b) (5)



ariele.faber 2020-03-19 03:05

@zachary.goldfine 1 or 2 works, 1 preferred. Not looking to make it too early for west coast folks though!



zachary.goldfine 2020-03-19 03:17

No problem. Switching to 1 pm, which seems to also work for everyone!



zachary.goldfine 2020-03-19 03:20

I love that you included a Purpose section. Big fan of that.



zachary.goldfine 2020-03-19 03:32

I added a few comments and suggestions directly in the doc. That's a great start. Thank you, Devin!



johng.martin 2020-03-19 09:45

Quick update, and congratulations to everyone . I've verified that all of our email replies to an external email address are showing with "PIF Tech Review <>" and also have the "reply-to:" field coded with ""



johng.martin 2020-03-19 09:53

Initial response draft is here,

(b) (5)



johng.martin 2020-03-19 09:53

Comments, edits welcome!



zachary.goldfine 2020-03-19 13:33

I will read and comment in the new few min. Thanks for posting!



zachary.goldfine 2020-03-19 13:33

Notes doc for our upcoming call with Liz Lombardo:

(b) (5)



zachary.goldfine 2020-03-19 13:42

Comments and edits added to the doc. Overall, great first pass - thank you, Johnny!



ariele.faber 2020-03-19 13:43

Thanks Johnny! I read it over - one thing to consider is whether we need an alternative response for folks who we will not be following up with by phone, unless we agree that, for the sake of efficiency, we won't respond to every inquiry



ariele.faber 2020-03-19 13:43

Version 0.0 of Rubric is here: (b) (5)



george.chewing 2020-03-19 13:47

Initial response draft here:

(b) (5)



**joshuadifrances** 2020-03-19 14:27

Hi team - Amira Boland at OMB has a bunch of tech requests. Can she forward them to this inbox?



**zachary.goldfine** 2020-03-19 14:34

Thread for Liz Lombardo conversation debrief:



**george.chewning** 2020-03-19 14:34

Do we have some time now to do a quick process re-work call based on the new info?



**devin.brande** 2020-03-19 14:34

I'm available



**zachary.goldfine** 2020-03-19 14:34

I'm available as well.



**zachary.goldfine** 2020-03-19 14:34

@ariele.faber, @johng.martin?



**ariele.faber** 2020-03-19 14:35

available



**zachary.goldfine** 2020-03-19 14:35

I'll post a Zoom link here in one sec



**devin.brande** 2020-03-19 14:35

:zoom-meeting: :call\_me\_hand:



**zachary.goldfine** 2020-03-19 14:35

(b) (5)



**zachary.goldfine** 2020-03-19 15:21

We had a kick-off call with Liz Lombardo this morning. Right now, our understanding is that our inbox is only for offers made directly to people at the Oval Office + adjacent level, routed through Liz to us. I'll follow up with Liz to see where requests like Amira's might go.



**zachary.goldfine** 2020-03-19 15:22

Process doc: (b) (5)



**zachary.goldfine** 2020-03-19 15:22

^ I'm pinning this to this channel so we can refine it and refer to it over time



**zachary.goldfine** 2020-03-19 15:25

Note: I will be the "on-call" person until 4 pm ET today. This means: I take incoming emails, log them in our tracking spreadsheet, assign a point person for that offer, and ping the point person via slack to follow up with an email and schedule a call. George will be the "on-call" person from 4 pm ET to 8 pm ET today. At today's stand-up, we can figure out who will be "on-call" tomorrow. Tomorrow, when we have more experience and information about volume, we can figure out what to do for the weekend.



**zachary.goldfine** 2020-03-19 15:59

FYI: I'm leaving it to you to accept or reject suggested edits to the template!



**george.chewning** 2020-03-19 16:28


















Do we think this email from Matt is our first offer?




**ariele.faber** 2020-03-19 16:31


I think yes, but takes some research first. I propose that we start a visual of (ie google slide) of companies by need area/tech capability so we can start to see which solutions may meet the same need. Could start as a test run of whether it's valuable by reviewing the companies in his portfolio. Thoughts?





-  **zachary.goldfine** 2020-03-19 16:36  
Yes I think these are our first offers. I'll log and assign ASAP. Ariele, I'll assign you the Nick Sinai one so you can try out what you're proposing and we can see how it goes!
-  **zachary.goldfine** 2020-03-19 16:37  
Also, FYI, I'm friendly with Nick Sinai. I'm assuming we want to route known entities to other POCs to limit bias.
-  **zachary.goldfine** 2020-03-19 16:42  
FYSA, I told Matt we would not confirm receipt with him, in an effort to spare his inbox. This may change, but for now, no need to confirm receipt with Matt.
-  **devin.brande** 2020-03-19 16:49  
RE: bias. IMO I would still want your cut @zachary.goldfine (or whoever) if you have pre-existing familiarity with the offering.
-  **zachary.goldfine** 2020-03-19 16:50  
K. I'll add my cut in the Notes section.
-  **devin.brande** 2020-03-19 16:50  
:thumbsup: :cutlass:
-  **zachary.goldfine** 2020-03-19 16:53  
@ariele.faber I assigned the Nick Sinai offer to you:  
(b) (5)  
Let us all know if you have any questions - you're the first!  
:slightly\_smiling\_face:
-  **devin.brande** 2020-03-19 16:55  
:first\_place\_medal:
-  **zachary.goldfine** 2020-03-19 16:57  
@devin.brande Next up: Appriss. All yours!  
(b) (5)
-  **zachary.goldfine** 2020-03-19 17:02  
@johng.martin ready when you are! (b) (6)
-  **johng.martin** 2020-03-19 17:03  
Trying?.
-  **zachary.goldfine** 2020-03-19 17:42  
Sorry, I realized I blanked on two things we wanted to cover: 1) other groups we want to attempt to coordinate with, and 2) changes to the template
-  **zachary.goldfine** 2020-03-19 17:44  
Regarding groups we want to attempt to coordinate with, Devin mentioned one that sounded like a DoD group. I also think it's worth reaching out to the folks at <https://www.usdigitalresponse.org/> to see if they have people / companies we want to speak with, and if they have government groups that have signed up who want help, and whose needs we could add to the list of needs we're looking to fill, once we get that going. Are there any other groups we want to attempt to coordinate with?
-  **ariele.faber** 2020-03-19 17:46  
~Covid-partner-response channel on Slack is worth a reach out~
-  **keith.muth** 2020-03-19 17:46  
Amira also said she would find a repository/wiki of vetted tech tools to be useful (maybe a place to look at the pros/cons of similar tech offerings). I know that's not our task, but I'd be curious what the WH's plan is for disseminating the vetted solutions
-  **ariele.faber** 2020-03-19 17:46  
~(not high priority, but should be on our radar)~
-  **ariele.faber** 2020-03-19 17:47  
...


 Covid-partner-response channel on Slack is worth a reach out -(not high priority, but should be on our radar)

 **george.chewning** 2020-03-19 17:51  
Are you all planning to use the appointment blocks in google cal to add to the template?


 **arielle.faber** 2020-03-19 17:52  
Which template?

 **george.chewning** 2020-03-19 17:52  
pif-tech-review initial response template

 **arielle.faber** 2020-03-19 17:53  
I was not planning on doing that, but am happy to if it's more efficient! can you model that/show an example?

 **george.chewning** 2020-03-19 17:54  
I'm trying to get it to work, but I can't seem to add conferencing on the appointment block:


 **johng.martin** 2020-03-19 17:59  
I now have two templates (renamed the first)


 **george.chewning** 2020-03-19 18:00  
Then with an external link the caller can see this page to select a slot:


 **johng.martin** 2020-03-19 18:00  
(b) (5)


 **johng.martin** 2020-03-19 18:00  
(b) (5)


 **johng.martin** 2020-03-19 18:01  
Incorporated prior comments and drafted new DECLINE/BUT THANK YOU template.


 **johng.martin** 2020-03-19 18:01  
Please propose edits as you all see fit!


 **zachary.goldfine** 2020-03-19 18:05  
@george.chewning Fresh off the press - MDCI Automation offer for ya!  
(b) (5)

 **zachary.goldfine** 2020-03-19 18:14  
@johng.martin Don't feel left out because we've got one for you, too! (b) (6)  
from (b) (5)  
(b) (5)

 **zachary.goldfine** 2020-03-19 18:24  
@arielle.faber Uno mas para ti. It's from (b) (5) which I believe is one of Nick's portfolio companies:  
(b) (5)

 **george.chewning** 2020-03-19 18:29  
(b) (5)

 **zachary.goldfine** 2020-03-19 18:30  
It's hard to know before we get a sense of the needs from the 4 "Mission" groups. I could see it being useful for the Office of Digital Strategy (ODS) mission group, though probably unlikely.

 **zachary.goldfine** 2020-03-19 18:31  
Perhaps we set up a meeting with the intent of getting a few meetings under our belts and learning?





**ariele.faber** 2020-03-19 18:31  
muchas gracias! will check it out



**ariele.faber** 2020-03-19 18:42  
FYI gonna start using my slack statuses better for when I hop off for lunch/coffee to maintain brain power :slightly\_smiling\_face:



**zachary.goldfine** 2020-03-19 18:51  
Good question. I haven't heard anything yet, but if I do, I'll share!



**joshuadifrances** 2020-03-19 19:00  
Team, you may already be doing this, but can you track how many emails you are getting and how many folks you talk to? I would like to surface that number up to TTS leadership weekly in our Thursday morning stand-up.



**zachary.goldfine** 2020-03-19 19:04  
Here is the spreadsheet we're using to track internally. You can count rows as a proxy for how many offers we're evaluating. Let us know if that suffices or if you want more granular metrics!

(b) (5)



**zachary.goldfine** 2020-03-19 19:05  
@george.chewning Some suspicious AI claims comin' in hot for ya, from someone who can make an introduction to (b) (5) which "flagged COVID-19 nine days before the World Health Organization". Don't let my skepticism get in the way of your open-mindedness :slightly\_smiling\_face:

(b) (5)



**devin.brande** 2020-03-19 19:10  
:skeptical:



**zachary.goldfine** 2020-03-19 19:14  
@devin.brande A more legit-sounding application of ML, at least at first glance:

(b) (5)

. All yours!



**george.chewning** 2020-03-19 19:17  
To clarify, are we ccing COVIDMail even when we reach out to set up a call?



**zachary.goldfine** 2020-03-19 19:17  
As a note to all, I haven't yet assigned myself any, and each of you have been assigned two, except for Johnny, who has 1. I'll be assigning the next couple to Johnny and myself.



**george.chewning** 2020-03-19 19:17  
re: COVIDMail's reply to (b) (5)



**zachary.goldfine** 2020-03-19 19:17  
Re: George, I don't think so. I don't think we need to cc anyone until the final communication, when we're routing or "holding for later".



**zachary.goldfine** 2020-03-19 19:18  
I've been telling Liz that we'll cc her team on the final comm so we don't clutter their inbox with intermediary things.



**george.chewning** 2020-03-19 19:18  
That's what I thought, just saw COVIDMail's response, "Great, thank you. A friendly reminder to please copy this email when you reach out to Aarti."



**zachary.goldfine** 2020-03-19 19:22  
Ah, I didn't see that. I'll reply to that email to get clarification. Thanks for flagging.



**zachary.goldfine** 2020-03-19 19:37  
@george.chewning As a reminder, your on-call shift starts when mine ends (in 25 min) and ends at 5 am PT. I added a Load Balancing table in column B through H so we can make

ends at 5 pm ET. I added a Load Balancing table in columns R through U so we can make sure we're evenly distributing the load across our team. As always, let me know if you have any questions!

(b) (5)



**zachary.goldfine** 2020-03-19 19:40

I'll be joining a stand-up call tomorrow morning at 9 am, so I can take the morning "on-call" shift again tomorrow from, say, 9 am - 1pm ET. Who can take the 1 pm ET - 5 pm ET? We can determine tomorrow afternoon during our stand-up what shifts after that we'll want to cover, and how. On-call currently means monitoring the e-mail inbox, entering relevant information into the tracking spreadsheet, assigning a workstream POC among our internal team, and then pinging that POC via Slack.



**johng.martin** 2020-03-19 19:42

I can do 1-5 tomorrow. if only covering e-mail, as I have one other mtg. sched. but otherwise free.



**devin.brande** 2020-03-19 19:44

Got it



**zachary.goldfine** 2020-03-19 19:48

Johnny volunteered, so we're all set here! (b) (5)



**zachary.goldfine** 2020-03-19 19:50

Had to deviate. The next one that came through was a perfect fit for Ariele and from someone I know - (b) (6) formerly VA, now a (b) (5). But tracking load balancing in columns R through U in the tracking spreadsheet so we can make sure it's balanced over time:

(b) (5)



**zachary.goldfine** 2020-03-19 19:56

@arielle.faber (b) (6), former VA and now a (b) (5). I left some context in the notes column for you:

(b) (5)



**zachary.goldfine** 2020-03-19 20:01

Okie dokie @george.chewning, all you from here :slightly\_smiling\_face: . Please assign me a couple of the next few ones that come through, as I'm still at zero!



**george.chewning** 2020-03-19 20:01

About to schedule my first call, should I include everyone here in the invite? Its for tomorrow 11:30am EDT



**zachary.goldfine** 2020-03-19 20:04

Yes please!



**arielle.faber** 2020-03-19 20:04

Woohoo, go George!



**zachary.goldfine** 2020-03-19 20:05

Thread for topics for tomorrow's stand-up:



**zachary.goldfine** 2020-03-19 20:06

? How can we get access to each others' calendars so when we schedule calls, we can make sure each one has at least two PIFs: 1 for driving, 1 for notes and observation



**zachary.goldfine** 2020-03-19 20:06

? What on-call shifts do we want to cover over the weekend, if any?



**zachary.goldfine** 2020-03-19 20:08

Confirmed: We only need to copy COVIDMail on the final communication we send, either



routing the offerer or sending the "thanks but no thanks" response. We do \*not\* need to copy COVIDMail on our outreach to schedule a conversation.



**george.chewning** 2020-03-19 20:14

@zachary.goldfine First one for you, (b) (5) a leader in identity & customer data management and they combine data, ethics, technology and ideas to deliver better customer communications to millions of people.

(b) (5)



**zachary.goldfine** 2020-03-19 20:17

@joshuadifrances - do you have a good procurement SME / point of contact for us at GSA? Context: We're realizing that many of the folks offering help are doing so in the form of a digital product we might try to use. In order for us to gauge feasibility, ideally, we'd have a sense of what products are already being used by federal agencies, what aren't, and what it might look like to try to use something new, quickly.



**arielle.faber** 2020-03-19 20:21

I was recently intro'd to Traci Walker - currently OMB, USDS procurement lead. we were planning to have coffee this week/next week. Is that the "right" person to loop into this effort?



**arielle.faber** 2020-03-19 20:21

(intro came through via USDSer at CMS)



**keith.muth** 2020-03-19 20:23

Ashley Owens <>



**keith.muth** 2020-03-19 20:23

18F Acquisition, Director



**keith.muth** 2020-03-19 20:24

she's very knowledgeable about acquisitions



**keith.muth** 2020-03-19 20:25

also I have a little knowledge from trying to get items approved for use (e.g. Asana limited ATO, Google Cloud GEAR status change, etc.)



**keith.muth** 2020-03-19 20:26

I would also suggest searching for companies/products on <https://marketplace.fedramp.gov/#/products> because that will make things MUCH easier if they're approved (that's what I pointed to for Google Cloud)



**keith.muth** 2020-03-19 20:27

for example, (b) (5) is authorized <https://marketplace.fedramp.gov/#/product/medallia-govcloud?sort=productName&productNameSearch=medallia>



**keith.muth** 2020-03-19 20:37

Adam just messaged that one of his DoD projects is wrapping up and he can allocate hours to support if you all need the help. Reach out to him if you need it!



**zachary.goldfine** 2020-03-19 20:42

Noted. Thank you! We'll likely know by the end of tomorrow if we'll need the extra capacity or not.



**devin.brande** 2020-03-19 20:43

Was just on the horn with Adam Drake. Strong tip from him for anyone offering datasets -- ask them if they would be willing to open source the data to ease challenges with USG rules. Probably not viable for commercial data sets, but non-profits and academics perhaps.



**arielle.faber** 2020-03-19 20:46

Internal Rubric Form can be found (b) (5)

. Please provide feedback when you have a chance



**johng.martin** 2020-03-19 20:46  
yes please add me, too.



**johng.martin** 2020-03-19 20:50  
@ariele.faber i like the form, but wondering about the logistiquess of moving the form data back into our spreadsheet.



**ariele.faber** 2020-03-19 20:52  
good point. what data would be helpful in the spreadsheet? thinking that it could be helpful to have the aggregated data to show % of total leads that we rate 3 in overall impact potential etc. for a sense of quality of inbound



**zachary.goldfine** 2020-03-19 21:06  
@ariele.faber do you think we need to have someone available and looped in? Do you think it's sufficient to have some names and contact information of people whom we could ask one-off questions as needed?



**ariele.faber** 2020-03-19 21:08  
in terms of procurement, would be most helpful to have names/contact info to ask one-off questions as needed that require deeper knowledge than fedramp/public search



**zachary.goldfine** 2020-03-19 21:20  
Thanks, Ariele! That sounds good. Relatedly, I'm working to consolidate useful materials into our process document:

(b) (5)

If/when you feel comfortable, you can add Traci's contact information to the relevant section.



**zachary.goldfine** 2020-03-19 21:20  
Thanks, @keith.muth! I've heard amazing things about Ashley, and that FedRamp product search tool will come in handy.



**zachary.goldfine** 2020-03-19 21:23  
Thanks for sharing that tidbit of wisdom from Adam, @devin.brande. I added it to our internal document for future reference:

(b) (5)



**joshuadifrances** 2020-03-19 22:30  
If there's a non-tech solution, what's the general WH inbox folks should contact? Or is there not one and only specific triage groups?



**george.chewning** 2020-03-19 22:35  
My understanding was that there were three teams like ours - tech, medical, and general - all routed through COVIDMail



**joshuadifrances** 2020-03-19 22:47  
Ok, sounds good. Can we tell folks to reach out to COVIDMail directly?



**joshuadifrances** 2020-03-19 22:47  
Or do we have to forward?



**zachary.goldfine** 2020-03-19 22:51  
Hm. I think COVIDMail is only for messages that arise "internally", i.e., from within the White House. That said, I don't know of any other inboxes, and perhaps that's the one that can be expanded to include more cases, so I'd say forward one or two things to COVIDMail directly and ask if they'd prefer you to forward them somewhere else?



**george.chewning** 2020-03-19 23:00  
@ariele.faber I really like the form, thank you. Curious to know where the notes at the bottom end up. I think it would be good for us to keep notes on all our interviews, for FOIA reasons.



**joshuadifrances** 2020-03-19 23:01  
Ok, sounds good. Thanks, Zach





**george.chewning** 2020-03-19 23:07

@johng.martin here's one for you, (b) (5), a system that enables people to text in to a phone number to get answers to common questions about coronavirus and get a CDC-based screen to determine if they need to see a doctor. \*Row 19\* on sheet.



**george.chewning** 2020-03-19 23:13

@zachary.goldfine Got one from Matt Lira, (b) (5). This looks like a bigger conversation and different parts of the Business Group could be routed to different streams: to help CDC reach and engage consumers better, to help (b) (5) drive first responder/other health staff better respond (b) (5) in general. \*Row 20\* in sheet.



**george.chewning** 2020-03-19 23:24

Not sure if this is efficient or useful: just thinking about how we collect notes from these interviews, I really like the rubric Ariele put together, and I think it does a great job of justifying how we vet organizations. I wonder if we also need to put our notes in one place for potential FOIA asks or organization challenges of our decisions. Is it worth trying to put notes in one place, at least for tomorrow's initial meetings? And to inform our executive summaries maybe.

(b) (5)



**zachary.goldfine** 2020-03-19 23:57

Matt Lira made this for our team, which tells me two things: 1) this is really cute, and we can appreciate that he appreciates us, and 2) the White House really, \_really\_ needs to get on Slack...



**zachary.goldfine** 2020-03-20 00:13

I'm sending out invites for tomorrow morning for meetings with two mission groups: OFCIO and ODS. I'm inviting the whole team but marking each person as optional. Feel free to attend or not attend - it's up to you! Either way, I'll take notes and share out with the group afterwards.



**zachary.goldfine** 2020-03-20 00:31

If someone has extra bandwidth tonight, it would be helpful for someone to create a document outlining what we want learn from OFCIO and ODS tomorrow, along with any questions we might ask along the way. If not, no worries and I can do it tomorrow morning before the calls.



**george.chewning** 2020-03-20 00:35

I'll start working that (b) (5)



**zachary.goldfine** 2020-03-20 00:37

Thank you!



**zachary.goldfine** 2020-03-20 01:01

Hm. To make sure I understand, you're trying to solve for the problem of a future FOIA request? Can you share your thinking on how putting notes in one doc solves it vs having notes in different docs or in the sheet that collects form submissions from the google form rubric?



**george.chewning** 2020-03-20 01:02

I guess I'm not saying all the notes need to be together, just that we should take notes during the interviews and put them somewhere. If we want to take notes in the google form and then it's saved somewhere, that works great also



**george.chewning** 2020-03-20 01:04

I'm not trying to be overly cautious, just wanted to surface the risk of companies coming back and asking why their offer wasn't selected



**zachary.goldfine** 2020-03-20 01:12

Ah, ok, I see. Basically, we need to make sure to take notes and put them somewhere. That

makes sense. I'm fine with whatever is easiest for the team. In one doc could work. If we're going to have the google form up and entering an assessment there, maybe it could be an extra all-purpose "notes" field in that form, so that we could have only one thing up during the call and assessments and notes would all reside in the sheet that's saved from form submissions?



**george.chewning** 2020-03-20 01:14

Yes, that might be a much better option than another google doc, thanks



**devin.brande** 2020-03-20 01:56

I probably cannot make either unfortunately. I have a meeting with Josh that conflicts.



**zachary.goldfine** 2020-03-20 02:19

? How might we want to leverage other PIFs? Adam Drake seems available to help as part of the core team. Wanmei has offered ~2 hours per day for interviews. I'd imagine others could help.



**zachary.goldfine** 2020-03-20 02:33

@george.chewning OMB is considering partnering with a group called (b) (5) which claims it created an ML model that can predict COVID-19 outbreaks. OMB wants our opinion on if their model is a real thing. Row 14:

(b) (5)



**zachary.goldfine** 2020-03-20 03:11

Thank you for being thoughtful in creating this. I added the "HIGH" definitions as description text for each question so that we can more easily reference your guidance while thinking about each particular criterion. I also added a question at the end for possible routing so we can mark what mission groups we anticipate being relevant, if any. I think this will be a great form to start with and look forward to pressure testing it in some real world situations tomorrow so we can iterate!



**zachary.goldfine** 2020-03-20 03:18

FYSA, I tried to consolidate as much as I could into

(b) (5)

so we can use it as our ultimate reference / guide, instead of having to keep track of a bunch of different documents.



**zachary.goldfine** 2020-03-20 03:35

Many scheduled calls tomorrow. Does anyone have ideas on how to ensure that we have at least 2 PIFs on each call - the organizer plus 1 more? I know we're all trying to make as many as possible to start, for learning purposes, but we also want to make sure that we don't accidentally leave someone hanging solo. Nothing is coming to mind but my brain is also pretty fried. I'll give some thought to this in the morning but thought I'd put this out there in case anyone has any ideas in the meantime!



**johng.martin** 2020-03-20 12:25

2 PIFs per call is a good idea. I just checked attendances for all the calls on the calendar (it's 8:00AM) and we are good. Presently looks as if we are all proactively looking for calls to jump on. For example 2 calls are scheduled today, Friday, March 20\*?\*12:00 ? 12:30pm. So I picked Ariel's call b/c there are already other folks booked on Devin's call which is the same time slot. We are gonna get busy :slightly\_smiling\_face: so? Proposed Recommendation: each call organizer takes responsibility to ensure at least one other PIF jumps on, too.



**arielle.faber** 2020-03-20 12:41

Just optimized the calendar for true decline/acceptances - @zachary.goldfine I'll support you on ODS. Also accepted the 4:30 and 5 pm



**johng.martin** 2020-03-20 12:44

@arielle.faber how do you optimize the calendar for true decline/acceptances?



**arielle.faber** 2020-03-20 12:46



Sounds fancy, but it's not :slightly\_smiling\_face: each night or early morning I just go through my calendar shift "maybe" to "yes" and decline things I won't actually be able to attend if a conflict emerges



**ariele.faber** 2020-03-20 12:48

A couple questions that popped up for me while scheduling first meetings: (b) (5)

[REDACTED]



**zachary.goldfine** 2020-03-20 12:58

Re: who to include from our end, I think we should default to \_not\_ including Josh, \_not\_ including Keith, and \_not\_ including the PIF Tech Review inbox, to reduce noise. Open to other suggestions, though.



**johng.martin** 2020-03-20 13:17

@ariele.faber Thanks for explaining your fancy sounding daily optimization process. :slightly\_smiling\_face: On the mention of ?optimized?, my inner techno geek started salivating looking for some cool new button to click to make my google calendar do some more clever automation. Thanks again for explaining.



**ariele.faber** 2020-03-20 13:24

@george.chewning For now, all data from the forms, including the notes, are viewable to all of us if you go in to view the responses. Definitely a version 0.0 so let's see what works & what we need to adjust



**zachary.goldfine** 2020-03-20 13:25

FYSA, Josh asked me to share our tracking sheet with Anil and Harry Lee, which I just did. This shouldn't be a problem, since we probably need to assume that this tracking sheet is essentially a public document, but just wanted to share for awareness.



**zachary.goldfine** 2020-03-20 13:40

I added a section in our process document for links to other groups that have popped up for people in private sector who want to help. We can consider linking to them, and/or others, for folks we decline:

(b) (5)



**zachary.goldfine** 2020-03-20 13:41

These questions are a nice base for the conversation. Thank you for putting them together.



**zachary.goldfine** 2020-03-20 13:44

@devin.brande (b) (5), row 15:

(b) (5)



**devin.brande** 2020-03-20 13:47

Got it



**zachary.goldfine** 2020-03-20 13:47

A couple of upgrades (hopefully) to

(b) (5)

: 1. Our names in the Workstream POC column are color-coded, so we can (hopefully) quickly find the offerers assigned to us, and 2. The disposition column now has conditional formatting. It will appear green if we've done everything we can and are just waiting for something. It will appear red if action is required of us. As always, let me know if you have any questions!



**devin.brande** 2020-03-20 14:04

Riffing on individual calendar strategies: still getting my footing on calendar strategy for this task. My normal SOP is if you see a 'Maybe' from me that's almost always a decline, I just



like to have the meeting stay on my calendar for SA (I report briefly on this activity at my 830a sponsor "standup"). That might change my calendar is overwhelmed. Anyone feel free to let me know if you'd prefer a hard :no:



**johng.martin** 2020-03-20 14:09

Suggestion: In order to guarantee two PIFs per call, should anyone change status from YES to NO or MAYBE, propose requirement that you inform the call organizer.



**zachary.goldfine** 2020-03-20 14:17

Loving George's cow udder mug during this conversation



**zachary.goldfine** 2020-03-20 14:25

Can someone take point on integrating our learnings from this call with Jordan / OFCIO into our conversation guide? Perhaps @devin.brande?



**zachary.goldfine** 2020-03-20 14:26

It seems like we'll want to add a few questions, e.g., sussing out how "free" an offer is



**zachary.goldfine** 2020-03-20 14:26

And make sure we're getting specific information, e.g., what agencies the offerer works with already, if any



**ariele.faber** 2020-03-20 14:27

I have a call with Scott and Maura at 10:30 as we try and connect dots between all PIF COVID efforts. Wondering if we ask them to help us conduct a low-fi current state assessment of government solutions available already in specific needs categories that we could be scaled to meet the needs of other agencies (output = market research-esque comparison grid), or making us the template(s) that we can populate. Thoughts?



**zachary.goldfine** 2020-03-20 14:27

That could be helpful



**zachary.goldfine** 2020-03-20 14:28

Especially as we better understand each mission group's needs



**ariele.faber** 2020-03-20 14:29

Great idea. I haven't had a chance to build out facilitation ?s for calls yet but will be starting this from 11-11:30 am and will share before ODS call



**ariele.faber** 2020-03-20 14:31

@zachary.goldfine if it sounds good, I'll float the idea on the template front to then because that should be quick. Anticipating there will be a few "lines of work" that could come out of this team to be funneled to other PIFs



**zachary.goldfine** 2020-03-20 14:37

That would be great. Devin started a conversation guide, which you can find in

(b) (5)

. That could be a good place to build off of.



**zachary.goldfine** 2020-03-20 14:44

New Open Task: Wanmei asked that we share with her the way in which we categorize the offers we're assessing so she can potentially adopt those same categories for VA's tech triage effort. If you'd like to take this on, please assign it to yourself in Asana:

(b) (5)



**devin.brande** 2020-03-20 14:59

Can do. @zachary.goldfine This is the OFCIO call notes doc, correct?

(b) (5)



**zachary.goldfine** 2020-03-20 15:03

Correct. @ariele.faber may be thinking about this / working on this, too - see her comment here: (b) (5)

(b) (5) - so you may want to check in with her to coordinate.



**ariele.faber** 2020-03-20 15:06  
assigned :heavy\_check\_mark:



**zachary.goldfine** 2020-03-20 15:06  
For whoever ends up taking point on it, feel free to assign to yourself:  
(b) (5)



**devin.brande** 2020-03-20 15:08  
Roger. I have scattered availability starting around 2/230p



**zachary.goldfine** 2020-03-20 15:29  
If noone can take it in the next 30 min, I can take a swing at it at Noon



**george.chewning** 2020-03-20 15:36  
First call is live!



**zachary.goldfine** 2020-03-20 15:45  
11:30 call ended early. I'll take this one.



**zachary.goldfine** 2020-03-20 16:02  
Where are we taking notes for these calls?



**zachary.goldfine** 2020-03-20 16:02  
Oh, that's right, in the google form. My mistake.



**zachary.goldfine** 2020-03-20 16:09  
@devin.brande thread for this conversation



**zachary.goldfine** 2020-03-20 16:10  
Is their product a dataset? Perhaps they can show us an example?



**devin.brande** 2020-03-20 16:11  
I think it's a mix. Will ask. Audio ok for you? Choppy for me



**zachary.goldfine** 2020-03-20 16:11  
I can hear ok. It might be your typing. Try muting yourself while they're talking and see if that helps



**devin.brande** 2020-03-20 16:14  
Trying that



**devin.brande** 2020-03-20 16:23  
Audio never got better for me, but was getting 95%+



**zachary.goldfine** 2020-03-20 16:23  
If you have any gaps or questions, feel free to ask and I can try to answer



**zachary.goldfine** 2020-03-20 16:23  
I wasn't totally tracking their offer so I think you got a better sense of it than I did, overall



**devin.brande** 2020-03-20 16:24  
Probably just network nonsense. I think I'm good on understanding. Did you feel like we left them with a stable understanding or did I miss any questions?



**zachary.goldfine** 2020-03-20 16:25  
They seemed to think so, which is probably what matters most.



**devin.brande** 2020-03-20 16:25  
Their offer is, in very brief: 1. We have a proprietary dataset of companies 2. We have proprietary NLP tools to match need, derived from SOWs or other artifacts, with company capabilities. Their existing customers are both gov and private sector



**zachary.goldfine** 2020-03-20 16:25  
I didn't notice anything you missed.



**zachary.goldfine** 2020-03-20 16:25



That summary helped me understand way more than the 20 minute conversation. Thanks :slightly\_smiling\_face:



**devin.brande** 2020-03-20 16:26

Further, they have done pre-work on prepping their data relative to vaccines and therapeutics and believe they could help (b) (6) rapidly target viable companies to help surge on those efforts



**devin.brande** 2020-03-20 16:26

So, (b) (5) I guess?



**devin.brande** 2020-03-20 16:27

I did not have my :poop: together and was taking notes free form. Will migrate them into a summary template and score the offer.



**zachary.goldfine** 2020-03-20 16:27

That would be my take. Low priority to (b) (5) Which we don't have a POC for, so I think you can send to Liz for that.



**devin.brande** 2020-03-20 16:27

Cool



**zachary.goldfine** 2020-03-20 16:27

All good. It'll take a few reps to get it down.



**devin.brande** 2020-03-20 16:29

K, I'm at GSA. Had to drop by the SCIF. I'm gonna bail before someone finds me. Talk to you at 1



**zachary.goldfine** 2020-03-20 16:31

? Adjustments to

(b) (5)

1) Add a section for: "In 2 sentences or less, articulate a specific problem this product, service, or idea could solve, and how" 2) Add "n/a" option for each criterion ? Question: How will we translate scores to overall H/M/L priority?



**arielle.faber** 2020-03-20 16:43

@john.g.martin thanks for hopping on the 11:30. I submitted the form with notes. If you have additional notes, feel free to slack them to me or share a doc. As a team, we'll streamline our note taking as we go



**john.g.martin** 2020-03-20 16:59

Thanks for hosting the call. Very interesting offering. I think their about to launch status with NJ's covid19 site is quite positive.



**john.g.martin** 2020-03-20 17:02

I am unable to join the 1:00 meeting, due to zoom technical difficulties?



**zachary.goldfine** 2020-03-20 17:08

Decisions: Google hangouts instead of Zoom because of Johnny tech difficulties



**zachary.goldfine** 2020-03-20 17:08

? Arielle: convo w/ Scott and Maura



**george.chewing** 2020-03-20 17:21

From the inbox: "I wanted to introduce you to (b) (6) the former First Lady of Florida. Carole has access to millions of surgical masks and I wanted to introduce you directly to you and the White House Presidential Innovation Fellow COVID-19 Response Technology Analysis Team." ? Should we forward to the medical triage team?



**john.g.martin** 2020-03-20 17:22

zoom isn't working for me.... crashed my laptop and dropped the phone call.



**john.g.martin** 2020-03-20 17:26

phone number for zoom is busy :-(





**zachary.goldfine** 2020-03-20 17:37

@george.chewning Thanks for flagging. I think you should forward to COVIDMail with a note to forward to the medical triage team, and then respond letting them know that you've done that. Does that make sense? Please cc pif-tech-review so we know not to respond and that it's taken care of!



**george.chewning** 2020-03-20 17:37

Will do!



**zachary.goldfine** 2020-03-20 17:39

@john.g.martin as a reminder, you're "on call" until 5 pm ET, so keep your email inbox open, enter any new offers into the spreadsheet (all of the ones in the inbox currently have been entered into the spreadsheet, so you only need to worry about ones that come in between now and then), assign a workstream POC, and then ping that workstream POC here in Slack!



**zachary.goldfine** 2020-03-20 17:39

As always, let me know if you have any questions



**zachary.goldfine** 2020-03-20 17:40

There are a few things we didn't get to cover in our daily standup. I'll post them here, in separate messages and in order of priority, so we can discuss in threads asynchronously.



**zachary.goldfine** 2020-03-20 17:44

1. \*Weekend Coverage\* I'll volunteer myself to be on-call Saturday if someone else can take Sunday. If you can take Sunday, add the :pif: emoji to this thread, like I just did. Perhaps those who aren't on-call this weekend can volunteer for next weekend. The idea: 1 person per day, and that person checks in every hour or two, between 9 am and 8 pm ET, to do on-call things. I'll create a separate message to discuss changes in what it means to be on-call, which George and Ariele had some ideas on.



**zachary.goldfine** 2020-03-20 17:46

\*2. What does it mean to be on-call?\* George suggested the on-call person messages the offerer and potentially sets up the phone call. (George, please feel free to correct in a thread here). Ariele suggested the on-call person does research and [something else I didn't totally track]. (Ariele, please feel free to elaborate in a thread here).



**zachary.goldfine** 2020-03-20 17:48

My initial reaction: it makes sense for the on-call person to do a few minutes of research on an offer, decline and thank you if it's bologne, and follow up with an initial call schedule email asking for the offerer's availability if it seems legit enough to have a conversation. That way, the workstream POC can pick up the conversation from the offerer's response by checking her/his own calendar, confirming a day/time, and sending a calendar invite.



**zachary.goldfine** 2020-03-20 17:48

Thoughts?



**zachary.goldfine** 2020-03-20 17:50

\*3. Do we want help from other PIFs?\* Maura and Scott are putting together some documentation for us, thanks to Ariele. Wanmei may give us access to VA's tracking spreadsheet so we're aware of offers to VA that could be useful for the White House mission teams. Adam Drake seems to have time available for interviews, as might Wanmei. Do we want to enlist their, and/or others', help? If so, how?



**zachary.goldfine** 2020-03-20 17:51

My initial take: we could probably use another day or two of data to see how many incoming requests will come through. I suspect they'll increase, but perhaps they won't. If we want to be more proactive, though, and get ahead of a potential future problem, perhaps we tap Adam and Wanmei to participate in interviews as the "2nd" PIF, to support one of us driving? It seems like the worst case scenario is we don't actually schedule them on things, which probably doesn't end up distracting them too much.



**zachary.goldfine** 2020-03-20 17:51  
Thoughts?



**zachary.goldfine** 2020-03-20 17:52  
Thanks, George! Much appreciated. Let me know if you'd strongly prefer Saturday - I don't have a strong preference. Otherwise, we'll plan on me for Saturday, you for Sunday.



**george.chewning** 2020-03-20 17:54  
2nd to giving us another day or two to get our systems stable and figuring out how to organize calls before bringing in more interviewers



**zachary.goldfine** 2020-03-20 17:54  
\*4. Adjustments to

(b) (5)

I propose the following adjustments. Any additions, subtractions, tweaks, or objections? I'll plan to update the form in an hour or two to give everyone time for feedback here 1) Add a section for: "In 2 sentences or less, articulate a specific problem this product, service, or idea could solve, and how" (This is for us to fill out, to make sure we have a clear understanding and can communicate that understanding clearly) 2) Add "n/a" option for each criterion (In a few cases, I marked a "2" when, in reality, I meant to say "didn't get enough information to make a determination on this")



**johng.martin** 2020-03-20 17:58  
@george.chewning I'm adding you to the internal tracker line 16, as it is a follow on to your earlier call. (btw, not sure what's up? seems many entries have disappeared since i last visited the sheet)

(b) (5)



**george.chewning** 2020-03-20 18:04  
I just sent my first route email to OSTP, can someone please take a look and confirm it hits all the boxes?



**zachary.goldfine** 2020-03-20 18:05  
\*5. Translating form responses into H/M/L\* We now have scores for some offers in the

(b) (5)

. How do we want to translate those scores to High, Medium, or Low priority?



**zachary.goldfine** 2020-03-20 18:06  
Currently, it seems like the default is: "we just decide on a global assessment after the call, based on our individual scores, but not systematically". I'm ok with that default until we get more under our belt and can correlate individual scores with global assessments.



**zachary.goldfine** 2020-03-20 18:06  
Thoughts?



**ariele.faber** 2020-03-20 18:06  
yes, would like to give us until Monday to figure out additional resourcing



**zachary.goldfine** 2020-03-20 18:06  
Did you cc or bcc pif-tech-review? I'm not seeing it in my inbox or sent box and can't figure out how to see it



**george.chewning** 2020-03-20 18:07  
I did, let me check



**george.chewning** 2020-03-20 18:08  
Can you see Dennis' reply?



**ariele.faber** 2020-03-20 18:11  
Re 1:30 pm call - @george.chewning @johng.martin I hadn't set up a slack chain for sidebar discussion on this call - will do that next time. Did you have notes on this?



**johng.martin** 2020-03-20 18:12

sorry i again had some connectivity issues with zoom. only caught breif portions of the call.  
:disappointed:



**george.chewning** 2020-03-20 18:12

I missed the memo on Dennis' email preference I guess, do you have his OSTP one?



**george.chewning** 2020-03-20 18:13

@johng.martin Just to let you know, I forwarded the request from (b) (6) to COVIDMail, I just saw it on the tracker



**zachary.goldfine** 2020-03-20 18:14

yep, I see Dennis' reply. I'll check if I can find his OSTP email address



**johng.martin** 2020-03-20 18:15

got it. i'll mark as ?Done?



**zachary.goldfine** 2020-03-20 18:15

Nope, I don't have it. Can you follow up and add it to the contact section of the process document?



**johng.martin** 2020-03-20 18:15

is this the correct sheet?

(b) (5)



**zachary.goldfine** 2020-03-20 18:16

Your email to OSTP looks great. I can't tell - did you cc covidmail?



**george.chewning** 2020-03-20 18:16

I knew there was something else, I'll forward to them



**george.chewning** 2020-03-20 18:16

Found his OSTP email, added to process



**zachary.goldfine** 2020-03-20 18:17

Perfect. Thanks, and after forwarding to COVIDmail, you're all set!



**george.chewning** 2020-03-20 18:18

Hey sorry, honestly was multi-tasking too much to have anything substantive , not proud of it



**ariele.faber** 2020-03-20 18:18

No worries, I tend to type + talk. We'll all figure out a rhythm!



**joshuadifrances** 2020-03-20 18:35

Please loop me in on this if it involves pulling in additional Fellows beyond just for individual calls as there may be implications at the agency level. Thanks!!



**johng.martin** 2020-03-20 18:45

i am chatting with some folks about setting up hubspot. please let me know if anyone can jump on as a 2nd for Devin's 3:30 call. Don't worry Devin, if no one say OK I'll be there!



**ariele.faber** 2020-03-20 18:50

Thinking about where Customer Experience solutions should be routed...CIO vs. ODS. Thoughts?



**zachary.goldfine** 2020-03-20 19:02

Sorry, wish I could but I have another call then



**zachary.goldfine** 2020-03-20 19:02

What's the example?



**zachary.goldfine** 2020-03-20 19:08

Sounds like this one is settled for now. Holding until Monday. Will think about it again then.



**george.chewning** 2020-03-20 19:09

I'll be there





**johng.martin** 2020-03-20 19:09  
ty!



**zachary.goldfine** 2020-03-20 19:15  
@johng.martin FYSA, I replied to COVIDMail on the latest (b) (5) offer letting them know we'd take it, but I'm still leaving it for you to put into the spreadsheet and add a workstream POC



**johng.martin** 2020-03-20 19:26  
@george.chewning looks like I can join after all, so feel free to skip



**george.chewning** 2020-03-20 19:26  
Okay cool thanks



**ariele.faber** 2020-03-20 19:40  
Medallia



**ariele.faber** 2020-03-20 19:41  
integrated CX solution for qualitative data, where they're doing a lot of different projects related to COVID with various orgs, however not necessarily one direct routing path at this juncture



**ariele.faber** 2020-03-20 19:41  
\*unstructured data I should say



**devin.brande** 2020-03-20 20:05  
Thanks @johng.martin for joining!



**johng.martin** 2020-03-20 20:06  
my pleasure, sir!



**zachary.goldfine** 2020-03-20 20:09  
I just got off the phone with US Digital Response. Josh was right; that's an effort led by (b) (6) (former US Deputy CTO), (b) (6) (former US Deputy CTO), (b) (6) (former US Deputy CTO), and (b) (6) (Facebook/Stripe Engineering and Product Director). I added some notes to (b) (5). In terms of action items, they're connected with a few dozen state and local governments who are dealing with the same problem we're helping with: many offers from vendors to help, no idea how to vet them. They think it might be helpful to share with local and state governments a list of vetted tools they can or might want to use for their COVID-19 responses - anything from Slack to communicate while WFH, to products that will help them track the outbreak.



**zachary.goldfine** 2020-03-20 20:11  
I thought that, to start, we could share with them our tracking spreadsheet, so they can see which companies and tools we've evaluated, and which ones we think might be helpful. I assume we'd want to make a copy of it each day that doesn't have anyone's contact info in it, and then share that version. What are your thoughts?



**johng.martin** 2020-03-20 20:15  
@zachary.goldfine @devin.brande and @johng.martin will not be joining your 4:00 call.



**devin.brande** 2020-03-20 20:17  
Strongly support that kind of information sharing. If they are looking for things that are already on contract with USG and vetted in terms of security accreditation (e.g., FedRAMP), that's obviously not something we're providing right now.





**zachary.goldfine** 2020-03-20 20:19  
Agreed. It looks like <https://marketplace.fedramp.gov/#/products?sort=productName> is open to the public, which...to be honest, I don't really know how that list might relate to local or state governments. Do you?





**devin.brande** 2020-03-20 20:20  
They would need to cross walk that with their current purchasing channels


 They would need to cross walk that with their current purchasing channels


 **devin.brande** 2020-03-20 20:20  
E.g., if they were feds, and buying off of Schedule 70, what matches to their accreditation needs


 **devin.brande** 2020-03-20 20:20  
BTW, amazing find


 **devin.brande** 2020-03-20 20:20  
Hadn't seen that before


 **devin.brande** 2020-03-20 20:21  
Generally state, local and tribal can purchase through GSA: <https://www.gsa.gov/buying-selling/purchasing-programs/gsa-schedules/schedule-buyers/state-and-local-governments>


 **devin.brande** 2020-03-20 20:26  
I received a `ping` email from the group account 3:37. Is that something that requires action from me? @johng.martin that you just hittin' me up?


 **zachary.goldfine** 2020-03-20 20:27  
Keith deserves the props for the find. Would it be worth tapping one of (b) (5) to get their guidance on what state / local folks can or should do, and then pass it along?


 **devin.brande** 2020-03-20 20:27  
I'm very fond of the #acquisition channel. Quite active. I'll take the question in there, I think you have a call in 3 min @zachary.goldfine


 **george.chewning** 2020-03-20 21:11  
Adding a routing email example template to the Communications portion of the Process doc: (b) (5)

 **arielle.faber** 2020-03-20 21:34  
Head's up - Just finished meetings for the day. Got all the contact info for the bundled list of offerings that came through yesterday. Haven't updated the sheet yet but will be completing outstanding actions (got 2 items to route & sheet updates to make) to be completed by 7 pm est. @zachary.goldfine if you're sending out the sheet tonight before 7pm, let me know - want to make sure progress is captured

 **zachary.goldfine** 2020-03-20 21:37  
Thanks for the heads up, Arielle. I'll wait 'til later tonight to send - probably around 9.

 **zachary.goldfine** 2020-03-20 21:39  
Hm. I'm between CIO and ODS as well. Looking at the list ODS gave us of needs: ``Digital tech analysis Data tracking content creation content distribution`` It doesn't seem like any of the above 4. Looking at the list of needs from OFCIO: ``Paper business process ? digital business process Public experience (?) (ie. web development) Phone support ? web-based support Digital signature capability Collaboration tool deployment (e.g. Zoom) Remote capabilities for agencies (e.g., hardware support like more laptops, telehealth tools for VA are deployed)`` It seems closest to Public Experience. So, I'd go with OFCIO!

 **johng.martin** 2020-03-20 21:58  
I have some good news. Hubspot is in motion. I submitted paperwork for getting budget approved to purchase and I have begun the 14 day free trial version which can be ported to the paid program once we get \$\$\$. I plan to work on this during the weekend. I will post on my progress.

 **zachary.goldfine** 2020-03-20 22:34  
Thanks, @johng.martin. Someone else mentioned Smartsheet as something GSA already uses. I remember exploring the product's website a month ago and thinking it looked neat. Surfacing it as a potential option, if you'd like to explore alternatives.



**george.chewing** 2020-03-20 22:38

If no one is 'on call' right now I can take the couple incoming



**zachary.goldfine** 2020-03-20 22:40

@george.chewing I think @johng.martin is catching up from his on-call time, since he had back-to-back phone calls for a few hours, but assuming he doesn't mind, all you!



**zachary.goldfine** 2020-03-20 22:41

It looks like there are three: (b) (5)



**zachary.goldfine** 2020-03-20 22:44

After you're done with those, George, feel free to sign off. I can be on-call through tomorrow evening, and then I'll ping you when signing off!



**zachary.goldfine** 2020-03-20 22:45

flagging for the group's thoughts, when you have a minute.



**zachary.goldfine** 2020-03-20 22:48

Speaking of, I'll be away for the next 2-4 hours but will sign back on tonight to check on the inbox and work on a few things. If anyone needs me for anything urgent, I can be reached best by text at



**zachary.goldfine** 2020-03-20 22:50

And since it's Friday evening, thank you, team, for being so proactive, collaborative, and capable! It has been a pleasure working with you so far, and I can't believe we formed as a team only yesterday morning. You all are awesome and let's keep giving each other feedback and improving our processes and tools so we can get more awesome over time. For those not on call this weekend, have a wonderful weekend, and see you Monday!



**devin.brande** 2020-03-20 22:51

1. Are we saying no outright to anyone without a call, or does everyone get a call? My assumption is the latter (i.e., they wouldn't forward us obvious scams). 2. I'm honestly having a very difficult time managing all the flow through my inbox -- already missed one response this afternoon that I scrambled to pick back up. Dunno if others are feeling the same way. I worry the handoff from on-call to workstream POC might be difficult and it may be lower risk for on-call to just assign workstream POC and let workstream take it when they can, rather than initiating scheduling.



**zachary.goldfine** 2020-03-20 22:51

Another idea: the weekend on-call person assigns self as workstream POC for all offers that come through during that person's weekend on-call period. That way, other folks don't get bothered, but we can schedule weekend calls, too.



**devin.brande** 2020-03-20 22:52

That might work. Really only Saturday inbounds will need immediate attention, yeah? Things that come through Sunday and are closed out Monday/Tuesday will still meet the 48hr target.



**ariele.faber** 2020-03-20 23:00

I was thinking that there might be two on-call people per day: one on-call person would be responsible for putting requests from emails into the tracker and assigning someone to them (they would assign the other on call person for things that looked "most" pressing), and other assignments could be for those who are not on call to cover on Monday. Example: If George and Zach are on call and receive 30 inbound requests over the weekend, George would catalog all 30 requests in our tracker and assign them. If 5 of those requests were talking about readily available medical equipment, they would be assigned to Zach, who would respond within less than 24 hours. George/Zach may be on shift together on Saturday, and then 2 other folks could shift Sunday. Upside = singular focus for each person; downside = could easily pour into full day of work so would need to be clear about core hours



**george.chewing** 2020-03-20 23:51

I had my first direct-route this afternoon, the (b) (5). I'm pretty familiar with their



work in suicide prevention so I felt like scheduling a call was not a great use of time. Went with my gut but certainly open to feedback on direct-routing.



**johng.martin** 2020-03-21 00:05  
@george.chewning @zachary.goldfine thanks for filling in for me!



**george.chewning** 2020-03-21 00:06  
No problem!



**ariele.faber** 2020-03-21 00:45  
I saw this direct route - I support it for clear high priority, high impact potential requests (especially on weekends). It also made me think that it could be possible to assign a preliminary Priority to some of these to enable response triage...



**ariele.faber** 2020-03-21 00:46  
(some of these = requests hot off the inbox)



**devin.brande** 2020-03-21 01:05  
Team, I processed and routed all my inbounds. Also adjudicated any open comments I saw on my template doc (overall recommendation: archive the template, go with the assessment form). I've got capacity starting Monday. If you need to reach me over the weekend text me at (personal cell). :sorting\_hat: :jump-high-five:



**devin.brande** 2020-03-21 01:07  
Would very much welcome any workflow tips or thoughts if anyone's got em, particularly related to inbox management.



**zachary.goldfine** 2020-03-21 01:41  
I also support this direct route. You were familiar with the technology and the use-cases are relatively clear.



**zachary.goldfine** 2020-03-21 02:44  
@george.chewning ICYMI, (b) (6) from (b) (5) ``Please schedule me for 10 a.m., Saturday morning, March 21, 2020. Also, feel free to contact me on my cell at !``



**george.chewning** 2020-03-21 02:55  
Ouch haha, was hoping he didn't pick an early time



**zachary.goldfine** 2020-03-21 14:50  
George - I just got off the phone with (b) (6) from (b) (5) and assigned myself as the Workstream POC. I'll take that one from here.



**george.chewning** 2020-03-21 17:27  
For some of the 'low' priority ones, do we want to use the 'Decline, but Thank You' email, but maybe with a 12 hour delay or something?



**zachary.goldfine** 2020-03-21 17:56  
@george.chewning I won't be able to join you for the upcoming (b) (5) call. You may already know that but just wanted to make sure you knew.



**george.chewning** 2020-03-21 17:56  
No problem, thank you



**zachary.goldfine** 2020-03-21 17:57  
ODS confirmed they want this. I think we can wait until we get feedback from OFCIO / OSTP / others before doing the same. Though happy to reconsider if you think we should be more proactive here



**devin.brande** 2020-03-21 18:10  
Can I propose a light edit to the language of our priority levels? Specifically for low priority. There's a temporal aspect to prioritization, rather than simply technical viability, we're not capturing that I think is important. As resources and needs shift, I could certainly see low priority items moving the needle. Low: We think this is unlikely to be a feasible, reliable, or desirable opportunity to have a company help with the COVID-19 Response. Or, we believe this may be helpful but doesn't warrant urgent action. We have low-level confidence their

help could have a large or immediate impact on lives saved or quality of life increased in the immediate term, but may be worth further action as resources allow.



**zachary.goldfine** 2020-03-21 21:00

Good call out. Adopted. Our running definitions are at the bottom of the process doc:

(b) (5)



**zachary.goldfine** 2020-03-21 21:01

Do you think we need to follow up with ODS with the clarification? Or, we just use this updated definition internally and for next time we share our prioritization levels with another group?



**devin.brande** 2020-03-21 21:16

I wouldn't say any need to follow up. Assuming they read our summaries they should be able to make an informed decision.



**zachary.goldfine** 2020-03-21 21:35

On a separate note, @devin.brande, for the (b) (5) offer - did you update Stephanie and Amira from OMB? I see from our inbox that they were hoping to be included in the call with (b) (5) and I noticed they weren't cc'ed on the routing email. It's ok if the answer is no - we haven't discussed including initial referrers in routing emails - but I wanted to check in with you before sending any messages.



**devin.brande** 2020-03-21 21:36

Yeah, I sent them a note separately with my summary. Ended up scheduling the call very last minute though, so they were not able to join live.



**zachary.goldfine** 2020-03-21 21:37

Beautiful. Thanks!



**zachary.goldfine** 2020-03-21 21:38

All - FYSA, from the COVIDMail team: ``We've reviewed each of the summaries you've passed along to OSTP, ODS and CIO. They are appropriately flagged, vetted, concise and timely. We think this system is working quite well. We expect to scale out to cabinet secretaries on Monday, so there may be a higher volume coming up. Thanks for your hard work on this.``



**ariele.faber** 2020-03-21 22:35

@zachary.goldfine @george.chewning Hi all - just saw a request come in less than an hour ago re (b) (5). The value prop is one that is of interest to folks across gov't and potentially similar solutions are being actively developed. I'm happy to jump on the call tomorrow or this week. Would recommend including Michelle Holko on it as well to give us her read afterwards.



**zachary.goldfine** 2020-03-21 22:47

Thanks for the note. I'll include you and Michelle on the followup so you two can join the call.



**zachary.goldfine** 2020-03-21 22:51

I also just sent a note in Slack to Michelle giving her a heads up



**zachary.goldfine** 2020-03-21 23:41

From our PIF colleague, Dennis: ``<http://safepaths.mit.edu/> Would be interested to get your thoughts. I've been on a call with the founders and folks I know from (b) (5) who are working with them. Thanks!``



**george.chewning** 2020-03-22 15:52

I



**george.chewning** 2020-03-22 15:52

I'll reach out today if no one has yet



**zachary.goldfine** 2020-03-22 16:28

He followed up on WhatsApp and Devin and I have responded. Feel free to add your

thoughts though, too, If you'd like!



**george.chewning** 2020-03-22 16:28  
oh okay great



**johng.martin** 2020-03-22 17:22  
Seeing some parallels with a concept deck a team of folks presented on one of Devin's Friday calls. Thinking we could share with them, too.



**george.chewning** 2020-03-22 18:06  
Most recent email to us is interesting, it's a university professor suggesting that we try to partner with (b) Since it's not really an offer, I'd be interested to see our triage process for it



**johng.martin** 2020-03-22 18:36  
Hopefully a bit of automation from HubSpot will help ease our troubles tracking e-mail, scheduling followup calls, taking notes, etc. Please, when you have some time, take a moment to activate your HubSpot account. In parallel, over the next day or so, I am still working on getting e-mails from google.groups headed into our HubSpot repo, and testing this all works. In the mean time, to get your part done, you'll need to check your e-mail for a message from HubSpot with a link to activate your account. In case gmail filters send to somewhere out of your inbox, it may help to scroll down the left column and select 'All Mail' instead of 'Inbox' where hopefully you find a an e-mail with the link. After choosing a password you get asked a couple of more questions that don't really matter? What field do you work in? 'other' What role etc? 'other' At the risk of total chaos, I've given us all permissions as 'super admin's . If this seems too risky we can tone down your perms later. I hope I am not over reaching here, since I just jumped and started setting HubSpot up without first confirming agreement from you all. Let me know if you want me to put the breaks on.



**zachary.goldfine** 2020-03-22 20:02  
I appreciate your proactivity. As long as you won't mind if the team decides to not use it, I don't think there's any risk in setting it up for the team to see how it could work. @devin.brande mentioned that he's struggling with inbox management, so I think there's a problem to solve here, and HubSpot seems like a viable solution. I just activated my account. Let me know if there's anything else I need to do!



**zachary.goldfine** 2020-03-22 20:07  
Hm. My first take after reading the idea: it's clearly viable from a technology standpoint. So, to execute on the idea, a group that's working on virus tracking would need to: 1) become aware of it, 2) express a desire to execute on it, and 3) get a contact at (b) Since we're mostly involved in part 1, I'm thinking of which group this would be best suited for. OSTP? ODS?



**george.chewning** 2020-03-22 20:46  
I'm leaning towards ODS, but cognizant of their current capacity



**zachary.goldfine** 2020-03-22 20:54  
On another note, @keith.muth may have some more information about using HubSpot at GSA



**devin.brande** 2020-03-22 21:00  
This is probably number three or four of concepts in exactly this lane - mobile app for contact tracing, mapping, and outreach. Maybe worth coordinating with Matt/Liz on whether there's a USG group actively working the mobile app angle and if we should route to them or reply to people saying there is a team actively working this issue? I guess I'd be surprised to learn that there isn't a gov team working this angle, somewhere in HHS perhaps. But maybe not.



**johng.martin** 2020-03-22 21:03  
@zachary.goldfine understood if the team decides otherwise. And "yes" on the other note you mentioned... Specifically, been working with @keith.muth on viability of hubspot in GSA,



and has been quite helpful getting me in touch with the approval folks and helping me get purchasing in motion. Actually HubSpot biggest advantage is that may be the only ATO'ed CRM at our immediate disposal according to GSAs GEAR site. Anyway we now have a 14 day trial with HubSpot, which should give us enough time to get the purchase done.



**devin.brande** 2020-03-22 21:04

I've never used hubspot (I've used Salesforce in the past) but I'm supportive of giving it a shot. If volume ramps up Monday I do think we'll benefit from some tooling. @johng.martin thank you for tackling.



**keith.muth** 2020-03-23 00:26

@johng.martin I know you talked to Alyssa about Hubspot on Friday, but did she have an answer about why we're allowed to purchase if the LiSaaS ATO approval expired on 3/13 (<https://ea.gsa.gov/#/itsstandards/794>)?



**zachary.goldfine** 2020-03-23 01:19

Thanks for being on-call today, George! I'll cover tomorrow morning and afternoon.



**ariele.faber** 2020-03-23 01:43

I lean OSTP on this, accounting for ODS capacity and geospatial data implications for being able to anticipate spread of virus and, by extension, anticipate locations that may be most imminently pressed for resources



**ariele.faber** 2020-03-23 01:45

Also agree with the pathway Zach laid out - thinking about this over the weekend, it appears we need a way to be able to "matchmake" conceptual ideas that may be coming through to the tech that makes them feasible. While as a triage team this may not be in our current scope, we could have a think on a recommendation



**ariele.faber** 2020-03-23 01:48

Thanks to the on-call folks this weekend! I'm more than happy to be on next weekend. Would also like to figure out a way to support on transitions (ie. Sun night to Mon) so that on-call folks can catch a breather rather than jump straight into a Monday.



**zachary.goldfine** 2020-03-23 13:08

Thoughts on extending today's standup to be an hour long? I'm thinking it'd be nice to re-group, discuss what's going well so far, discuss what changes we want to make to our process, and prepare for our first full week.



**devin.brande** 2020-03-23 13:09

Works for me



**zachary.goldfine** 2020-03-23 13:29

Thanks. I extended it. George / Johnny - stay as long as you can, but if you have something on your calendar, you can drop!



**johng.martin** 2020-03-23 13:29

ok.



**johng.martin** 2020-03-23 13:31

ThisAM i am booked a couple of <http://login.gov> meetings and couple of meetings re: HubSpot. Will be back in action in the afternoon. See you all at our standup meetings.



**devin.brande** 2020-03-23 14:06

FYI, (b) (5) suggestion from acquisition channel: (b) (5)  
@zachary.goldfine



**devin.brande** 2020-03-23 14:08

@johng.martin The Hubspot email I received asserts it has already timed out. Can you resend?



**johng.martin** 2020-03-23 14:08

will do..



**devin.brande** 2020-03-23 14:08



Thanks



**devin.brande** 2020-03-23 14:10

I'm in



**johng.martin** 2020-03-23 14:20

sweet!



**zachary.goldfine** 2020-03-23 14:27

Thanks for the heads up, @johng.martin. Do you have any updates on (b) (5) or

(b) (5) I'm seeing that (b) (5) was looking to book a time to speak with you on Monday, curious if you ended up scheduling something.



**johng.martin** 2020-03-23 14:27

grumble, I missed (b) (5) So no I did not schedule anything.



**zachary.goldfine** 2020-03-23 14:29

That's ok. It seems as though they can talk today, so if you follow up with them now, perhaps you can schedule something for later this afternoon



**zachary.goldfine** 2020-03-23 14:34

There's some good stuff in there. Thanks for sharing.



**ariele.faber** 2020-03-23 14:39

@johng.martin happy to hop on (b) (5) with you once scheduled.



**johng.martin** 2020-03-23 14:53

Ty!



**ariele.faber** 2020-03-23 15:52

Hi team - Here are a few frameworks in progress that I'm thinking through to see if we can get a big-picture view of what we see "reactively" coming through response team, and what needs/tech we may proactively anticipate or plan for with broader PIF team when time is appropriate. Will provide more of an update on this during our standup today:

(b) (5)



**ariele.faber** 2020-03-23 16:03

I'm going to get started on the 12 pm, if anyone can join that would be great!



**ariele.faber** 2020-03-23 16:03

If not, no worries - I can type and chat



**joshuadifrances** 2020-03-23 16:12

Team, can you drop a summary of your work on this team here?

(b) (5)



**joshuadifrances** 2020-03-23 16:12

Thanks!



**george.chewning** 2020-03-23 16:25

Have we thought of routing anything to FEMA? (b) (5) offers a B2B platform for large-scale chemical distributors to connect supply of raw materials and finished medical goods with distributors and ultimately hospitals.



**zachary.goldfine** 2020-03-23 16:31

@ariele.faber I need to drop from the (b) (5) call. Nice job!



**zachary.goldfine** 2020-03-23 16:33

Good question. Can you send this question to COVIDMail / Liz ?



**ariele.faber** 2020-03-23 16:57

top of mind standup agenda items on my end: 1 - SOP clarification re back-and-forth emails after offering assessment, 2 - CX offering input, 3 - feedback on proposed frameworks



**george.chewning** 2020-03-23 17:30

COVIDMail says NRCC is better



**devin.brande** 2020-03-23 19:00

Drafted some additional language for the routing endpoints based on (1) my own understanding and (2) stated office missions from their websites. Also added this to Tech Analysis Process doc. RE: OSTP vs. ODS, my simple take would be that OSTP is technical, ODS is not. ODS might \_use\_ technology in accomplishing their efforts, but only mature, "customer-ready" tech. ``OFCIO - tech infrastructure in general for USG ops, e.g., computers "[OFCIO] provides direction to agencies in the use of technology to make it easier for citizens and businesses to interact with the Federal Government, save taxpayer dollars, and streamline citizen participation." Route for anything related to: Tech to help Federal internal operations - i.e., telework app for internal agency use - IT management OSTP - underlying science and technology as an enabling component, e.g., novel AI that runs on computers "OSTP provides the President and others within the EOP with science and technology (S&T) advice, leads interagency science and technology policy coordination efforts, assists OMB with review and analysis of Federal R&D, and serves as a source of S&T analysis and judgment for the President." Route for anything related to: Big Data, AI, S&T in general. ODS - marketing, communications, and outreach, e.g., apps and partnerships for citizen outreach "[ODS] uses digital platforms to amplify the President's message and engage with citizens around the country online. [ODS staff] assists in digital content, design, and engagement." Route for anything related to: Digital communications, messaging/communications, citizen engagement. Bohler - all things COVID-19 testing specifically, e.g., experiments for test sample pooling "The Bohler team is working to rapidly increase supplies of test kits and cope with shortages across the country, including kit development, production, and distribution." Route for anything related to: enhancing testing capabilities ``

**devin.brande** 2020-03-23 19:59

@ariele.faber Sending one your way: (b) (5) POC (b) (6)

I'm working scheduling now based on your calendar. Will send calendar invite when confirmed. 1. VIP treatment requested, referred through a complex chain including (b) (6) (prominent philanthropics, married to (b) (6)) 2. Appears to be a phone/app based diagnostic tool used by Israeli Ministry of Health as part of their efforts 3. They appear to be located in Israel, with some staff located in NYC. Attempting to schedule based on assumption they are in Israel (+6 hours)

**ariele.faber** 2020-03-23 20:01

@devin.brande Can schedule for any time, evening is fine, am free as soon as 4:30 pm EST today. Early mornings also work. Thank you!!

**devin.brande** 2020-03-23 20:05

:thumbsup: I'm trying to give offerors a relatively narrow range of options. My overall expectation is that if folks are reaching out to the WH, they will make themselves available :)

**ariele.faber** 2020-03-23 20:17

I have a confirmed "informal tele-tea" with Traci Walker (EOP/OMB/USDS) to chat on Friday, main topic being procurement. It's currently set up as a 1:1 because it was set up via CMS and wasn't in the context of this workstream. That said, would love to surface any questions our team has re procurement, and I can also ask her if she's ok with us following up with specific questions (depending on whether or not we've confirmed the contact via Josh through GSA). Thoughts @joshuadifrances@zachary.goldfine?

**devin.brande** 2020-03-23 20:20


Team, there's a chain of dialogue under the email subject `FW: query from Duke` with a most recent email from Paige Waterman at OSTP. I was going to respond in that chain and chip in a few general ideas unless someone else is planning to. Please advice if so.

**zachary.goldfine** 2020-03-23 20:21


Go for it, Devin. There should be an email from me in that chain from Noon. If not, let me know and I can give you context on what I added to the discussion.


**devin.brande** 2020-03-23 20:23





 **@johng.martin** One for you: (b) (6), Offering as private citizen and/or (b) (6) Big data and analytics. Mathematical epidemiology. Offered him two time slots tomorrow morning based on your calendar. I'll send an invite when confirmed.

 **johng.martin** 2020-03-23 20:30  
Thank you!


 **zachary.goldfine** 2020-03-23 21:00  
FYSA: I added an urgency question to our assessment form, since a couple of us noted that urgency is an important dimension for whether we consider an offer high/medium/low priority. You can peep it  
(b) (5)  
Feel free to edit it directly at your discretion.


 **johng.martin** 2020-03-23 21:08  
**@ariele.faber @devin.brande** Feel free to add me too, given the importance for our providing VIP treatment.


 **devin.brande** 2020-03-23 21:09  
Roger, thanks. Will add whole team to invites for the time being and we can choose to join as we're available.


 **johng.martin** 2020-03-23 21:20  
**@devin.brande** saw his email reply proposing 10AM. I am good for that time, do you want me to do the calendar entry and reply to him?


 **devin.brande** 2020-03-23 21:32  
**@johng.martin** Please feel free. Thanks!


 **devin.brande** 2020-03-23 21:40  
**@ariele.faber** Invite sent for \*24 March at 11a Eastern\* I will likely not join the call myself. Hopefully me being the organizer does not cause issue with the Hangout.


 **johng.martin** 2020-03-23 21:42  
**@ariele.faber** I will join.

 **zachary.goldfine** 2020-03-23 21:47  
**@devin.brande** Nearing the end of your shift for the day. Just curious - how'd it go this afternoon?

 **devin.brande** 2020-03-23 21:52  
1. Feels pretty workable - I feel pretty confident. Though I really only fielded three inbound (I took one myself, the (b) (5) inbound, just completed the call). 2. Checking people's calendars and giving inbound POCs a tight range of options feels pretty workable. 3. I don't know that we've had any difficult schedulers yet, requiring significant back and forth, but that would complicate matters. 4. The research and processing aspect is more time consuming than anticipated, though this was my first shift. I could probably do twice as many, i.e., six, but something like 3x or more would begin to stretch out the initial response time quite a bit, I think. E.g., If I had six inbound and got a seventh at 5:59p, I'd probably punt to next day at the last-in, rather than try to take action and lose the thread overnight. 5. The load balancing calculation in the tracker is very helpful -- that's basically my first stop for assessing who's got bandwidth

 **joshuadifrances** 2020-03-23 22:02  
Are you looking for GSA procurement contacts? For TTS, **@esther.kim.praske** or **@ashleyo** are great. If you need a GSA person too, I can ask them who the right folks are.

 **zachary.goldfine** 2020-03-23 22:04  
Super helpful feedback. Thanks!

 **ariele.faber** 2020-03-23 22:18  
**@joshuadifrances** thanks! Currently I'm not looking for further procurement contacts, just wanted to share the name of the person I was intro'd to through CMS. Tech analysis team had talked about having a procurement person to reach out to in case we had questions,



and I think Zach elevated that to you.



**joshuadifrances** 2020-03-23 22:18

Ok, sounds good. Sorry if I misunderstood. Let me know if you need anything else from me!



**zachary.goldfine** 2020-03-23 22:30

FYSA, from COVIDMail: ?Right now the cabinet secretaries are going to cabinet affairs who are funneling them to us. You?ll see many of the cabinet members coming in from Kristan Nevins. Her notification just went out to the cabinet chiefs of staff, so we will start to see that volume over the next few days.?



**devin.brande** 2020-03-23 22:52

Scratch that, did not close out as quickly as I'd hoped. Going to wave off of responding to Paige, at least for now.



**devin.brande** 2020-03-23 22:54

I think everything is hooked and processed for this afternoon. I'll be back online tomorrow at ~830a Eastern.



**devin.brande** 2020-03-24 12:33

I'm back online. I have a sponsor team standup at 830a. In the meantime, I'm looking at the listserv spam report that came out an hour ago and all three look good. I'm going to approve them in the next 5 min unless any concerns. @zachary.goldfine they all appear to be addressed to you, FYSA.



**devin.brande** 2020-03-24 12:41

1. There's a response from (b) (6) I believe originally sent 23 March (can't quickly figure out how to see original date now that I've approved it) 2. Two scheduling notes from (b) (6) at (b) (5) I believe originally sent 21 March.



**devin.brande** 2020-03-24 13:02

Nice shout out to our team in Anil's TTS note that just came out (timestamp: 858a)



**devin.brande** 2020-03-24 13:16

Super helpful feedback on priorities from Jordan Burris at OFCIO in his latest email (timestamp 907a). Added the four bullets to the Tech Analysis Process doc.



**zachary.goldfine** 2020-03-24 13:28

Got ?em. Thanks!



**zachary.goldfine** 2020-03-24 17:52

Question for the group: should we add a dropdown list / data validation for the 'Category' column in

(b) (5)

and update the list of items available in the dropdown as we learn more about new and changing needs from downstream POCs? The idea here would be to standardize on categories that are useful for the downstream POC, e.g., for OFCIO, based on their latest email (from Jordan Burris), offers would be 'Digital Process / Service Delivery', 'Telework Enablement', 'Collaboration Tool Expansion', or 'Onboarding / Credentialing'.



**devin.brande** 2020-03-24 18:23

I like the idea



**ariele.faber** 2020-03-24 18:40

@devin.brande new offer concept in the queue for you. More of a concept for review, but it was resurfaced in inbox. Awaiting scheduling for tomorrow between 10-11 am or 3-3:30; anticipating less than 30 min



**devin.brande** 2020-03-24 18:50

Got it.



**zachary.goldfine** 2020-03-24 18:55

Taking a break for lunch, will be back to route (b) (5) offer and help with anything else that arises!





**zachary.goldfine** 2020-03-24 21:01

FYSA, change in SOP for OSTP routes: fully fill out the row in

(b) (5)

, mark as "done" in spreadsheet, ping Dennis by making a comment in the offer description with the following copy: `` FYSA, this is an OSTP-related offer. Pinging you so you can update the OSTP spreadsheet.`` Dennis will be updating an OSTP spreadsheet accordingly. The only scenario in which we would e-mail OSTP: a synthesized offer / white paper, a la our stand up discussion earlier today. As always, let me know if you have any questions! I'll update our process doc within the next few hours.



**ariele.faber** 2020-03-24 21:49

@zachary.goldfine FYI there's a message that came through covid inbox this afternoon that appeared to have already been followed up on by another group. Would recommend you take a look for awareness given the individuals on the thread. No clear action at this time



**zachary.goldfine** 2020-03-24 22:12

Checking my assumption, is this the (b) (6) email with subject (b) (5) ?



**zachary.goldfine** 2020-03-24 22:52

Hm. It looks like there'd be no way to add multiple categories if we did this, and quite a few entries have multiple categories. Holding for discussion during tomorrow's stand-up.



**devin.brande** 2020-03-25 01:46

Not super happy with the tech concept draft – in reading through the inbound spreadsheet and the OFCIO priority list, a compelling integrated concept hasn't quite gelled in my mind. At least not any concept that wouldn't require a heroic technical lift, which does not seem forthcoming. That said, here it is. I tried to force it a little and get something down to at the very least get the juices flowing.

(b) (5)



**ariele.faber** 2020-03-25 12:41

Thanks @devin.brande! I'll check it out this am. You cool with me building on it? Have a different version in my head that I think is complementary



**ariele.faber** 2020-03-25 12:51

Good morning all. Quiet evening on the inbox front. @george.chewning @zachary.goldfine (b) (5) sent an update on "re-opening closed hospitals" from their hospital tour. Looks like you were waiting for the one pager (attached to the most recent email) to then send over to Liz/medical triage group.



**devin.brande** 2020-03-25 13:02

Yes, by all means! Please use as you see fit.



**devin.brande** 2020-03-25 13:04

Would also be interested to get @johng.martin <http://login.gov> take on two of OFCIO's priorities, whether it's likely we'll see a relevant inbound or perhaps we could just propose an unsolicited solution. ``A. Telework Enablement (e.g., digital signature) B. Onboarding / Credentialing (e.g., other ways of authentication / securely logging into assets)``



**george.chewning** 2020-03-25 13:43

~Thanks! I wasn't waiting on them, they're just trying to upsell me now, but I'll follow up~



**zachary.goldfine** 2020-03-25 14:28

Thanks! I'll follow up on that one



**george.chewning** 2020-03-25 14:30

Sorry, this is the Eric that Zach took over from me



**johng.martin** 2020-03-25 15:39

@devin.brande (and @ariele.faber , if you're in on this, too) nice looking deck! I am doing a more thorough read, now.





**joshuadifrances** 2020-03-25 16:36

Hi team - TTS is asking us to capture our hours spent on COVID activities each week in this spreadsheet. Can you populate this for last week and then again this week at the end of the week?



**joshuadifrances** 2020-03-25 16:36

(b) (5)



**joshuadifrances** 2020-03-25 16:49

Please put in the "PIF" tab



**zachary.goldfine** 2020-03-25 16:55

Nice! I went through and added a few comments, too. I'm excited to discuss in our standup.



**zachary.goldfine** 2020-03-25 16:58

@joshuadifrances I just took a stab at filling it out for the team. How does

(b) (5)

?



**devin.brande** 2020-03-25 17:00

Hangout is being cranky for me



**zachary.goldfine** 2020-03-25 17:03

Thread for standup agenda



**zachary.goldfine** 2020-03-25 17:03

~1) OFCIO white paper prototype. Discuss.~ Devin and Ariele will take a crack at a contract tracing version of this. ~2) Rest of week on-call.~ George Wed-Thurs, Zach Thurs-Fri. ~3) Plan for assessment of value-add and what we more we could do, assuming folks want to do more.~ Zach to connect with Babitch to see if we can provide value to AI CoE and CoP.



**zachary.goldfine** 2020-03-25 17:04

4) Standardize offer categorization? Pros: standardization. Cons: standardization.



**zachary.goldfine** 2020-03-25 17:06

~5) Devin: contact tracing package?~ Devin and Ariele will work on a first draft of this.



**ariele.faber** 2020-03-25 17:07

6) Referrals to Dennis/OSTP



**zachary.goldfine** 2020-03-25 17:15

~7) Updates on needs assessments and feedback.~ Update: OFCIO re-iterated their promise to make us aware of emerging agency needs, but did not have a regular meeting to add us to. OSTP wants us to package offerings, rather than send one-offs, although Drew from OSTP wants to connect for a phone call to discuss other ideas. Coordinating that call now.



**george.chewning** 2020-03-25 17:23

Additions to spreadsheet from Michelle: is she planning to interface with the companies or is it for us to schedule?



**george.chewning** 2020-03-25 17:33

@ariele.faber I think this was during your on-call, did you happen to add this or was it her?



**zachary.goldfine** 2020-03-25 17:33

@johng.martin FYSA, Keith said that we currently have a 14 day free trial for HubSpot. If that's the case, can you help us get set up to start using it?



**johng.martin** 2020-03-25 17:35

@joshuadifrances earlier there was a broken import function in the top cell, but now looks like someone added us all. Assuming someone else can fill in project id's etc.



**joshuadifrances** 2020-03-25 17:39

Looks great. Thanks!



**jonng.martin** 2020-03-25 17:39

@zachary.goldfine correct. As discussed during standup just now. there are 2 concerns: 1) HubSpot activation (done for the moment with free 14 day trial, and following with @aidanfeldman and folks involved in purchasing), 2) IT Support needs to allow us to configure HubSpot so that their cloud can receive and e-mail from within GSA to the outside, namely to this specific e-mail address, ``Currently we are blocked by some FISMA security issues preventing any e-mail to addresses outside <http://gsa.gov>``



**johng.martin** 2020-03-25 17:41

Once the IT Support releases us to do outside e-mails, we can start using HubSpot. The purchasing is not urgent and can be completed within 14 days.



**keith.muth** 2020-03-25 18:19

@johng.martin can HubSpot restart the clock on 14 days when the emails get hooked up? that way you all get a chance to test it out



**johng.martin** 2020-03-25 18:19

good idea, i will call and ask now.



**zachary.goldfine** 2020-03-25 18:29

Ah, my mistake. Thanks for clarifying on what's currently blocking us. You mentioned that during standup, so that's my bad for not fully understanding.



**zachary.goldfine** 2020-03-25 18:31

Sorry, I asked Michelle to do this and should have given everyone a heads up. Michelle had already spoken with (b) (5), so I encouraged her to add her assessment to the spreadsheet. Perhaps it makes more sense to include another tab with offers triaged by folks outside of this team, including folks from the VA CTO's office. I'll make that new tab now.



**zachary.goldfine** 2020-03-25 18:33

Done.



**george.chewning** 2020-03-25 18:55

Great thank you



**devin.brande** 2020-03-25 19:17

Question: if I'm adding the OSTP Dennis tickler to a `Description of Offer`, should I expect that to be dumb text that he will search for later or to create an active reference that shoots him an email? REF: cell A35



**zachary.goldfine** 2020-03-25 19:31

Active reference that shoots him an email. Also, I love `tickler` as a term to describe what that is.



**devin.brande** 2020-03-25 19:32

lol, something I adopted from a friend who used to work in United States District Court for the Eastern District of Virginia, aka EDVA.



**devin.brande** 2020-03-25 19:34

Can't get the active reference to work. Something I'm missing?



**devin.brande** 2020-03-25 19:36

Assigned it via a comment. That seemed to work. I'd swear you could do in-cell references to people, but I'm having a moment of failure at that.



**zachary.goldfine** 2020-03-25 21:09

As far as I know, you have to do it via comment. My apologies for not making that clearer!



**johng.martin** 2020-03-25 21:11

Good News. HubSpot is up and running. PIF Covid-19 emails are forwarding to HubSpot's inbox. I am checking a couple of things with my friends at <http://login.gov> who are more familiar with best practices. I will share some more info for you on this channel, soon.



**ariele.faber** 2020-03-25 21:11

Woohool Thanks for your work on this!





**johng.martin** 2020-03-25 21:14

As a first step, open HubSpot then from the navbar do: `Conversations` -> `Inbox` I created two inboxes by mistake, so you may have to select the inbox named `pif-tech-review` if you see `Inbox` in the upper left.



**zachary.goldfine** 2020-03-25 21:31

Cool! I'm able to view the inbox. For me, I need to select the `pif-tech-review` inbox



**zachary.goldfine** 2020-03-25 21:43

@joshuadifrances Drew Calcagno from OSTP mentioned you two may have just spoken about Drew's ideas for our team to better collaborate with the OSTP COVID team. We're talking with Drew tomorrow morning at 10 am ET, but if you indeed spoke and think there's anything we should know or have helpful context for us going into that conversation, please feel free to share :slightly\_smiling\_face:



**devin.brande** 2020-03-25 22:36

Question that comes to mind from the email Drew at OSTP just sent: What is the literal mechanism for these things to happen? I get that they can't field individual companies. But if we pitch them a grouping that sparks their interest, what would actually happen inside of OSTP, at a very basic, nuts and bolts level. E.g., (1) we would express interest to you in an email and set up a phone call. (2) Results of that initial discussion would be captured in a Word doc. (3) an OSTP lead would be identified. (4) We'd reach out to the relevant companies and communicate the goals. Etc. I've interacted with him before, he's a young guy, savvy, know's what really taking action looks like. I think he'd understand our desire to get aligned with what they are actually doing.



**zachary.goldfine** 2020-03-25 22:38

^ We should definitely ask that in tomorrow's call.



**zachary.goldfine** 2020-03-25 22:38

Here's a doc we can use to put questions and prep materials for tomorrow's call with OSTP:

(b) (5)



**zachary.goldfine** 2020-03-25 22:39

I added your question to the doc



**devin.brande** 2020-03-25 22:39

I worry we risk getting into a "bring me a rock" do-loop with some of the downstream POCs. Though I'm confident that if we get aligned with Drew we can avoid that, at least for the parts of OSTP he cares about.



**zachary.goldfine** 2020-03-25 22:40

We can also propose a model if we think we have one that could be effective and help us avoid getting stuck



**devin.brande** 2020-03-25 22:40

My hunch is it's mostly just continuing to refine our understanding of their day-to-day.



**zachary.goldfine** 2020-03-25 22:40

We'd probably need to get more information from them first, e.g., what resources do they have to execute on these ideas.



**zachary.goldfine** 2020-03-25 22:41

But we could say, within our proposal: "If you want to make this happen, you can give us a point of contact at OSTP / US CTO Office to be the PO (product/project owner) and we can get a group together to work with that PO to execute on this"



**devin.brande** 2020-03-25 22:42

Love it, yeah.



**zachary.goldfine** 2020-03-25 22:42

(All contingent on us having a proposal we think is worth investing time and resources in)





**zachary.goldfine** 2020-03-25 22:45

Nevermind, Josh. Drew reached out to us and shared some context directly!



**joshuadifrances** 2020-03-26 00:16

Just seeing this. I was chatting with him about something else. He just mentioned that you were chatting tomorrow, but didn't provide any context.



**zachary.goldfine** 2020-03-26 13:55

@george.chewning @johng.martin based on Drew's last email, while Ariele and Devin work on a contact tracing proposal, it looks like it'd be a good use of our time to start on a ? 3D Printing for masks/ventilators/supplies? pitch in this format:

<https://www.whitehouse.gov/briefings-statements/white-house-announces-new-partnership-unleash-u-s-supercomputing-resources-fight-covid-19/>. I can start on this in 90 minutes but wanted to put it out there in case you were available to start sooner.



**devin.brande** 2020-03-26 14:00

I'm a little confused by Drew's ask here. We have not sent him anything to do with 3D printing of medical supplies. Though he does have two companies on his spreadsheet (b) (5) We have not been clued into any of the back end that would be required to make a coherent public announcement – agencies, leads, websites, etc. The HPC press release ID's numerous agencies and POCs by name, with quotes, websites, and call to action. Providing a turn-key press release of that type related to 3D printing of medical supplies would be difficult with the information we currently have. I am very concerned this is an uncoordinated "bring me a rock" exercise.



**johng.martin** 2020-03-26 14:17

I concur with @devin.brande. I don't feel i have a good handle on the nuances of the 3D printing industry or players. I can appreciate the excitement on the idea of 3D printing when medical equipment is in short supply, but I am concerned that our team may not hit the mark in soliciting an appropriate mix of participant, vendors, etc., especially when a quick google search reveals there perhaps has already assembled a very dynamic community of DIY and grassroots 3D printing and with efforts already underway. my 2 cents?



**zachary.goldfine** 2020-03-26 14:45

That's fair. I thought we could reach out to our professional networks and learn enough to try to put something together. I also just forwarded an email that Drew forwarded us with some info. But it sounds like you think we should wait until our call to clarify and get more info before starting. That makes sense to me.



**zachary.goldfine** 2020-03-26 14:59

On a separate note, another potential need, expressed by 1) the person who runs (b) (5), and 2) <https://covidtracking.com/about-tracker/>, is a CDC API with local case data (e.g., total test cases, total positives, total negatives, total pending) and/or local test facility location (e.g., where can I get tested nearby if I'm located at x). I'm not exactly sure how we might find out if anyone is working on this. Drew seems like one person to ask. Any ideas on others? Perhaps the CDC folks cc'ed on some emails we've been cc'ed on?



**devin.brande** 2020-03-26 15:04

My personal opinion is that we should provide a bit of firm pushback on Drew to be more explicit about his strategy and desired outcomes. If we're going to be drafting something that is released to the public, we may also want to check in with Matt and Liz to make sure this aligns with their expectations.



**zachary.goldfine** 2020-03-26 16:13

Thread :thread: for standup topics



**zachary.goldfine** 2020-03-26 16:14

1. Z to thank D



**zachary.goldfine** 2020-03-26 16:14

2. Any further

(b) (5)

(b) (5)



**zachary.goldfine** 2020-03-26 16:16

We didn't get a chance to talk about this yesterday and I don't think we have a strong need for this, so I'm deciding against it until we have further evidence that it would be helpful or needed. Feel free to disagree and advocate for it!



**zachary.goldfine** 2020-03-26 16:17

3. From Ariele's agenda item we didn't cover during yesterday's standup: ``Referrals to Dennis/OSTP``



**zachary.goldfine** 2020-03-26 16:18

4. Hubspot workflow?



**devin.brande** 2020-03-26 16:49

Weekend shift planning (can take Sat)



**devin.brande** 2020-03-26 16:54

6. Coordination plan and sharing timeline for any products we believe might see wide release



**zachary.goldfine** 2020-03-26 17:00

6.5. Contact tracing update



**zachary.goldfine** 2020-03-26 17:05

7. (b) (5) group



**zachary.goldfine** 2020-03-26 17:31

Thread :thread: for Drew call



**devin.brande** 2020-03-26 17:35

At first blush: sounds like he may not be tracking on the mandate OAI gave us.



**devin.brande** 2020-03-26 17:37

Might be good to level set with him that we were asked to do a specific thing by Matt. Sounds like they may not be tracking on OAI's tasking to us and there may be misalignment at that level.



**zachary.goldfine** 2020-03-26 17:37

Good call. We can clarify when Dennis is done.



**devin.brande** 2020-03-26 17:40

In-Q-Tel = :face\_palm: I have plenty of contacts. Not my recommendation but can discuss further. They keep saying themes: would be good to understand if there's a prioritized list.



**devin.brande** 2020-03-26 17:43

Appreciate his candor on prioritization.



**george.chewning** 2020-03-26 17:44

Bubble-up some potential priorities based on themes we've seen in offers perhaps



**devin.brande** 2020-03-26 17:46

1. Consider outreach to third parties eg IQT 2. Continue to triage according to OAI mandate  
3. One-pager for top five priorities for USCTO review



**devin.brande** 2020-03-26 17:49

We can do 1. and 3., IMO, with the latter more likely to provide rapid value to OSTP. Would probably want to manage their expectations regarding potential outcomes and impact



**devin.brande** 2020-03-26 17:49

USCTO liaising with WH up to VP level. [https://en.m.wikipedia.org/wiki/Chris\\_Liddell](https://en.m.wikipedia.org/wiki/Chris_Liddell)



**joshuadifrances** 2020-03-26 17:51

Hi all! I've been asked to provide an update on this effort to the Administrator daily as part of TTS COVID updates. Quick question, some of the offers in the below spreadsheet don't have priority levels. Is that because we didn't move them forward or because we haven't chatted with them yet and designated a priority?





**joshuadifrances** 2020-03-26 17:51

(b) (5)



**devin.brande** 2020-03-26 17:53

A little frustrated with Dennis? mention of coordination and processes: who, what agency?



**devin.brande** 2020-03-26 17:53

He deserves push back on this point



**johng.martin** 2020-03-26 17:54

wrt (b) (5), let's not forget Matt Lira's ask of us: White Glove Treatment.



**devin.brande** 2020-03-26 17:55

Right now Dennis is black-boxing all the goings on while also asserting he's frustrated and overwhelmed. He can't have it both ways. Share the contacts and understanding so we can help.



**johng.martin** 2020-03-26 17:55

@joshuadifrances team is on a call right now, can we get back 2 you later?



**joshuadifrances** 2020-03-26 17:56

No problem at all



**joshuadifrances** 2020-03-26 17:56

Take your time. Not urgent



**johng.martin** 2020-03-26 17:56

Ty!



**george.chewning** 2020-03-26 17:56

Usually it's because we haven't decided on a priority yet. We need to do a quick scrub and make sure we've filled it all in where appropriate. Give me 10-15 minutes



**devin.brande** 2020-03-26 18:00

Killer summary @zachary.goldfine



**johng.martin** 2020-03-26 18:03

why in-q-tel? why not (b) (5) ?



**george.chewning** 2020-03-26 18:03

Probably political connection



**devin.brande** 2020-03-26 18:04

Probably perception that they are quasi-gov



**devin.brande** 2020-03-26 18:04

In fairness, they do have good market knowledge tailored to gov. But tailored to the intel community. Not this stuff.



**devin.brande** 2020-03-26 18:05

With the exception of their bio team, who is a little more generalist.



**devin.brande** 2020-03-26 18:05

Moving back to my command center. Will be delayed a min to hot wash



**george.chewning** 2020-03-26 18:17

@joshuadifrances Updated to reflect accurate priorities or 'TBD' for all that are to be decided after org call/research



**joshuadifrances** 2020-03-26 18:31

Great. Thanks so much, George



**zachary.goldfine** 2020-03-26 19:10

One remaining thing: @george.chewning how we want to field the (b) (5) undergrad student group. Feel free to assign any workstream POC, but I think that would fall under the "white glove" treatment mandate, since it was forwarded by Chris Liddell. It could be useful



to hear their ideas in a short phone call - good ideas can come from anywhere  
:slightly\_smiling\_face:



**zachary.goldfine** 2020-03-26 19:11  
Of course, feel free to disagree!



**george.chewning** 2020-03-26 19:12  
You're right, I was just letting my Ivy League bias get in my way



**zachary.goldfine** 2020-03-26 19:27  
@ariele.faber As soon as you have something down that you're willing to share for the Public Health Information Distribution idea / suggested priority, share with me and I can sprinkle in the specific use-case(s) I have in mind



**zachary.goldfine** 2020-03-26 19:45  
Drew forwarded me an email chain between Drew and someone named (b) (5) from IARPA. Jeff provided a needs assessment of sorts. I'm not sure where's the best place to share it, so sharing it here in case someone has an idea of what to do with it: ""- Get agencies to share the most important S&T-related Schedule A opportunities so recruiters and groups like USDR can help - Policy fix on SBA loans so that venture-backed firms not inadvertently left out - Identifying top X questions that data scientists and ML researchers can help on (beyond the AI-for-covid-literature effort) o I actually am trying to get different FEMA/NRCC task forces to tell me their data/modeling needs so I can advertise those needs to the eager crowd. It's mostly been non-responses or "Thatsoundsgreatwe'llgettoyoulater", then no more responses. If OSTP or others within EOP were able to tell NRCC "You should prioritize getting help from outside on data and modeling by publicly stating your needs", that would likely go a long way.""



**ariele.faber** 2020-03-26 19:45  
This is a . blank document but it's a shared document to build OSTP output  
(b) (5)



**devin.brande** 2020-03-26 19:57  
Agree strongly with this sentiment: ""If OSTP or others within EOP were able to tell NRCC "You should prioritize getting help from outside on data and modeling by publicly stating your needs", that would likely go a long way.""



**devin.brande** 2020-03-26 19:58  
Not to beat a dead horse, but found a couple of articles talking about recent OSTP work from the Director level. No idea if these sources are any good, coverage was pretty scarce.  
<https://www.meritalk.com/articles/ostp-and-who-working-on-covid-19-info-sharing/> ""The Director of the White House Office of Science and Technology Policy (OSTP) Dr. Kelvin Droegemeier continues to collaborate with World Health Organization (WHO) Chief Scientist Dr. Soumya Swaminathan to address the global impact of COVID-19 and information sharing. In recent discussions, OSTP and WHO talked about streamlining international information sharing to bolster "prediction and forecasting capabilities, characterize the virus more rapidly, and collecting and sharing information on genetic sequencing, serology testing approaches, social/behavioral decision-making, and general COVID-19 research.""



**devin.brande** 2020-03-26 19:59  
<https://thediplomat.com/2020/03/combating-covid-19-without-china/> ""In the United States, that collaboration is being headed by the White House Office of Science and Technology Policy (OSTP). Calling its efforts "Scientific Diplomacy," the OSTP is coordinating with science leaders and advisers in countries around the globe to focus scientifically-based solutions on the fight against the COVID-19 pandemic. Leading the effort for the White House is the president's science adviser, Director of OSTP Dr. Kelvin Droegemeier. Droegemeier is a member of President Donald Trump's White House Coronavirus Task Force.""



**johng.martin** 2020-03-26 21:06  
@devin.brande Thanks for digging into this and finding all these articles!



**devin.brande** 2020-03-26 21:14

Okay, draft OSTP Contact Tracing "one pager." One page turned out to be tricky, it's four. . . It's also not very technology-y :robot\_shrugging: I dunno, very much a v0 draft. My thoughts on evaluation/next steps: 1. Does the team feel this is broadly in the right direction? 2. If not, do we kill or devote required re-work?

(b) (5)

**zachary.goldfine** 2020-03-26 21:27

I just added the use-cases I had in mind for public information distribution. I focused on three perspectives: 1) a member of the public, 2) someone working on a site to inform the public, and 3) someone working at a state or county government office that needs to report data to CDC. I was making some assumptions on number 3, since I know very little about it, but included it in case you find it useful.

**zachary.goldfine** 2020-03-26 21:30

Reading now

**devin.brande** 2020-03-26 21:32

I am probably done for the day, unless there's a late breaking emergency. I have some sponsor work that needs to be done likely by COB tomorrow, to generate certain read-ahead materials for a key leadership meeting on Tuesday.

**arielle.faber** 2020-03-26 21:37

I'm taking a work break for the next hour or so and then will jump into the OSTP docs. Thank ya'll for the work on them so far

**zachary.goldfine** 2020-03-26 21:38

My take at your questions: 1. This does feel like the right direction 2. I think this is worth devoting more work for refinement. My overall feedback: ? This is a strong document overall ? As you mentioned, it could be shorter. I think some areas that are ripe for concision: 1) Title Page (could do without) 2) Purpose (could probably ditch the first sentence/paragraph and move to an appendix for folks to read if they're interested to learn more about our "method"). None others immediately jump out but it's worth a pass or two to see what can be trimmed, given what seemed like explicit instructions for it to be as close to a page as possible. ? Good thinking to include a diagram.

**devin.brande** 2020-03-26 21:44

One immediate thought: we probably can't both (1) educate about contact tracing and (2) communicate any tech thoughts in a single page. If we assume familiarity with contact tracing, or just provide a link reference, that would trim the length a lot.

**johng.martin** 2020-03-26 21:51

Very much enjoyed reading @zachary.goldfine's e-mail, a nice, direct 2 the point reply to our friends @ OSTP.

**zachary.goldfine** 2020-03-26 21:56

I think it's fair to make that assumption, considering an audience of Kratsios and/or Liddell.

**devin.brande** 2020-03-27 00:47

Received this leaflet in the mail. This is real action: some team drafted, printed, and mailed potentially millions of helpful little fliers. How do we get hooked up with these folks and others like them?!

**arielle.faber** 2020-03-27 01:30

@devin.brande I think this is related to the team that emailed us a few days ago - these are the contacts listed at the end of the email: Thanks, and if you have any questions please feel free to reach out to Matt Harmon at or Stacey Palosky () at HHS.

**devin.brande** 2020-03-27 02:05

Huh, I had completely forgotten about that email. Thanks for reminding me!

**zachary.goldfine** 2020-03-27 02:12

+ 1 - I'd like us to connect with groups like this, or see if we can transform our group to be a



group like this :-)



**devin.brande** 2020-03-27 12:52

Back in the saddle. FYI for the team: I have a follow-up call with a (b) (5) I was connected with by (b) (6) (b) (5) inbound from earlier in the week). The call is focused on their support to the Navy – selfishly digging for gold for my sponsors – but they are fundamentally a healthcare team. These are the individuals I'm expecting to be on the call [\(b\) \(6\)](https://www.linkedin.com/in/(b)(6)) [\(b\) \(6\)](https://www.linkedin.com/in/(b)(6)) Open invite to join for anyone interested. Call is at 3p Eastern this afternoon. Give a shout if interested and I'll add you to the invite.



**arielle.faber** 2020-03-27 13:04

Good morning all. I'm working in the OSTP Deliverable doc – cut/pasted Devin's doc in there as well. I'm still writing. It's not yet fine tuned but I anticipate the content we're producing will be valuable both in the ask for OSTP and as a product to build out proactively for other potential partners/stakeholders. Please feel free to edit/comment etc.



**arielle.faber** 2020-03-27 13:05

I've also been pulling some interesting reference documents for us. I put my brain on a page here:

(b) (5)



**arielle.faber** 2020-03-27 13:08

Documents for ref (will upload to drive) include: Families First Coronavirus Response Act, Pandemic Influenza Implementation Plan from 2006, and Biological Incident Annex to the Response & Recovery...



**devin.brande** 2020-03-27 13:17

Condensed. Now just a whisker over two pages, plus the graphic.



**arielle.faber** 2020-03-27 13:21

@devin.brande Interesting, look forward to hearing how it goes!



**zachary.goldfine** 2020-03-27 13:39

Looks good!



**keith.muth** 2020-03-27 13:54

if private sector people reach out with potential tech solutions, is there an email we can give them to submit to?



**zachary.goldfine** 2020-03-27 13:56

One thing I noticed is missing – any mentions of specific companies we've spoken with or products we think could help. Perhaps it would help to add an example of a product or company or group of companies that could contribute to each category, e.g., identification, tracing?



**zachary.goldfine** 2020-03-27 13:58

It depends who it is and what they're offering. What's the context?



**devin.brande** 2020-03-27 14:03

I guess I'm sensitive to Dennis' remark about "this isn't a random sampling of the market" 1. Obviously 2. That's overly bureaucratic thinking based on acquisition norms that are mostly broken anyway 3. But if this is a product for Dennis/Drew, then maybe don't list companies? Dunno, that's my initial thinking.



**keith.muth** 2020-03-27 14:09

seems like a dashboard to track supplies and utilization at VA hospitals, but unclear if they're currently working with the VA or trying to. also unclear if this is just an individual's project or (b) (5).



**zachary.goldfine** 2020-03-27 14:32

Got it. If it's VA specific, Wanmei and Kaeli would be the right people to ping. To answer your question more generally, we don't have an inbox set up for anyone to send something to. The closest thing to that would be from the private sector. For people who want to help:



1) <https://www.covid19-response.com/> Prominent healthcare professionals sourcing healthcare-domain-specific problems that need solving; working closely with helpwithcovid to get help with execution 2) <https://helpwithcovid.com/projects> (b) (6) led effort; gathering tech volunteers to execute on specific problems; surfacing problems to covid19-response to vet 3) <https://www.usdigitalresponse.org/> (b) (6) (Engineering Director Facebook / Stripe), (b) (6) -led effort; focusing on state and local. Created <https://www.projectn95.org/> and spinning up other projects.



**zachary.goldfine** 2020-03-27 14:35

Hm. My line of thinking is more of the vein: ?these are examples of companies that could do x, y, and z in this scheme?, rather than ?these are companies we ought to include or work with?. I don't think they need to be people we've spoken with. Either way, I don't feel particularly strongly about it, and defer to you whether or not to include.



**devin.brande** 2020-03-27 14:35

My personal preference is to list some companies, which I think puts you and I in agreement :slightly\_smiling\_face: I'll put in a page to list some by category.



**keith.muth** 2020-03-27 14:46

yeah, originally directed him to the <http://usdigitalresponse.org> but think he wants to get in touch directly. I'll ask Wanmei and Kaeli



**zachary.goldfine** 2020-03-27 15:50

Sounds good. If that's not the right route, let me know and I can think about it some more



**zachary.goldfine** 2020-03-27 15:53

@george.chewning FYI, it looks like you may have only invited me to your triage calls today. If that was intentional, ignore, but if not, wanted to flag for your attention!



**george.chewning** 2020-03-27 15:54

Oh sorry, was just putting it so it was on the radar, I can handle the calls solo



**devin.brande** 2020-03-27 15:59

Good read here: <https://www.consumerreports.org/health-privacy/coronavirus-researchers-we-dont-need-to-spy-on-everyone-to-track-the-pandemic/> Would be good to try and find out more about this alleged contact tracing task force. ``Over the past two weeks, a White House task force and other government groups have reportedly been in discussions with technology companies including Facebook and Google over how the personal data they hold about Americans could be used to track people potentially exposed to the virus.``



**zachary.goldfine** 2020-03-27 16:06

^ Good find. It seems like we can incorporate or reference some of this information into our OSTP deliverable



**zachary.goldfine** 2020-03-27 16:13

[https://www.producthunt.com/newsletter/4366?utm\\_campaign=4366\\_2020-03-26&utm\\_medium=email&utm\\_source=Product+Hunt](https://www.producthunt.com/newsletter/4366?utm_campaign=4366_2020-03-26&utm_medium=email&utm_source=Product+Hunt)



**zachary.goldfine** 2020-03-27 16:13

That post references something Amazon / Facebook / Google folks built: <https://covidnearyou.org/#/>



**keith.muth** 2020-03-27 16:16

they have an inbox at the VA, but only for internal gov to send to and not meant to be external. I think the best routes are 1) suggest people to engage with the groups you posted and/or 2) if they shoot us an email here, and we can forward to any inboxes where opportunities can be triaged






















**devin.brande** 2020-03-27 16:16

Maps!! :map: Another great find.



**joshuadifrances** 2020-03-27 16:39

Hey team, can you share the one pager that you put together for OSTP once that's wrapped up? No rush and thanks again for all you're doing.

-  **zachary.goldfine** 2020-03-27 16:59  
Thread :thread: for today's standup
-  **zachary.goldfine** 2020-03-27 16:59  
1. OSTP deliverable
-  **devin.brande** 2020-03-27 17:06  
Working doc(s) are in the team Drive, in the `Themes and Tech Concepts` folder if you want to see where it currently stands.
-  **devin.brande** 2020-03-27 17:07  
White paper #2 is called `OSTP Deliverable` and is in the top level of the directory
-  **devin.brande** 2020-03-27 17:27  
Literally @george.chewning
-  **ariele.faber** 2020-03-27 17:29  
(b) (5)
-  **ariele.faber** 2020-03-27 17:29  
@johng.martin link to doc
-  **devin.brande** 2020-03-27 17:31  
Does anyone else find that Hangouts makes their laptop really work? Seems to gobble CPU and thus trigger a lot of heat and fan action on my machine.
-  **george.chewning** 2020-03-27 17:31  
Do we have the contact information for Boehler yet? I had a call with a company that is creating mobile testing kits.
-  **johng.martin** 2020-03-27 17:50  
whoa, Boris Johnson just announced he tested positive.
-  **johng.martin** 2020-03-27 17:53  
I need to read the news more often.
-  **joshuadifrances** 2020-03-27 18:06  
Perfect, thanks!
-  **devin.brande** 2020-03-27 18:10  
Tossed some tech categories into the Contact Tracing doc. Kinda ran outta steam/ideas. Gotta jump on another call.
-  **zachary.goldfine** 2020-03-27 18:32  
We don't. I asked again in the past 48 hours and haven't yet gotten an answer. Route to COVIDMail to route to the testing team.
-  **zachary.goldfine** 2020-03-27 18:37  
@ariele.faber I realized that I need to grab some content from you for my page. When you have a high-level sense of the ideas you're including in your draft - basically, the section headers or categories - send them my way, please :slightly\_smiling\_face:
-  **johng.martin** 2020-03-27 18:37  
I tossed some tech stuff in there, too.
-  **ariele.faber** 2020-03-27 18:44  
@zachary.goldfine am still writing, need some help on technical front. @johng.martin can I ask you to help me pull out the technical keywords we'd like to include when discussing opportunities public health content distribution? I have a 2:45-3:15 mtg and then am free again
-  **johng.martin** 2020-03-27 18:45  
@ariele.faber i?m on it.
-  **zachary.goldfine** 2020-03-27 18:53  
No worries. I didn't realize you were working at the bottom of the same doc. I can pull



directly from what I see. No need to make any special effort to share information with me.  
Thanks!



**zachary.goldfine** 2020-03-27 18:55

@devin.brande @johng.martin how are things looking on your end? As an update, Ariele and I need more time on our end. More likely looking at 3:30 pm ET, possibly 4 pm ET, for a tentative draft for the group to review



**johng.martin** 2020-03-27 18:57

sounds reasonable. i believe Devin is booked with some Navy things now, so more time could be helpful.



**devin.brande** 2020-03-27 18:59

I am booked until ~330. The draft isn't ready to ship in terms of beautification, but I have put in all the new content I believe I'm gonna have today.



**johng.martin** 2020-03-27 19:01

Ditto on content. Doing some word polishing but could use a fresh pair of eyes methinks.



**zachary.goldfine** 2020-03-27 19:15

Thanks. I'll provide a fresh pair of eyes now, and beautify a bit :slightly\_smiling\_face:



**zachary.goldfine** 2020-03-27 19:24

K. Did a little work, here and there. One thing I didn't notice - can one of you add a small "next steps" bit to the Contact Tracing section, even if only 1-3 bullet points of what you see might happen next if Kratsios and/or Liddell wanted to prioritize Contact Tracing?



**johng.martin** 2020-03-27 19:33

I ripped out a 1 para quote from the SafePaths whitepaper, dropped at the end. I think we could reuse some of this language? @devin.brande thoughts?



**devin.brande** 2020-03-27 19:34

Stand by, just broke from (b) (5) call (very interesting!). Will look now. @zachary.goldfine Will chip in two or three proposed next steps while I'm in the doc



**devin.brande** 2020-03-27 19:48

Added some next steps. @johng.martin Added a little formatting to the China/Singapore/UK section, let me know if that's in line with your intent? Other than final beautification, I think the draft contains the content I feel like I have in my brain.



**johng.martin** 2020-03-27 19:51

:thumbsup:



**johng.martin** 2020-03-27 20:11

Referenced in that article is this from the EFF,  
<https://www.eff.org/deeplinks/2020/03/protecting-civil-liberties-during-public-health-crisis>.  
Also a good read?



**zachary.goldfine** 2020-03-27 20:24

While Ariele puts some finishing touches on the Information Distribution section,  
@george.chewning @johng.martin @devin.brande - can you read

(b) (5)

with a critical eye and provide suggestions or feedback on content or style? Note that I moved a few things to Appendix pages and an Icebox section. The idea: include Appendix pages in the final deliverable. Don't include Icebox pages in the final deliverable. Please feel free to move things between those two sections as well.



**devin.brande** 2020-03-27 20:24

On it



**johng.martin** 2020-03-27 20:24

ditto



**ariele.faber** 2020-03-27 20:34

@zachary.goldfine @devin.brande can you infuse any "risks" to the efficient and effective information distribution?



information distribution:



**devin.brande** 2020-03-27 20:34  
On it



**zachary.goldfine** 2020-03-27 20:40  
On it!



**zachary.goldfine** 2020-03-27 20:46  
I tried to pinch-hit on Devin's 'Data Quality and Trust' section. Feel free to edit at-will.



**arielle.faber** 2020-03-27 20:48  
go go gadget beast mode, thanks all!



**devin.brande** 2020-03-27 20:51  
Content dump: complete.



**zachary.goldfine** 2020-03-27 20:53  
@johng.martin Mind if we take the first 5-10 minutes of the HubSpot demo to gain final alignment on the OSTP deliverable?



**johng.martin** 2020-03-27 20:53  
i was about to propose the same, seeing as we are all still frantically typing away?



**zachary.goldfine** 2020-03-27 21:17  
FYSA, I'll take on-call Monday morning until our standup, at which point we can schedule next week's on-call schedule.



**johng.martin** 2020-03-27 21:38  
@zachary.goldfine i am doing the Struck&White treatment on the doc. for the next few mins.



**zachary.goldfine** 2020-03-27 21:49  
Thanks. Can't wait to see that valuable thumbs up! :slightly\_smiling\_face:



**devin.brande** 2020-03-27 21:52  
Took a pass through the contact tracing doc. I'm good with it as is -- though can't guarantee I didn't miss some egregious typo booger :gross:



**joshuadifrances** 2020-03-27 22:06  
Reminder to fill this out again at the end of this week:  
<https://docs.google.com/spreadsheets/d/1zUcB6WK7MV4yfb9D-KphQnZVcY6g1bJMtYZ63drhkyl/edit#gid=1661367604>



**joshuadifrances** 2020-03-27 22:06  
Thanks!



**zachary.goldfine** 2020-03-27 22:07  
Thanks, @joshuadifrances! Just filled it out for everyone



**johng.martin** 2020-03-27 22:09  
ok. all done.



**johng.martin** 2020-03-27 22:11  
thank you @zachary.goldfine



**johng.martin** 2020-03-27 22:12  
(b) (6)



**zachary.goldfine** 2020-03-27 22:12  
Fantastic. I was following right behind you. All set to send, so...sending! Thanks, Johnny.



**zachary.goldfine** 2020-03-27 22:19  
Here are .docx and .pdf versions, Josh.



**zachary.goldfine** 2020-03-27 22:19  
Otherwise, here's

(b) (5)



**zachary.goldfine** 2020-03-27 22:19  
@joshuadifrances \*



**zachary.goldfine** 2020-03-27 22:20  
Deliverable sent to OSTP! Thanks for your time and attention on this, . I really appreciate it. Enjoy your weekends and I look forward to gathering on Monday to discuss our our paths forward :slightly\_smiling\_face:



**joshuadifrances** 2020-03-27 22:20  
Great. Thanks, @zachary.goldfine. You sending this off to OSTP tonight?



**zachary.goldfine** 2020-03-27 22:21  
I sent it their way about 5 min ago



**zachary.goldfine** 2020-03-27 22:21  
It wasn't perfect but I think it was pretty solid given the time we had to work on it.



**ariele.faber** 2020-03-27 22:24  
Thanks for the rockstar leadership on getting us to shipping it! Happy weekend



**zachary.goldfine** 2020-03-27 22:32  
@johng.martin you have a call scheduled for tomorrow at 2 pm ET with (b) (5)  
Information can be found in

(b) (5)



**johng.martin** 2020-03-27 22:47  
ok saw it. thanks for setting this up!



**joshuadifrances** 2020-03-27 23:27  
Very thoughtful. Great work all. Thanks for everything you're doing.



**devin.brande** 2020-03-27 23:31  
FYI, this search should give you the/a Google dashboard on COVID. I've heard anecdotally from a couple of former colleagues who's opinions I trust that the Google internal effort is high quality. Haven't really been able to get much detail about the specifics, or how they are strategizing about their external facing efforts. <https://www.google.com/search?q=coronavirus>



**devin.brande** 2020-03-28 14:42  
@george.chewning when you get this message let me know if you want me to take action on (b) (6) (b) (5), i.e., schedule him. I see you assigned it to yourself in the spreadsheet, I can also just take it unless you really want to talk with him.



**devin.brande** 2020-03-28 16:16  
Scratch that, I'm just gonna take it, spare you another call.



**devin.brande** 2020-03-28 16:30  
@johng.martin HubSpot workflow thoughts related to the inbound from (b) (6) (b) (6). No action requested, just musing really. If I go into HubSpot and reply there, it (b) (6) will send an email (1) from `` (2) to the person who sent us the email, in this case Laurie Doepel at NIH, \_not\_ (b) (6) is the desired target. I see that I can expand the email reply window and then manually intervene to direct the reply to (b) (6) rather than Laurie. I can't tell if in the reply it will include all the quoted text from the forwarded email chain. For example, (b) (6) does not currently have Laurie's email address, but if all the quoted email text is included he'll see it in the headers. HubSpot also thinks Laurie is the relevant contact — can't figure out just now how to smoothly create a (b) (6) contact, other than just manually keying him in.





**devin.brande** 2020-03-28 17:53  
@johng.martin You received a scheduling response from (b) (6) at (b) (6). Only took him 9 days to get back to you. . .



**george.chewning** 2020-03-28 18:17  
I can take it if you want a break



-  **devin.brande** 2020-03-28 18:25  
I'm good on (b) (5) talking with (b) (5) at 3.
-  **devin.brande** 2020-03-28 18:25  
Probably gonna go to ~5p. Doing some other sponsor work in the background.
-  **johng.martin** 2020-03-28 18:55  
@devin.brande saw you set up a meeting in 6 minutes. Do you need me to jump on, too?
-  **devin.brande** 2020-03-28 18:55  
Not unless you are bored or want to for some other reason. I do not anticipate it being a hard hitting engagement (though I'm prepared to be wrong).
-  **devin.brande** 2020-03-28 19:45  
I was wrong, it was pretty good. Even gave a pretty slick live demo.
-  **devin.brande** 2020-03-28 21:10  
@johng.martin One coming your way for Monday (unless they want to connect this weekend, then I can probably take it) (b) (5) Email subject 'FW: Drive Up Testing', timestamp 332p. A little bit ambiguous if the referrer, (b) (6) wanted us to reach out directly or broker an introduction. I reached out to (b) (6) for clarification before initiating scheduling.
-  **devin.brande** 2020-03-28 21:18  
@ariele.faber One coming your way for Monday also. (b) (5) Email subject 'FW: [EXTERNAL] For the task force. Experts in forecasting who want to send their information to the Task Force.' (a real mouthful) Timestamp 319p I reached out to the POC to initiate scheduling. Your Monday calendar is a little tight, I offered him 12 noon or 2p. Let me know if that does not work.
-  **devin.brande** 2020-03-28 21:22  
Okay, I think everything is processed for the day. Gonna knock off.
-  **zachary.goldfine** 2020-03-28 21:45  
From a source I trust: For those of you interested in keeping up with projections about what might happen with COVID-19, if you're on twitter, my very, VERY strong recommendation would be to follow (b) (6). He has been doing tireless work sorting through the onslaught of information, and he may be the single person in the world best equipped for this moment. His two areas of expertise are epidemiology and the flow of (dis)information. There are a lot of models and analyses being published every day, and many of them are of very poor quality. (b) (6) twitter threads are the best source I've found for thoughtful analysis.
-  **zachary.goldfine** 2020-03-28 21:46  
I've been going down some rabbit holes today and getting the sense that contact tracing can be a key part of a comprehensive solution to mitigate spread. I'm wondering if we should push to work on that.
-  **ariele.faber** 2020-03-28 23:00  
@devin.brande both times work, thank you!
-  **devin.brande** 2020-03-29 15:37  
@johng.martin confirmed the POC (b) (6), and offered him Monday at 10a, 11a, or noon. Let me know if that does not work.
-  **johng.martin** 2020-03-29 15:38  
Should be ok. Thanks.
-  **johng.martin** 2020-03-29 15:39  
Is this the same as (b) (5)?
-  **devin.brande** 2020-03-29 15:39  
Yeah



**devin.brande** 2020-03-29 15:47

Scheduled. I put him down for 12 noon tomorrow (Monday).

**devin.brande** 2020-03-29 15:54

Scheduled. Tomorrow (Monday) at 10a. Big group on the call, sounds like they are planning to do a demo.

**devin.brande** 2020-03-29 16:34

@zachary.goldfine Saw you responded to (b) (5). Thank you! I sent an inquiry back to COVIDMail and Paul T on the OKO platform email -- didn't see any contact info on who to reach out to on the company side. I also could not find a website for any company that looked associated with such a platform. Very curious. I think the inbox is fully processed right now. I'm going to break for the day.

**john.g.martin** 2020-03-29 18:26

ok. thanks.

**george.chewning** 2020-03-29 18:44

There's an email address for (b) (6) at the bottom of the forwarded COVIDMail email

**george.chewning** 2020-03-29 18:44

I can reach out to him directly now

**devin.brande** 2020-03-30 13:50

Question: who is the email boss this morning :e-mail:? Want to be sure I give a smooth handoff.

**zachary.goldfine** 2020-03-30 14:15

@devin.brande me!

**ariele.faber** 2020-03-30 14:17

@zachary.goldfine I can also take it! Lemme know if you have a preference. I just got set up in HubSpot

**zachary.goldfine** 2020-03-30 14:17

We haven't received any emails this morning, have we?

**zachary.goldfine** 2020-03-30 14:18

I'm good to take it. Thanks, though!

**ariele.faber** 2020-03-30 14:20

Here's a question for the team: I received an email from (b) (6) working with the Rhode Island COVID response and leveraging tech of (b) (5). I think speaking with her would be very informative. Do we think it's best to route her directly to the WH medical team, and/or take a follow up call with her to hear how the tech is specifically being used?

**ariele.faber** 2020-03-30 14:20

I have not seen anything come through. @devin.brande may be able to confirm

**devin.brande** 2020-03-30 14:21

Not that I'm aware of. At least nothing new. Last things I see from the tail end of Sunday: 1. "Thank you and more info" email from (b) (5). No action required. 2. ODS recommendation that (b) (5) be routed to telemedicine team -- I don't think we have info on any such team - perhaps a follow up to COVIDMail to inquire (though they are on the email chain) 3. Initial contact for OKO platform. @george.chewning took that as the workstream POC, so may do that outreach when he comes online this morning

**ariele.faber** 2020-03-30 14:24

^ she emailed via PIF Tech Review on Fri

**zachary.goldfine** 2020-03-30 14:30

Idea: Assuming we all gave some thought to how our team can be maximally helpful to the overall response effort, let's each write down what we think is the best path forward in advance of today's standup (i.e., over the next 2 hours) and share with the rest of the group. At standup, we can pressure test each proposed path forward so we can refine ideas and

settle on what we think gives us the best chance to help the most. Ideally, each proposal would be short and include three things: 1) What problem should we try to solve? 2) What's your reasoning for why we should solve that problem over other problems? 3) Assuming your proposal got a "green light", what would be the first 5-10 concrete actions we would take as a team to execute? I prepared a place for each of us to record our proposals: ?

(b) (5)

How does that sound? :+1: = "Sounds good, let's do it & I'll do it" :thinking\_face: = "I'm thinking of a way to make it better or suggesting an alternative. Stay tuned."



**zachary.goldfine** 2020-03-30 14:32

Hm. I think it depends. What are you hoping to get from the call? A more thorough assessment of (b) (5) ?



**zachary.goldfine** 2020-03-30 14:37

Thank you! I just followed up with COVIDMail for #2. And for #3, I checked George's calendar and he has a meeting scheduled for 11 am ET with the OKO team, so it looks like they're all set.



**devin.brande** 2020-03-30 14:46

I see the OKO traffic now. Blasted inbox goofiness. George is a scheduling monster! Looks like the company name might be (b) (5)



**johng.martin** 2020-03-30 15:04

Only costs us 30 mins. I am down for hosting a call.



**ariele.faber** 2020-03-30 15:06

Ideal to get insight into why the RI team landed on this specific tech solution (they vetted others) and how they are using it to see if their approach scales. This would provide us with the opportunity to follow-up on our referral and give that context. It would also potentially outline a workstream that could use additional resources on it to operationalize at fed vs local/state levels



**zachary.goldfine** 2020-03-30 16:02

That makes sense to take a followup call!



**johng.martin** 2020-03-30 16:03

we are on that call, now!



**zachary.goldfine** 2020-03-30 16:22

Following up on Ariele's email, the Vice President is asking all hospitals across the country to report COVID-19 testing data by emailing daily at 5 pm ET with an attached spreadsheet. According to Google, there are 6,146 hospitals in the US. Cleaning and merging data from spreadsheets attached to thousands of emails per day doesn't sound efficient. Is it too late to suggest Typeform / a Google Form with sender email validation instead? Or, if the vast majority of hospitals use a similar case management system, an API?

<https://www.cms.gov/files/document/32920-hospital-letter-vice-president-pence.pdf>



**ariele.faber** 2020-03-30 16:35

This is a great immediate opportunity to propose more streamlined data collection and analysis. We should follow up on this with a recommendation by end of day if we have the capability and the appropriate channels



**ariele.faber** 2020-03-30 16:36

On a related note to @zachary.goldfine's message above, @johng.martin and I just got off



the phone with (b) (5) about forecasting tools for COVID. This seems to have immediate and long term relevance to the VP ask (adds a layer of maturity to shift from data analysis to insights). Would like to discuss at our 1pm



**devin.brande** 2020-03-30 17:06

(b) (5)



**zachary.goldfine** 2020-03-30 17:15

Doc for us to take notes (b) (5)



**arielle.faber** 2020-03-30 18:10

@zachary.goldfine @george.chewning @johng.martin @devin.brande I propose the tech challenge that presents itself following the VP request for hospitals to report testing data is another "workstream" or project we should propose that PIFs take on to solve for. Thoughts on this welcome via Slack or for discussion tomorrow



**zachary.goldfine** 2020-03-30 18:33

FYSA, US Digital Response launched a bulletin-board-like service for people, rather than companies. They post to state and local govts the skills and capabilities of the 500+ volunteers who signed up to help; they also post to the volunteers who signed up to help the needs of those state and local govts. That marketplace is up and running but not publicly-accessible.



**devin.brande** 2020-03-30 18:37

Certainly figuring out if it's possible to help them move past manually filling out spreadsheets and emailing them in every day seems like a righteous goal. Having a web-based portal that was designed well where hospitals could quickly key in data and it was dumped into a database on the other end would be a huge improvement. I can't imagine how much of a hassle it must be to process all that data coming in via Excel and then actually do anything with it.



**zachary.goldfine** 2020-03-30 19:01

FYSA: a Thoughtworks team I work with at VA put together this quick market assessment on COVID-19 chatbots, as VA looks to spin one up: <https://github.com/departments-of-veterans-affairs/covid19-chatbot/blob/master/docs/covid-19-chatbots-assessment.md>



**zachary.goldfine** 2020-03-30 19:02

Content, since I think the doc has restricted access: COVID-19 Chatbots Assessment Summary The majority of COVID-19 specific chatbots are presented in a conversational UI with the bot asking a question and providing predefined responses for users to select (example: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/index.html>). Some chatbots are more advanced and allow users to enter free text questions at any point (see <https://intermountainhealthcare.org/covid19-coronavirus/covid19-symptom-checker/> powered by <https://gyant.com/>). Some organizations deviate from the conversational UI pattern by using a step-by-step question and answer format with a single question per page (see <https://111.nhs.uk/covid-19>). The information and types of questions in each solution appear to be similar. Some solutions are specific to symptom checking while others include more general FAQs about COVID-19. NHS deviates the most in language and tone by more thoroughly describing symptoms and providing examples when asking questions. Examples <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/index.html> Description - Guides users through a series of questions related to COVID-19 symptoms, travel, and potential exposure to recommend action. User Interaction



COVID-19 symptoms, travel, and potential exposure to recommend action. User Interaction - Respond to questions by selecting from predefined answers. UI - Chat/messages style <https://covid-19.ontario.ca/self-assessment/#q0> Description - Guides users through a series of questions related to COVID-19 symptoms, travel, and potential exposure to recommend action. User Interaction - Respond to questions by selecting from predefined answers. UI - Single question per page. Each answer moved to a new page with a new question. <https://my.clevelandclinic.org/landing/preparing-for-coronavirus> Description - Guides users through a series of questions related to COVID-19 symptoms, travel, and potential exposure to recommend action. User Interaction - Respond to questions by selecting from predefined answers. UI - Chat/messages style <https://coronavirus.providence.org/> Description - Provides two paths, risk assessment and answers to general COVID-19 questions. User Interaction - Respond to questions by selecting predefined answers or select FAQs to view an answer. FAQ route allows users to type free text questions. UI - Chat/message style <https://111.nhs.uk/covid-19> Description - Guides users through a series of questions related to COVID-19 symptoms, travel, and potential exposure to recommend action. Good use of phrasing when asking questions about symptoms by providing real life examples and avoiding sounding too clinical. User Interaction - Respond to questions by selecting predefined answers with a few fields requiring basic text entry (zip code, age, dates). UI - Single question per page with one or more inputs. User advances to the next question by clicking ?next question?. <https://voicebot.ai/2020/03/22/apple-siri-will-now-walk-users-through-the-cdc-covid-19-assessment-questions-and-then-recommend-telehealth-apps-alexa-and-google-assistant-only-offer-basic-information/> Description - Triggered by asking Siri if you have Coronavirus. Asks a series of questions about symptoms to provide a recommendation. User Interaction - Siri reads questions, user responds with voice using one of the possible answers listed from Siri. UI - Standard Siri interface <https://intermountainhealthcare.org/covid19-coronavirus/covid19-symptom-checker/> Description - Symptom checker and provides information and answers to FAQs. Powered by <https://giant.com/>. User Interaction - Users can type free text questions at any time. Chatbot also provided predefined answers that can be selected. UI - Chat <https://www.hyro.ai/covid-19> Description - Demo not available, but based on screenshots, it appears to be natural language and one of the few that doesn't have users selecting predefined answers. User Interaction - Free text chat UI - Chat <https://www.buoyhealth.com/symptom-checker/> Description - Not specific to COVID-19, but includes information and symptoms related to it. User Interaction - A mix of selecting predefined answers and searching large lists of symptoms and conditions. UI - Chat



**zachary.goldfine** 2020-03-30 20:43  
@ariele.faber

(b) (5)

- a company called (b) (5) I just scheduled a call for you for tomorrow at Noon ET. All you from here!



**zachary.goldfine** 2020-03-30 21:42  
Here is (b) (5)

(b) (5) at what specific steps this team might take next for contact tracing, pending Ariele suggesting an alternative term to "contact tracing" :slightly\_smiling\_face: Johnny is doing research that will help us refine this document. In the meantime, I'd love to get your eyes on this. Specifically: (b) (5)



**ariele.faber** 2020-03-30 21:46

Taking a look, and listening to this link that Michelle shared on the covid slack:

<https://www.npr.org/2020/03/27/822728420/member-of-now-disbanded-national-security-council-pandemic-response-team-speaks>



**zachary.goldfine** 2020-03-30 22:00

@devin.brande I scheduled a call for you + the (b) (5) team

(b) (5)

tomorrow, 3:30 - 4 pm ET. I saw that you have something scheduled for 4:15 pm ET tomorrow, so if that's cutting it too close, let me know and I can find someone else to take the call.



**devin.brande** 2020-03-30 22:02

No problem, works for me. I will need to cut them hard at 4p though. The 415p is a critical briefing to Navy seniors on our last three months of work. It's a phone call, so I don't need to travel or anything.



**zachary.goldfine** 2020-03-30 22:03

Sounds good. Good luck on that briefing!



**devin.brande** 2020-03-30 22:04

Thanks!



**devin.brande** 2020-03-30 22:04

Been working the narrative and read-aheads for a while, that's the "sponsor work" I've been doing in the background.



**zachary.goldfine** 2020-03-30 22:04

I've been curious to ask but didn't want to pry...



**devin.brande** 2020-03-30 22:34

Haha, I can send you the narrative doc if you're curious



**ariele.faber** 2020-03-30 23:01

@zachary.goldfine and @johng.martin looks great! added a few comments. Upon reflection, let's keep "contact tracing" language but add a clear definition. Will try and find a good one for tomorrow



**zachary.goldfine** 2020-03-30 23:53

If it's no sweat for you, sure! I'm always interested to see how people do things and if there's something I can learn along the way :-)



**zachary.goldfine** 2020-03-31 01:46

From <https://stop-covid.tech/>: ""6. Apple, Google, and other mobile operating system vendors should work to provide an opt-in, privacy preserving OS feature to support contact tracing. Users who opt in could be notified in a non-identifiable way if they had been in the same spaces as subsequently identified cases, in order to enable self-quarantine, monitoring, early detection and prevention of tertiary cases. If such a feature could be built before SARS-CoV-2 is ubiquitous, it could prevent many people from being exposed. In the longer term, such infrastructure could allow future disease epidemics to be more reliably contained, and make large scale contact tracing of the sort that has worked in China and Korea, feasible everywhere. ""



**devin.brande** 2020-03-31 13:18

Glad they're repping for privacy!



**devin.brande** 2020-03-31 13:18

Speaking of. . . <https://www.marketwatch.com/story/zoom-is-being-looked-at-by-new-york-ag-for-privacy-practices-2020-03-30?mod=home-page>



**zachary.goldfine** 2020-03-31 14:42

@ariele.faber Let me know if you need help fielding the LiveView offer that came in last night



**ariele.faber** 2020-03-31 15:08

Thanks! I planned to assign it to myself but haven't seen any follow up come through from my scheduling email.



**zachary.goldfine** 2020-03-31 15:10

Ah, that's my mistake. I didn't see that you had already put it in the spreadsheet. All good!





**ariele.faber** 2020-03-31 15:15

@zachary.goldfine I see the issue - two spreadsheet entries got combined; moving the LiveView entry to bottom row of sheet. Thanks for the head's up.



**ariele.faber** 2020-03-31 15:38

@zachary.goldfine @george.chewning an offer just came through from a company offering emergency PPE equipment. I just assigned this to Zach. From urgency perspective, I recommend we route to testing/med team, but do quick vetting call. Offered 12:30 pm or 2-3. Including George in case Zach has any time conflicts then.



**johng.martin** 2020-03-31 15:41

@ariele.faber thanks for the link to the audio clip. Seems to be more focused on the limited testing capability and lack of available tests and that impact on contact tracing, whether digitally/technology enabled or not. (Maybe i am reading too much in between the lines, here) Although the audio clip mentions briefly the need for privacy in contact tracing, is there perhaps an implied suggestion that we instead focus on addressing lack of tests? or should we assume that gets taken care of soon and continue our focus on digital contact tracing.



**johng.martin** 2020-03-31 16:01

@ariele.faber i'm gonna jump onto your 12:00. Also let me know if you need me to take over the inbox while you are away.



**george.chewning** 2020-03-31 16:02

Just had a call with (b) (5) and they're offering a capacity planning platform for virtual hospitals (bed management for the field hospitals being setup in parks and stadiums). It sounded like something that could be a real value-add, but I would appreciate input on where to route. I was thinking maybe FEMA?



**zachary.goldfine** 2020-03-31 16:24

COVIDMail with a suggestion for FEMA?



**zachary.goldfine** 2020-03-31 16:25

I can do 2:30, if that works!



**ariele.faber** 2020-03-31 16:41

@zachary.goldfine great! will confirm and add to your calendar.



**johng.martin** 2020-03-31 16:58

@ariele.faber internet died, lost all contact, rebooted everything. i will slack you my notes?



**ariele.faber** 2020-03-31 16:59

Ariele - Agenda items for standup: 1) Update on last day of requests, 2) 2 outstanding requests to route, 3) Monitor Me need/proposed next steps, 4) FYI funnel response team project concepts to PIF workstreams by EOD Fri



**devin.brande** 2020-03-31 17:01

Reverse the polarity!



**zachary.goldfine** 2020-03-31 17:05

5) contact tracing communication method



**zachary.goldfine** 2020-03-31 17:23

Top 4 options to be shared with PIF: (b) (5)

[REDACTED] Edit wording by 2:30 pm ET, at which point I'm going to add them to a doc Ariele shared with me to share with other PIFs.



**george.chewning** 2020-03-31 17:49




Has anyone had contact with a (b) (6) or a company called (b) (6)




**george.chewning** 2020-03-31 17:50


I'm not seeing anything in the tracker but a recent email from Lira suggests they're already in contact with an OSTP tech response team



-  **zachary.goldfine** 2020-03-31 18:03  
That name doesn't sound familiar, nor does (b) . Maybe it's worth shooting a note to Drew and Dennis to see if they've already spoken with (b) . Either way, if Lira is sending our way, we might as well set up a call in the meantime. We can always cancel if Drew gets back to us saying OSTP already engaged.
-  **devin.brande** 2020-03-31 18:55  
I assume they are referring to (b) (5) ? That would be the only thing that comes to mind with the kind of wide reach they describe.  
[https://en.wikipedia.org/wiki/SAS\\_\(software\)](https://en.wikipedia.org/wiki/SAS_(software)) CRSHQ is a lobbying firm  
<https://www.crshq.com/>
-  **zachary.goldfine** 2020-03-31 20:10  
Update: For contact tracing, Josh suggested we start with Lira and Kratsios. I'm going to shoot them an email in the next hour. Hopefully they can tell us: 1) if there's a group already working on contact tracing research or contact tracing itself, or 2) how to get a "yes" or "no" from Chris Liddell or Boehler / Giroir's team to do a quick research sprint and provide information for them to make a go/no go decision on contact tracing. If we don't hear back from them by tomorrow afternoon, we can look at taking other paths.
-  **joshuadifrances** 2020-03-31 20:14  
Hi team, would you be open to providing an update on this work at tomorrow's All Hands?
-  **zachary.goldfine** 2020-03-31 20:14  
~The PIF all-hands at 3:30?~ Moved to thread
-  **zachary.goldfine** 2020-03-31 20:15  
The PIF all-hands at 3:30?
-  **john.g.martin** 2020-03-31 20:29  
on a related note, (b) (6) from the (b) (5) have agreed to speak to the PIFs re: their recent paper, Protecting Civil Liberties during a Public Health Crisis.
-  **zachary.goldfine** 2020-03-31 20:32  
If it's the PIF All Hands, yes. If it's a TTS All Hands, we'd need to know what time, since it's not on my calendar.
-  **joshuadifrances** 2020-03-31 22:03  
Yes, PIF all hands at 3:30
-  **zachary.goldfine** 2020-03-31 22:05  
update: I just got a call from Matt Lira. He just talked to Kratsios about our email. He confidently assured me that the right people are thinking about and working on some of our contact tracing ideas, whereas other parts of our ideas are not things USG would work on. He couldn't share more information about who or how, despite me repeatedly asking :face\_with\_monocle: Matt had an idea of one thing we could work on. I'll share more about it in standup, and Matt will get a better sense of whether it's a real thing in the next 24 hours. Otherwise, he implored us to stand down on contact tracing, continue with triage, and stay in touch. As a contextual note, the tone of the call was friendly and warm. Matt appreciates our help.
-  **devin.brande** 2020-03-31 22:14  
Thanks for leading the push on this. Very curious. At least it sounds like he heard us and might be willing to work on ID'ing an alternative to work on
-  **john.g.martin** 2020-03-31 23:15  
wow, interesting. ?stand down on contact tracing?, were those his words or yours?
-  **zachary.goldfine** 2020-03-31 23:25  
His words. I realize that sounds confrontational in written form, but it wasn't confrontational in the conversation. It was in the vein of giving clear direction, which I appreciated!
-  **zachary.goldfine** 2020-04-01 17:01  
Thread for today's standup agenda


 Thread for today's standup agenda


 **zachary.goldfine** 2020-04-01 17:01  
1. Update from Matt Lira convo


 **zachary.goldfine** 2020-04-01 17:02  
2. Next steps for us?


 **zachary.goldfine** 2020-04-01 17:03  
3. US Digital Response connection


 **johng.martin** 2020-04-01 17:33  
Mentioned during our standup. <https://www.youtube.com/watch?v=f84n5oFoZBc>


 **devin.brande** 2020-04-01 18:01  
Linking not for the editorial content but for the little org chart at the bottom. I found it quite helpful given my lack of familiarity with the formal organization of players in the response effort. <https://www.brookings.edu/research/the-federal-governments-coronavirus-actions-and-failures-timeline-and-themes/>


 **zachary.goldfine** 2020-04-01 18:04  
Good find. I find that chart helpful, too.


 **zachary.goldfine** 2020-04-01 18:05  
The chart Devin is referencing


 **george.chewning** 2020-04-01 18:09  
Helpful chart, but it doesn't show the informal orgs that are very active, like Mr. Kushner's team

 **devin.brande** 2020-04-01 18:09  
Agreed. That interplay of formal and informal organization may be part of what we experienced with the tracing proposal.


 **joshuadifrances** 2020-04-01 19:08  
Team, how long is your update today? Do you have slides you want to share?


 **zachary.goldfine** 2020-04-01 19:12  
No slides. 5 min should do. Just a quick update, unless @arielle.faber you want to incorporate the pitch for folks to work on our other ideas? I'm assuming the default is ?no? and you're doing that with Scott and Maura at another point in the meeting or later this week.

 **devin.brande** 2020-04-01 19:41  
@zachary.goldfine Great summary, killer representation of the team!


 **george.chewning** 2020-04-01 19:45  
'And then there's George, who just grinds'

 **devin.brande** 2020-04-01 19:46  
Killdozer!

 **keith.muth** 2020-04-01 19:56  
@george.chewning you win whatever the version of "Gruden's Grinder" award is for PIF. I'll even get my haircut like Jon Gruden if you want.





















 **george.chewning** 2020-04-01 19:58  
Haha, love it!

 **devin.brande** 2020-04-01 20:07  
@johng.martin how you feelin' about this Sublime business? :slightly\_smiling\_face:


 **devin.brande** 2020-04-01 20:17  
AEI COVID response proposal, including contact tracing very much in line with our proposal. Encouraging. <https://www.aei.org/research-products/report/national-coronavirus-response-a-road-map-to-reopening/>

 **devin.brande** 2020-04-01 20:49



-  Another interesting contact tracing nugget. Slick website, honestly a little bit uncertain if it's legit. Would recommend exercising some caution in clicking too liberally. <https://www.pepp-pl.org/>
-  **joshuadifrances** 2020-04-01 21:10  
Yes, awesome overview, Zach!
-  **zachary.goldfine** 2020-04-01 21:11  
@george.chewning lol. I was going for ?George is the best utility player a team could hope for?. Sounds like what came out was ?George is a pepper grinder?
-  **george.chewning** 2020-04-01 21:12  
'Team player' is the highest praise, you nailed it
-  **devin.brande** 2020-04-01 21:13  
And 33% of all our assessments. . . :hulk-hogan:
-  **zachary.goldfine** 2020-04-01 21:14  
?Pan-European Privacy-Preserving Proximity Tracing?. Try to say that three times quickly.
-  **johng.martin** 2020-04-01 22:50  
Go @george.chewning!
-  **joshuadifrances** 2020-04-02 16:31  
Any more projects in the last day? Haven't seen any added to the tracker, but have my daily update with the TTS leadership team. No worries if not. Just wanted to check
-  **joshuadifrances** 2020-04-02 16:34  
Also, did Matt end up wanting you all to get involved in another project?
-  **george.chewning** 2020-04-02 16:53  
Nothing since the 31st on our end
-  **zachary.goldfine** 2020-04-02 16:55  
We haven't heard an update from him, so not yet.
-  **zachary.goldfine** 2020-04-02 16:55  
Thread :thread: for our standup agenda
-  **devin.brande** 2020-04-02 16:57  
Check your inbox, good email just came out with the subject line \*Be Aware of COVID-19 Malicious Mobile Apps\*. Sort of mundane security advice in normal times, but pleased to see a privacy-minded note related to C19.
-  **ariele.faber** 2020-04-02 17:00  
Hi all - Sorry I didn't follow up yesterday evening on the remote monitoring front. I had a family matter that came up - everything is ok! I pulled some visual ideas for how to propose remote monitoring effort and can share after a 1-1:30 meeting today in agency that I have to attend. I have 2 more follow-ups to route. Thanks for being flex.
-  **devin.brande** 2020-04-02 17:12  
George, is that you?
-  **joshuadifrances** 2020-04-02 17:16  
Great. Thanks!
-  **joshuadifrances** 2020-04-02 17:17  
Ok, sounds good. Thanks for the quick reply.
-  **devin.brande** 2020-04-02 17:36  
This one's for @johng.martin <https://chess24.com/en/read/news/magnus-carlsen-launches-online-chess-super-tournament>
-  **johng.martin** 2020-04-02 17:50  
Fun! Thanks for sharing. I'm sure JayJay would approve!
-  **zachary.goldfine** 2020-04-02 18:14  
~One thing you may want to note: we added about 100 vetted companies and tech tools



 One thing you may want to note: we added about 100 vetted companies and tech tools from trusted partners to

(b) (5)



**zachary.goldfine** 2020-04-02 18:15

One thing you may want to note: we added about 100 vetted companies and tech tools from trusted partners to

(b) (5)



**zachary.goldfine** 2020-04-02 18:15

^ FYSA



**zachary.goldfine** 2020-04-02 19:29

Hey all, I just sent an invite for tomorrow at Noon. I'm connecting with Allen Huang, who leads US Digital Response's effort to vet tech tools for state and local governments for the COVID-19 response. Feel free to join or not at-will.

(b) (5)

that they're working on.



**johng.martin** 2020-04-02 21:33

@george.chewning just saw the new deals come in. If your are scheduling via google calendar, please add me to your calls, so i can lurk or maybe participate.



**ariele.faber** 2020-04-02 22:14

@george.chewning I see two that came in after 5 that seem high priority. I'm avail for a phone call tomorrow before 10:30 am or after 2:30pm. Also available tonight before 9 pm



**george.chewning** 2020-04-03 00:27

Thanks, responding to them now



**johng.martin** 2020-04-03 03:38

In following up on the concerns communicated to us (through Zach) about the burden to various states? department of labor. This evening I had a few phone calls with some former customers who are key IT exec?s employed by the State of California. From this I obtained an interesting perspective and a nice PDF document for us to read. TL;DR is every state has widely different regulations/procedures . and the systems are so complex and antiquated they would take months or years to modernize sufficiently to meet current scalability needs for the large increase in claims filings. I?ve attached a PDF that I received from some state employees who are associated with EDD (California?s version of Labor Department. b.t.w., EDD stands for Employee Development Department) . The PDF is long, so here are some highlights you might want to read: Pages 8-12 Lot?s of history and background information about UI (Unemployment Insurance) Page 45 2nd paragraph mentions ??ability for staff to utilize the current \*mainframe\* systems?? Page 47 1st para, ?? continues to operate in a \*35-year-old mainframe environment\*. A substantial investment has been made over the years in this legacy system? \*competing priorities and funding limitations\*?? Page 48 mentions difficulties meeting federal quality standards and integrity and fraud issues. Page 50 para 3, ?? It is expected that the topic of state-funded UI administration will continue to be an issue in the future.?



**johng.martin** 2020-04-03 03:58

Perhaps something to discuss in tomorrow?s group meeting?



**ariele.faber** 2020-04-03 13:50

Good morning, all. @george.chewning am I assigned to any calls today? I have invites but can't tell via Hubspot if they're assigned to me. thanks!



**george.chewning** 2020-04-03 13:57

Nope, I just invited everyone for visibility



**johng.martin** 2020-04-03 14:40

@george.chewning Interesting call? Here are my notes?



**george.chewning** 2020-04-03 14:52

Thanks Johnny! And yeah, thought it was ironic that they were in the office and not distancing. Maybe they test each other daily



**johng.martin** 2020-04-03 15:35

@george.chewning here are my notes for the zipline call at 11:00am.



**zachary.goldfine** 2020-04-03 16:39

:thread: for topics for today's standup



**zachary.goldfine** 2020-04-03 16:39

US Digital Response call: update and next steps



**zachary.goldfine** 2020-04-03 16:40

Zach: quick note on perspective



**johng.martin** 2020-04-03 17:01

Matt Lira's invitation to provide for states labor departments? needs.



**zachary.goldfine** 2020-04-03 17:02

@devin.brande friendly reminder with a link for today's standup:

(b) (5) :slightly\_smiling\_face:



**zachary.goldfine** 2020-04-03 17:07

10x chat update



**zachary.goldfine** 2020-04-03 17:34

Has anyone responded to Georgeta's email from yesterday about NODLE contact tracing?



**zachary.goldfine** 2020-04-03 21:04

Thanks. Sounds like they haven't yet been contacted. I'll follow up!



**ariele.faber** 2020-04-03 21:16

@george.chewning @zachary.goldfine I have bandwidth to take the Raj call tomorrow at noon if it would be helpful - ya'll have been hauling



**devin.brande** 2020-04-03 21:29

I haven't poked at this website much, but cool.

<https://www1.nyc.gov/site/helpnownyc/index.page> My buddy in NYC (who is just a rando dude, works at AWS) said he received an amber alert message to his phone requesting licensed medical professionals to go to that website.



**devin.brande** 2020-04-03 21:30

Somewhere in NY is a team executing on good tech ideas!



**zachary.goldfine** 2020-04-03 21:33

@george.chewning For folks whom you originally reached out to for scheduling: when they reply, like Raj, should we expect the on-call person to continue where you left off, or do you plan on following up until a call is scheduled? I don't have a strong feeling either way, but I'm realizing I don't think it's something we settled on as a team



**george.chewning** 2020-04-03 21:35

I was going to follow up with Raj since I put it in my workstream, so maybe the on-call should just ping the workstream owner?



**johng.martin** 2020-04-03 21:50

Just a heads up. I saw an e-mail from Matt Lira asking about the status of Zipline? . I hope you saw that, too.



**george.chewning** 2020-04-03 21:52

I did not see that



**george.chewning** 2020-04-03 21:53

I am just typing up my route now though



**johng.martin** 2020-04-03 21:55

Timestamp was Thu, Apr 2, 6:07 PM





**george.chewning** 2020-04-03 22:01

Oh, that was the initial email from him



**zachary.goldfine** 2020-04-03 22:12

Sounds good



**zachary.goldfine** 2020-04-03 22:13

And thanks, Ariele! It'll be up to George whether to take you up on that offer  
:slightly\_smiling\_face:



**george.chewning** 2020-04-03 22:50

@arielle.faber Thanks for the offer! I think I'm all set for the call tomorrow to close out my open ones



**johng.martin** 2020-04-05 18:43

@george.chewning ok, my bad... sorry for the false alarm.



**george.chewning** 2020-04-06 05:41

No worries, thanks!



**zachary.goldfine** 2020-04-06 14:11

@george.chewning FYSA, You have an e-mail in the shared inbox from (b) (6) re: (b) (6)



**zachary.goldfine** 2020-04-06 14:11

?Good morning to you, George, and your team, I know you're intensely busy but would appreciate, if possible, receiving any feedback on the (b) (5) proposal. Please let me know if you have any further questions. Be well, Michael?



**zachary.goldfine** 2020-04-06 14:12

@johng.martin FYSA, you have an e-mail in the shared inbox from (b) (6) (b) (5)



**zachary.goldfine** 2020-04-06 14:12

?Hi all, I wanted to check in here to see if you've had a chance to review? Let me know what next steps make sense. We've had 830,000 users now and I think there is a very real opportunity to even visualize the disease at a national scale. Best, (b) (6)



**johng.martin** 2020-04-06 15:37

@zachary.goldfine thanks for the heads up on the e-mail. After our initial discussion, I found (b) (5) interesting, and routed to Dennis, if I recall. Do you think we should route further? I would also be curious on @arielle.faber's opinion.



**arielle.faber** 2020-04-06 15:42

@johng.martin (b) (5) is square in Dennis' court. If anything, @zachary.goldfine could facilitate another call with Dennis to understand how we can support him in and beyond telemedicine effort triaging/solution packaging. I think Josh is going to have Dennis provide an update on his work to date at OSTP this Wednesday at all-hands. We can bring it up after that as well.



**george.chewning** 2020-04-06 15:42

For a lot of these followups, are you all just replying that the information has been routed and it's at the next step of the process?



**arielle.faber** 2020-04-06 15:43

To that point, Dennis also commented on a couple of the referrals I sent his way indicating that he had recommendations for how we might restructure the spreadsheet for ease of use



**johng.martin** 2020-04-06 16:07


What would you all think of the following response to (b) (6) inquiry e-mail: ?Thanks for checking in and giving me an update on your numbers. Sounds like a 10x increase in users since we last spoke. I had already forwarded to some of my colleagues in the White House, I will pass on the updates of your progress.? Let me know your feedback or suggestions.




**george.chewning** 2020-04-06 16:15


Maybe quickly discuss this in the standup? I'm leaning towards making a template response





 maybe quickly discuss this in the standup. I'm leaning towards making a template response to followups

 **johng.martin** 2020-04-06 16:15  
@george.chewning i like this idea.

 **zachary.goldfine** 2020-04-06 16:49  
Thread :thread: for standup agenda


 **zachary.goldfine** 2020-04-06 16:49  
Ideas for the team to pursue


 **zachary.goldfine** 2020-04-06 16:49  
Template for offerer followups


 **zachary.goldfine** 2020-04-06 16:50  
@devin.brande


(b) (5)


(b) (5) a company that made a new contact tracing application called (b) (5). The call is scheduled for you for Thursday at 2 pm ET. Note that Georgeta will join the call, since she sourced the offer!


 **devin.brande** 2020-04-06 16:50  
Got it!


 **zachary.goldfine** 2020-04-06 16:52  
Zipline (Lira)

 **zachary.goldfine** 2020-04-06 17:05  
Hey @george.chewning, if you're having trouble joining the hangout, you can call in at ?  
PIN: ?255 709?#

 **ariele.faber** 2020-04-06 17:07  
Dennis recommendations re offerings sheet


 **devin.brande** 2020-04-06 18:01  
@johng.martin FWIW, here's where you have to click to see comments. Not super intuitive.


 **johng.martin** 2020-04-06 18:02  
ty!


 **johng.martin** 2020-04-06 18:26  
Through the magic of Google Sheets? `IMPORTRANGE()`, i have developed a prototype sheet that should allow us to continue doing Matt Lira's format while simultaneously providing an automatically generated spreadsheet that conforms to Dennis' requirement for the Orgname to appear in column `A`. To understand how this mechanism works, check out the formulae used in cells `A1` and `B1`,

(b) (5)

(b) (5) If you folks think this would work, we can do some more column rearranging and colorization. Feel free to directly edit or ask me to do so if you are unsure what to do...

 **zachary.goldfine** 2020-04-06 18:33  
Great idea :slightly\_smiling\_face:

 **devin.brande** 2020-04-06 18:35  
While the current format is ugly and offends a sense of natural order, couldn't he simply sort by company name (column F)? He also asks for a bunch of info that's more about vetting startups. He's still not telling us what he wants or what he's doing with this information. Smells to me like more "bring me a rock" nonsense.

 **zachary.goldfine** 2020-04-06 18:35  
@devin.brande @johng.martin As the `triage` team, we have a few responsibilities this week: 1. Being on-call 2. Taking phone calls with offerers and routing 3. Connecting with Dennis to see what changes we may want to make to better present information to OSTP 4. Figure out how to route offers, like remote monitoring, that are important and useful, but we

suspect are not getting through to the "right" people are our route 5. Develop short strategic white papers from our experiences, as compelled Starting a thread :thread: here for us to divide these responsibilities among ourselves!



**zachary.goldfine** 2020-04-06 18:36

@johng.martin It looks like you've already gotten started on number 3. Do you want to run with that one? Are there any others you want to take on?



**zachary.goldfine** 2020-04-06 18:37

@devin.brande From our standup call today, it sounded like you're interested in number 5, which would also probably be bolstered by number 2. Do those two sound like things you'd want to take on? Are there any other things you'd want to pursue?



**zachary.goldfine** 2020-04-06 18:38

I'd be happy to take on number 1 and be on-call.



**zachary.goldfine** 2020-04-06 18:38

That leaves number 4 with no natural home yet



**devin.brande** 2020-04-06 18:40

5. I can work on. Plus 1. and 2., naturally. And maybe poke at 4., but getting to a good result there I think is more open ended in terms of what actions to take. I would strongly counsel that we not do 3. as currently stated. We should engage with Dennis and have a plain language conversation with him about our expectations and what we believe we need from him to provide good work product. The current level of engagement from him is a waste of our time.



**johng.martin** 2020-04-06 18:46

This rock is easily within reach. I'm happy to just give it to him.



**zachary.goldfine** 2020-04-06 18:48

I agree with your assessment overall about investing little time or effort into Dennis' requests unless there's evidence to suggest that doing so will lead to something. That said, right now, he's the only person providing any feedback whatsoever, so it does seem worth, as you say, a plain language conversation to share our expectations and what we need from him.



**zachary.goldfine** 2020-04-06 18:49

@devin.brande Re: 5, 1, and 2, that sounds good, though I worry that's too much. Want to take on those three for the next 48 hours and we can check in and load balance if needed?



**devin.brande** 2020-04-06 18:51

Wait, maybe I'm misinterpreting. I was volunteering for what I thought I had a competent understanding of in general terms. In terms of the next 48 hours, I can do 5 and 2. All three would definitely be too much.



**zachary.goldfine** 2020-04-06 18:53

@ariele.faber @george.chewning As the `bulletin board` team, we have a few responsibilities this week. Let's aim to have something by Thursday, unless you think that's unrealistic: 1. Connect with local and/or state government entities to better understand needs 2. Coordinate with US Digital Response, likely through Allen Huang 3. Paper prototype and present the shape of an initial solution for solving identified needs Starting a thread :thread: here for us to divide these responsibilities and others among ourselves!



**zachary.goldfine** 2020-04-06 18:54

@ariele.faber you seemed interested in taking on numbers 1 and 3. Does that sound right? Are there other things you'd like to take on?



**zachary.goldfine** 2020-04-06 18:55

@george.chewning You were on the last call with US Digital Response with Allen, so you seem like you'd be great for numbers 2 and 3, perhaps assisting Ariele with number 1, too. How does that sound? Are there other things you'd like to take on?



**zachary.goldfine** 2020-04-06 18:56

I don't mean to assign anything to anyone, just wanted to kick off the conversation. I'll let

you two take it from here, and please let me know how I can best help!



**zachary.goldfine** 2020-04-06 18:57

Sounds like we're on the same page, then. I'll take 1. You take 5 and 2.



**devin.brande** 2020-04-06 18:57

:high\_five:



**johng.martin** 2020-04-06 19:24

@zachary.goldfine i?m on #3, but won?t get to start until after dealing with a Jay Jay meltdown?



**george.chewning** 2020-04-06 19:43

Thanks Zach!



**zachary.goldfine** 2020-04-06 19:57

Sounds good, @johng.martin. Family first. Let me know if/how I can support!



**devin.brande** 2020-04-06 19:59

FYSA, fielded an inbound on behalf of my Navy people that they asked me to vet. (b) (5)

[REDACTED]



**zachary.goldfine** 2020-04-07 01:31

@devin.brande You should have in your calendar a meeting tomorrow at 3 pm ET with

(b) (6)

(b) (5)

[REDACTED]

(b) (5)

[REDACTED] More information below. I checked your calendar and you seemed available. Let me know if that's not the case and Johnny or I can take the meeting instead! (b) (5)

[REDACTED]



**devin.brande** 2020-04-07 12:21





~I'm on it!~



**devin.brande** 2020-04-07 12:21

I'm on it!



**johng.martin** 2020-04-07 14:04

i can jump on this one.



**devin.brande** 2020-04-07 14:07

You're welcome to take it if you want. No preference on my side.



**george.chewning** 2020-04-07 16:52

Hey team, I'm going to be a couple minutes late today, trying to close out a COVID-related sponsor task



**george.chewning** 2020-04-07 16:52

Thanks for understanding



**johng.martin** 2020-04-07 16:56

maybe i misunderstood the ?strike-thru? text (???)



**johng.martin** 2020-04-07 18:46

I did a little digging (b) (5) ?s value-prop. is handheld device bluetooth for IoT with a splash of cryptocurrency. Not too surprising, with their (b) (5) app, the biz has possibly ported or otherwise adapted to work with Singapore?s TraceTogether APP (from the S?pore Min. of Health). @zachary.goldfinei saw Georgetta is on the invitation; do you think we should let her know about Matt Lira?s request re: digital contact tracing?



**zachary.goldfine** 2020-04-07 19:35

@johng.martin From the original email chain, Georgetta said: ""i'd like to stay involved in the follow-up conversation(s) and help evaluate this opportunity."" She can better help evaluate the opportunity having the Matt Lira context, so I'd recommend sharing that with her before the call, if possible!



**devin.brande** 2020-04-07 22:29

Done.



**devin.brande** 2020-04-08 15:28

Draft reciprocity white paper here:

(b) (5)

Pretty high level, hard to manage length against the impulse to add in more little nuggets and examples. Feel free to wade in.



**keith.muth** 2020-04-08 15:41

Hi friends, someone in CoEs just wrote us; they've "...received a few offers from vendors on free software or pilots in response to COVID19. I had heard that somewhere within the PIFs, those offers are being collected. Can you let me know who I can forward these offers to?" - can I give her the inbox to forward to? I wanted to confirm with you all before adding to the noise



**zachary.goldfine** 2020-04-08 15:47

@keith.muth rather than giving her the email address directly, would you mind having her send to you and you send to us? I'm guarding against that email address being passed around and becoming a general-purpose inbox for all vendor outreach.



**zachary.goldfine** 2020-04-08 15:54

Thread ? for today?s standup



**zachary.goldfine** 2020-04-08 15:54

How can we get contacts at federal agencies to whom we can push our spreadsheet, in case it'd be useful for them?



**keith.muth** 2020-04-08 16:03

@zachary.goldfine sorry, Josh gave her the email before I could get back to her, but we can ask her to not pass it around



**devin.brande** 2020-04-08 16:58

Gonna be five min late to standup, need to migrate to my car



**zachary.goldfine** 2020-04-08 17:03

That'd be great, thanks



**zachary.goldfine** 2020-04-08 17:04

Keith: how are we doing?



**zachary.goldfine** 2020-04-08 17:08

Ariele: What might we do to close the loop for some offerers and/or handle multiple incoming offers from same offerer through different channels?



**zachary.goldfine** 2020-04-08 17:29

Thread :thread: for Thursday, 4/8 standup



**zachary.goldfine** 2020-04-08 17:29

Ariele: What might we do to close the loop for some offerers and/or handle multiple incoming offers from same offerer through different channels?



**devin.brande** 2020-04-08 18:30

Looking at these inbounds from Meghan Daly, a few thoughts come to mind. Maybe this is for @keith.muth if people are pinging you looking for our premium services :gold: :gem: :tophat: 1. The two we've seen so far, (b) (6) are pretty low quality sales calls. We should discourage people from forwarding stuff like that unless they have some particular interest or need. 2. This is a situation where we could use some feedback from Lira et al -- if the priority focus is white glove service for inbounds from EOP we shouldn't be fielding inbounds from elsewhere as that will frustrate everyone. 3. If the goal is to create a huge, sprawling list (which is a bad idea -- solutions in search of a problem), then perhaps a wider aperture is appropriate on a temporary basis and the bulletin board idea becomes even higher priority. 4. If we decide to support inbounds from outside EOP -- and if there's demand I believe we should consider doing so -- there needs to be a place for them to go and clear expectations from the referrers (e.g., Meghan). It does not strike me that EOP is thirsting for such an expanded funnel and we can't reasonably say to folks when we speak to them "we keep a big list of companies but don't know what if anything ever happens." That isn't fair to anyone. I think we're in a position to provide some leadership in gov around how to handle this kind of stuff and transparency to the offerors about what they can expect.



**keith.muth** 2020-04-08 18:42

yeah, obviously there are a ton of private companies that want to offer their help/services, but we've heard from a few people in gov that have mentioned they would love to see a vetted list of solutions. but you're right, we don't want to create a massive repository that just ends up being a huge list that isn't helpful to anyone.



**keith.muth** 2020-04-08 18:42

how does EOP handle their inbound now? just through that email they have and then people review the emails?



**devin.brande** 2020-04-08 18:43

As far as I can tell, and someone else chime in if they know better, they created the COVIDMail alias, staffed it with a few people, somehow marketed its existence inside of EOP, and so inbounds get forwarded to COVIDMail and then the relevant stuff on to us.



**devin.brande** 2020-04-08 18:47

100% agree that a vetted list of solutions would be good and is plainly a need. We've poked at trying to figure out: 1. If such a thing exists tailored to tech enablement for COVID-19 response (it does not appear to) 2. What such a thing would look like (I mentioned obliquely the bulletin board concept). But, like, we have no way to match capability with need right now. We're not that plugged in. If I take a call with one of Meghan's referrals, the only places I know to send them are EOP or the Navy. That wouldn't make any sense. And running a wide aperture effort would be a big commitment requiring some strategy changes.



**devin.brande** 2020-04-08 18:50

The EOP/COVIDMail triage effort as far as I can tell helps folks over there rapidly get something off their plate that they believe warrants engagement of some type, without completely losing track of it and without necessarily immediately knowing what to do. "This is interesting. I can imagine it might be helpful. I have no idea what to do at this moment. Let's at least have someone call them and we can figure the rest out as we go."



**zachary.goldfine** 2020-04-08 20:47

(b) (5)

[REDACTED]

<https://www.politico.com/news/2020/04/07/kushner-coronavirus-surveillance-174165> (b) (5)

[REDACTED]



**zachary.goldfine** 2020-04-08 20:49

@johng.martin email alert from (b) (5)

[REDACTED]



**zachary.goldfine** 2020-04-08 20:52

FWIW, I see fielding Meghan's referrals as a "favor for a friend", assuming Meghan is a friend of the PIF program. If she sends more, and/or others send more, I would feel more compelled to take a stand on if we're planning to open up inbounds or stay focused on WH inbounds.



**devin.brande** 2020-04-08 20:54

Agreed, that feels like a workable posture. A little bit of a red flag climbed up the flagpole when I saw a plain vanilla sales call get forwarded, which spurred my remarks.



**zachary.goldfine** 2020-04-08 20:55

Totally. Same here. I should have communicated my thinking earlier. I'm going to take that conversation solo, since I made the call to agree to the conversation in the first place.



**devin.brande** 2020-04-08 20:56

I can certainly field calls, don't feel any need to fall on the sword.



**zachary.goldfine** 2020-04-08 20:58

It'll be nice to get on the phone with someone. I haven't for what feels like a long time  
:slightly\_smiling\_face:



**devin.brande** 2020-04-08 21:02

(also, if you all haven't seen Jeremiah Johnson, it's some high quality Redford)



**zachary.goldfine** 2020-04-08 21:19

You crank out intelligent and sensible white papers surprisingly quickly and with seeming



ease! I provided in-line comments. Helping agencies use tools or policies other agencies already use seems like something worth spending cycles on.



**zachary.goldfine** 2020-04-08 21:20

I didn't realize George was currently filming the remake but now a lot makes much more sense



**devin.brande** 2020-04-08 21:21

It happens to be an axe I (and many others) have been grinding for a while, and something that's just egregiously, painfully, embarrassingly a problem for the Navy.



**devin.brande** 2020-04-09 13:55

Processed all the current comments on the reciprocity white paper. Question for the team: what do we want to do with this? Shoot it over, package it up with some other work product, something else altogether?



**ariele.faber** 2020-04-09 14:07

@devin.brande a few ideas (from "nearest stakeholder" to further stakeholder): 1) empower PIFs working on telework initiatives in agencies to share this proposal with their agencies in a coordinated fashion to gain buy-in to adopt this proposal and operationalize it (ex: I'm happy to share this and/or have you share this proposal with the CIO of CMS next week), 2) share this proposal with CIOs across agencies through the contact list that Zach is sourcing, 3) leverage this proposal via the "bulletin board" project to drive requirements



**devin.brande** 2020-04-09 14:11

I'm keen on these ideas! In terms of sequence, my gut is shoot it to OFCIO as a proposal, see if anything comes back, and absent a hard "thanks, but no thanks" then proceed with above. It essentially has all of our names on it, so do think we want to be comfortable with wherever it might end up.



**zachary.goldfine** 2020-04-09 14:23

Shooting it to OFCIO makes sense to me



**zachary.goldfine** 2020-04-09 16:22

@devin.brande After all this, I had something come up today at 4 pm ET that overlaps with the meeting I scheduled. I'm unable to access your calendar at the moment. Any chance you're free at 4 and could take the call?



**keith.muth** 2020-04-09 16:33

@devin.brande sorry I should've clarified with you yesterday that I asked Megan not to share or clog up your inbox, and she said she would send future opportunities to Josh and me



**devin.brande** 2020-04-09 16:37

I'm on a tech call right now with a huge group. Feels like it could run a bit long



**devin.brande** 2020-04-09 16:37

just FYSA regarding standup



**johng.martin** 2020-04-09 16:50

ditto 4 me.



**zachary.goldfine** 2020-04-09 16:54

@devin.brande @johng.martin I had a meeting pop up that conflicts with a 4 pm ET tech analysis call. Your calendars suggest you're available, so I added you two to the invite. Can one of you confirm here with a :white\_check\_mark: emoji that you'll be able to take the call on my behalf? It's with a company called NICE. I'm sorry for the last-minute ask but can't get out of the meeting I was asked to join instead.



**zachary.goldfine** 2020-04-09 16:55

Thanks, Johnny!



**johng.martin** 2020-04-09 16:56

sorry, can't find that emoji? :disappointed:



**zachary.goldfine** 2020-04-09 16:56  
Haha no worries



**zachary.goldfine** 2020-04-09 17:00  
@johng.martin You can find information for (b) in  
(b) (5)

Since you'll be taking the call, would you mind updating the spreadsheet accordingly? This offer came to us outside of COVIDmail, so it doesn't \_need\_ to be routed, but please cc the referrer (Meghan) on whatever email you send as a result. Does that make sense?



**johng.martin** 2020-04-09 17:01  
on a call now. will get to this after?



**zachary.goldfine** 2020-04-09 17:06  
Ariele: How do we follow up with people who continue to follow up with us?



**zachary.goldfine** 2020-04-09 17:15  
Zach to share softy no template for persistent folks



**zachary.goldfine** 2020-04-09 17:33  
Per our conversation, I added a template for persistent follow-up-ers. You can find it in (b) (5) or copied below, for your convenience. Feel free to comment or edit as you see fit! ``Hi {{ contact.name }}, Thank you for your followup. I love your persistence! As I mentioned, the right people are aware of {{ company.name }}'s capabilities. We'll be unable to spend more time with the {{ company.name }} team because we have full schedules and need to give time and attention to other companies and individuals that are reaching out, as well as other parts of this effort. Please feel free to continue pursuing any other paths you have available to you. Moving forward, our role will be the ones who are cheering you on from the sidelines. I hope the resources and references in our conversations have been helpful. Keep up the strong spirit! Best, {{ your\_name }}, White House Presidential Innovation Fellow COVID-19 Response Technology Analysis Team``



**johng.martin** 2020-04-09 17:33  
ok. makes sense? will likely sync with you after the call, too.



**devin.brande** 2020-04-09 19:28  
RE: policy white paper. Good nugget I pulled out of the nat sec channel  
<https://www.fedscoop.com/cisa-telework-adaptations-tic-3-0/>



**zachary.goldfine** 2020-04-09 19:35  
@george.chewning @ariele.faber possible inspiration or relevant information for the bulletin board: <https://hallways.cap.gsa.gov/app/#/gateway/covid-19-acquisition-hub>



**zachary.goldfine** 2020-04-09 19:37  
@devin.brande I'm not convinced this fits with your reciprocity white paper, but it might. As I understand it, GSA assembled a list of 60+ approved vendors for screening employees for COVID-19 before entering a Federal building: <https://gsa-tts.slack.com/archives/C054NH1FW/p1586460362087600>



















**zachary.goldfine** 2020-04-09 19:38  
@devin.brande I feel comfortable with you shooting it over to OFCIO from the group email address when you think it's ready, by the way.



**devin.brande** 2020-04-09 19:42  
In my view it aligns philosophically, and with GSA's overall value prop of attempting to generate efficiencies across common need for rest of gov. That's partly why I pointed to FedRAMP in the recommendations. Like, DoD is big and can be smart (not often), but why on earth create a duplicate bureaucracy and policy regime to evaluate identical commercial offerings being used for identical things with largely identical data sensitivity.



**devin.brande** 2020-04-09 19:44

-  **devin.brande** 2020-04-09 19:44  
@johng.martin I'm in my mobile command center (aka car). Can join as backup for (b) (6) if you're good leading.
-  **devin.brande** 2020-04-09 20:03  
Sounds good, thanks. I'm going to let it marinate overnight and distribute tomorrow morning unless folks would like to proceed differently.
-  **zachary.goldfine** 2020-04-10 00:01  
@george.chewning email alert: (b) (5) ""Hi George, I wanted to check in regarding next steps following up on the (b) (5) call? We would be very interested in advancing discussions to help get this capability online. Best Regards, (b) (6) ""
-  **zachary.goldfine** 2020-04-10 16:38  
Thread :thread: for agenda topics for today's standup
-  **johng.martin** 2020-04-10 16:41  
@devin.brande i re-read the whitepaper again. I really like it. I noticed one minor thing, but perhaps too late, now. The last section begins, "We provide several recommendations?" but then there are only 2. :disappointed: . Looks as if the end of the doc. was chopped off. Otherwise love it!
-  **joshuadifrances** 2020-04-10 16:44  
Hi all - would you be interested in doing an AMA on your work on this effort? Some folks in TTS asked for this after the town hall. Let me know.
-  **zachary.goldfine** 2020-04-10 16:58  
We'll discuss and let you know!
-  **zachary.goldfine** 2020-04-10 16:59  
<https://gsa-tts.slack.com/archives/G010BMHLACF/p1586537093025700>
-  **ariele.faber** 2020-04-10 17:03  
@zachary.goldfine I have to hop over to another call to give a presentation from nowish til 3. Will loop back with more details after I provide a quick update during huddle
-  **zachary.goldfine** 2020-04-10 17:04  
Johnny: new contact tracing application offer. What should we do with it?
-  **devin.brande** 2020-04-10 17:12  
[https://www.linkedin.com/in/\(b\)\(6\)](https://www.linkedin.com/in/(b)(6))
-  **george.chewning** 2020-04-10 17:21  
<https://www.axios.com/apple-google-team-up-on-coronavirus-contact-tracing-6579b80f-f348-4c8e-ac87-d823b9abb4fb.html>
-  **keith.muth** 2020-04-10 17:32  
you all may have already seen this, but Megan from the CoEs sent this to Josh and me. she said it's free until July 31: <https://cloud.google.com/blog/products/ai-machine-learning/support-for-contact-centers-during-covid-19>
-  **zachary.goldfine** 2020-04-10 17:58  
@joshuadifrances We'd be happy to do an AMA. Let us know next steps!
-  **zachary.goldfine** 2020-04-10 17:58  
Thanks for sharing, Keith!
-  **joshuadifrances** 2020-04-10 18:09  
Sounds great! Will do
-  **devin.brande** 2020-04-10 18:26  
Some more content here, with some tech docs linked at the bottom. Getting tweeted by Urs Holzle and Jeff Dean, which is pretty hard hitting. Though the backlash on Dean's feed is pretty strong. <https://blog.google/inside-google/company-announcements/apple-and-google-partner-covid-19-contact-tracing-technology>
-  **devin.brande** 2020-04-10 19:11





There were only ever two. Was trying to keep the length down.



**devin.brande** 2020-04-10 19:20

Hacker News thread on the announcement. Often some sensible commentary buried in these: <https://news.ycombinator.com/item?id=22834959>



**devin.brande** 2020-04-10 21:14

This is also clever (though I tend to hate the "nothing to see here" smarmy sleight of hand tone of these kinds of comics) <https://ncase.me/contact-tracing/>



2020-04-10 21:14

<https://frinkiac.com/gif/S09E04/1108973/1110225.gif?b64lines=Tm90aGluZyB0byBzZWUgaGVyZQ==>



**ariele.faber** 2020-04-11 00:39

Hi all - Here's the concept we've been working on for "Sharing & Scaling Response Tech Capabilities" version 0.0 - look forward to talking it through next week. Have a great weekend (b) (5)



**george.chewning** 2020-04-11 22:53

Real quiet today



**johng.martin** 2020-04-12 00:59

I'm happy to take over anytime. Let me know if anything I should follow up on?



**george.chewning** 2020-04-12 02:24

@devin.brande got a reply from (b) (6)



**george.chewning** 2020-04-12 02:25

Thanks man, I think I'm done checking email now, but we can all wait until Sunday



**devin.brande** 2020-04-12 03:21

Should we do a follow up with them? I'm inclined to. Good team, I'm interested, but I don't want to mislead them. Thoughts?



**johng.martin** 2020-04-12 15:09

@george.chewning, Just to check 4 understanding? how did you handle the Sat. Apr 11@9:32pm followup message from (b) (6) Should we add another row? Or do we just let Zach know there's a followup for row 58?



**george.chewning** 2020-04-12 18:14

Depends on if you'd learn anything substantially new from a follow-up



**joshuadifrancesco** 2020-04-12 20:30

Just a reminder to update hours spent on COVID each week here:

(b) (5)

Thanks!



**zachary.goldfine** 2020-04-12 20:41

Done!



**johng.martin** 2020-04-12 21:09

@devin.brande Let's do it! We could do a 10 minute call, if nothing else, and our interaction with them could encourage their efforts.



**johng.martin** 2020-04-12 21:20

thanks Zack!



**johng.martin** 2020-04-12 22:00

Another quiet day. (no surprise, it's Easter Sunday)



**devin.brande** 2020-04-13 13:04

Sounds good, I'll hit 'em up.



**devin.brande** 2020-04-13 15:35

Team, question, are we doing standups this week on the usual schedule, going to every

other day, or some other adjustment?



**johng.martin** 2020-04-13 16:10

Standups, when done by the book, should only take a few mins? I vote we continue on usual sched.



**devin.brande** 2020-04-13 16:15

I'm fine either way. We run ~30 min pretty often. To your point we could compress back to 15 to be more idiomatically standup-y



**zachary.goldfine** 2020-04-13 16:25

I like the idea to scale back to 15 min, and am open to going to every other day until one of the white papers gets a green light or the bulletin board effort gets legs.



**zachary.goldfine** 2020-04-13 16:26

Starting tomorrow, it's scheduled for 10 min. If we need to go over a few min, we can.



**zachary.goldfine** 2020-04-13 16:27

If anyone thinks this is a bad idea, feel free to let us know!



**ariele.faber** 2020-04-13 16:34

Sounds good! @zachary.goldfine do you think we should schedule time separately today to go over the bulletin board idea or do it in the standup and then capture feedback through comments?



**zachary.goldfine** 2020-04-13 17:00

@ariele.faber let's do it today at standup!



**zachary.goldfine** 2020-04-13 17:00

And if we don't get fully through it, we can schedule another time or follow up in comments.



**zachary.goldfine** 2020-04-13 17:00

Thread :thread: for standup agenda



**zachary.goldfine** 2020-04-13 17:01

George and Ariele share bulletin board idea



**devin.brande** 2020-04-13 17:30

RE: bulletin board. Here's something adjacent I plucked from the acquisition channel. Worth a peruse <https://hallways.cap.gsa.gov/app/#/gateway/professional-services/46547/enhanced-entry-screening-services-eess-for-government-facilities-procurement-resources>



**zachary.goldfine** 2020-04-14 16:24

Thread :thread: for today's standup agenda (Tues, 4/14/2020). Reminder, we're scheduled for 10 min and are planning to do quick updates - highlighted progress, planned progress, blockers, asks for help, offers for help, kudos - but can try to tackle quickly any agenda items that are listed in this thread.



**devin.brande** 2020-04-14 17:05

Watch out for duck shufflers!



**devin.brande** 2020-04-14 17:08

@johng.martin re-engaging with <http://login.gov> team



**johng.martin** 2020-04-14 17:09

looks pretty accurate!



**ariele.faber** 2020-04-14 20:27

Hi Team - Just connected with @george.chewning on how best to shepherd the bulletin board concept forward (this falls under the proposed Tiger Team "Sharing & Scaling COVID-19 Response Tech Capabilities"). We need your support to action on the following: ? \*Within 3 days:\* @george.chewning will submit details of work to date + draft resource needs via PIF Response survey ? \*Within 1 week:\* we're seeking concept feedback from 5 key audiences - PIF leadership (need to schedule 20 min w/@joshuadifrances @keith.muth), Agencies - CMS. VA. OMB - FedRamp folks. local gov (NJ/NYC) (need intro to PIF contacts



via @joshuadifrances), and OAI - if possible in timeframe- via @zachary.goldfine ? \*Within 2 weeks:\* we'd like to build a "works like" or "looks like" prototype. @devin.brande @johng.martin @zachary.goldfine - we'll circle back re where specific support is needed - if you have feedback following our last conversation about this, don't hesitate to propose where you think you could plug in ? \*Within 3 weeks:\* ship MVP to 1 user (ie. local gov office) If this approach looks good, please give this post a thumb's up :slightly\_smiling\_face: - any comments/questions would be helpful so we can bake this further. Thanks!



**joshuadifrances** 2020-04-14 21:16

Looks great! Let's also chat through tomorrow AM regarding who the best contacts are for feedback. Appreciate all the hard work!



**george.chewning** 2020-04-14 22:18

Good update, @zachary.goldfine!



**zachary.goldfine** 2020-04-15 00:46

Let me know if the email I sent to Matt this evening covers the OAI portion, or if you want me to send a deck and/or other materials or descriptions in a separate message at some point!



**joshuadifrances** 2020-04-15 12:52

Thanks, Zach. That note was great. I'd be curious to see the product that you referenced at some point.



**zachary.goldfine** 2020-04-15 14:49

Ariele and George are demo-ing with us their progress on it this morning :slightly\_smiling\_face: We're still in an early stage and working to better understand the problems we're trying to solve and massaging the shape of a solution. But happy to share what we have at any point you're curious, and once we have something that you can play with, we'll let you know!



**zachary.goldfine** 2020-04-15 16:01

@george.chewning @ariele.faber I am so, so sorry. I thought the Demo was at Noon, and just looked at my calendar to see that it was 11:30 - Noon :sob:. How did it go?



**ariele.faber** 2020-04-15 16:15

I had IT issues and unfortunately couldn't make it, but heard from Keith that @devin.brande jumped in - thank you both!



**devin.brande** 2020-04-15 16:15

:jump-high-five:



**george.chewning** 2020-04-15 16:21

I think it went well



**ariele.faber** 2020-04-15 17:01

@zachary.goldfine could you invite me to hangouts via ?



**zachary.goldfine** 2020-04-15 17:36

Sorry, just seeing this now. I added your email address to invites moving forward.



**ariele.faber** 2020-04-15 17:36

no worries!



**ariele.faber** 2020-04-16 14:04

@zachary.goldfine @george.chewning saw the IQT email from Drew. Quick take: in the context of the Response Platform/Bulletin Board Concept, does IQT have the capability to build a due diligence algorithm? Picturing a supervised machine learning tool that we can train on our inbound offers to date (that we showed in our "works like" slide to be the Analysis piece of the system). To be clear, I don't think we need them to move that part of the concept forward, but if it can expedite the work it could be interesting to consider.



**zachary.goldfine** 2020-04-16 15:15

Possibly. Do you want me to add you two to the call to explore?





**zachary.goldfine** 2020-04-16 15:15

Actually, since it's likely to be not that productive a call, I'll spare you the time and explore myself. Thanks for the idea!



**zachary.goldfine** 2020-04-16 16:49

Hey , my apologies but a meeting came up for 10 min from now that I need to attend. Can you run standup without me? And then perhaps asynchronously - or tomorrow during standup - we can decide if/how we want to scale down?



**johng.martin** 2020-04-16 18:51

@devin.brande did you see the latest e-mail from UMD?



**devin.brande** 2020-04-16 19:09

I did, yeah. I think no action for us, they were just cc'ing us?



**devin.brande** 2020-04-16 19:10

Or, bcc it appears



**ariele.faber** 2020-04-16 22:23

@zachary.goldfine Just saw email from Liz. Is there an opportunity to get an update on each offer we routed and fill in a column on go/no-go with where the referral landed for full view of offer paths? Would be ideal if we could identify what work the offer(s) furthered to use as an artifact for an informed retrospective down the line.



**zachary.goldfine** 2020-04-16 22:41

We can certainly ask! Though I would put our chances of getting a solid response at well below 100%. I'm liking the idea of a retrospective, though. Perhaps tomorrow after stand-up we can do a quick huddle as a team and see what loose ends we want to tie up and when and how we might do a retro.



**devin.brande** 2020-04-17 16:43

Interesting nugget in the latest email forward from Jacob Parcell ? \*OPM Open Opportunities:\* The OPM COVID-19 Response Program is using <https://openopps.usajobs.gov/> as a central location for federal agencies to post details and temporary assignments related to coronavirus (COVID-19). Open Opportunities is a government-wide platform offering professional development opportunities to current federal employees. If your agency is interested in participating: ? Email so we can invite you to a virtual information session ? Post details assignments to <https://openopps.usajobs.gov/>



**zachary.goldfine** 2020-04-17 18:34

Takeaways from today's call: ? @devin.brande is going to package our materials (i.e., SOP, spreadsheet, retro, next steps) so we can share with three groups: 1) PIF, 2) specific agencies (e.g., CMS, VA, list of CTOs and CIOs), and 3) OAI / Liz. ? @zachary.goldfine is going to ask downstream POCs for feedback on what happened with routed companies ? @ariele.faber is going to take a first pass at prepping for Monday's retro. @devin.brande will refine and facilitate on Monday. ? @george.chewning and @ariele.faber will continue to work on the bulletin board project and pull in the rest of this team as needed/wanted



**zachary.goldfine** 2020-04-17 18:34

Please feel free to add or tweak anything you think I missed or misrepresented!



**devin.brande** 2020-04-20 16:52

Team, rough outline for the retro here, to get the juices flowing:

(b) (5)

I'll probably try to borrow from Zach's excellent facilitation and do a bit of input -> review -> discuss -> summarize for each section. Timeline section is probably the most optional, we can decide on the fly if we want to do that.



**zachary.goldfine** 2020-04-20 18:03

Thank you for taking the time and making the effort to step away from sponsor engagements and support the country in a time of need. Though our contributions may have been small, they were needed. I'm glad to hear this experience was rewarding for each of you in the same ways I found it rewarding. You each brought unique strengths and talents

you in the same ways I found it rewarding. You each brought unique strengths and talents and I hope I get to work with you again. @arielle.faber - you operated with grace and equanimity and persistently kept us focused on the big picture, and the long term. You were the wisdom of the team. @george.chewning - you were selfless, practical, forward-thinking, trained on how we can improve our processes and provide an excellent experience for each offerer, and always willing to step in and help out whenever help was needed. You were the heart of the team. @johng.martin - you gently but assertively reminded us to always consider ethical and moral implications of our words and our actions, and you often had wisdom, research, or references to share that would shed light on topics of interest. You were the moral center of the team. @devin.brande - you would articulate your thoughts and feelings in precise and vulnerable terms, causing the team to form an <https://waitbutwhy.com/2019/10/idea-labs-echo-chambers.html>. You could also distill complex ideas into simple concepts and tailor communications based on audience. You were the soul of the team. Thank you again, for giving me the chance to work with you all. I can't wait to follow up over :beers:!



**devin.brande** 2020-04-20 19:47

Team, Josh asked if we'd be interested in talking through the retro/close out package at an upcoming all-hands. Any objections? I'm pro, good opportunity to inform people of the package in case they find any value.



**devin.brande** 2020-04-20 20:58

Also, closing the loop on sending a WUPHF :) <https://youtu.be/OrVskziCc4w>



**joshuadifrances** 2020-04-21 02:58

Hi all, I just wanted to say that Keith and I are truly proud of the work that you all did. You all quickly stepped up to help in a time of need and could not have represented the program any better. You were extremely responsive to the requests that came in and quickly distilled and thoughtfully articulated the potential value of each offer. You also demonstrated class and humility—while still setting clear expectations—in the communications with those that reached out. I've been following along the Slack thread and it's evident that you were also extremely collaborative and always put the team and end goal first. Thank you all so much. Not only did you fill a necessary role during a crisis, but you also helped build trust with senior leaders and further demonstrated the critical need for PIFs in government. Also, a special thank you to @zachary.goldfine for his amazing leadership. Looking forward to hearing more at All Hands!



**zachary.goldfine** 2020-04-21 20:44

We're going to have 5-15 minutes to present our work to the PIF team tomorrow. Since I presented our work at an earlier meeting, I thought it could be fun for someone else to present. Are any of you interested? @devin.brande, I know you've been spending some time processing our retro from yesterday, so you may be a good candidate.



**arielle.faber** 2020-04-21 21:13

I love the idea of folks presenting! I'd prefer not to because I've been chatting at all hands a lot :nerd\_face:



**johng.martin** 2020-04-22 13:07

My 2 cents? I'm confident Devin would represent us well and would be honored to have him represent us. Also @devin.brande, happy to assist if @zachary.goldfine is putting you on the spot or the cat's got your tongue.



**devin.brande** 2020-04-22 13:49

Haha, I'm here. Internet challenges this morning. I'm happy to lead out on the briefing. Stay frosty though, I might awkwardly put anyone on the spot at any time! :target:



**zachary.goldfine** 2020-04-22 14:16

I was worried that was ?put-you-on-the-spot?, even though I didn't intend it to be. Sorry if I made you feel that way, @devin.brande !



**zachary.goldfine** 2020-04-22 14:17

And thanks for pointing it out and offering to help, @johng.martin !



**zachary.goldfine** 2020-04-22 14:18

Ha, Sounds good. We'll be ready. Thanks for stepping up!



**devin.brande** 2020-04-22 14:18

I fear no briefing!



**devin.brande** 2020-04-22 15:17

Team, 1. I wrangled the content from the retro doc into a heavily edited "summary" doc. Goal was to create a quick read that someone could pick up without necessarily having too much context. Would appreciate your thoughts, whether you think this is a worthwhile doc and accurately reflects the key info.

(b) (5)

Also, 2. I rearranged the Google Drive a bit, though I don't feel like giving any old person access would be the right strategy. My feeling is the following content would be a good package: -The summary doc I linked. -Draft Templates and Workflow Dev Artifacts folder -White Papers, Themes, and Tech Concepts Folder -The four workflow/triage docs that are in the top level of the Drive Would appreciate any thoughts on whether that's the right mix of docs that would be helpful as a "leave-behind" resource.



**joshuadifrances** 2020-04-22 15:40

Hey team, PIF may have an opportunity to get COVID related money to cover your costs for this work. Could you clarify the start date and end date for this? And were you all working on this 40 hours a week during that time frame? If you could provide those details asap, we can calculate the costs. I think that agencies would appreciate getting reimbursed for that time and we might have to do it regardless from an accounting perspective.



**devin.brande** 2020-04-22 15:58

17 March - 22 April. There's a little timeline in the summary doc I linked just above that gives a bit more detail. I would definitely say it was a 40 hour/week commitment :)



**zachary.goldfine** 2020-04-22 17:30

This is really good. A few thoughts / notes: (b) (5)

(b) (5)



**devin.brande** 2020-04-22 17:51

Thanks. Agree on 4. I can work on that. Won't be able to have anything by COB today, but end of the week perhaps.



**ariele.faber** 2020-04-22 18:01

I was 40 hrs/week the first couple weeks, then closer to 20 hrs/week because I shifted time over to PIF Response efforts. Can get more precise estimates by COB



**joshuadifrances** 2020-04-22 19:29

Ok, thanks!



**joshuadifrances** 2020-04-22 19:29

Are you all going to present slides? Feel free to send them if you want me to host or you can just share screen



**zachary.goldfine** 2020-04-22 19:39

That'd be great. Thank you! I \*think\* that'd be the actual last thing to do for the team, pending me sending parts of the package to various folks :slightly\_smiling\_face:



**zachary.goldfine** 2020-04-22 19:40

Sorry, I meant to get back to you on this @joshuadifrances. @devin.brande will be presenting on our behalf. I don't believe he has slides, but he can jump in if I'm wrong about



that



**joshuadifrances** 2020-04-22 19:40  
Ok, sounds good!



**devin.brande** 2020-04-22 19:40  
No slides



**devin.brande** 2020-04-22 19:41  
Oral history: timeline, lessons learned.



**zachary.goldfine** 2020-04-22 19:41  
Mine is same as Devin's, though I would put my end date as Monday, 4/20



**joshuadifrances** 2020-04-22 19:42  
Love it



**joshuadifrances** 2020-04-23 16:59  
Hi folks - now that we've wrapped up, could you update this for the last two weeks?



**joshuadifrances** 2020-04-23 16:59  
(b) (5)



**zachary.goldfine** 2020-04-23 17:44  
Done!



**zachary.goldfine** 2020-04-24 21:55  
We got an incoming offer. I scheduled for Monday at Noon ET and included everyone as optional, for old time's sake! :slightly\_smiling\_face: No need to join, I'm fine with taking the call solo, but wanted to include you all if you do want to join!



**devin.brande** 2020-04-24 22:00  
One. Last. Mission!



**johng.martin** 2020-04-27 18:13  
@zachary.goldfine here are my notes from the call today?



**zachary.goldfine** 2020-04-27 18:26  
Thanks, Johnny! I filled out our assessment form, categorized them as 'medium' priority, and routed them to COVIDMail + NSC Resilience. Let me know if you disagree with any of those decisions and we can re-visit!



**devin.brande** 2020-04-28 22:57  
Team, I was delayed in putting together a draft of a more plain language process doc to finish off the leave-behind package, per discussion last week. I dropped a draft here:  
(b) (5)  
It's pretty plain and brief. Figured it didn't need to be fancy. Would appreciate any review, edits, changes, comments, whatever in the next day or so. I tried to kind of blend generic with specific process advice or reflections from our team. Who knows who might get a little nugget of value and what their needs might be. I'll process any input tomorrow or Thursday and then I think that's the last thing for me!



**ariele.faber** 2020-04-29 17:53  
@devin.brande sorry for delay in response! I'll check this out today!



**devin.brande** 2020-04-29 18:25  
No worries, thanks!



**zachary.goldfine** 2020-04-29 19:19  
+1 - Hoping to check this out today or tomorrow. Sorry for the delay.



**devin.brande** 2020-05-01 20:18  
I created a separate leave behind package folder. It's just a copy of the files I proposed. I don't have share permission on the overall COVID-19 PIF WH Team folder,  
@zachary.goldfine I think you're the folder admin and you'd need to share the leave behind

folder with the broader team. I was just going to share with `` I assume that gets everyone.

(b) (5)



**zachary.goldfine** 2020-05-04 17:10

Sorry it took me so long to get to this. It doesn't look like I'm able to change the share settings on this folder, either. But it seems like it's set as the same as the overall COVID-19 PIF WH Team, which I believe anyone with an @gsa.gov email address can access. I guess the worst case scenario is that someone would need to request access from us to view, which doesn't seem so bad.



**zachary.goldfine** 2020-05-04 17:15

Again, my apologies for taking so long to get to this. As I've come to expect of your written work product, this is excellent. Clear and concise language, sensibly organized. I may have made one or two small edits, but otherwise, big :thumbsup:



**devin.brande** 2020-05-04 20:11

Cool, thanks. No worries at all. I'll process any comments whenever and update the copy doc in the leave behind folder, no hassle on my end.



**zachary.goldfine** 2020-05-04 20:48

it looks like we got an email from a company we triaged (b) (5) asking us to speak with one of their clients (b) (5). Any thoughts on how we should respond?



**zachary.goldfine** 2020-05-04 20:58

Hm. @devin.brande I just got an email saying Scott Weiss requested access. When I tried to log in to grant him access, I got this message saying the owner of the folder has to do it. I'm assuming that's you. Did you get a message about Scott requesting access?



**devin.brande** 2020-05-04 20:58

I did not



**devin.brande** 2020-05-04 20:58

Very strange.



**zachary.goldfine** 2020-05-04 20:58

Wrong image (how the heck did THAT image come up?)



**zachary.goldfine** 2020-05-04 20:59

^ right image



**devin.brande** 2020-05-04 20:59

I am interested in Sweetgreen however :wink:



**zachary.goldfine** 2020-05-04 21:00

Now I'm seeing this from my desktop.



**zachary.goldfine** 2020-05-04 21:01

Maybe you need to move the folder out of the Shared Drive for us to control permissions the way we want to?



**devin.brande** 2020-05-04 21:01

Huh. Okay. I can drop it in my own Drive space and share from there.



**devin.brande** 2020-05-04 21:01

Very strange Drive behavior



**zachary.goldfine** 2020-05-04 21:01

Agreed. I'm assuming it's related to GSA Drive being some weird gov version of Drive



**devin.brande** 2020-05-04 21:02

Scratch that. I also cannot move it out of the C19 drive and into my own



**devin.brande** 2020-05-04 21:03

@joshuadifrances or @keith.muth any thoughts here? How do we do sharing here?



**ariele.faber** 2020-05-04 22:40

@zachary.goldfine worth routing to testing team/OAI for vis given the timeliness of the

opportunity, assuming that if there is further interest there are others who can vet call. Could also be valuable at agency level but cannot think of an immediate action on that front outside of finding a contact for occupational health at GSA



**keith.muth** 2020-05-05 02:51

This folder you're sharing is inside a Shared Drive on Google Drive? The current problem with Shared Drive is that you can't share individual folders inside the Drive, you have to add the individual to the ENTIRE Shared Drive. I've run into this a couple times and sticking to root level My Drive folders ends up being easier a lot of times for this very reason. You may just want to drag the folder you want to share over to the PIFs folder on My Drive.



**keith.muth** 2020-05-05 02:52

Unless I'm misunderstanding the problem here. Happy to jump on a Hangout about it



**zachary.goldfine** 2020-05-05 15:14

Thanks, Keith! I moved to the PIFs folder and renamed it "COVID-19 Tech Triage - Leave Behind Package". That should give everyone access. We had ~5 PIFs request access, so I made sure they explicitly had access, too. I think we're all set now!



**devin.brande** 2020-05-05 15:16

Awesome, thank you guys for figuring that out, I was stumped.



2020-05-05 15:16

Did you mean "fellow humans"? (What's this? <http://goo.gl/JNpAf1>) ?



**keith.muth** 2020-05-05 15:23

Great! Being able to share sub-folders seems like the #1 request from users, but I think Google's stance is that you should create new Shared Drives to organize information. I don't get it, and it really causes confusion.



**zachary.goldfine** 2020-05-05 15:26

Yea I'm a bit confused about why folders in shared drives shouldn't be shareable with people outside of the Shared Drive. It seems like the whole concept of a Shared Drive is that different organizations need a shared space to collaborate, and it would naturally follow that a diverse set of stakeholders would then want visibility into parts of that collaboration, but not the whole thing.



**zachary.goldfine** 2020-05-06 16:39

<https://www.nytimes.com/2020/05/05/us/jared-kushner-fema-coronavirus.html> some of the whistleblower's criticisms resonate with me, and I suspect they'll resonate with you, too.



**arielle.faber** 2020-05-08 13:46

Hi all - I just got an invite from (b) (5) which was then removed from my calendar. Did they reach out for a follow up with someone? Is that thread being followed up on?



**zachary.goldfine** 2020-05-08 14:00

I got that, too. I haven't spoken with that team. It looks like you were the Workstream POC, Arielle, so I would be surprised if anyone else followed up with them if it wasn't you!



**arielle.faber** 2020-05-08 14:01

That's why I was confused - I'll check to see if there's anything I missed





**ariele.faber** 2020-04-02 14:06  
@ariele.faber has joined the group



**scott.weiss** 2020-04-02 14:07  
@scott.weiss has joined the group



**maura.newell** 2020-04-02 14:07  
@maura.newell has joined the group



**aileen.mcgraw** 2020-04-02 14:07  
@aileen.mcgraw has joined the group



**joshuadifrances** 2020-04-02 14:07  
@joshuadifrances has joined the group



**keith.muth** 2020-04-02 14:07  
@keith.muth has joined the group



**ariele.faber** 2020-04-02 14:08  
Hi all - Making this comms channel so it's easier to keep track of fast-moving efforts.



**ariele.faber** 2020-04-02 14:08  
\*Action Items from today's stand up 4/2/2020:\* Communications Guidance for Josh  
@aileen.mcgraw - Leverage content provide by core team to create communication template/approach for PIF Response Weekly Comms WHLP engagement @scott.weiss - How do we want to engage our WHLP team? What do we need from them? What do we need to provide them? How would we like to leverage the time with WHLP during next week? all hands? Facilitator Engagement @maura.newell - How do we want to engage our facilitation team? What do we need from them? What do we need to provide them? How would we like to leverage the time with facilitators on Monday? SOP for Project Work (Ariele) - Draft streamlined processes for matching PIFs to Response Projects; schedule time with PIFs who've reached out for Action Plan (Mel, Patrick, Kaeli)



**aileen.mcgraw** 2020-04-02 14:15  
Email template here, feedback welcome!

(b) (5)



**scott.weiss** 2020-04-02 16:32  
do y'all think it's useful to send out any comms today? seems like there was momentum coming out of our meeting yesterday. or should we wait for Josh's weekly covid comms email tomorrow?



**aileen.mcgraw** 2020-04-02 20:09  
@scott.weiss do we have CTAs ready for today where meaningful action needs to happen before tomorrow? if not I think consolidating comms when possible will help keep awareness/engagement up



**scott.weiss** 2020-04-02 20:11  
Sarah in WHLDP sent this to us as inspiration:



**scott.weiss** 2020-04-02 20:11  
(b) (5)



**scott.weiss** 2020-04-02 20:12  
there's a "moral compass guide" for pandemic leadership!



**scott.weiss** 2020-04-03 18:22  
friends, a quick update on the WHLDP conversation with Amy and Sarah Smith, a fellow working on COVID related projects with CDC. ? they loved our framework and approach ? as a first step, they're planning on conducting a skills and capacity assessment (similar to the form we sent out to the PIF community)



**scott.weiss** 2020-04-03 18:25

-  ? once they have that data compiled, they will share with us ? based on what Amy finds, we can begin to identify overlaps with some early stage opportunities ? next Friday, they'd like us to share our framework with them in addition to engaging in a generative conversation around where there might be overlaps
-  **scott.weiss** 2020-04-03 18:28  
? the following Friday (4.17), we discussed co-hosting a more interactive workshop that will look across all of the work in progress, and identify more tangible tiger team project opportunities
-  **scott.weiss** 2020-04-03 18:32  
@joshuadifrances and team, let me know if you have more questions. this feels like a cool opportunity to learn how to best engage and collaborate with other communities looking to support covid related work, and fold it into our action guide/framework
-  **scott.weiss** 2020-04-03 18:33  
@maura.newell and @ariele.faber let me know if i'm missing anything
-  **aileen.mcgraw** 2020-04-03 18:40  
Thanks @scott.weiss this is great info (also @ariele.faber ty for sharing that emoji, glad i know :kool\_aid: exists). \*Question for all: Do we have enough updates / action opps to send email today?\* Or is it more actionable to send next week? i.e. if we have workstreams/products that need hands on deck NOW (<http://telehealth.gov>, Kaeli's work which actually kinda overlaps w VA telehealth, etc.), I see an opp to begin forming PIF tiger teams now. As @joshuadifrances mentioned, don't want to form :tiger: team just to form one, but do want to capture the urgency & bias for action.
-  **scott.weiss** 2020-04-03 18:46  
Great question @aileen.mcgraw! I think we have enough, but will defer to the team. I also think it might be useful to send something out as a follow-up to our presentation on Wednesday - if for nothing else than to keep the momentum going and introduce everyone to the weekly comms rhythm! There could be a reference to the doc, a comment on what our plan is for next week, and an overview of the myriad ways to get involved outside of a formal "project" - we'll have lots more data and CTA's for next week's email for sure
-  **aileen.mcgraw** 2020-04-03 18:51  
Love that - who is best to help draft summary of Weds + plan for next week?
-  **ariele.faber** 2020-04-03 18:53  
@aileen.mcgraw working on it right now, not perfect but a start! give me 5
-  **aileen.mcgraw** 2020-04-03 18:53  
<https://gph.is/2azOExY>
-  **ariele.faber** 2020-04-03 19:01  
\*Updates\* ? On Monday, we held our first ideation workshop with PIFs in the Digital Health Council team and others who volunteered around the question: [@maura.newell insert the facilitation question here]. The Mural board from that session can be found here [maura.newell link Mural board] ? On Wednesday, we shared five proactive ways that PIFs can aid in the COVID-19 Response Efforts through the PIF Action Guide (add action guide link) ? On Thursday, we connected with the White House Leadership Development Program and identified ways we can collaborate on Tiger Teams going forward \*Next steps\* ? Comment on the PIF Action Guide to identify how you'd like to be involved (Option 1-5) by EOD Friday ? [scott.weiss add steps here] \*Resources\* ? [scott.weiss link PIF drive here]
-  **aileen.mcgraw** 2020-04-03 19:11  
when you say EOD Fri, is that 4/10 or 4/3?
-  **aileen.mcgraw** 2020-04-03 19:12  
@ariele.faber can you copy this into the email template and assign the missing info to owners?

(b) (5)



**ariele.faber** 2020-04-03 19:15

@aileen.mcgraw sorry I'm facilitating a meeting until 4:30 and wont be able to until then!  
Will do that for the next one - lemme know if 4:30 is too late



**aileen.mcgraw** 2020-04-03 19:16

no worries totally understand this first edition is a little time crunched. I can paste and assign  
and then y'all can add as you're ready - will ping Josh when final and hopefully send out  
close to 5p



**joshuadifrances** 2020-04-03 19:25

Yes, definitely support this!



**joshuadifrances** 2020-04-03 19:26

Let's discuss more Monday AM. It all sounds great though



**scott.weiss** 2020-04-03 20:36

not sure the roles doc is ready for prime time yet. let's iterate on it some more - then maybe  
share at all hands next week?



**ariele.faber** 2020-04-03 20:45

@scott.weiss agreed, it will be good to go by next all hands, likely sooner



**joshuadifrances** 2020-04-03 20:53

Ok, no worries! Maybe I can share end of day Monday?



**joshuadifrances** 2020-04-03 20:54

Sorry - to clarify, do you still want me to send the email today or hold until next week?



**aileen.mcgraw** 2020-04-03 21:03

Since we were in a time crunch let's push this one to Monday morning for better reading! I'll  
ensure things are ready to send by start of day.



**joshuadifrances** 2020-04-03 21:12

Agree! I'll plan on that



**ariele.faber** 2020-04-03 21:14

@maura.newell ignore callouts above, I got the info and provided it to Aileen



**scott.weiss** 2020-04-03 21:28

have a great weekend all



**keith.muth** 2020-04-06 13:11

<https://gsa-tts.slack.com/archives/GLC1GN2FM/p1584625173123100> /cc @ariele.faber  
@aileen.mcgraw



**keith.muth** 2020-04-06 13:11

Skills survey from Maura



**scott.weiss** 2020-04-06 13:39

@aileen.mcgraw feel free to drop Josh's weekly emails here if it's helpful:

(b) (5)



**scott.weiss** 2020-04-06 17:17

@joshuadifrances -> WHLDP Amy introduced me to Joe Henderson, the director of the  
national preparedness leadership institute at Harvard earlier today. He's interested in  
learning more about our PIF response framework. Are you cool with a combination of us  
chatting with him this week as an informational? I'd be curious to hear his perspective on it  
all - though want to be sensitive to requests. thanks! :slightly\_smiling\_face:



**joshuadifrances** 2020-04-06 17:18


Absolutely. That would be great!




**scott.weiss** 2020-04-06 17:18

Great, happy to add you to the calendar invite




 Great. happy to add you to the calendar invite


 **scott.weiss** 2020-04-06 17:19  
<https://npli.sph.harvard.edu/>

 **arielle.faber** 2020-04-06 22:29  
@joshuadifrances @keith.muth Work in Progress Proposed Tiger Teams can be found here


(b) (5)


We'll plan to go over them in tomorrow am stand up.


 **joshuadifrances** 2020-04-06 23:31  
Thanks, Ariele! Will looking through this evening. Appreciate all the amazing work that you each have done


 **arielle.faber** 2020-04-07 12:58  
Good morning all. Including an agenda for this morning's stand up - comment on this thread with additional items. 1. Tiger Team projects (discussion w/Mel, ideas from Michelle, ideas from Georgeta); 2. Documentation/Template Needs 3. Focus areas for today, 4. All hands update?


 **arielle.faber** 2020-04-07 13:08  
(b) (5)


 **arielle.faber** 2020-04-07 13:39  
Thanks, all! Next steps: 1) All - build on Tiger Team Project doc to include/adjust "Client/Partner" and any other content you have questions/input on. 2) @maura.newell add the team roles content to this document (once your tech issues resolve). 3) @scott.weiss @maura.newell Help build out a list of the proposed documentation we need to set teams up for success by EOW (I'll share a separate document to list those so that the Tiger Team document stays focused). If there's anything I forget, lemme know.


 **scott.weiss** 2020-04-07 15:16  
hey - amy is wondering if we're free on Friday at 1pm to share our framework with WHLDP, and have a starter convo on how we might collaborate. I'm available


 **arielle.faber** 2020-04-07 15:17  
sounds great!

 **aileen.mcgraw** 2020-04-07 15:21  
I can be there! Thanks Scott

 **arielle.faber** 2020-04-07 15:28  
FYI some of IBM's design thinking resources are currently available for free (would need to look into what that means) - could be a valuable set of tools to share with PIFs especially in the context of response efforts: <https://www.ibm.com/design/thinking/page/toolkit>

 **scott.weiss** 2020-04-07 20:12  
looking forward to debriefing the Joe Henderson call tomorrow am. Curious to hear your thoughts @joshuadifrances and @arielle.faber

 **arielle.faber** 2020-04-08 13:03  
Good morning - Agenda items for stand up: 1) Joe Henderson Debrief, 2) Updates on Tiger Teams, 3) database mvp 4) all hands

 **arielle.faber** 2020-04-08 13:39  
Action items: 1) @maura.newell to make Airtable magic, 2) @scott.weiss /Ariele to prep all-hands agenda segment + tighten up Tiger Team/Action Guide/PIF Response documents (ie. integrate into 1?) 3) @aileen.mcgraw put brain to page on "sound bites" (not "due" asap, but good to get this started), 4) all - have a think on content management & partnerships roles

 **aileen.mcgraw** 2020-04-08 13:40  
@arielle.faber @maura.newell @scott.weiss I can get a comms guide + sound bites going

ASAP. First, can you share a bit more about the audience and situations in which we'll be using this? Based on this morning's mtg, seems like immediate \*audience\* = PIF, TTS leadership, and partners (but we want this to translate well into industry and potential storytelling). \*Use cases\* = project pitch, partner/leadership briefings, PIF comms...what else? :slightly\_smiling\_face:



**scott.weiss** 2020-04-08 13:40  
@ariele.faber want to connect before all hands to craft our section?



**ariele.faber** 2020-04-08 13:41  
@scott.weiss Yes please! I'll put something on calendar



**ariele.faber** 2020-04-08 13:42  
Yes to all of the above! I think that's a great start. Audiences look spot on to me, as do use cases. If you can get the doc rolling we can comment and add additional.



**maura.newell** 2020-04-08 15:53

(b) (5)



**maura.newell** 2020-04-08 15:54  
I'm still adding stuff to it for the demo but here's what i've managed to crank out in an hour and a half



**maura.newell** 2020-04-08 15:54  
Please notice how the tables relate to one another



**ariele.faber** 2020-04-08 15:59  
Love it! Thank you!



**aileen.mcgraw** 2020-04-08 16:22  
Here is the working doc, a little longer due to anticipated needs for reactive Q&A, a story bank, plus sound bites (b) (5)



**aileen.mcgraw** 2020-04-08 16:23  
:sob: this is beautiful, thank you



**ariele.faber** 2020-04-08 17:09  
"Integrated" Document that includes PIF COVID Response, Action Guide, and Tiger Teams work. @aileen.mcgraw mind taking a look (and anyone else who would like to get quick eyes on it) and let me know if it's helpful to have 1 clean doc as single source of truth?



**aileen.mcgraw** 2020-04-08 17:58  
I am on the Drive looking for the doc. Which one should I review?



**joshuadifrances** 2020-04-08 18:21  
What should I call the session today on the agenda? PIF COVID Tiger Teams?



**scott.weiss** 2020-04-08 18:25  
i think it's a bit broader...pif covid 19 response updates should work



**scott.weiss** 2020-04-08 18:25

(b) (5)



**scott.weiss** 2020-04-08 18:27  
have a look at the deck when you have a moment. let us know if we're missing any content.  
:boom: :slightly\_smiling\_face:



**aileen.mcgraw** 2020-04-08 18:33  
looking great! are there any CTAs we want to share at end?



**ariele.faber** 2020-04-08 19:29  
Sorry for the delayed response!

(b) (5)



**ariele.faber** 2020-04-09 13:05

Good morning - Stand up agenda: 1. Anil meeting prep, 2. WHLP meeting prep, 3. Tiger Team follow-ups



**maura.newell** 2020-04-09 13:46

Design in a remote world - DesignBetter <https://www.designbetter.co/remotework/design-remote-world>



**aileen.mcgraw** 2020-04-09 13:49

I now have 11:30-12:30 free and 3:30 free. I can use yesterday's prez and the comms doc to combine into a deck - and assign any missing info to the right people. @ariele.faber @maura.newell @scott.weiss would that work for you?



**aileen.mcgraw** 2020-04-09 16:34

working deck here [https://docs.google.com/presentation/d/14\\_hsdEA5cAdR7-hqB1E9ncNaJzTAPnIsiFkSbjSxS3E/edit?usp=sharing](https://docs.google.com/presentation/d/14_hsdEA5cAdR7-hqB1E9ncNaJzTAPnIsiFkSbjSxS3E/edit?usp=sharing)



**scott.weiss** 2020-04-09 16:35

working agenda for WHLDP session:

<https://docs.google.com/document/d/1FEzYQ7dOxzD7qNIVBa0rKif6yT10Gv2SR-sYyIXPUw/edit>



**scott.weiss** 2020-04-09 16:45

working agenda for WHLDP session: PIF and WHLDP: Covid Response Planning Session

<https://docs.google.com/document/d/1FEzYQ7dOxzD7qNIVBa0rKif6yT10Gv2SR-sYyIXPUw/edit> (b) (5)

[REDACTED]



**joshuadifrances** 2020-04-09 20:52

Quick question, do we want to keep the Appendix?



**joshuadifrances** 2020-04-09 20:52

Also, let me know if this is ready to go



**joshuadifrances** 2020-04-09 20:53

NVM...someone just deleted it



**maura.newell** 2020-04-09 20:56

@joshuadifrances all cleaned up and ready



**joshuadifrances** 2020-04-09 20:56

Thank you!



**joshuadifrances** 2020-04-09 20:56

Looks great



**maura.newell** 2020-04-09 20:56

looking for a way to generate a link that will not show notes



**maura.newell** 2020-04-09 20:56























give me a min



**maura.newell** 2020-04-09 20:56

use to do it for work



-  **maura.newell** 2020-04-09 20:56  
been awhile
-  **joshuadifrances** 2020-04-09 20:57  
I think it's fine
-  **joshuadifrances** 2020-04-09 20:57  
Not a lot of notes
-  **joshuadifrances** 2020-04-09 20:57  
Only on one slide
-  **maura.newell** 2020-04-09 20:59  
ok
-  **maura.newell** 2020-04-09 20:59  
ill have to look for it another time- i cant find it now but i know it's possible
-  **maura.newell** 2020-04-09 21:00  
go ahead!
-  **joshuadifrances** 2020-04-09 21:00  
Thanks again! You all are the best
-  **ariele.faber** 2020-04-09 21:00  
@scott.weiss this is awesome. I'll build on this doc tonight.
-  **aileen.mcgraw** 2020-04-09 21:00  
Go team!!
-  **scott.weiss** 2020-04-09 21:19  
thanks!
-  **scott.weiss** 2020-04-09 21:19  
:heart: so inspired by this crew!
-  **maura.newell** 2020-04-09 21:25  
signing off for the day... great work today! See yall in the am :)
-  **joshuadifrances** 2020-04-10 12:32  
Thank you all!
-  **joshuadifrances** 2020-04-10 12:32  
I may not be able to make the meeting this AM - have to wrap some things up before other meetings. I think we should be good for Anil though, right?
-  **joshuadifrances** 2020-04-10 12:33  
Let me know if there's any last minute questions
-  **scott.weiss** 2020-04-10 12:50  
thanks Josh! See you on the call with Anil
-  **scott.weiss** 2020-04-10 13:36  
cool if i make a copy of the Anil deck and edit for WHLDP?
-  **ariele.faber** 2020-04-10 14:02  
It looks like the PIF/TTS meeting is going to be rescheduled - @joshuadifrances let us know if we can help on that front
-  **scott.weiss** 2020-04-10 14:04  
i saw Anil was scanning the deck earlier - so hopefully that gave him a sense of our efforts. let us know if he had any reaction to it @joshuadifrances
-  **joshuadifrances** 2020-04-10 14:09  
Yes, sorry about that. It was my fault. Taking V in to get a COVID test at 11:30 now
-  **joshuadifrances** 2020-04-10 14:09  
Thanks for your understanding. Came up last minute

-  **joshuadifrances** 2020-04-10 14:09  
She wasn't doing well
-  **joshuadifrances** 2020-04-10 14:10  
All ok! Just needed to be sure and the doc recommended it
-  **scott.weiss** 2020-04-10 14:10  
oh gosh - please keep us posted - sorry she's not feeling well. hopefully it's ok  
:crossed\_fingers:
-  **aileen.mcgraw** 2020-04-10 14:52  
Yes Josh - wishing you and Vanessa all the strength - let us know if/how we can help or take stuff off your plate
-  **joshuadifrances** 2020-04-10 16:10  
Hi all - HHS and IHS wants to talk next week about COVID collaborations. Are you available for an hour next Thursday at either 3 pm or 4 pm?
-  **joshuadifrances** 2020-04-10 16:11  
I see a Cap Goal workshop on some calendars
-  **joshuadifrances** 2020-04-10 16:12  
If not, next Friday at 2:30 pm or 4 pm looks good
-  **ariele.faber** 2020-04-10 16:21  
all of those times work on my end
-  **joshuadifrances** 2020-04-10 16:23  
Also, sorry we didn't get to sync this morning, but are we all set for the WHLDP Meeting?
-  **ariele.faber** 2020-04-10 16:25  
No worries at all - yes we're all set!
-  **scott.weiss** 2020-04-10 16:52  
hey sorry was on a call! @ariele.faber are you cool sharing your screen post-intro?
-  **scott.weiss** 2020-04-10 16:53  
thinking you can drive the framework overview and @maura.newell and I can fill in gaps
-  **scott.weiss** 2020-04-10 16:54  
@joshuadifrances thanks for kicking off the session with Amy
-  **scott.weiss** 2020-04-10 16:58  
here's the deck  
(b) (5)
-  **scott.weiss** 2020-04-10 16:59  
the only edits were slide 11
-  **ariele.faber** 2020-04-10 17:00  
@scott.weiss I'm going to be 5 min late
-  **scott.weiss** 2020-04-10 17:01  
ok no worries!
-  **maura.newell** 2020-04-10 17:33  
here is the airtable link- gonna set some time up for a demo early next week  
(b) (5)
-  **scott.weiss** 2020-04-10 17:33  
taking notes here:  
(b) (5)



**joshuadifrances** 2020-04-10 17:51

For Anil on Monday, I think we should start with the Sharing and Scaling Best Practices in case we don't get to it like today. Thoughts? That's a pretty powerful example that shows how we can leverage the PIF network and inter-agency nature of the program.



**maura.newell** 2020-04-13 14:20

(b) (5)



**ariele.faber** 2020-04-13 14:34

In case folks missed the last message in the chat with Anil & team, GSA has 17M to spend on COVID (@joshuadifrances may need to confirm this)



**scott.weiss** 2020-04-13 14:40

i moved our decision matrix call to wed but maybe we can hop on at 12pm if folks still have that window to discuss anil call?



**scott.weiss** 2020-04-13 14:40

some good next steps



**ariele.faber** 2020-04-13 14:41

@scott.weiss yes I was just checking my calendar for that. I'm available at 12 to talk next steps on Anil call



**maura.newell** 2020-04-13 16:01

Will catch you all later- i need to ship something for later this afternoon



**scott.weiss** 2020-04-13 16:27

[https://ssir.org/rethinking\\_social\\_change\\_in\\_the\\_face\\_of\\_coronavirus](https://ssir.org/rethinking_social_change_in_the_face_of_coronavirus)



**scott.weiss** 2020-04-13 18:05

@ariele.faber, you mentioned a Trello board earlier. Not sure i've accessed it yet. mind sending me a link when you have a moment?



**ariele.faber** 2020-04-13 18:52

Been working on our Response Team Trello board to get ducks in a row - it's a WiP so please feel free to assign items to yourself, build out new cards/descriptions, etc. Can chat about this further tomorrow am.

(b) (5)



**ariele.faber** 2020-04-13 18:55

@aileen.mcgraw Do you have bandwidth to help me tighten up the survey to go out to PIFs via Josh's weekly comm today? @maura.newell I think you mentioned we can send this via Airtable but I'm having trouble finding it. LMK if you can point me in the right direction, otherwise can make it as a google form to ship



**aileen.mcgraw** 2020-04-13 19:04

yes I do



**ariele.faber** 2020-04-13 19:04

@aileen.mcgraw great - do you have feedback on this intake form content?

(b) (5)



**aileen.mcgraw** 2020-04-13 19:08

do we already have a sense of where most interest is? i.e. tiger team vs. systems mapping.



**ariele.faber** 2020-04-13 19:09

it's very spread out. Lots of folks proposing seemingly new work that actually does fit into these buckets



**ariele.faber** 2020-04-13 20:27

@aileen.mcgraw @scott.weiss @maura.newell I have a meeting til 5 and then can put the questionnaire content into a google form or airtable. If someone else has bandwidth and



questionnaire content into a google form or airtable. If someone else has bandwidth and wants to give it a head start, lmk :slightly\_smiling\_face: thank you!



**maura.newell** 2020-04-13 21:07

Hi Ariele, sorry my afternoon was packed- still in a meeting- let's chat about this tomorrow morning- i have bandwidth to ship tomorrow



**aileen.mcgraw** 2020-04-13 21:07

I am also fine sending our weekly comms tomorrow :slightly\_smiling\_face:



**ariele.faber** 2020-04-13 21:23

:sweat\_smile: greatly appreciated to ship tomorrow. Lots of good stuff moving today all around. Thanks!



**joshuadifrances** 2020-04-13 21:33

They do, but I've heard that TTS may not have access to much of this. Can confirm and let you all know though.



**joshuadifrances** 2020-04-13 21:35

Happy to send tomorrow as well. We can talk through and I'm happy to edit too. Thanks for all your hard work on this and presenting today! You all did an amazing job and I think it was well received. Sorry I couldn't join at 12 pm. Had a bunch of back-to-backs today.



**joshuadifrances** 2020-04-13 21:37

Dom had a Tiger team idea around leveraging the TTS Innovation Portfolio (10X, <http://Challenge.gov>, etc.) as part of the TTS COVID-19 response. I can provide more context in the morning. Let's discuss this then.



**ariele.faber** 2020-04-14 14:36

I drafted the PIF Response Engagement Form on Airtable to be included in today's Weekly Comm. Please review here and let me know if you have any feedback before 1:30 pm. Thank you! (b) (5) e



**ariele.faber** 2020-04-14 14:42

@aileen.mcgraw I noted you as the point of contact for any questions...let me know thoughts on this. I can also remove it



**aileen.mcgraw** 2020-04-14 15:22

Happy to be POC. Edited a little for clarity. I am wondering how to ship the lightest lift for survey completion, and shorten the follow up Qs, even though they're very important



**aileen.mcgraw** 2020-04-14 15:23

I think a cross-agency needs assessment has been something many people asked about. Is that what we're referring to in systems mapping?



**aileen.mcgraw** 2020-04-14 15:26

For Tiger Teams, Employment and Access/Identity are related, but I would separate them from tiger team (bc we may overlook other ID/access use cases by linking them prematurely)



**ariele.faber** 2020-04-14 15:42

@aileen.mcgraw helpful across the board, thanks! ? "Cross-agency needs assessment" is a product of the agency-specific needs assessments and the workshops outputs. I didn't use that specific language because I was concerned that if we assert we're trying to push out assessments outside of our agencies of detail, there may be more red tape and process involved. ? Re Tiger Teams - agreed, will separate Employment & Access/Identity.























**aileen.mcgraw** 2020-04-14 15:49











thinking about PPP which is more on the economic relief side of things, wondering if we should include that with "Employment" i.e. "employment & economic resilience"



**aileen.mcgraw** 2020-04-14 15:49

ahhhhh gotcha about red tape. makes sense

-  **maura.newell** 2020-04-14 17:04  
<https://oecd-opsi.org/inmediasres/>
-  **maura.newell** 2020-04-14 17:05  
This is the article that my coworker coincidentally wrote at the same time we were doing this
-  **maura.newell** 2020-04-14 17:05  
(b) (6)
-  **maura.newell** 2020-04-14 17:07  
I wonder if we want to include the tiger teams question
-  **maura.newell** 2020-04-14 17:08  
I feel like that might lead to some unintended consequences
-  **maura.newell** 2020-04-14 17:08  
maybe instead change it to check off- what interest areas to you have
-  **ariele.faber** 2020-04-14 17:09  
@maura.newell "tell me more..." ( :slightly\_smiling\_face: ) re unintended consequences? To your point, I think that's a great edit
-  **maura.newell** 2020-04-14 17:09  
my fear is that this group is very sensitive to feeling left out so if they feel at all like they are signing up for a team but then end up not getting included for whatever reason (we don't need their skill set on one thing but rather best used on another)
-  **maura.newell** 2020-04-14 17:09  
they will think we are being jerks lol
-  **maura.newell** 2020-04-14 17:10  
@joshuadifrances can speak to this very much as well
-  **maura.newell** 2020-04-14 17:10  
I think it's better to gauge where everyone's at and then try to assemble teams quietly and loop back to check in on folks
-  **ariele.faber** 2020-04-14 17:12  
+1, I'll adjust that question
-  **maura.newell** 2020-04-14 17:13  
Great! Thanks for listening... just trying to have this group avoid getting the scars that Josh and I have accumulated LOL
-  **joshuadifrances** 2020-04-14 17:23  
Maura is on point here. Definitely had some unintended consequences in the past. Everyone is great, but we can't always put everyone on the teams that they want to be on. It's important to keep them small and we also try to plug folks in where it makes most sense based on their skills and experience.
-  **ariele.faber** 2020-04-14 17:31  
@maura.newell want to take a look at the edits?
-  **ariele.faber** 2020-04-14 17:32  
Based on feedback, unless @scott.weiss has anything to add, I'm comfortable shipping this in the Weekly Comms
-  **scott.weiss** 2020-04-14 17:36  
looks great to me! thanks all
-  **scott.weiss** 2020-04-14 17:37  
looks like i lost my airtable access. mind re-inviting me?
-  **ariele.faber** 2020-04-14 17:38  
(b) (5)
-  **ariele.faber** 2020-04-14 17:38

-  **maura.newell** 2020-04-14 17:39  
^let me know if that link works
-  **maura.newell** 2020-04-14 17:40  
2 small points of feedback about the form itself
-  **maura.newell** 2020-04-14 17:40  
1. Make sure that people know they can click multiple actions upfront
-  **scott.weiss** 2020-04-14 17:40  
it does! think we can expand the ask a bit on option 5 for the next version
-  **maura.newell** 2020-04-14 17:40  
I know you can do that with the form, but some people might assume they have to choose 1
-  **maura.newell** 2020-04-14 17:41  
so i would just verbalize that people can put more than one
-  **maura.newell** 2020-04-14 17:41  
2. Make it multiple options for areas of interest- that way if we can't put someone on one area there's another good option
-  **maura.newell** 2020-04-14 17:41  
Otherwise we run into the whole problem we discussed above still
-  **maura.newell** 2020-04-14 17:42  
Thanks for putting this together!!!
-  **scott.weiss** 2020-04-14 17:42  
could be interesting to think through what an american resilience visioning workshop might look like as a sub-option for 5
-  **scott.weiss** 2020-04-14 17:42  
north star convos
-  **scott.weiss** 2020-04-14 17:42  
etc
-  **ariele.faber** 2020-04-14 17:43  
@scott.weiss do you have language to add to that now or you think we should at in for a diff iteration?
-  **scott.weiss** 2020-04-14 17:43  
i think 2.0 version
-  **scott.weiss** 2020-04-14 17:43  
don't want to overwhelm
-  **scott.weiss** 2020-04-14 17:45  
maybe instead of questions, it's if you could imagine an ideal future state of fed government in 2 sentences, what would that look like?
-  **ariele.faber** 2020-04-14 17:46  
"What does Resilience in Federal Government mean to you?"
-  **scott.weiss** 2020-04-14 17:46  
sure!
-  **ariele.faber** 2020-04-14 17:46  
^ what if I add that?
-  **ariele.faber** 2020-04-14 17:49  
Ok, we're ready to ship. @aileen.mcgraw you can use this link in the update from Josh.  
Note: it is NOT password protected (Pro plan needed to restrict by password or email domain). (b) (5)
-  **aileen.mcgraw** 2020-04-14 18:09  
Email is ready to ship @inshuadifrances -



Email is ready to ship @joshuadfrances

(b) (5)

@arielle.faber @scott.weiss @maura.newell



**aielen.mcgraw** 2020-04-14 18:27

Great thoughts from Mel: "I think intake is the biggest missing piece -- seems like a lot of folks are spinning up lists of projects we could do, categorizing the talent we have, etc. But it seems like we haven't been actually asked to do much yet...? We were thinking we should communicate to partners that PIFs are available for Covid related asks, that it's okay if projects change, and that we can rejigger assignments within reason (using 20% time). There are \_potentially\_ folks with needs who aren't coming to us, although that's an open question. Beyond that, might be best to just use the existing 10x and 18F intake forms? Don't want to build anything heavy, just want to find lightweight solutions with what we already have!"



**aielen.mcgraw** 2020-04-14 18:33

+ "Ariele mentioned that the UK NHS is using Crowdcity to crowdsource ideas from the general public (as opposed to fed-specific). Might be a good idea to keep an eye on that and I would def be interested in launching a public asks portal if it seems worthwhile... We need to do that for our TTS products anyway, so may be a win-win!"



**joshuadfrances** 2020-04-14 20:04

Thanks! Sending now



**arielle.faber** 2020-04-14 21:02

Reposting link here: <https://testingmethods.crowdcity.com/category/browse>



**scott.weiss** 2020-04-14 23:25

food for thought: as tiger teams begin projects, I wonder if it would be useful to support a "kickoff" conversation so we can get a better sense of project milestones, reporting loops, roles, and accountability? maybe we can create some sort of kickoff template for teams if we can't participate?



**scott.weiss** 2020-04-14 23:25

(and of course, deliverables)



**scott.weiss** 2020-04-14 23:28

let's add to our 9:05am :slightly\_smiling\_face:



**arielle.faber** 2020-04-15 12:58

Good morning all - I got looped into a meeting this morning, and PI Planning this afternoon that I need to go to. @scott.weiss @maura.newell I'll be on Slack all day if anything. I was thinking last night about what we can do to move work forward outside of Tiger teams to keep momentum and provide clarity for folks - would propose that today and tomorrow's focus be on building out the system mapping workshop SOP + schedule - proposed dates for workshops, session focus areas, adjustments to workshop facilitation materials, facilitator roles, communication materials. If you think something else makes sense, go for it, that's just one idea as we wait for PIF surveys to come back. Thanks!



**arielle.faber** 2020-04-15 13:01

One other update: Yesterday I CMS leadership support to test some of the CX work we've mentioned in the Action Guide, and CMS design muscle to build a small team for a needs assessment. Happy to use those as testing grounds to scale to other agencies



**scott.weiss** 2020-04-15 13:01

amazing! looking forward to hearing more about that.



**scott.weiss** 2020-04-15 13:02

did you still want to connect at 11am? no urgency around decision making matrix - it's a slow(er) burn



**arielle.faber** 2020-04-15 13:02

@scott.weiss let's plan to reschedule that, but if you and Maura still want to meet at that

time go for it



**scott.weiss** 2020-04-15 13:03

it's cart before the horse too as we still need to figure out values, design principles as a first step



**scott.weiss** 2020-04-15 13:03

@ariele.faber sounds good!



**scott.weiss** 2020-04-15 13:04

@aileen.mcgraw @maura.newell let's keep the time as a general check in on tasks



**scott.weiss** 2020-04-15 16:24

quick update from our internal huddle: 1. We started thinking through a set of PIF covid response values as a way to elevate our response narrative as well as make decisions about what projects we'd want to take on. Added a section in here for your perusal:

(b) (5)



**scott.weiss** 2020-04-15 16:25

2. We're planning on jamming next week to think through decision making matrix, framework timeline visualization (as a way to help stakeholders better understand the longview resilience journey), and impact metrics



**scott.weiss** 2020-04-15 16:26

\*\*\*note that these values are differentiated from bigger PIF values but not disconnected



**scott.weiss** 2020-04-15 16:28

3: some pre-work for @ariele.faber @aileen.mcgraw and myself for our session on Tuesday  
-> a) what 3-5 questions should we be asking ourselves before we take on certain covid projects? b) what resources have you used to measure impact prior to joining PIF? What are some rough metrics we can use to think about impact as it relates to covid work in-progress?



**scott.weiss** 2020-04-15 16:28

and @maura.newell



**scott.weiss** 2020-04-15 16:40

let me know if i'm missing anything here @maura.newell and @aileen.mcgraw



**ariele.faber** 2020-04-15 17:05

@scott.weiss sounds good! I'm having tech issues on GSA side so if you could temporarily share access to that doc with me via that would be great



**scott.weiss** 2020-04-15 17:07

i had issues this morning with my GSA equipment too :disappointed:



**scott.weiss** 2020-04-15 17:07

i restarted my laptop and that did the trick



**scott.weiss** 2020-04-15 17:12

it won't let me share it with your cms account



**ariele.faber** 2020-04-15 17:13

no worries. I should have this fixed asap...if you want me to do a quick read, feel free to cut/paste text in a separate message



**joshuadifrances** 2020-04-15 19:07

Hi all! Populating All Hands agenda. Anything that I should link today for your update?



**joshuadifrances** 2020-04-15 19:09

Wasn't sure if you wanted to talk through the COVID response values



**scott.weiss** 2020-04-15 19:09

thanks @joshuadifrances - those aren't ready for primetime share yet :slightly\_smiling\_face:



**joshuadifrances** 2020-04-15 19:09

Ok, sounds good!



**scott.weiss** 2020-04-15 19:10

chat soon



**scott.weiss** 2020-04-15 19:12

@maura.newell did you want to review VEO needs assessment with the group?



**scott.weiss** 2020-04-15 19:12

i'm happy to fill in any gaps



**maura.newell** 2020-04-15 19:13

im cool with whatever- i havent had any time today to develop any visuals or anything like that but am comfortable just speaking to it



**scott.weiss** 2020-04-15 19:14

we have a slide from last week's deck



**joshuadifrances** 2020-04-15 19:14

Ok, sounds good. Are we providing a general update as well?



**scott.weiss** 2020-04-15 19:15

yes i believe @ariele.faber will be speaking to intake doc



**joshuadifrances** 2020-04-15 19:15

Ok, sounds good



**scott.weiss** 2020-04-15 19:16

@maura.newell

(b) (5)



**scott.weiss** 2020-04-15 19:16

slide 6



**maura.newell** 2020-04-15 19:16

i forgot we put that in there



**maura.newell** 2020-04-15 19:16

cool



**maura.newell** 2020-04-15 19:16

thx



**scott.weiss** 2020-04-15 19:17

maybe include a first step as "talked with agency sponsor to generate buy in"



**maura.newell** 2020-04-15 19:17

yes



**scott.weiss** 2020-04-15 19:17

yasssssss



**scott.weiss** 2020-04-15 19:17

:celeryman:



**scott.weiss** 2020-04-15 19:18

@joshuadifrances did you want to speak to the convo we had w TTS leadership?



**joshuadifrances** 2020-04-15 19:27

Yes, that would be great



**scott.weiss** 2020-04-15 20:51

hey - i was introduced to this org today. any interest in joining a call with me?

<https://www.stophespread.org/>



**scott.weiss** 2020-04-15 20:52

Stop the Spread (STS) is a coalition of volunteer CEOs working to unlock the collective



potential of US businesses to catalyze action and bolster the public sector in response to COVID-19. As an organization, a group of our CEOs wrote a Medium post that sparked a <https://medium.com/@rachel.romer.carlson/leading-boldly-on-covid-19-b23ecb2f5093> and resulting in our <https://www.nytimes.com/2020/03/18/opinion/business-coronavirus.html> in \_The\_ \_New York Times\_ that captured the imagination and commitment of more than 1,500 business leaders, all of whom have stepped forward to do their part.



**aileen.mcgraw** 2020-04-15 21:32

I would be happy to. @ariele.faber could be valuable to have 1 person from WH COVID task force on the cal to listen in.



**ariele.faber** 2020-04-16 13:55

Good morning all - Summary of the work to do between today-tomorrow: ? Refine core values + design principles of PIF Response Effort (proposed output: incorporate core values into Action Guide and pitch deck) (@ariele.faber @scott.weiss to connect on this today); ? Systems Mapping Co-Creation Sessions Prep @ariele.faber @maura.newell ? Review Submissions from surveys and generate proposal for review with Keith/Josh - all, @aileen.mcgraw if you have bandwidth, would be great to get your two cents on what you see coming through



**ariele.faber** 2020-04-16 15:10

@joshuadifrances @keith.muth @aileen.mcgraw TLDR - can we share Anil deck with Elana Safran in Office of Evaluation Science to discuss informally with her Director today? She's shared some of her team's work and is very collaborative. Here's the email: "I hope your week is going well! I wanted to check in to see if you have more info on the PIF coordinated govt response, that you might be able to share? I'm meeting with our Director in a bit, and we can spend a few mins brainstorming on how to plug into your efforts (or vica versa!)."



**ariele.faber** 2020-04-16 20:41

Summary of next steps discussed with Josh and Maura re Tiger Team selection process. These notes will also be included on a Tiger Teams Process Trello card shortly. \*TIGER TEAM DISCUSSION NOTES (April 16, 2020) Adjustments to process:\* ? \*What We Need:\* A way to select & prioritize Tiger Teams. An analog for needs assessment on the problem statements to hone projects in rounds. Account for what good looks like vs. what readiness looks like. ? \*Action Items:\* 1) Follow up with this core team about Success Criteria for Tiger Team Projects, 2) Establish a path forward to enable other data streams across GSA, starting with TTS to contribute/view the database we are building, 3) Transition from Airtable to another platform ? \*Draft of Proposed Tiger Team Criteria:\* \_Phase 0\_ (also in parallel with Phase 1): Challenges/Opportunities identified through Needs Assessments and Systems Mapping Workshops; \_Phase 1 Criteria\_: Complete information (yellow highlights filled in); \_Phase 2 Criteria\_: \_Agency/Stakeholder Buy-In, Lead Identified, Deadlines Scoped



**keith.muth** 2020-04-16 20:44

@ariele.faber Clarice added hers!



**ariele.faber** 2020-04-16 20:44

@keith.muth yes, we captured it!



**scott.weiss** 2020-04-17 14:46

@joshuadifrances anything we should be prepping for the Kristen Honey HHS call? Have we shared any PIF covid content with her yet?



**scott.weiss** 2020-04-17 14:46

looking forward to it



**joshuadifrances** 2020-04-17 15:57

We haven't. Maybe we can walk through the framework that we're putting together? The one that we presented to Anil. What do you think?



**joshuadifrances** 2020-04-17 15:58  
They have their own pitch for us too, I believe



**aileen.mcgraw** 2020-04-17 16:00  
Oh awesome. I would love to hear their pitch, as it can help us learn from what is needed (and we don't sway the pitch by sharing framework in advance). I think running thru our approach after could be great for evaluating next steps?



**ariele.faber** 2020-04-17 16:04  
Agreed in letting them share their work today and then providing our pitch with the Anil deck



**ariele.faber** 2020-04-17 16:04  
to date\* (not today)



**scott.weiss** 2020-04-17 16:17  
Cool. @maura.newell mentioned that this might be related to a covid project Maria was chatting with them about?



**ariele.faber** 2020-04-17 16:22  
@scott.weiss that was one of the entrances to the conversation, but the scope of that project is very specific and may or may not be framed up for primetime (from my limited understanding). I summarized the project in our single source of truth Action doc under Tiger Teams if you want to take a quick look



**joshuadifrances** 2020-04-17 18:25  
It's a separate project from what Maria mentioned. I scheduled this after chatting with Kristen a week back before Maria's project was brought up



**joshuadifrances** 2020-04-17 18:26  
Yes, let's have them present first, but I'll pull up the Anil deck in case we have extra time as it would good to get feedback. If not though, let's let the conversation unfold naturally. Thanks!



**scott.weiss** 2020-04-17 18:30  
are we using the webex link at the bottom of the text box?



**joshuadifrances** 2020-04-17 18:30  
Yes, hard to find, but I believe so



**maura.newell** 2020-04-17 18:30  
i was trying to figure it out too



**joshuadifrances** 2020-04-17 18:30  
Hangouts is blocked there I think



**scott.weiss** 2020-04-17 18:31  
lol, of course



**ariele.faber** 2020-04-17 18:31  
@scott.weiss where's the webex?



**joshuadifrances** 2020-04-17 18:32  
Trying to join



**scott.weiss** 2020-04-17 18:32  
When it's time, start or join the WebEx meeting from here:  
(b) (5)  
Access Information Meeting Number: (b) (6)  
Meeting Password: (This meeting does not require a password.) Audio Connection  
(b) (6) (Meeting Server Main Number) Access Code: (b) (6)



**joshuadifrances** 2020-04-17 18:32  
In the invite if you scroll down



**ariele.faber** 2020-04-17 18:32



thanks!



**scott.weiss** 2020-04-17 18:32  
you need to download a webex extension



**keith.muth** 2020-04-17 18:36  
I have been stuck on a "time remaining" installation screen



**keith.muth** 2020-04-17 18:36  
anyone else?



**joshuadifrances** 2020-04-17 18:36  
Yup



**joshuadifrances** 2020-04-17 18:36  
Can't get in



**joshuadifrances** 2020-04-17 18:41  
Hate Cisco so much. Lol



**scott.weiss** 2020-04-17 18:43  
notes doc



**scott.weiss** 2020-04-17 18:43  
(b) (5)



**maura.newell** 2020-04-17 18:44  
lol i was about to post a link



**maura.newell** 2020-04-17 18:44  
no access



**maura.newell** 2020-04-17 18:44  
gonna take notes here for the meantime

(b) (5)



**aileen.mcgraw** 2020-04-17 18:46  
love that evaluation criteria :slightly\_smiling\_face:



**arielle.faber** 2020-04-17 18:49  
Hi all - I unfortunately have a meeting conflict at 3pm. I'll take a look at notes after this meeting, wanted to give a head's up



**arielle.faber** 2020-04-17 18:54  
(b) (5)



**arielle.faber** 2020-04-17 18:57  
^ as an fyi, that link is the exact one we shared with Anil, so all content with Anil discussion is visible



**joshuadifrances** 2020-04-17 19:26  
Maia's note sounds like the portal/sharing and scaling best practices. Very similar. Maybe we can bundle it all together?



**joshuadifrances** 2020-04-17 19:26  
What do you all think?



**joshuadifrances** 2020-04-17 19:27  
If not a tiger, could be valuable to just provide feedback back and forth



**scott.weiss** 2020-04-17 19:29  
woof, webex



**scott.weiss** 2020-04-17 19:34



**scott.weiss** 2020-04-17 19:34

thanks for organizing, Josh. my takeaway was that they'd like our help co-managing an open innovation platform...which could be awesome. We could help them with problem framing and using the tools effectively to drive impact

**scott.weiss** 2020-04-17 19:35

that ties nicely into our resilience framework

**ariele.faber** 2020-04-17 19:35

Also like the idea of establishing an info-sharing call, even if 20 min/weekly, because providing actionable insights to Kristen can also influence other decisions within HHS potentially

**ariele.faber** 2020-04-17 19:36

saw your note on crowdicity - HHS would be a great home for that potentially. If we could enable it and they could manage it, that could be amazing

**scott.weiss** 2020-04-17 19:37

oh yes!

**scott.weiss** 2020-04-17 19:44

scheduled a call with the stop the spread team for next tuesday. Would be nice to hear how a collective of private sector leaders are hoping to collaborate with public sector stakeholders

**ariele.faber** 2020-04-17 19:44

@scott.weiss did we hear from @joshuadifrances about setting up a call with Emergency Design Collective <https://emergencydesigncollective.com/> ?

**scott.weiss** 2020-04-17 19:45

good question! not sure

**ariele.faber** 2020-04-17 19:47

I know a couple folks involved in that - we could get 1-2 design folks and 1-2 physicians involved to chat with specifically around the potential PPE tiger team, and broader needs gathering work. would be good to at least get it on the calendar for 30 min

**joshuadifrances** 2020-04-17 20:16

Been on calls and catching up. Yes, happy to chat with Emergency Design Collective. Agree that the HHS work aligns nicely with the resilience effort and a weekly 20 min info-sharing could be great

**joshuadifrances** 2020-04-17 20:17

I think going in on an opportunity project effort with them could be interesting as well for the right effort

**scott.weiss** 2020-04-19 19:34

hey folks. @maura.newell and I have a VEO shareout at 9am tomorrow. Will catch up with y'all in the afternoon

**scott.weiss** 2020-04-20 12:11

happy monday, all. Medallia is holding this Friday @4pm for a Crowdicity demo for HHS.

**scott.weiss** 2020-04-20 12:12

happy to communicate that to Kristen and team

**ariele.faber** 2020-04-20 13:06

Good morning! For folks who can make it to standup, here's an iteration on our approach doc/pitch deck:

(b) (5)

**aileen.mcgraw** 2020-04-20 15:30

drafted this week's email - @ariele.faber based on this morning's convo and the updated deck, I suggested broad areas for action items - would love everyone's input. We have a pretty straightforward update this week (thanks to all your amazing work!). so if we lock in

pretty straightforward space and then getting to an early morning meeting, so the rest of the CTAs, I'm confident we can send by COB.

(b) (5)



**maura.newell** 2020-04-20 17:45

Hi! Im on the google hang out if anyone wants to check in



**maura.newell** 2020-04-20 17:45

im working on creating a first draft of criteria for selecting tiger team projects



**ariele.faber** 2020-04-20 17:52

Hi @maura.newell! Hope you and @scott.weiss had a solid shareout this morning - would love to hear about it. I'll pop into the google hangout after a quick lunch :sandwich:. Thanks for cranking on the criteria



**ariele.faber** 2020-04-20 17:54

@aileen.mcgraw Feel free to include the link to the most recent deck iteration, so if folks have questions/comments/builds they can add them to the "comments" section of the slides



**maura.newell** 2020-04-20 17:54

sounds good!



**maura.newell** 2020-04-20 17:54

Here's the doc im working on (b) (5)



**aileen.mcgraw** 2020-04-20 17:54

(b) (5)



**aileen.mcgraw** 2020-04-20 17:54

ohhhh in the email



**aileen.mcgraw** 2020-04-20 17:54

lol yes will do



**scott.weiss** 2020-04-20 18:04

will hop on at 2:30



**scott.weiss** 2020-04-20 18:04

:slightly\_smiling\_face:



**scott.weiss** 2020-04-20 18:06

just socialized our framework with the Beeck Center @Georgetown - would love to continue to discuss external covid response partnerships!



**scott.weiss** 2020-04-21 12:53

good morning all! some items on my list: HHS follow-up (we have a crowdcity demo held for 4pm on Friday), project scoping conversations, external partnerships (beeck center, emergency design collective, stop the spread)



**ariele.faber** 2020-04-21 13:01

all hands presenters (confirm: Michelle, Wanmei) if time - quick update on Response Portal initiative



**aileen.mcgraw** 2020-04-21 13:02

related to project scoping, how we manage "ownership" and "accountability" (or maybe that's what scoping will cover :slightly\_smiling\_face:)



**aileen.mcgraw** 2020-04-21 14:55

@maura.newell @scott.weiss @ariele.faber have to fix a quick diabetes issue so I will be on the 11am 5-10 mins late



**scott.weiss** 2020-04-21 14:58

have a VEO call at 11. will join at 12pm



**ariele.faber** 2020-04-21 15:33



@aileen.mcgraw I'll be back at 12



**maura.newell** 2020-04-21 15:46  
we will be there in a few!



**joshuadifrances** 2020-04-21 16:27  
Here is the agenda for the meeting later. Let me know if you have any edits. Thanks!

(b) (5)



**scott.weiss** 2020-04-21 16:47  
@joshuadifrances chatting with the team right now. I shared that i'm happy to take the 2:30 call solo to give this team time to breathe and/or collab on covid stuff. it might be disruptive to have folks jump off 30 mins in



**joshuadifrances** 2020-04-21 16:48  
Ok, sounds good. Thanks for that, Scott. So those who can join will kick off at 3 pm?



**scott.weiss** 2020-04-21 17:22  
i think that was the plan discussed this morning - but after we talked through it, I offered to take it solo so no one has to jump off the call early



**scott.weiss** 2020-04-21 17:22  
and report back later



**scott.weiss** 2020-04-21 17:23  
(and also give folks some breathing room in their calls)



**scott.weiss** 2020-04-21 17:24  
also happy to reschedule entirely



**scott.weiss** 2020-04-21 17:40  
rescheduled for next week. I'd like to prioritize our internal planning



**aileen.mcgraw** 2020-04-21 17:44  
@joshuadifrances this week's email is ready to send

(b) (5)



**ariele.faber** 2020-04-21 17:55  
Since the stop the spread meeting has been rescheduled, what time are we meeting?  
@scott.weiss @maura.newell



**maura.newell** 2020-04-21 17:56  
does 3-4 still work? We could make it 230 if we want but i think the 3-4 still works



**maura.newell** 2020-04-21 17:56  
still have it on our calendars



**ariele.faber** 2020-04-21 17:57  
sounds good, thanks!



**scott.weiss** 2020-04-21 17:58  
@maura.newell this means we can still make the CX CAP 2:30



**maura.newell** 2020-04-21 17:58  
yes



**maura.newell** 2020-04-21 17:58  
:happy\_dance:



**ariele.faber** 2020-04-21 18:06  
is that a DUMPLING?! :joy:



**scott.weiss** 2020-04-21 18:18  
@maura.newell @joshuadifrances  
[https://api.nationalgeographic.com/distribution/public/amp/science/2020/04/coronavirus-pandemic-is-giving-people-vivid-unusual-dreams-here-is-why?\\_twitter\\_impression=true](https://api.nationalgeographic.com/distribution/public/amp/science/2020/04/coronavirus-pandemic-is-giving-people-vivid-unusual-dreams-here-is-why?_twitter_impression=true)





**joshuadifrances** 2020-04-21 18:20  
Wow, it all makes sense now!



**joshuadifrances** 2020-04-21 18:50  
Thank you! Sending now



**ariele.faber** 2020-04-21 22:04  
FYI - potential precedent? <https://ethics.harvard.edu/Covid-Roadmap>



**joshuadifrances** 2020-04-22 12:21  
Wow, very cool. Looking forward to reading it!



**ariele.faber** 2020-04-22 18:15  
if anyone has a chance, could you check out slides 3 (first design principle) and slide 16 (for discussion today in all hands)?



**aileen.mcgraw** 2020-04-22 18:20  
Minor copy suggestion to 3's first principle



**ariele.faber** 2020-04-22 18:20  
edit as you feel fit! :slightly\_smiling\_face:



**aileen.mcgraw** 2020-04-22 18:20  
16 - looking great, is it possible to clearly "preview" the next steps once we align on these?



**ariele.faber** 2020-04-22 18:21  
@aileen.mcgraw can you propose some next steps on another slide?



**aileen.mcgraw** 2020-04-22 18:29  
yes just added! need feedback as I want everyone to feel seen/empowered when we share



**ariele.faber** 2020-04-22 18:46  
I highlighted in yellow the work that seems to be emerging as front-runner based on our conversation this morning. Feel free to un-highlight as appropriate. What are thoughts around extent to which we go through full deck vs. focus in on slides 16 + 19?



**ariele.faber** 2020-04-22 18:46  
We can first ask if folks had a chance to go through this document and if they have specific questions/feedback rather than walk them through the whole thing



**aileen.mcgraw** 2020-04-22 19:02  
100%



**aileen.mcgraw** 2020-04-22 19:02  
maybe even copy 3 and 16 into the first slides in prez, then say here's what we're focusing on today, also included rest of prez which is open for feedback



**joshuadifrances** 2020-04-22 19:28  
Sorry - been in meetings. Looks good though!



**ariele.faber** 2020-04-22 19:29  
FYI @keith.muth links in the agenda under PIF response look outdated - we can update these afterwards



**keith.muth** 2020-04-22 19:29  
which ones?



**joshuadifrances** 2020-04-22 19:29  
Ok, I can update them



**joshuadifrances** 2020-04-22 19:30  
Should we just update with current deck?



**keith.muth** 2020-04-22 19:30  
is the Airtable form not happening anymore?



**joshuadifrances** 2020-04-22 19:30



Just updated



**joshuadifrances** 2020-04-22 19:30  
Feel free to as well



**arielle.faber** 2020-04-22 19:43  
we'll need to move data but are in process. for now can still link to it.

(b) (5)



**joshuadifrances** 2020-04-22 19:44  
On "Enabling Access to Evidence Based COVID-19 Care", are we missing any VA work?



**arielle.faber** 2020-04-22 19:46  
not to my knowledge - let's ask that during the discussion so we can confirm



**joshuadifrances** 2020-04-22 19:46  
Ok, sounds good!



**arielle.faber** 2020-04-22 19:47  
VA there's a lot of work so it's a bit of a catch-all where that work is currently called out



**joshuadifrances** 2020-04-22 19:49  
Yeah, good point



**joshuadifrances** 2020-04-22 20:43  
A bit concerned about our time. The speaker was supposed to be 15 mins and it was hard to cut them off



**scott.weiss** 2020-04-22 20:48  
We can give maybe an email update tomorrow am?



**scott.weiss** 2020-04-22 20:48  
or draft something for you to send josh?



**arielle.faber** 2020-04-22 20:48  
+1 scott. Happy to provide a 1 min update and next steps if helpful so folks are heard



**scott.weiss** 2020-04-22 20:48  
what does everyone thins?



**scott.weiss** 2020-04-22 20:49  
think



**joshuadifrances** 2020-04-22 20:49  
Yeah, we may have to do that. So sorry all



**arielle.faber** 2020-04-22 20:49  
prioritize michelle's update



**joshuadifrances** 2020-04-22 20:49  
Yes, let's do quick update at end



**scott.weiss** 2020-04-22 20:49  
no worries! this is all important



**arielle.faber** 2020-04-22 20:58  
all in favor of asking folks who are interested in Michelle's work to reach out to her to build a "tiger team"?




**arielle.faber** 2020-04-22 20:59  
unless we want them to reach out to Josh/Keith. Just trying to avoid being a bottleneck





**arielle.faber** 2020-04-22 21:09  
It's a good problem to have too much great work & content to share :slightly\_smiling\_face:  
thanks all, hope you get a chance to catch a break tonight





**scott.weiss** 2020-04-22 21:10  
let's add to our Gem call agenda


 let's add to our 9am call agenda.


 **joshuadifrances** 2020-04-22 21:10  
Agree. Thanks!

 **scott.weiss** 2020-04-22 21:10  
i still wasn't clear what the ask was

 **scott.weiss** 2020-04-22 21:10  
agreed! good problem to have

 **joshuadifrances** 2020-04-22 21:33  
Yes, support them reaching out directly!


 **joshuadifrances** 2020-04-22 21:34  
Don't need to be the bottleneck. Feel particularly spread thin lately and am the bottleneck on a few fronts so trying to move away from that :nerd\_face:


 **arielle.faber** 2020-04-23 13:51  
Hi all - I'm a bit better putting things on paper when there's a lot that's top of mind. Here are a few observations: (b) (5)


[REDACTED]


Happy to schedule the time to work through further so that we keep things organized and make sure everyone is supported!


 **aileen.mcgraw** 2020-04-23 14:00  
I think this is great, thank you for sharing. Many thoughts - most are +1 to all of the above, and that while our efforts aspire to break down short/medium/long-term silos, we need to get very clear about timeframes associated with next steps and what success looks like. The 6mo brainstorm tomorrow will be great for that. Thank you all for learning and leading through this.

 **scott.weiss** 2020-04-23 16:18  
+1 to all. would love to nail down the success/impact metrics with y'all soon


 **scott.weiss** 2020-04-23 16:19  
that will help clarify things


 **joshuadifrances** 2020-04-23 18:02  
+1 as well. Thanks for the thoughts, all. I am on board with that path forward and am chatting with Aileen shortly. I do think that we do need to be more clear about time frames and next steps as well. I felt that we hadn't talked through that much as of this AM, which may have caused some of the confusion on the call.


 **joshuadifrances** 2020-04-24 13:04  
Agenda for today: ? Phase I Projects ? Impact ? Teams ? Expectations ? Timeline/Portfolio Plan ? Harvard Convo (Scott/Josh) ? Update with Anil?


 **scott.weiss** 2020-04-24 16:42  
@joshuadifrances no hurry at all - but when you have a moment mind dropping the





 @joshuadifrances no hurry at all... but when you have a moment, mind dropping the Harvard plan/timeline in here? We had a good huddle earlier on how that might complement or accelerate current response/strategy/thinking


 **joshuadifrances** 2020-04-24 17:04  
Yes, been in back-to-back meetings, but have a break in an hour and will drop it in. Thanks!


 **scott.weiss** 2020-04-24 19:15  
hey @maura.newell and I are gonna do some dividing and conquering for the 4pm. She'll join HHS + crowdicity call while i'll support a VEO conflict


 **joshuadifrances** 2020-04-24 19:43  
Per @scott.weiss, we wanted to update you on a follow-up call Scott and I had with Amy regarding Joe Henderson at HKS NPLI who we recently chatted with. The WHLDP Fellows are looking to bring in Joe for a meta-leadership training session. He had proposed a multi-phase meta-leadership training with WHLDP Fellows and PIFs. However, as more specific focused sessions make more sense for PIF, we went back and reframed. The thought is that we could collaborate with Joe in the following ways: ? WHLDP brings him in for a meta-leadership session in May for Phase 1. They then have a follow-up session (Phase 2) in June. A few PIFs attend both for context. ? For Phase 3 & 4, PIFs bring him in for a session focused on the COVID-19 response effort. This could be part of a retro/lessons learned. He could potentially bring in leaders from FEMA and others as part of a gov resilience effort to look back at what's happened and what could have been done better. What do you all think? Would love to discuss more on Monday! Think it's worth exploring. @scott.weiss let me know if I missed anything!


 **maura.newell** 2020-04-24 19:46  
Hi Team! I had a good call today with Georgeta and a couple thoughts based on her call- 1. Let's set some time on the calendar next week to get a little more specific around the "process" for shaping the tiger teams (using the tools we have and will build including the problem framing decision matrix Georgeta created, the evaluation rubric, and the systems mapping exercise) 2. The demand for a PIF COVID related meeting separate from the PIF All hands has been expressed by many folks. What if we sent out a survey to folks to ask about a few suggested times for a reoccurring meeting either late morning or early afternoon on Fridays. Fridays seem like a good day because it's the end of the week- things tend to be less urgent- so folks can dig into questions more and not worry as much about pivoting to something else or it bleeding into the all hands agenda.

 **maura.newell** 2020-04-24 19:50  
The purpose of that meeting could be dual: a) project share out for half for awareness and Q&A b) Facilitate conversation or do an exercise that helps ideate, inform next steps/strategy, and/or capture patterns or lessons learned

 **joshuadifrances** 2020-04-24 20:00  
I might have to miss this too if that's ok. Going over on my 3:30 and have a 4:30. May be able to join for a bit if that's not distracting?

 **arielle.faber** 2020-04-24 20:09  
Would be great to hear more about all of this! Agree on a separate weekly meeting for PIF Response COVID touchpoint for all PIFs. Would propose that instead of trying to line up calendars, we could just put a recurring meeting for Mon or Fri (non-core days) for PIFs and check in on Wed during all hands if the time is wildly inconvenient

 **arielle.faber** 2020-04-24 20:39  
Crowdicity notes thread here...

 **arielle.faber** 2020-04-24 20:40  
Helpful to see this platform vs some of their other solutions. There's an interest at CMS to have more hackathons and collaborative challenges like this. Has US gov used this solution before outside the VA mention?

 **arielle.faber** 2020-04-24 20:42

**arielle.faber** 2020-04-24 20:42

@joshuadifrances Devin wrote a white paper about an opportunity where, if a given platform is FedRamped at one agency, how might we expedite tool adoption at other agencies if they can verify it. This came up during tech analysis team work - worth checking it out

**joshuadifrances** 2020-04-24 20:44

I'm not sure. I think @maura.newell and @scott.weiss would know about Medallia being used in other agencies. Not sure if this particular solution has. Would be interesting to see if the Opportunity Project has

**joshuadifrances** 2020-04-24 20:44

Technically, if they are FedRamped, it should be for all of gov. However, sometimes DoD also wants to improve separately

**joshuadifrances** 2020-04-24 20:44

FedRamp is supposed to be central approval for all gov

**maura.newell** 2020-04-24 20:44

yeah VEO uses Medallia in terms of it's customer and feedback capability- crowdicity is s new acquirement

**maura.newell** 2020-04-24 20:45

as lee mentioned, VHA is planning on using this for their innovators network

**scott.weiss** 2020-04-24 20:52

does Kristen seem responsive to the product capabilities?

**arielle.faber** 2020-04-24 20:52

Makes me think this platform could be an interesting way to build an MVP of the "Sharing & Scaling Best Practices" concept, where it's not about the company that an offer originates from, but rather the idea/concept that a company/non-profit has for how to solve a problem, and the technical capability needed to make it come to life

**arielle.faber** 2020-04-24 20:52

@scott.weiss difficult to read --> update by end of conversation, we got some great next steps to pursue further

**arielle.faber** 2020-04-24 21:11

Have a great weekend, team. Much to be appreciative of in how far we've come in a few weeks - looking forward to next week as we get some teams in flight! :raised\_hands:

**scott.weiss** 2020-04-28 12:11

Hey ! back online. please let me know what I can support today. I pieced some updates together based on calendar invites and a couple PIF-wide.

**scott.weiss** 2020-04-28 12:11

emails

**aileen.mcgraw** 2020-04-28 12:36

Hope you enjoyed the time off! Our updates (@arielle.faber @maura.newell @joshuadifrances fill in any I've missed): ? Soft launched portfolio + teams (Josh's emails) ? Next steps: @joshuadifrances @aileen.mcgraw to check in with leads re: kickoff and expectations (clearly defined deliverables, and the other critical elements we outlined), plus editing "teams" as needed ? Move from All Hands COVID-19 updates to Friday hourlong session ? @maura.newell to sync with systems mapping team to help establish scope, process, deliverables (I think! pls correct me!) ? To be discussed tomorrow (I propose): Our reporting mechanisms and timeline mgmt ? Ongoing: Overall brand building - using COVID-19 as pilot project whenever possible (i.e. deck templates, storytelling beats, etc.)

**scott.weiss** 2020-04-28 18:24

for those joining the stop the spread call, i put a very lean version of our response deck together

**scott.weiss** 2020-04-28 18:24



(b) (5)



**scott.weiss** 2020-04-28 18:24

that's just the intent, the how, and some design spaces we're exploring



**scott.weiss** 2020-04-28 18:24

removed the specific project engagements



**scott.weiss** 2020-04-28 18:24

@maura.newell



**scott.weiss** 2020-04-28 18:26

we might not even need to share it. it's backup in case



**maura.newell** 2020-04-28 18:34

(b) (5)



**maura.newell** 2020-04-28 18:34

notes



**joshuadifrances** 2020-04-28 18:47

The U.S. Digital Response group would be great. They have folks from all those tech groups on the team



**joshuadifrances** 2020-04-28 19:03

Let's definitely do everything we can to help. What they are doing is super important. Thanks, @scott.weiss for setting that up



**joshuadifrances** 2020-04-28 19:03

Once they send over that info, I'll make the intros. Scott, can you keep us posted?



**scott.weiss** 2020-04-28 19:03

that was positive. i think this is a great opportunity to model best practices in private-public partnerships



**scott.weiss** 2020-04-28 19:04

for now (and future response efforts)



**scott.weiss** 2020-04-28 19:04

yes, thanks for joining team



**scott.weiss** 2020-04-28 19:04

@maura.newell great thoughts on VA and the systems design pieces



**maura.newell** 2020-04-28 19:14

Was also thinking that @ariele.faber might have some good thoughts with CMS and the partnership vetting



**scott.weiss** 2020-04-28 19:16

it would be really interesting to engage in a cross-sector response workshop



**scott.weiss** 2020-04-28 19:16

pending everything is above board (ethically and legally)



**scott.weiss** 2020-04-28 19:20

@joshuadifrances is there any precedence for a PIF workshop that included reps from private sector?



**scott.weiss** 2020-04-28 19:22

maybe that could be hosted by the foundation?



**scott.weiss** 2020-04-28 23:32

put together a rough kickoff template for project leads to fill out



**scott.weiss** 2020-04-28 23:32





(b) (5)



**scott.weiss** 2020-04-28 23:32  
(in the spirit of standardizing our assets)



**scott.weiss** 2020-04-28 23:34  
note that this is different from the "problem framing workshop" template @maura.newell and I are working



**joshuadifrances** 2020-04-28 23:40  
Sorry for the delay. We do have to be a bit careful with this. It would have to be tied to a federal effort for folks to use 20% time. For instance, if HHS partners with them, we could help, but otherwise it would need to be in personal time.



**scott.weiss** 2020-04-29 12:44  
good morning friends. some items on my list: ? Kickoff Template feedback ? Stop the spread debrief and next steps ? Harvard workshop on Friday am



**joshuadifrances** 2020-04-29 12:59  
Sounds great, Scott. I'd add: ? Tiger team kick-off progress ? All Hands PIF Response Update ? Friday COVID Meeting Agenda



**joshuadifrances** 2020-04-29 17:29  
Hi team! Just a reminder that I have a conflict with the 2 pm kick-off with the digital health covid team. I know that you'll be talking them through the framework, expectations, shared drive, etc. so excited to hear how that goes. Thanks again for driving this forward!



**scott.weiss** 2020-04-29 21:07  
lots of great takeaways and lessons from the "soft" kickoff earlier. I'm going to send an updated kickoff template to angelo later tonight for tomorrow's session. I think it would be useful for a quick check-in with angelo beforehand that so he has a clear sense of how to flow through the experience.



**scott.weiss** 2020-04-29 21:07  
Josh, will update you more tomorrow am on how that went



**joshuadifrances** 2020-04-29 21:34  
Sounds great. Looking forward to it. Thanks, @scott.weiss



**aileen.mcgraw** 2020-04-30 18:08  
Thought this was a cool summary from Satya/Microsoft on the road to resilience, and why it demands cross-sector collab: 1. health (data, interoperability, telehealth etc.) 2. economic recovery that is inclusive 3. trust & security (esp. cybersecurity)  
[https://www.ft.com/content/b645d2f8-89f9-11ea-a109-483c62d17528?\\_lsrc=38e3f8ae-19e6-4891-9254-d2cefc3c25](https://www.ft.com/content/b645d2f8-89f9-11ea-a109-483c62d17528?_lsrc=38e3f8ae-19e6-4891-9254-d2cefc3c25)



**maura.newell** 2020-05-01 12:38  
for notes from harvard workshop (b) (5)



**joshuadifrances** 2020-05-01 12:41  
Guessing we're cancelling the 9 am as you're all in the call, right? Hope it goes well!  
Looking forward to hearing more!



**aileen.mcgraw** 2020-05-01 14:00  
I will only be able to make first 30m of HHS mtg



**scott.weiss** 2020-05-01 15:16  
hey @joshuadifrances how can we best support you on the pif covid call at 11:30?



**joshuadifrances** 2020-05-01 15:18  
Thanks, Scott. I we could talk through the process that we're trying to stick to and the expectations around a soft kick-off. That would be great



**joshuadifrances** 2020-05-01 15:18

We can then go around and get updates from each TT



**joshuadifrances** 2020-05-01 15:19

Also, Likhitha can't make it anymore so the telehealth presentation is next week. However, as discussed, you could all still present on the VEO COVID work



**scott.weiss** 2020-05-01 15:19

cool



**joshuadifrances** 2020-05-01 15:21

Thinking the agenda is as follows ? PIF Collective COVID Response Team Update (where we are, expectations, problem framing, etc.) ? VEO COVID Update ? Quick updates from attendees on COVID related work



**joshuadifrances** 2020-05-01 15:24

Should we also have a debrief from the WHLDP session this morning?



**scott.weiss** 2020-05-01 15:27

i don't think so. we still need to debrief it internally w/the core team



**joshuadifrances** 2020-05-01 15:27

Ok, sounds good



**maura.newell** 2020-05-01 17:33

just sent an invite for 4pm for a designer that wants to help us



**maura.newell** 2020-05-01 17:33

If at least one other person could be on the call that would be great



**maura.newell** 2020-05-01 17:34

visual / ux/ slide design



**scott.weiss** 2020-05-01 18:08

chatting with Amy from WHLDP at 4. any feedback you'd like me to share with her from the NPLI workshop?



**ariele.faber** 2020-05-01 18:44

Hi all - I have meeting conflicts with the HHS touchpoint today. Will loop back to hear updates. Thanks!



**maura.newell** 2020-05-01 18:44

Can anyone else meet for the 4pm set up with the designer?



**maura.newell** 2020-05-01 18:45

I don't want to be the only one on the call since this is my friend- more important to get your thoughts on it than mine



**maura.newell** 2020-05-01 18:46

if no one can ill ask her to reschedule- just thought i would try for today since she took off and because i know that Arielle's team is looking for help right now



**scott.weiss** 2020-05-01 18:46

@aileen.mcgraw could be good as you're thinking through PIF branding stuff. I can push my meeting with Amy and join you @maura.newell



**aileen.mcgraw** 2020-05-01 18:48

Ah I would loooooove to but am not free. 4pm we're doing 1:1s with Fellows to catch up, and I wanna respect their time & be present for that.



**ariele.faber** 2020-05-01 18:49

Overall, really interesting! Loved the frameworks, could benefit from more case studies and time for discussion (recognized compressed timeline). Would have loved the whole session to just focus on the COVID framework - seemingly most relevant to our immediate work.





**maura.newell** 2020-05-01 18:59  
Scott that would be great! Tell Amy im sorry!



**maura.newell** 2020-05-01 19:00  
Tell her I owe her a coffee



**scott.weiss** 2020-05-01 19:00  
ha, will do



**joshuadifrances** 2020-05-04 13:01  
Morning! Some agenda items I had for today's stand-up ? Debrief on WHLDP Program Leadership Seminar ? Debrief on Weekly COVID Meeting ? Next Steps on HHS Collaboration (COVID TOP Submission, IHS Journey Mapping Workshop) ? Thoughts on path forward for Tiger Teams (groups need to be proactive for us to support, need momentum and clear client) ? Goal of 2 pm PIF COVID Response Timeline (have a conflict 2-2:30, but avail 2:30-3) ? Individual Tiger Team next steps



**ariele.faber** 2020-05-04 13:45  
Following up on standup, here's a thread for Tiger Team Updates as of 5/4/2020 - please build on it! ? Sharing & Scaling Best Practices - Pre-kickoff onboarding for CC completed Fri 5/1. Full team kickoff scheduled for today 5/4 from 3:30-4 pm (note: abridged time given that this team has been working together) ? Supporting Employee Wellbeing - Kickoff at 10 am tomorrow (Tues) ? BARDA Data Enclave - needs follow-up @scott.weiss want to follow up with Michelle on this re next steps?



**scott.weiss** 2020-05-04 17:30  
from alan @ stop the spread:



**scott.weiss** 2020-05-04 17:30  
Hi Scott; We would like to schedule a follow up call with your group this week to update you on our progress, to learn about the progress of your team, and to follow up on the introductions we discussed on our last call. Do you have some availability, tomorrow, Tuesday the 5th? Please let me know what works for you and your team. Stay well Alan



**scott.weiss** 2020-05-04 17:31  
maybe we can have a combination of us on the call?



**ariele.faber** 2020-05-04 22:38  
I'm flex 12:30-3 pm tomorrow



**joshuadifrances** 2020-05-05 20:31  
Hi all - seeing the emails from Kristen. They wanted the problem statement for the TOP challenge today. Didn't realize that they wanted us to draft from scratch. Thought that they would be pulling together and sharing for feedback. Do we want to co-work on this during our sync tomorrow AM? Thoughts?



**maura.newell** 2020-05-05 22:44  
For revisiting @ariele.faber (b) (5)



**scott.weiss** 2020-05-06 12:28  
general items on my list this morning: 1. Harvard workshop round 2 (spoke with Joe and Amy on Monday about our feedback - which they're incorporating into Friday's session) 2. HHS + PIFs -> relationship, covid project engagement 3. Tiger Team updates 4. Overall covid timeline (dividing and conquering)



**joshuadifrances** 2020-05-06 12:48  
Thanks, Scott. Sounds great. Also, let's add to that the agenda for Friday's COVID meeting.



**joshuadifrances** 2020-05-06 13:06  
Having trouble getting into meeting. Restarting computer so will be a few late



**scott.weiss** 2020-05-06 13:36





oh, also wanted to flag the IHS covid stuff for later



**maura.newell** 2020-05-06 16:25

If anyone has time to help, please feel free to add edits to this rubric before we meet with the digital health team. The PIF category still isn't full developed

(b) (5)



**arielle.faber** 2020-05-06 16:34

@maura.newell I edited that last night and put it in tab 2. Did you have a chance to check that out?



**maura.newell** 2020-05-06 16:35

I didnt see it



**arielle.faber** 2020-05-06 16:35

It's labeled "PIF uniquely...synthesized"



**arielle.faber** 2020-05-06 16:36

I kept the short descriptions that I think Geta wrote, and then I added the rubric with low/med/high



**arielle.faber** 2020-05-06 16:36

I'm comfortable shipping it for today, we can always iterate



**maura.newell** 2020-05-06 16:41

Just glanced- looks good! I started to edit the discription as well and the "low" part from my geta notes



**maura.newell** 2020-05-06 16:42

I don't remember how I initially got those "-" in the boxes and I cant format it lol



**joshuadifrances** 2020-05-06 16:43

Maura and Scott, what time is Kristen Honey going to join? I have conflicts during this meeting, but can let folks know in advance if that would be helpful



**maura.newell** 2020-05-06 16:43

Let's transfer the stuff in the new version into the old one? Just cause i made those other edits this morning



**maura.newell** 2020-05-06 16:43

She said that she can join first thing



**maura.newell** 2020-05-06 16:43

so 2pm



**joshuadifrances** 2020-05-06 16:44

Got it. Want me to ping the group in advance on Slack to let them know?



**arielle.faber** 2020-05-06 17:08

Agenda as I understand it - @maura.newell @scott.weiss confirm for accuracy 2-2:15pm:  
Opportunity for PIF Digital Health/HHS Collaboration (Kristen Honey) 2:15-2:45 pm:  
Problem Framing (Maura/Scott) 2:45-3:30: Breakout Groups - BARDA / COVID Health Data



**aileen.mcgraw** 2020-05-06 17:16

I cannot make this meeting but pls lmk if any comms action is needed in advance - for all of these, my hope is to soon get to a space where we can clearly articulate challenge, solution, and intended impact, as that is an extremely effective template when pitching internally/externally



**scott.weiss** 2020-05-07 16:01

hey y'all! we google hanging for this?



**scott.weiss** 2020-05-07 16:02

just sent a link



scott.weiss 2020-05-07 16:03

(b) (6)



aileen.mcgraw 2020-05-07 16:38

template idea for weekly virtual retro (Slack only): :clipboard: KEY UPDATES:

:octagonal\_sign: BLOCKERS: :brain: TOP LEARNINGS: :help: ASKS:



aileen.mcgraw 2020-05-07 19:18

set up a reminder to ?Contribute to our weekly virtual retro by posting answers to the template below: :clipboard: KEY UPDATES: :octagonal\_sign: BLOCKERS: :brain: TOP LEARNINGS: :help: ASKS: ? in this channel at 9AM every Friday, Eastern Daylight Time.



2020-05-08 13:00

Reminder: Contribute to our weekly virtual retro by posting answers to the template below:

:clipboard: KEY UPDATES: :octagonal\_sign: BLOCKERS: :brain: TOP LEARNINGS:

:help: ASKS:



aileen.mcgraw 2020-05-08 13:15

:clipboard: KEY UPDATES: Most Tiger Teams have had initial kickoff, now moving into problem framing. :octagonal\_sign: BLOCKERS: Time, communicating unknowns, delegating ownership/project management :brain: TOP LEARNINGS: Team leads need clear push from LT to act as owners/PMs for their TT. Need to communicate "code of conduct" and provide tips for inclusive leadership. :help: ASKS: Aileen to draft next comms re: rules of engagement, tips for remote & inclusive teaming. Will need you all to review!



joshuadifrances 2020-05-08 15:18

Hi all - for today's COVID meeting, Likhitha is going to give an update and then thinking that we can walk through each tiger team. Anything else? Do we want to set expectations for everyone again?



scott.weiss 2020-05-08 15:18

awesome. confirming with Gina - but she had an update on the data viz covid work she's doing at FDA



scott.weiss 2020-05-08 15:19

yes, she's confirmed



aileen.mcgraw 2020-05-08 15:20

Cool. Other projects (not TT) I wonder about: Nina's Life @ FDA app, and Kaeli's chatbot. Would be great to learn updates but that brings up the Q about tracking non-TT projects. Very important and we can include that at a high level in the TT sheet tracker.



scott.weiss 2020-05-08 15:20

oh yes, sheet tracker



scott.weiss 2020-05-08 15:21

brilliant



scott.weiss 2020-05-08 15:21

i think we should start to migrate all of our meetings to zoom in the near future



scott.weiss 2020-05-08 15:22

(back to zoom) :slightly\_smiling\_face:



aileen.mcgraw 2020-05-08 15:22

Definitely think we should set expectations. \*Team - clear roles, deliverables, and project management are \_yours to own.\_ \* We are onsite to support as SMEs in facilitation, and LT is here to champion, co-create comms when needed, and share feedback. That is the way these will truly move and stay sustainable.



scott.weiss 2020-05-08 15:23

Rob/Michelle/Josh can give update on HHS + TOP project



aileen.mcgraw 2020-05-08 15:23



A plus if we can say, stay tuned, but we see a great opp to remind ourselves of how we work: human-centered, inclusive, etc etc etc, and remote makes this a lot harder.



**joshuadifrances** 2020-05-08 15:23  
Sounds great! Thanks!



**joshuadifrances** 2020-05-08 15:24  
Sounds good! Agree 100%



**scott.weiss** 2020-05-08 15:24  
cool. she walked me through it earlier this week. huge implications on how data is collected and shared at FDA in the future. v exciting



**scott.weiss** 2020-05-08 15:25  
y'all are sharing the PIF precepts next week, right?



**scott.weiss** 2020-05-08 15:26  
at all hands



**joshuadifrances** 2020-05-08 15:26  
Yes - may not be a path forward there though. I'll chime in. Kristen wanted a person 100% dedicated to this as it wouldn't be in the official top track, but didn't have money.



**joshuadifrances** 2020-05-08 15:27  
Yes



**scott.weiss** 2020-05-08 15:27  
:disappointed:



**scott.weiss** 2020-05-08 15:33  
@joshuadifrances can we give gina 15 mins?



**joshuadifrances** 2020-05-08 15:36  
Yes, sounds good!



**joshuadifrances** 2020-05-08 15:38  
For the level setting on path forward, @maura.newell, @scott.weiss and @aileen.mcgraw, do you want to talk through the expectation setting and I'll chime in and reinforce. Also, should we do this before tiger team updates or after? I'm thinking before, but open



**aileen.mcgraw** 2020-05-08 15:38  
Before Tiger Team - I am happy to level set as I think it will be most effective / helpful for LT to share? open to feedback



**scott.weiss** 2020-05-08 15:38  
I think it should come from you and @aileen.mcgraw - so we don't come off as parents



**scott.weiss** 2020-05-08 15:38  
but will reinforce :slightly\_smiling\_face:



**scott.weiss** 2020-05-08 15:39  
@maura.newell @ariele.faber what do you think?



**maura.newell** 2020-05-08 15:39  
yes



**maura.newell** 2020-05-08 15:39  
i feel like they are tired of hearing my voice lol



**maura.newell** 2020-05-08 15:40  
im tired of hearing my voice



**scott.weiss** 2020-05-08 15:40  
lol



**joshuadifrances** 2020-05-08 15:40  
Sounds ood. Habbv to



-  **scott.weiss** 2020-05-08 17:00  
notes doc for S&S best practices
-  **scott.weiss** 2020-05-08 17:00  
(b) (5)
-  **scott.weiss** 2020-05-08 21:40  
Great job this week ! I feel like we made a lot of progress. Hope you all have restful weekends
-  **scott.weiss** 2020-05-11 12:04  
Hey friends. @maura.newell and I have a conflict at 9am with VHA. They're actually asking VEO to help them think about the future of health care thru the lens of covid. Could have potential to be a multi-year program for VEO (and future PIFs)
-  **scott.weiss** 2020-05-11 12:05  
would love to circle back on PIF covid stuff later
-  **joshuadifrances** 2020-05-11 13:03  
No worries. Let's reschedule then. Just saw this
-  **joshuadifrances** 2020-05-13 12:28  
Good morning! A few things that I hoping to chat through today. ? TOPx - closing the loop ? Digital Health TT next steps ? Systems mapping TT ? Other TT updates? ? Friday COVID Mtg. agenda
-  **scott.weiss** 2020-05-13 12:52  
+1 @joshuadifrances. I'd also love a quick discussion on how we (@ariele.faber @maura.newell and I) can best support TT's moving forward
-  **scott.weiss** 2020-05-13 12:53  
and the Future State resilience project
-  **ariele.faber** 2020-05-13 13:10  
sorry for the delay, I'm finishing up a deliverable and hopping on shortly
-  **scott.weiss** 2020-05-13 13:10  
no worries! see ya soon
-  **maura.newell** 2020-05-13 17:21  
Hey! For the 2pm call with the health team- @joshuadifrances and @ariele.faber are going? Do you have it covered? Scott and I are checking to see if you need us because if you have it covered, we could use the time on VEO work that we are delivering in a week
-  **ariele.faber** 2020-05-13 17:33  
@maura.newell I got it!
-  **maura.newell** 2020-05-13 17:39  
okay great thanks!
-  **joshuadifrances** 2020-05-14 18:27  
Hey team! Just wanted to check-in on the COVID meeting tomorrow. Any ideas for presenters? Thought we would do TT updates, but it would be good to have a couple folks present on the COVID related work they're doing as well
-  **scott.weiss** 2020-05-14 19:56  
good question! that sounds good. we're gonna kick off the future state project next week - maybe a quick 60 sec update on general goals of that work
-  **scott.weiss** 2020-05-14 19:56  
@ariele.faber @maura.newell and I can huddle on that
-  **scott.weiss** 2020-05-14 20:02



did we get to a good place with the digital health folks?'



**allison.norman** 2020-04-20 16:33  
has joined #tts-covid-faq-transition-partners



**alanb** 2020-04-20 19:06  
has joined #tts-covid-faq-transition-partners



**(b) (6)** 2020-04-20 22:43  
has joined #tts-covid-faq-transition-partners



**(b) (6)** 2020-04-20 22:44  
has joined #tts-covid-faq-transition-partners



**(b) (6)** 2020-04-20 22:44  
has joined #tts-covid-faq-transition-partners



**(b) (6)** 2020-04-20 22:45  
has joined #tts-covid-faq-transition-partners



**(b) (6)** 2020-04-20 22:56  
has joined #tts-covid-faq-transition-partners



**allison.norman** 2020-04-20 23:51  
:wave::skin-tone-2: Testing! (cc @sarah **(b) (6)** )



**(b) (6)** 2020-04-20 23:52  
:wave::skin-tone-2:



**(b) (6)** 2020-04-20 23:52  
**(b) (5)**



**thomas.hallaran** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**malaika.carpenter** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**b.ryan.johnson** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**vwales** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**abbey.kos** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**laura** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**kelsey.foley** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**brandonkirby** 2020-04-20 23:52  
has joined #tts-covid-faq-transition-partners



**allison.norman** 2020-04-20 23:53  
It still seems a bit pending **(b) (5)** but as long as you can see this,  
that's a win!



**(b) (6)** 2020-04-20 23:53  
:sunglasses:



**allison.norman** 2020-04-20 23:54  
@allison.norman set the channel topic: Let's use this to chat about transition! Questions,  
comments, meeting coordination, etc.



**benjamin.peterson** 2020-04-20 23:56  
has joined #tts-covid-faq-transition-partners





**laura** 2020-04-21 16:51

@(b) (6) :wave::skin-tone-2: were you able to spin up the app locally?



(b) (6) 2020-04-21 17:00

Yes, thank you - the README is :aplus:



**laura** 2020-04-21 17:02

cool- i'll should have time today to add the other couple of things we noted yesterday



**allison.norman** 2020-04-21 17:07

(b) (5) - here is the <https://digital.gov/guides/dap/gaining-access-to-dap-data/> to get DAP (Digital Analytics Program), if you don't already have it. For this project you will need access to the HHS Agency Profile, if it asks.



**allison.norman** 2020-04-21 17:08

We also get a snapshot report sent to the content email each day (which is on our list to get you access to as well), but you will need access to dig into anything beyond that. Please let me know if you have any questions!



**allison.norman** 2020-04-21 18:30

@(b) (6) - I just scheduled a UX research discussion with @benjamin.peterson for an hour from now (scheduling this one has been tough!). I just wanted to flag it here in case that's too short of notice!



(b) (6) 2020-04-21 18:34

Thank you for the heads up!! It would be helpful if you could copy (b) (5) too ( ) on invites. :slightly\_smiling\_face:



**allison.norman** 2020-04-21 18:35

Ok! Will do!



**brandonkirby** 2020-04-21 20:16

FYI: added @(b) (6) and @(b) (6) to the GitHub group. In theory, when @jesse.piascik852 and @(b) (6) accept their invitation into the 18F github team, I'll be able to add them as well. Please let me know if you have any issues accepting or seeing you're a member of this github team:

[https://github.com/orgs/18F/teams/cv\\_faq\\_flexion\\_deployers/members](https://github.com/orgs/18F/teams/cv_faq_flexion_deployers/members)



**benjamin.peterson** 2020-04-22 14:03

I just added @(b) (6) and @(b) (6) as form managers to the (b) (5)

(b) (5)



(b) (6) 2020-04-22 14:07

Awesome, thanks. Do we have latitude to reword some of the questions to make them more plain language? For instance, #6 could be "Did you find what you were looking for on the site?"



**benjamin.peterson** 2020-04-22 14:11

Yes :thumbsup:



**malaika.carpenter** 2020-04-22 16:02

@(b) (6) @(b) (6) @(b) (6) We can connect here:

<http://meet.google.com/okr-moxi-ndd> (sorry for forgot to include)



**vwales** 2020-04-22 16:06

You should all have access to <http://Search.gov> now, @(b) (6) working on why you're not approved...



**brandonkirby** 2020-04-22 17:44

This is the agile process description doc we've been discussing:

(b) (5)





(b) (6) 2020-04-22 18:16


has joined #the covid fag transition partners

 has joined #its-covid-19-transition-partners


 (b) (6) 2020-04-22 18:38  
:wave:


 (b) (6) 2020-04-22 21:19  
@thomas.hallaran would it be possible for you to request Jesse?s addition to the other two channels?

 **allison.norman** 2020-04-22 21:55  
I just submitted the request!! Please let me know if you don't get access in the next couple days, @ (b) (6) !

 **malaika.carpenter** 2020-04-23 13:51  
@ (b) (6) @ (b) (6) @ (b) (6) Would any of you like to pair on publishing some DHS content that came in overnight? I am working on it now.


 (b) (6) 2020-04-23 13:52  
I could join in 10 min or so!

 **malaika.carpenter** 2020-04-23 13:52  
Great! I'll set up an calendar invite for us.


 (b) (6) 2020-04-23 13:53  
Sounds good!


 (b) (6) 2020-04-23 14:06  
Running a few min behind... apologies


 **malaika.carpenter** 2020-04-23 16:52  
@ (b) (6) @ (b) (6) @ (b) (6) Are any of you available to pair on a CDC content update that came in?

 (b) (6) 2020-04-23 16:53  
I have a meeting in 7 minutes, so I am not. Sorry @malaika.carpenter!


 **malaika.carpenter** 2020-04-23 16:53  
No worries.

 (b) (6) 2020-04-23 17:05  
Apologies, in an interview. :disappointed: TBH the rest of the week is fully booked for me. Definitely on my priority list for next week though! Still ping me, as sometimes meetings get cancelled, but it's likely I won't be able to join you until next week.

 **benjamin.peterson** 2020-04-23 17:07  
@ (b) (6) @ (b) (6) FYI on the touchpoints survey. I think it would still need to go through a clearance process (which would be expedited due to GSA's generic clearance on file ([https://www.reginfo.gov/public/do/PRAViewICR?ref\\_nbr=201907-3090-009](https://www.reginfo.gov/public/do/PRAViewICR?ref_nbr=201907-3090-009))). So I'd recommend making any modifications to the survey I started and getting Tom's sign off on the questions and start the PRA approval process

 (b) (6) 2020-04-23 17:08  
Are we able to make them in Touchpoints or do you want suggestions in some other format?

 **benjamin.peterson** 2020-04-23 17:08  
Here is some detail on this <https://www.reginfo.gov/public/do/DownloadDocument?objectID=93512401> `To obtain approval for a collection that meets the conditions of this generic clearance, a standardized form will be submitted to OMB along with supporting documentation (e.g., a copy of the comment card). The submission will have automatic approval, unless OMB identifies issues within 5 business days.`

 **benjamin.peterson** 2020-04-23 17:09  
You have permission as form managers to that survey. I made the survey live so Tom could see what it looked like. Feel free to copy it and make it your own if that's better.

 (b) (6)  
(b) (5)

(b) (5)



**benjamin.peterson** 2020-04-23 17:25

@(b) (6) Feel free to delete and create new questions to meet your testing goals. The goals I had with the survey as I created it were to learn about the user experience in an open ended fashion, collect metrics about satisfaction that could be used for benchmarking and to recruit for more testing ( I was probably trying to do to much with it). Also, @amanda.costello has PRA experience with her work on <https://pra.digital.gov/>.



(b) (6) 2020-04-23 17:28

Thanks, helpful! If you have a few minutes, would you be able to grab screenshots of the existing questions in Touchpoints (since I'm unsure when I'll be able to get in there)? Sorry to be that person :disappointed:



**benjamin.peterson** 2020-04-23 17:37

here is a public link to the current form

<https://touchpoints.app.cloud.gov/touchpoints/1b4d98ce/submit>



(b) (6) 2020-04-23 17:59

even better :wink:



(b) (6) 2020-04-23 18:23

@malaika.carpenter Can you include me on some of these in the future?



**malaika.carpenter** 2020-04-23 18:24

Hi @jesse.piascik852 Sure! We didn't get a chance to meet. Hello.



(b) (6) 2020-04-23 18:26

Hi! Nice to (virtually) meet you :slightly\_smiling\_face:



**malaika.carpenter** 2020-04-23 19:04

:thread: for scheduling content pairing (cc:

@(b) (6) @(b) (6) @(b) (6) @(b) (6) )



**malaika.carpenter** 2020-04-23 19:05

While it's not easy to predict when we get content coming in, @b.ryan.johnson and I would like to get a sense of your schedule for the rest of this week and next so we can be mindful about pairing on content.



(b) (6) 2020-04-23 19:05

In an interview now, but will post when I'm done



**malaika.carpenter** 2020-04-23 19:05

Could you let us know blocks of time in your schedule (this week and next) that works?



(b) (6) 2020-04-23 19:06

Yes, I will



(b) (6) 2020-04-23 19:10

I'm thinking mornings may be best, but I'm flexible



(b) (6) 2020-04-23 19:14

My GSA calendar is current, and I'm available this afternoon except for a 30 min. meeting at 4 pm CST. Tomorrow I have all overridable meetings except for a 10-10:30 CST. I have very few locked in meetings next week in anticipation of this project.



(b) (6) 2020-04-23 19:19

As of right now I can make the following work: Mon 3-5pm CT Tues 2-5pm CT Wed 8-12 CT



**malaika.carpenter** 2020-04-23 20:15

Thanks for sharing!



**malaika.carpenter** 2020-04-23 20:19

Seems like afternoons generally work well. FYI - We do have new agencies (USDA and VA)



onboarding and expect content by next week. So I think that will present times for everyone to pair at least once or twice.



(b) (6) 2020-04-23 20:33

Here are my hours of availability tomorrow in MT. I'll update in a little bit with my availability next week. - 8 - 8:30 AM - 11:30 AM - 1 PM - 2 - 3 PM



**brandonkirby** 2020-04-23 20:45

I'm looking to start scheduling our scrum ceremonies for next week ? please let me know (here) what times work best for you. Initial proposal: 12pm/11am/10am/9am ET/CT/MT/PT start time for our scheduled meetings. :thanks2:



(b) (6) 2020-04-23 20:52

This will work for me on most days.



**malaika.carpenter** 2020-04-24 15:31

@(b) (6) @ (b) (6) I know you both mentioned mornings worked for today. Checking in to see if you have availability right now to pair.



(b) (6) 2020-04-24 15:37

sorry now?s not good for me - working on the design changes



(b) (6) 2020-04-24 15:38

I have time to pair on content.



**malaika.carpenter** 2020-04-24 15:38

No worries @ (b) (6) . You may see me tag you on issues and pull requests to simply to show you some steps in the process.



**malaika.carpenter** 2020-04-24 15:39

Cool, @ (b) (6) I am just starting on one. I'll send you an invite.



**brandonkirby** 2020-04-24 19:09

FYI the first invite for next Monday from 12-1pm ET is going out shortly. Not sure if everyone has access to GSA emails so you may get emails in both locations.



**brandonkirby** 2020-04-24 19:10

For backlog refinement (grooming) and sprint planning



**brandonkirby** 2020-04-24 19:15

I might miss people or send to too many people. Please feel free to let me know in either case.



(b) (6) 2020-04-24 20:26

(b) (5)



**allison.norman** 2020-04-24 20:41

(b) (5)



(b) (6) 2020-04-24 20:44

I did accept it and it said it was waiting on TTS approval.



**allison.norman** 2020-04-24 20:45

Our TTS slack admin is caught up on all of the approvals now, he said



(b) (6) 2020-04-24 20:45

All our Slack admins \_except (b) (6) \_ I guess :slightly\_smiling\_face:



**allison.norman** 2020-04-24 20:45

Yes, updated that comment :slightly\_smiling\_face:



(b) (6) 2020-04-24 20:46

It should stop showing the paper airplane when it?s ACK'd by your admins. So something must still be amiss



**allison.norman** 2020-04-24 20:46

I will ask about it in our slack-admin channel to check what's up



**allison.norman** 2020-04-24 20:49

Just to confirm, is the impact the annoying airplane thing only or a limitation in how you are able to access the workspace? Just so I can be clear with the admin!



(b) (6) 2020-04-24 20:52

(b) (5)

[Redacted text block]



(b) (6) 2020-04-24 20:54

(b) (5)

[Redacted text block]



**allison.norman** 2020-04-24 20:55

I just asked them. It may take a bit to get a response but I'll let you know what I hear



(b) (6) 2020-04-24 20:55

I don't think it's important right now?but it could be as we pull additional resources in?



**allison.norman** 2020-04-24 22:38

[https://gsa-tts.slack.com/archives/C02KW46DP/p1587767514180100?thread\\_ts=1587761577.176500&cid=C02KW46DP](https://gsa-tts.slack.com/archives/C02KW46DP/p1587767514180100?thread_ts=1587761577.176500&cid=C02KW46DP)



**allison.norman** 2020-04-24 22:39

Looks like we will have to deal with the airplane flag a bit longer, unfortunately. Good news is it's easy to add people (by filling out a quick form) and we can make sure to set a process up for quick onboarding of new people as they come on



(b) (6) 2020-04-24 22:41

As an FYI, I asked Tom to request the federalist-support channel for me (since the requester needs to be empowered)?are there other channels that would be helpful even for the ability to search archives?



**allison.norman** 2020-04-24 23:24

Not that I can think of. Most of our work so far has been done in the cvd channels, though I agree federalist-support makes sense. Happy to help nudge on that if you don't get access to federalist early next week.



(b) (6) 2020-04-25 16:39

(b) (5)

[Redacted text block]



(b) (6) 2020-04-25 16:41

Works for me too.



**malaika.carpenter** 2020-04-27 13:35

@(b) (6) @ (b) (6) @ (b) (6) - This morning, I set aside some time to go over adding a new agency to our site and reviewing content from USDA.



**malaika.carpenter** 2020-04-27 13:36

Visit the "Content Review" folder under the content folder in our drive to see the FAQs sent by USDA.



(b) (6) 2020-04-27 13:37

nvm I have them now.



**laura** 2020-04-27 14:32

relatedly - @ (b) (6) and @ (b) (6) it would be great if you all could please take the lead on seeing this content to production (when the content folks are ready) - 18f on-call

engineer, can be pulled in to help troubleshoot. (I'm on-call today)



**malaika.carpenter** 2020-04-27 14:32

Meeting link for our session - <https://meet.google.com/xpb-difs-kbg>



**(b) (6)** 2020-04-27 14:45

@malaika.carpenter sorry I can't make this meeting, hopefully can with the next set of changes



**(b) (6)** 2020-04-27 14:46

@laura who is the on-call engineer? it'd be great to schedule a time to pair on deploying this



**abbey.kos** 2020-04-27 14:46

Hey, folks. When someone on the **(b) (5)** side has a minute, could you please confirm that **(b) (6)** is an employee? We got a request to share the drive this morning.



**laura** 2020-04-27 14:46

I'm the on-call engineer for today



**(b) (6)** 2020-04-27 14:50

She is, and does need access. Thanks!



**abbey.kos** 2020-04-27 14:50

Thanks!



**(b) (6)** 2020-04-27 15:28

@malaika.carpenter I can't make the meeting today either. I will be at standup tomorrow.



**brandonkirby** 2020-04-27 16:24

We seem to need another branch to act as "dev" for this effort ? the normal "dev" branch is currently there for updating content



**brandonkirby** 2020-04-27 16:57

FYI there is no current automated a11y tools set up for the FAQ site.



**brandonkirby** 2020-04-27 17:03

scratch that, it's limited



**brandonkirby** 2020-04-27 17:13

The CircleCI tests includes HTMLproofer for some basics:

[https://github.com/18f/cv\\_faq#automated-testing](https://github.com/18f/cv_faq#automated-testing)



**brandonkirby** 2020-04-27 17:14

Things like making sure images have `alt` tags



**(b) (6)** 2020-04-27 17:25

FYI I'll be about 10 min late to the content meeting starting in 5 min.



**brandonkirby** 2020-04-27 17:25

From today's session possible things to turn into issues related to

<http://together.coronavirus.gov> in no particular order: **(b) (5)**

[REDACTED]



**brandonkirby** 2020-04-27 17:43


Also: ? pick a branch name to use for FAQ to act as our non-content-update "dev"




**(b) (6)** 2020-04-27 17:49

content?




 **(b) (6)** 2020-04-27 17:49  
or perhaps content should go to a more aptly named branch?


 **thomas.hallaran** 2020-04-27 18:39  
'update'?

 **(b) (6)** 2020-04-27 19:02  
I think we're making this more complicated than we need to. Can we have @**(b) (6)** combine those PRs and get the federalist preview link, and share that? I'm talking about design, GTM, footer links, json footer all in one?

 **laura** 2020-04-27 19:32  
content update gitflow: dev -> demo -> master federalist link -> <https://demo-er2epz2vb.18f.gov/> -> <https://faq.coronavirus.gov/>


 **laura** 2020-04-27 19:36  
@malaika.carpenter these are now deployed


 **malaika.carpenter** 2020-04-27 19:45  
Thanks @laura


 **malaika.carpenter** 2020-04-27 21:02  
As quick reference pinning to this channel the content transition plan that outlines common content tasks and processes, and links to documentation:


**(b) (5)**


cc: @**(b) (6)** @**(b) (6)** @**(b) (6)** @**(b) (6)**

 **malaika.carpenter** 2020-04-27 21:29  
I've also added the email template copy as drafts (without a recipient) in the shared inbox for quick reference.


 **(b) (6)** 2020-04-28 17:19  
Just requested that Tim be added to this channel. @thomas.hallaran if you can work your magic once again to get him added to the rest of the cvd-19 channels, his email address


 **allison.norman** 2020-04-28 17:53  
I just submitted the request (cc @thomas.hallaran)


 **(b) (6)** 2020-04-28 20:01  
Also? access to the repos. **(b) (6)**'s github id is **(b) (6)** @brandonkirby


 **(b) (6)** 2020-04-28 20:02  
Brandon is working github.


 **(b) (6)** 2020-04-28 20:02  
He set up mine yesterday.


 **allison.norman** 2020-04-28 20:06  
Just gave Tim write access to both the faq and together repos :white\_check\_mark:

 **(b) (6)** 2020-04-28 20:06  
Tim will likely need to be able to deploy

 **allison.norman** 2020-04-28 20:07  
Ah ok, I didn't see the admin option. I'll update that

 **allison.norman** 2020-04-28 20:07  
(cc @brandonkirby for the team stuff, I'm just tackling the admin access)


 **allison.norman** 2020-04-28 20:08  
(Updated) Actually for the faq, Flexion devs only have write access. I will keep that as is but let me know if I should change that!


 **brandonkirby** 2020-04-28 20:09  
As soon as the github admins add Tim to the :18f: team, I'll be able to add him to the flexion github group


 **(b) (6)** 2020-04-28 20:09  
If it matches that's cool. It might be the Federalist GH team that gives deploy permissions?


 it matches that's cool. It might be the Federalist GM team that gives deploy permissions:

Also Circle CI @brandonkirby


 **brandonkirby** 2020-04-28 20:10  
(i've asked in slack)


 **allison.norman** 2020-04-28 20:10  
Should I just remove what I did @brandonkirby? Trying to save you some time but maybe stepped on your toes a bit!


 **brandonkirby** 2020-04-28 20:11  
I don't think you've hurt anything. It's a question of what permissions are needed for what repo for what group in order to accomplish what is needed to do.


 **brandonkirby** 2020-04-28 20:12  
And have a bias for just enough permissions to do the job and no more because we all will have that time when we're tired acted on the wrong thing

 **brandonkirby** 2020-04-28 20:13  
and then spend the next four days unwinding \_oops, that's the wrong environment...\_

 **brandonkirby** 2020-04-29 14:35  
FYI: (b) (6) is not in the :18f: org yet. Either he hasn't been invited or he hasn't accepted the invitation. I don't know which (admins did respond to my slack request yesterday).


 (b) (6) 2020-04-29 14:51  
(b) (6) states that he has not received invite yet.

 **brandonkirby** 2020-04-29 15:55  
I've re-upped the request.

 **brandonkirby** 2020-04-29 16:21  
Welp. I closed the google meet before I had copied Tim's email address(es) to google calendar. Please resend!


 (b) (6) 2020-04-29 16:21

 (b) (6) 2020-04-29 16:30  
is his GACA @brandonkirby

 (b) (6) 2020-04-29 16:30  
in case that matters


 **gsa** (b) (6) 2020-04-29 16:33  
has joined #tts-covid-faq-transition-partners

 (b) (6) 2020-04-29 16:47  
^ @brandonkirby @allison.norman


 **brandonkirby** 2020-04-29 16:47  
@gsa (b) (6) should be getting an 18F org github invite now

 **gsa** (b) (6) 2020-04-29 16:48  
@brandonkirby Invite received and accepted

 (b) (6) 2020-04-29 16:49  
Saw this today and thought it was interesting: <https://searchingcovid19.com/>

 **malaika.carpenter** 2020-04-29 16:52  
This is very fascinating, particularly in the ways that they're classifying search topics and questions.

 **brandonkirby** 2020-04-29 16:54  
You're in.

 **vwales** 2020-04-29 17:59  
:point\_up::skin-tone-4:



**brandonkirby** 2020-04-29 20:52

Is there any interest in keeping the Opsgenie instance 18F used for a while to maintain 24x7 responsiveness?



**(b) (6)** 2020-04-29 21:22

It might be nice for at least a week overlap as folks rotate off?



**brandonkirby** 2020-04-29 21:31

I don't think they're using it now will check



**(b) (6)** 2020-04-29 21:35

So are you asking if we'd like to be put into the Opsgenie instance?



**allison.norman** 2020-04-29 21:44

I don't think we need OpsGenie anymore. It was really a solution for us to support the 24/7 coverage during launch. Now that the hours of operation for content have changed to 8-8 ET, we have only been using it to figure out which engineer was on call to support deployments. We talked about it in one of our recent syncs and those in the group agreed that we don't need it anymore. (cc @kelsey.foley @thomas.hallaran and @vwales just in case they feel otherwise)



**(b) (6)** 2020-04-29 21:46

It'd probably be better to know about an outage (even if we have no real power to troubleshoot) than not.



**(b) (6)** 2020-04-29 21:46

Dan and I have volunteered to be our on call for the time being, and then the four engineers will thumb wrestle to work out a more equitable schedule



**(b) (6)** 2020-04-29 21:47

does that sound alright?



**allison.norman** 2020-04-29 21:47

@(b) (6) - Makes sense re: outage but OG isn't configured for alerting us to an outage. It's really just an on-call schedule as it stands now.



**(b) (6)** 2020-04-29 21:48

Well, we did say ?emergent? needs. So the two of us can be on there I guess. I sent Brandon Dan's cell since I assume OpsGenie needs that too?and I'll send him mine



**vwales** 2020-04-29 21:50

BTW, we don't dictate Slack profiles, but since you asked @ (b) (6), how's `CV19-Projects - CST - she/her`?



**allison.norman** 2020-04-29 21:50

Do we need OG for that though? The main reason we set it up was because overnight/weekend requests needed watch officer (executive TTS-level folks) approval. And it never really worked in a way that would have actually alerted anyone to requests. A spreadsheet or calendar schedule for on-call would easily replace what we have with Opsgenie right now



**(b) (6)** 2020-04-29 21:51

Err?you tell us? With a spreadsheet or calendar, who sees and notifies us?



**(b) (6)** 2020-04-29 21:53

If that's what y'all came up with it works for us



**vwales** 2020-04-29 21:53

:high\_five:



**allison.norman** 2020-04-29 21:54

We need to figure it out as part of the process. The content side of it (and how we deploy) is in the works but in terms of outages, I'll let @thomas.hallaran speak to that. Just trying to say that OG today doesn't do anything in terms of detecting someone needs to do something, it basically just lets us see who we can talk to if something does.



**vwales** 2020-04-29 21:55





We could bring back

(b) (5)

I created and go retro.... :joy:



(b) (6)

2020-04-29 21:55

Sadly that's where I was landing!



**vwales** 2020-04-29 21:56

Sometimes, vintage works, it's at least practical



(b) (6)

2020-04-29 22:02

Can you confirm that it's 8am - 8pm EST? We have 8:30am - 8:30pm EST and I'd like to document the correct window :slightly\_smiling\_face:



**allison.norman** 2020-04-29 22:07

Hmm. I thought it was 8-8 but it's possible it has changed! @thomas.hallaran - can you confirm?



**allison.norman** 2020-04-29 22:13

(if he doesn't see this tonight, I can bring it up in stand tomorrow)



**thomas.hallaran** 2020-04-29 22:59

I have alerts setup in 24/7 monitoring. opsgenie is costing us about 1k a month - if its useful we can keep it if its not we shouldn't.



**thomas.hallaran** 2020-04-29 23:00

hey yes, 8-8 are our hours for content support.



(b) (6)

2020-04-29 23:02

If the only thing we'd be using OpsGenie for is keeping track of who is on call, we don't need it. We just need to understand who needs to have access to our rotation/schedule



(b) (6)

2020-04-29 23:28

@brandonkirby we have a devops person joining the team who'll need the normal repos/gh teams/circle ci/federalist access. I'll request the transition Slack on his behalf to get him started: GH id is nlandais



**gsa** (b) (6)

2020-04-30 15:09

has joined #tts-covid-faq-transition-partners



(b) (6)

2020-04-30 15:35

@brandonkirby Would you please add me to Federalist? github id is (b) (6)



**brandonkirby** 2020-04-30 15:44

@laura @kelsey.foley Do we have someone on the CoE team who has permissions to configure/change the settings for the cv\_faq github repository? I can't do it. We need somebody who can set branch permissions (and delete stale branches?).



**brandonkirby** 2020-04-30 15:44

on it



**allison.norman** 2020-04-30 15:48

I think this just requires admin access, right? Tom and V have that, but I don't see you on the repo access list, let alone admin status. @brandonkirby - what's your github handle? I can add you and we can see if that works for you to make these changes.



**brandonkirby** 2020-04-30 15:49

\_brandocalrissian\_ is my github handle



**allison.norman** 2020-04-30 15:50

Just gave you admin rights. Does that make a difference?



**kelsey.foley** 2020-04-30 15:50

I see that handle having admin access to the repo



**brandonkirby** 2020-04-30 15:55

Now it does!



**brandonkirby** 2020-04-30 15:55

:thanks2:



**brandonkirby** 2020-04-30 16:21

The cv\_faq repo now has a `preview` branch where any new development on the site will flow on its way to master. This allows us to have separate release cadences for content publishing and site enhancements.



**brandonkirby** 2020-04-30 16:22

Who needs to have push access to this branch? We're restricting it to minimize human error. Access is currently limited to @gsa (b) (6), @ (b) (6) and @ (b) (6) and people with administrative access to the repository.



(b) (6) 2020-04-30 16:23

I think the (b) (5) group must give us that already - I haven't had trouble pushing to any branches. I haven't tried to push to master (only merge) - I hope branch protection is set up on that.



(b) (6) 2020-04-30 16:24

(b) (6) should also have access



**brandonkirby** 2020-04-30 16:25

This is new. I set up protections set up on the new branch around 1158am ET



**brandonkirby** 2020-04-30 16:27

Who needs access to Federalist (useful for tracking down deployment status and error messages)? I realized I :super-squirrel:-ed a single request for one team member when there will be more as we transition responsibilities.



(b) (6) 2020-04-30 16:34

I think @ (b) (6), @gsa (b) (6), @gsa (b) (6), @ (b) (6) and @ (b) (6)



(b) (6) 2020-04-30 16:34

@ (b) (6) may also want for more visibility



**allison.norman** 2020-04-30 16:36

@brandonkirby - I added columns to the contact list for some of these access items so we can track who needs access and what's been done. Is this helpful for you as you track federalist and admin access stuff you're working on now?

(b) (5)

(cc @ (b) (6) who has also been

helping flag access requests)



(b) (6) 2020-04-30 16:39

This is delightful @allison.norman! I just added (b) (6) GH handle and fleshed out the meeting invitees list



**allison.norman** 2020-04-30 16:43

Thank you! I'll add meeting invites on here too. I'm basically trying to set it up so it's easier as new people come on board. One question for @brandonkirby: I will add the Slack channel for together but should we include another column for Github repo and release team access for the together repo as well?



**allison.norman** 2020-04-30 16:44

Basically feel free to change this so it suits all access needs as you wish!



**brandonkirby** 2020-04-30 19:11

I'm not feeling great and am calling it a day in hopes of being in better shape in the morning.




**vwales** 2020-04-30 19:25


Take care of yourself, (b) (6)





(b) (6) 2020-04-30 19:27


Feel better, both of you!


 **malaika.carpenter** 2020-05-01 20:12  
\*Quick reference to Github wiki:\* [https://github.com/18F/cv\\_faq/wiki](https://github.com/18F/cv_faq/wiki) (content management guide + content strategy can also be found there in addition to our drive) [Pinning to the channel for your convenience]


 **malaika.carpenter** 2020-05-04 13:46  
@malaika.carpenter has left the channel


 **janeenewman** 2020-05-04 22:54  
has joined #tts-covid-faq-transition-partners


 **brandonkirby** 2020-05-05 13:55  
Hey @**(b) (6)** @jesse.piascik852 @**(b) (6)** @gsa **(b) (6)** @gsa **(b) (6)**  
@janeenewman could you please confirm if you have Federalist access when you get a chance?


 **brandonkirby** 2020-05-05 13:55  
:thanks2:


 **(b) (6)** 2020-05-05 13:57  
Hi Brandon - I do have access now to the `cv\_faq` project. No access to `cv\_together`


 **gsa (b) (6)** 2020-05-05 13:58  
-


 **(b) (6)** 2020-05-05 13:58  
I have access to both faq and together.


 **gsa (b) (6)** 2020-05-05 13:59  
I do have access to Federalist as of this morning (no projects show up though), and have access to both `cv\_faq` and `cv\_together` projects on <http://GitHub.com>.


 **brandonkirby** 2020-05-05 14:03  
Hmmm. More configuration! \_runs to check if he has access to either project within Federalist\_


 **janeenewman** 2020-05-05 14:03  
No access as of now.


 **gsa (b) (6)** 2020-05-05 14:04  
I can get to the cv\_faq site in federalist (but can't see the build logs), but can't see the cv\_together sites/builds


 **vwales** 2020-05-05 14:04  
I just requested access for Jane!


 **gsa (b) (6)** 2020-05-05 14:06  
I can see cv\_together but not cv\_faq

 **brandonkirby** 2020-05-05 14:26  
@janeenewman the Federalist support team tells us to check your inbox for an invitation to join the federalist-users GitHub organization

 **janeenewman** 2020-05-05 14:37  
right now I'm working between 3 emails so that might be the source of the issue. As of now, I don't see invites to (created yesterday) or , but i am seeing that a ticket to create was approved. Do you know what email the invite was sent to? My github account is associated with if that's any help. Sorry this is so maddening. @amir.reavis-bey

 **vwales** 2020-05-05 14:40  
Didn't know the :gsa: email was approved, not functional yet though right? I just sent you a text and got a bounce back

 **brandonkirby** 2020-05-05 14:46  
anything related to github acceptances will be sent to your primary email address associated with your github account

 **brandonkirby** 2020-05-05 14:47





**brandonkirby** 2020-05-05 14:47

I spent five minutes earlier today trying to track down my invitation before learning that



**brandonkirby** 2020-05-05 14:49

In Federalist, hit "+Add site" and enter the faq or together url to get access to either site's publishing process within Federalist.



**brandonkirby** 2020-05-05 14:50

Access to sites within Federalist relies on you having write-access to the github repository



**brandonkirby** 2020-05-05 14:55

Please let me know if this does or does not give you access to both sites in Federalist



**gsa (b) (6)** 2020-05-05 14:55

I do not have write access to the `cv\_faq` repo and consequently cannot add the site to Federalist



**brandonkirby** 2020-05-05 14:57

I can't add you to the github team yet because you're not in the 18F github group yet



**brandonkirby** 2020-05-05 14:57

:inception:



**(b) (6)** 2020-05-05 14:59

adding the repo worked for me



**janeenewman** 2020-05-05 15:05

i see an email notification to my opm email that it's been added, but when i try to login to Federalist, I get this.



**(b) (6)** 2020-05-05 15:33

@janeenewman click on the blue "agree and continue" button



**janeenewman** 2020-05-05 16:18

Logged in and authenticated with Github credentials (janeopm) on <https://federalistapp.18f.gov/> then after clicking on agree and continue I'm still getting the unauthorized login alert



**(b) (6)** 2020-05-05 18:02

I'm having the same problem as Jane



**brandonkirby** 2020-05-05 19:55

Hmm. That went away from me once I accepted the federalist invite



**brandonkirby** 2020-05-05 19:55

\_escalating\_



**brandonkirby** 2020-05-05 19:58

\_wait, checking something first\_



**brandonkirby** 2020-05-05 19:58

<https://github.com/janeopm> <https://github.com/piascikj>



**brandonkirby** 2020-05-05 19:59

neither of you are in this group: <https://github.com/federalist-users>



**brandonkirby** 2020-05-05 19:59

OK for full verification will check this group but it wasn't listed in your github profiles



**brandonkirby** 2020-05-05 19:59

yeah not there.



**brandonkirby** 2020-05-05 20:01

@janeenewman and @jesse.piascik852 did you accept an invitation into the federalist-users group?





**brandonkirby** 2020-05-05 20:06

And I presume you authorized Federalist to use OAuth with github when it asked?





**brandonkirby** 2020-05-05 20:07


 (you logged in, so you must have done that)

 brandonkirby 2020-05-05 20:10  
I believe if you're logged into github in your browser, you can go here to accept the invite:  
<https://github.com/orgs/federalist-users/invitation>

 brandonkirby 2020-05-05 20:11  
(and avoid sifting through emails looking for a link)

 brandonkirby 2020-05-05 20:15  
Likewise, @gsa (b) (6), this might work for you to join the :18f: org in :github:  
<https://github.com/orgs/18F/invitation>

 brandonkirby 2020-05-05 20:17  
TTS Github admins appear to have acted on our request to add you to the organization?  
when you accept, I can add you to the group which will give you write access to the  
repositories


 janeenewman 2020-05-05 20:51  
I've accepted and in. Thanks Brandon for getting to the bottom of it!


 gsa (b) (6) 2020-05-05 20:54  
@brandonkirby I got an invitation from GH "@thomhalla has invited you to collaborate on  
the "18F/cv\_together" repository"


 gsa (b) (6) 2020-05-05 20:56  
Never got one for cv\_faq though

 brandonkirby 2020-05-05 20:56  
@gsa (b) (6) does <https://github.com/orgs/18F/invitation> get you into the 18F org?


 gsa (b) (6) 2020-05-05 20:56  
Invitation not found


 brandonkirby 2020-05-05 20:56  
ah. will re-up with the admins now


 brandonkirby 2020-05-05 21:02  
I made the request but have to call it a day now. Will check again in the morning first thing.


 gsa (b) (6) 2020-05-05 21:46  
I got the invite and accepted it


 brandonkirby 2020-05-06 13:38  
Cool. You're added to the project team :github: group and should be able to commit to both  
repositories.


 brandonkirby 2020-05-06 13:38  
@gsa (b) (6) ^^^^

 gsa (b) (6) 2020-05-06 13:40  
I am all set. Thanks!

 (b) (6) 2020-05-12 13:14  
@brandonkirby @allison.norman I'm official!! My GSA email is . Would you please add me  
to the shared drives for FAQ and Together as well as group inboxes for both?

 vwales 2020-05-12 13:26  
robot dance party !!

 2020-05-12 13:26  
:dancing\_robot: :spaghetti\_robot: :dancing\_box\_robot: :dancing\_robot\_2: :flailing\_robot:  
:dancing\_robot\_2: :dancing\_box\_robot: :spaghetti\_robot: :dancing\_robot:

 brandonkirby 2020-05-12 13:39  
@ (b) (6) added your access to the google drive for FAQ (together is not independent...  
yet)

 brandonkirby 2020-05-12 13:44



@allison.norman @thomas.hallaran when I "become" the Together group inbox account, I cannot delegate that account to anyone else. \_I don't have access to the shared FAQ account but would only need it to help out in cases like this^^^\_



**benjamin.peterson** 2020-05-12 13:55  
@benjamin.peterson has left the channel



**allison.norman** 2020-05-12 17:03  
@janeenewman & @**(b) (6)** - you should have access to both inboxes now! > \_To access click on your email address/picture or initials in the upper right hand corner of your gmail screen. Select the shared email account from the drop down list. If at first it's not listed, press F5 to do a screen refresh or exit goggle and try again.\_ Can you confirm and emoji react if all looks good on your end when you get a chance? Thanks!



**(b) (6)** 2020-05-12 17:08  
I'm in!



**brandonkirby** 2020-05-12 19:19  
I moved meeting invites for Deb and Jane to their GSA accounts ? is there value in keeping the dual invites **(b) (5)** as is or would it be helpful to move to a single account invite per person? I don't have an opinion ? the extra electrons tracking it on the Google cloud are likely not hurting anyone.



**(b) (6)** 2020-05-12 19:22  
It prevents us from getting booked **(b) (5)** because they have no ability to view our GSA calendars. That?s about the only advantage. I automatically double-block time but it?s a habit I developed out of necessity.



**(b) (6)** 2020-05-12 19:23  
I would appreciate still having both accounts on invites



**brandonkirby** 2020-05-12 20:51  
Cool. I will refrain from making changes.



**(b) (6)** 2020-05-13 19:13  
I've spent some time going through the git repo, cleaning up previously merged branches and those with associated PRs. Of the remaining branches, are there any that should have PRs attached to them, or have good reason to remain on Github? If you have a moment to review your own branches, it would be much appreciated... thanks!  
[https://github.com/18F/cv\\_faq/branches/active](https://github.com/18F/cv_faq/branches/active)